At Ashwood Healthcare we are committed to providing quality care where we enable our residents to feel valued and loved with all the dignity they deserve, within a homely environment.

The Grange and Cumbria House Care Homes provide quality services and individual care to make our residents feel as much at home as possible. We offer modern standards of care and comforts whilst still preserving a very traditional and homely atmosphere.

Come and Visit Us or Call for a Brochure
www.ashwoodhealthcare.co.uk

Design by VeryCreative.com
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### Essential checklists

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- Care homes
- Residential dementia care

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All the listings in this publication of care homes, care homes with nursing and home care providers are supplied by the Care Quality Commission (CQC) and Care Choices Ltd cannot be held liable for any errors or omissions.

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**To obtain extra copies of this Directory, free of charge, call Care Choices on 01223 207770.**

**Alternative formats**
This Directory is available electronically at www.carechoices.co.uk. The e-book is also Recite Me compatible for those requiring information in the spoken word.
Welcome to this edition of the independent Kent Care Services Directory, which contains information for adults looking for care or support within the county, whether they are paying for it themselves or receiving support from the council.

Staying as independent as possible is important to everybody. This Directory contains information about the care and support services available to enable you to do this when remaining at home, moving into a housing with care scheme, or within a care home or care home with nursing.

If you feel you need support to remain independent, first look to your community. There’s a host of organisations and voluntary services that could help you.

If you think you need more formal care and support, arrange an assessment with your local Adult Social Care department to establish your specific needs. This is free, irrespective of your income and available to all those who appear to need care and support. More details are provided on page 12. The assessment will determine whether you are eligible for financial support via a Personal Budget, which may allow you to buy in your own support and take control of your situation.

Alternatively, your circumstances may mean you are classed as a ‘self-funder’, with the means to pay for your care. This is discussed on page 21 for those paying for care at home and 53 for those paying for residential care.

Support or care to remain living in your own home may be the option that best suits your circumstances. Ideas to make life easier at home start on page 10 and a list of local home care providers begins on page 25.

If you are unable to remain at home, you may want to consider a housing with care scheme (see page 42) or residential care. Comprehensive lists of care homes and care homes with nursing in Kent start on page 61.

There’s also important information about care decisions, including finding care in another county, making a comment or complaint about a service and how solicitors can help you.

**Finding care in your area**

Looking for care in your area? Want to know the quality rating of providers you’re considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email. They can also be saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service’s latest CQC inspection report and rating (see page 57), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the ‘Recite Me’ function. Visit www.carechoices.co.uk
The local authority’s role

Kent County Council (KCC) has a responsibility to support people with specific needs to live independent and fulfilled lives safely in their local community. We do this by providing information, advice and guidance as well as support and services.

We offer support to the following groups of people who are over 18:

• people with physical disabilities;
• people with sensory disabilities;
• people with learning disabilities;
• older people;
• people who provide care and support to friends or family; and
• people supported by Children’s Social Services who are approaching 18 years old and may require support from Adult Social Care.

You might come into contact with Adult Social Care because:

• you are finding everyday activities difficult to manage due to age, disability or ill health;
• you are in hospital and have been assessed as needing adult social care to support your recovery at home;
• you are moving on from children’s social care and your care manager is arranging your support; or
• your doctor has referred you.

Once you have been referred or contacted us yourself, and you agree, we can complete a needs assessment.

Once the assessment is completed we will work out if you are eligible for support from us. We do this by using guidelines and rules set by the Government. These rules are called ‘eligibility criteria’.

If we are able to provide support to you, we will discuss the options available. These may include:

• information and advice;
• equipment to help you stay safe at home, such as grab rails and bathing equipment;
• short-term intensive support in your home called ‘enablement’;
• activities during the day;
• support for carers; or
• short breaks (called ‘respite’) for you or someone who cares for you.

If we cannot support you, we will provide advice and information about organisations that may be able to assist you.

How to contact us:
Tel: 03000 416161
Text relay service: 18001 03000 416161
Email: social.services@kent.gov.uk
Web: www.kent.gov.uk/careandsupport

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

Visit www.carechoices.co.uk for further assistance with your search for care
THE VOICE OF CARE IN KENT

As an independent organisation, KiCA is well placed to engage with local authorities, commissioners, regulators and stakeholders, at a strategic level to influence policy on how care is sourced and delivered in Kent.

Ann Taylor, Chair of KiCA said “With legislation leading a more integrated approach to the provision of health and social care, it was felt that all providers would be better served by a single representative association that recognises the opportunities and challenges implicit in a market undergoing significant reform.”

RAISING STANDARDS OF CARE IN KENT

KiCA Members is 200+ strong and are committed to the delivery of high standards of care, to give a better outcome to those receiving care and support at home, or in a care home.

Workforce development and improved pay and conditions will play an important role here. KiCA will look to deliver a Charter that encompasses the values of those in our members care.

CHOOSING THE RIGHT CARE AND SUPPORT

You will find a broad spectrum of care providers listed within this directory. Sometimes the language used by care providers can be confusing. Many people will have had little or no experience of finding care for themselves or a loved one, and won’t know what questions to ask. All KiCA members are committed to clearly explaining how everything works and will answer any questions you might have clearly. It’s a good idea to ask for written confirmation of what you have discussed so you can refer back to this.

The new KiCA website will act as a support tool for the work being carried out by the association ensuring stakeholders are updated on the work being undertaken. This will help manage the engagement within the sector focusing on offering high quality care for those in need. More can be found at www.kica.care this will be updated regularly with insightful details on where we are operating with relation to people and providers of Kent.
Kent Integrated Care Alliance (KiCA) is a collaborative social enterprise helping to shape the future of social care and health in Kent and Medway.

KiCA is a lead advocate for nearly 200 member companies, and supports organisations such as care homes, care homes with nursing and home care agencies, learning disabilities, mental health and physical disabilities support organisations across Kent and Medway. KiCA continually promotes care excellence amongst its members and shares information on the emerging demands for care services.

KiCA members are provided with information on training opportunities, guidance on ensuring quality of care and details of financial savings on services and products through its selected partners.

To support its membership further, KiCA engages in discussions and consultations with council and health commissioners. This is so that the care sector in Kent develops and maintains meaningful relationships with the local authority, clinical commissioning groups, health and wellbeing boards, and voluntary organisations, ultimately ensuring members can provide a better quality of care to their clients.

KiCA members are supported to meet local authority contractual compliance and exceed national standards of care, but above all, members are always striving to provide the best quality of care to people who use services and their families.

Contact us:
Tel: 01634 291073
Email: info@kica.care
Web: www.kica.care
Suite 5 Ashford House, Beaufort Court, Sir Thomas Langley Road, Medway City Estate ME2 4FA

Helping you to stay independent

Services developed in partnership with the voluntary sector

In Kent, there are various voluntary and community organisations that offer preventative care services. These are a vital form of support and help to maintain independence and social inclusion, and delay or avoid the need for more statutory interventions.

Examples include:
- day services, lunch clubs and social groups;
- befriending, visiting and telephone contact services;
- support schemes to help people being discharged from hospital;
- support for carers; and
- handyperson schemes.

Day care centres

Many people can feel lonely or isolated without an opportunity to fill their days with meaningful activities. Research has shown that one way to alleviate loneliness and promote wellbeing and independence is to provide regular social contact and a focus for activities.

Day care centres give people the chance to change their routine, meet new people, take up an activity or receive specialist services such as chiropody or hairdressing. There is a wide variety around the county, catering for older people, people with mental health conditions, learning disabilities and dementia.

Visit www.carechoices.co.uk for further assistance with your search for care
Centres can be as important for carers as those attending as they allow for a regular break from caring.

To find out more about what is available locally, visit the Kent County Council website [www.kent.gov.uk](http://www.kent.gov.uk) and type ‘day centres’ into the search box.

**Meals at home**

Some services are able to deliver frozen or freshly cooked meals to your home. Frozen meals can be delivered in bulk and kept in your freezer until required, while hot meals should be eaten immediately.

The following services might be able to provide meals in your home.

**Age UK**
Web: [www.ageuk.org.uk](http://www.ageuk.org.uk)

**apetito**
Tel: 01225 560328
Web: [www.apetito.co.uk](http://www.apetito.co.uk)

**Oakhouse Foods**
Tel: 0333 370 6700
Web: [www.oakhousefoods.co.uk](http://www.oakhousefoods.co.uk)

**Wiltshire Farm Foods**
Tel: 0800 077 3100
Web: [www.wiltshirefarmfoods.com](http://www.wiltshirefarmfoods.com)

**Adapting your home**

To remain in your own home for as long as you would like, you should ensure that it is safe, secure and warm. Some forward planning to ensure that the garden doesn’t become a burden is also sensible. If you are not planning to move, think about adaptations that would make life easier now and later on.

**Home Improvement Agencies (HIAs)**

HIAs are local organisations funded and supported by local and central government. They work professionally and sensitively with older and disabled homeowners, providing advice, support and assistance to help them repair, improve, maintain or adapt their homes to meet their changing needs.

Most HIAs provide three main services, including: information and advice on repairs or adaptations you may be considering – this usually entails a visit to your home and is often free; a handyperson service for small jobs and repairs – typically, the HIA will employ its own handypersons and charge you an hourly rate for their services; and a home adaptations service for more major works.

The HIA will work with you to specify the adaptations needed, and they will normally offer to get estimates from one or more of their regular contractors. Subject to your acceptance, the HIA will then offer to manage the works contract for you for an agreed fee.

HIAs may also be helpful if you are not sure whether you can afford the home repairs or adaptations you need. They can advise on your eligibility for any grants and, if necessary, put you in touch with an independent financial adviser.

For further information about, and contact details for, local HIAs, visit [www.housingcare.org](http://www.housingcare.org)
### Assistive technology checklist

We suggest you consider the following questions before buying any assistive technology. If you are in any doubt about what technology might help meet your needs, you can contact your council or visit [www.asksara.org.uk](http://www.asksara.org.uk)

You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

<table>
<thead>
<tr>
<th><strong>Suitability</strong></th>
<th><strong>Reliability</strong></th>
<th><strong>Usability</strong></th>
<th><strong>Cost</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Does the equipment support your specific needs?</td>
<td>Will it work if you have pets or live with other people, e.g. could someone else set off a sensor alarm by accident?</td>
<td>Is a simpler piece of equipment available, e.g. a pill case rather than an automated pill dispenser?</td>
<td>Do you know how much it costs?</td>
</tr>
<tr>
<td>Are you willing to use it?</td>
<td>Have you read reviews of the particular piece of equipment you are looking at? Consider these before making your purchase.</td>
<td>Does the equipment need a plug socket, and will its wire cause a trip hazard?</td>
<td>Will you need to pay a monthly charge?</td>
</tr>
<tr>
<td>Will it fit into your everyday life and routine?</td>
<td>Can you speak to someone who already uses it?</td>
<td>Is it easy to use? Can you read/hear it clearly and are any buttons big enough for you?</td>
<td>Are there alternative solutions that might be free?</td>
</tr>
<tr>
<td>Have you tried a demo of the equipment?</td>
<td>Does it require batteries? Find out how often they will need changing and whether the equipment will remind you to do this.</td>
<td>Are you able to use it? Are there any aspects you don’t understand?</td>
<td>Is there a cost associated with servicing the equipment?</td>
</tr>
<tr>
<td>Do you understand what the equipment is for?</td>
<td>Is it durable? If you might drop it, is it likely to break?</td>
<td>Is it portable?</td>
<td></td>
</tr>
<tr>
<td>Do you need to take it with you when you leave the house? Is it transportable?</td>
<td></td>
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</tr>
<tr>
<td>Does the equipment have any limitations that would make it unsuitable for you?</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Will it work alongside any assistive technology you already have?</td>
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</tbody>
</table>
Making life easier at home

If you’re having difficulties with everyday tasks at home, these simple solutions could make life easier and keep you independent. These are a starting point; other solutions are available which might better suit your needs.

Finding it difficult to get in and out of chairs? Try putting a piece of hard board under the seat base. Alternatively, buy chair raisers, a higher chair or an electric riser chair. Also try taking regular gentle exercise.

If you can’t reach your windows, could you move furniture out of the way? Ask someone to help if you need to move heavy furniture. There are also tools for opening and closing windows.

Struggling to keep warm/cool? Consider a fan or heater. Is your house insulated? Are there any draughts? You may also be eligible for the winter fuel payment from the Government. Visit www.gov.uk/winter-fuel-payment

If you have trouble using light switches, think about replacing your switches for ones that are easier to use. Consider handi-plugs or light switch toggles, or there’s even technology available so that you can turn your lights on and off using speech.

Use subtitles if you can’t hear the TV, or buy wireless headphones. Do you need a hearing aid? Request an assessment from your council.

Do you forget to take your tablets? Try making a note of when you’ve taken them, or buy an automatic pill dispenser or pill box. If you struggle to open your medicine, you can ask your pharmacist for advice on alternative packaging that could make it easier for you.

Can you reach everything in your cupboards? If not, try a handi-reacher or rearrange your kitchen so the things you use most are within easy reach.

If you are having problems with preparing food, consider buying ready-chopped options or try a chopping board with spikes. There are also long-handed pans, teapot tippers and lid grippers that could help. Palm-held vegetable peelers or a food processor might be a solution and meal delivery services are also available.

Is eating and drinking becoming difficult? Large handled cutlery could help, or non-slip mats for the table. Lightweight cups and mugs with two handles could also be a solution.

Using taps can be made easier by fitting tap turners. You could also consider changing to lever-style taps which might be easier for you to use.
If moving whilst in bed is a problem, have you thought about using an over-bed pole? You might also want to buy a pillow raiser or change your bedding so it’s lighter.

Is it becoming difficult to get dressed? If so, specially adapted clothing is available, or you could buy a long-handed shoe horn, a dressing stick or a button hook. If you are having a lot of difficulty, consider home support, see page 17.

Clocks are available with large numbers or lights if you can’t read the time in bed. You can also buy clocks that speak the time.

If you are finding it harder to read in bed, consider an e-reader that allows you to change the font size. Some also have integrated lights. Look for bedside lamps with a step-on or button switch if yours are difficult to use.

Do you struggle to get in and out of bed? You could learn new ways of moving around, purchase a leg lifter or a hoist or install grab rails for support. Seek advice about these options. If the bed is the issue, you could buy an electric adjustable bed or raise the bed to the right height.

If it’s hard to hold your toothbrush, try a toothbrush gripper. You might also benefit from having an electric toothbrush or sitting on a stool while brushing your teeth.

You might like to buy a raised toilet seat, or a seat with a built in support frame if it’s hard to use your toilet. Flush lever extensions are also available.

Has it become more difficult to wash? Items are available, like long-handled sponges and flannel straps. You could also consider a slip resistant bath mat, grab rails, a half step to help you get in and out of the bath or a bath or shower seat. Tap turners can also be used in the bathroom.

For more information on technology that could make your life easier, contact your council for an assessment. They might refer you to an occupational therapist (OT) or you could contact an OT privately. Search online for OTs near you.

Kent County Council
Tel: 03000 416161
Email: social.services@kent.gov.uk
Web: www.kent.gov.uk/careandsupport

Visit www.carechoices.co.uk for further assistance with your search for care
Specialist equipment

There is a range of equipment available to make life easier and to improve safety and independence in the home, such as stair rails, raised toilet seats and shower stools. These items are often referred to as ‘simple aids for daily living’.

The Disabled Living Foundation (DLF) provides a quick and easy to use online guided advice service called AskSARA, which can help anyone who finds that they have difficulties with everyday tasks.

Visit www.asksara.org.uk to learn more about possible solutions or see pages 10 to 11. Once you have identified equipment that might help with your support needs, use the checklist on page 9 to make sure it’s right for you.

Telecare

Telecare is equipment that can detect falls, inactivity, smoke, flooding, gas or extreme temperatures in the home. Sensors, when activated, will connect to a response centre where trained operators will contact the individual through their home unit. They will take the most appropriate action, such as contacting a nominated responder, family member, carer, neighbour, doctor or the emergency services.

Telecare can allow users to regain confidence in their homes and remain independent. Relatives and carers are also reassured, safe in the knowledge that should an incident occur, they will know about it. Some devices can also help monitor particular health conditions and reduce the need for hospital admission.

You can buy telecare and assistive technology from private companies and organisations or, if you’re eligible through an assessment (see below), Kent County Council may be able to provide it for you.

Useful websites

Web: www.manageathome.co.uk
Web: www.asksara.org.uk
Web: www.livingmadeeasy.org.uk
Web: www.kent.gov.uk/alarms

Support from the council

The way councils provide services to eligible adults and their carers is called personalisation. This term is used to describe a number of ways in which eligible adults can receive a mixture of local authority and government money to pay for the care services they need without direct council involvement. If you approach the council for social care support, your needs and finances will be assessed. If you have a carer, they can be involved and have their needs assessed too.

Your assessment

If you appear to have care or support needs, you have the legal right to an assessment of your care needs and finances. Councils are statutorily obliged to provide this to you, regardless of whether you access their services. The assessment (which is free) will consider:

- how you can best be supported to live as independently as possible;
- your home and how you are coping in it;
- your emotional wellbeing;
- your diet; and
- any health and medical treatments you need.

You will need to contact Adult Social Care to arrange an assessment. Call 03000 416161.

Once Adult Social Care has an understanding of your care and financial needs, the next stage is to
determine what services you may be eligible for and who will pay for them. The council will give you more information on eligibility and the national eligibility criteria it uses at the time of your assessment.

Personal Budgets

If you are eligible for support from the council, you may be given a Personal Budget.

A Personal Budget is the amount of money that the council calculates it will cost to meet the support needs of eligible people. If you are eligible for a Personal Budget, the actual amount you receive will depend on your eligible needs and your finances. The money should be spent in line with a support plan that has been agreed by both you and the council and can be either a full or a partial contribution to such costs. You may also choose to pay for additional support on top of the budget. Any eventual contractual agreement for services is between you and your care provider, not the council.

If you are eligible, a Personal Budget may be taken:

- in the form of a Direct (cash) Payment, held directly by you or, where you lack capacity, by a ‘suitable person’;
- by way of an account held and managed by the council in line with your wishes; or
- as a mixture of the above.

Direct Payments can only be used to pay for the care and support agreed in your care and support plan.

Managing a Direct Payment

If you are eligible for financial support from the council, you can choose to have a Direct Payment. Having a Direct Payment gives you choice and control over how you organise, buy and manage your care and support. It must be used to buy services that you are assessed as needing. In Kent, your Direct Payment can be paid to you via a Kent Card, which works like a debit card. Alternatively, you can open a bank account just for your Direct Payment to be paid into.

For more information, contact the Direct Payment support team on 0300 041 3600 or visit www.kentdp.co.uk

Assessments from hospital

If you have been admitted to hospital and you might need care on discharge, you may be referred to the discharge team for an assessment, which will take place on the ward. The team may be made up of social workers, carers’ officers, mental health workers and housing officers.

Whatever services you need on discharge, Adult Social Care will work with you, your family and carers to either restart services already in place prior to admission or to provide the appropriate services if you are eligible.

Sometimes interim care packages are set up to facilitate your discharge and you will be reassessed by a community social worker within four to six weeks.

Enablement

Enablement is an intensive short-term service that helps people regain skills and confidence, for example, after a fall or hospital stay. You will need to have an assessment of your care needs to decide if you are eligible. If you are eligible, an enablement worker will support you for a limited period.

Enablement helps people to learn or re-learn daily living skills. It is not about doing things for you, it’s about giving you the skills and confidence to do things for yourself. It can also mean that you do not start to depend on support that could cost you money. For example, an enablement worker could...
help you regain your confidence following a fall, or provide support that enables you to prepare a meal if there has been a change in circumstances that means you need to cook. The enablement service may also identify pieces of equipment that could support you to regain or maintain your independence for as long as you can.

Speak to your GP, hospital staff or care manager if you think you might benefit from enablement. They can put you in touch with the right services if they feel that enablement will help you.

Intermediate care

This aims to give recovery and rehabilitation support to help people regain their independence when they come out of hospital or, just as importantly, prevent them going unnecessarily into hospital.

Intermediate care can be provided in your own home or in a care home, depending on local policy and your specific needs. It can be provided by care staff, occupational therapy and physiotherapy, with additional support provided by the local GP surgery, social workers and community nurses. This combined resource helps people to regain their independence and feel confident in their ability to manage for themselves with any necessary additional support.

Intermediate care, including any care home fees where relevant, is provided by the NHS and is free. It is usually limited to a maximum of six weeks. If, after this, you have ongoing care or support needs, the council will conduct an assessment and may help you to arrange any services you might need. There may be a charge for these services.

NHS Continuing Healthcare

NHS Continuing Healthcare is a package of continuing care that is arranged and funded solely by the NHS. This is free of charge, wherever it is delivered.

NHS Continuing Healthcare support may be provided in a care home or care home with nursing or in a person’s own home.

People eligible for NHS Continuing Healthcare will have been assessed to have a ‘primary health need’ and are likely to have complex medical needs and substantial or intense ongoing care needs.

Personal health budgets

A personal health budget is an amount of money to support a person’s identified health needs. It is planned and agreed between the person and their local NHS team.

The aim is to enable people with long-term conditions and disabilities to have greater choice, flexibility and control over the healthcare and support they receive.
Services for carers

Who is a carer?
Carers regularly look after, help or support someone who wouldn’t be able to manage everyday life without their help. A carer doesn’t have to be living with the person they care for, and the help they give doesn’t have to be physical. The carer may be caring for a partner, another relative, a friend or a neighbour. For example, it may be someone who:

- is over 60;
- is living with dementia;
- has a physical or learning disability or a mental health condition;
- has sight, hearing or communication difficulties;
- has a long-term health condition; or
- misuses drugs or alcohol.

The carer may be helping with:

- personal care, such as washing and dressing;
- going to the toilet or dealing with incontinence;
- eating or taking medicines;
- getting about at home or outside;
- practical help at home and keeping someone company; or
- emotional support or communicating.

Having a carers’ assessment
Anyone who provides, or intends to provide, regular unpaid support to someone who could not manage without their support has the right to have their own needs assessed, even if the person they care for has refused support services or an assessment of their own needs.

A carers’ assessment is an opportunity for people to tell the council what they need as a carer, and to find out what support might be available. The assessment is an essential first step for carers to get the support they may need. It looks at:

- the care the carer provides and how this affects their life;
- any support they are getting now and what else would help; and
- what they would like their support to achieve.

The assessment can also give lots of information about other services that might help, and other ideas for support. The carer’s assessment will show if the carer qualifies for support from Adult Social Care. Visit www.kent.gov.uk/caringforothers for more information.

Carers’ Direct Payments
The carers’ Direct Payment is a single payment that can be used towards the cost of something specific that will support carers in their caring role. For example, it could be used for leisure activities, education or training, or just to take a short break from caring.

The amount a carer could get depends on their needs identified by their carers’ assessment. The money is not taxed, and it will not affect any benefits. Visit www.kentdp.co.uk for more information.

Respite at home
Home-based respite services give carers a break from their caring responsibilities. A care worker can come in to look after the person being cared for, so the carer can have some time to themselves. The breaks could be regular or just when needed.

Respite at home is considered to be a service for the person who is being cared for. If they have a Personal Budget for their own needs (see page 13) they could use that money to pay for it. A financial assessment of the person being cared for will...
confirm whether they need to pay towards the cost of this service.

**Crossroads Care**
Crossroads Care can provide carers with a break from caring if they are providing care or support to a family member or friend who is ill, elderly or has a physical or learning disability.
Tel: **0345 095 6701**

**Benefits**
Carers may want to explore whether they are entitled to Carer’s Allowance – currently £66.15 per week but this may change over the life of this Directory.

Carers may also qualify for Carer’s Premium or Carer’s Credit depending on their eligibility. The Government’s website, [www.gov.uk](http://www.gov.uk) has more information on benefits, including carers’ benefits. Alternatively, contact a local carers’ organisation which may be able to help undertake a benefit check.

**Carers Support – Ashford, Shepway and Swale**
Norman House, Beaver Business Park, Beaver Road, Ashford TN23 7SH
Tel: **01233 664393**
Email: admin@carers-ashford.org.uk
Web: [www.carers-ashford.org.uk](http://www.carers-ashford.org.uk)

**Carers FIRST – West Kent and Medway**
Tel: **0300 303 1555**
Web: [www.carersfirst.org.uk](http://www.carersfirst.org.uk)

**Carers’ Support – Canterbury, Dover and Thanet**
80 Middle Street, Deal CT14 6HL
Tel: **01304 364637** or **07545 916214**
Email: support@carers-doverdistrict.org
Web: [www.carers-supportcdt.org.uk](http://www.carers-supportcdt.org.uk)

**Carers UK**
Tel: **0808 808 7777**
Web: [www.carersuk.org](http://www.carersuk.org)

**Involve**
30 Turkey Court, Ashford Road, Maidstone ME14 5PP
Tel: **01622 685276**
Web: [www.involvekent.org.uk](http://www.involvekent.org.uk)

**Kent Carer’s Emergency Card**
The Kent Carer’s Emergency Card provides carers (over the age of 18) with peace of mind by enabling them to access emergency assistance around the clock.

The card doesn’t contain any personal details, just a unique registration number and the telephone number of the 24-hour service.

In an emergency, anyone can telephone the number on the card and quote the registration number. The contact centre uses this to access the carer’s pre-
arranged emergency plan and puts it into action.

Visit [www.kentcarersemergencycard.org.uk](http://www.kentcarersemergencycard.org.uk) or contact your nearest support unit listed here for further information.

**Carers FIRST**
Tel: [0300 303 1555](tel:0300%20303%201555)

---

**Resource for those supporting disabled children**

My Family, Our Needs is an online resource providing impartial information for parents, carers and practitioners supporting children from birth to 25 years with additional needs. As well as guidance, policy and signposting, there is a lifestyle section for parents covering topics such as health and wellbeing, work, family and relationships. Visit [www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

---

**Care and support in the home**

Carefully chosen home care with a good quality provider is an excellent way to retain your freedom and independence, whilst getting the help you need to stay happy and safe. It can offer the opportunity to stay at home, in your own familiar surroundings, and to retain a quality of life you might have feared lost.

---

**Why choose home care?**

Reasons for choosing home care can vary. Sometimes after a stay in hospital, someone might find they need some help whilst they recuperate. Others can find that a long-term condition or disability means they can no longer cope and they need a bit of help.

After a stay in hospital someone may carry out an assessment of your situation to see if home care will benefit you. You and your family will be fully involved in looking at what will suit you best if you’d like them to be.

Alternatively, you or those close to you might notice changes in your ability to manage the day-to-day things you normally cope with easily, like preparing meals or looking after yourself. If this happens, contacting Adult Social Care is a good first step towards finding help.

**How home care can help you**

The level of home care provided can be tailored to meet your needs – from a visit once a day to a much greater amount of support.

Even those with quite significant and debilitating medical conditions can get skilled personal care that can enable them to stay in their own homes.

Some agencies will provide live-in care, where a care worker will stay with you at home to support you throughout the day and night.

A list of all home care agencies operating in Kent starts on page 25.

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**Finding the right support**

This Directory offers a website service allowing you to search by postcode or region for care homes, care homes with nursing and home care providers that meet your requirements across the country. Your search can be sent to you by post or email.

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
A new level of home care

GP led bespoke care

We get the basics right with the Right People, the Right Care at the Right Time.

Our staff are trained to the highest standard to enable them to provide a wide range of tasks within the home, to ensure you feel safe, comfortable and content.

We are dedicated to helping each individual maintain an active and independent lifestyle by focusing on current abilities, interest and needs.

Some of our services include:

- Assistance with personal care
- Meal preparation
- Shopping
- Trips to friends and relatives
- Administration or assistance with medication
- Overnight care
- Companionship
- Leisure activities
- Housework
- Live-in 24hr care
- Holistic Services
- Complimentary GP Lifestyle Assessment.
- Social Prescribing

Some of our services include:

- Meal preparation
- Shopping
- Trips to friends and relatives
- Administration or assistance with medication
- Overnight care
- Companionship
- Leisure activities
- Housework
- Live-in 24hr care
- Holistic Services
- Complimentary GP Lifestyle Assessment.
- Social Prescribing

Get in touch
Gravesham & Dartford
50 The Grove, Gravesend, DA12 1DP
T: 01474 240909
T: 01322 537733
E: hello@vitalityhomehealth.co.uk

Carers required

Vitality Home Health
@Vitality_Care

www.vitalityhomehealth.co.uk
If you are searching online, the results can be saved and emailed to others. You can also view an electronic version of this Directory on the site and have it read to you by using the ‘Recite Me’ function.

Whatever your care needs, this Directory and the Care Choices website service will be able to point you in the best direction, however you would like care information presented. Visit www.carechoices.co.uk

The Care Quality Commission (www.cqc.org.uk) is responsible for checking that any care provided meets essential standards of quality and safety. Further information is on page 57.

The United Kingdom Homecare Association (UKHCA) requires its members to comply with a code of practice. This code includes a commitment to treat customers with dignity and respect and operate at a level above the legal minimum required in legislation.

Social care regulations do not apply to cleaners, handymen or gardeners. However, some home care agencies are increasingly providing staff who can help meet these needs too.

The benefits of using a regulated agency include:

- assessing your care needs and tailoring a plan to meet those needs;
- advertising, interviewing and screening suitability of workers;
- arranging necessary insurance cover;
- providing training and development for care workers;
- managing workers’ pay, including compliance with the National Minimum Wage;
- managing employment relationships, including sickness, absence and disciplinary matters; and
- managing health and safety issues.

For further help with choosing an agency, use the checklist on page 23.

Living with dementia at home

If you are concerned about persistent forgetfulness or memory difficulties, it is important to consult a GP. They can undertake an initial examination and refer you to a memory clinic for further investigation if necessary.

The various types of support available to you and your carer are likely to involve NHS services, Adult Social Care and voluntary agencies. Some examples of services and support to help people living with dementia include:

- specialist day centres;
- respite care or short breaks;
- assistive technology and community alarms;
- home care;
- meals at home;
- community equipment;
- extra care or sheltered housing; and
- carers’ support groups.

Family support

If you know someone who is worried about their memory, encourage them to visit their GP. The more support you can give someone, the better life with dementia can be, especially in the early years. Focus on what the person can do, not what they cannot do, help with little errands or with cooking, listen to the person with dementia, and find out more about the condition.

When someone is living with dementia, they need:

- support to live their life;
- reassurance that they are still valued and that their feelings matter;
- freedom from as much external stress as possible; and
• appropriate activities and stimulation to help them to remain alert and motivated for as long as possible. Visit www.alzheimers.org.uk/get-support/daily-living for more information.

Dementia Friends
People with dementia sometimes need a helping hand to go about their daily lives and feel included in their local community. Dementia Friends is giving people an understanding of dementia and the small things they can do that can make a difference to people living with dementia – from helping someone find the right bus to spreading the word about dementia. See www.dementiafriends.org.uk for further information.

Respite care
Spouses, partners and relatives who care for a person with dementia may require a break from their caring responsibilities. This is known as ‘respite care’ and may be a regular break of a few hours a week or a period of a few weeks. It may be planned or be required in an emergency and can involve the person with dementia attending a day centre or a care worker visiting the person’s home to enable the carer to have a break. Contact the council to see if you are eligible for support with arranging these services, see page 12 for information on assessments.

Care at home
It can often be best for a person with dementia to stay living in their own home for as long as possible. This may mean that they require some support services at home. The person living with dementia will respond best to the same care staff who know them well. Continuity of care can be provided by either care agencies or carers employed directly by the person or his or her family.

Specialist dementia day centres
A good day care service will be able to offer a range of activities and support that will enable the person with dementia to retain skills and remain part of their local community. Activities may include outings, entertainment, personal care, meals, hairdressing and support for carers.

Specialist day centres for people with dementia should be organised and run with their needs in mind, aiming to build on their strengths and abilities. Attendance at day centres can be offered from just a few hours a week to a number of days. Contact the council or your local Alzheimer’s Society office for more details, see ‘Useful local contacts’ on page 115.

Alzheimer’s Society
This leading charity works to improve the quality of life of people affected by dementia. If you have concerns about any form of dementia, please contact your local office for information and support and access to local services. See page 115 for contact details.

Alzheimer’s Society’s National Dementia Helpline

We at Care Advisory and Respite Experts Ltd seek to assist people through the minefield of what care provision is available to them or their loved ones. We offer a comprehensive range of independent care advice options, tailored to your needs. From initial advice and guidance, to in-depth care recommendations, our service provides expert, practical and emotional support.

This includes:
• Advice about care options and services
• Advice on discharge planning
• Sourcing short or long term care including respite care
• Advice about care allowances and benefits
• Sourcing rehabilitation/therapeutic provision
• Advice on available help (counselling services, local support groups and charities)

Call our team on 01732 301209 or 07931 836 559
Email: contact@careadvisoryandrespiteexperts.co.uk

www.careadvisoryandrespiteexperts.co.uk
is available on 0300 222 1122 and can provide information, support, guidance and signposting to other appropriate organisations. The Helpline is open from 9.00am to 8.00pm, Monday to Wednesday; 9.00am to 5.00pm, Thursday and Friday; and 10.00am to 4.00pm, Saturday and Sunday.

For more information on care homes for people with dementia, see page 52.

Paying for care in your home

Councils provide upfront information on how much people can expect to pay for home care and how charges are worked out. This information must be made available when a needs assessment is carried out. Written confirmation of how the charge has been calculated must be provided after a financial assessment.

The council calculates charges in accordance with national eligibility criteria set by the Government.

This ensures people are only required to pay what they can afford, taking into account capital, income and expenditure.

Your financial assessment looks at your capital, savings and weekly income (including pensions and benefits). The council may also carry out a full benefit check and, if you want them to, assist you with claiming your full entitlement. See www.kent.gov.uk and search ‘paying for care’ for more information.

Non-means tested care and support

Care provided by the NHS is free; for example, services provided by a community or district nurse. Some people do not have to pay towards care services. For example, aftercare services provided under section 117 of the Mental Health Act are free of charge.

If you need care or support you may be eligible to claim Attendance Allowance (AA), or Personal Independence Payments (PIP). AA and PIP are non-means tested benefits. Provided you are eligible, you can receive AA or PIP regardless of how much income or capital you have. AA is payable to people over the age of 65 and PIP to those aged 16 to 64.

There are different rates that can be awarded, dependent on the level and type of help you need. These can be found at www.gov.uk

Other ways to fund your care and support

It is important to seek independent financial advice if you are paying for your own care and support. There are independent financial advisers that focus specifically on care funding advice, often referred to as specialist care fees advisers. They are regulated by the Financial Conduct Authority (FCA) and must stick to a code of conduct and ethics and take shared responsibility for the suitability of any product they recommend.

The Money Advice Service
A free and impartial money advice service set up by the Government. Tel: 0800 138 7777 Web: www.moneyadviseservice.org.uk

Further information on paying for care can be found beginning on page 53.

The Society of Later Life Advisers (SOLLA)
Aims to assist consumers and their families in finding trusted, accredited financial advisers who understand financial needs in later life. Web: www.societyoflaterlifeadvisers.co.uk

Visit www.carechoices.co.uk for further assistance with your search for care
Austen Allen Homecare is a specialist provider of social care and support services to elderly and vulnerable people - including people with mental health needs, learning and physical disabilities.

As one of the fastest growing care agencies in North Kent, the key to our success is simple. We aim for continuous improvement in what we do. We currently have branches in Dartford, Gravesahm, with our most recent branch opening in Medway.

As an Award-Winning Company, we have achieved “The commitment to skills award 2017” at the first ever Dartford Business Awards and then runners up in the Gravesham Business Awards 2018.

We pride ourselves in operating a professional and reliable service to people in the comfort of their own homes. Providing dedicated care professionals who are trained and fully vetted to the highest standards.

Our services include:

- Personal Care
- Dementia Care
- End of Life Care
- Home Support Therapy
- Hospital Discharges

For more information, please do not hesitate to contact us and find out how Austen Allen can help you, or a loved one.

Everyday care for Everyone

Dartford Branch: 01322 424558
Gravesham Branch: 01474 558790
Medway Branch: 01634 961120
Email: info@aa-homecare.co.uk
Web: www.aa-homecare.co.uk

EXCEPTIONAL CARE
IN YOUR OWN HOME

Care tailored to you
Audley Care Mote House & Willicombe Park

From companionship and general assistance to emergency, long-term and specialist care, our highly trained, discreet and friendly staff will help you with as little or as much as you want.

Contact us to find out more
01622 532 567 (Mote House)
01892 278 286 (Willicombe Park)
info@audleycare.co.uk
www.audleycare.co.uk

“All the visiting carers have been lovely and have treated my father with great care. The whole team has been excellent and I would recommend them to anyone in our position.”

Andrew, son
Audley Care customer

Search for care at www.carechoices.co.uk to find support in your area
### Home care agency checklist

**Agency 1**

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<thead>
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<th>Fees per week</th>
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We suggest that you have paper with you when speaking with home care agencies so you can make notes. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

### About the agency

- **How long has the agency been operating?**

- **How long are staff allocated per visit?**

- **Can you contact the agency in an emergency or outside office hours?**

- **Does the agency have experience with your specific needs?**

### Staff

- **Are you likely to be visited by different staff each day?**

- **Are all staff checked with the Disclosure and Barring Service?**

- **Will you be notified in advance if your care worker is on holiday or sick?**

- **Are staff matched to you specifically, based on your needs and preferences?**

- **Can you meet your care worker(s) before they start?**

- **Does the agency have both male and female staff?**

### Accommodating your needs

- **Can the agency accommodate your needs if they increase? Ask about the process for this.**

- **Does the agency have a training scheme in place?**

- **Are all staff trained to a certain level?**

- **Are staff able to help with administering medication if required?**

- **Is there a way for staff to communicate with each other about the support they provide when they visit you? How?**

### Regulation

- **Will your support plan be reviewed at regular intervals?**

- **Can you see the agency’s contract terms?**

- **Can you lodge a complaint easily?**

- **Are complaints dealt with quickly?**

- **Can you see a copy of the agency’s CQC registration certificate and quality rating?**

### Notes

*See page 57.

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care.
CARING IS OUR PASSION

4Life Healthcare is a family run business with a big heart where our clients are always at the centre of everything. We provide dignified personal support within the comfort of your own home to give you and your loved one’s peace of mind.

Our clients are the elderly and persons with complex needs, learning disabilities, physical disabilities, Autism and sensory impairments care needs.

If you or your family are looking for good quality care and support that is personally tailored to fit into your daily life style and routine, then please contact us now for further details.

0800 123 372 • 07532 720 891
admin@4lifehealthcare.co.uk
www.4lifehealthcare.co.uk

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Agincare
Live-in Care

Fully managed high quality affordable live-in care from £795 per week

CONTACT US TODAY
08000 121 247 | AGINCARE.COM

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avante
care & support
‘Everyone Matters’

Are you looking for care and support in your own home?

Avante Home Care and Support provide assistance with daily living in Faversham, Sittingbourne and Sheerness, enabling individuals to maintain independent lives in the comfort of their own home. We pride ourselves on giving the best care through our team of compassionate, professional and fully trained staff.

We provide:
• Personal care • Medication assistance • Companionship
• Overnight support • Social activities • End of life care
• 24 Hour live-in care • Daily household tasks

To find out more please call our Kent branch on 01795 597454 or visit www.avantecare.org.uk

---

Search for care at www.carechoices.co.uk to find support in your area
### Home care providers

All domiciliary care providers with the symbol ⚫ are members of the Kent Integrated Care Alliance (KICA). For more information about this alliance, see pages 6 and 7 or visit [www.kica.care](http://www.kica.care).

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Location</th>
<th>Service</th>
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<th>Note</th>
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<td>121 Care &amp; Mobility Ltd ⚫</td>
<td>Whitstable</td>
<td>OP D PD LDA MH SI YA AD</td>
<td>01227 792249</td>
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<tr>
<td>3H Fund Office</td>
<td>Tunbridge Wells</td>
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<tr>
<td>4Life Healthcare Services</td>
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<td>Abbey Medical Services Ltd</td>
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<td>Absolute Home Care Kent Ltd</td>
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<td>OP D PD YA</td>
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<td>Affinity Trust – Domiciliary Care Agency West Kent</td>
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<td>Age Concern Malling</td>
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<td>Age UK Faversham and Sittingbourne (Formerly Age Concern Faversham) ⚫</td>
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#### Service User Bands
- **OP** Older people (65+)
- **D** Dementia
- **PD** Physical disability
- **LDA** Learning disability, autism
- **MH** Mental health
- **SI** Sensory impairment
- **YA** Younger adults
- **AD** People who misuse alcohol or drugs

Member of the Kent Integrated Care Alliance (KICA)

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care.
We offer a unique service of tailored care visits from 30 minutes to full 24 hour live-in support

Our services include:
- Personal Care
- Domestic & Social Visits
- Medication assistance
- Meal Preparation
- Overnight Care
- 24 hour live in Care

"Dad thrives under your care and we all have peace of mind since you joined the team - We wish we had found ApproCare sooner!" Maria, Medway

For a free assessment or for more information please contact our friendly team on:
Head Office: 01795 663824   Out of Hours: 07796 715127
Email: approcare@live.co.uk
www.approcare.co.uk

At AZ Caring Services Ltd, our prime objective is to provide a 24/7 home care service which recognises the fundamental value of people, regardless of circumstance, by respecting their unique personal care needs, help them to live independently and most importantly, treating them with respect.

Whatever your need, we offer homecare of the very highest quality that is designed to meet your unique requirements. Our services allow you to maintain or improve the quality of your life in familiar and reassuring surroundings.

For more information, contact us:
(01233) 227841
info@azcaringservices.co.uk
www.azcaringservices.co.uk
AZ Caring Services Ltd, Aspect House, 4 Ulley Road, Ashford, Kent TN24 9HT

We are working in partnership with Birchwood House Rest Home offering care for elderly people in their own homes assisting with:
- Personal Care
- Help with Shopping
- Domestic work undertaken
- Sitting service
- Visiting the areas of:
  - Tunbridge Wells
  - Pembury
  - Rusthall
  - Langton Green
  - Fordcombe
  - Penshurst
  - Speldhurst
  - Groombridge
  - Edenbridge
  - Chiddingstone
  - Tonbridge
  - Hildenborough
  - Leigh

Birchwood House, Stockland Green Rd
Speldhurst, Kent TN3 0TU
Tel: 01892 863710 Fax: 01892 863711

ENQUIRIES TO THE MANAGER
Member of the Kent Integrated Care Alliance

Dad thrives under your care and we all have peace of mind since you joined the team - We wish we had found ApproCare sooner!" Maria, Medway
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<td><strong>Aspire Home Carers Ltd</strong></td>
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<td>– Audley Care Willicombe Park</td>
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<td>Tel: 01322 424558</td>
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<td>Gravesham</td>
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<td>Tel: 01474 558790</td>
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We are committed to supporting service users to achieve their full potential and promote their independence without compromising their dignity.

We offer quality homecare tailored to your needs, this includes Domiciliary Care, Homecare, Live-in-Care, Respite care, Companionship & Support. Call to discuss the ways we can help support you or your loved one. We are also happy to organise a meeting in the comfort of your own home.

01233 421 596 • info@ashfordpersonnelandsolutions.com
www.ashfordpersonnelandsolutions.com

Visit www.carechoices.co.uk for further assistance with your search for care

<table>
<thead>
<tr>
<th>Service User Bands</th>
<th>OP Older people (65+)</th>
<th>D Dementia</th>
<th>PD Physical disability</th>
<th>LDA Learning disability, autism</th>
<th>MH Mental health</th>
<th>SI Sensory impairment</th>
<th>YA Younger adults</th>
<th>AD People who misuse alcohol or drugs</th>
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Choose Live-in Care
Because A Care Home Is Not The Only Option
Your local service, managed and supervised by your local office

Choosing Live-in Care Means:

- Care tailored to your wishes with as much or as little support as you need
- No need to move into a care home
- No need to adjust to a new routine
- Family and friends can continue to visit as normal
- Continue to be involved in the community and clubs as normal
- Dedicated one to one support providing excellent continuity
- Couples continue living together

Contact Your Nearest Bluebird Care Office To Book Your Free Assessment

Sevenoaks
01732 471 541

Maidstone
01622 618 786

Gravesham & Dartford
01474 560 160

Canterbury & Thanet
01843 570 638

Dover & Folkestone
01304 809 250

Tonbridge & Tunbridge Wells
01732 373 024

bluebirdcare.co.uk
Home care providers continued

**Beech Tree Total Care**
Ashford
Tel: 01233 627857 [OP D PD MH SI YA]

**Birchington**
Tel: 01843 292925 [OP D PD LDA MH SI YA]

**Birchwood Care Services**
Speldhurst
Tel: 01892 863710 [Advert page 26 OP PD]

**Blossoms Care Services Ltd DCA**
Sittingbourne
Tel: 0800 917 7045 [OP PD LDA]

**Bluebird Care**
Canterbury & Thanet
Tel: 01843 570638 [OP D PD LDA MH SI YA AD]
Gravesham & Dartford
Tel: 01474 560160 [OP D PD LDA SI]
Maidstone
Tel: 01622 618786 [OP D PD SI YA]

**Bluebird Care**
– Ashford
Ashford
Tel: 01233 501222 [OP D PD YA]

**Bluebird Care**
– Swale
Sittingbourne
Tel: 01795 664121 [OP D PD LDA MH SI YA AD]

**Braeburn Care Ltd**
Dartford, Gravesend & Swanley
Tel: 01322 472983 [OP D PD LDA MH SI YA]

**Brambling House**
Dover
Tel: 01304 830276 [OP D PD SI YA]

**Brooklands Homecare Ltd – Edenbridge**
Edenbridge
Tel: 01732 865956 [OP D PD MH SI YA]

**Brownfields Services Ltd**
Dartford
Tel: 01322 314744 [OP D PD YA]

**Birchington**
Tel: 01843 292925 [OP D PD LDA MH SI YA]

**Callquest for Care**
Sevenoaks
Tel: 0800 211 8500 [OP D PD YA]

**Camelot Lodge**
Folkestone
Tel: 01303 251215 [MH YA]

**Care 77 Ltd**
Tonbridge
Tel: 01892 577060 [OP D PD SI YA]

**Care at Home Services (South East) Ltd**
Herne Bay
Tel: 01227 375706 [OP D PD MH SI YA AD]

**Care at Home Services (South East) Ltd**
Sevenoaks
Tel: 01892 510844 [OP D PD MH SI YA AD]

**Care Company, The**
Tenterden
Tel: 01580 762202 [OP D PD]

**Caremark (Dartford & Gravesend)**
Gravesend
Tel: 01474 320411 [Advert page 30 OP D PD SI YA]

**Caremark (Maidstone)**
Maidstone
Tel: 01622 298345 [Advert page 30 OP YA]

**Caremark (Thanet)**
Margate
Tel: 01843 235910 [OP D PD LDA MH SI YA AD]

**Service User Bands**

<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
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<tbody>
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<tr>
<td>AD</td>
<td>People who misuse alcohol or drugs</td>
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Advertisers are highlighted

Member of the Kent Integrated Care Alliance (KICA)
Chameleon Care
Adapting to your every need

- Personal Care
- Domestic services
- Shopping
- Escorting visits
- Medication assistance
- Sit in service
- Sleeping and wake night service
- Care for long term or terminal illness
- Live-in services from emergency to short or long term

All staff are thoroughly vetted, fully trained in moving and handling, first aid, handling medication, NVQs plus more. We can provide assistance with personal care, preparation of meals, domestic tasks, overnight care, plus many other tasks. Our services are tailored to meet your individual needs.

For further information and details, do not hesitate to contact us.

Email: enquiries@chameleoncare.co.uk
Tel: 01322 291000
Unit 6-8 The Base, Dartford Business Park, Victoria Road, Dartford, Kent DA1 5FS
Fax: 01322 291015

www.chameleoncare.co.uk

Care in Kent
Dont worry if you can’t always be there
WE CAN
Offering round the clock care services for your convenience, Care in Kent operate 24 hours a day, 365 days of the year.

You’ll find that we respond quickly, providing the highest standards in professional care, and exceeding your expectations in terms of your peace of mind and satisfaction.

Find out more about Dementia care in Kent
www.careinkent.co.uk
info@careinkent.co.uk
01223 619530

Your home is your world,
Your care is ours.

Personalised quality home care in Dartford, Gravesham, Maidstone and surrounding rural areas.

Services
+ Personal care and support
+ Companionship
+ Medication support
+ Hospital to home services

"These ladies are true angels, their care and compassion goes beyond anything we could have dreamed of. They are not carers to us, they are now family." Client Testimonial

For your free home care assessment contact:
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Maidstone - 01622 298345
www.caremark.co.uk

"Lets make things better for people living with dementia"
| Caremark Tunbridge Wells, Tonbridge and Malling | Community Support Services |
| Tunbridge Wells | Ashford |
| Tel: 01892 576377 | Tel: 01233 860622 |
| | **OP D PD LDA MH SI YA** |

| Carers Choice | Consultus Care and Nursing Ltd |
| Gravesend | Tonbridge |
| Tel: 01474 536062 | Tel: 01732 355231 |
| | **OP D PD MH SI YA** |

| Carewatch (Maidstone – Ashford) | Continuity of Care Services Ltd |
| Maidstone | Maidstone |
| Tel: 01622 681550 | Tel: 07970 732290 |
| | **OP D PD LDA MH SI YA** |

| Caring Companions at Watling Court | Crossroads Care Kent |
| Gravesend | Herne Bay |
| Advert outside back cover | Tel: 0845 095 6700 |
| | **OP D PD LDA MH SI YA** |

| Cartref Homes Supported Living Scheme | CRW Consultancy Ltd |
| Sittingbourne | – Kings Hill |
| Tel: 01795 471934 | West Malling |
| | Tel: 0333 939 9976 |
| | **D PD LDA MH SI YA AD** |

| CCK Support Ltd | Crystalline Business Solutions Ltd |
| Herne Bay | Dartford |
| Tel: 01227 668041 | Tel: 07960 235217 |
| | **OP D PD LDA SI** |

| CCMS Ltd Nursing & Care Agency | Dimensions Kent Domiciliary Care Office |
| Tonbridge | Sandwich |
| Advert page 32 | Tel: 0300 303 9011 |
| | **LDA** |

| Chameleon Care | Direct Care (Kent) |
| Dartford | Snodland |
| Tel: 01322 291000 | Tel: 01634 242499 |
| Dover | | **OP D PD LDA SI YA AD** |
| Tel: 01304 215382 | **OP D PD LDA SI** |

| Clarity Homecare | DMC Consulting Services Ltd – Gravesend |
| Ashford | Gravesend |
| Tel: 07809 608159 | Advert page 36 |
| | Tel: 07525 497949 |
| | **OP PD LDA MH SI YA** |

| ComCare | Domus Extra Care Ltd |
| Herne Bay | Tunbridge Wells |
| Tel: 01227 365887 | Tel: 01892 512961 |
| | **OP D PD** |

| Community Lifeline | **Service**
| Longfield | **User Bands** |
| Tel: 01474 709000 | **OP** Older people (65+)
| | **D** Dementia |
| | **PD** Physical disability |
| | **LDA** Learning disability, autism |
| | **MH** Mental health |
| | **SI** Sensory impairment |
| | **YA** Younger adults |
| | **AD** People who misuse alcohol or drugs |

| Community Nursing & Care Agency Ltd | ★ Member of the Kent Integrated Care Alliance (KICA) |
| Ashford | Advertisers are highlighted |
| Tel: 01233 619530 | |
| | | **OP D PD LDA MH SI YA** |
We never forget we are “in service to you, our client”

We have a very different approach to other companies, which includes new and innovative ideas that should make your experience of care and support far less stressful.

We Can Help With:
- Personal care
- Shopping
- Light domestic duties
- Pet feeding and walking
- Accompanied outings to clubs, friend etc.

Get in touch today and see how we can help you.

CCMS Ltd Nursing & Care Agency are proud to provide a bespoke recruitment package, with person centred care at its very heart.

We offer a unique staff introduction service to include: Nursing and Care services in your own homes, supporting those with complex injuries and illness who need Rehabilitation/Therapeutic Assistants or Care/Support Workers whether it be live-in or out.

For those who just need a bit more help around the home we can provide the following:
- Live-in or out Companions
- Childcare provision
- Domestic Helpers
- Gardeners
- Equine and Domestic Animal care provision
- Chauffeurs

We take care of your every need!

We also offer Payroll Services (discounted if using our recruitment service)

If you have any questions please contact:
Sabrina Dodson, CQC Registered Manager:
Tel: 01732 851302 Mobile: 07920 726 861
Email: info@ccmsagency.co.uk
Website: www.ccmsagency.co.uk
Home care providers continued

Domus Live-in Care Ltd
Tunbridge Wells
Tel: 01892 512961
OP D PD MH SI YA AD

Dorriemay House
Margate
Tel: 01843 292616
LDA

East Kent Mencap Domiciliary Service
Cliftonville
Tel: 01843 224482
LDA

Ellens Court Care Home
Sittingbourne
Tel: 01795 651061
OP D PD LDA MH SI YA

Elysium Supported Living Ltd
Tonbridge
Tel: 01732 783503
LDA MH YA

Enabling Care for You Ltd Head Office
Maidstone
Tel: 01732 240794
D PD SI

Endurance Care Ltd – Office
Maidstone
Tel: 01622 580210
PD LDA MH SI YA AD

Everycare (West Kent) Ltd
Tunbridge Wells
Tel: 01892 536888
OP D PD MH SI

Exclusive Care Services
Gravesend
Tel: 07508 909821
OP D PD LDA MH SI YA AD

Expertise Homecare (Ashford)
Ashford
Tel: 01233 229001
OP D PD LDA MH SI YA AD

Expertise Homecare (Canterbury & Coastal) Ltd
Canterbury
Tel: 01227 207340
OP D PD LDA MH SI YA AD

Expertise Homecare (Central & West Kent) Ltd
Maidstone
Tel: 01732 448298
OP D PD LDA MH SI YA

Expertise Homecare (Maidstone)
Maidstone
Tel: 01622 427886
OP D PD LDA MH SI YA

Expertise Homecare (UK)
Maidstone
Tel: 07903 069405
OP D PD LDA MH SI YA

Fam Daily Care Ltd
Dartford
Tel: 0207 1013376
OP D PD YA

Fash Villa
Ashford
Tel: 07939 296988
OP D

Figitree Care Services Ltd
Dartford
Tel: 01322 314878
OP PD LDA MH YA AD

First Class Healthcare Ltd
Sittingbourne
Tel: 07794 762832
OP D PD LDA MH SI YA AD

Folkestone Home Care
Folkestone
Advert page 32
OP D PD LDA MH SI YA AD

Future Home Care Ltd Kent
West Malling
Tel: 01732 876400
OP D PD LDA MH SI YA

Garden of Kent Homecare Ltd, The
T/A – The Garden of England Homecare
Maidstone
Advert page 32
OP D PD MH SI YA

Genuine Care Homecare Services Ltd
Edenbridge
Tel: 01732 866627
OP D PD MH SI YA AD

Giles Care Ltd
Margate
Tel: 01843 224036
OP PD LDA MH

Grange (2016) Personal Care, The
Cranbrook
Tel: 01580 240118
OP LDA YA

Gravesend Care Services
Gravesend
Tel: 07442 492984
PD LDA MH SI YA

Service
User Bands
OP Older people (65+)
MH Mental health
D Dementia
SI Sensory impairment
PD Physical disability
LDA Learning disability, autism
YA Younger adults
AD People who misuse alcohol or drugs

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Visit www.carechoices.co.uk for further assistance with your search for care
### Great Prospects Care
Canterbury
Tel: 01227 788847

### Hale Place Farmhouse
Tonbridge
Tel: 01622 871081

### Hall, The
Ashford
Tel: 01233 732036

### Hand To Hand Care Ltd
Swanscombe
Tel: 07948 060219

### Hawkinge House
Folkestone
Tel: 01303 890100

### Hazeldene House
Tunbridge Wells
Tel: 01892 823018 Advert page 113

### Head First (Assessment, Rehabilitation and Case Management) LLP
Hawkhurst
Tel: 01580 752275

### Health & Life Care UK
Ashford
Tel: 01233 611168

### Helping Hand Care Company Ltd
Dover
Tel: 01304 242981

### Helping Hands
Dartford
Tel: 07712 520909

---

**Do you need a helping hand?**

If you are looking for an alternative to residential care or extra support for those everyday tasks that are becoming difficult for you or a loved one – then we’re here to help in Kent from 30 minutes per week to full-time live-in care.

Our care teams have been providing award-winning quality home care since 1989 and can help with: personal care, housekeeping, help getting around or even to provide a break to an existing family member or care-giver.

Tel: +44 (0)1227 362312

www.homeservicellp.co.uk

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<th>Service</th>
<th>User Bands</th>
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Search for care at www.carechoices.co.uk to find support in your area
Home care providers continued

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Visit www.carechoices.co.uk for further assistance with your search for care
At Kare Plus Ashford, ensuring our clients are matched with the right carer for them is vital. Each person who requires care is different, and they will be assessed as such. We work closely with each individual to determine what kind of care is required, ensuring we meet the needs of our customer’s through person-centred care planning, maintaining privacy, dignity and respect in everything we do. We believe that by providing the right team to match our customer’s needs we can provide high quality, safe and effective care.

Our carers are available 24/7, 365 days a year which includes any night cover that maybe required.

We can provide care packages for any of the following:

- Personal care
- Elderly care
- End of life care
- Alzheimer’s & dementia
- Brain injury/spinal injury
- Physical disabilities
- Sensory impairment
- Learning difficulties
- Lifestyle support (Social Care)
- Supported holidays
- Help with domestic chores and much more..

For more information on how we can help, contact us

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- Personal or Family Carers
- People with Physical Disabilities
- People with Dementia, Parkinson’s,
- People with Mental Health Issues
- People with Sensory Loss, MND & MS
- Palliative Care

For home care services in Kent, Medway and the surrounding areas, speak to the experts at DMC Consulting Services Ltd.

07525 497 949
dmcbusiness@outlook.com
www.dmcconsultingservicesltd.co.uk
Home care providers continued

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Gravesend
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Sittingbourne
Tel: 0300 041 1480
West Malling
Tel: 0300 041 1480

Kent Home Care Ltd
Canterbury
Tel: 01227 788700

Kent SCP (Bowles Lodge)
Cranbrook
Tel: 01580 753942

Kent Social Care Professionals Domiciliary Service
Maidstone
Tel: 01622 764014

Krystal Solutions Ltd
Sittingbourne
Tel: 07886 545877

L’Arche Kent
Canterbury
Tel: 01227 643025

LANH
Dartford
Tel: 0333 358 3664

Lauriem Complete Care Ltd
Deal
Tel: 01304 361222
Ditton
Tel: 01622 716780
Dover
Tel: 01304 361222

Liberty Lodge Ltd
Folkestone
Tel: 07546 240551

Lilicares Ltd
Dartford
Tel: 07958 527813

Maidstone Home Care Ltd
Aylesford
Tel: 01622 719988

Mandalay Care Home
Folkestone
Tel: 01303 258095

Marjon Home Support Agency
Whitstable
Tel: 01227 771222

MCCH (Hermitage Court)
Maidstone
Tel: 01622 72400

Mears Care Ltd – Maidstone
Maidstone
Tel: 0333 999 7624

Meridian Community Care Ltd
Canterbury
Tel: 01227 712300
Dover
Tel: 01304 240424

Meritum Integrated Care LLP
Ashford
Tel: 01233 620071

MiiHomecare – Ramsgate
Ramsgate
Tel: 0333 121 8701

Milestones Outreach Support Team – MOST
Tunbridge Wells
Tel: 01892 839990

Mrs Lynne Weatherly
Tunbridge Wells
Tel: 01892 537076

My Homecare Tonbridge
Tonbridge
Tel: 01732 756020

Service
User Bands
OP Older people (65+)
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Visit www.carechoices.co.uk for further assistance with your search for care 37
My Life Living Assistance (Kent)
Canterbury
Tel: 01908 082394  OP D PD LDA MH SI YA AD

MyLife Home Care Maidstone
Maidstone
Tel: 01622 681550  OP D PD LDA MH SI YA AD

New Horizons Broad Oak Ltd Resource Centre
Margate
Tel: 01843 295680  PD LDA SI YA

No Place Like Home
Faversham
Tel: 01795 597983  Advert below left  OP D

North Home Care
Folkestone
Tel: 01303 891222  OP D PD LDA MH SI YA AD

Norwyn Community Services
Sittingbourne
Tel: 07943 666941  OP D PD LDA MH SI YA AD

Nurse Plus and Carer Plus (UK) Ltd
Folkestone
Tel: 01303 250200  OP D PD LDA MH SI YA AD

Maidstone
Tel: 01622 756348  OP D PD LDA MH SI YA AD

Nurseplus UK
Dover
Tel: 01304 273300  OP D PD LDA MH SI YA AD

Nurseplus UK – Ashford
Ashford
Tel: 01233 641373  OP D PD LDA MH SI YA AD

Nurseplus UK – Eurogate
Ashford
Tel: 01233 633350  OP D PD LDA MH SI YA AD

Nurseplus UK
Canterbury
Tel: 01227 782070  OP D PD LDA SI YA AD

Oak Tree Lodge
Sevenoaks
Tel: 01732 382935  OP D PD LDA SI YA

Old Exchange, The
Dartford
Tel: 0208 467 2781  OP D PD LDA YA

One 2 One Private Care Services
Ashford
Tel: 01233 610542  OP D PD LDA MH SI YA

One Step South Domiciliary Care Agency
Folkestone
Tel: 01303 227371  OP PD LDA MH SI YA AD

Orchard House
Herne Bay
Tel: 01227 373586  PD YA

Pantiles Chambers
Tunbridge Wells
Tel: 07958 558397  OP D PD YA

---

**Outstanding companionship and care service for Canterbury & Swale senior residents**

- Exceptional quality companionship and care in your own home
- Experts in Dementia Care
- Fully licensed and insured

**Telephone:** 01795 597983  
**Email:** info@noplacelikehome.eu  
**Website:** www.noplacelikehome.eu

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**Do you or your loved one need care or support at home?**

- Companionship  
- Personal Care  
- Respite Cover  
- Hospital to Home  
- Live In Care  
- Support with Leisure & Community Activities

Call for a free home assessment  
And much more...

---

**Service**  OP Older people (65+)  D Dementia  PD Physical disability  LDA Learning disability, autism  
**User Bands**  MH Mental health  SI Sensory impairment  YA Younger adults  AD People who misuse alcohol or drugs

Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

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**Search for care at www.carechoices.co.uk to find support in your area**

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38
Papillon Home Care
New Romney
Tel: 01797 367625
P D PD LDA MH SI YA

Park View Domiciliary Care
Deal
Tel: 07872 014850
PD LDA

PCAS Kent Ltd
Gravesend
Tel: 07967 378360
P D PD LDA MH SI YA AD

Phoenix Support Ltd
Maidstone
Tel: 01622 682535
P D PD LDA MH SI YA AD

Prestige Nursing Ltd Dartford
Dartford
Tel: 01322 270092
P D PD LDA MH SI YA AD

Prestigious Healthcare – Kent
Dartford
Tel: 07925 551995
P D PD SI YA

PSA Home Care
Ashford
Tel: 01622 236344
P D PD MH SI YA

Queen Elizabeth Court
Aylesford
Tel: 01622 717463
P D PD SI

QuilterCare
Ramsgate
Tel: 07775 557836
MH YA

Regus House
Dartford
Tel: 01322 303265
P D PD LDA MH SI YA

Regus House
Dartford
Tel: 07732 686770
P D PD LDA MH YA

Retons Care and Training Services Ltd
Dartford
Tel: 07476 066043
P

Right at Home (East Kent)
Ramsgate
Tel: 0800 066 3779
P D PD SI YA

Right at Home Medway
Chatham
Tel: 01634 662428
P D PD MH YA

RNID Action on Hearing Loss Northdown Road
Margate
Tel: 01843 262030
P D LDA MH SI YA

Royal Care
Dover
Tel: 01304 279415
P D PD LDA MH SI YA AD

Safe Choice Care
Deal
Tel: 01304 363758
P D PD YA

Safeharbour – Memory Well Being Center
Gravesend
Tel: 01474 533990
P D PD

Sanctuary Home Care Ltd – Gravesend
Gravesend
Tel: 01474 558698
P D PD LDA MH SI YA AD

SAP Care Services Ltd
Tonbridge
Tel: 07958 558397
P D PD YA

SCP Complex Care
Maidstone
Tel: 07730 765945
P D PD LDA MH SI YA AD

SeeAbility – Kent Support Service
Maidstone
Tel: 01622 745181
P D LDA MH SI YA

Seeds Care Ltd – 60 St Peters Road
Margate
Tel: 07767 360157
LDA YA

Sentinel Care
New Romney
Tel: 01797 361744
D PD MH

Service
User Bands

OP Older people (65+)
D Dementia
P D Physical disability
LDA Learning disability, autism
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Member of the Kent Integrated Care Alliance (KICA)

Visit www.carechoices.co.uk for further assistance with your search for care
<table>
<thead>
<tr>
<th>Home care providers continued</th>
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<tbody>
<tr>
<td><strong>Share The Care Ltd Office</strong></td>
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<tr>
<td>Sheerness</td>
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<tr>
<td>Tel: 01795 660162</td>
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</tbody>
</table>

| **Skilled Care Ltd – 1 Hammerton Close** |
| Bexley | OP D PD LDA SI YA |
| Tel: 01322 351384 |

| **Sree Vedhatree Care Ltd – Dartford, Kent** |
| Dartford | OP D PD SI YA |
| Tel: 01322 252233 |

| **Stay at Home Care Ltd** |
| Faversham | OP D YA |
| Tel: 01795 538029 |

| **Summerville** |
| Margate | LDA YA |
| Tel: 01843 295703 |

| **Sunnybanks Home Care Service** |
| Cowden | OP D PD LDA SI |
| Tel: 01342 850898 |

| **Sunnyside Domiciliary Support Services Ltd** |
| Farningham | OP D PD LDA MH |
| Tel: 01322 867820 |

| **Superior Healthcare** |
| Whitstable | OP D PD LDA MH SI YA AD |
| Tel: 01227 771133 |

| **Swan Staff Recruitment Ltd** |
| Dartford | OP D PD LDA MH SI YA |
| Tel: 01322 618100 |

| **Swanborough Services** |
| Tonbridge | OP D PD SI YA |
| Tel: 01732 834409 |

| **Tamarisk** |
| New Romney | OP D PD LDA SI YA |
| Tel: 01797 364562 |

| **Tender Loving Carers** |
| Whitstable | Advert below right | OP D PD LDA SI YA |
| Tel: 01227 772515 |

| **Terrablu Homecare** |
| Tunbridge Wells | OP D PD LDA MH YA |
| Tel: 01892 529429 |

| **Thomas Place** |
| Maidstone | OP D |
| Tel: 07495 566557 |

| **Town & Country Homecare Ltd** |
| Tenterden | OP D PD SI YA |
| Tel: 01580 762244 |

| **Turning Point – Kent DCA** |
| Broadstairs | OP D LDA YA |
| Tel: 07891 545725 |

| **United Response – Kent DCA** |
| Folkestone | LDA MH |
| Tel: 01303 270024 |

| **Unity Care Solutions (Maidstone)** |
| West Malling | OP D PD LDA MH SI YA |
| Tel: 0845 034 6410 |

| **Viking Care** |
| Broadstairs | OP LDA YA |
| Tel: 07878 457838 |

| **Vitality Home Health Gravesham & Dartford** |
| Gravesend | Advert page 18 | OP D PD LDA SI YA |
| Tel: 01474 240909 |

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Flexible and affordable home care assistance. Providing a community care service that is professional, yet feels like you are being cared for by a loving family member. We believe everyone should have the choice to be cared for in their own home, with dignity and have personal choice in how they choose to live.

Providing Domiciliary Care in Sittingbourne, Isle of Sheppey and surrounding areas. For more information call us on 01795 660162

www.sharethehomecare.co.uk

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“Let us help! Do you or a family member require 1st class service, to stay independent at home? A dedicated family business established in 1994. We can help, call and ask for advice.

Contact our caring team to discuss a support package to suit you.

01227 772515

108/109 John Wilson Bus Pk, Whitstable, Kent, CT5 3QT

www.tenderlovingcarers.com
Home care providers continued

See page 39 for the Service User Bands key

**ROSEMONT CARE OFFER A PERSONALISED FLEXIBLE CARE AND SUPPORT SERVICE TO PEOPLE WITHIN THEIR OWN HOMES.**

Support and Assistance with the following:

- All aspects of personal care
- Assistance with daily routine
- Meal preparation and help with daily nutrition
- 24 hour Live-in Care and Overnight Support
- Social companionship
- Respite care
- Support to maintain your safety and security
- Complex Care
- Palliative Care
- Hospital to Home

Telephone: **01634 717432**  Email: Medway@rosemontcare.co.uk
Website: [www.rosemontcare.co.uk](http://www.rosemontcare.co.uk)
Rosemont Care Medway Regent House, Ground Floor, Unit 3 Station Road, Strood, Kent, ME2 4WQ

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
**Housing with care**

Housing with care combines independent living in a home with security of tenure, along with care services arranged according to need. Schemes may be run by housing associations, the local authority, voluntary organisations or private companies. Properties may be available for rent, mixed tenure or to purchase.

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**Supported Living**

Supported Living is a term generally used to describe situations in which people (often adults with a learning disability or mental health condition) rent their home, and their personal care or support is arranged separately. This means they can change their support without having to move, or move and take the same support with them. People have greater security of tenure, and can claim a wider range of welfare benefits than in residential care.

Supported Living can be delivered in a range of settings, including individual flats or houses, clusters of self-contained flats on the same site, shared accommodation, and extra care housing. The individual, a private landlord, a housing association, a local authority or a charity may own the property.

Supported Living refers to the way in which accommodation and support are organised, rather than the amount of support. This will be tailored to individual need and can include access to support 24 hours a day if assessed as necessary, although many people do not require this – particularly with the use of assistive technology (discussed on page 12).

For further information, visit [www.kent.gov.uk/supportedhousing](http://www.kent.gov.uk/supportedhousing)

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**Shared Lives**

Shared Lives is a care service for adults with learning or physical disabilities and for older people. It is family-based care provided by individuals and families. Shared Lives carers are local people recruited and trained to make sure they have the right qualities to provide care and support.

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**Sheltered housing**

Sheltered (or retirement) housing is provided by local authority housing departments and housing associations for older people who would like to remain independent but prefer the added security and reassurance of a scheme manager and an alarm call service.

A scheme manager is either based at the site or visits regularly. Many sheltered housing schemes also have communal lounges, laundry facilities, lifts, door entry systems and specially-adapted facilities. Contact the council for further advice on local schemes.

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The lifestyle site for parents and carers of children with additional needs and those who support them.  

www.myfamilyourneeds.co.uk

hello@myfamilyourneeds.co.uk  
@WeAreMFON

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Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area.
Extra care housing

Extra care housing is similar to sheltered schemes, with self-contained accommodation together with some communal facilities.

In an extra care scheme, instead of low-level support traditionally provided by wardens in sheltered schemes, higher levels of care and support are provided on site by a designated team of care workers, who can be available 24 hours a day.

Extra care allows you to retain your own tenancy and have care services delivered, ensuring that you can remain safely in your own self-contained accommodation. For information on extra care housing in your region, contact your local Adult Social Care department. Details are on page 116.

Specialist services

Learning disability

If you are living with a learning disability in Kent, you should contact your local council for support. They might be able to signpost you to local services and assess your needs in case they can help you.

The council aims to keep people independent in their own homes wherever possible, but if you need to move somewhere with care and support, you might like to consider a housing with care scheme, see page 42.

If your needs are such that you require support in a care home, this Directory contains a list of all care homes in Kent. Any learning disability providers are denoted with LDA.

You may also find the organisations listed here useful.

Mencap
Supporting people with learning disabilities to feel valued equally, listened to and included.
Tel: 0808 808 1111
Email: helpline@mencap.org.uk
Web: www.mencap.org.uk

Scope
Offers free, impartial and expert information, advice and support to disabled people and their families, 9.00am to 5.00pm weekdays.
Tel: 0808 800 3333
Email: helpline@scope.org.uk
Web: www.scope.org.uk
**Mental health**

If you are worried about your mental health, it’s important to remember that you aren’t alone. Lots of people have issues with their mental health and there’s help and advice available in Kent to support you.

Your GP should be your first point of contact if you want confidential advice or services, or you can contact one of the organisations listed here for free help and support.

**MIND**
Provides support to people with mental health needs and offers one-to-one counselling, befriending, peer support and more.

**Folkestone and District**
Tel: 01303 250090
Email: contact@folkestonemind.org.uk
Web: www.folkestonemind.org.uk

**Maidstone and Mid-Kent**
Tel: 01622 692383

**Physical disability**

If you have a physical disability or a long-term illness, organisations in the independent and not-for-profit sectors may be able to signpost you to, or provide you with, a range of services to help you live as independently as possible. There are also services available to support someone who may be your carer.

**Sensory services**

If you are deaf, blind, sight impaired or deafblind there is a number of organisations in Kent that may be able to offer you advice and support.

**Hi Kent**
Hi Kent is a local registered charity for deaf and hard of hearing people. For more information on support in your local area visit www.hikent.org.uk or call 01622 691151 or text 07939 593030.

**Kent Association for the Blind (KAB)**
KAB offers comprehensive support services to sight impaired people of any age. They work across Kent, Medway, Bromley and Bexley.
Web: www.kab.org.uk

**North Kent**
Tel: 01322 291380
Email: admin@northkentmind.co.uk
Web: www.northkentmind.co.uk

**West Kent**
Tel: 01732 744950
Email: hello@westkentmind.org.uk
Web: www.westkentmind.org.uk

Search for care at www.carechoices.co.uk to find support in your area
Advocacy

Advocates can give advice, support and information to people of any age. They help you to voice your concerns and guide you through difficult or challenging times. You should consider using the services of an advocate if you feel unsure or concerned when you are faced with making an important decision about your care.

Advocates are not there to tell you what to do or to make decisions for you, but to help you express your views and make your own decisions.

Councils have a legal obligation to provide an advocate to you if you need one at any stage of your care and support planning with them.

For further information, see ‘Useful local contacts’ on page 115.

Planning for end of life

Although the subject of dying is often painful to contemplate, planning for the end of life can be a good way to share your wishes and help your family to know what you would like. Good planning for all your needs should mean that you can convey your wishes, including where you would like to die if you choose. You may wish to remain in your own home or care home in your last days and not be admitted to hospital.

When choosing a service, you should consider its end of life care philosophy and policies. Enabling people to die in comfort and with dignity is a core part of providing care. The way care professionals approach the process will be incredibly important for you, your family and carers.

The service should have an open approach to end of life care. It should initiate conversation with you and your family and work with your GP to ensure your needs and wishes are discussed and planned for. An end of life care plan should also be drawn up, as it is vital to establish your preferences and choices.

You could use the Preferred Priorities for Care (PPC) document to help with outlining your wishes. The PPC document is designed to help you prepare for the future and gives you an opportunity to think about, talk about and write down your preferences and priorities for care at the end of life.

It is also important to know that all health and social care staff must be trained in communication regarding end of life care and will be trained in assessing the needs of individuals and carers. It is worth asking care providers whether they are working towards The Gold Standards Framework. This can be used in various settings, for example hospitals, primary care and care homes, to improve the co-ordination and communication between different organisations involved in providing care for someone near the end of their life.

Planning for your funeral

While you are thinking about the future, you may want to consider writing down your wishes for your funeral. This can help to alleviate pressures on your family. They may appreciate knowing your wishes and that they can make sure they are considered at your funeral. By detailing your wishes, your family can be comforted by the fact that they don’t need to make all the decisions about what you would have liked or wonder whether they are making the right choices.

Things to consider are included in ‘My Funeral Wishes’, a form produced by Dying Matters and the National Association of Funeral Directors. Visit www.dyingmatters.org/page/my-funeral-wishes

You do not have to instruct a funeral director, but if you do, ensure that the director you choose is a member of either the National Association of Funeral Directors or The National Society of Allied and Independent Funeral Directors. These associations have strict guidelines that members must adhere to.

See page 117 for details of organisations that may be able to help you plan for the end of your life or your funeral.
Supported living for people with nursing needs

Choice of Social Groups
There are separate areas for physical frailty and dementia so that people can live together in socially compatible groups.

Staffing
All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme
As part of our Relationship Centred Care ethos, we work with residents and their families to document their life stories. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment
Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.hawkhursthouse.com
Tel: 01580 239170 • Email: enquiries@hawkhursthouse.com
Cranbrook Road, Hawkhurst, Cranbrook, Kent TN18 5EF
Care homes

All care homes and agencies providing care at home in England must be registered with the independent regulator, the Care Quality Commission (CQC).

The CQC inspects every care home and home care agency, publishing a report along with a rating. CQC quality ratings must be displayed at the operator’s premises and on its website. You can also find inspection reports and ratings for all services on the CQC’s website (www.cqc.org.uk).

Types of care home

Care homes (personal care only)
If you need someone to look after you 24 hours a day, but don’t need nursing care, a care home offering only personal care may be the best option. Personal care includes bathing, feeding, dressing and help with moving. It is a good idea to have a needs assessment before you choose a care home to ensure it is the best way to meet your needs, see page 12 for more on assessments.

Care homes with nursing
A care home with nursing provides the same care and support as a care home offering personal care, but with 24-hour nursing staff on hand. If you think you may need nursing care in a home, you will need to be visited by a social worker or a care manager to work out what care you will need. This visit might be in your own home, or in hospital if you’ve been ill, or in a care home. You will be fully involved in planning for your care needs.

If, after a needs assessment, a care home providing nursing care is the best solution for you, a social worker will give you information to help you find a home which meets your care requirements. The cost of the nursing care part of your fees may be paid by the NHS to the home directly. Check with Adult Social Care for current rates.

Activities in care homes

The word ‘activity’ can imply many different things but, in the context of a care home, it should mean everything a resident does from when they open their eyes in the morning until they go to sleep at night. Activities should stimulate residents emotionally, physically and mentally and, in a good care home, should encompass all aspects of daily life. They can range from choosing what to wear, to helping with tasks around the home or garden, to listening to the radio or joining in with an art or exercise class.

Above all, activities provide a point of interest, fun and challenge to each day. They should enable people to participate in daily life, be engaged and maintain hobbies or activities they have enjoyed throughout their life, as well as offering the opportunity to try something new, if they wish.

Lots of care homes now employ a dedicated activity co-ordinator. What they do and how they do it varies from one home to another. Increasingly, they are fully integrated into the staff team, play a key part in developing care plans and ensure that all staff appreciate the part they play in delivering high-quality activity provision.

Ensure you speak to any potential providers about the activities they provide in their care home.

For information on care homes for people living with dementia, see page 52.

Visit www.carechoices.co.uk for further assistance with your search for care
Celebrating Life

Our homes are more than care homes. They're family homes. Friendly homes. Homes that provide tailored care, beautiful environments and choice in every meal or activity.

Places that celebrate the little things that mean everything – morning, noon and night.

Visit us anytime for friendly advice and to look around. You can also find helpful information at www.barchester.com

Ashminster House
Clive Dennis Court,
Ashford,
TN24 0LX
01233 428 424

Emily Jackson House
Emily Jackson Close,
Sevenoaks,
TN13 1XH
01732 622 687

Friston House
414 City Way,
Rochester,
ME1 2BQ
01233 428 424

Newington Court
Keycol Hill,
Newington,
ME9 7LG
01795 334 085

Winchester House
180 Wouldham Road,
Rochester,
ME1 3TR
01634 624 164

Residential care • Nursing care • Dementia care • Respite breaks
Minibus • En-suite rooms • Landscaped gardens • Salon • Wi-fi
# Care homes checklist

**Home 1**

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<thead>
<tr>
<th>Fees per week</th>
<th>Quality rating*</th>
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**Home 2**

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<th>Fees per week</th>
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**Home 3**

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We suggest that you take paper with you when visiting care homes so that you can make notes. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists).

## Staff

- **What is the minimum number of staff that are available at any time?**
- **Are staff respectful, friendly and polite?**
- **Do staff have formal training?**
- **Are the staff engaging with residents?**

## Activities

- **Can you get involved in activities you enjoy?**
- **Is there an activities co-ordinator?**
- **Does the home organise any outings?**
- **Are residents escorted to appointments?**
- **Do the residents seem entertained?**
- **Does the home have a varied activities schedule?**

## Life in the home

- **Is the home adapted to suit your needs?**
- **Can you bring your own furniture?**
- **Are there enough plug sockets in the rooms?**
- **Are there restrictions on going out?**
- **Is there public transport nearby?**
- **Does the home provide any transport?**
- **Can you make/receive calls privately?**
- **Can you decide when to get up and go to bed?**
- **Does the home allow pets?**
- **Does the home use Digital Care Planning accessible to families?**

## Personal preferences

- **Is the home too hot/cold? Can you control the heating in your room?**
- **Is the décor to your tastes?**
- **Are there restricted visiting hours?**
- **Is there somewhere you can go to be alone?**
- **Does the home feel welcoming?**

## Catering

- **Can the home cater for any dietary requirements you may have?**
- **Does the menu change regularly?**
- **Can you eat when you like, even at night?**
- **Can you have food in your room?**
- **Is there a choice of food at mealtimes?**
- **Is alcohol available/allowed if you want it?**
- **Can visitors join you for meals?**

## Fees

- **Do your fees cover all of the services and activities?**
- **Are fees likely to change regularly?**
- **Is the notice period for cancellation of the contract reasonable?**
- **Could you have a trial period?**
- **Can you keep your room if you go into hospital?**
- **Can you handle your own money?**

*See page 57.
Live Well in Our Care in Tonbridge

Offering 24 hour nursing, residential and dementia care, Tonbridge House Care Home is a place to live well. Whether you’re looking for a care home for yourself or for a loved one, you can be confident that Tonbridge House is the right choice.

CALL TO BOOK A VISIT OR FIND OUT MORE AT PORTHAVEN.CO.UK!

Tonbridge House Care Home
36 Quarry Hill Road
Tonbridge, Kent TN9 2RG
Tel 01732 497596

NURSING • RESIDENTIAL • DEMENTIA • RESPITE

avante

care & support
“Everyone Matters”

“Communities where everyone has a vibrant and fulfilling life”

We provide care and support for older people and those living with dementia.

We pride ourselves on delivering the best care, tailored to each persons individual needs, personality, hobbies and interests. Our homes provide a safe, warm and welcoming environment.

Experienced and skilled staff ensure each resident is supported and encouraged to take part in the daily activities that take place inside and outside the homes. If you are looking for either day care, a respite break or long term care, Avante Care & Support can help.

To arrange a visit or find out more please call us on 01795 597400 or visit www.avantecare.org.uk

Our care homes in Kent
Amherst Court, Chatham 01634 400009
Bridge Haven, Bridge 01227 831607
Court Regis, Sittingbourne 01795 423385
Pilgrims View, Snodland 01634 241906

Search for care at www.carechoices.co.uk to find support in your area
### Residential dementia care checklist

<table>
<thead>
<tr>
<th>Home 1</th>
<th>Fees per week</th>
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We suggest that you take paper with you when visiting care homes so that you can make notes. Please use this checklist in conjunction with the care homes checklist on page 49. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists).

#### Design
- Are there clear signs throughout the home? [ ] [ ] [ ]
- Has the home been designed or adapted for people with dementia? [ ] [ ] [ ]
- Are the home and grounds secure? [ ] [ ] [ ]
- Are there prompts outside the residents' rooms to help people identify their own? [ ] [ ] [ ]
- Is the décor familiar to your loved one? [ ] [ ] [ ]

#### Health
- Can residents get help with eating and drinking? [ ] [ ] [ ]
- How often does the home review residents' medication? [ ] [ ] [ ]
- Does the home offer help if a resident needs assistance taking medication? [ ] [ ] [ ]
- Do GPs visit the home regularly? [ ] [ ] [ ]

#### Staff
- Are staff trained to identify when a resident might be unwell? [ ] [ ] [ ]
- Are staff trained to spot when someone needs to go to the toilet? [ ] [ ] [ ]
- Do the staff have any dementia specific training/experience? [ ] [ ] [ ]
- Will your loved one have a member of staff specifically responsible for their care? [ ] [ ] [ ]

#### Activities
- Are residents able to join in with household tasks like folding washing? [ ] [ ] [ ]
- Are there activities on each day? [ ] [ ] [ ]
- Can residents walk around outside on their own? [ ] [ ] [ ]
- Are residents sitting in front of the TV or are they active and engaged? [ ] [ ] [ ]
- Are there rummage boxes around? [ ] [ ] [ ]

#### Approach to care
- Does the home follow a specific approach to dementia therapy, for example, validation therapy? [ ] [ ] [ ]
- Will the home keep you informed about changes to your loved one's care? [ ] [ ] [ ]
- Does the home have a specific approach to end of life care? [ ] [ ] [ ]
- Does the home keep up to date with best practice in dementia care? [ ] [ ] [ ]

*See page 57.
Care homes and dementia

A good care home will follow the concept of a person-centred approach to care for people with dementia. This means that the unique qualities and interests of each individual will be identified, understood and accounted for in any care planning.

The person with dementia will have an assessment and an ongoing personalised care plan, agreed across health and social care. This should identify a named care co-ordinator and addresses their individual needs.

They must also have the opportunity to discuss and make decisions, together with their carers, about the use of advance statements, advance decisions to refuse treatment, Lasting Powers of Attorney and Preferred Priorities of Care. For more information on these, see pages 45 and 55.

It is important that care and support options are tailored to the needs of the individual. Make sure staff know the person you care for by providing life story books, telling staff about their likes and dislikes and providing belongings that bring comfort and have meaning for them.

Within the home, much is down to the attitude and skills of the manager and the staff. Do they provide an environment that enables a person with dementia to exercise choice and personal preferences even in the later stages of the condition? Who is the person in charge of championing dementia care best practice in the home? Further questions to consider are included in the residential dementia care checklist on page 51.

Design and technology

The design of a care home specialising in dementia needs to be based on small group living, preferably with accommodation on one level and with opportunities to go in and out of the building within a safe environment.

Plenty of natural light and an easy way of finding one’s way around the building and grounds are essential for minimising disorientation.

High quality, affordable care

Comfortable modern spacious rooms

www.agincare-homes.com

Rochester Care Home
Pattens Lane, Rochester, Kent, ME1 2QT
Tel: 01634 831122
E: rochestercarehomemgr@agincare.com

Victory Care Home
Nelson Terrace, Chatham, Kent ME5 7JZ
Tel: 01634 845337
E: victorycarehomemgr@agincare.com
Paying for care

Care funded by the council

You will need to have a financial assessment to see whether the council can help you with the costs and to see how much you are able to afford. The amount of financial assistance you may receive will depend on your needs and your financial circumstances. See [www.kent.gov.uk](http://www.kent.gov.uk) and search ‘paying for residential care’ for more information.

Paying for your own residential care

Self-funding

If you are self-funding your care because you are not eligible for local authority funding, there are other forms of financial assistance you may be entitled to. Go to [www.kent.gov.uk](http://www.kent.gov.uk) and search ‘paying for residential care’ to find out more.

Will the local authority pay my fees while I am selling my former home?

If, apart from your property, your other capital is below £23,250 the local authority may help with the costs during the first twelve weeks of permanent care. Beyond that period any financial help will be charged against the value of your former home and recovered from the eventual sale proceeds. For more information on selling your home to pay for residential care, visit [www.kent.gov.uk](http://www.kent.gov.uk) and search for ‘deferred payments’.

Do I have to pay Council Tax on an empty property?

If you move into a care home and your property is left empty, you should receive full exemption from Council Tax until it’s sold.

Is there any financial help that is not means tested?

Attendance Allowance is a non-means tested, non-taxable allowance, paid at different rates for those needing care by day or by day and night. Whether your stay is temporary or permanent, if you receive nursing care in a care home you may be entitled to NHS Registered Nursing Care Contribution (RNCC), sometimes called Funded Nursing Care, towards the cost of your nursing care. This is paid directly to the home towards your nursing needs. If your needs are primarily health care related, you may be entitled to full funding from your local clinical commissioning group following an assessment under their Continuing Healthcare eligibility criteria, see ‘NHS continuing healthcare’ on page 14 for more information.

What happens if I move into a care home independently and run out of money?

If there is a likelihood that you will run out of money, it’s important that you arrange an assessment of your care needs with Kent County Council to ensure it is aware of your situation in advance of it happening. Also check if the care home can continue to accommodate you at the local authority’s funding rates or whether you will require a third party top-up or need to move to a different home.

Visit [www.kent.gov.uk](http://www.kent.gov.uk) and search ‘paying for residential care’ for more information on what to do if you are worried about running out of money.

What can I do to avoid this situation?

There are ways of meeting care costs for as long as you need care whilst using up only part of your capital. The important thing is not to try to do it alone, always seek professional advice. For more details, go to [www.kent.gov.uk](http://www.kent.gov.uk) and search ‘financial advice’.

Staff training

Dementia-specific training is essential to ensure that care home staff understand how best to support and care for people with dementia. Ask to speak with the Dementia Champion and question the placement if the home does not have a specific Dementia Lead.
You can contact the **Money Advice Service** at [www.moneyadviceservice.org.uk](http://www.moneyadviceservice.org.uk) or call **0800 138 7777**. Or, to find an independent financial adviser, contact **Society of Later Life Advisers**. Tel: **0333 202 0454**

Email: **admin@societyoflaterlifeadvisers.co.uk**
Web: **www.societyoflaterlifeadvisers.co.uk**

Figures mentioned here may change over the lifetime of this Directory.

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**Contractual relationship with a home**

Before you sign any contract with a care home, the home should give you written details of all the charges it intends to make in its Statement of Purpose document. If there is anything that is not clear or which you do not understand, you should seek professional advice. If you are seeking financial support from the local authority, they will have the contractual relationship with the home on your behalf.

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**Third party payments**

If you are eligible for local authority support and the home you choose costs more than the rate the local authority usually pays for someone with your needs, you could ask someone else to make an additional payment on your behalf.

If there is no-one available to supply the extra payment, you can ask the local authority to find you another placement at the rate it would normally expect to pay. If, however, you do decide to live in the more expensive home and you have someone who is able to make an additional payment for you, they will have to pay the difference between the local authority rate and the amount the home charges. This additional payment is often referred to as a ‘top-up’ or ‘third party contribution’.

The law says that you are not allowed to make this additional payment yourself, except in limited circumstances. Therefore, in the main, the additional payment has to be made by someone else, for example, a family member or charity.

Before anyone agrees to make additional payments on your behalf, they should be aware that the amount could change, usually increase, once a year and they need to be confident that they can sustain the payments for as long as they are required. If the additional payments stop being paid for any reason, then you should seek help and advice via Kent County Council.

The person who will make the payment on your behalf must sign a contract with the local council before any contract with the home is signed. In doing so the person must confirm that they have the financial means to make the third party payments (including any future increases) for the whole time you will live at the care home. If they are unable to maintain the payments and there is nobody else able to meet this cost, you may have to move to a cheaper home within the local authority’s funding levels.

If you are already resident in a care home, and no third party agreement was required at the time you became a resident, the home may seek to introduce a third party payment at a later date, which would need to be agreed first with the local authority. Also, if a change to your arrangements is made at your request or with your agreement, for example you move to a nicer room, then an additional third party payment can become due.

For more information on paying for care, go to [www.kent.gov.uk](http://www.kent.gov.uk) and search ‘paying for residential care’ where there are links to useful online booklets.
Planning for care?

Come and talk to us – we provide specialist advice to clients, their families and carers.

Our services include:

- Powers of Attorney
- Mental capacity
- Court of Protection
- Wills and trusts
- NHS continuing care
- Community care advice
- Funding care fees
- Probate

To arrange an appointment at your home or in our offices call Nicola August on 01227 763939 furleypage.co.uk

Knowledge. Experience. Results.

There is so much confusion concerning the community care rules. Briefly the rules provide that:

- you pay for your care from your income,
- your capital is used if and/or when your income is insufficient,
- the local authority contributes to your care costs only when your capital drops to £23,250,
- once your capital has dropped to £14,250, your contribution is based only on your income and the local authority meets the shortfall subject to local funding limits.

Steps can be taken to protect assets, such as giving your property away, but timing is key and always obtain expert independent legal advice. One misconception is that you must not move into care within seven years of a gift - this relates to inheritance tax and other rules apply to community care.

Spouses should also give serious thought to the way their Wills are prepared. If a couple simply left their assets to each other, all their assets would be used to pay for the survivor’s residential or nursing home care. Compare this scenario with one where on the first death, the survivor had the right to occupy the deceased’s half of the house - if the survivor subsequently needed care one half of the house would be protected from care costs.

Paying for care in a Residential or Nursing Home

It is also important to be aware of your rights to claim continuing care funding should you need to move into a nursing home. If you have a primary health need, it will be the responsibility of the NHS to fund your care and therefore your assets would not be used to pay your care costs.

Clarkson Wright & Jakes also offer FREE ‘Protecting your Family Assets’ seminars covering:

- Community Care
- Lasting Powers of Attorney
- Inheritance Tax Planning

These are held at 4pm on the second Thursday of every month, at our offices in Orpington:
Valiant House, 12 Knoll Rise, Orpington, Kent, BR6 0PG

Please book as many places as you need for family and friends to come along with you.

For further information about this article or to book a place on a seminar please contact Jeremy Wilson on 01689 887847 or book online at www.cwj.co.uk/seminars

Visit www.carechoices.co.uk for further assistance with your search for care
Important information

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you’re considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email. They can also be saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service’s latest CQC inspection report and rating (see page 57), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the ‘Recite Me’ function. Visit www.carechoices.co.uk

How solicitors can help

A solicitor can give you impartial advice about wills, gifts, estate planning and Powers of Attorney. Some can also offer guidance on immediate and long-term care plans, ensuring (if applicable) the NHS has made the correct contribution to your fees.

Lasting Powers of Attorney (LPAs) allow you to appoint someone you trust to make decisions about your personal welfare, including healthcare and consent to medical treatment, and/or your property and financial affairs. An LPA is only valid once registered with the Office of the Public Guardian. It allows a person of your choice to make decisions on your behalf at a time when you may be unable.

The Court of Protection can issue Orders directing the management of a person’s property and financial affairs if they are incapable of managing their own affairs and should they not have an LPA. The Court procedure is presently very slow, and the fees are quite expensive so preparing an LPA is always advisable, providing you have somebody sufficiently trustworthy to appoint as your attorney.

An ‘advance directive’ allows you to communicate your wishes in respect of future medical treatment but it is not legally binding. You may instead wish to make a living will, properly known as an ‘advance decision’, setting out treatment that you do not want to receive in specified circumstances, which would legally have to be followed, even if you die as a result.

Any proposed gift out of your estate needs careful consideration of the benefits, risks and implications, particularly on any future liability for care costs or tax liability.

If you don’t have your own solicitor, ask family or friends for their recommendations. Contact several firms, explain your situation and ask for an estimate of cost and an idea of timescales involved. Many firms will make home visits if necessary and will adapt their communications to meet your needs. It’s important to find a solicitor who specialises in this area of the law.

Citizens Advice offers an advice service and will be able to recommend solicitors in your area.

Comments, compliments and complaints

You should feel able to complain about any aspect of your support which affects your happiness or comfort. This might be anything from the way you are treated by staff to the quality of the food you are served. You should also feel free to make comments and suggestions about possible improvements to
your surroundings and the services provided.

Making a complaint should not be made difficult for you and should not affect the standard of care that you receive whether in your own home or in a care home or care home with nursing. Care services are required under national essential standards of quality and safety to have a simple and easy to use complaints procedure.

If you are concerned about the care that you, a friend or a relative are receiving, it makes sense to speak to the manager of the service about your concerns before you take any further action. The problem may be resolved quite easily once they are made aware of it. However, if you need to make a formal complaint, you should initially contact the registered owners of the service. They have a duty to respond to any complaints made. If you have a complaint about a breach of regulations, contact your local office of the Care Quality Commission (see below for more information about the CQC).

If your local authority has arranged and funded a place for you in a care home or has contributed to a home care service, another option is to complain to your social worker/care manager or the department’s designated complaints manager.

If you have been unable to resolve your complaint, you can contact the Local Government and Social Care Ombudsman on 0300 061 0614 and ask them to assist you. The Local Government and Social Care Ombudsman looks at complaints about councils and some other authorities and organisations, including adult social care providers (such as care homes and home care providers). It is a free service. Its job is to investigate complaints in a fair and independent way.

Inspecting and regulating care services

The Care Quality Commission (CQC) is the independent regulator of health and social care in England. It registers care providers and inspects and rates services. When things go wrong, the CQC can also take action to protect people who use services.

After an inspection of a care home or home care agency, the CQC publishes a report of what it found. The report looks at how well the service meets the CQC’s five key questions: Is the service safe? Effective? Caring? Responsive to people’s needs? Well-led?

Each care home and home care agency will get an overall rating of outstanding, good, requires improvement or inadequate. It will also get ratings for each key question. The ratings mean you can easily see where a service is performing well, and where it needs to improve.

It’s always a good idea to check inspection reports and ratings when choosing a care service. You can find reports and ratings on the CQC’s website (www.cqc.org.uk). Care providers must also display their latest rating at their premises and on their website.

You can also tell the CQC about your experiences of care – good or bad. It can use your information to see where it should inspect next, and what to look out for when it does. If you want to share your experience of care, visit www.cqc.org.uk/share

Tel: 03000 616161
Email: enquiries@cqc.org.uk
Web: www.cqc.org.uk
Write to: The Care Quality Commission, Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA
Out-of-county care
You can choose a care home outside your home county. You may want to be closer to friends, family members or you may want to relocate to another part of the country.

If your care home place is state-funded, speak to the local authority about who is responsible for your care fees, especially if you choose a care home in another region. Any home you choose must be suitable for your assessed needs and comply with the paying authority’s terms and conditions.

You should seek further advice before making your decision.

For help finding care providers in Kent and other regions, visit www.carechoices.co.uk with details of your requirements.

Protecting vulnerable adults
Vulnerable adults may experience abuse, neglect and worse. A vulnerable adult is a person aged 18 years or over who may be unable to take care of themselves or protect themselves from harm or from being exploited.

What is adult abuse?
Abuse is mistreatment that violates a person’s human and civil rights. The abuse can vary from treating someone with disrespect in a way which significantly affects the person’s quality of life, to causing actual physical suffering.

It can happen anywhere – at home, in a care home or a care home with nursing, a hospital, in the workplace, at a day centre or educational establishment, in supported housing or in the street.

Forms of abuse could be physical, sexual, psychological, emotional or financial. It could also cover the issues of modern slavery, self-neglect and institutional abuse – where the abuse affects more than one person within an organisation and is not addressed by the service’s management.

Who might be causing the abuse?
The person who is responsible for the abuse may be known to the person abused and could be:

- a care worker or volunteer;
- a health worker, social care or other worker;
- a relative, friend or neighbour;
- another resident or service user;
- an occasional visitor or someone who is providing a service; or
- someone who deliberately exploits vulnerable people.

If you think someone is being abused, call Adult Social Care. Your concerns will be taken seriously and will receive prompt attention, advice and support.

If the abuse is also a crime such as assault, racial harassment, rape or theft you should involve the police to prevent someone else from being abused.

If the police are involved Adult Social Care will work with them and with you to support you.

If you are worried about contacting the police you can contact Adult Social Care to talk things over first. If immediate action is needed dial 999.

You can also:

- contact the Care Quality Commission (CQC) on 03000 616161 if the vulnerable adult is living in a registered care home, care home with nursing or receiving home care services; or
- let a public service professional, such as a social worker, community nurse, GP, probation officer or district nurse know your concerns. They have responsibilities under the county’s adult protection procedure and can advise you about what to do next.

The Disclosure and Barring Service (DBS)
There is a barring system for all those intending to work, or working with children and vulnerable adults.

This service combines the criminal records checking and barring functions. For disclosure information
Care home owners, home care agencies and employment agencies that supply care workers are required to request checks as part of a range of pre-employment checks, including disclosures from the DBS.

Care providers and suppliers of care workers are also required to refer workers to the DBS where, in their view, the individual has been guilty of misconduct that harmed, or placed at risk of harm, a vulnerable adult. People who know they are confirmed on the list but seek employment in care positions will face criminal charges including possible imprisonment. It is also an offence for an employer or voluntary organisation to knowingly employ a barred person in a regulated activity role.

Visit www.carechoices.co.uk for further assistance with your search for care and services, visit www.gov.uk/dbs.

Rivermere Care Home
A Real Home From Home

A care home of unrivalled comfort and quality, Rivermere is one of the finest care homes in Sevenoaks and only two miles from the centre of town and a short walk from Chipstead village and nearby lakes. This premium care home delivers the highest possible standards in care, from single rooms to suites for couples.

Our approach is to nurture an atmosphere of care and community, all delivered with hotel standard services. Your well-being is our primary concern, and we will ensure that you have the best in support for your mind, body and soul, all tailored to you individual needs.

Call 01732 492025 or Search ‘Rivermere Care’ online or on Facebook.

Rivermere Care Home
64-70 Westerham Road
Chipstead | Sevenoaks
TN13 2PZ

Search for care in your area

www.carechoices.co.uk

Visit www.carechoices.co.uk for further assistance with your search for care.
Residential care in Kent

This Directory is divided into geographical areas listed on this map.
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SINGLETON NURSING & RESIDENTIAL HOME LTD

Hoxton Close, Ashford, Kent TN23 5LB
info@singletonhome.co.uk

A residential home for the older person who needs care, kindness and attention.
We are a family owned and independently managed care home, therefore, we can offer everyone the time, care, warmth and friendship necessary to make this a real home from home.

- We have achieved a Good CQC rating for the previous five consecutive years
- As a local business we believe we should support other local business and so our supplies are delivered by a local butcher, a local farm shop and a local dairy.
- We are surrounded by many local amenities, these include shops, a large pub/restaurant, a post office etc.

Please give us a call and arrange a visit, we'd be pleased to help.

01233 666 768
Ashford

Ashford care homes

**Anderida**
Church Road, Mersham, Ashford TN25 6NT
Tel: 01233 501581  LDA MH

**Ashford Lodge**
Bagham Cross, Chilham, Canterbury CT4 8DU
Tel: 01227 731437  LDA

**Ashlea House**
Bockhanger Lane, Kennington, Ashford TN24 9BP
Tel: 01233 643635  LDA YA

**Ashstone House**
Ashford Road, Hamstreet, Ashford TN26 2EW
Tel: 01233 733477  OP LDA MH

**Belmont**
Stone Street, Stanford North, Ashford TN25 6DF
Tel: 01303 813084  LDA

**Birch House**
The Street, Appledore, Ashford TN26 2AF
Tel: 01233 758527  LDA YA

**Boldshaves Oast**
Frogs Hole Lane, Susans Hill, Woodchurch TN26 3RA
Tel: 01233 860039  OP LDA YA

**Brambles Care Home**
Bramble Lane, Wye, Ashford TN25 5EE
Tel: 01233 813217 Advert page 60  OP

**Charing Court Residential Home**
Pluckley Road, Charing TN27 0AQ
Tel: 01233 712491  OP

**Cosy Lodge**
Westwell Leacon, Charing, Ashford TN27 0EH
Tel: 01233 713515  LDA

**Court Lodge**
Church Road, Mersham, Ashford TN25 6NS
Tel: 01707 601800  LDA

**Croft, The**
83 Front Road, Woodchurch, Ashford TN26 3SF
Tel: 01233 861038  OP LDA YA

**Farm House**
Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861514  LDA

**Glover House**
Glover Road, Willesborough, Ashford TN24 0RZ
Tel: 01233 632149  PD LDA SI YA

**Grange, The**
2 The Street, Kennington, Ashford TN24 9EX
Tel: 01233 621824  OP

**Hall, The**
Ashford Road, Hamstreet, Ashford TN26 2EW
Tel: 01233 732036  OP LDA YA

**Heathfield Residential Home**
Canterbury Road, Ashford TN24 8QG
Tel: 07768 792723  OP PD

**Holly Cottage**
Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861512  LDA

**Homelands**
Forge Hill, Aldington, Ashford TN25 7DT
Tel: 01233 721229  LDA

**Ivy Cottage**
Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861513  LDA

**Juniper**
The Forstal, off Church Road, Mersham TN25 6NU
Tel: 01233 720849  LDA

**Kent Autistic Trust, The – 118 Beaver Lane**
Ashford TN23 5NX
Tel: 01233 650526  LDA

<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
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<tbody>
<tr>
<td>OP</td>
<td>Older people (65+)</td>
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<tr>
<td>PD</td>
<td>Physical disability</td>
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<td>MH</td>
<td>Mental health</td>
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<td>SI</td>
<td>Sensory impairment</td>
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<tr>
<td>AD</td>
<td>People who misuse alcohol or drugs</td>
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</table>

Member of the Kent Integrated Care Alliance (KICA)

Visit www.carechoices.co.uk for further assistance with your search for care
Supported living for people with nursing needs

Choice of Social Groups
There are separate areas for physical frailty and dementia so that people can live together in socially compatible groups.

Staffing
All staff have specialised care training and are supported to provide personalised care in a "family" atmosphere.

Social Programme
As part of our Relationship Centred Care ethos, we work with residents and their families to document their life stories. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment
Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.woodchurchhouse.co.uk
Tel: 01233 861600 • Fax: 01233 861602 • Email: enquiries@woodchurchhouse.co.uk
Brook Street, Woodchurch, Ashford, Kent TN26 3SN
Ashford care homes continued

Kent Autistic Trust, The
– 165 Jemmett Road ●
Ashford TN23 4RH
Tel: 01634 405168

Laurels, The
209 Faversham Road, Ashford TN24 9AF
Tel: 01233 635932

Lyndhurst House ●
Charing Hill, Charing, Ashford TN27 ONG
Tel: 01233 713611

May Lodge
Barrow Hill, Sellindge, Ashford TN25 6JG
Tel: 01303 813926

May Morning
Barrow Hill, Sellindge, Ashford TN25 6JG
Tel: 01303 813166

New Bungalow, The ●
Forge Hill, Aldington, Ashford TN25 7TD
Tel: 01233 721222

Oaklands
183 Faversham Road, Ashford TN24 9AE
Tel: 01233 632381

Orchard House
Ashford Road, Kingsnorth, Ashford TN23 3ED
Tel: 01233 664906

Richardson Court
Main Road, Sellindge TN25 6JD
Tel: 01303 814821

Rose Cottage
Church Road, Mersham, Ashford TN25 6NT
Tel: 01233 502223

Rosemary Cottage ●
Highlands Farm, Woodchurch, Ashford TN26 3RJ
Tel: 01233 861510

Sevington Mill
Sevington Lane, Willesborough, Ashford TN24 0LB
Tel: 01233 639800

Southfields
Stanhope Road, Ashford TN23 5RW
Tel: 01233 620256

St Valery Care Home ●
York Road, Kennington, Ashford TN24 9QQ
Tel: 01233 613931

Summerlands
Maidstone Road, Westwell Leacon, Charing TN27 0EE
Tel: 01233 713454

Whiston House
Whiston Avenue, Bethersden, Ashford TN26 3LA
Tel: 01233 820912

Woodchurch House
Brook Street, Woodchurch, Ashford TN26 3SN
Tel: 01233 861600

Yew Tree House Residential Care Home for the Elderly ●
9 Station Road, Headcorn, Ashford TN27 9SB
Tel: 01622 890112

York House Care Home
York Road, Kennington, Ashford TN24 9QQ
Tel: 01233 613931

Ashford care homes with nursing

Ashford Nursing Home
407 Hythe Road, Willesborough, Ashford TN24 0JA
Tel: 01233 645370

Ashminster House
Clive Dennis Court, Hythe Road, Ashford TN24 0LX
Tel: 01233 428424

Advert page 62

Service User Bands
OP Older people (65+)
D Dementia
PD Physical disability
LDA Learning disability, autism
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

Visit www.carechoices.co.uk for further assistance with your search for care
Breton Court is a delightful residential care home, located in the small village of St. Michaels, in the beautiful Weald of Kent countryside.

Breton Court offers so much more than just a place for older people to live. We are a vibrant, senior living community that offers care, companionship, comfort and a wide selection of activities, that match individual interests. When people come to Breton Court, they lead richer lives, moving from isolation to a community.

The principle objective of the home is to create a caring, homely atmosphere where our clients can maintain as much independence as possible with dignity and respect while living a full active life. Whether they choose to play a competitive game of bingo, take part in morning exercise or just relax with friends, residents discover a second family and a home in which to thrive, both in body and spirit.

“Recognising the challenges of ageing we are dedicated to encouraging a fulfilling lifestyle with independence.”

- Parveen and Priyanka Goyal, proprietors of Breton Court

For more information please contact us

01580 762 797
www.bretoncourt.co.uk
admin@bretoncourt.co.uk

Breton Court Residential Care Home, Grange Road, St Michaels, Kent TN30 6EE
Breton Court
Grange Road, St Michaels, Tenterden TN30 6EE
Tel: 01580 762797 Advert page 64

A countywide list of home care providers starts on page 25.

Canterbury care homes

Adisham House
Pond Hill, Adisham, Canterbury CT3 3LH
Tel: 01304 840170

Beeches Residential Home, The
35 Ethelbert Road, Canterbury CT1 3NF
Tel: 01227 769654

Bridge Haven
Conyngham Lane, Bridge, Canterbury CT4 5JX
Tel: 01227 831607 Advert page 50

Canterbury Adult Support Unit
88 Whitstable Road, Canterbury CT2 8ED
Tel: 01227 454020

Chase, The
53 Ethelbert Road, Canterbury CT1 3NH
Tel: 01227 453483

Connors House
Cradock Road Canterbury CT1 1YP
Tel: 01227 769774 Advert outside back cover

Service User Bands OP Older people (65+)
D Dementia PD Physical disability
MH Mental health LDA Learning disability, autism
SI Sensory impairment YA Younger adults
AD People who misuse alcohol or drugs

Visit www.carechoices.co.uk for further assistance with your search for care
Canterbury care homes continued

Elizabeth House
68 Island Road, Upstreet, Canterbury CT3 4DD
Tel: 01227 860516  OP D MH YA AD

Family Investment (Four) Ltd
Bridge House, Greenhills, Barham, Canterbury CT4 6LE
Tel: 01227 832512  LDA

Footprints
Stodmarsh Road, Canterbury CT3 4AP
Tel: 01227 373292  PD LDA SI YA

Greenbanks
Greenhills, Barham, Canterbury CT4 6LE
Tel: 01227 831731  OP D PD LDA SI

Hamilton’s Residential Home
26 Island Road, Upstreet, Canterbury CT3 4DA
Tel: 01227 860128  OP D YA

Highland House
Littlebourne Road, Canterbury CT3 4AE
Tel: 01227 462921  OP

King Edward House
77-79 New Street, Ash, Canterbury CT3 2BW
Tel: 01304 812953  D PD LDA MH SI

Kingston House
10 The Street, Kingston, Canterbury CT4 6HZ
Tel: 01227 832981  D LDA

L’Arche Kent Faith House
21-23 Redwood Close, Canterbury CT2 7TH
Tel: 01227 459133  LDA

L’Arche Kent The Rainbow
5 Victoria Road, Canterbury CT1 3SG
Tel: 01227 455745  LDA

Littlebourne House
Your Home from Home
A friendly family run home, specialising in short & long term care including dementia, providing companionship & independence.

- 56 spacious en suite rooms
- All weather conservatory
- Beautiful setting in rural village community
- Activities co-ordinator for your individual needs
- Delicious home prepared food, all dietary needs catered for
- 24 hour care
- 5 near care apartments
- Day community centre

Tel: 01227 721 527
2 High Street, Littlebourne, Canterbury, Kent CT3 1UN
www.littlebournecarehome.co.uk
info@littlebournecarehome.co.uk

Barham House
NURSING HOME
Barham House is a beautifully presented home tucked away in the picturesque village of Barham, in Kent.

Visit anytime and you will find a place where the little things mean everything, morning, noon and night. Care and support is individually tailored to the needs of each resident, and is provided by our dedicated and experienced staff.

We offer a wide range of specialist care including:
- Cancer Care
- Epilepsy
- Huntington’s Disease
- Motor Neurone Disease
- Parkinson’s Disease
- Learning Difficulties
- End of Life Care
- and much more

On top of our care, Barham House also offers:
- A tailored Social Activities calendar
- Wheelchair accessible vehicle for personalized trips
- Adaptable menus that can be tailored to special dietary needs and personal requirements
- Regular visits from a Hairdresser/Barber and Chiropodist

Our team are always on hand to offer friendly advice:
Call: 01227 833 400 Fax: 01227 832 920
Email: barham@glorycommercial.co.uk
www.barhamnursinghome.co.uk
Barham House, The Street, Barham, Canterbury, CT4 6PA

<table>
<thead>
<tr>
<th>Service</th>
<th>OP Older people (65+)</th>
<th>D Dementia</th>
<th>PD Physical disability</th>
<th>LDA Learning disability, autism</th>
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<td>MH Mental health</td>
<td>SI Sensory impairment</td>
<td>YA Younger adults</td>
<td>AD People who misuse alcohol or drugs</td>
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Member of the Kent Integrated Care Alliance (KiCA)
Canterbury care homes continued

Littlebourne House
Residential Care Home
2 High Street, Littlebourne, Canterbury CT3 1UN
Tel: 01227 721527 Advert page 66 OP D PD MH SI

Newlands
4 Church Lane, Westbere,
Canterbury CT2 OHA
Tel: 01227 713883 OP LDA YA

Oakfield House Retirement Home
High Street, Wingham,
Canterbury CT3 1BU
Tel: 01227 721107

Old Farm House Residential Home, The
48 Hollow Lane, Canterbury CT1 3SA
Tel: 01227 453685 OP D PD SI

Old Rectory, The
45 Sandwich Road, Ash,
Canterbury CT3 2AF
Tel: 01304 813128 D PD LDA MH SI

Old Rectory Retirement Home, The
Lanfranc Gardens, Summerhill,
Canterbury CT2 8NJ
Tel: 01227 768004

RNID Action on Hearing Loss Roper House
St Dunstans Street,
Canterbury CT2 8BZ
Tel: 01227 462155 OP D PD LDA MH SI YA

Canterbury care homes with nursing

Robert House
95-103 Island Road, Upstreet,
Canterbury CT3 4DE
Tel: 01227 860704 OP D MH YA AD

Saxon Lodge Residential Home Ltd
30 Western Avenue, Bridge, Canterbury CT4 5LT
Tel: 01227 831737 OP D

Smock Acre
Hollow Lane, Hoath, Canterbury CT3 4LF
Tel: 0208 308 2900 PD LDA

Strode Park Foundation – Redwalls
Stodmarsh Road, Canterbury CT3 4AP
Tel: 01227 785067 LDA SI YA

Sussex Avenue, 26A
Canterbury CT1 1RT
Tel: 01227 847845 OP PD LDA YA

Valley House in the Vineyard Ltd
Elham Valley Vineyard Breach,
Canterbury CT4 6LN
Tel: 01227 832230 LDA

Whitstable Road
94 Whitstable Road, Canterbury CT2 8ED
Tel: 01227 471980 LDA

Woodville Respite Centre
Woodville Close, Canterbury CT1 3TX
Tel: 01227 780965 PD LDA SI YA

Canterbury care homes continued

Barham House
The Street, Barham,
Canterbury CT4 6PA
Tel: 01227 833400 Advert page 66 OP D PD MH SI

Chaucer House
St Martin’s Hill, Littlebourne Road,
Canterbury CT1 1PS
Tel: 01227 671985 OP D PD SI YA

Harbledown Lodge
Upper Harbledown,
Canterbury CT2 9AP
Tel: 01227 458116 OP D

High Meadow Nursing Home
126-128 Old Dover Road,
Canterbury CT1 3PF
Tel: 01227 760213 OP D

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Member of the Kent Integrated Care Alliance (KICA)
Adverters are highlighted

Visit www.carechoices.co.uk for further assistance with your search for care
At The RedHouse we aim to provide our residents with an outstanding level of care, which is tailored to each individual’s specific needs. It is our wish that our residents consider The RedHouse to be their home and their happiness here is of paramount importance. The opinions and input of our residents and their family are valued and respected.

• 24 hour personalised Nursing Care
• Most rooms single en-suite with Wifi access
• Patient own choice of G.P.
• Special diets catered for
• Visiting chiropodist and hairdresser
• Organised activities and entertainment
• Lift and specially equipped bathrooms
• Nurse call and colour TV in all rooms
• Short/long term respite care
• No visiting restrictions
• Full on-site laundry service
• Wheelchair access throughout

Tel: 01227 464171 • Fax: 01227 788084 • Email: admin@red housenursing.com
www.red housenursing.com

The Red-House Nursing Home, London Road, Canterbury, CT2 8NB

The Hailey

The Hailey is a large residential care home situated on ‘the downs’ with stunning sea views and a short walk from the town centre.

It provides accommodation for up to 40 adults with mental health difficulties.

• Single & En-suite deluxe bedrooms
• Hair Salon
• Client Kitchen
• On site Daycentre providing numerous activities, skills coaching & promoting independence
• Direct view out onto the sea
• Long term, short stay & respite care offered

For details & a brochure contact Donna Allingham, Registered Manager 01227 742366
7/8 The Downs, Beacon Hill, Herne Bay, Kent CT6 6AU
Email: donna@all-about-care.co.uk
Web: www.all-about-care.co.uk

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

• Find care providers quickly and easily
• Search by location and care need
• Information on care quality
• Links to inspection reports
• Additional information, photos and web links
• Brochure requests

Search for care at www.carechoices.co.uk to find support in your area
Canterbury care homes with nursing continued

High View Oast Nursing Home ●
Poulton Lane, Ash, Canterbury CT3 2HN
Tel: 01304 267846

Highfield
Bekesbourne Lane, Bekesbourne, Canterbury CT4 5DX
Tel: 01227 831941

Meadow View Residential Care Home
Blackthorne Road, Hersden, Canterbury CT3 4GB
Tel: 01227 207117

RedHouse Nursing Home, The
London Road, Canterbury CT2 8NB
Tel: 01227 464171 Advert page 68

Herne Bay care homes

Broomfield Lodge ●
1 Hunters Forstal Road, Herne Bay CT6 7DN
Tel: 01227 740417 Advert page 72

Cedar Oaks
68 Cavendish Road, Herne Bay CT6 5BB
Tel: 01227 370158

Coach House, The
Strode Park House, Lower Herne Road,
Herne Bay CT6 7NE
Tel: 01227 740871

Cumberland, The ●
9-11 Beltinge Road, Herne Bay CT6 6DB
Tel: 01227 375301 Advert page 70

Dalkeith Lodge
41 Mickleburgh Hill, Herne Bay CT6 6DT
Tel: 01227 362820

Elliott House
22 Reculver Road, Herne Bay CT6 6NA
Tel: 01227 374084

Favorita House Residential Home
28 Canterbury Road, Herne Bay CT6 5DJ
Tel: 01227 374166

Grange, The
75 Reculver Road, Herne Bay CT6 6LQ
Tel: 01227 741357

H M T Care – 48 Albany Drive
Herne Bay CT6 8PX
Tel: 01227 742992

Hailey Residential Care Home, The ●
7-8 The Downs, Beacon Hill, Herne Bay CT6 6AU
Tel: 01227 742366 Advert page 68

Harbour Care Home ●
139 The Broadway, Herne Bay CT6 8HY
Tel: 01227 741940

Heron House
St Augustines, Sweechbridge Road,
Herne Bay CT6 6TB
Tel: 01227 368932

High Pines Residential Home Ltd
47 Pigeon Lane, Herne, Herne Bay CT6 7ES
Tel: 01227 368454

Kimberley Residential Home ●
40 Mickleburgh Hill, Herne Bay CT6 6DT
Tel: 01227 374568

Kingsley
28 Downs Park, Herne Bay CT6 6BZ
Tel: 01227 367577

Laleham, The
117-121 Central Parade, Herne Bay CT6 5JN
Tel: 01227 374898

Optima Care Ltd – 37 Spenser Road ●
Herne Bay CT6 5QP
Tel: 01227 741114

Orchard House
Underdown Lane, Herne Bay CT6 5UD
Tel: 01227 373586

Visit www.carechoices.co.uk for further assistance with your search for care
St Brelades is situated overlooking the sea with panoramic views across the Downs. Cumberland is situated close to the seafront and local amenities. Both homes have good road and rail links to London and the rest of the country.

We have been established for 40 years, and offer specialised care to ladies living with Dementia. We have had excellent outcomes in CQC reviews and were rated as GOOD in all categories in the last inspection. Our overarching aim is to give our service users a meaningful life that meets their personal wishes.

We provide
- 24 hour care in a room of your choice (many with en-suite)
- A variety of dining and communal areas to suit your needs
- Delicious home-style food, prepared inhouse using local produce
- Recreational activities and support with spiritual wellbeing
- Contracted local GP offering in-house consultation and other health care services as needed

For more information, please contact us

01227 375301 | 01227 365203
www.stbreladescarehomes.org.uk
stbrelades@btconnect.com

A homely, friendly environment, where service users live safely in comfort.
## Herne Bay care homes continued

**Rivendell, The**  
6 Beacon Road, Herne Bay CT6 6DH  
Tel: 01227 363137  
**LDA**

**Roselands**  
50 Reculver Drive, Beltinge, Herne Bay CT6 6QF  
Tel: 01227 360738  
**OP LDA YA**

**Seymour House**  
9 Queenbridge Drive, Herne Bay CT6 8HE  
Tel: 01227 361395  
**LDA**

**Sovereign House**  
30 Canterbury Road, Herne Bay CT6 5DJ  
Tel: 01227 368796  
**Advert page 70**

**St Brelades**  
5-6 Beacon Hill, Herne Bay CT6 6AU  
Tel: 01227 375301  
**Advert page 70**

**St Peter’s Care Home**  
15 St Georges Terrace, Herne Bay CT6 8RQ  
Tel: 01227 744000  
**Advert page 70**

**Strode Park House**  
Lower Herne Road, Herne Bay CT6 7NE  
Tel: 01227 373292  
**OP SI YA**

**Tarrys Residential Home**  
86-88 Grand Drive, Herne Bay CT6 8LL  
Tel: 01227 367045  
**OP D**

**Whitebirch Lodge**  
102-104 Canterbury Road, Herne Bay CT6 5SE  
Tel: 01227 374633  
**Advert below left**

**Wimbledon House Residential Care Home**  
58 Selsea Avenue, Herne Bay CT6 8SD  
Tel: 01227 370909  
**Advert below right**

---

### Wimbledon House

The home provides an excellent comfortable atmosphere with very high standards of accommodation for long term residents and for people who need respite or day care.

**102-104 Canterbury Road, Herne Bay, Kent, CT6 5SE**

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**FOR MORE INFORMATION PLEASE DO NOT HESITATE TO CONTACT US ON**  
(01227) 374633 or 362312

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**Service User Bands**  
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**Member of the Kent Integrated Care Alliance (KICA)**

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Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
Miramar Care Home
A Home By The Sea

A stunning coastal setting overlooking the sea from the gardens at the rear, this bespoke senior living and care home in Herne Bay offers individuals and couples an assisted retirement in your own apartment with kitchen and en-suite shower room, through to full-time care from professional and highly trained staff.

Our approach is to nurture an atmosphere of care and community, all delivered with hotel standard services. Your well-being is our primary concern, and we will ensure that you have the best in support for your mind, body and soul, all tailored to your individual needs.

Call 01227 374488 or Search ‘Miramar Care’ online or on Facebook.

St Martins and Broomfield Lodge
Providing excellent care for dementia focusing on clients’ individual needs.

We offer a high standard of accommodation with 24 hour care by professional trained staff.

- Respite care
- Regular entertainment
- Visiting hairdresser, chiropodist & aromatherapist
- Seasonal menu
- Lift
- Friendly run Homes with a warm and welcoming atmosphere

Owned and operated by H U Investments Limited, a company that is committed to Investing In Care.
The Coach House, The Oasts Business Village, Red Hill, Wateringbury, Maidstone, Kent ME18 5NN
Tel: 07733 177553 Email: gill@huinvestments.co.uk
Herne Bay care homes with nursing

Coach House, The
Strode Park House, Lower Herne Road,
Herne Bay CT6 7NE
Tel: 01227 740871

Haydon-Mayer
54 Albany Drive, Herne Bay CT6 8PX
Tel: 01227 374962

Miramar Care Home
165 Reculver Road, Beltinge,
Herne Bay CT6 6PX
Tel: 01227 374488 Advert page 72

Strode Park House
Lower Herne Road, Herne Bay CT6 7NE
Tel: 01227 373292

Whitstable care homes

Bradbury Grange
74 Canterbury Road, Whitstable CT5 4HE
Tel: 01227 273209 Advert below

FiveWays
Kingsdown Park East, Tankerton, Whitstable CT5 2DT
Tel: 0208 531 5885

Lyndhurst Rest Home
42-43 Marine Parade, Tankerton, Whitstable CT5 2BE
Tel: 01227 275290

Marine Parade
18 Marine Parade, Tankerton, Whitstable CT5 2BG
Tel: 01227 772824

Maylands
Grosvener Road, Whitstable CT5 4NN
Tel: 01227 770232

St Martins
3 Joy Lane, Whitstable CT5 4LS Advert page 72

Tralee Rest Home
38-40 Tankerton Road, Whitstable CT5 2AB
Tel: 01227 276307

A countywide list of home care providers starts on page 25.

Bradbury Grange, Whitstable, Kent
Residential Care Home

Putting care at the heart of your decision

- Compassionate, highly-trained staff who care for everyone as an individual
- Large bedrooms with en suite bathrooms
- Close to Whitstable seafront
- Hair salon and reflexology
- Café and weekly shop trolley
- Beautiful gardens and summer house
- Activities coordinator and chaplain

Find out more: www.mha.org.uk/bradburygrange Tel: 01227 273209 bradburygrange@mha.org.uk

Visit www.carechoices.co.uk for further assistance with your search for care
Gardenia House
Keeping those you love nearby in Dartford

Gardenia House is an intimate 25 bed home with a warm and friendly environment. Providing 24 hour residential and respite care for older people.

Contact us to find out more or to arrange a visit:
01322 290837
GardeniaHse@heritagecare.co.uk

19 Pilgrims Court, Temple Hill, Dartford, Kent DA1 5LZ
www.heritagecare.co.uk

DFA Care Ltd
Delivering Friendly, Affordable Care

Darenth Grange Residential Home
Registered for 29 Elderly Clients • Established since 1952

• Place of Caring & Understanding

The home is reached by a long private drive, standing in over six acres of green belt on the hill, overlooking beautiful Darenth Valley. We aim to respect the privacy and dignity of the clients in a homely atmosphere where care comes first.

Darenth Hill • Dartford • DA2 7QR
Tel: 01322 224423

www.carechoices.co.uk
Search for care in your area

With so many providers to choose from, where do you start?

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• Links to inspection reports
• Additional information, photos and web links
• Brochure requests

Search for care at www.carechoices.co.uk to find support in your area
**Whitstable care homes with nursing**

**Chestfield House**
The Ridge Way, Chestfield, Whitstable CT5 3JT
Tel: 01227 792281

**Harrier Lodge**
Thanet Way, Whitstable CT5 3FS
Tel: 0333 321 8609

**St John Home**
1 Gloucester Road, Whitstable CT5 2DS
Tel: 01227 273043

**Whitstable Nursing Home**
28 West Cliff, Whitstable CT5 1DN
Tel: 01227 265443

**Dartford**

**Blossoms Care Home Ltd**
Mounts Road, Greenhithe DA9 9ND
Tel: 01322 381642

**Bramblings Residential Home**
Bramblefield Close, Hartley DA3 7PE
Tel: 01474 702332

**Charton Manor**
Gorse Hill, Farningham DA4 OJT
Tel: 01322 863116

**Darent Grange Residential Home**
Darenth Hill, Dartford DA2 7QR
Tel: 01322 224423

**Fairby Grange**
Ash Road, Longfield DA3 8ER
Tel: 01474 702223

**Gardenia House**
19 Pilgrims Court, Temple Hill, Dartford DA1 5LZ
Tel: 01322 290837

**Haslington Residential Home**
Bean Road, Greenhithe DA9 9JB
Tel: 01322 383229

**Old Downs Dementia Residential Care Home, The**
Castle Hill, Hartley, Dartford DA3 7BH
Tel: 01474 702146

**Rosewood Residential Care Home**
Cobham Terrace, Bean Road, Greenhithe DA9 9JB
Tel: 01322 385880

**Shakti Lodge**
208-212 Princes Road, Dartford DA1 3HR
Tel: 01322 288070

**Shore Lodge – Care Home Learning Disabilities**
Bow Arrow Lane, Dartford DA2 6PB
Tel: 01322 220965

**Sonya Lodge Dementia Residential Care Home**
10 High Road, Wilmington, Dartford DA2 7EG
Tel: 01322 289768

**St James House**
53-55 Spital Street, Dartford DA1 2EB
Tel: 01322 600510

**St James Mews**
2-3 St James Place, Dartford DA1 2ED
Tel: 01322 600511

**Turnbull Close**
Walsingham, Stone, Dartford DA9 9EB
Tel: 01322 381568

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* Visit www.carechoices.co.uk for further assistance with your search for care

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<th>Care Home Name</th>
<th>Address</th>
<th>Phone Number</th>
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<td>Beechcare Care Home</td>
<td>Beechcare Road South, Dartford DA2 7QT</td>
<td>Tel: 01322 228000</td>
<td>OP D PD YA</td>
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<tr>
<td>Broad Oak Manor Care Home</td>
<td>Broad Oak Close, off Arnolds Lane, Sutton at Hone, Dartford DA4 9HF</td>
<td>Tel: 01322 223591</td>
<td>Advert below</td>
</tr>
<tr>
<td>Eglantine Villa Care Home</td>
<td>Eglantine Lane, Horton Kirby, Dartford DA4 9JL</td>
<td>Tel: 01322 863019</td>
<td>Advert below</td>
</tr>
<tr>
<td>Emerson Grange</td>
<td>Emerson Park, Rowhill Road, Hextable, Swanley BR8 7FP</td>
<td>Tel: 01233 224040</td>
<td>OP D PD SI YA</td>
</tr>
<tr>
<td>Hazelwood Nursing Home</td>
<td>Brickfield Farm, Main Road, Longfield DA3 7PW</td>
<td>Tel: 01474 573800</td>
<td>OP D</td>
</tr>
<tr>
<td>Kentwood House</td>
<td>Darent Road South, Darent, Dartford DA2 7QT</td>
<td>Tel: 01322 279771</td>
<td>OP PD</td>
</tr>
<tr>
<td>Peter Gidney Neurological Care Centre</td>
<td>Darent Road South, Dartford DA2 7QT</td>
<td>Tel: 01322 628077</td>
<td>PD YA</td>
</tr>
<tr>
<td>Priory Mews Care Home</td>
<td>Watling Street, Dartford DA2 6EG</td>
<td>Tel: 01322 515862</td>
<td>OP D</td>
</tr>
<tr>
<td>Russell Court Nursing Home</td>
<td>Russell Square, Longfield DA3 7RY</td>
<td>Tel: 01474 708151</td>
<td>OP PD</td>
</tr>
<tr>
<td>Wilmington Manor Care Home</td>
<td>Common Lane, Wilmington, Dartford DA2 7BA</td>
<td>Tel: 01322 288746</td>
<td>Advert below</td>
</tr>
<tr>
<td>Wombwell Hall Care Home</td>
<td>Wombwell Gardens, Northfleet DA11 8BL</td>
<td>Tel: 01474 569699</td>
<td>OP</td>
</tr>
</tbody>
</table>

**Your local Bupa care homes in Kent.**

If you’re considering care for an elderly loved one, a warm, welcoming place close to family and friends means a lot. That’s why our choice of long and short-term care options in Kent could be something for you to think about, whether you’ve got our insurance or not.

Call us for advice or to arrange a visit

**0808 250 9429**

Lines are open 8am to 6.30pm Monday to Friday, 9am to 12.30pm Saturday. Closed Sunday and bank holidays. We may record or monitor our calls.
Deal care homes

**Anro House**
17 Cambridge Road, Walmer, Deal CT14 7HG
Tel: 01304 367178  LDA MH YA

**Aspen Lodge**
London Road, Sholden, Deal CT14 0AD
Tel: 01304 367985  OP D

**Avondale Castlemount Lodge**
Castle Mount Lodge, Taswell Street, Dover CT16 1SG
Tel: 01304 212835  OP LDA MH

**Bon Secours**
250 Middle Deal Road, Deal CT14 9SW
Tel: 01304 366325  LDA YA

**Bradfield Residential Home**
Hawksdown Road, Walmer, Deal CT14 7PW
Tel: 01304 360960  OP

**Brook Lodge**
68 London Road, Deal CT14 9TF
Tel: 01304 371126  OP PD

**Cameron Lodge**
142 Church Path, Middle Deal Road, Deal CT14 9TU
Tel: 01304 373650  OP PD LDA MH

**Channel Lea, 12**
Walmer, Deal CT14 7UG
Tel: 01304 367131  LDA YA

**Chitty Barn**
Salisbury Road, Dover CT16 1EU
Tel: 01303 276000  OP D PD LDA MH SI YA

**Generals Meadow**
St Clare Road, Walmer, Deal CT14 7PY
Tel: 01304 360965

**Glendale Lodge**
Glen Road, Kingsdown, Deal CT14 8BS
Tel: 01304 363449

**Goodwins, The**
3 St Richards Road, Deal CT14 9JR
Tel: 01304 389149  LDA

**Grove Villa Care**
24 Mill Road, Deal CT14 9AD
Tel: 01304 364454  OP PD LDA YA

**Homeleigh**
3 Sondes Road, Deal CT14 7BW
Tel: 01304 380040  OP MH

**Meadowside**
Liverpool Road, Walmer, Deal CT14 7NW
Tel: 01304 363445  PD LDA YA

**Milestone House**
188 London Road, Deal CT14 9PW
Tel: 01304 381201  PD LDA SI

**Old Vicarage, The**
Vicarage Lane, Tilmanstone, Deal CT14 0JG
Tel: 01304 611241  OP D

**Phoenix House**
The Drove, Northbourne, Deal CT14 0LN
Tel: 01304 379917  MH YA

**Seahaven**
110 Wellington Parade, Kingsdown, Deal CT14 8AF
Tel: 01304 364704  OP PD LDA SI YA

**Sholden Hall Residential Retreat**
London Road, Sholden, Deal CT14 0AB
Tel: 01304 375445  OP D

**St Winifred’s Dementia Residential Care Home**
236 London Road, Deal CT14 9PP
Tel: 01304 375758  OP D PD YA

**Turning Point – Chilton Way**
33 Chilton Way, Dover CT17 0QA
Tel: 01612 385230  LDA YA

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<td>AD People who misuse alcohol or drugs</td>
</tr>
</tbody>
</table>

 Member of the Kent Integrated Care Alliance (KICA)
**Deal care homes continued**

**Upton House**
Deal Road, Worth, Deal CT14 0BA
Tel: 01304 612365

**Walmer Care Centre**
8-10 Marine Road, Walmer, Deal CT14 7DN
Tel: 01304 374928

**Wellington House**
371 Dover Road, Walmer, Deal CT14 7NZ
Tel: 01304 379950

**Westbury House**
2 Blenheim Road, Deal CT14 7DB
Tel: 01304 360696

---

**Deal care homes with nursing**

**Ami Lodge**
70 London Road, Deal CT14 9TF
Tel: 01304 371126

**Sonia Lodge**
5-7 Warwick Road, Walmer, Deal CT14 7JF
Tel: 01304 361894

**Knoll Nursing Home, The**
196 Dover Road, Walmer, Deal CT14 7NB
Tel: 01304 374679

**St Anselm’s Nursing Home**
St Clare Road, Walmer, Deal CT14 7QB
Tel: 01304 365644

**Martha House**
Martha Trust, Homemead Lane, Deal CT14 0PG
Tel: 01304 615223

**St Winifred’s Dementia Residential Care Home**
236 London Road, Deal CT14 9PP
Tel: 01304 375758

---

**Dover care homes**

**Alandale Residential Home**
9 The Drove, Whitfield, Dover CT16 3JB
Tel: 01304 824904

**Ashpoint House**
Lighthouse Road, St Margarets Bay, Dover CT15 6EL
Tel: 01304 853655

**Alexander House – Dover**
140-142 Folkestone Road, Dover CT17 9SP
Tel: 01304 212949

**Brambling House**
46 Eythorne Road, Shepherdswell, Dover CT15 7PG
Tel: 01304 830276

**Alison Crescent**
65 Alison Crescent, Whitfield, Dover CT16 3LP
Tel: 01612 385230

**Brambling Lodge**
48 Eythorne Road, Shepherdswell, Dover CT15 7PG
Tel: 01304 830775

**Ashgold House**
Church Whitfield, Whitfield, Dover CT16 3HZ
Tel: 01304 823966

**Felbrigg House**
St Alphege Road, Dover CT16 2PU
Tel: 01304 204760

**Ashingham House**
London Road, Temple Ewell, Dover CT16 3DJ
Tel: 01304 826842

**Glen, The**
162 Folkestone Road, Dover CT17 9SN
Tel: 01303 276000

<table>
<thead>
<tr>
<th>Service</th>
<th>OP</th>
<th>Older people (65+)</th>
<th>D</th>
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<th>LDA</th>
<th>Learning disability, autism</th>
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<td>Mental health</td>
<td>SI</td>
<td>Sensory impairment</td>
<td>YA</td>
<td>Younger adults</td>
<td>AD</td>
<td>People who misuse alcohol or drugs</td>
</tr>
</tbody>
</table>

● Member of the Kent Integrated Care Alliance (KICA)
Dover care homes continued

Hillbrow
150 Crabble Hill, Dover CT17 0SE
Tel: 01304 827411

Ivy Bank Residential Care Home
Wellington Road, Temple Ewell, Dover CT16 3DB
Tel: 01304 449032

L’Arche Kent Cana
Chapel Hill, Eythorne, Dover CT15 4AY
Tel: 01304 831739

Laureston House Residential Home
Laureston Place, Dover CT16 1QU
Tel: 01304 204283

Little Glen ●
60 Church Road, Dover CT17 9SN
Tel: 01303 276000

Meadow Dean
35 Lower Road, River, Dover CT17 0QT
Tel: 01304 822996

Minnis Lodge
Newcastle Lane, Ewell Minnis CT15 7DY
Tel: 01304 824030

Reddington House ●
2 Park Avenue, Dover CT16 1ER
Tel: 01303 276000

Riverlea House
105b-107 Lower Road, River, Dover CT17 0QY
Tel: 01304 823935

Sandwich Road, 55
Whitfield CT16 3LT
Tel: 01304 820803

Shakespeare House
218 Folkestone Road, Dover CT17 9JF
Tel: 01304 202664

St Michaels
166 London Road, Temple Ewell, Dover CT16 3DE
Tel: 01304 826414

Swerford House
The Avenue, Temple Ewell, Dover CT16 3AW
Tel: 01304 821432

Thorndene ●
Canterbury Road, Swingfield, Dover CT15 7HZ
Tel: 01303 892244

Twyford House
Whitfield Avenue, Dover CT16 2AG
Tel: 01304 241804

United Response – 1 St Alphege Road
Dover CT16 2PU
Tel: 01304 225252

White Cliffs Lodge
Primrose Road, Dover CT17 0JA
Tel: 01304 219213

Whitfield ●
107 Sandwich Road, Whitfield, Dover CT16 3JP
Tel: 01304 820236

Wolverton Court
Alkham Valley Road, Alkham, Dover CT15 7DS
Tel: 01304 825544

Woodside Residential Care Home
Whitfield Hill, Dover CT16 3BE
Tel: 01304 825713

<table>
<thead>
<tr>
<th>Service User Bands</th>
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</tbody>
</table>

● Member of the Kent Integrated Care Alliance (KICA)

Visit www.carechoices.co.uk for further assistance with your search for care
Our aim is to provide high quality personalised nursing care to meet the needs of the individual whilst encouraging choice and independence in a friendly, relaxing and homely environment. We are sensitive to our resident’s requirements for privacy, confidentiality and personal dignity.

Home cooked fresh meals, regular activities and a full complement of highly trained nursing and care staff help us to maintain the best possible care and comfort for our residents. Refurbishments to our home and improvements to our service are in process and ongoing.

If you or your loved one is considering the need for residential or nursing care, please feel free to contact us or come and visit us to see what we can offer.

We look forward to welcoming you to our home.

---

**THE CHESTNUTS**

*Residential Care Home for the Elderly*

Wrotham Road, Meopham, Kent DA13 9AH

- Family run care home
- Located in a village setting with spacious grounds
- Short and long term residents welcome
- 24 hour individual attention by thoughtful, caring staff
- Single rooms
- En suite facilities
- Lifts to all floors

For further help and advice please contact Mrs Lesley Plumb on:

Meopham (01474) 812152
Email: manager@chestnutscarehome.co.uk
www.chestnutscarehome.co.uk

---

**Copperfields**

RESSIDENTIAL CARE FOR OLDER PEOPLE

(01474) 824122

42 VILLA ROAD
HIGHAM
ROCHESTER
KENT
ME3 7BX

SINGLE & DOUBLE ROOMS
EN-SUITE FACILITIES
PASSENGER LIFT
CALL SYSTEM IN ALL ROOMS
CENTRAL HEATING
SUPERB HOME COOKING
24 HOUR CARE BY TRAINED STAFF
LONG STAY ONLY
MINIBUS FOR OUTINGS

---

Search for care at www.carechoices.co.uk to find support in your area
Dover care homes with nursing

Ami Court  
198 Dover Road, Deal CT14 7NB  
Tel: 01304 371126  

Applecroft Care Home  
Sanctuary Close, River, Dover CT17 0ER  
Tel: 01304 821331  

Kearsney Manor Nursing Home  
Alkham Road, Kearsney, Dover CT16 3EQ  
Tel: 01304 822135  

Melvyn & Jan John  
3 Portland Terrace, Church Lane, Ripple CT14 8JJ  
Tel: 01304 368276  

St Stephens Nursing Home  
Godwyne Road, Dover CT16 1SW  
Tel: 01304 202864  

Temple Ewell Nursing Home  
Wellington Road, Temple Ewell, Dover CT16 3DB  
Tel: 01304 822006  

Willow Park Lodge Care Home  
57 Coombe Valley Road, Dover CT17 0EX  
Tel: 01304 898989  

For information on different types of care homes, see page 47.

Sandwich care homes

Eastry House  
High Street, Eastry, Sandwich CT13 0HE  
Tel: 01304 613791  

Eastry Villa’s  
High Street, Eastry, Sandwich CT13 0HE  
Tel: 01304 619976  

Gate House  
High Street, Eastry, Sandwich CT13 0HE  
Tel: 01304 620177  

Wayfarers  
St Barts Road, Sandwich CT13 0AW  
Tel: 01304 614155  

Gravesend care homes

Benham Lodge  
42 Pelham Road, Gravesend DA11 0HZ  
Tel: 01474 533108  

Chestnuts Care Home, The  
Wrotham Road, Meopham, Gravesend DA13 9AH  
Tel: 01474 812152  

Copperfields Residential Home  
42 Villa Road, Higham ME3 7BX  
Tel: 01474 824122  

Dale Lodge  
Dale Road, Southfleet DA13 9NX  
Tel: 01474 834877  

Dale Mount  
Dale Road, Southfleet DA13 9NX  
Tel: 01474 832461  

Dene Holm  
Deneholm Road, Northfleet DA11 8JY  
Tel: 01474 567532  

Service User Bands  
Older people (65+)  
Dementia  
Physical disability  
Learning disability, autism  
Mental health  
Sensory impairment  
Younger adults  
People who misuse alcohol or drugs

Advertisers are highlighted

Visit www.carechoices.co.uk for further assistance with your search for care
Sherwood House is a newly refurbished residential dementia care home.

At Sherwood House Home we have 32 en-suite rooms and three communal areas for individual and tailored activities.

We are happy to welcome both long and short term residents to stay in our 24 hour caring environment.

We are based in Rochester, providing person centred support in a friendly and homely environment. Located within walking distance of Rochester High Street, the Historical Cathedral and Rochester Castle.

For more information call us on 01634 326865

209-211 Maidstone Road, Rochester, Kent ME1 3BU
Gravesend care homes continued

**Echo Square House**  
70 Parrock Road, Gravesend DA12 1QH  
Tel: 01179 748480

**Edward Moore House**  
Trinity Road, Gravesend DA12 1LX  
Tel: 01474 321360  
Advert outside back cover

**Edwin Therapeutic Unit**  
82 Edwin Street, Gravesend DA12 1EJ  
Tel: 01474 323891

**Heather Lodge**  
65 Armoury Drive, Gravesend DA12 1LZ  
Tel: 01474 331004

**Hevercourt**  
Goodwood Crescent, Singlewell, Gravesend DA12 5EY  
Tel: 01474 363690

**Hollies Residential Home, The**  
86-90 Darnley Road, Gravesend DA11 0SE  
Tel: 01474 568998

**Kesson House Care Home**  
Council Avenue, Northfleet, Gravesend DA11 9HN  
Tel: 01474 335241

**Larchwood Grove**  
60 Parrock Road, Gravesend DA12 1QH  
Tel: 01474 352722

**Orchard Cottage**  
78 Old Road East, Gravesend DA12 1PE  
Tel: 01474 321127

**Overcliffe House**  
30-31 Overcliffe, Gravesend DA11 0EH  
Tel: 0117 974 8400

**Pelham Manor**  
31 Pelham Road, Gravesend DA11 0HU  
Tel: 0117 974 8400

**Sheringham House**  
54 Old Road East, Gravesend DA12 1NR  
Tel: 01474 329807

**Welcome House – Ruby Lodge**  
58 Pelham Road, Gravesend DA11 0HZ  
Tel: 01474 355594

**Windmill Lodge**  
26 Springhead Road, Northfleet, Gravesend DA11 9QY  
Tel: 01474 354212

See the checklist on page 49 for useful suggestions of questions to ask when looking at care homes.

**Gravesend care homes with nursing**

**Ashley Down Nursing Home**  
29 Clarence Place, Gravesend DA12 1LD  
Tel: 01474 363638

**Gravesham Place**  
Stuart Road, Gravesend DA11 0BY  
Tel: 01474 360500

**Mayflower Care Home**  
Hartshill Road, Northfleet, Gravesend DA11 7DX  
Tel: 01474 531030

**Winchester House**  
180 Wouldham Road, Rochester ME1 3TR  
Tel: 01634 624164  
Advert page 48

**Withens Nursing Home, The**  
Hook Green Road, Southfleet DA13 9NP  
Tel: 01474 834109

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care

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</tr>
</tbody>
</table>
The Grove is an exceptional home that is independently owned and has recently undergone significant refurbishment. It stands in extensive grounds, has a beautiful dining room and a choice of spacious lounges where residents can relax, socialise and enjoy a variety of activities and entertainment.

A wide range of bedrooms is available including several suites. For maximum comfort, we have bathrooms with swing/tilt baths, and shower rooms.

Our dedicated staff are carefully selected and trained. They take pride in providing the highest standards of individual care to residents in a warm and supportive manner, making it a very happy home. Our cooks ensure that they provide a selection of high quality, wholesome meals, and cater for all dietary requirements. Visitors can prepare light refreshments and relax with their resident in our ‘dinette’.

Our door is always open to family and friends.

Home with the support and care you need

Visit us at: 6 Bower Mount Road Maidstone Kent ME16 8AU
Contact the Manager: Tel: 01622 755 292 Fax: 01622 662 414 Email: thegroverh@hotmail.co.uk

Tell us what you think □

☐ What have you found useful?

☐ What could we do better?

Share your feedback

Take our five minute survey

www.carechoices.co.uk/reader-survey

Search for care at www.carechoices.co.uk to find support in your area
Maidstone care homes

Abbayrose House
1 St Michaels Road, Maidstone ME16 8BS
Tel: 01622 762369

Avenues South East – 492 Maidstone Road
Blue Bell Hill, Chatham ME5 9QN
Tel: 01634 869716

Birling House
89 High Street, Snodland ME6 5AN
Tel: 01634 244689

Bowercroft Care Ltd
5 Bower Mount Road, Maidstone ME16 8AX
Tel: 01622 672623

Cedardale Residential Home
Queens Road, Maidstone ME16 0HX
Tel: 01622 755338

Chippendayle Lodge Residential Care Home
10 Chippendayle Drive, Harrietsham, Maidstone ME17 1AD
Tel: 01622 859230

Church Lane
21 Church Lane, Bearsted, Maidstone ME14 4EF
Tel: 01622 730867

Dickley Court
Dickley Lane, Lenham, Maidstone ME17 2DD
Tel: 01622 859216

Eastfield
76 Sittingbourne Road, Maidstone ME14 5HY
Tel: 01622 755153

Fairlawn Residential Home
327 Queens Road, Maidstone ME16 0ET
Tel: 01622 751620

Forge House
2 Podkin Wood, Walderslade, Chatham ME5 9LY
Tel: 01634 566552

Greenbanks Care Home
31 Buckland Road, Maidstone ME16 OSL
Tel: 01622 755859

Grove Residential Home, The
6 Bower Mount Road, Maidstone ME16 8AU
Tel: 01622 755292

Haven Care Home, The
17 Church Road, Tovil, Maidstone ME15 6QX
Tel: 01622 686865

Hillbeck Residential Care Home
Roundwell, Bearsted, Maidstone ME14 4HN
Tel: 01622 737847

Loose Court
Rushmead Drive, Maidstone ME15 9UD
Tel: 01622 747406

Lower Robin Hood Lane, 146
Walderslade, Chatham ME5 9LB
Tel: 01634 200335

Lulworth House Dementia Residential Care Home
Queens Avenue, Maidstone ME16 0EN
Tel: 01622 683231

Magnolia House
1 Cripple Street, Loose, Maidstone ME15 6BA
Tel: 01622 747677

Melanie Ann Trust Residential Home, The
251 Saltings Road, Snodland ME6 5HR
Tel: 01634 320894

<table>
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</table>

Member of the Kent Integrated Care Alliance (KICA)

Visit www.carechoices.co.uk for further assistance with your search for care
Maidstone care homes continued

Mont Calm Residential Home  ●
72-74 Bower Mount Road, Maidstone ME16 8AT
Tel: 01622 752117

Oast, The
2 Plains Avenue, Maidstone ME15 7AT
Tel: 01622 752969

Pilgrims View  ●
Roberts Road, Snodland ME6 5HL
Tel: 01634 241906 Advert page 50

Pilgrims Way Care Home with Nursing
10 Bower Mount Road, Maidstone ME16 8AU
Tel: 01622 756635

Rectory House
The Old Rectory, Rectory Lane,
Harrietsham ME17 1HS
Tel: 01622 851114

Sapphire House
166 Tonbridge Road, Maidstone ME16 8SR
Tel: 01622 673776

Southlands
East Street, Harrietsham,
Maidstone ME17 1HH
Tel: 01707 601800

Stonebridge House
496 Loose Road, Maidstone ME15 9UF
Tel: 07806 808307

Tunbury Avenue
151 Tunbury Avenue, Chatham ME5 9HY
Tel: 01634 671768

Vale Residential Care Home, The
191 Willington Street, Maidstone ME15 8ED
Tel: 01622 762332

Woodgate  ●
Queens Road, Maidstone ME16 0JG
Tel: 01622 677235

Woodlands Villa
496 Loose Road, Maidstone ME15 9UF
Tel: 01622 746295

A CHOICE OF 2 FANTASTIC NURSING CARE CENTRES IN KENT

24-hour nursing care for ages 55 to 100 years and over. Respite, post-operative and Dementia care.

Both Grace Manor and The Poplars are set in wonderful gardens and clients benefit from the kind and considerate attention our dedicated staff are noted for.

We cater for specialised needs and at Grace Manor we are specialists in Dementia care. Although these are restful places, there is no shortage of activities. Live entertainment is often the order of the day and in summer many of our activities take place in the gardens. There is a choice of attractive lounges and many of our bedrooms are en suite.

● 24 hour nursing ● Dementia care ● Highly trained staff ● Crisis intervention/emergency admission ● Daily activities/entertainment ● End of life/continuing care ● Non planned assessments

Visit us to see just why our clients and their families are so happy to be cared for by us.

GRACE MANOR CARE CENTRE 348 Grange Road, Gillingham, Kent ME7 2UD
Call 01634 570 230 or email gracemanor@foresthc.com www.foresthc.com

THE POPLARS CARE CENTRE 158 Tonbridge Road, Maidstone, Kent ME16 8SU
Call 01622 752 872 or email poplars@foresthc.com www.foresthc.com

Calls charged at a maximum of 4p per minute from UK land lines. Mobile charges vary.

Search for care at www.carechoices.co.uk to find support in your area
Maidstone care homes with nursing

Ashley Gardens Care Centre
419 Sutton Road, Maidstone ME15 8RA
Tel: 01622 761310

Barty House Nursing Home
Roundwell, Bearsted, Maidstone ME14 4HN
Tel: 01622 737025

Betsy Clara Nursing Home
Courtenay Road, Tovil, Maidstone ME15 6UW
Tel: 01622 687523

Gavin Astor House Nursing Home
Royal British Legion Industries, Royal British Legion Village, Aylesford ME20 7NF
Tel: 01622 791056

Loose Valley Nursing Home
15 Linton Road, Loose, Maidstone ME15 0AG
Tel: 01622 745959

Lukestone Dementia Nursing Home
7 St Michaels Road, Maidstone ME16 8BS
Tel: 01622 755821

Maidstone Care Centre
259 Boxley Road, Maidstone ME14 2AR
Tel: 01622 672292

Pilgrims Way Care Home with Nursing
10 Bower Mount Road, Maidstone ME16 8AU
Tel: 01622 756635

Poplars Care Centre
158 Tonbridge Road, Maidstone ME16 8SU
Tel: 01622 752872

Sutton Valence Care Home
North Street, Sutton Valence, Maidstone ME17 3LW
Tel: 01622 843999

Staplehurst care homes

Abbotsleigh Dementia Nursing and Residential Care Home
George Street, Staplehurst TN12 0RB
Tel: 01580 891314

Gresham House
Station Road, Staplehurst TN12 0PZ
Tel: 01580 895150

Hedgerows, 1 and 2
1-2 Station Road, Staplehurst TN12 0QQ
Tel: 01580 893269

Sobell Lodge
– Care Home Physical Disabilities
High Street, Staplehurst TN12 0BJ
Tel: 01580 893729

Staplehurst care homes with nursing

Abbotsleigh Dementia Nursing and Residential Care Home
George Street, Staplehurst TN12 0RB
Tel: 01580 891314

Iden Manor Nursing Home
Cranbrook Road, Staplehurst, Tonbridge TN12 0ER
Tel: 01580 891261

Staplehurst Manor Care Home
Frittenden Road, Staplehurst, Tonbridge TN12 0DG
Tel: 01580 891251

Service User Bands
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PD Physical disability
LDA Learning disability, autism
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

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Visit www.carechoices.co.uk for further assistance with your search for care
QUALITY ELDERLY CARE WITHIN A LUXURY SETTING

Baycroft Grays Farm Road is our inaugural luxury care home, providing expert 24-hour residential, nursing and dementia care.

We are creating homes that feel like home, where you can truly feel at ease. As much thought has been invested into the dining experience, the engaging social activities and the high quality facilities as the exemplary standards of care.

These elements combined create the comfortable and happy lifestyle you deserve.

We are dedicated to making a better every day for you and aligning our care and services to your needs.

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020 8302 2567  info@baycroft.co.uk  baycroft.co.uk

BAYCROFT  Care Homes & Leisure Villages

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Set in four acres of landscaped grounds, we answer the needs of those seeking spacious quality accommodation.

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- 24 hour care
- Choice of spacious lounges
- Conversation parlour
- Cuisine of the highest standard
- Assistance with bathing, dressing and personal grooming
- Monitoring & supervision of medications
- Flexible visiting including luncheon guests
- Lift and easy to manage stairs
- Day-care facilities
- Short and long stays
- Planned social, cultural & spiritual activities
- Telephone outlets for private use (installation at resident’s cost)
- Choice of en-suite rooms
- On-site professional hairdressing salon

www.harpwood.co.uk

Call 01732 882 282 and ask about our special introductory periods designed to help you settle in.

Search for care at www.carechoices.co.uk to find support in your area
Sevenoaks care homes

**Falconer’s Court**
High Street, Edenbridge TN8 5NW
Tel: 01732 866407  **OP D PD LDA MH SI YA**

**HF Trust – Philippines Close**
Philippines Close, Edenbridge TN8 5GN
Tel: 01732 782700  **OP LDA YA**

**Stanholm Residential Care Home for the Elderly**
Mill Hill, Edenbridge TN8 5DB
Tel: 01732 863748  **OP**

See page 91 for the Service User Bands key.

Visit www.carechoices.co.uk for further assistance with your search for care.
LUXURY RESIDENTIAL CARE HOME FOR THE ELDERLY

LUXURIOUS ACCOMMODATION

BEAUTIFUL SURROUNDINGS

FIRST RATE CARE

SUPERB LOCATION

Hotel style

Landscaped garden

Modern building

Respite care

Beautiful bedrooms

Excellent facilities

Gourmet meals

Comfortable lounges

For more information or to arrange a visit, contact the Manager:
01303 258 227 | www.bramptonlodge.com | info@bramptonlodge.com
Folkestone care homes

**Arthur Court**
22-24 Christ Church Road, Folkestone CT20 2SL
Tel: 01303 258777  
MH YA

**Ashley Avenue, 95**
Folkestone CT19 4PJ
Tel: 01303 266453  
OP PD LDA MH YA

**Ashley House**
6 Julian Road, Folkestone CT19 5HP
Tel: 01303 241024  
OP D

**Blythson Ltd – 3 Ashley Avenue**
Folkestone CT19 4PX
Tel: 01303 252787  
LDA

**Blythson Ltd – 5 Ashley Avenue**
Folkestone CT19 4PX
Tel: 01303 252787  
LDA

**Blythson Ltd – 33 St John’s Church Road**
Folkestone CT19 5BH
Tel: 01303 252787  
LDA

**Brampton Lodge**
4 Dixwell Road, Folkestone CT20 2LG
Tel: 01303 258227  
Advert page 90  
OP

**Broadmeadow**
Park Farm Road, Folkestone CT19 5DN
Tel: 0300 041 2626  
OP D PD YA

**Broadstreet House**
Broadstreet, Lyminge, Folkestone CT18 8DZ
Tel: 01303 862448  
LDA

**Burnham**
19 Julian Road, Folkestone CT19 5HW
Tel: 01303 222335  
OP PD LDA YA

**Camelot Lodge**
19 Christchurch Road, Folkestone CT20 2SL
Tel: 01303 251215  
MH YA

**Carlile Lodge**
17 Grimston Avenue, Folkestone CT20 2QE
Tel: 01303 250183  
LDA

**Cherries, The**
30 Julian Road, Folkestone CT19 5HW
Tel: 01303 259561  
LDA YA

**Cumbria House Care Home**
84-86 Shorncliffe Road, Folkestone CT20 2PG
Tel: 01303 254019  
Advert inside front cover  
OP

**Finn Farm Lodge**
2 Bathurst Road, Folkestone CT20 2NJ
Tel: 01303 252821  
LDA YA

**Grange Care Home, The**
22 Cornwallis Avenue, Folkestone CT19 5JB
Tel: 01303 252394  
Advert inside front cover  
OP

**Grimston House**
16 Grimston Gardens, Folkestone CT20 2PU
Tel: 01303 244958  
OP

**Grosvenor Court**
15 Julian Road, Folkestone CT19 5HP
Tel: 01303 221480  
LDA

**Hatfield Lodge**
1-3 Trinity Gardens, Folkestone CT20 2RP
Tel: 01303 253253  
OP D

**Laburnum House**
41 Grimston Avenue, Folkestone CT20 2QD
Tel: 01303 227192  
LDA YA

**Magenta**
31 St Johns Church Road, Folkestone CT19 5BH
Tel: 01303 252787  
LDA

**Mandalay Care Home**
10-14 Julian Road, Folkestone CT19 5HP
Tel: 01303 258095  
LDA

<table>
<thead>
<tr>
<th>Service User Bands</th>
<th>OP</th>
<th>Older people (65+)</th>
<th>D</th>
<th>Dementia</th>
<th>PD</th>
<th>Physical disability</th>
<th>LDA</th>
<th>Learning disability, autism</th>
<th>YA</th>
<th>Younger adults</th>
<th>AD</th>
<th>People who misuse alcohol or drugs</th>
</tr>
</thead>
<tbody>
<tr>
<td>● Member of the Kent Integrated Care Alliance (KICA)</td>
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</tr>
</tbody>
</table>

Visit www.carechoices.co.uk for further assistance with your search for care
Supported living for people with nursing needs

Choice of Social Groups
There are separate areas for physical frailty and dementia so that people can live together in socially compatible groups.

Staffing
All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme
As part of our Relationship Centred Care ethos, we work with residents and their families to document their life stories. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment
Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.hawkingehouse.co.uk
Tel: 01303 890100 • Fax: 01303 890103 • Email: enquiries@hawkingehouse.co.uk
Hurricane Way, Hawkinge, Kent CT18 7SS
Supported living for people with nursing needs

Choice of Social Groups
There are separate areas for physical frailty and dementia so that people can live together in socially compatible groups.

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Older people (65+)
Dementia
Physical disability
Learning disability, autism
Younger adults
People who misuse alcohol or drugs

Service User Bands
- OP Older people (65+)
- D Dementia
- PD Physical disability
- LDA Learning disability, autism
- MH Mental health
- SI Sensory impairment
- YA Younger adults
- AD People who misuse alcohol or drugs

Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

Folkestone care homes continued

Maple House
32 Julian Road, Folkestone CT19 5HW
Tel: 01303 251618 LDA YA

Marlborough House
78-80 Coolinge Road, Folkestone CT20 1EP
Tel: 01303 259160 OP D LDA

Millfield House ●
16 Millfield, Folkestone CT20 1EU
Tel: 01303 226446 OP PD LDA YA

Pelham House
5-6 Pelham Gardens, Folkestone CT20 2LF
Tel: 01303 252145 OP

Radnor House
139 Canterbury Road, Hawkinge, Folkestone CT18 7AX
Tel: 01303 894693 LDA SI

Ravenlea
11 Ravenlea Road, Folkestone CT20 2JU
Tel: 01303 255729 PD LDA YA

Sandgate Manor ●
46 Military Road, Sandgate, Folkestone CT20 3BH
Tel: 01303 244428 OP PD LDA YA

Seaview
23 Old Dover Road, Chapel-le-Ferne, Folkestone CT18 7HW
Tel: 01303 246404 OP LDA MH YA

St Claire’s Care Home
18-24 Claremont Road, Folkestone CT20 1DQ
Tel: 01303 254897

St Heliers Hotel ●
25-26 Clifton Gardens, Folkestone CT20 2EF
Tel: 01303 254980 OP

Tanglewood ●
252 Canterbury Road, Hawkinge, Folkestone CT18 7AY
Tel: 020 3137 2273 LDA

Tristford ●
7 Radnor Park West, Folkestone CT19 5HJ
Tel: 01303 244428 OP PD LDA YA

Tudor Lodge ●
18-20 Manor Road, Folkestone CT20 2SA
Tel: 01303 251195 OP D

Turketel Road
8 Turketel Road, Folkestone CT20 2PA
Tel: 01303 256516 LDA YA

Westview
2 Marten Road, Folkestone CT20 2JR
Tel: 01303 245629 LDA YA

For information on different types of care homes, see page 47.

Folkestone Care Centre
52-56 Shorncliffe Road, Folkestone CT20 2NB
Tel: 01303 765700 OP D PD SI YA

Hawkinge House
Hurricane Way, Hawkinge, Folkestone CT18 7SS
Tel: 01303 890100 Advert page 92 OP D PD MH YA

Wells House Nursing Home ●
Radnor Cliff Crescent, Folkestone CT20 2JQ
Tel: 0330 096 3814 Advert inside back cover OP

Wells Lodge Nursing Home ●
60 Earls Avenue, Folkestone CT20 2HA
Tel: 0330 096 3814 Advert inside back cover OP

Visit www.carechoices.co.uk for further assistance with your search for care
Elm Lea Residential Care Home
17 Bartholomew Lane, Saltwood, Hythe, Kent CT21 4BX

Why choose Elm Lea?
Elm Lea is conveniently located, just on the outskirts of Hythe, with large grounds, countryside views with close access to local shops.

Elm Lea provides large rooms and wide corridors for easy access. All our rooms are single with en-suite, but couples wishing to share is possible. Our highly trained cooks prepare fresh meals daily, catering to special dietary needs such as diabetics, vegetarians and swallowing difficulties where required. We prepare care plans within the first week of arrival, ensuring the resident and next of kin are involved as much as possible. All our staff are highly trained and very dedicated to their jobs. We arrange for many services to come to our home, such as hairdressers, doctors, dentists and chiropodists etc. Our manager is always available to handle emergency issues 24/7 and lives just 5 minutes from the home.

For more information on how we can help, contact us:
01303 269891
manager@elmleacarehome.com
www.elmleacarehome.com

Cedar House
Residential Care Home for the Older Person
Professionally trained staff provide the highest standards of care for residential and respite care in a homely atmosphere by the sea.
Come and pay us a visit anytime
Tel: 01303 267065
www.cedar-house.net
93 Seabrook Road, Hythe, Kent CT21 5QP
Email: bmakins@cedar-respite.co.uk

Why Choose Us?
- Highest quality care in a family environment
- Professional management supported by NVQ staff
- Comfortable accommodation with en-suite facilities
- All single room occupancy with the exception of couples
- Wholesome varied meals, all diets catered for
- In-house activities
- Attractive gardens
- Three lounges and all facilities

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Residential Care Home for the Older Person
Professionally trained staff provide the highest standards of care for residential and respite care in a homely atmosphere by the sea.
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www.cedar-house.net
93 Seabrook Road, Hythe, Kent CT21 5QP
Email: bmakins@cedar-respite.co.uk
## Hythe care homes

<table>
<thead>
<tr>
<th><strong>Abbey Lodge Residential Home</strong></th>
<th>91 Seabrook Road, Hythe CT21 5QP</th>
<th>Tel: 01303 265175</th>
<th>[Advert page 94]</th>
<th>OP YA</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bradwell House</strong></td>
<td>14 Brockhill Road, Hythe CT21 4AQ</td>
<td>Tel: 01303 239439</td>
<td></td>
<td>LDA</td>
</tr>
<tr>
<td><strong>Cedar House Residential Care Home</strong></td>
<td>93 Seabrook Road, Hythe CT21 5QP</td>
<td>Tel: 01303 267065</td>
<td>[Advert page 94]</td>
<td>OP</td>
</tr>
<tr>
<td><strong>Cornerways Residential Home</strong></td>
<td>1 Tanners Hill, Hythe CT21 5UE</td>
<td>Tel: 01303 268737</td>
<td></td>
<td>OP</td>
</tr>
<tr>
<td><strong>Elm Lea Residential Care Home</strong></td>
<td>17 Bartholomew Lane, Hythe CT21 4BX</td>
<td>Tel: 01303 269891</td>
<td>[Advert page 94]</td>
<td>OP</td>
</tr>
<tr>
<td><strong>HF Trust – Lympne Place</strong></td>
<td>Aldington Road, Lympne, Hythe CT21 4PA</td>
<td>Tel: 01303 260453</td>
<td></td>
<td>LDA</td>
</tr>
<tr>
<td><strong>Highfield Private Rest Home</strong></td>
<td>77 Seabrook Road, Hythe CT21 5QW</td>
<td>Tel: 01303 267036</td>
<td>[Advert page 94]</td>
<td>OP</td>
</tr>
<tr>
<td><strong>Seabrook Road, 24</strong></td>
<td>Hythe CT21 5NA</td>
<td>Tel: 01303 230772</td>
<td></td>
<td>LDA MH YA</td>
</tr>
<tr>
<td><strong>Seabrook Road, 26</strong></td>
<td>Hythe CT21 5NA</td>
<td>Tel: 01303 266453</td>
<td></td>
<td>PD LDA MH YA</td>
</tr>
<tr>
<td><strong>Tynwald Residential Home</strong></td>
<td>Hillside Street, Hythe CT21 5DJ</td>
<td>Tel: 01303 267629</td>
<td></td>
<td>OP</td>
</tr>
<tr>
<td><strong>Villa Maria</strong></td>
<td>53 Seabrook Road, Hythe CT21 5QE</td>
<td>Tel: 01303 266723</td>
<td></td>
<td>OP D PD SI</td>
</tr>
</tbody>
</table>

A countywide list of home care providers starts on page 25.

## Hythe care homes with nursing

| **Balgowan Nursing Home**         | 46 Bartholomew Lane, Hythe CT21 4BX | Tel: 01303 266782 |                | OP YA |
| **Hythe Nursing Home**            | 91 North Road, Hythe CT21 5ET       | Tel: 01303 265441 |                | OP YA |
| **Saltwood Care Centre**           | Tanners Hill, Hythe CT21 5UQ        | Tel: 01303 262421 |                | OP D PD SI |
| **St Margaret’s Nursing Home**    | 20 Twiss Avenue, Hythe CT21 5NU     | Tel: 01303 267557 | [Advert page 82] | OP     |

## Romney Marsh care homes

| **BeechCare**                     | 99 Dunes Road, Greatstone, New Romney TN28 8SW | Tel: 01797 362121 | PD LDA |
| **BrightCare**                    | 20 Taylors Lane, St Mary’s Bay, Romney Marsh TN29 0EU | Tel: 01797 366866 | LDA |
| **Bungalow, The**                 | Dennes Lane, Lydd TN29 9PU              | Tel: 01797 321612 | LDA YA |
| **Cotswold Lodge**                | Coast Road, Littlestone, New Romney TN28 8QY | Tel: 01797 367453 | LDA YA |

<table>
<thead>
<tr>
<th>Service User Bands</th>
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</thead>
</table>

Member of the Kent Integrated Care Alliance (KICA)

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
The Old Rectory

The Old Rectory is a private residential home, with a caring family atmosphere

- Two large lounges and conservatories overlooking patio & gardens
- Library • Purpose-built property • En-suite rooms
- Located in a quiet residential area, close to church, beach and local amenities
- Aidcall system • Hairdresser • Chiropodist • Aromatherapist
- Optician • Weekly entertainment • Home-cooked food • Lifts
- A local quality home with excellent recommendations
- Private and local authority residents welcome
- Single and Couples rooms

Great British National Care Awards Winners

Our family run, independent home is proud of our excellent reputation, please ring for advice and viewing.
T: 01303 874470  E: info@oldrectoryresidential.co.uk
www.oldrectoryresidential.co.uk
New Hall Close, Dymchurch, Kent, TN29 0LE

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests
Romney Marsh care homes continued

Cranmore
Church Road, New Romney TN28 8EY
Tel: 01797 367274

Eden Cottage
6 The Oval, Dymchurch, Romney Marsh TN29 0LR
Tel: 01303 872686

Fairways Residential Home ●
Madeira Road, Littlestone, New Romney TN28 8QX
Tel: 01797 362336 Advert below right

Foam, The
3 Chapel Road, Dymchurch, Romney Marsh TN29 0TD
Tel: 01303 875151

Homeleigh Farm
Dungeness Road, Lydd TN29 9PS
Tel: 01797 321506

Littlecroft
132-134 Dunes Road, Greatstone, New Romney TN28 8SP
Tel: 01797 367549

Madeira Lodge Care Home ●
Madeira Road, Littlestone-on-Sea, New Romney TN28 8QT
Tel: 01797 363242

Marshlands
Dennes Lane, Lydd TN29 9PU
Tel: 01797 320088

Old Rectory Residential Home, The ●
New Hall Close, Dymchurch, Romney Marsh TN29 OLE
Tel: 01303 874470 Advert page 96

Old School House ●
Church Lane, New Romney TN28 8ES
Tel: 01797 366477

Paddock, The
80 High Street, Lydd, Romney Marsh TN29 9AN
Tel: 01797 321292

Palm Care
12 Hardy Road, Greatstone, New Romney TN28 8SF
Tel: 01797 367006

Rose Cottage
Oak Lodge Road, New Romney TN28 8BG
Tel: 01797 362842

Rosecroft
71 Meehan Road, Greatstone, New Romney TN28 8NZ
Tel: 01797 361601

Sandbanks Care Home ●
Coast Road, Littlestone-on-Sea, New Romney TN28 8RA
Tel: 01797 366810

Seabourne House
61 Seabourne Way, Dymchurch, Romney Marsh TN29 0PX
Tel: 01303 875154

Seabreezes
61 Meehan Road, Greatstone, New Romney TN28 8NZ
Tel: 01797 369150

St Brannocks
Dymchurch Road, New Romney TN28 8UF
Tel: 01797 366663

Tamarisk
48 Leonard Road, Greatstone, New Romney TN28 8RX
Tel: 01797 364562

Independent care home by the sea
Fairways Residential Home specialises in providing the care that you require. Staff are available to assist with whatever you need but to also leave you to remain as independent as you wish.
You are free to relax in your room or in one of the three lounges, where you can take part in daily activities if you wish.

Visit www.carechoices.co.uk for further assistance with your search for care
Bethany Lodge & Bethany House are specialist homes for young adults who have a physical disability. Each home is registered with the Care Quality Commission to provide Nursing & Residential Care.

Bethany Lodge is a purpose built unit. It was opened in 1992 and has 24 single rooms all of which are on the ground floor.

Bethany House was opened in 1997 having been purpose designed and built for clients with disabilities. There are 15 single rooms all of which are en-suite with their own toilet, washbasin and shower.

Bethany Lodge & Bethany House are located on the southern coast of Kent at Dymchurch. The sea, the town and its amenities are a short walk away over level ground, making it ideal for wheelchair users.

On-site facilities include: a hydro-therapy pool, multi-sensory room and a large arts and crafts room.

The management of both homes places great emphasis on staff training and development, which helps maintain high standards of care for our clients through developing a learning environment for our staff. We have been recognised as an Investor in People (I.I.P) since 1998.

If you would like to find out more about Bethany Lodge & Bethany House please visit our website www.bethanylodge.co.uk or e-mail bethanylodge@btconnect.com

We can be found at 35 Eastbridge Road, Dymchurch, Kent TN29 0PG
Tel: 01303 872289 Fax: 01303 875351
Bethany Lodge & Bethany House

Specialist care for young people with disabilities

Bethany Lodge & Bethany House are specialist homes for young adults who have a physical disability. Each home is registered with the Care Quality Commission to provide Nursing & Residential Care.

Bethany Lodge

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We can be found at 35 Eastbridge Road, Dymchurch, Kent TN29 0PG

Tel: 01303 872289 Fax: 01303 875351

Romney Marsh care homes with nursing

See page 97 for the Service User Bands key

Bethany House Care Home

30 Eastbridge Road, Dymchurch TN29 0PG

Tel: 01303 872289 Advert page 98 PD YA

Creedy House

Nether Avenue, Littlestone-on-Sea, New Romney TN28 8NB

Tel: 01797 362248

Lindau Residential Home

104 Littlestone Road, New Romney TN28 8NH

Tel: 01797 364371

Swale

Faversham care homes

Ashurst House

9 Briton Road, Faversham ME13 8QH

Tel: 01795 590022 OP PD LDA

Carnalea Residential Home

5-9 London Road, Faversham ME13 8TA

Tel: 01795 532629 Advert below right OP D YA

Kent Autistic Trust, The – 9 Perrys Close

Faversham ME13 7BX

Tel: 01634 405168

See page 53 for more information on paying for care homes in Kent.

Carnalea is a warm friendly caring home, tastefully decorated with well-tended spacious gardens. Our dedicated staff provides 24 hour high quality care and support, helping you achieve a comfortable degree of independence whilst preserving your privacy and dignity. Meals are prepared by our own experienced chef who caters for special dietary needs.

- Well-appointed rooms
- Choice of sitting rooms/conservatory
- Library facilities
- Assisted baths/showers
- Lift to all floors
- Seasonal menu
- In-house entertainment
- Activities co-ordinator
- Doctors
- Dentist
- Optician
- Chiropodist
- Hairdresser
- Attending clergy

Carnalea has a well-deserved good reputation and is conveniently situated for approach by both road and rail. We welcome your personal inspection at any time.

Long and Short Stay or Respite Care

5-9 London Road, Faversham, Kent ME13 8TA

Tel: 01795 532629 Fax: 01795 532653

Email: eldercare@carnalea.com www.carnalea.com

Visit www.carechoices.co.uk for further assistance with your search for care
Faversham care homes with nursing

Cooksditch House Nursing and Residential Home
East Street, Faversham ME13 8AN
Tel: 01795 530156

Lady Dane Farmhouse
Love Lane, Faversham ME13 8BJ
Tel: 01227 538299

Sheerness / Isle of Sheppey care homes

Alma Lodge
15-17 Alma Road, Sheerness ME12 2NZ
Tel: 01795 669824

Alma Residential Home
19-23 Alma Road, Sheerness ME12 2NZ
Tel: 01795 665051

Barton Court
New Road, Minster-on-Sea, Sheerness ME12 3PX
Tel: 01795 875394

Blackburn Lodge
The Broadway, Sheerness ME12 1TS
Tel: 0300 042 0998

Bromfield House Residential Home
316 Minster Road, Minster-on-Sea,
Sheerness ME12 3NR
Tel: 01795 875663

Island Residential Home, The
114 Leysdown Road, Leysdown-on-Sea,
Isle of Sheppey ME12 4LH
Tel: 01795 510271

Little Oyster Residential Home
Seaside Avenue, Minster-on-Sea,
Sheerness ME12 2NJ
Tel: 01795 870608

Moordean
Oak Lane, Minster-on-Sea,
Sheerness ME12 3QP
Tel: 01795 351641

Neptune House
8-10 Neptune Terrace,
Sheerness ME12 2AW
Tel: 01795 581660

Oak Avenue, 23
Minster-on-Sea, Sheerness,
Isle of Sheppey ME12 3QT
Tel: 01795 351641

Oakdene Rest Home
165 Minster Road, Minster-on-Sea,
Sheerness ME12 3LH
Tel: 01795 874985

Tell us what you think

What have you found useful?

What could we do better?

Share your feedback
Take our five minute survey

www.carechoices.co.uk/reader-survey

Search for care at www.carechoices.co.uk to find support in your area
Sunnyfields  ● 241 Queenborough Road, Minster-on-Sea, Sheerness ME12 3EW
Tel: 01795 665077  OP PD LDA SI YA

Vibrant Residential Care Home  ● 58 Volante Drive, Sittingbourne ME10 2JJ
Tel: 01233 513937  LDA

Welcome Home  
Cliff View Gardens, Warden Bay, Sheerness ME12 4NH
Tel: 01795 510884  OP D PD LDA SI YA

Willows Residential Care Home  
The Broadway, Minster-on-Sea, Sheerness ME12 2DE
Tel: 01795 874975  OP D SI

Winchester House  
455 Minster Road, Minster-on-Sea, Sheerness ME12 3NS
Tel: 01795 871160  LDA

See the checklist on page 49 for useful suggestions of questions to ask when looking at care homes.

Sittingbourne care homes

Aspley House  
204 London Road, Sittingbourne ME10 1QA
Tel: 01795 438856  LDA YA

Beechfields  
Conyer Road, Teynham, Sittingbourne ME9 9ET
Tel: 01795 520580  OP

Berkeley House  
Lynsted Lane, Lynsted, Sittingbourne ME9 0RL
Tel: 01795 522540  LDA

Blair Park Residential Care Home  
2 Beechwood Avenue, Crown Road, Milton Regis, Sittingbourne ME10 2AL
Tel: 01795 423695  OP

Bridge House  
115 Grovehurst Road, Sittingbourne ME10 2TA
Tel: 01795 477966  LDA YA

Byfield Court  
Sheppey Way, Bobbing, Sittingbourne ME9 8 PJ
Tel: 01795 431685  LDA

Cartref House  
22 London Road, Sittingbourne ME10 1NA
Tel: 01795 477966  LDA YA

Court Regis  ●  
Middletune Avenue, Milton Regis, Sittingbourne ME10 2HT
Tel: 01795 423385 Advert page 50  OP D

Ellens Court Care Home  
Lady Margaret Manor Road, Doddington, Sittingbourne ME9 0NT
Tel: 01795 651061  OP D PD LDA MH SI YA

Hanningfield Retirement Home Ltd  ●  
99 London Road, Sittingbourne ME10 1NR
Tel: 01795 479587  OP

Hill Farm  ●  
15 Keycol Hill, Bobbing, Sittingbourne ME9 8LZ
Tel: 01795 841220  OP PD LDA MH SI YA

Insight SBS Ltd – 201 London Road  
Sittingbourne ME10 1PA
Tel: 07717 501645  LDA YA

Insight Teynham  
5 London Road, Teynham, Sittingbourne ME9 9QW
Tel: 01795 438856  LDA YA

Pine Lodge Care  ●  
26-32 Key Street, Sittingbourne ME10 1YU
Tel: 01795 423052 Advert page 102  OP D

<table>
<thead>
<tr>
<th>Service User Bands</th>
<th>OP Older people (65+)</th>
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<th>PD Physical disability</th>
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<th>SI Sensory impairment</th>
<th>YA Younger adults</th>
<th>AD People who misuse alcohol or drugs</th>
</tr>
</thead>
</table>

Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted
We are one Kent's finest care homes, providing care for the elderly and people with dementia. In addition to permanent care we also offer respite care for persons suffering from Parkinson's disease.

Our Carers take great pride in the close relationships they build with the residents to create a truly homely atmosphere. Residents are the people who matter the most and the team recognise their right to be treated as individuals with personal choices, and a need to have their privacy and dignity respected. Each en-suite room is equipped with all the modern conveniences to make your stay a comfortable and most enjoyable experience.

At Pine Lodge, we are proud to offer the following services and amenities:

- Residential and Dementia Care
- Mainly single en-suite bedrooms, many with their own French doors opening onto landscaped gardens with water features
- A choice of beautiful lounges
- Short walk to Park & Pub
- Bus stops outside
- Library
- Hairdressing Salon
- Shower rooms & specialised bath chairs
- Regular entertainment, outings & activities
- Long short term & respite care
- Private & social service clients welcome

For more information please contact Eve Fielding on 01795 423052 or come visit us.

Web: www.pinelodgecare.com
Email: pine.lodge@btconnect.com

Professional care within a homely environment
Rhyme House
9-11 Chaucer Road, Sittingbourne ME10 1EZ
Tel: 01795 439744

School Lane
35 School Lane, Iwade, Sittingbourne ME9 8SE
Tel: 01634 869200

Ulcomb House
24 London Road, Sittingbourne ME10 1NA
Tel: 01795 412230

Welcome House – The Cedars
2 Hartlip Hill, Hartlip, Sittingbourne ME9 7PA
Tel: 01795 843837

Whiteleaf Cottage
Lower Road, Teynham ME9 9LR
Tel: 01795 477966

Woodstock Dementia and Residential Care Home
80 Woodstock Road, Sittingbourne ME10 4HN
Tel: 01795 420202

Sittingbourne care homes continued
See page 104 for the Service User Bands key

Pine Lodge Care Centre
26-32 Key Street, ME10 1YU
One of the finest homes in Kent
Residential and Dementia Care
Mainly single en-suite bedrooms, many with their own French doors opening on to landscaped gardens with water features
A choice of beautiful lounges
Short walk to park & pub
Bus stops outside
Library
Hairdressing salon
Shower rooms & specialist bathing chairs
Regular entertainment, outings & activities
Long short term & respite care
Private & social service clients welcome
For more information please contact Eve Fielding on 01795 423052 or come visit us
Web: www.pinelodgecare.com
Email: pine.lodge@btconnect.com
We are one of Kent’s finest care homes, providing care for the elderly and people with dementia. In addition to permanent care we also offer respite care for persons suffering from Parkinson’s disease.
Our carers take great pride in the close relationships they build with the residents to create a truly homely atmosphere. Residents are the people who matter the most and the team recognise their right to be treated as individuals with personal choices, and a need to have their privacy and dignity respected. Each en-suite room is equipped with all the modern conveniences to make your stay a comfortable and most enjoyable experience.
At Pine Lodge, we are proud to offer the following services and amenities:

The Premium Care Provider in Kent

Avery Healthcare is a leading and award winning national care provider that has a range of quality care homes throughout the county for residential and dementia care. A standards based approach ensures modern, purpose built buildings finished to high specifications, restaurant style dining and service, the very best in care from professionally trained staff, and a sector leading Well-being and Activities Programme that supports independence and a fulfilling life.

For the best in Kent, look no further.

Adelaide Care Home
35 West Street | Bexleyheath | Kent | DA7 4BE
Call 020 80315248
Search ‘Adelaide Care Home’ online or on

Elvy Court Care Home
200 London Road | Sittingbourne | Kent | ME10 1QA
Call 01795 374478
Search ‘Elvy Court Care Home’ online or on

See page 53 for more information on paying for care homes in Kent.

Visit www.carechoices.co.uk for further assistance with your search for care
Thanet

Birchington care homes

**Beach House**
1 Beach Avenue, Birchington CT7 9JS
Tel: 01843 845922  OP LDA MH YA

**Grenham Bay Court**
Cliff Road, Birchington CT7 9JX
Tel: 01843 841008

**Highfield Residential Home**
51 Alpha Road, Birchington CT7 9EG
Tel: 01843 842116

**Spencer House**
Spencer Road, Birchington CT7 9EZ
Tel: 01843 841460  OP

**Springfield House**
81 Epple Bay Road, Birchington CT7 9EW
Tel: 01843 842574  LDA

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A countywide list of home care providers starts on page 25.

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Broadstairs care homes

**Bradstowe Lodge**
22 Victoria Parade, Broadstairs CT10 1QL
Tel: 01843 861962

**Cleveland House**
20-22 Granville Road, Broadstairs CT10 1QB
Tel: 07872 346391  LDA MH YA

**Deer Park Care Centre**
Detling Avenue, Broadstairs CT10 1SR
Tel: 01843 868666

**Dumpton Lodge**
11 Western Esplanade, Broadstairs CT10 1TG
Tel: 01843 865877

**Kent House Residential Home**
Fairfield Road, Broadstairs CT10 2JZ
Tel: 01843 602720  OP D

**Port Regis**
Convent Road, Broadstairs CT10 3PR
Tel: 01843 602266  OP D

**Wychdene**
19 Callis Court Road, Broadstairs CT10 3AF
Tel: 01843 865282 Advert below  OP

---

Wychdene Care Home

- Carefree relaxed living
- Relaxed atmosphere
- Pleasant, caring Staff
- Long term & Respite Care
- Residential & Dementia clients

19 Callis Court Road, Broadstairs, Kent CT10 3AF
Tel: 01843 865282  Fax: 01843 863282
Email: vasan.wychdene@btconnect.com
Web: www.wychdene.co.uk

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<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
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<tbody>
<tr>
<td>OP Older people (65+)</td>
<td>D Dementia</td>
</tr>
<tr>
<td>PD Physical disability</td>
<td>LDA Learning disability, autism</td>
</tr>
<tr>
<td>SI Sensory impairment</td>
<td>YA Younger adults</td>
</tr>
<tr>
<td>AD People who misuse alcohol or drugs</td>
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</tr>
</tbody>
</table>

Member of the Kent Integrated Care Alliance (KICA)

Adverters are highlighted

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Search for care at www.carechoices.co.uk to find support in your area
Broadstairs care homes with nursing

Maurice House
Callis Court Road, Broadstairs CT10 3AH
Tel: 01843 603323

See the checklist on page 49 for useful questions to ask when looking at care homes.

Margate care homes

Aquarius Lodge
20 Approach Road, Cliftonville, Margate CT9 2AN
Tel: 01843 292323

OP D

Avenues South East – 39 Beresford Gardens ●
Cliftonville, Margate CT9 3AG
Tel: 0208 308 2900

LDA

Avenues South East – 87 Westbrook Avenue ●
Margate CT9 5HB
Tel: 0208 308 2900

PD LDA

Caretech Community Services (No 2) Ltd – 22 Prices Avenue
Cliftonville, Margate CT9 2NT
Tel: 01843 293927

LDA

Claremont Care Home
6 Lower Northdown Avenue, Margate CT9 2NJ
Tel: 01843 225117

OP D

George V Avenue, 5
Westbrook, Margate CT9 5QA
Tel: 01843 227003

D PD LDA SI YA

Graywood Care Home
10 Northdown Avenue, Cliftonville, Margate CT9 2NL
Tel: 01843 220797

MH

Green Gables
6 Northdown Avenue, Margate CT9 2NL
Tel: 01843 227770

OP

Gresham Residential Care Home
47-49 Norfolk Road, Cliftonville, Margate CT9 2HU
Tel: 01843 220178

OP

Grosvenor Court, The
1-5 First Avenue, Cliftonville, Margate CT9 2LF
Tel: 01843 228761

OP D MH

Homeville
Basement Flat, 95 Victoria Road, Margate CT9 1RD
Tel: 01843 223455

LDA YA

L and S Care Homes Ltd – 3 York Terrace
Birchington CT7 9AZ
Tel: 01843 843486

LDA

Maltreath Residential Care Home
23-25 Warwick Road, Cliftonville, Margate CT9 2JU
Tel: 01843 221677

MH

Mont Calm Margate
13 Shottendane Road, Margate CT9 4NA
Tel: 01843 221600

OP D

North Lodge Care Home
47 St Peters Road, Margate CT9 1TJ
Tel: 01843 229390

OP D

Redcot Lodge Residential Care Home ●
1 Lower Northdown Avenue, Cliftonville, Margate CT9 2NJ
Tel: 01843 220131

OP

Rosedene Residential Care Ltd
29-31 Westonville Avenue, Margate CT9 5DY
Tel: 01843 220087

OP

Sense – 89 Hastings Avenue
Margate CT9 2SQ
Tel: 01843 232767

PD LDA SI

Summerville
39 Prices Avenue, Margate CT9 2NT
Tel: 01843 295703

LDA YA

Terrance House ●
7-19 Belgrave Road, Margate CT9 1XQ
Tel: 01843 224879

OP D MH SI YA AD

Visit www.carechoices.co.uk for further assistance with your search for care 105
Newlyn Residential Home aspires to provide our residents with a ‘home from home’ experience.

We provide professional, compassionate care in a friendly, homely environment for up to 13 older people who require varying degrees of assistance and may also have a diagnosis of dementia. We aim to treat all our residents as we would wish to be treated ourselves. Our overall aim is to provide dedicated, personal care, tailored to individual needs. We provide support to relatives/friends and encourage them to visit anytime.

Facilities & Services:
- Palliative Care
- Respite Care
- Convalescent Care
- Own GP if required
- Own Furniture if required
- Pets by arrangement
- Smoking not permitted
- Stair lift
- Wheelchair access
- Gardens for residents
- Television point in own room
- Residents Internet Access

For more information please call 01843 589191
2 Cliftonville Avenue, Ramsgate, Kent CT12 6DS

Caring for an elderly relative or neighbour?
Do you need a break . . . or do they?

Respite care for the elderly available at . . .
Yoakley House, Drapers Close, Margate, Kent CT9 4AH
For details or to arrange a visit: Tel: 01843 223652
Email: admin@yoakleycare.co.uk
www.yoakleycare.co.uk

Gordon Lodge
Quality care in a homely environment

- Well established family run care home
- Long term or respite stay
- Quality care provided by dedicated staff
- Friends & family always welcome
- Home cooked food using local produce
- Close to local amenities and the sea front

Contact Diane or Debbie 01843 831491

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

For details or to arrange a visit: Tel: 01843 589191
2 Cliftonville Avenue, Ramsgate, Kent CT12 6DS

Search for care at www.carechoices.co.uk to find support in your area
A countywide list of home care providers starts on page 25.

Margate care homes continued

Treetops Residential Home
3 Lower Northdown Avenue,
Margate CT9 2NJ
Tel: 01843 220826

Willows Care Centre, The
5-13 Second Avenue, Margate CT9 2LL
Tel: 01843 228570

Yoakley House Care Home
Drapers Close,
Margate CT9 4AH
Tel: 01843 223652

A countywide list of home care providers starts on page 25.

Margate care homes with nursing

Ashcroft Nursing Home
Fairview Close, Cliftonville,
Margate CT9 2QE
Tel: 01843 296626

St Peters Home
26-28 St Peters Road, Margate CT9 1TH
Tel: 01843 291363

Shottendane Nursing Home
Shottendane Road, Margate CT9 4BS
Tel: 01843 291888

Westbrook House Integrated Care Centre
150 Canterbury Road, Westbrook,
Margate CT9 5DD
Tel: 01843 254100

Ramsgate care homes

Ashdene House
50-50a St Mildreds Road, Ramsgate CT11 0EF
Tel: 01843 592045

Brenan House Residential Home
21 Vale Square, Ramsgate CT11 9DE
Tel: 01843 592546

Ebbfleet House
Tubbs Lane, Ebbsfleet Lane, Ramsgate CT12 5DJ
Tel: 01304 613004

Keele House
176-178 High Street, Ramsgate CT11 9TS
Tel: 01843 591735

Martins
2 Ebbsfleet Lane, Ramsgate CT12 5DJ
Tel: 01843 823010

Montague House
10 Brockenhurst Road, Ramsgate CT11 8ED
Tel: 01843 599660

Newlyn Residential Home, The
2 Cliftonville Avenue,
Ramsgate CT12 6DS
Tel: 01843 589191

Ramsate Care Centre
66-68 Boundary Road,
Ramsgate CT11 7NP
Tel: 01843 585444

Rose Farm House
Haine Road,
Ramsgate CT12 5AG
Tel: 01843 583380

Sense – 163 Newington Road
Ramsgate CT12 6QB
Tel: 01843 596896

Wantsum Lodge
32 St Mildreds Road,
Ramsgate CT11 0EF
Tel: 01843 582666

Visit www.carechoices.co.uk for further assistance with your search for care
Ocean Swell

A friendly residential home facing the sea at St.Mildred’s Bay, Close to all local amenities.
Caring specifically for both disabled and elderly people. Our care group also includes physically disabled clients under 65.
Facilities include single and double rooms, ground floor rooms & two TV lounges.

Call Denise or Martin Rose on
01843 832362
33 Sea Road, Westgate-On-Sea, Kent, CT8 8SB
KCC Registered

Capel Grange
Private Residential Home

“home from home in the Kent countryside”

Set in two acres of beautiful landscaped gardens, Capel Grange is an elegant country house offering homely accommodation with care tailored to your requirements. We offer: Long term, convalescent, respite and day care in single or double en suite bedrooms. Excellent cuisine, visiting professionals, activities and entertainment. The Cottage Wing offers a safe and calm environment for those with dementia.

Call us to arrange a visit or request a brochure
01892 834225
Capel Grange, Maidstone Rd, Five Oak Green, Kent TN12 6SQ
Email: care@capelgrange.co.uk www.capelgrangecare.co.uk

At Harpwood…we really do care

Set in four acres of landscaped grounds, we answer the needs of those seeking spacious quality accommodation.
The home is designed with an easy to use lift, gentle stairways and wide corridors allowing a high degree of independence and room to roam.

Facilities available include:
- 24 hour care
- Choice of spacious lounges
- Conversation parlour
- Cuisine of the highest standard
- Assistance with bathing, dressing and personal grooming
- Monitoring & supervision of medications
- Flexible visiting including luncheon guests
- Lift and easy to manage stairs
- Day-care facilities
- Short and long stays
- Planned social, cultural & spiritual activities
- Telephone outlets for private use (installation at resident’s cost)
- Choice of en-suite rooms
- On-site professional hairdressing salon

Call 01732 882 282 and ask about our special introductory periods designed to help you settle in.

www.harpwood.co.uk
info@harpwood.co.uk | 01732 882282

Search for care at www.carechoices.co.uk to find support in your area
Westgate-on-Sea care homes

Avondale House
25 Roxburgh Road, Westgate-on-Sea CT8 8RX
Tel: 01843 833973
MH

Chilterns, The
5-9 Sea Road, Westgate-on-Sea CT8 8SA
Tel: 01843 832628
OP MH

Dane End House
1 Dane End Road, Westgate-on-Sea CT8 8PH
Tel: 01843 832750 PD LDA MH SI YA

Gordon Lodge Rest Home
43 Westgate Bay Avenue, Westgate-on-Sea CT8 8AH
Tel: 01843 831491 Advert page 106 OP

Ocean Swell
33 Sea Road, Westgate-on-Sea CT8 8SB
Tel: 01843 832362 Advert page 108 OP PD

Roxburgh House
29-31 Roxburgh Road, Westgate-on-Sea CT8 8RX
Tel: 01843 832022 OP PD

St Gabriel’s House – Apartments
44 Elm Grove, Westgate-on-Sea CT8 8LB
Tel: 01843 832750 PD LDA MH SI YA

Westcliffe House
37a Sea Road, Westgate-on-Sea CT8 8QW
Tel: 01843 835669 PD LDA MH SI YA

Windsor House
18-20 St Mildreds Road, Westgate-on-Sea CT8 8RE
Tel: 01843 836055 OP LDA YA

Westgate-on-Sea care homes with nursing

Eaton Lodge Nursing Home
62 Westgate Bay Avenue, Westgate-on-Sea CT8 8SN
Tel: 01843 832184 OP PD SI

Lourdes Community Nursing and Residential Care Home, The
The Ursuline Convent, 225 Canterbury Road, Westgate-on-Sea CT8 8LX
Tel: 01843 833242 OP

St Michael’s Nursing Home
Elm Grove, Westgate-on-Sea, Margate CT8 8LH
Tel: 01843 834917 OP D

West Gate, The
2-4 Canterbury Road, Westgate-on-Sea, Margate CT8 8JJ
Tel: 01843 831585 OP D PD MH SI

Tonbridge and Malling

Tonbridge care homes

Avenues South East – 288 Shipbourne Road
Tonbridge TN10 3EX
Tel: 0208 308 2900 LDA

Barnes Lodge
Tudeley Lane, Tonbridge TN11 0QJ
Tel: 01732 369171 Advert outside back cover OP D MH SI

Capel Grange Residential Home
Maidstone Road, Five Oak Green, Tonbridge TN12 6SQ
Tel: 01892 834225 Advert page 108 OP D

Chestnut Lodge Care Home
18-20 London Road, Tonbridge TN10 3DA
Tel: 01732 362440 OP D

Service User Bands
OP Older people (65+)
D Dementia
PD Physical disability
MH Mental health
LDA Learning disability, autism
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Member of the Kent Integrated Care Alliance (KICA)

Visit www.carechoices.co.uk for further assistance with your search for care
Tonbridge care homes continued

Grange, The – Benenden
The Green, Benenden, Cranbrook TN17 4DN
Tel: 01580 240118

Lavenders
Lavenders Road, West Malling ME19 6HP
Tel: 01732 844744

Hadhows, The
128-130 Hadlow Road, Tonbridge TN9 1PA
Tel: 01732 770981

St Peters Row Delarue Close
1-3 St Peters Row Delarue Close,
Shipbourne Road, Tonbridge TN11 9NN
Tel: 01732 771593

Hale Place Farmhouse
79 Old Road, East Peckham,
Tonbridge TN12 5EN
Tel: 01622 871081

Wheatfield Drive
17 Wheatfield Drive, Cranbrook TN17 3LU
Tel: 01580 715249

Older people (65+)
Dementia
Physical disability
Learning disability, autism
Mental health
Sensory impairment
Younger adults
People who misuse alcohol or drugs

Tonbridge care homes with nursing

Ashurst Park Care Home
Fordcombe Road, Fordcombe,
Tonbridge Wells TN3 0RD
Tel: 01892 709000

Tonbridge House Care Home
36 Quarry Hill Road,
Tonbridge TN9 2RS
Tel: 0808 164 2500 Advert page 50

Fountains Lodge Care Home
13-17 London Road, Southborough,
Tonbridge Wells TN4 0RJ
Tel: 01892 682290 Advert page 76

Westbank Care Home
64 Sevenoaks Road, Borough Green,
Sevenoaks TN15 8AP
Tel: 01732 780066

Ashurst Place
Lampington Row, Langton Green,
Tonbridge Wells TN3 0JG
Tel: 01892 863298

Chamberlain Court
77 Mount Ephraim, Tunbridge Wells TN4 8BS
Tel: 01892 618773

Birchwood Lodge Rest Home Ltd
1 Birchwood Road, Tunbridge Wells TN1 2NP
Tel: 01892 543055

Cornford House
Cornford Lane, Pembury,
Tonbridge Wells TN2 4QS
Tel: 01892 820100 Advert page 111

Birchwood House Rest Home
Stockland Green Road, Speldhurst,
Tonbridge Wells TN3 0TU
Tel: 01892 863559 Advert page 112

Crossways Community
8 Culverden Park Road,
Tonbridge Wells TN4 9QX
Tel: 01892 529321

Tunbridge Wells care homes

Beulah Lodge Rest Home Ltd
1 Beulah Road, Tunbridge Wells TN1 2NP
Tel: 01892 543055

Chamberlain Court
77 Mount Ephraim, Tunbridge Wells TN4 8BS
Tel: 01892 618773

Birchwood House Rest Home
Stockland Green Road, Speldhurst,
Tonbridge Wells TN3 0TU
Tel: 01892 863559 Advert page 112

Crossways Community
8 Culverden Park Road,
Tonbridge Wells TN4 9QX
Tel: 01892 529321

Tunbridge Wells

Ashurst Place
Lampington Row, Langton Green,
Tonbridge Wells TN3 0JG
Tel: 01892 863298

Chamberlain Court
77 Mount Ephraim, Tunbridge Wells TN4 8BS
Tel: 01892 618773

Birchwood Lodge Rest Home Ltd
1 Birchwood Road, Tunbridge Wells TN1 2NP
Tel: 01892 543055

Chamberlain Court
77 Mount Ephraim, Tunbridge Wells TN4 8BS
Tel: 01892 618773

Birchwood House Rest Home
Stockland Green Road, Speldhurst,
Tonbridge Wells TN3 0TU
Tel: 01892 863559 Advert page 112

Chamberlain Court
77 Mount Ephraim, Tunbridge Wells TN4 8BS
Tel: 01892 618773

Birchwood House Rest Home
Stockland Green Road, Speldhurst,
Tonbridge Wells TN3 0TU
Tel: 01892 863559 Advert page 112

Service
Older people (65+)
Dementia
Physical disability
Learning disability, autism
Mental health
Sensory impairment
Younger adults
People who misuse alcohol or drugs

User Bands
Mental health
Sensory impairment

Member of the Kent Integrated Care Alliance (KICA)
Supported living for people with nursing needs

Choice of Social Groups
There are separate areas for physical frailty and dementia so that people can live together in socially compatible groups.

Staffing
All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme
As part of our Relationship Centred Care ethos, we work with residents and their families to document their life stories. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment
Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.cornfordhouse.co.uk
Tel: 01892 820100 • Fax: 01892 820590 • Email: enquiries@cornfordhouse.co.uk
Cornford Lane, Pembury, Tunbridge Wells TN2 4QS
Tunbridge Wells care homes continued

Garland House ●
2 Garlinge Road, Southborough,
Tunbridge Wells TN4 0NR
Tel: 01892 532707
OP

Garlinge Lodge Residential Home
6 Garlinge Road, Southborough,
Tunbridge Wells TN4 0NR
Tel: 01892 528465
OP

Hartley House Care Home ●
Hartley Road, Cranbrook TN17 3QN
Tel: 01580 713139
OP D YA

Hazeldene House
Romford Road, Pembury, Tunbridge Wells TN2 4AY
Tel: 01892 826500 Advert page 113 OP D MH

Hollies Rest Home, The ●
14-16 Park Road, Southborough TN4 0NX
Tel: 01892 535346
OP D PD SI

Mental Health Residential Ltd – 71 London Road
Southborough, Tunbridge Wells TN4 0NS
Tel: 01892 515520
MH YA

Milward House
6 Madeira Park, Tunbridge Wells TN2 5SZ
Tel: 0300 303 1460
OP D

Mount Ephraim House
Mount Ephraim,
Tunbridge Wells TN4 8BU
Tel: 01892 520316
OP D PD

Pepenbury
Cornford Lane, Pembury,
Tunbridge Wells TN2 4QU
Tel: 01892 822168
OP LDA YA

Rushall Respite
Middle Field Court, Edward Road, Rushall,
Tunbridge Wells TN4 8RP
Tel: 01892 616408
D PD LDA SI YA

Seven Springs – Care Home Physical Disabilities
Pembury Road,
Tunbridge Wells TN2 4NB
Tel: 01892 531138
OP PD YA

Residential home set in 9 acres of beautiful Kent countryside ideal for long or short stay, convalescence and respite care

- 24 hour supervision
- Lift to all floors
- En suite facilities in all rooms
- Home cooking - Special diets catered for
- Hairdresser, chiropodist and library available
- Shopping trolley providing everyday requisites
- In house communion service
- Visits to Speldhurst and other local churches for services can be arranged

Stockland Green Road, Speldhurst, Kent TN3 0TU
Tel: 01892 863559
Fax: 01892 861548
ENQUIRIES TO THE MANAGER
Member of the Kent Integrated Care Alliance

Service ● OP Older people (65+)
User Bands MH Mental health SI Sensory impairment
PD Physical disability LDA Learning disability, autism
YA Younger adults AD People who misuse alcohol or drugs
● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

Search for care at www.carechoices.co.uk to find support in your area
Supported living for people with nursing needs

Choice of Social Groups
There are three separate floors for various levels of physical frailty and dementia so that people can live together in socially compatible groups.

Staffing
All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

Social Programme
As part of our Relationship Centred Care ethos, we work with residents and their families to document their life stories. This forms the base for a tailored programme of activities and social interaction with families and friends.

Specialist Equipment
Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

Please visit our website or contact us for more information

www.hazeldenehouse.com
Tel: 01892 826500 • Email: enquiries@hazeldenehouse.com
Romford Road, Pembridge, Tunbridge Wells, Kent TN2 4AY
When you choose a care home, you want to find somewhere that feels just like home. Both our family-run care homes are small enough to be friendly and welcoming, while still delivering the very highest standards of nursing and medical care. As well as residential care and 24-hour nursing care, we offer respite and short-term convalescence stays.

We look after your loved ones just as you would, with care, compassion and dignity. We want the people who come to our homes to live the very fullest lives possible. Our residents enjoy a broad programme of activities and events. These activities help residents feel like part of the community, in the home and in our local area.
Useful local contacts

Kent County Council
County Hall, Maidstone ME14 1XQ
Tel: 03000 416161
Text relay: 18001 03000 416161
Email: social.services@kent.gov.uk
Web: www.kent.gov.uk

Advocacy for All
The Civic Centre, St Mary’s Road, Swanley BR8 7BU
Tel: 0345 310 1812
Email: info@advocacyforall.org.uk
Web: www.advocacyforall.org.uk

Age UK in Kent
Age UK provides information and advice for the elderly about benefits, care, age discrimination and computer courses, amongst other things.

Age UK Ashford
The Joe Fagg Community Centre, Stanhope Road, Ashford TN23 5RF
Tel: 01233 668765
Web: www.ageuk.org.uk/ashford

Age UK Faversham
2 Middle Row, Faversham ME13 7AJ
Tel: 01795 532766
Web: www.ageuk.org.uk/favershamand Sittingbourne

Age UK Maidstone
7 Mill Street, Maidstone ME15 6XW
Tel: 01622 753618
Web: www.ageuk.org.uk/maidstone

Age UK Sittingbourne
Avenue of Remembrance, Sittingbourne ME10 4NN
Tel: 01795 477520
Web: www.ageuk.org.uk/favershamand sittingbourne

Age UK Teynham
Belle Friday Centre, London Road, Teynham ME9 9QH
Tel: 01795 521052
Web: www.ageuk.org.uk/favershamand sittingbourne

Age UK Tunbridge Wells
Wood Street, Tunbridge Wells TN1 2QS
Tel: 01892 522591
Web: www.ageuk.org.uk/tunbridgewells

Alzheimer’s Society
National helpline: 0300 222 1122

Maidstone and rural communities
1 Dairy Court, Fair View Farm, Linton Road, Loose, Maidstone ME15 OAL
Tel: 01622 747181
Email: maidstone@alzheimers.org.uk

West Kent
1-7 Commercial Road, Paddock Wood, Tonbridge TN12 6YT
Tel: 01892 835498
Email: christine.russell@alzheimers.org.uk

Gateways to council services and advice
Ashford Gateway Plus
Church Road, Ashford TN23 1AS
Tel: 03000 416666

Dover
69-71 Castle Street, Dover CT16 1PD
Tel: 01304 872199

Edenbridge
The Eden Centre, Four Elms Road, Edenbridge TN8 6BY
Tel: 03000 414010

Sheppey
38-42 High Street, Sheerness ME12 1NL
Tel: 01795 417850

Swanley Link
London Road, Swanley BR8 7AE
Tel: 03000 421281
→ Tenterden
2 Manor Row, High Street,
Tenterden TN30 6HP
Tel: 03000 421310

Thanet Gateway Plus
Cecil Street, Margate CT9 1RE
Tel: 01843 577000

Tonbridge
Castle Street, Tonbridge TN9 1BG
Tel: 01732 876271

Tunbridge Wells
8 Grosvenor Road,
Royal Tunbridge Wells TN1 2AB
Tel: 03000 414141

Healthwatch Kent
Aims to ensure that the views of the public are taken into account when health and social care services are planned for and provided.
Tel: 0808 801 0102
Email: info@healthwatchkent.co.uk
Web: www.healthwatchkent.co.uk

Kent 24-hour Dementia Helpline
A confidential freephone service for people with dementia, their carers, families and friends.
Tel: 0800 500 3014
Email: helpline@alz-dem.org
Web: www.alz-dem.org/info-and-advice/kent-dementia-helpline

Live Well Kent
A free service to help you improve your mental and physical health and wellbeing.
Tel: 0800 567 7699
Web: www.livewellkent.org.uk

Patient Experience Teams (PETs)
Information for patients, their families and carers about health and local health services.

East Kent PET
Tel: 01227 783145 or 01227 864314
Email: ekh-tr.patientexperienceteam@nhs.net

West Kent and Medway PET
Tel: 0800 587 6757

Kent District Councils
Ashford Borough Council
Web: www.ashford.gov.uk

London Borough of Bexley
Web: www.bexley.gov.uk

London Borough of Bromley
Web: www.bromley.gov.uk

Canterbury City Council
Web: www.canterbury.gov.uk

Dartford Borough Council
Web: www.dartford.gov.uk

Dover District Council
Web: www.dover.gov.uk

Folkstone & Hythe District Council
Web: www.folkestone-hythe.gov.uk

Gravesesham Borough Council
Web: www.gravesham.gov.uk

Maidstone Borough Council
Web: www.maidstone.gov.uk

Medway Council
Web: www.medway.gov.uk

Sevenoaks District Council
Web: www.sevenoaks.gov.uk

Swale Borough Council
Web: www.swale.gov.uk

Thanet District Council
Web: www.thanet.gov.uk

Tonbridge and Malling Borough Council
Web: www.tmbc.gov.uk

Tunbridge Wells Borough Council
Web: www.tunbridgewells.gov.uk

→ Search for care at www.carechoices.co.uk to find support in your area
### Useful national contacts

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<td><strong>Action on Elder Abuse (AEA)</strong></td>
<td>Works to protect, and prevent the abuse of, vulnerable older adults.</td>
<td>Tel: 0808 808 8141 Email: <a href="mailto:enquiries@elderabuse.org.uk">enquiries@elderabuse.org.uk</a> Web: <a href="http://www.elderabuse.org.uk">www.elderabuse.org.uk</a></td>
</tr>
<tr>
<td><strong>Age UK</strong></td>
<td></td>
<td>Tel: 0800 055 6112 Web: <a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a></td>
</tr>
<tr>
<td><strong>Alzheimer’s Society</strong></td>
<td></td>
<td>Tel: 0300 222 1122 Monday to Wednesday, 9.00am to 8.00pm; Thursday and Friday, 9.00am to 5.00pm; Saturday and Sunday, 10.00am to 4.00pm Web: <a href="http://www.alzheimers.org.uk">www.alzheimers.org.uk</a></td>
</tr>
<tr>
<td><strong>Association of Charitable Organisations</strong></td>
<td>A national umbrella body for benevolent charities.</td>
<td>Tel: 0207 255 4480 Email: <a href="mailto:info@aco.uk.net">info@aco.uk.net</a> Web: <a href="http://www.aco.uk.net">www.aco.uk.net</a></td>
</tr>
<tr>
<td><strong>British Institute of Learning Disabilities (BILD)</strong></td>
<td>Committed to improving the quality of life for people with a learning disability.</td>
<td>Tel: 0121 415 6960 Email: <a href="mailto:enquiries@bild.org.uk">enquiries@bild.org.uk</a> Web: <a href="http://www.bild.org.uk">www.bild.org.uk</a></td>
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<tr>
<td><strong>Care Choices</strong></td>
<td>Free, independent assistance with finding care providers. Searchable website.</td>
<td>Web: <a href="http://www.carechoices.co.uk">www.carechoices.co.uk</a></td>
</tr>
<tr>
<td><strong>Care Quality Commission</strong></td>
<td>Independent regulator of care services in England.</td>
<td>Tel: 03000 616161 Email: <a href="mailto:enquiries@cqc.org.uk">enquiries@cqc.org.uk</a> Web: <a href="http://www.cqc.org.uk">www.cqc.org.uk</a></td>
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<tr>
<td><strong>Carers Trust</strong></td>
<td>Works to improve support, services and recognition for anyone living with the challenges of caring, unpaid, for a family member or friend who is ill, frail, disabled or has mental health or addiction issues.</td>
<td>Web: <a href="http://www.carers.org">www.carers.org</a></td>
</tr>
<tr>
<td><strong>Carers UK</strong></td>
<td>The voice of carers.</td>
<td>Tel: 0808 808 7777 Web: <a href="http://www.carersuk.org">www.carersuk.org</a></td>
</tr>
<tr>
<td><strong>Citizens Advice</strong></td>
<td>Practical, reliable, up-to-date information on a wide range of topics.</td>
<td>Tel: 03444 111444 Web: <a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a></td>
</tr>
<tr>
<td><strong>Elderly Accommodation Counsel</strong></td>
<td>Helps older people make informed choices about meeting their housing and care needs.</td>
<td>Web: <a href="http://www.housingcare.org">www.housingcare.org</a></td>
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<tr>
<td><strong>Friends of the Elderly</strong></td>
<td>A charity that supports older people who have a range of practical needs.</td>
<td>Tel: 0207 730 8263 Email: <a href="mailto:enquiries@fote.org.uk">enquiries@fote.org.uk</a> Web: <a href="http://www.fote.org.uk">www.fote.org.uk</a></td>
</tr>
<tr>
<td><strong>Independent Age</strong></td>
<td>Produce a wide range of guides and factsheets for older people, their families and carers.</td>
<td>Tel: 0800 319 6789 Email: <a href="mailto:advice@independentage.org">advice@independentage.org</a> Web: <a href="http://www.independentage.org">www.independentage.org</a></td>
</tr>
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<td><strong>My Family, Our Needs</strong></td>
<td>The lifestyle site for families, carers and practitioners supporting children and young adults with additional needs.</td>
<td>Web: <a href="http://www.myfamilyourneeds.co.uk">www.myfamilyourneeds.co.uk</a></td>
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<tr>
<td><strong>National Association for Providers of Activities for Older People (NAPA)</strong></td>
<td>Promotes the importance of activities for older persons.</td>
<td>Tel: 0207 078 9375 Email: <a href="mailto:info@napa-activities.co.uk">info@napa-activities.co.uk</a> Web: <a href="http://www.napa-activities.co.uk">www.napa-activities.co.uk</a></td>
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<tr>
<td><strong>National Association of Funeral Directors</strong></td>
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<td>Web: <a href="http://www.nafd.org.uk">www.nafd.org.uk</a></td>
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You should call NHS 111 if you:

- need medical help fast, but it is not a 999 emergency;
- do not know who to call for medical help or you do not have a GP to call; or
- require health information or reassurance about what to do next.

For less urgent health needs, you should still contact your GP in the usual way. The 111 service is also available via ‘Typetalk’ 18001 111.

SANE
Sane: for advice on mental health issues.
Tel: 0300 304 7000, between 4.30pm and 10.30pm daily.
Web: www.sane.org.uk

Silver Line, The
A 24-hour telephone befriending and advice line.
Tel: 0800 470 8090
Web: www.thesilverline.org.uk

United Kingdom Home Care Association (UKHCA)
Professional association of home care providers from the independent, voluntary, not-for-profit and statutory sectors.
Tel: 0208 661 8188 • Email: helpline@ukhca.co.uk
Web: www.ukhca.co.uk

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Homecare LLP
Homecare Unique Ltd

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Jasmine Care South East Ltd
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- Maidstone
Joymac Healthcare Services
K D Care Ltd
Kare Plus Ashford
Kare Plus Maidstone
Kent & Medway Domiciliary Care Agency
Kent Carers Ltd – Head Office
Kent Enablement at Home
- Ashford
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- Gravesend
- Sittingbourne
- West Malling
Kent Home Care Ltd
Kent SCP (Bowles Lodge)
Kent Social Care Professionals Domiciliary Service
Krystal Solutions Ltd
L'Arche Kent
LANH
Laureium Complete Care Ltd
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- Dover
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My Homecare Tonbridge
MyLife Home Care Maidstone
My Life Living Assistance (Kent)

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- Resource Centre
No Place Like Home
North Home Care
Norwyn Community Services
Nurse Plus and Carer Plus (UK) Ltd
- Folkestone
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One 2 One Private Care Services
One Step South Domiciliary Care Agency
Orchard House
Pantiles Chambers
Papillon Home Care
Park View Domiciliary Care
PCAS Kent Ltd
Phoenix Support Ltd
Prestige Nursing Ltd Dartford
Prestigious Healthcare – Kent
PSA Home Care
Queen Elizabeth Court
QuilterCare
Regus House
Retons Care and Training Services Ltd
Right at Home (East Kent)
Right at Home Medway
RNID Action on Hearing Loss
Northdown Road
Royal Care

S–U
Safe Choice Care
Safeharbour – Memory Well Being Center
Sanctuary Home Care Ltd
- Gravesend
SAP Care Services Ltd
SCP Complex Care
SeeAbility – Kent Support Service
Seeds Care Ltd
- 60 St Peters Road
Sentinel Care
Share The Care Ltd Office
Skilled Care Ltd
- 1 Hammerton Close
Sree Vedhathree Care Ltd
- Dartford, Kent
Stay at Home Care Ltd
Summerville
Sunnybanks Home Care Service
Sunnyside Domiciliary Support Services Ltd
Superior Healthcare
Swan Staff Recruitment Ltd
Swanborough Services
Tamarisk
Tender Loving Carers
Terrablu Homecare
Thomas Place
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- Turning Point – Kent DCA
- United Response – Kent DCA
- Unity Care Solutions (Maidstone)

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### Specialist indices

These indices will assist you in your search for care. Specialist providers are listed by care category.

#### Learning disability providers

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With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
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- Brochure requests

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