Derbyshire
Care Services Directory 2019/20

The essential guide to choosing and paying for care and support

In association with

www.carechoices.co.uk
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"The carers are excellent - caring, patient and kind, as too are the domestic staff. The lounges are always welcoming and nicely decorated with bright corridors and the home is clean, warm and welcoming. It was a relief that Mum was content here and I can recommend it to others."
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30 years providing care - September 2020
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To obtain extra copies of this Directory, free of charge, contact Call Derbyshire on: 01629 533190 or email: contact.centre@derbyshire.gov.uk

Alternative formats  
This Directory is available electronically at www.carechoices.co.uk. The e-book is also Recite Me compatible for those requiring information in the spoken word.

Visit: www.carechoices.co.uk for further assistance with your search for care
AN EXCELLENT REPUTATION FOR CARE

45 nursing & residential clients receive personalised care and activities provided by professional and dedicated trained staff, including the home’s own physiotherapist and occupational therapist. Day care is available in addition to short and long stay.

Excellent facilities are provided in newly refurbished, purpose built accommodation, appointed in beautiful surroundings. Tastefully decorated single rooms, many of which are en-suite, create a homely environment. Three different lounges and a large garden with various seating aspects is one of the many ways in which client choice is promoted.

Clients have the freedom to choose which, if any activities they wish to join in with, from a full and varied schedule. Family and friends are welcome to visit anytime. Fresh, home cooked food is available throughout the day with clients being involved in designing the seasonal menu. All special diets and needs are catered for.

In addition to respecting privacy & dignity, the home also promotes individual’s independence as far as possible.

Telephone 01246 230006
Website www.brookholmecroft.com
Brookholme Croft Ltd, Woodstock Drive, off Challands Way, Hasland, Chesterfield S41 0EU
AN EXCELLENT REPUTATION FOR CARE

45 nursing & residential clients receive personalised care and activities provided by professional and dedicated trained staff, including the home’s own physiotherapist and occupational therapist. Day care is available in addition to short and long stay. Excellent facilities are provided in newly refurbished, purpose built accommodation, appointed in beautiful surroundings. Tastefully decorated single rooms, many of which are en-suite, create a homely environment. Three different lounges and a large garden with various seating aspects is one of the many ways in which client choice is promoted. Clients have the freedom to choose which, if any activities they wish to join in with, from a full and varied schedule. Family and friends are welcome to visit anytime. Fresh, home cooked food is available throughout the day with clients being involved in designing the seasonal menu. All special diets and needs are catered for. In addition to respecting privacy & dignity, the home also promotes individual’s independence as far as possible.

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Website www.brookholmecroft.com

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Feeling overwhelmed with…


Peak Care
Welcome from Derbyshire Adult Care

Derbyshire Adult Care has a Universal Offer which is available to all Derbyshire residents, whether they might be eligible for council support or not. It aims to help people to continue living independently and delay their need to access more formal social care and health services. The services include:

- Social care and wellbeing information and advice.
- Support with Welfare Benefits entitlement.
- Signposting to sources of support.
- Professional advice on possible social care needs.
- Social care needs brokerage where applicable.
- Time banking (giving and receiving practical help with everyday living), known as Time Swap in Derbyshire.
- Derbyshire Volunteer Passport.

The services that make up the Universal Offer are part of a wider set of prevention services that Adult Care invests in. These aim to help people to become more resilient and take more responsibility for their wellbeing, using their own skills to build individual networks of support.

Not all prevention services are available to all adults. Many are targeted at particular groups, such as people over 60, people who are socially isolated or people with a disability, so you should be able to find services that are suited to your requirements.

A broad range of organisations and groups provide preventative support across Derbyshire; many of these services are available free of charge but some are chargeable. See opposite for more on finding services for yourself or a loved one.

If you think you have already exhausted options for support in your community, you should consider asking for a needs assessment. Contact Call Derbyshire on: 01629 533190 and someone will be able to help you work out the best next steps for your situation.

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Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area
Derbyshire Adult Care Universal Offer

1. Social care and wellbeing information and advice
How can I access information and advice?

- Web-based information, including Adult Care and wellbeing web pages on: [www.derbyshire.gov.uk](http://www.derbyshire.gov.uk) and the online Derbyshire Directory: [www.derbyshire.gov.uk/community/derbyshire-directory](http://www.derbyshire.gov.uk/community/derbyshire-directory)
- Printed information, including versions (on request) in easy read, Braille, languages other than English and large print.
- Generic advice via Call Derbyshire – call: 01629 533190 or email: contact.centre@derbyshire.gov.uk
- Libraries Information Service – call: 01629 533444 or email: asklibrary@derbyshire.gov.uk
- Information Points, for books, leaflets and other information about staying well and healthy.
- Live Life Better Derbyshire services, giving advice on stopping smoking, losing weight, becoming more active and alcohol advice.

You can download or order paper copies of our main leaflets from: [www.derbyshire.gov.uk/careinfo](http://www.derbyshire.gov.uk/careinfo)

2. Income maximisation
What is income maximisation?

- A free check to ensure you are getting all the benefits you are entitled to.
- Generic and specialist Welfare Benefits advice and support, including a helpline, call: 01629 531531, appeals support and representation at Tribunals. See page 9 for more information on the Welfare Rights Service.
- Financial information and signposting to debt services and other financial advice.
- Emergency financial support via the Derbyshire Discretionary Fund, see page 9.

3. Signposting to support
People are helped and supported to find suitable services and community-based opportunities. Signposting is available through:

- First Contact, see page 8.
- Call Derbyshire, see page 34.
- Adult Care staff.
- Voluntary, community and independent sector organisations.

4. Professional advice on social care needs
You can phone Call Derbyshire on: 01629 533190 to have a conversation with a Customer Care Assistant. This conversation could cover:

- Generic information and advice.
- Adult Care information and advice.
- Signposting Plus check (incorporating a First Contact check, see page 8).
- Simple services (small technical aids).
- Social Care assessment (if required).

If you phone Call Derbyshire with a query relating to your health and wellbeing, or that of a family member or friend, you will be provided with information and/or signposted to support and resources that meet your needs.

If, as a result of this initial discussion, you or the person you are phoning about are identified as possibly eligible for social care support, a referral for a formal assessment will be made. This will be undertaken by a Social Worker. See page 34 for more on assessments.

5. Brokerage Service
Brokers offer support to find services or information to adults who live in Derbyshire. This does not usually include Derby City, which has its own Brokerage team.

Brokers can support you by identifying a range of services that may meet your individual needs and enable you to have choices and options, whether funded by the council or paid for privately.

The Brokerage Service can provide information that may help you to understand your options around who supports you.
Examples of information that could be found for you include:

- Names and contact details for home care providers in your local area.
- Costs of home care services.
- Care Quality Commission (see page 44) registration details.
- Current care home vacancies within Derbyshire, along with associated costs.
- Details of any specialist care providers.
- Information on local groups, clubs, activities and Trusted Traders in your area.

The Brokerage team can be contacted on:
01629 537749 or: 01629 537754, Monday to Friday, 9.00am to 5.00pm. Alternatively, you can visit: 
www.derbyshire.gov.uk/brokerage

6. Time Swap
Time Swap is about people sharing time and talents. Time Swap members contribute their skills, talents, and practical help, in return for the skills and help on offer from their fellow members.

The ‘giving’ element can be as simple as sewing on a button for a member or sitting with someone and having a cup of tea, or it can involve things that are more demanding, like gardening, D.I.Y. or decorating.

More information on Time Swap is available at:
www.derbyshire.gov.uk/community/volunteering/time-swap

7. Derbyshire Volunteer Passport
The Volunteer Passport is for anyone of any age who volunteers or is interested in volunteering in the future with organisations in Derbyshire. It could be especially useful if you are thinking of volunteering in the social care, health or community support sectors.

You could be an experienced volunteer who already gives several hours a week, or you could be thinking about volunteering for the first time.

To gain a Volunteer Passport, you need to complete a short training course exploring:
- Equality, diversity and inclusion.
- Keeping yourself and others safe.
- First aid.
- Person-centred support.
- Health and safety.

Those who complete the training are awarded an accredited Level One Certificate and a Volunteer Passport photo ID badge, which shows they have undertaken this core training.

You don’t need any qualifications or a Disclosure and Barring Service (DBS) check to join this training, and you do not have to have this training to volunteer.

The agency you volunteer with will organise a DBS check for you if you need one for your role.

For more information, visit:
www.derbyshire.gov.uk/passport

Starting out – finding help initially

First Contact
First Contact is a free service for adults in Derbyshire. By filling in one simple form, you can be referred to a number of different organisations who offer services, information and/or advice to support your independence, health and wellbeing.

The scheme is managed by Adult Care in partnership with other statutory and voluntary sector partners.

Some of the services and support that can be accessed through First Contact include:
- Support and advice to help you feel safe and secure at home.
• Help with housing needs and accommodation.
• Help with work, learning opportunities, volunteering and income.
• Social and recreational activities.
• Health and wellbeing advice.
• Falls prevention advice.
• Support for families and relationships.

It can be used by anyone aged over 18 who thinks they would benefit from support from these services.

People who recently used the First Contact form to access local services said:
• ‘Support to change my energy tariffs has helped and so have grab rails. I feel more secure coming in and out the house.’
• ‘I feel safer knowing the fire alarms work properly and I know how to contact the fire service in future if I need them again.’
• ‘I have a greater variety of reading material thanks to the Home Library Service which is important as I am stuck in the house a lot.’
• ‘Now my eyesight is failing it’s good to know I can use community transport.’
• ‘Dad now has a community alarm and working smoke alarms and I feel less worried about him.’
• ‘My house is less cluttered, and I feel less at risk of falling.’

The scheme works by using a series of questions to find out what sort of help, advice and services you could benefit from.

To make a referral, all you need to do is fill in the First Contact form at: [www.derbyshire.gov.uk/firstcontactform](http://www.derbyshire.gov.uk/firstcontactform) and answer the questions.

Alternatively, you can get a paper version of the form by contacting Call Derbyshire on: 01629 533190 or you can request that a paper copy is posted to you using the Adult Care leaflet order form at: [www.derbyshire.gov.uk/careinfo](http://www.derbyshire.gov.uk/careinfo)

Once we’ve received your referral form, we’ll pass your details on to the organisations who supply the services that you expressed interest in. You will also be sent a letter to tell you exactly which organisations will be getting in touch.

The relevant organisations will then contact you within 28 days to see how they can help you. Your details will be held by us and will not be shared with any third party without your permission.

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**Welfare Rights Service**

The Derbyshire County Council Welfare Rights Service can ensure that you are maximising your income and are getting all the social security benefits that you are entitled to. Benefits can sometimes seem complicated and a lot of people who could be claiming them don’t do so – perhaps because they do not realise they can.

There is lots of information on the council website at: [www.derbyshire.gov.uk/welfarebenefits](http://www.derbyshire.gov.uk/welfarebenefits)

Alternatively, call the Welfare Benefits Helpline on: 01629 531531. The team can talk to you about whether there is anything you are entitled to now, or if your living situation changes.

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**Derbyshire Discretionary Fund (DDF)**

This service can provide emergency financial assistance to people who find themselves in serious financial difficulty and have nowhere else to turn.

The DDF provides two forms of grant payment – Emergency Cash Payments and Exceptional Pressure Grants. Eligible people will be supported to resolve their immediate financial difficulties and will be put in touch with other support and services to prevent recurrence. All applications to the fund will be assessed on the basis of need, urgency and risk.

Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
→ **Emergency Cash Payment**
This assists individuals or households when there are insufficient resources to meet an urgent need for food, heating or travel expenses, which pose an immediate and substantial risk to a person’s health and safety.

**Exceptional Pressure Grant**
This is given to help people:
- To establish themselves in the community following a stay in a care home.
- To remain in the community rather than enter a care home.
- Ease exceptional pressure.

Awards of Exceptional Pressure Grants vary according to the cost of the items or services for which the award is made.

To make an application, contact the DDF application line on: **01629 533399**, Monday to Friday, 10.00am to 3.00pm or see our website at: **www.derbyshire.gov.uk/discretionaryfund**

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**NHS Health Checks**
NHS Health Checks are a chance for adults across Derbyshire to get a free midlife health MOT. You’re entitled to a check every five years if you’re aged between 40 and 74 and are not already being treated for certain long-term conditions.

The check aims to reduce your chance of developing five different serious conditions: type 2 diabetes; heart disease; kidney disease; stroke; and dementia.

As we get older, we have a higher risk of developing these conditions. Your health check can spot early signs of these and help prevent them happening to you. It could also pick up on existing conditions, which may not otherwise have been detected, so you can get the right treatment sooner.

The check usually takes around 20 minutes and includes a range of health and lifestyle questions, as well as checks on blood pressure and pulse rate, and a blood test for cholesterol.

Checks are delivered through GP surgeries and you will be invited to attend one by your practice. Look out for a letter asking you to book an appointment or contact your surgery to see if you are eligible.

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**Live Life Better Derbyshire**
Live Life Better Derbyshire provides an information, advice and professional support service for residents of Derbyshire who are looking to improve their health, mental wellbeing or physical fitness, stop smoking or get debt advice. The service offers an online assessment tool to help identify the information and support you need and an online referral form for healthcare professionals.

**Tel:** **0800 085 2299 / 01629 538200**
**Email:** **llbd.info@derbyshire.gov.uk**
**Web:** **www.livelifebetterderbyshire.org.uk**

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**Search for care in your area**

**www.carechoices.co.uk**

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests
Carers

Carers make a significant contribution to the provision of care and support in Derbyshire.

A carer is anyone who provides unpaid care for another person needing care, regardless of the amount or type of support they provide. Carers fulfil a variety of tasks including personal care, emotional support and practical household tasks.

Carers in Derbyshire

The Carers in Derbyshire website was developed by a partnership between Derbyshire County Council, the NHS, local carers and voluntary groups and services. The website includes a searchable directory of services that can support carers, including information and advice, carer support groups, respite options and social activities. The website also has information about carers’ rights, looking after yourself, emergency planning, welfare benefits for carers, caring for people with different conditions plus news and events.

For the full range of support and information for carers in Derbyshire, please visit: www.carersinderbyshire.org.uk

Carers in Derbyshire also delivers the latest information for carers through Facebook: www.facebook.com/carersinderbyshire and Twitter: www.twitter.com/carersinderbys

Derbyshire Carers Association

Derbyshire County Council works in partnership with Derbyshire Carers Association to offer support services for adult carers and young carers across the county who are caring for an adult.

Services offered by Derbyshire Carers Association include:

- Information, advice and guidance.
- Individual support, face-to-face and over the phone.
- Support with emergency planning.
- Carers’ assessments and support planning, which may include a carers’ Personal Budget.
- Advice on taking a break from caring.
- Training and learning opportunities for carers.
- Carer support groups and events around the county.
- Free legal advice for carers in association with Rothera Sharp Solicitors.
- Regular newsletters and social media, including a private Facebook group for carers.

You can call Derbyshire Carers Association on: 01773 833833 or visit: www.derbyshirecarers.co.uk

Carers’ assessments

If you look after someone who could not manage without your help and you don’t get paid for the support you provide, you’re entitled to a carers’ assessment. The assessment is an opportunity to discuss what help you need as a carer and consider what may make life easier for you. A carers’ assessment can lead to personalised support which may include:

- Information and assistance to access local carer support groups.
- Information and assistance to access training and learning opportunities which will help you in your role (for example, moving and handling).
- Information on how your GP might support you.
- Advice on balancing life alongside caring.

Visit: www.carechoices.co.uk for further assistance with your search for care
- Services to enable you to take a break from your caring role.
- Help to make a plan in case of an emergency or crisis.
- Advice on how to access services such as housing, employment and education.
- Information about the condition or illness of the person you care for and signposting to support services.
- A carers’ Personal Budget to help pay for a break from caring or to purchase something which will make your caring role easier. For more information, go to www.carersinderbyshire.org.uk/carerpersonal-budgets

Carers’ assessments are carried out by Derbyshire Carers Association on behalf of Derbyshire County Council. You can contact them and ask for an assessment on: 01773 833833 or visit: www.derbyshirecarers.co.uk and fill out their contact form.

Carers' Emergency Card

The Carers' Emergency Card is a free service which can offer peace of mind for those who are concerned about what would happen if a crisis or emergency prevented them from providing care to someone who depends on them.

The card is linked to an emergency plan, which details nominated emergency contacts (family and friends who may be able to provide care in an emergency), the support required by the person depending on care and anything else that is important for the service to be aware of. The card contains a unique number linked to the emergency plan and the contact number for Call Derbyshire. In the event of an emergency, Call Derbyshire can activate the emergency plan by contacting the nominated family or friends, provide further information to assist the situation and help to assess if there is an immediate or imminent risk.

You can apply for the Carers' Emergency Card online at: www.derbyshire.gov.uk/carerscard or request a paper form as part of the Carers' Information Pack by contacting Call Derbyshire on: 01629 533190 or emailing: contactcentre@derbyshire.gov.uk

Support for young carers

A young carer is someone aged 18 or under who helps to look after a family member who is ill, frail, has a physical or learning disability, poor mental health or misuses substances or alcohol. Most young carers help look after one of their parents, a sibling or a grandparent.

Derbyshire’s young carers service is provided by Derbyshire Carers Association who can offer:
- Someone to listen who understands your situation.
- Activities, including evening clubs and days out with other young carers.
- Help with talking to important people in your life, for example school, professionals and family members.
- Additional help which can improve life at home.

The support service can help young carers to enjoy the same opportunities as other children and young people. Call Derbyshire Carers Association on: 01773 833833 to find out how it can help.

Short breaks, respite and short-term care

Short breaks, respite and short-term care are all terms that refer to the replacement care, which is provided to you when your carer requires a break. This could be someone coming into the home to provide home care or a short stay in a care home.

If you would like information and advice on how to access a short break and do not already receive our services, please contact Call Derbyshire on: 01629 533190 to arrange an assessment. Page 34 has more information on assessments.

Visit: www.derbyshire.gov.uk/eligibility for more
information on whether you/the person you care for might be eligible for these services. There is also information on paying for respite care on page 40.

Carers' Information Pack

This information pack includes the Guide to Carers' Services booklet, the Carers' Emergency Card form, information on benefits for carers, plus more. You can order a pack by emailing: contact.centre@derbyshire.gov.uk or contacting Call Derbyshire on: 01629 533190.

Parent Carers

Parent Carers are usually supported by Derbyshire Children’s Services. You can visit: www.derbyshire.gov.uk/disabledchildren or, if your child has special needs, you can visit: www.localoffer.derbyshire.gov.uk

Alternatively, you can contact Call Derbyshire on: 01629 533190.

My Family, Our Needs is an online resource providing impartial information for parents, carers and practitioners supporting children from birth to 25 years with additional needs. As well as guidance, policy and signposting, there is a lifestyle section for parents covering topics such as health and wellbeing, work, family and relationships. Visit; www.myfamilyourneeds.co.uk

Types of service provided by the council

Day opportunities

Day opportunities aim to support people with their personal development, independence and inclusion in local community life.

There are various services, offering support for people with differing levels of need, from those who require minimal support through to people who need more intensive personal care.

We have an accredited list of day service providers that are assessed to make sure they meet certain standards and can provide high-quality services. We monitor these providers to ensure they maintain these standards and use the list to buy services on behalf of people who are eligible for council support.

You may also approach day services yourself and purchase services if you have a Direct Payment (see page 35) or as a private customer if you do not have eligible social care needs.

You can search a list of accredited day services by using our online database or downloading our e-book of services. Both can be found at: www.derbyshire.gov.uk/dayservices

The Brokerage Service can support you to identify a range of opportunities to meet your needs and help you to get the best value for money.

The Brokerage team can be contacted on: 01629 537749 or: 01629 537754, Monday to Friday, 9.00am to 5.00pm. Alternatively, you can find out more by visiting: www.derbyshire.gov.uk/brokerage

Visit: www.carechoices.co.uk for further assistance with your search for care
Making life easier at home

If you’re having difficulties with everyday tasks at home, these simple solutions could make life easier and keep you independent. These are a starting point; other solutions are available which might better suit your needs.

Finding it difficult to get in and out of chairs? Try putting a piece of hard board under the seat base. Alternatively, buy chair raisers, a higher chair or an electric riser chair. Also try taking regular gentle exercise.

If you can’t reach your windows, could you move furniture out of the way? Ask someone to help if you need to move heavy furniture. There are also tools for opening and closing windows.

Struggling to keep warm/cool? Consider a fan or heater. Is your house insulated? Are there any draughts? You may also be eligible for the winter fuel payment from the Government. Visit www.gov.uk/winter-fuel-payment

If you have trouble using light switches, think about replacing your switches for ones that are easier to use. Consider handi-plugs or light switch toggles, or there’s even technology available so that you can turn your lights on and off using speech.

Use subtitles if you can’t hear the TV, or buy wireless headphones. Do you need a hearing aid? Request an assessment from your doctor.

Do you forget to take your tablets? Try making a note of when you’ve taken them, or buy an automatic pill dispenser or pill box. If you struggle to open your medicine, you can ask your pharmacist for advice on alternative packaging that could make it easier for you.

Can you reach everything in your cupboards? If not, try a handi-reacher or rearrange your kitchen so the things you use most are within easy reach.

If you are having problems with preparing food, consider buying ready-chopped options or try a chopping board with spikes. There are also long handled pans, teapot tippers and lid grippers that could help. Palm-held vegetable peelers or a food processor might be a solution and meal delivery services are also available.

Is eating and drinking becoming difficult? Large handled cutlery could help, or non-slip mats for the table. Lightweight cups and mugs with two handles could also be a solution.

Using taps can be made easier by fitting tap turners. You could also consider changing to lever style taps which might be easier for you to use.
If **moving whilst in bed** is a problem, have you thought about using an over-bed pole? You might also want to buy a pillow raiser or change your bedding so it’s lighter.

Is it becoming **difficult to get dressed**? If so, specially adapted clothing is available, or you could buy a long-handled shoe horn, a dressing stick or a button hook. If you are having a lot of difficulty, consider home support, see page 19.

Clocks are available with large numbers or lights if you **can’t read the time** in bed. You can also buy clocks that speak the time.

If you are **finding it harder to read in bed**, consider an e-reader that allows you to change the font size. Some also have integrated lights. Look for bedside lamps with a step-on or button switch if yours are difficult to use.

Do you **struggle to get in and out of bed**? You could learn new ways of moving around, purchase a leg lifter or install grab rails for support. Seek advice about these options. If the bed is the issue, you could buy an electric adjustable bed or raise the bed to the right height.

If it’s **hard to hold your toothbrush**, try a toothbrush gripper. You might also benefit from having an electric toothbrush or sitting on a stool while brushing your teeth.

You might like to buy a raised toilet seat, or a seat with a built-in support frame if it’s **hard to use your toilet**. Flush lever extensions are also available.

Has it become more **difficult to wash**? Items are available, like long-handled sponges and flannel straps. You could also consider a slip resistant bath mat, grab rails, a half step to help you get in and out of the bath or a bath or shower seat. Tap turners can also be used in the bathroom.

For more information on technology that could make your life easier, contact your council for an assessment. They might refer you to an occupational therapist (OT) or you could contact an OT privately.

Ensure private OTs are fully qualified and registered with the **Health and Care Professions Council** (HCPC). Check at [www.hcpc-uk.org/check](http://www.hcpc-uk.org/check).

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Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
How can Daily Living Aids keep you independent for longer in Derbyshire?

Daily living aids allow you to perform a task easily and safely with little or no assistance. From making a hot drink to enabling easier access to your bath, we offer a wide range of products to help you everyday.

Medequip work with Derbyshire County Council, Derby City Council and the NHS to provide assistive living equipment in your area. Medequip also provide a retail service for those who wish to purchase or rent equipment themselves.

To purchase equipment visit our partner stores:

Derbyshire Mobility:
88 Derby Road, Ripley, Derbyshire, DES 3HT
01773 513235
Mon - Fri: 9.00am - 5.00pm
Saturday: 10.00am - 3.00pm
www.derbymobility.co.uk

The Mobility One Stop Shop:
261 Derby Road, Chesterfield, S40 2EU
01246 230030
Mon - Fri: 9.00am - 5.00pm
Saturday: 10.00am - 2.00pm
www.themobilityonestopshop.co.uk

Please note: prices and product ranges may vary at our partner stores.

Or you can visit the Medequip retail website:

Manage @ home

Manage At Home’s range of products are designed to promote independence at home and manage daily living more easily. We stock a wide selection of over 3,000 mobility and disability aids to help you stay safe and independent at home.

ORDER BY PHONE
Freephone: 0800 910 1043

FREE DELIVERY
When you spend over £50.00

SELF HELP GUIDE
Find solutions to your problems

Call us or visit our website to request a free catalogue
www.manageathome.co.uk

Help & Advice from 8am to 5pm Monday to Friday

keeping people independent for longer

0800 910 1043

www.medequip-uk.com
Assistive Technology checklist

We suggest you consider the following questions before buying any Assistive Technology. If you are in any doubt about what technology might help meet your needs, you can contact your council or visit www.asksara.org.uk

You can download and print this checklist at www.carechoices.co.uk/checklists

Suitability

Does the equipment support your specific needs? ☐
Are you willing to use it? ☐
Will it fit into your everyday life and routine? ☐
Have you tried a demo of the equipment? ☐
Do you understand what the equipment is for? ☐
Do you need to take it with you when you leave the house? Is it transportable? ☐
Does the equipment have any limitations that would make it unsuitable for you? ☐
Will it work alongside any Assistive Technology you already have? ☐

Usability

Is a simpler piece of equipment available, e.g. a pill case rather than an automated pill dispenser? ☐
Does the equipment need a plug socket, and will its wire cause a trip hazard? ☐
Is it easy to use? Can you read/hear it clearly and are any buttons big enough for you? ☐
Are you able to use it? Are there any aspects you don’t understand? ☐
Is it portable? ☐

Reliability

Will it need to be installed by a professional? ☐
Can the retailer provide you with training in using the equipment? ☐

Will it work if you have pets or live with other people, e.g. could someone else set off a sensor alarm by accident? ☐
Have you read reviews of the particular piece of equipment you are looking at? Consider these before making your purchase. ☐
Can you speak to someone who already uses it? ☐
Does it require batteries? Find out how often they will need changing and whether the equipment will remind you to do this. ☐
Is it durable? If you might drop it, is it likely to break? ☐

Cost

Do you know how much it costs? ☐
Will you need to pay a monthly charge? ☐
Are there alternative solutions that might be free? ☐
Is there a cost associated with servicing the equipment? ☐

Notes

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**Assistive Technology**

Assistive Technology is “any product or service designed to enable independence for people with disabilities and older people” – *The King’s Fund (2001)*.

Derbyshire County Council Adult Care uses a range of Assistive Technology which includes Community Alarms and Telecare. They can be purchased privately or provided if you are eligible as part of an adult care support package. Only a telephone line and a nearby mains socket for the base unit are required.

A Community Alarm is a pendant or wristband you can wear which connects a telephone line to a monitoring centre through a base unit. If you need help, for instance if you feel unwell, you can get help by pressing the button on the pendant or wristband. This device does not detect these things automatically unless a button is pressed.

Telecare can support you and your carer(s) if you have identified social care support needs. There is a range of options which include:

- Sensors placed throughout your home to detect falls, floods, gas leaks or fires, to help prevent the chance of accidents, or to alert a family member or carer if you have left home without anyone knowing etc.
- Equipment that assists you with managing medication by providing a prompt etc.

Telecare is supported by connection via a telephone line through a base unit to either your named helpful contact or a monitoring centre.

When a Community Alarm is pressed and Telecare equipment is triggered, an alert call is received at a monitoring centre where trained staff will speak to you via the speakerphone on your base unit. The trained staff will assess how to support you. They may contact a family member, carer or neighbour and if required, contact emergency services.

The choice of equipment, monitoring service and response to alerts is tailored to your needs and required outcomes. The monitoring element is subject to a charge which is paid for by you, or an organisation. These costs vary depending on the provider in your local area.

If you think Assistive Technology would assist you or a family member with daily living, please contact Call Derbyshire on: **01629 533190**. You can also find out more at: [www.derbyshire.gov.uk/telecare](http://www.derbyshire.gov.uk/telecare)

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**Local area co-ordination**

Local area co-ordination is a way of supporting people with disabilities, mental ill health, older people and their families and carers. It aims to help them to live fulfilling lives, stay safe and be well connected with their local communities.

Local area co-ordinators (LACs), can help you access services, information and other support you need in your local area. LACs can also work with you if you are at risk of becoming dependent on services or reaching crisis point. LACs can help you to build connections with other people, groups and community-based services, helping you become more independent and part of your local community.

**What do local area co-ordinators do?**

LACs will find out what’s important to you by listening to what you have to say. Your LAC will start by asking you:

- What does a good life look like to you?
- What do you think will make your life better or more complete?

Your LAC will then try and help you find your own ways to get the life you want. Local area co-ordination is different because it asks what you want, rather than trying to fit you into a service that already exists, which you might not actually want.

**How local area co-ordination works**

Your LAC is based in your community and will be a named person who you can contact and see locally.
Your LAC will:

- Take time to get to know you and build a trusting relationship.
- Listen to your vision of a good life – what would make your life better and the steps needed to achieve this.
- Support you, your family and carers to get the information and advice you need.
- Help you to identify your strengths, skills and abilities.
- Help you become more resilient, connected and involved in your community.
- Support you to meet new people or reconnect with others you may have lost touch with.
- Help you to get your voice heard, for example, to speak to organisations and professionals.

Where local area co-ordination is working in Derbyshire

Local area co-ordination in Derbyshire is growing. It started in Belper and Duffield and is currently working in the areas adjacent. If you live in one of these communities and would like more information, please call or text the appropriate number.

Belper Central and Belper East
Tel: 0797 395 4196

Belper South, Milford, Makeney, Duffield and Holbrook
Tel: 0797 072 5018

Creswell, Whitwell, Hodthorpe and Belph
Tel: 0797 090 6282

Hadfield, Simmondley, Whitfield, Charlesworth and Chisworth
Tel: 0781 614 0435

Ripley East, Codnor, Waingroves, Cross Hill, Denby Common and Loscoe
Tel: 0781 199 5699

Ripley West, Coxbench, Denby Bottles, Denby Village, Marehay, Kilburn, Horsley and Horsley Woodhouse
Tel: 0797 072 5015

South Normanton and Pinxton
Tel: 0797 090 5593

To get in touch and find out more, email: lac@derbyshire.gov.uk

Services to support you leaving hospital

Supporting people to leave hospital safely and quickly is a key priority for us. If you are likely to need Adult Care support following your discharge, a referral will be made to our service. An Adult Care worker will liaise closely with you, your family and health staff to work out what is best for you. The team will use all the different services that are available to help you recover your health and independence and return home as soon as is safely possible.

Home care services

Home care provides essential personal care to people in their homes with the aim of supporting independence and improving the quality of life for people who meet the eligibility criteria for care services.

The service offered could include support with washing and dressing, showering, meal preparation, eating, and moving safely around the home, either on a long- or short-term basis.

Derbyshire County Council’s in-house home care service will offer a short-term service (often called reablement), designed to help you regain lost skills and build your independence. This service supports you to do things for yourself so that you only receive the service you need to maintain your independence.

Any long-term service will be reviewed regularly to ensure it still meets your needs.

Visit: www.carechoices.co.uk for further assistance with your search for care
emh care & support is part of emh group which provides affordable homes and related care and support services to communities across the East Midlands.

We are passionate about helping people achieve their aspirations to ensure that they live a happy and fulfilling life.

We help people with a learning disability and vulnerable people live an enjoyable, independent life by advocating on their behalf or by providing activities, support, care, and housing that matches their needs.

Our services include:
• Supported Living
• Day Services
• Extra Care
• Hostels and Temporary Accommodation

For more information contact 01246 599 999 or email info@emhcareandsupport.org.uk www.emhcareandsupport.org.uk

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

• Find care providers quickly and easily
• Search by location and care need
• Information on care quality
• Links to inspection reports
• Additional information, photos and web links
• Brochure requests

Search for care at www.carechoices.co.uk to find support in your area
In addition to the council’s short-term service, home care services are generally commissioned by Adult Care from a range of independent providers. Alternatively, you could buy your care privately or employ a personal assistant (PA). PAs can help you with personal care and getting out and about, and are not tied to agencies, so you employ them directly. This might need careful consideration as you would need to be able to take on the responsibility of becoming an employer.

A list of home care agencies in Derbyshire begins on page 25 and a useful checklist can be found on page 23. All home care agencies that provide personal care must be registered with the Care Quality Commission (CQC), which is responsible for monitoring care services to make sure they meet the required essential quality standards. The CQC reports on the services it inspects and awards quality ratings.

To see the latest reports and quality ratings on any care service, visit the CQC website: www.cqc.org.uk where you can also report any concerns you have regarding a care provider or service. For more information on the CQC, see page 44.

There are several leaflets available that can provide more information about Derbyshire County Council’s home care service:

- ‘Home Care Services – Caring for you in your home’.
- ‘Home Care Service Factsheet’.
- ‘Home Care Service Factsheet – Easy Read’.
- ‘Non-accredited home care providers’.

The leaflets can be viewed at: www.derbyshire.gov.uk/homecare or ordered from Call Derbyshire on: 01629 533190.

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**Specialist care services**

There is a wide range of services provided in Derbyshire to meet the needs of specific client groups, such as people with a learning disability, physical disability, or mental health condition. If you need a service, you will likely come through Call Derbyshire or will be referred to us by another organisation. We will look in detail at the support needs that you have and will work with you to identify the options for meeting these.

If you are eligible for funded Adult Care assistance, a support plan will be drawn up to identify the outcomes you wish to achieve, and a Personal Budget will be calculated to meet these. You may decide to buy your own support from Derbyshire County Council or from an independent sector provider. See the information starting on page 34 for more on assessments, eligibility and Personal Budgets. You can also have a support plan if you have eligible needs but are funding your own care.

Contact Call Derbyshire on: 01629 533190 for more information.

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**Paying for non-residential services**

Most people will need to pay something towards the cost of non-residential social care services. To determine if you will need to contribute towards the cost of your non-residential care and support services, we will carry out a financial assessment. This will be carried out under the terms of the co-funding policy. Co-funding is the term that we use to describe our partnership approach to the funding of appropriate services to support you to live at home.

Co-funding applies to most people receiving non-residential services as part of their care package (for example, care in your home) who have capital and savings of less than £50,000. We will ask you to make a contribution from any income you receive (such as non-means-tested benefits and allowances), or where you have significant capital.

To work out what you will be asked to contribute, we need to know what income and capital you have along with details of any housing costs, such as Council Tax, rent or mortgage payments that are not already met by benefits.
FRESH AS A DAISY
CLEANING

Unit 21 Molyneux Business Park, Whitworth Road, Darley Dale, Derbyshire DE4 2HJ
T: 01629 735100 E: enquiries@daisychainhomecare.co.uk
www.daisychainhomecare.co.uk

Unit 21 Molyneux Business Park, Whitworth Road, Darley Dale, Derbyshire DE4 2HJ
T: 01629 735100 E: enquiries@daisychainhomecare.co.uk
www.daisychainhomecare.co.uk

80 Smedley Street, Matlock, DE4 2HJ
T: 01629 581632 E: enquiries@freshasadasycleaningltd.co.uk
www.freshasadasycleaningltd.co.uk

Do you feel as though you are struggling to live independently at home and need a helping hand?

This is where Daisychain is here to help. We provide a wide range of exceptional quality care delivered in your home. Our staff are highly trained and have years of experience in all aspects of care.

Some of our services
• Personal Care • Meal Preparation • Medication Prompting
• End of Life Care • Complex Care/Specialist Illness
• Welfare Checks • Night Sits

Fresh as a Daisy is a family run business working in the Derbyshire Dales and its beautiful surrounding areas. Flexibility is a main priority to us. We arrange our visits around your schedule to whatever suits your needs.

Some of our services
• Regular/Occasional Household Cleaning
• Commercial Cleaning
• Laundry and Ironing
• End of Occupancy
• Holiday Home Cleaning Packages
• Household/Garden Clearances
• Spring Cleaning
• Second Home Services
### Home care agency checklist

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We suggest that you have paper with you when speaking with home care agencies so you can make notes. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

### About the agency

- **How long has the agency been operating?**
- **How long are staff allocated per visit?**
- **Can you contact the agency in an emergency or outside office hours?**
- **Does the agency have experience with your specific needs?**

### Staff

- **Are you likely to be visited by different staff each day?**
- **Are all staff checked with the Disclosure and Barring Service?**
- **Will you be notified in advance if your care worker is on holiday or sick?**
- **Are staff matched to you specifically, based on your needs and preferences?**
- **Can you meet your care worker(s) before they start?**
- **Does the agency have both male and female staff?**

### Accommodating your needs

- **Can the agency accommodate your needs if they increase? Ask about the process for this.**
- **Does the agency have a training scheme in place?**
- **Are all staff trained to a certain level?**
- **Are staff able to help with administering medication if required?**
- **Is there a way for staff to communicate with each other about the support they provide when they visit you? How?**

### Regulation

- **Will your support plan be reviewed at regular intervals?**
- **Can you see the agency’s contract terms?**
- **Can you lodge a complaint easily?**
- **Are complaints dealt with quickly?**
- **Can you see a copy of the agency’s CQC registration certificate and quality rating?**

### Notes

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*See page 44.*

Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
If you have less than £50,000 in capital, income and savings, the maximum contribution you will be asked to pay is 75% of low rate Attendance Allowance, middle rate Disability Living Allowance (Care Component) or standard rate Personal Independence Payment (Daily Living Component) which is a maximum amount of £44.02 per week. This figure may change over the lifetime of this Directory. This applies even if you receive the higher rates. You will not be asked to contribute more than the actual cost of the services you receive.

Before we ask you to make a contribution, we will check to ensure that you are receiving all the benefits and allowances that you are entitled to. This check will include a wide range of benefits and allowances.

The County Council, in line with the rules we have to follow, will always ensure that a person’s income is not reduced below a minimum level after any contributions have been paid.

See the leaflet, ‘Co-funding arrangements: contributing to the cost of your non-residential services’ for more information. To get this, contact Call Derbyshire or visit: www.derbyshire.gov.uk
Home care listings

Home care providers contracted with Derbyshire Adult Care

ABILITY
Chesterfield Tel: 01246 455927

ACTION ON HEARING LOSS
Walsall Tel: 01922 723860

AMBER VALLEY TOTAL CARE LTD
Horsley Woodhouse Tel: 01332 881255

ANGELS COMMUNITY HOME CARE SERVICE
Long Eaton Tel: 0115 972 0559

ASHGATE HOME CARE
Langley Mill Tel: 01773 713935

ASPIRE MENTAL HEALTH
Ilkeston Tel: 0115 854 0373

AVANTI HOMECARE LTD
Ilkeston Tel: 0115 857 1001

BIRCHWOOD HOMECARING SERVICES LTD
Ripley Tel: 01773 570057

BLUEBIRD CARE
Long Eaton Tel: 01159 728885

BOSWORTH HOMECARE SERVICES
Ilkeston Tel: 0115 932 8814
Swadlincote Tel: 01283 807867

BRADCARE LTD
Swadlincote Tel: 01283 551187

CARERS SITTING SERVICE
Alfreton Tel: 01773 873581

CARERS TRUST EAST MIDLANDS
Nottingham Tel: 0115 962 8920

CARING HANDS
Tibshelf Tel: 01773 875168

CARING LINKS LTD
Derby Tel: 01332 824442

CLARITY HOMECARE
Buxton Tel: 01298 27437

COMMUNITY CARE LINE SERVICES
Morton Tel: 01246 861500

COMMUNITY LIFE CHOICES
Glossop Tel: 01457 290188

COMPASSIONATE CARE
Glossop Tel: 0161 929 6039

CONNEX COMMUNITY SUPPORT
Buxton Tel: 01298 23970

CRT CARE SERVICES
Chesterfield Tel: 01246 261700

DAISYCHAIN HOMECARE
Darley Dale Tel: 01629 735100

DERBYSHIRE CARE SERVICES
Derby Tel: 01332 275060

EAST MIDLANDS HOMECARE LTD
Castle Donington Tel: 01332 813913

EDEN FUTURES
Newark Tel: 01636 676054

EMH CARE AND SUPPORT LTD
Chesterfield Tel: 01246 599999

ENA CARECALL LTD
Swadlincote Tel: 01283 224963

EYAM DOMICILIARY SERVICES
Eyam Tel: 01433 631380
Dronfield Tel: 01246 410887

GENERATIONS CARE AGENCY LTD
Chesterfield Tel: 01246 471991

GOYT VALLEY CARERS
Chinley Tel: 01663 751182

HARMONY CARE & SUPPORT LTD
Long Eaton Tel: 0115 972 5557

HOME INSTEAD SENIOR CARE LTD
Swadlincote Tel: 01283 222678

HOME SUPPORT SERVICES
Derby Tel: 01332 723250

HOMECARE D AND D
Chesterfield Tel: 01246 269153

Visit: www.carechoices.co.uk for further assistance with your search for care
Quality providers of:

- Children and Families Services
- Mental Health and Wellbeing Services
- Supported Living Services
- Older Persons Services
- Communication Services
- Disability Services
- Supply Staff Services
- Derbyshire Day Services

Our care & support is personalised to you. From occasional visits, to 24/7 support - the choice is yours

We also offer Training!

- Apprenticeships
- Health & Social Care training
- British Sign Language classes
- Business Consultancy

Email: Info@OnetoOneSupportServices.co.uk
Web: www.OnetoOneSupportServices.co.uk

Keep Updated

Please mention you have seen this code

DCC16
We can support you, wherever you want to go.

Our care & support is personalised to you.

We also offer Training!

Supply Staff Services

Disability Services

Communication Services

Supported Living Services

Mental Health and Wellbeing Services

Children and Families Services

Older Persons Services

Training@OnetoOneSupportServices.co.uk

We have seen this code
Please mention you have seen it

Visit: www.carechoices.co.uk for further assistance with your search for care

Advert page 24

INDEPENDENT CARE LINK
Ilkeston Tel: 0115 944 4448

LIFETIME HOMECARE
Harthill Tel: 01909 773133

LIFEWAYS
Derby Tel: 01332 383809

LILYROSE CARE GROUP
New Mills Tel: 01663 308232

MACINTYRE
Chesterfield Tel: 01246 264049

MEARS HOMECARE
Chapel-en-le-Frith Tel: 01298 814700
Derby Tel: 03333 218302

MEDILINE NURSES AND CARERS LTD
Foston Tel: 01283 586600

MENCAP
Long Eaton Tel: 0115 983 5731

MILLENIUM HOMECARE SERVICES LTD
Chesterfield Tel: 01246 261389

MOORE CARE
Buxton Tel: 01298 24566

MY HOMECARE
Derby Tel: 01332 898918

NOTTINGHAM COMMUNITY HOUSING ASSOCIATION
Chesterfield Tel: 01246 261615
Ilkeston Tel: 0115 930 8943

ONE TO ONE SUPPORT SERVICES LTD
Chesterfield Tel: 01246 200018

PEAK HOME CARE LTD
Chesterfield Tel: 01246 554321

POSITIVE HORIZONS LTD
Belper Tel: 01773 827385

PREMIER CARE
Pleasley Tel: 01623 810100
Ilkeston Tel: 01623 810100

QUALITY CARE EAST MIDLANDS
Chesterfield Tel: 01246 219019 / 07825 086940

RADIS COMMUNITY CARE
Burton Tel: 0330 100 8199

REACH ENABLEMENT SERVICES
Sutton-in-Ashfield Tel: 01623 559299

REAL LIFE OPTIONS
– NOTTINGHAM
Chesterfield Tel: 07557 868934

RESPECTFUL CARE
Chesterfield Tel: 01246 888525

REVOLUTION HOMECARE
Bolsover Tel: 01246 826214

ROUTES HEALTHCARE LTD
Hyde Tel: 0161 359 5680

S & W INDEPENDENT LIVING
Buxton Tel: 01298 22299

SAGECARE
Ripley Tel: 01773 514990

SARAH CARE LTD
Halfway, Nr Sheffield Tel: 01142 474655

SENAD
Derby Tel: 01332 378840

SENESCENCE
Staveley Tel: 01246 474114

SERENDIPITY HEALTHCARE LTD
Chesterfield Tel: 01246 260843

SPECIAL CARE SERVICES
Derby Tel: 01332 608138

SUPPORTING SOLUTIONS
Crich Tel: 01773 853107

THERA TRUST
Grantham Tel: 0300 303 1282

TURNING POINT
Derby Tel: 07764 638919

UNITED RESPONSE
Chesterfield Tel: 01246 284445
Alfreton Tel: 01773 417793

VALLEY CARE DIRECT
Hope Valley Tel: 01433 623066

VOYAGE
Lichfield Tel: 07786 653032 / 07872 844932
**Care at home for the ones you love**

Tailored packages for a range of needs

Fully qualified support provided 7 days a week, from 30 minutes to 24 hours. Supporting children, young adults and the elderly

- Care in your home
- Live-in Care
- Childcare
- Learning Disabilities Care
- Physical Disabilities Care
- Dementia
- Respite Care
- End of Life Care

Tel: **01246 252373**  Email: **admin@agradecare.co.uk**

www.agradecare.co.uk

Agrade Community Care Services Ltd is registered, and therefore licensed to provide services, by the Care Quality Commission (Provider ID: 1-101658072)

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**EXCEPTIONAL CARE IN YOUR OWN HOME**

"All the visiting carers have been lovely and have treated my father with great care. The whole team has been excellent and I would recommend them to anyone in our position."

Andrew, son
Audley Care customer

Care tailored to you
Audley Care St Elphin’s Park

From companionship and general assistance to emergency, long-term and specialist care, our highly trained, discreet and friendly staff will help you with as little or as much as you want.

Contact us to find out more
**01629 258 744**

info@audleycare.co.uk

www.audleycare.co.uk

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Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area
Choice Support & Care Service Ltd
Your Choice, We Support

We support people in their own home offering services such as personal care, shopping, budgeting, meal preparation, medication, hospital appointments, supporting social activities and holidays and more. We offer a bespoke service tailored to the individual needs of support, long or short term and specialise in supporting those with dementia, learning disabilities, and the elderly who need some help to stay as independent as possible.

Owner Michelle has gained 15 years experience working with a wide range of disabilities. In the past, she has been on hand to help family members with learning disabilities, Dementia and Cancer and feels this experience means she better understands how the individuals need to be treated with dignity, respect and how important their family are who also need support.

All our staff have enhanced CRB checks and business car insurance for supporting people in their own cars. Additionally, all staff are fully trained and receive ongoing training.

07717 363227

Please ring for more information

Visit: www.carechoices.co.uk for further assistance with your search for care

Walton Out Care
Employment Solutions

At Walton Out Care, we offer an exceptionally high level of Healthcare Staff who can provide first class care in Nursing and Care Homes, or in the comfort of your own home.

Walton Out Care prides itself on serving communities both locally and Nationwide, in which it operates and does so to a high standard, caring for hundreds of people within the healthcare sector. Our ambition is to help improve the quality of life for all those that we care for.

01332 986485
care@waltonoutcare.co.uk
0734 053 0881
waltonoutcare.co.uk
(out of hours)
The Old Courthouse, 18-20 St Peter’s Churchyard, Derby DE1 1NN

Poppy’s Home Care Services Ltd

When you reach the age when you begin to rely on other people for your care we understand that it can be frustrating and often feel like your independence is being taken away from you. At Poppy’s Home Care Services Ltd we offer domiciliary care services for yourself, friends or relatives whether you’re disabled, suffered an injury, or simply old age is preventing you from completing household tasks.

All our carers are qualified and experienced offering an extremely high quality of domiciliary care to clients of all ages and needs.

07494 784231
lucybarrington@poppyshomecareservices.co.uk

Tell us what you think

What have you found useful?
What could we do better?

Share your feedback
Take our five minute survey

Visit: www.carechoices.co.uk/reader-survey
Do you need a helping hand?

If you are looking for an alternative to residential care or extra support for those everyday tasks that are becoming difficult for you or a loved one – then we’re here to help in Derbyshire from 30 minutes per week to full-time live-in care.

Our care teams have been providing award-winning quality home care since 1989 and can help with: personal care, housekeeping, help getting around or even to provide a break to an existing family member or care-giver.

Looking for care? 0808 274 2935

For more information www.helpinghands.co.uk

Your home is where you feel the most comfortable and the happiest.

It’s the place you know the best. Why would you move away from the place you love if you are faced with needing some extra care and support when you age? If you want to stay living comfortably at home, we can help you make that choice an informed one.

Contact us for more information

Telephone: 01246 580187
Email: Stephanie.metham@homeinstead.co.uk
Website: www.homeinstead.co.uk/Chesterfield

Home Instead Senior Care Chesterfield
Commerce House, Millennium Way, Dunston Road, Chesterfield S41 8ND

We are a small and friendly team of experienced carers dedicated to providing quality care and support 24 hours a day for those living in Buxton and the surrounding areas.

Our duties include:

- Dementia Care
- Personal Care; Showering & Bathing
- Medication Prompts
- Food Preparation
- Respite Care (Day & Night Sitting)
- Shopping, Laundry & Cleaning
- Hospital Visits
- End of Life Care

Please give us a call: 01298 24871 or 0779283985/ 07972737167

High Peak Carers Limited
Byrons Street Business Centre, Byron Street Works, Buxton, Derbyshire, SK17 6NU
Email: highpeakcare@hotmail.co.uk
www.highpeakcarersltd.co.uk

Tell us what you think

Share your feedback
Take our five minute survey

What have you found useful?
What could we do better?

www.carechoices.co.uk/reader-survey

my family our needs

The lifestyle site for parents and carers of children with additional needs and those who support them.

www.myfamilyourneeds.co.uk

Share your feedback

What have you found useful?
What could we do better?

www.carechoices.co.uk/reader-survey

- Birth to adulthood
- Real life blogs
- Directory
- Ask the experts
- Monthly columnist

Ask questions
Get involved
Join the family
# Non-contracted home care providers

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<tr>
<th>Provider Name</th>
<th>Contact Information</th>
<th>Advert Page</th>
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<tr>
<td><strong>A GRADE COMMUNITY CARE SERVICES LTD</strong>&lt;br&gt;Chesterfield Tel: 01246 252373</td>
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<tr>
<td><strong>AGINCARE UK LTD</strong>&lt;br&gt;Tel: 080000 121 247</td>
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<td><strong>ALLESTREE HEALTH AND HOMECARE SERVICES</strong>&lt;br&gt;Derby Tel: 01332 341127</td>
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<td><strong>AMG NURSING AND CARE SERVICES</strong>&lt;br&gt;Chesterfield Tel: 01246 456939</td>
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<td><strong>ASHBOURNE QUALITY CARE</strong>&lt;br&gt;Ashbourne Tel: 01335 343595</td>
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<td><strong>AUDLEY CARE DARLEY DALE</strong>&lt;br&gt;Matlock Tel: 01629 258744</td>
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<td><strong>BLAY DOMICILIARY SERVICES (BWA HEALTHCARE)</strong>&lt;br&gt;Derby Tel: 01332 208811</td>
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<tr>
<td><strong>BLUEBELLS HOMECARE</strong>&lt;br&gt;Sawley Tel: 0115 727 0878</td>
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<td><strong>BLUEBIRD CARE</strong>&lt;br&gt;Belper Tel: 01773 880055</td>
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<td><strong>BLUEBIRD CARE</strong>&lt;br&gt;Swadlincote Tel: 01283 568007</td>
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<td><strong>C &amp; S HOMECARE LTD</strong>&lt;br&gt;Alfreton Tel: 01773 836111</td>
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<td><strong>CARING AT HOME</strong>&lt;br&gt;Ashbourne Tel: 01332 824898</td>
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<tr>
<td><strong>COMMUNITY SUPPORT SERVICES (SENAD)</strong>&lt;br&gt;Derby Tel: 01332 378840</td>
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<tr>
<td><strong>EMPATHY CARE SERVICES</strong>&lt;br&gt;Derby Tel: 01332 343053</td>
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<td><strong>EPNP LIMITED HOME HELP CHESTERFIELD</strong>&lt;br&gt;Chesterfield Tel: 07977 492077</td>
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<td><strong>EXCELL HOMECARE LTD</strong>&lt;br&gt;Chesterfield Tel: 01246 859333</td>
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<td><strong>FREESIA MULTICARE</strong>&lt;br&gt;Buxton Tel: 07874 247915</td>
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<td><strong>GLOSSOP HOMECARE</strong>&lt;br&gt;Glossop Tel: 01457 864457</td>
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<td><strong>HANDLEY CARE SERVICES</strong>&lt;br&gt;Chesterfield Tel: 07985 592449</td>
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<td><strong>HELPING HANDS</strong>&lt;br&gt;Derby Tel: 0808 274 2935</td>
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<td><strong>HIGH PEAK CARERS</strong>&lt;br&gt;Buxton Tel: 01298 24871</td>
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<td><strong>HOME CARE DIRECT</strong>&lt;br&gt;Chesterfield Tel: 0345 061 9000</td>
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<td><strong>HOME FAIRY</strong>&lt;br&gt;Derby Tel: 01332 740238</td>
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<td><strong>HOME INSTEAD SENIOR CARE LTD</strong>&lt;br&gt;Chesterfield Tel: 01246 580187</td>
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<td><strong>HOME INSTEAD SENIOR CARE LTD</strong>&lt;br&gt;High Peak Tel: 01663 765510</td>
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<td><strong>INDIVIDUAL HOMECARE SERVICES</strong>&lt;br&gt;Chesterfield Tel: 01246 475747</td>
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<td><strong>INFINITY CARE@HOME LTD</strong>&lt;br&gt;Mansfield Tel: 01623 743759</td>
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<td><strong>JEN-U-WIN CARE</strong>&lt;br&gt;Buxton Tel: 01298 214334</td>
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<td><strong>JUST A LITTLE COMPANY</strong>&lt;br&gt;Chesterfield Tel: 01246 731007</td>
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<td><strong>PEAK CARE HOMECARE</strong>&lt;br&gt;Chesterfield Tel: 01246 592092</td>
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<td><strong>PERSONALISED SUPPORT TEAM – DERBYSHIRE</strong>&lt;br&gt;Chesterfield Tel: 01246 261615</td>
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<td><strong>PRECEDO HEALTH CARE SERVICES</strong>&lt;br&gt;Dronfield Tel: 01629 299700</td>
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<td><strong>PRIME CARE AT HOME</strong>&lt;br&gt;Derby Tel: 01332 613783</td>
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<td><strong>PROGRESSIVE CARE LTD</strong>&lt;br&gt;Matlock Tel: 01629 580919</td>
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<td><strong>REACH CARE &amp; SUPPORT SERVICES</strong>&lt;br&gt;Buxton Tel: 01298 22992</td>
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<td><strong>RIGHT AT HOME</strong>&lt;br&gt;Derby Tel: 01332 913232</td>
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<td><strong>ROSE HOME CARE</strong>&lt;br&gt;Swadlincote Tel: 01283 565592</td>
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<td><strong>SENTRICARE</strong>&lt;br&gt;Derby Tel: 07866 371133</td>
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<td><strong>SPENCER GROVE</strong>&lt;br&gt;Belper Tel: 01773 599349</td>
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<tr>
<td><strong>ST CHRISTOPHER’S TRUST</strong>&lt;br&gt;Glossop Tel: 01457 852687</td>
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<tr>
<td><strong>TENDER LOVING CARE SERVICES</strong>&lt;br&gt;Chesterfield Tel: 01246 204996</td>
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Our core value is to enrich all of our clients’ lives. We endeavour to promote independence and focus on the value of every customer as an individual. We respect our customers’ needs and decisions with compassion. You and your family can meet with us to clarify the level of support required. Continued regular communication allows our services to be flexible and meet your individual needs at all times.

All of our team are friendly and passionate about their work which reflects in the high standard of support we deliver. We help you:

- Remain independent in your own home
- Build your confidence
- Keep on top of everyday tasks

We also:

- Provide reassurance
- Assist with daily living
- Offer companionship and friendship
- Help around the house

07977 492077
admin@homehelpchesterfield.com
www.homehelpchesterfield.com

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

Search for care at www.carechoices.co.uk to find support in your area
Alternative housing for older people

Alternative housing options are worth consideration if you cannot manage in your own home, but you do not need to move into a care home. The options here can offer supported independent living with the privacy of living in a home of your own.

Sheltered housing

Sheltered housing is suitable for older people who wish to live independently but want the reassurance of knowing that assistance is available if there is an emergency. There are many different types of sheltered schemes, available both to rent and to buy. Schemes usually consist of between 15 and 40 dwellings. These may be bed-sit rooms, self-contained flats, or bungalows.

Some schemes are simply housing designed to meet the needs of older people and are linked to a community alarm. Some schemes have access to a floating support worker for those who need it as well as a community alarm service. There may be some communal facilities such as a lounge, laundry, guest flat and garden. Meals are not normally provided.

Sheltered housing for rent is provided by local district/borough councils or housing associations. If you are interested in being considered for accommodation of this kind, you need to register with your local district/borough council, who will have information about all the social housing vacancies in your area. A directory of sheltered and other types of housing schemes can be found at: www.extracarehousing.org.uk

Extra Care housing

Extra Care housing gives you the security and privacy of a home of your own, but with 24-hour care and support services available if you need them. There are frequently one- and two-bedroom flats available with a range of communal facilities on-site, such as a restaurant, IT suite and an activity room. The schemes generally offer a choice of properties for rent, sale or shared ownership.

Choosing Extra Care housing means that you are living in your own accommodation and can usually remain there if your care or support needs change. The schemes aim to house people with differing levels of need so that the community is balanced. If you are being considered for Extra Care housing, you will be assessed to determine what support you need. Unless you require long-term nursing care, it could offer you a home for life. Extra Care housing is normally available to people aged 55 years or over, although it may be suitable for certain younger people with disabilities where appropriate.

Extra Care has the following benefits:

- You have your own front door, so you can decide who comes in.
- Couples and friends can stay together.
- It offers a safe and secure home for people who need support, including people with learning disabilities.
- 24-hour care and support services are available, through the Wellbeing and Support service.
- You can join in social activities if you wish.
- Residents generally have a mixture of support needs.

You will most likely need to contribute towards the cost of the Wellbeing and Support service. All residents will have the use of the Wellbeing and Support Service and the contribution will form part of your tenancy agreement. The contribution will go towards the cost of services not covered by rent, such as responding to your alarm in the event of an emergency and accessing on-site support to help you maintain your independence.

The amount you will pay for the Wellbeing and
Support Service will depend on your financial assessment and how much income and capital you have.

See the leaflet, ‘Extra Care Schemes – Wellbeing and Support Service Contributions’. Further information about current schemes is available in the ‘Extra Care housing’ factsheet. Both of these are available on: www.derbyshire.gov.uk/extracare or via Call Derbyshire: 01629 533190.

**Adult Care Services – getting formal support**

**Initial contact**

You can contact Call Derbyshire, our contact centre, on: **01629 533190** from 8.00am to 8.00pm, Monday to Friday and 9.30am to 4.00pm on Saturdays.

Call Derbyshire is provided by staff who are specially trained to deal with adult care issues. They can provide advice, signposting and practical help to enable you to continue to live your life as independently as possible.

Call Derbyshire staff can also refer you through to the Brokerage team, the Welfare Benefits team and can arrange a social care assessment if needed.

Outside of the opening times, we provide emergency countywide social care support between 5.00pm Friday and 9.00am Monday, including public and bank holidays. Call: **01629 532600**. All calls are recorded as part of our commitment to training, audit and quality assurance.

For Deaf citizens who wish to contact us via British Sign Language, please go to: www.derbyshire.gov.uk/contactus and click on the link to Signlive.

**Assessing your needs**

Assessments are available to anyone who appears to have care and support needs. An assessment is our way of identifying your eligible social care needs and how you can be best supported. We will speak with you over the phone about what you are finding difficult and can give you information and advice to help with those things.

You may also be referred for a face-to-face assessment to discuss how you can achieve the things you want to do (your ‘outcomes’) that are affected by your health or disability. This will include working with you and, where appropriate, your carer/s to identify your strengths and any support you may already have in place from family or your community and will explore how this could enable you to better meet your outcomes.

In addition, we will provide information and guidance so you can identify what is important to you and for you. Together, we will also determine whether, without Adult Care support, there is or will be a significant risk to your wellbeing. This will inform our eligibility decision. If you are likely to have significant difficulty being involved in the assessment process and have nobody appropriate to support you, we will offer you the support of an independent advocate. They will not speak for you but can help ensure your views are expressed and considered throughout the process.

If your needs are not eligible, we will provide information, advice and signposting to other sources of support.

The national eligibility criteria was introduced by the Care Act 2014 and ensures that a consistent approach is taken to assessment of social care need across the country. Find out more about eligibility in Derbyshire at: www.derbyshire.gov.uk/eligibility
Personalised support

If you are eligible following an assessment, we will determine with you whether some or all of your outcomes can be met through universally available support (see page 7) or whether they require funded Adult Care support. You and your carers will be invited to be involved in this process.

If any of your eligible outcomes can’t be met without Adult Care funding, a budget will be calculated to develop your care and support plan to meet those outcomes. This is called an indicative budget as it is an ‘indication’ of the amount of money required to meet your unmet eligible outcomes. Once a viable care and support plan has been completed, we will finalise with you the money required to deliver this. This is known as your Personal Budget. If you’re eligible for a financial contribution from the council (see page 42), this can be paid directly to you as a Direct Payment or managed by us to purchase the services and support you choose or a combination of the two.

Once your care and support plan has been set up, we will regularly review it with you to ensure it continues to meet your needs and outcomes.

More details are available in our ‘Direct Payments’ factsheet, which can be found on: www.derbyshire.gov.uk/directpayments or via Call Derbyshire on: 01629 533190.

Residential care

Care homes cater for people who can no longer manage in independent accommodation. Derbyshire County Council provides a number of care homes directly. Others, including a number with nursing beds, are provided in the independent sector. A list of homes in Derbyshire starts on page 52.

Types of care homes

Care homes (personal care only)
Care homes provide accommodation with full board and personal care. Normally you would have your own bedroom, which may or may not be ensuite, and staff would be available on-site 24 hours a day. Some homes are able to provide specialist services for people with a learning disability, dementia, mental health condition or for younger disabled people.

Care homes providing nursing care
The difference between a home providing personal care and a home providing nursing care is that the latter provides care where there is a need for the involvement of a qualified nurse. Care homes with nursing must have trained nurses on duty 24 hours a day.

The homes in this Directory are either owned by Derbyshire County Council, private sector proprietors, or voluntary sector organisations. All care homes are regulated by the Care Quality Commission (CQC) and inspected to ensure they reach an approved standard.

To see the latest reports and quality ratings on any care service, visit the CQC website: www.cqc.org.uk where you can also report any concerns you have regarding a care provider or service. For more information on the CQC, see page 44.

Care home vacancies
Details of care home vacancies can be obtained by speaking to Brokerage on: 01629 537768.

Quality Premium Providers
We currently operate a local scheme to reinforce quality standards in care homes. Each provider has been given the opportunity to apply to become a Quality Premium Provider and those who have qualified have demonstrated that they have met standards in staff training and competence, for which an additional payment is then made by us.

People choosing a provider are advised to ask if it is a Quality Premium Provider.
Wheathealls House

RESIDENTIAL CARE HOME

Located in rural Derbyshire, just 4 miles from Derby city centre and 9 miles from the quaint market town of Ashbourne.

We are very proud to be celebrating our service since 1984 and are devoted to providing ‘Care, Comfort and Security’ for all of our residents.

For more information, contact us on 01332 82 46 00 or by emailing info@wheathealls.co.uk

Wheathealls House, Brun Lane, Derby, DE6 4LU

www.wheathealls.co.uk
We suggest that you take paper with you when visiting care homes so that you can make notes. You can download and print this checklist at www.carechoices.co.uk/checklists

### Staff
- What is the minimum number of staff that are available at any time?  
- Are staff respectful, friendly and polite?  
- Do staff have formal training?  
- Are the staff engaging with residents?

### Activities
- Can you get involved in activities you enjoy?  
- Is there an activities co-ordinator?  
- Does the home organise any outings?  
- Are residents escorted to appointments?  
- Do the residents seem entertained?  
- Does the home have a varied activities schedule?

### Life in the home
- Is the home adapted to suit your needs?  
- Can you bring your own furniture?  
- Are there enough plug sockets in the rooms?  
- Are there restrictions on going out?  
- Is there public transport nearby?  
- Does the home provide any transport?  
- Can you make/receive calls privately?  
- Can you decide when to get up and go to bed?  
- Does the home allow pets?  
- Does the home use Digital Care Planning accessible to families?

### Personal preferences
- Is the home too hot/cold? Can you control the heating in your room?  
- Is the décor to your tastes?  
- Are there restricted visiting hours?  
- Is there somewhere you can go to be alone?  
- Does the home feel welcoming?

### Catering
- Can the home cater for any dietary requirements you may have?  
- Does the menu change regularly?  
- Can you eat when you like, even at night?  
- Can you have food in your room?  
- Is there a choice of food at mealtimes?  
- Is alcohol available/allowed if you want it?  
- Can visitors join you for meals?

### Fees
- Do your fees cover all of the services and activities?  
- Are fees likely to change regularly?  
- Is the notice period for cancellation of the contract reasonable?  
- Could you have a trial period?  
- Can you keep your room if you go into hospital?  
- Can you handle your own money?

*See page 44.*
Care homes for those with dementia

When considering a care home for someone with dementia, it is particularly important that it offers a person-centred service that can be tailored to meet individual needs and provides support to maintain and improve quality of life. Some homes can offer an environment which has been designed specifically for people with dementia and can aid orientation.

People with dementia may also benefit from a range of group or individual therapies involving social interaction and mental stimulation. Activity coordinators and occupational therapists can offer a variety of therapies, including reminiscence, music therapy and other creative therapies.

Many care homes can offer places to someone with dementia. You should discuss your requirements with individual care home managers and ask about specific dementia training for staff. For support in making choices about long-term care or for information or advice about services available to people with dementia and their carers, contact the Derbyshire Dementia Support Service provided by Alzheimer’s Society on: 01332 208845 or email: derbyshire@alzheimers.org.uk

If you wish to arrange an assessment of your support needs by Adult Care, contact Call Derbyshire on: 01629 533190 or email: contactcentre@derbyshire.gov.uk

Dementia Premium

In 2015, we introduced an award and additional payment for care homes providing dementia care to people who are receiving funding from the council. Care homes in Derbyshire that provide dementia care to someone with a formal diagnosis of dementia can apply for this. The home must undergo an assessment by the council to ensure the dementia care provision is to an acceptable standard based on nationally recognised outcomes. People choosing dementia care in a home are advised to ask if the home has made, or is considering, an application for this award. For information on the rates we will pay to care homes if you are eligible for financial support from the council, see page 43.

Derby Heights Care Home
A Real Home From Home

A care home of unrivalled comfort and quality, Derby Heights is located in the village of Littleover, on the edge of Derby and adjacent to the Nuffield Private Hospital. The best in care is provided in beautiful surroundings, and is a welcoming home-from-home for both residential residents and those living with dementia.

Our approach is to nurture an atmosphere of care and community, all delivered in a luxury lifestyle. Your well-being is our primary concern, and we will ensure that you have the highest quality of support for your mind, body and soul. Derby Heights is rated as ‘Good In All Categories’ by the Care Quality Commission, assessing that the home and its staff scored consistently highly throughout all the services delivered.

Call 01332 540060 or Search ‘Derby Heights Care’ online or on
We suggest that you take paper with you when visiting care homes so that you can make notes. Please use this checklist in conjunction with the care homes checklist on page 37. You can download and print this checklist at www.carechoices.co.uk/checklists

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<tr>
<th>Design</th>
<th>Health</th>
<th>Staff</th>
<th>Approach to care</th>
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<tr>
<td>Are there clear signs throughout the home?</td>
<td>Can residents get help with eating and drinking?</td>
<td>Are staff trained to identify when a resident might be unwell?</td>
<td>Does the home follow a specific approach to dementia therapy, for example, validation therapy?</td>
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<tr>
<td>Has the home been designed or adapted for people with dementia?</td>
<td>How often does the home review residents’ medication?</td>
<td>Are staff trained to spot when someone needs to go to the toilet?</td>
<td>Will the home keep you informed about changes to your loved one’s care?</td>
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<tr>
<td>Are the home and grounds secure?</td>
<td>Does the home offer help if a resident needs assistance taking medication?</td>
<td>Do the staff have any dementia specific training/experience?</td>
<td>Does the home have a specific approach to end of life care?</td>
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<tr>
<td>Are there prompts outside the residents’ rooms to help people identify their own?</td>
<td>Do GPs visit the home regularly?</td>
<td>Will your loved one have a member of staff specifically responsible for their care?</td>
<td>Does the home keep up to date with best practice in dementia care?</td>
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<tr>
<td>Is the décor familiar to your loved one?</td>
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*See page 44.
Paying for care

Respite care

The amount a person will have to contribute towards respite and short break services will depend on the length of their stay.

From April 2019, the standard rate you will pay if you are eligible is £142.35 per week if you are over pension credit age, or £82.55 per week if you are under pension credit age, or £67.35 per week if you are under 25 years of age. Your charge will be calculated based on the number of nights you stay in the care home.

If your stay exceeds three weeks, or you wish to extend your stay for over three weeks you will need to have a financial assessment. If the home you choose charges more than we would expect to pay to meet your assessed needs then a third party top-up payment would apply in addition to the standard fee.

These charges apply to anyone who has capital or savings of less than £23,250. If you have more than this amount, then you will have to pay the respite or short-term care charges in full as you would be considered self-funding. However, you are still entitled to an assessment of your needs and assistance with choosing the most appropriate support.

Financial assessments

If you have eligible care needs identified by an assessment with us, for any period of care exceeding three weeks, we will complete a financial assessment to calculate how much you will need to contribute towards the cost of your support. During the assessment, we will consider your capital assets, savings and income.

If you have capital and savings of less than £14,250, you will be asked to contribute from your income and the local authority will meet the shortfall, subject to an assessment of your needs to determine our contribution.

If you have capital and savings between £14,250 and £23,250, you will contribute towards the cost of your care from your income, savings and capital. Your contribution from your savings and capital is calculated on a sliding scale whereby you pay £1 for each £250 you have between the lower and upper figure.

If your capital and savings amount to more than £23,250, or your income is higher than the cost of your care, you will have to pay the full cost yourself. However, you are still entitled to an assessment of your needs by Adult Care.

The value of your home is included in the assessment as part of your capital if you are moving into residential care, unless your spouse, partner or a qualifying dependent remains living in the property after you have moved into care. The value of any additional property is included in the assessment. If you choose not to have a financial assessment, you will be responsible for paying the full cost of your care and support. For more information on paying for home care, see page 21.

These figures may change during the lifetime of this Directory.

If you are eligible for support and a financial contribution from the council and you are moving into a care home or care home with nursing, we will give you a choice of homes that charge the amount we would usually pay for someone with your needs.

If the home you choose charges a fee in excess of what we would expect to pay to meet your needs, you will have to find someone to meet the additional amount, known as a third party payment (see page 43).

For more detailed information on paying for
Benefits and support

**Attendance Allowance, Disability Living Allowance and Personal Independence Payments**
These are non-means-tested, non-taxable benefits from the Department for Work and Pensions. There are different rates depending on the level of your needs. Attendance Allowance is paid to people over the age of 65 and Personal Independence Payments to those aged under 65.

Everyone who needs care should consider claiming these benefits. However, they will not be paid if you are, or become, a permanent resident in a care home unless you are meeting the whole cost of your care. If the council is contributing towards the cost of your care, these benefit payments will usually stop after you have been in permanent residential care for more than four weeks.

If you are entitled to the mobility component of Disability Living Allowance or Personal Independence Payment, this payment will not stop once you are in a care home and is not included in your financial assessment.

You can no longer make new claims for Disability Living Allowance, which is being replaced by Personal Independence Payments.

**NHS Funded Nursing Care Contribution**
Whether you are a temporary or permanent resident, if you live in a care home that provides nursing care, you may be entitled to a non-means-tested NHS Funded Nursing Care Contribution (FNC) of £165.56 per week towards the cost of your nursing care. This is paid directly to the home and is used as part payment towards the overall fee.

**NHS Continuing Healthcare**
If you are eligible for NHS Continuing Healthcare (CHC), you can receive the services you need in any setting, including your own home or in a care home. The NHS will pay if you need healthcare from a community nurse or a therapist as well as personal care to help you at home or in a care home or care home with nursing.

**Whatever your circumstances:**
- Your assessment will be made up of two elements, care and finances.
- If your partner still lives at home, they will not be means-tested in relation to your fees. If you have a private pension, you may pass on 50% to your partner at home and only half will be considered when you are assessed. However, you will need to consider the effect this would have on any benefit claims your partner makes after you move into care, as it may reduce their entitlement to other financial help.
- A care home with nursing will generally be more expensive than a care home which offers personal care only.

Remember to seek benefits advice and consider claiming:
- Universal Credit (if you are under pension age).
- Pension Credit (if you are over pension age).
- Attendance Allowance (if you are over 65).
- Personal Independence Payment (if you are under 65).

**Running out of money**
If you are paying for your own care and your capital is likely to reduce to £23,250 through payment of care home fees, you must let us know well in advance. We must undertake an assessment of your circumstances before deciding if we will make a contribution towards the cost of your care.

If you have been self-funding your care, and the home you are living in charges more than we might expect to pay to meet your needs, you must find someone to help pay the difference. This is known as a ‘top-up’ or ‘third party payment’ which is explained on page 43. If funds for a top-up are not available, you may need to find alternative accommodation which can meet your needs at the price we would expect to pay for your care.
Understanding your rights and options before moving into care is essential. There are several financial products and specialist companies that may be able to help. It is important to seek independent financial and legal advice before committing yourself. See page 44 for more information.

Support for full cost clients

Twelve-week property disregard
If your former home is included in your financial assessment but your other capital and savings are less than £23,250, and your income is not enough to meet your care home fees, we will contribute towards the cost during the first twelve weeks of permanent care, provided we agree that residential care is needed.

For more information on paying for care if you own a property, please see our factsheets on ‘Paying for residential care 2019’ and ‘Deferred Payments’ which are available from: www.derbyshire.gov.uk/payingforcare or Call Derbyshire on: 01629 533190.

Deferred Payment Agreements
Subject to eligibility criteria, after the twelve-week property disregard period, you may be offered a Deferred Payment Agreement. This agreement allows you to delay selling your former home during your lifetime. Any fees loaned under the agreement will be charged against the value of your home and must be repaid once the house is sold or from your estate. Interest is payable throughout the period of the loan and there is also a one-off fee to join the scheme. This fee covers all legal and administrative costs for the lifetime of the loan.

We may limit the amount of the loan, depending on the equity in your property but if there is enough equity you may also be able to defer the payment of any top-up as well. If you qualify for a Deferred Payment Agreement you may retain an amount of money from your income up to £144 per week. Under the terms of a Deferred Payment Agreement, you can also choose to rent out your home to generate income, which will help to reduce the amount you need to borrow, and subsequently pay back to the council.

If you own your home, either in full or part, please read our leaflet ‘Deferred Payments’.

Local authority contribution towards care in private sector care homes

We appreciate that the current financial climate in the care sector is challenging. It is recognised that considerable pressure exists, both for those who purchase and those who provide care home placements.

Where we can assist with funding support, the fee rates that we might expect to pay for certain types of care are listed on page 43. Complex or variable needs are assessed individually and can attract additional funding.

Fees charged by some homes may be higher than we can pay for reasons other than complex or variable needs. It is important to appreciate that independent sector care homes are able to decide how much they charge for accommodation and care.

Funding arrangements can be complex so please seek advice via Call Derbyshire in addition to independent financial and legal advice. See page 44 for more information.

Whilst we can offer help in negotiating a fee on your behalf, the care home can decide to change its charges from time to time, such as if you decide to move rooms or if your financial circumstances change.

If you are concerned about any potential future changes in the amount you may have to pay, particularly in relation to top-up fees, you should discuss this with your Adult Care worker at the earliest opportunity.
## Derbyshire fee levels

(inclusive of NHS funded nursing care and Derbyshire County Council contributions)

### Adult Care fee rates from April 2019

<table>
<thead>
<tr>
<th>NURSING CARE</th>
<th>Standard Rate</th>
<th>Quality Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older People</td>
<td>£743.55</td>
<td>£766.30</td>
</tr>
<tr>
<td>Physical Disability (&lt;65)</td>
<td>£775.82</td>
<td>£798.57</td>
</tr>
<tr>
<td>Learning Disability</td>
<td>£715.90</td>
<td>£738.65</td>
</tr>
<tr>
<td>Mental Health/Drug and Alcohol</td>
<td>£743.55</td>
<td>£766.30</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RESIDENTIAL</th>
<th>Standard Rate</th>
<th>Quality Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older People/Mental Health/Drug and Alcohol</td>
<td>£538.09</td>
<td>£560.84</td>
</tr>
<tr>
<td>Physical Disability (&lt;65)</td>
<td>£614.32</td>
<td>£637.07</td>
</tr>
<tr>
<td>Learning Disability</td>
<td>£554.82</td>
<td>£577.57</td>
</tr>
</tbody>
</table>

### DEMENTIA PREMIUM PAYMENT

<table>
<thead>
<tr>
<th>Standard rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential and Nursing</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DAY CARE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard rate</td>
</tr>
<tr>
<td>Residential and Nursing</td>
</tr>
</tbody>
</table>

Please note that the figures in the table above already include the NHS Funded Nursing Care Contribution where appropriate, of £165.56 per week. This fee level also includes any Derbyshire County Council contribution.

Figures listed here may change over the lifetime of this Directory and you are advised to check fee levels with the provider of any home you are considering, including any homes provided directly by Derbyshire County Council.

### Third party payments

If we are contributing towards the cost of your care and the home you choose costs more than we will pay to meet your assessed needs, you will need to ask someone else to pay the difference between what we will pay and the amount the home charges.

This additional payment is known as a top-up or third party payment and can be made by a family member, friend or charity.

Before anyone agrees to make additional payments on your behalf, they should be aware that the amount could increase, and they need to be confident that they can maintain the payments for as long as they are required.

The person paying the top-up will be asked to sign an agreement to formalise the arrangement. If the payments stop being paid for any reason, you must seek help and advice from us as soon as possible.

The law says that you are not allowed to make this additional payment yourself, except in very limited circumstances. If you are eligible for a Deferred Payment Agreement against the value of your property and there is sufficient equity, then you may also be able to defer your top-up until the sale of your house is completed.

### Seeking financial advice

Planning for your future care and support needs can be complicated and funding can be expensive. Taking professional advice may be helpful in enabling you and your family to identify the most suitable and cost-effective solution. See overleaf for a list of useful contacts.
There are a number of organisations that will provide free general advice about the funding of care and support. These are a good place to start if you are looking for information and want to see what sort of options are available.

There is an increasing number of useful websites that provide information to help you make the best financial decisions in your circumstances. Some provide resources such as care cost calculators and give you the opportunity to ask specific questions.

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Tel</th>
<th>Web</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age UK</td>
<td>0800 055 6112</td>
<td><a href="http://www.ageuk.org.uk/moneymatters">www.ageuk.org.uk/moneymatters</a></td>
</tr>
<tr>
<td>Citizens Advice</td>
<td></td>
<td><a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a></td>
</tr>
<tr>
<td>The Money Advice Service</td>
<td>0800 138 7777</td>
<td><a href="http://www.moneyadviceservice.org.uk">www.moneyadviceservice.org.uk</a></td>
</tr>
<tr>
<td>Paying for Care</td>
<td></td>
<td><a href="http://www.payingforcare.org">www.payingforcare.org</a></td>
</tr>
</tbody>
</table>

Buying independent financial advice
In addition to the free sources of information, we work with Trading Standards to ensure that there are various financial advisers available in Derbyshire that are members of our Trusted Trader scheme. Although these advisers will have met the requirements to become a Trusted Trader, you should still carry out your own checks to ensure they can meet your requirements.

Advisers can help you look at financial options and work out what would best suit your circumstances.

Advisers can assist with a range of financial issues including:

- Purchasing an immediate needs annuity.
- Renting out a property.
- Tax implications.
- Equity release.
- Savings.
- Investments.
- Deferred Payment Agreements.

You can get details of the financial advisers who are part of the Trusted Trader scheme at: www.derbyshire.gov.uk/tt or by contacting Call Derbyshire on: 01629 533190.

When finding a financial adviser, ask about any accreditations they may have. For example, are they a Chartered Financial Planning service or are they a member of any organisation such as the Society of Later Life Advisers (SOLLA), that focuses on advice for those in the later stages of life.

For more information on SOLLA, visit: www.societyoflaterlifeadvisers.co.uk

Essential information

Inspecting and regulating care services

Health and social care services must be registered to show that they meet a set of standards.

The Care Quality Commission (CQC) is the independent regulator of health and social care in England. It registers care providers and inspects and rates services. When things go wrong, the CQC can also take action to protect people who use services. After an inspection of a care home or home care agency, the CQC publishes a report of what it found. The report looks at how well the service meets the CQC’s five key questions: Is the service safe? Effective? Caring? Responsive to people’s needs? Well-led?
Each care home and home care agency will get an overall rating of outstanding, good, requires improvement or inadequate. It will also get ratings for each key question. The ratings mean you can easily see where a service is performing well, and where it needs to improve.

It’s always a good idea to check inspection reports and ratings when choosing a care service. You can find reports and ratings on the CQC’s website (www.cqc.org.uk). Care providers must also display their latest rating at their premises and on their website.

You can also tell the CQC about your experiences of care – good or bad. It can use your information to see where it should inspect next, and what to look out for when it does. If you want to share your experience of care, visit www.cqc.org.uk/share

Tel: 03000 616161  
Email: enquiries@cqc.org.uk  
Web: www.cqc.org.uk  
Write to: The Care Quality Commission, Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA

Safeguarding adults

In Derbyshire, we aim to do whatever we can to protect someone from abuse. We work with local people and organisations, including care providers to ensure they alert us if a person is experiencing or is felt to be at risk of harm or abuse.

The Care Act 2014 states that local authorities have a duty to assist all adults over 18 who:

- have needs for care and support (whether or not the local authority is meeting any of those needs); and
- are experiencing, or are at risk of, abuse or neglect; and
- as a result of those care and support needs, are unable to protect themselves from abuse or neglect.

What can you expect from us?
If you want to talk to someone regarding any abuse you or someone else is experiencing, you can contact Call Derbyshire on: 01629 533190. You will be referred to an Adult Care worker and asked in confidence about the details of the abuse and what outcomes you want from the disclosure.

Your views will be respected and, if you need a representative to speak on your behalf, this will be welcomed.

However, if it is felt that you or others are at high risk, we may have to share this information with a third party, for example a GP or the police.

If you are concerned that the person who is being abused is not able to understand the abuse or the risks, we can look for an advocate who may be able to represent the adult.

The person who is being abused, their representative or advocate will be included throughout the contact and supported to achieve the best outcomes for them.

Help is available for all adults at risk of abuse, including those who arrange and pay for their own care. If you wish to talk this through further, please contact Call Derbyshire who will put you in touch with an Adult Care worker to discuss your concerns.

Contact Call Derbyshire: 01629 533190 or visit: www.derbyshire.gov.uk or call the police on: 101.

If you feel someone is in immediate danger call: 999.

Please see our Safer Derbyshire website at: www.saferderbyshire.gov.uk and our ‘Keeping Adults Safe’ leaflet.

Deprivation of Liberty Safeguards (DoLS)

Some people in care homes and hospitals lack the mental capacity to make key decisions, such as where they live and what support they need. It may be necessary to restrict their liberty for their
own safety. For example, if support is needed when crossing roads, or to avoid becoming lost, it may be too dangerous for a person to go outside alone. Their privacy may need to be restricted by frequent checks by care staff. In law, these restrictions may constitute a deprivation of liberty.

The Deprivation of Liberty Safeguards (DoLS) is a legal process that helps ensure that such restrictions are only used if they are necessary, proportionate and in the person’s best interests. Care homes and hospitals have a duty to alert the local authority and make a referral for DoLS if they need to deprive someone of their liberty.

Referrals are prioritised, particularly for people who object to their care, and people who experience the most significant restrictions. Two independent professionals assess the person.

The professionals consider if support could be provided in a less restrictive way such as in the person’s own home, or if the likelihood and seriousness of harm would make this impossible. Their assessments are scrutinised by a manager within the local authority before a person’s deprivation of liberty may be authorised legally.

DoLS is set to be replaced by the Liberty Protection Safeguards. Contact Call Derbyshire on: 01629 533190 if you require more information.

Comments, compliments and complaints

All organisations need to know how they are performing. They are happy to receive your feedback on their service whether they are compliments or complaints. Feel free to tell them what you think, and your comments can be used constructively to improve the service.

If you do need to complain, you should feel able to do so about any aspect of your care that affects your happiness or comfort. This could be the way you are treated by a staff member or the quality of the food you are served. You can also make comments and suggestions about possible improvements to your surroundings and the services provided.

Making a complaint should not be made difficult for you. Providers are required under national standards to have a simple and easy-to-use procedure that they can give you. If you are concerned about the care that you, a friend or a relative are receiving, it is best to speak to the manager first before you take any further action. The problem may be resolved easily once they are made aware of it.

However, if you need to make a formal complaint, you should initially contact the registered owners of the service. They have a duty to respond to any complaints. If your complaint is about a breach of regulations, contact the Care Quality Commission. If your services are purchased for you by Derbyshire County Council and you feel unable to complain directly to the provider, or you are dissatisfied with the provider’s response, contact us and we will ensure that your complaint is investigated and responded to.

If you complain about the services we provide, we have a simple procedure to help you when things go wrong. We are committed to providing high quality, personalised and respectful support, designed to meet each person’s needs.

Derbyshire County Council, Adult Care, County Hall, Matlock, Derbyshire DE4 3AG
Tel: 01629 532236
Email: yourviews@derbyshire.gov.uk
Web: www.derbyshire.gov.uk/council/complaints

Our ‘Putting People First’ leaflet is available on our website or via Call Derbyshire on: 01629 533190.

If you have been unable to resolve your complaint, you can contact the Local Government and Social Care Ombudsman on: 0300 061 0614 and ask them to assist you. The Local Government and Social Care Ombudsman looks at complaints about councils and some other authorities and organisations, including adult social care providers (such as care homes and home care providers). It is a free service. Its job is to investigate complaints in a fair and independent way.
How solicitors can help

A solicitor can give you impartial advice about wills, making gifts, estate planning and Powers of Attorney. Some can also offer guidance on immediate and long-term care plans or ensuring (if applicable) the NHS has made the correct contribution to your fees.

Whether you remain in your own home or move into sheltered or residential care, you may qualify for financial assistance in the form of social care and NHS-funded care and welfare benefits.

If you are self-funding your care and have a contract with your care provider, it is important to speak to solicitors with experience in this field. Any contract should explain the cost of care, what services are included in the price and how often this is reviewed; what complaints procedure is in place; what your rights are and the obligations of the care provider under the contract; the procedure for cancelling a contract; and the administering of medication.

Citizen’s Advice offers an advice service and will be able to recommend solicitors in your area. See page 51 for contact details.

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you’re considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email. They can also be saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service’s latest CQC inspection report and rating (see page 44), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the ‘Recite Me’ function. Visit: www.carechoices.co.uk

The Silver Line

The Silver Line is the only free confidential helpline providing information, friendship and advice to older people, open 24 hours a day, every day of the year.

Specially trained helpline staff:

- offer information and advice;
- link callers to local groups and services;
- offer regular befriending calls; and
- protect and support those who are suffering abuse and neglect.

Tel: 0800 470 8090
Web: www.thesilverline.org.uk

Derbyshire Care Providers Association
(formerly the Derbyshire Care Homes Association)

This publication provides you with a lot of information regarding care homes and their services within the county. The Derbyshire Care Providers Association (DCPA) represents the independent sector and supports care providers to enable them to improve the quality of life for residents in care homes. The DCPA managing committee meets regularly throughout the year and also meets with
local authorities, councillors, MPs, NHS and the regulators, the Care Quality Commission, to lobby and consult on behalf of care providers and their residents.

The vast majority of care providers provide an excellent caring service carrying out their work quietly in an effective way promoting choice, dignity, privacy and independence in an individualised manner. Bad news is however nearly always reported by the media. Good news and good practice are rarely mentioned even though they are the norm.

It is common for people moving into a care home to rediscover what life has to offer, make new friends and start enjoying life again. The help that a person receives in a care home will be planned to meet their specific needs in such a way that privacy, dignity, independence and individuality are recognised and maintained at the highest level.

As well as having rights within the home, there is also a legal right to choose which care home you wish to live in. If you receive funding support from the local authority to pay for care home fees, you may need a relative or friend to pay a ‘top-up’ charge to the care home on top of what the local authority contributes.

Web: [www.dcpa.care](http://www.dcpa.care)

The Derbyshire Home Care Association

The Derbyshire Home Care Association (DHCA) is the official body for all independent providers of ‘Care at Home’ in Derbyshire. Membership is open to all home care providers who are registered with the Care Quality Commission (CQC) and who are on Derbyshire County Council’s approved list.

The Association meets regularly, and its committee also meets with the director and senior managers of the County Council’s Adult Care Services, to discuss policies, procedures and fees.

The objectives of the Association are to:

- Promote the quality and standards of care in the home care sector in Derbyshire through shared knowledge and awareness.
- Provide a forum for exchange of information on topics of common interest.
- Advise members of changes in policy or of a political nature which will impact on domiciliary care.
- Consult and liaise with Adult Care Services regarding matters which concern the membership.

The Association holds meetings regularly, to which all members are invited. It regularly has guest speakers who cover a range of topics, including training provision, quality standards, CQC, and changes in registration, inspection and legislation.

Because of the importance of the role that the DHCA plays, the Association feels that it is important that all agencies share its voice, and it is keen to encourage membership from all home care agencies in Derbyshire.

For further information, or if you are a care provider and would like to become a member, please contact the DHCA.

Vanessa Bradbury c/o Bradcare Ltd
Email: [vanessa.bradbury@bradcare.co.uk](mailto:vanessa.bradbury@bradcare.co.uk)
Useful contacts

Local useful contacts

**Adult Care**
Derbyshire County Council, County Hall, Matlock, Derbyshire DE4 3AG
Tel: 01629 533190 (Call Derbyshire)
Email: contact.centre@derbyshire.gov.uk
Web: www.derbyshire.gov.uk/social_health

**Age UK Derby and Derbyshire**
Working for all older people in Derbyshire.
Head office, 29a Market Place, Heanor DE75 7EG
Tel: 01773 766922
Information and Advice line: 01773 768240
Fax: 01773 766924
Email: administration@ageukdd.org.uk
Twitter: www.twitter.com/AgeUK_DD
Facebook: www.facebook.com/AUKDD

**Alzheimer’s Society Derby City and Derbyshire South**
Offers advice and support to people with dementia and their carers.
Mason’s Place Business Park, Nottingham Road, Derby DE21 6AQ
Tel: 01332 208845
National dementia helpline: 0300 222 1122

**Care Quality Commission**
National regulator of care services.
Tel: 03000 616161 • Email: enquiries@cqc.org.uk
Web: www.cqc.org.uk

**Carers Trust East Midlands**
Leading carers’ charity.
Tel: 0115 962 8920 • Email: hello@carerstrustem.org
Web: www.carerstrustem.org

**Communication Unlimited**
Communication support for people who are Deaf.
Tel: 01332 369920 • Web: www.cu-bsl.co.uk

**Derby and Derbyshire Clinical Commissioning Group (CCG)**
Tel: 01332 868730
Web: www.derbyandderbyshireccg.nhs.uk/about-us

**Derbyshire Carers Association**
Provides a range of confidential and independent services, helping carers to care.
Tel: 01773 833833
Email: info@derbyshirecarers.co.uk
Web: www.derbyshirecarers.co.uk

**Derbyshire Federation for Mental Health**
Works to improve mental health, reduce stigma and help people live independently in the community.
Tel: 01629 733915 • Email: mainoffice@dfmh.co.uk
Web: www.dfmh.co.uk

**Derbyshire Law Centre**
Provides free legal advice, information and representation in social welfare law.
1 Rose Hill East, Chesterfield S40 1NU
Tel: 01246 550674 • Text: 07781 482826
Web: www.derbyshirelawcentre.org.uk

**Disability Direct**
Aims to facilitate independent living opportunities for disabled people.
DD Enterprise Centre, 20 Royal Scot Road, Pride Park, Derby DE24 8AJ
Tel: 01332 299449
Type Talk: 18001 01332 299449
Email: info@disabilitydirect.com
Web: www.disabilitydirect.com/derby

**Healthwatch**
Healthwatch is the consumer champion for health and social care. It gives citizens a voice to influence and challenge how health and care services are provided in their locality.

**Healthwatch (Derbyshire)**
Suite 14, Riverside Business Centre, Foundry Lane, Milford, Belper DE56 0RN
Tel: 01773 880786
Email: enquiries@healthwatchderbyshire.co.uk
Web: www.healthwatchderbyshire.co.uk

**Healthwatch (Tameside and Glossop)**
Tel: 0161 667 2526
Web: www.healthwatchtameside.co.uk

**Sight Support Derbyshire**
Tel: 01332 292262
Web: www.sightsupportderbyshire.org.uk
Learning disability contacts

**Association for Real Change (ARC)**
A forward-thinking national charity with a dedication to promoting real change in the learning disability sector. The organisation champions the development of high-quality, person-centred services for anyone with a learning disability within the UK.
ARC House, Marsden Street, Chesterfield S40 1JY
Tel: 01246 555043
Email: contact.us@arcuk.org.uk
Web: [www.arcuk.org.uk](http://www.arcuk.org.uk)

**Enable Housing Association**
Provides housing for people with learning disabilities.
Ellen House, Heath Road, Holmewood S42 5RB
Tel: 01246 599999
Email: info@emhcareandsupport.org.uk
Web: [www.emhcareandsupport.org.uk](http://www.emhcareandsupport.org.uk)

Physical disability contacts

**Multiple Sclerosis Society**
The MS Society can provide emotional support, benefits guidance and support and opportunities to stay active to people with MS, health care professionals, carers and families.

**Chesterfield District**
Tel: 07935 441230
Email: chesterfield@mssociety.org.uk

**Derby Group**
Tel: 0800 328 1554
Email: derby@mssociety.org.uk

**Volunteer centres in Derbyshire**

**Amber Valley Centre for Voluntary Services**
Tel: 01773 512076 • Web: [www.avcvs.org](http://www.avcvs.org)

**Chesterfield & North East Derbyshire Council for Voluntary Services (LINKS)**
Tel: 01246 274844
Web: [www.linkscvs.org.uk](http://www.linkscvs.org.uk)

**Community Action Derby**
Tel: 01332 346266
Web: [www.communityactionderby.org.uk](http://www.communityactionderby.org.uk)

**Derbyshire Dales Council for Voluntary Services**
Tel: 01629 812154 • Web: [www.ddcvs.org.uk](http://www.ddcvs.org.uk)

**Erewash Voluntary Action**
Tel: 0115 946 6740
Web: [www.erewashvoluntaryaction.org.uk](http://www.erewashvoluntaryaction.org.uk)

**High Peak Community and Voluntary Support**
Tel: 01663 735350
Web: [www.highpeakcvs.org.uk](http://www.highpeakcvs.org.uk)

**New Mills and District Volunteer Centre**
Tel: 01663 744196
Web: [www.nmvc.org](http://www.nmvc.org)

**Peaks and Dales Volunteer Centre (North)**
Tel: 01629 810907
Web: [www.vcdd.org.uk](http://www.vcdd.org.uk)

**Rural Action Derbyshire**
Tel: 0845 313 8800
Web: [www.ruralactionderbyshire.org.uk](http://www.ruralactionderbyshire.org.uk)

**South Derbyshire CVS**
Tel: 01283 219761
Web: [www.southderbyscvs.org.uk](http://www.southderbyscvs.org.uk)

**Voluntary and Community Services Peaks and Dales (Ashbourne office)**
Tel: 01335 348602
Web: [www.vcspd.org](http://www.vcspd.org)

**Voluntary and Community Services Peaks & Dales (Buxton office)**
Tel: 01298 23970
Web: [www.vcspd.org](http://www.vcspd.org)

**Volunteer Centre Chesterfield and North East Derbyshire**
Tel: 01246 276777
Web: [www.chesterfieldvc.org.uk](http://www.chesterfieldvc.org.uk)
National useful contacts

Age UK
Aims to improve later life for everyone through information and advice, campaigns, products, training and research.
Tel: 0800 055 6112 • Web: www.ageuk.org.uk

Al-Anon Family Groups
Worried about someone’s drinking? Help and hope for families and friends of alcoholics.
Helpline: 0800 008 6811
(10.00am – 10.00pm)
Email: enquiries@al-anon.org.uk
Web: www.al-anonuk.org.uk

Care Choices
Free and independent assistance with finding care providers. Searchable website.
Web: www.carechoices.co.uk

Care Quality Commission (CQC)
National regulator of care services.
Tel: 03000 616161 • Web: www.cqc.org.uk

Carers UK
Charity set up to help the millions of people who care for family or friends by providing information, support and campaigns.
Tel: 0808 808 7777
Web: www.carersuk.org

Citizens Advice
Offers free advice to help you resolve debt, legal, housing, employment issues. There are a number of local offices, see website for details.
Tel: 0344 411 444
Web: www.citizensadvice.org.uk

Cruse Bereavement Care
Supports people after the death of someone close. Face-to-face and group support is delivered by trained bereavement support volunteers across the UK. Cruse also offers information, publications and support for children.
Tel: 0808 808 1677 • Email: info@cruse.org.uk
Web: www.cruse.org.uk

Elderly Accommodation Counsel
Helping older people make informed choices about meeting their housing and care needs.
Tel: 0800 377 7070 • Web: www.eac.org.uk

Friends of the Elderly
Supporting older people to remain in their own homes by providing practical services.
Tel: 0207 730 8263 • Web: www.fote.org.uk

Independent Age
Helping older people on low incomes to live with dignity and independence.
Tel: 0800 319 6789
Web: www.independentage.org

Leonard Cheshire Disability
The UK’s largest voluntary sector provider of services to disabled people. Supporting thousands of people in the UK, offers a wide and growing spectrum of services, from advice on how to access Direct Payments to providing rehabilitation to those with acquired brain injuries.
Tel: 0203 242 0200
Web: www.leonardcheshire.org

My Family, Our Needs
The lifestyle site for families, carers and practitioners supporting children and young adults with additional needs.
Web: www.myfamilyourneeds.co.uk

National Activity Providers Association (NAPA)
NAPA is a voluntary organisation dedicated to increasing the profile and understanding of the activity needs of older people.
Tel: 0207 078 9375
Web: www.napa-activities.com

United Kingdom Home Care Association Ltd (UKHCA)
The professional association of home care providers from the independent, voluntary, not-for-profit and statutory sectors.
Tel: 0208 661 8188
Web: www.ukhca.co.uk

Veterans' Gateway
The first point of contact for Armed Forces personnel, veterans and their families seeking information about employability, finances, personal relationships, befriending and more.
Tel: 0808 802 1212
Web: veteransgateway.org.uk
High Peak care homes with nursing

BRANKSOME CARE HOME, THE
56 St. John’s Road, Buxton, Derbyshire SK17 6TR
Tel: 01298 881324 Places: 34 OP
Provider: Brighterkind Ltd

CHAPEL LODGE NURSING HOME
Hayfield Road, Chapel-en-le-Frith,
Derbyshire SK23 0QH
Tel: 01298 814032 Places: 36 OP
Provider: Chapel Lodge Care Ltd

HADDON HALL CARE HOME
135 London Road, Buxton, Derbyshire SK17 9NW
Tel: 01298 600797 Places: 75 OP D
Provider: Porthaven Care Homes Ltd

OAKFORD MANOR NURSING HOME
Newshaw Lane, Hadfield, Glossop,
Derbyshire SK13 2AJ
Tel: 01457 861117 Places: 50 OP D PD SI
Provider: Rushcliffe Care Ltd

To locate the homes that best meet your needs, please consider the following:
- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

Advertisers are highlighted

Live Well in Our Care in Buxton

Offering 24 hour nursing, residential and dementia care, Haddon Hall Care Home is a place to live well. Whether you’re looking for a care home for yourself or for a loved one, you can be confident that Haddon Hall Care Home is the right choice.

CALL TO BOOK A VISIT OR FIND OUT MORE AT PORTHAVEN.CO.UK!

Haddon Hall Care Home, 135 London Road, Buxton Derbyshire SK17 9NW. Tel 01298 600797

NURSING • RESIDENTIAL • DEMENTIA • RESPITE

Service
User Bands
OP Older people (65+)
MH Mental health
D Dementia
SI Sensory impairment
PD Physical disability
YA Younger adults
LDA Learning disability, autism
AD People who misuse alcohol or drugs

Search for care at www.carechoices.co.uk to find support in your area
High Peak care homes with nursing continued

PORTLAND NURSING HOME
8 Park Road, Buxton, Derbyshire SK17 6SG
Tel: 01298 23040 Places: 40 OP
Provider: Mr Joginder Rai  Advert outside back cover

For information on different types of care homes, see page 35.

See page 40 for more information on paying for care homes in Derbyshire.

High Peak care homes

4 MANCHESTER ROAD
Buxton, Derbyshire SK17 6SB
Tel: 01298 24566 Places: 13 OP D PD LDA MH SI YA
Provider: Moore Care (Registered) Ltd

29 MANCHESTER ROAD
Manchester Road, Buxton, Derbyshire SK17 6ST
Tel: 01298 24566 Places: 2 OP LDA YA
Provider: Moore Care (Registered) Ltd

ARGYLE RESIDENTIAL HOME
24/25 Broad Walk, Buxton, Derbyshire SK17 6JR
Tel: 01298 23059 Places: 28 OP D
Provider: Andrew Care Ltd

GABLES CARE HOME
37 Manchester Road, Buxton, Derbyshire SK17 6TD
Tel: 01298 70567 Places: 23 OP D
Provider: Amicus Care Ltd

GOYT VALLEY HOUSE
Jubilee Street, New Mills, High Peak, Derbyshire SK22 4PA
Tel: 01629 532694 Places: 30 OP
Provider: Derbyshire County Council

HAZWORTNS CARE HOME
5 Burlington Road, Buxton, Derbyshire SK17 9AR
Tel: 01298 23700 Places: 34 OP D
Provider: The Salvation Army Social Work Trust

HIGH PEAK SHORT BREAK SERVICE
141-143 Hadfield Road, Hadfield, Glossop, Derbyshire SK13 2DR
Tel: 01629 532510 Places: 3 D PD LDA MH SI YA AD
Provider: Derbyshire County Council

HOLLIN KNOWLE
78 Fairfield Road, Buxton, Derbyshire SK17 7DR
Tel: 01298 22534 Places: 19 OP
Providers: Mr Mohammed Shamsul Islam and Mrs Shajeda Islam

JABULANI CARE HOME
36 Waterside, Hadfield, Glossop, Derbyshire SK13 1BR
Tel: 01457 239286 Places: 11 PD LDA MH SI YA
Provider: Fulfilled Living Ltd

MILBROOK HOUSE
Manchester Road, Hollingworth, Hyde SK14 8LA
Tel: 01457 764518 Places: 5 LDA YA
Provider: Enabling Futures Ltd

PAVILION CARE CENTRE
36 St. John’s Road, Buxton, Derbyshire SK17 6XJ
Tel: 01298 71422 Places: 30 OP
Provider: St Philips Care Ltd

PENDLEBURY COURT CARE HOME
St. Mary’s Road, Glossop, Derbyshire SK13 8DN
Tel: 01457 854599 Places: 39 OP D
Provider: Pendlebury Care Homes Ltd

PENNINE CARE CENTRE
Off Turnlee Road, Glossop, Derbyshire SK13 6JW
Tel: 01457 862466 Places: 64 OP D
Provider: Canterbury Care Homes Ltd

PHOENIX LODGE
62-68a Low Leighton Road, New Mills, High Peak, Derbyshire SK22 4PJ
Tel: 01663 749257 Places: 16 PD LDA YA
Provider: Phoenix Cottages Ltd

Visit: www.carechoices.co.uk for further assistance with your search for care
<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
</tr>
</thead>
<tbody>
<tr>
<td>OP</td>
<td>Older people (65+)</td>
</tr>
<tr>
<td>D</td>
<td>Dementia</td>
</tr>
<tr>
<td>PD</td>
<td>Physical disability</td>
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<tr>
<td>LDA</td>
<td>Learning disability, autism</td>
</tr>
<tr>
<td>MH</td>
<td>Mental health</td>
</tr>
<tr>
<td>SI</td>
<td>Sensory impairment</td>
</tr>
<tr>
<td>YA</td>
<td>Younger adults</td>
</tr>
<tr>
<td>AD</td>
<td>People who misuse alcohol or drugs</td>
</tr>
</tbody>
</table>

**High Peak care homes continued**

**REDCOURT**  
Hollincross Lane, Glossop, Derbyshire SK13 8JH  
Tel: 01457 852687 Places: 14 LDA  
Provider: St. Christopher’s (Glossop) Ltd

**REGENCY HALL**  
Carriage Drive, Hadfield, Glossop, Derbyshire SK13 1PJ  
Tel: 01457 891710 Places: 68 OP D PD YA  
Provider: Pendlebury Care Homes Ltd

**RISINGS RESIDENTIAL HOME**  
Primrose Lane, Simmondley, Glossop, Derbyshire SK13 6LW  
Tel: 01457 853770 Places: 17 OP D  
Provider: The Risings Care Company Ltd

**TARRY HILL**  
3-7 Cale Road, New Mills, High Peak, Derbyshire SK22 4LW  
Tel: 01663 746440 Places: 26 OP LDA YA  
Provider: IBC Quality Solutions Ltd

**THOMAS FIELDS CARE CENTRE**  
Brown Edge Road, Buxton, Derbyshire SK17 7BR  
Tel: 01629 535036 (Call Derbyshire Contact Centre)  
Places: 20 OP D  
Provider: Derbyshire County Council

**WATFORD HOUSE RESIDENTIAL HOME**  
Watford Road, New Mills, High Peak, Derbyshire SK22 4EJ  
Tel: 01663 742052 Places: 40 OP D  
Provider: JTV Care Homes Ltd

**WELBY CROFT**  
Crossings Road, Chapel-en-le-Frith, Derbyshire SK23 9RY  
Tel: 01298 812797 Places: 24 OP D  
Provider: Andrew Care Ltd

**WHITESTONES**  
139 Manchester Road, Chapel-en-le-Frith, Derbyshire SK23 9TW  
Tel: 01629 531276 Places: 41 OP  
Provider: Derbyshire County Council

**WILLOWBANK RESIDENTIAL HOME**  
Albert Street, Hadfield, Glossop, Derbyshire SK13 1DG  
Tel: 01457 868594 Places: 18 OP D  
Provider: Willowbank Residential Home Ltd

**WOODSMOORE**  
31 Manchester Road, Buxton, Derbyshire SK17 6TD  
Tel: 01298 24566 Places: 5 OP PD LDA MH  
Provider: Moore Care (Registered) Ltd

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*The lifestyle site for parents and carers of children with additional needs and those who support them.*

**www.myfamilyourneeds.co.uk**

- [Email](mailto:hello@myfamilyourneeds.co.uk)  
- [@WeAreMFON](https://twitter.com/WeAreMFON)

*Subscribe today*

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*Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area*
To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

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<table>
<thead>
<tr>
<th>Chesterfield care homes with nursing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASHCROFT CARE HOME</strong></td>
</tr>
<tr>
<td>18 Lee Road, Hady, Chesterfield, Derbyshire S41 0BT</td>
</tr>
<tr>
<td>Tel: 01246 204956 Places: 42</td>
</tr>
<tr>
<td>Provider: Four Seasons Health Care (England) Ltd</td>
</tr>
<tr>
<td><strong>ASHGATE HOUSE CARE HOME</strong></td>
</tr>
<tr>
<td>Ashgate Road, Chesterfield, Derbyshire S41 7JE</td>
</tr>
<tr>
<td>Tel: 01246 566958 Places: 45</td>
</tr>
<tr>
<td>Provider: Ashgate Care Ltd</td>
</tr>
<tr>
<td><strong>BROOKHOLME CROFT</strong></td>
</tr>
<tr>
<td>Woodstock Drive, off Challands Way, Hasland, Chesterfield, Derbyshire S41 0EU</td>
</tr>
<tr>
<td>Tel: 01246 230006 Places: 45</td>
</tr>
<tr>
<td>Provider: Brookholme Croft Ltd</td>
</tr>
<tr>
<td><strong>BROOMHILL CARE CENTRE</strong></td>
</tr>
<tr>
<td>Broomhouse Whittington, Broomhill Road, Old Whittington, Chesterfield, Derbyshire S41 9EB</td>
</tr>
<tr>
<td>Tel: 01246 260697 Places:16</td>
</tr>
<tr>
<td>Provider: Intacare Ltd</td>
</tr>
<tr>
<td><strong>BROOMHOUSE NURSING HOME</strong></td>
</tr>
<tr>
<td>Broomhill Road, Old Whittington, Chesterfield, Derbyshire S41 9EB</td>
</tr>
<tr>
<td>Tel: 01246 260697 Places: 40</td>
</tr>
<tr>
<td>Provider: Intacare Ltd</td>
</tr>
<tr>
<td><strong>ELMWOOD HOUSE NURSING HOME</strong></td>
</tr>
<tr>
<td>Elm Street, Hollingwood, Chesterfield S43 2LW</td>
</tr>
<tr>
<td>Tel: 01246 477077 Places: 32</td>
</tr>
<tr>
<td>Provider: Elmcare Ltd</td>
</tr>
</tbody>
</table>

| **FISHER CLOSE NURSING HOME**         |
| Grangewood Farm Estate, Walton, Chesterfield, Derbyshire S40 2UN |
| Tel: 01246 599999 (Head Office) Places: 15 | **PD LDA** |
| Provider: EMH Care and Support Ltd |

| **GREEN NURSING HOME (HASLAND)**      |
| 45 The Green, Hasland, Chesterfield S41 0LW |
| Tel: 01246 556321 Places: 40 | **OP** |
| Provider: The Green Nursing Homes Ltd |

| **LANGDALE LODGE**                    |
| 56 Selhurst Road, Newbold, Chesterfield S41 7HR |
| Tel: 01246 550204 Places: 27 | **OP D** |
| Provider: Langdale Lodge Ltd |

| **LIME TREE HOUSE**                   |
| 119 Handley Road, New Whittington, Chesterfield, Derbyshire S43 2EF |
| Tel: 01246 451313 Places: 10 | **PD LDA MH** |
| Provider: Lime Tree Care Ltd |

| **MEADOW VIEW**                       |
| Church Lane, Calow, Chesterfield, Derbyshire S44 5AG |
| Tel: 01246 599999 (Head Office) Places: 20 | **LDA YA** |
| Provider: EMH Care and Support Ltd |

| **OAKWOOD BUNGALOWS**                 |
| Devon Court, Devon Drive, Hollingwood, Chesterfield, Derbyshire S43 1DX |
| Tel: 01246 476222 Places: 11 | **LDA** |
| Provider: Elmcare Ltd |

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Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care

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Service |
---|
OP Older people (65+)  |
D Dementia  |
PD Physical disability  |
LDA Learning disability, autism  |
Mental health  |
SI Sensory impairment  |
YA Younger adults  |
AD People who misuse alcohol or drugs  |
Langdale Lodge is a purpose built dual registered nursing and residential home situated in a quiet cul-de-sac in the Chesterfield suburb of Newbold.

Langdale Lodge provides a hotel like feel as soon as you step inside. With a private parking area to the front, the home opens in to a large welcoming foyer with a comfortable seating area.

The home has several communal rooms on the ground floor including 2 spacious and comfortable lounges with TVs, DVD players and music playing facilities.

Langdale Lodge has 27 rooms and can accommodate 27 residents. The rooms are made up of both deluxe and premium deluxe rooms with small variations in room size, with some offering ensuite facilities and all have a nurse call bell in situ.

Langdale Lodge offers highly trained 24/7 nursing and care staff, an in-house chef, a laundry and ironing service and regular church services are available. For further information on whether we can meet your needs/the needs of your loved one(s), please search our home name on CQC’s website to view our registered services.

The benefits of good and proper nutrition have become well-known of late. It is for this reason that our chefs work hard through being inspired in making a positive difference in the lives of the residents. Under close management, they ensure that varied, nutritional and appetizing meals are served.

We have a dedicated activities programme to suit all interests and requirements. These include in-house performers, primarily singers and pianists, pet therapy, calendar events and armchair exercises. Day trips/excursions are also planned.

Apart from the quieter communal areas within the home, we also have a garden area that has ample space for the residents to take in nature in different forms – green, lush gardens, birds (both wild and in an aviary) and the occasional squirrel(s).

Please feel free to call in at the home, or for quick access to more information about the home, visit us on our website. All details provided below.
The Langdale Community boasts highly trained staff, providing personal care based on person centred plans of care. All the facilities offered are tailored to meet the needs of individual residents to ensure they are happy and well cared for in a secure, relaxed, clean and homely environment.

The Langdale Community opens its doors to invite you into a home you'll instantly know is meaningful and significant to you. We will begin our discovery together and join you in your journey of the past, present and future.

The benefits of good and proper nutrition have been well documented. The Langdale Community is passionate about feeding your body and soul and providing a balanced menu that is healthy and nutritious. Our chefs prepare three delicious meals a day, as well as snacks and desserts, served in the dining room or delivered to your room and choice of chair.

The home has several communal rooms on the ground floor including 2 spacious and comfortable lounges with TVs, DVD players and music playing systems. In addition, we have a games room with games consoles, a conservatory, an aviary and the occasional squirrel(s).

Apart from the quieter communal areas within the home, we also have an indoor gym for people who wish to maintain their fitness and a dedicated activities room that features a piano, in house performers, primarily singers and pianists, pet therapy, calendar events and armchair exercises. Day trips/excursions are also planned.

In addition to the gym and activities room, we also have a hair and beauty salon and a library.

The home provides a laundry and ironing service and regular church services are available. For further information on whether we can meet your needs/the needs of your loved one(s), please search our home name on CQC's website to view our registered services.
Care, Respect & Dignity

Brookholme Care Home, Chesterfield

- Quiet location, within walking distance of local shops and easy access to local transport
- Person centered care which promotes independence & personal care
- Long and short stays
- Nutritious home cooking, with a choice of meals & special dietary requirements catered for
- A holistic approach directed at the individual’s physical, mental, social, cultural & spiritual needs
- Lots of activities for groups & individuals as well as entertainment, trips & outings

Brookholme Care Home
23 Somersall Lane, Chesterfield, S40 3LA

01246 569662
info@brookholme.co.uk
www.brookholme.co.uk
CHEATSWORTH LODGE
410 Chatsworth Road, Chesterfield, Derbyshire S40 3BQ
Tel: 01246 556655 Places: 40 OP Provider: Indigo Care Services Ltd

ELM LODGE CARE HOME
Stand Road, Newbold, Chesterfield, Derbyshire S41 8SJ
Tel: 01246 456755 Places: 46 OP D Provider: Reason Care Ltd

FAIRVIEW HOUSE
95 Sheffield Road, Chesterfield, Derbyshire S41 7JH
Tel: 01246 203963 Places: 6 LDA YA Provider: Fairplay

FRANCIS HOUSE CARE HOME
2 Eckington Road, Staveley, Chesterfield S43 3XZ
Tel: 01246 470690 Places: 8 OP MH Provider: Francis House Ltd

HEATHERVALE
Heathervale Road, Hasland, Chesterfield, Derbyshire S41 0HZ
Tel: 01246 221569 Places: 39 OP D Provider: Anchor Hanover Group

LAUREL GROVE
9 Wessex Close, Brimington, Chesterfield, Derbyshire S43 1GB
Tel: 01246 271826 Places: 3 LDA YA Provider: Elmcare Ltd

LAURIESTON HOUSE
118 Hady Hill, Chesterfield, Derbyshire S41 OEF
Tel: 01246 238213 Places: 5 LDA Provider: Laurieston House

LIBERTY HOUSE
28 The Green, Mansfield Road, Hasland, Chesterfield, Derbyshire S41 0LJ
Tel: 01246 202572 Places: 7 OP PD LDA SI YA Provider: Freedom Centre Ltd

LITTLEMOOR HOUSE
70 Littlemoor, Newbold, Chesterfield S41 8QQ
Tel: 01246 563150 Places: 5 LDA MH YA Provider: Littlemoor Care Home Ltd

LOUDSLEY HOUSE
Cuttholme Way, Chesterfield, Derbyshire S40 4WG
Tel: 01246 239981 Places: 8 PD LDA MH SI YA Provider: Heathcotes Care Ltd

PENNINE HOUSE
Cuttholme Way, Chesterfield, Derbyshire S40 4WG
Tel: 01246 556453 Places: 8 PD LDA MH SI YA Provider: Heathcotes Care Ltd

RAVENSWORTH CARE HOME
Markham Road, Duckmanton, Chesterfield, Derbyshire S44 5HP
Tel: 01246 823114 Places: 26 OP D LDA Provider: Ravensworth Care Home Ltd

RIDGEWOOD HOUSE
13 Dukes Drive, Newbold, Chesterfield S41 8QB
Tel: 01246 237333 Places: 21 OP Provider: Mr Peter Walsh

RIVERDALE RESIDENTIAL HOME
Sheffield Road, Chesterfield, Derbyshire S41 7LL
Tel: 01246 275003 Places: 40 OP D Provider: Indigo Care Services Ltd

SPINNEY CARE HOME
Lansdown Road, Brimington, Chesterfield, Derbyshire S43 1BE
Tel: 01629 537530 Places: 37 OP Provider: Derbyshire County Council

SPRINGBANK HOUSE
17 Ashgate Road, Chesterfield, Derbyshire S40 4AA
Tel: 01246 237396 Places: 41 OP D Provider: Hill Care Ltd

STAVELEY RESIDENTIAL COMMUNITY CARE CENTRE
Calver Crescent, Middlecroft, Staveley, Chesterfield S43 3NQ
Tel: 01629 533040 Places: 32 OP D Provider: Derbyshire County Council

WOODTHORPE LODGE
7 Norbriggs Road, Chesterfield, Derbyshire S43 3BW
Tel: 07590 713928 Places: 8 PD LDA MH SI YA AD Provider: Parkcare Homes (No 2) Ltd

Visit: www.carechoices.co.uk for further assistance with your search for care
Ashleigh Residential Home

Ashleigh is an attractive house with landscape gardens and patio area. We are situated in a quiet residential area close to the town centre which caters for 25 residents.

- Friendly qualified staff, all trained to NVQ level
- Home cooked food every day with special diets catered for
- Daily activities and choice of lounges
- Visitors are welcome to come at any time of the day

15 Gladstone Road, Chesterfield S40 4TE
Tel: 01246 235162 Email: ashleighres@gmail.com

Bank Close House
Care Home for the Elderly

We provide dedicated 24hr care for 27 elderly people. Respite and day care is also available.

Tel: 01246 208833 | Web: www.devonshire.care
Email: bankclosehouse@devonshire.care

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

Search for care at www.carechoices.co.uk to find support in your area
To locate the homes that best meet your needs, please consider the following:

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Derbyshire Dales care homes with nursing

ASHBOURNE LODGE
80, Derby Road, Ashbourne DE6 1BH
Tel: 01335 301400 Places: 54 OP D PD SI
Provider: Milford Care Ltd

BAKEWELL COTTAGE NURSING HOME
Butts Road, Bakewell, Derbyshire DE45 1EB
Tel: 01629 815220 Places: 38 OP D PD
Provider: Bakewell Cottage Care Home Ltd

BURTON CLOSES HALL
Haddon Road, Bakewell, Derbyshire DE45 1BG
Tel: 01629 814076 Places: 58 OP D PD
Provider: Hill Care Ltd

DENT HOUSE NURSING HOME
30 Chesterfield Road, Matlock, Derbyshire DE4 3DQ
Tel: 01629 584172 Places: 10 OP D LDA MH SI
Provider: Caritas Services Ltd

PRESENTATION SISTERS CARE CENTRE
52 Chesterfield Road, Matlock, Derbyshire DE4 3FT
Tel: 01629 582953 Places: 36 OP
Provider: The Presentation Sisters

THORNHILL HOUSE
Church Lane, Great Longstone, Derbyshire DE45 1TB
Tel: 01629 640034 Places: 19 OP
Provider: The John Thornhill Memorial Trust

VALLEY LODGE CARE CENTRE
Bakewell Road, Matlock, Derbyshire DE4 3BN
Tel: 01629 583447 Places: 64 OP D PD
Provider: Ashmere Derbyshire Ltd

See page 40 for more information on paying for care homes in Derbyshire.

Derbyshire Dales care homes

BIRCHGROVE
82 Lumsdale Road, Upper Lumsdale, Matlock, Derbyshire DE4 5LB
Tel: 01629 584161 Places: 3 LDA
Provider: United Response

DARLEY HALL
Park Lane, Two Dales, Matlock, Derbyshire DE4 2FB
Tel: 01629 735770 Places: 22 OP
Provider: Ivonbrook Properties

DOVE HOUSE (DOVERIDGE)
Derby Road, Doveridge, Derbyshire DE6 5JY
Tel: 01889 560921 Places: 4 LDA YA
Provider: Voyage 1 Ltd

DOVE HOUSE (SUDBURY)
Dairy Lane, Sudbury, Derbyshire DE6 5GX
Tel: 01283 820304 Places: 42 OP D PD
Provider: Midland Health Care Ltd

Service User Bands
OP Older people (65+)
D Dementia
PD Physical disability
LDA Learning disability, autism
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Visit: www.carechoices.co.uk for further assistance with your search for care
Ivonbrook & Darley Hall provide long term care for older people who can look after themselves to a certain extent but who may need help with some, or all, daily tasks such as eating regular meals, personal care, mobility and taking medication. Both homes actively promote choice, independence, activities and a sense of community whereby residents can enjoy life, socialise, get to know each other and be involved with the day to day life of the home.

Enquiries and visits welcome by both homes at any time. Why not have a look round and meet the team working hard to provide the best care and a great place to live?

Ashbourne Lodge is an award winning care home that delivers first class care in beautiful surroundings.

Our state-of-the-art facilities include:

- spacious en-suite bedrooms
- residents cafe & stocked bar
- cinema area
- hairdressing salon
- wheelchair-friendly gardens
- reminiscence lounge
- wifi available throughout home

80 Derby Road, Ashbourne DE6 1BH
ashbourne@milfordcare.co.uk
01335 301 400

At Ashbourne Lodge, you're in safe hands. Part of the Milford Care family, an award winning care home group in Derbyshire.

Burton Closes Hall is situated on the southern boundary of Bakewell, close to some of Derbyshire’s finest open countryside. This elegant mansion was designed by Joseph Paxton and the interior can be attributed to Augustus Pugin, famed for the interior of the Houses of Parliament. The house still retains its decorated ceilings, oak screen work and a beautiful minstrel’s gallery. In the grounds we also have the tallest Ash tree in the Peak District National Park.

At Burton Closes Hall we have 3 distinct units; Nursing, Residential incorporating Residential Dementia, and Young Physically Disabled Unit. Each unit has its own qualified and dedicated team of staff. Many rooms have superb views, all have en-suite facilities, TV and nurse call system. Qualified nurses and skilled care assistants are on duty 24hrs per day. Additional services include, hairdressing, dental and optical care. We also have a full time activities co-ordinator, who organizes regular outings and a full programme of events.

Contact The Home Manager on 01629 814076
burtoncloses@hillcare.net

Visit us online to learn more.
www.milfordcare.co.uk
DOVE HOUSE RESIDENTIAL HOME  
(ASHBOURNE)  
Dovehouse Green, Ashbourne, Derbyshire DE6 1FF  
Tel: 01335 346079 Places: 20 OP  
Provider: Dove House Residential Home Ltd

GERNON MANOR  
Dagnall Gardens, Haddon Road, Bakewell, Derbyshire DE45 1EN  
Tel: 01629 532377 Places: 33 OP  
Provider: Derbyshire County Council

IVONBROOK CARE HOME  
Eversleigh Rise, Darley Bridge, Near Matlock, Derbyshire DE4 2JW  
Tel: 01629 735306 Places: 40 OP  
Provider: Ivonbrook Properties  
Advert page 62

LEYS CARE HOME  
Old Derby Road, Ashbourne, Derbyshire DE6 1BT  
Tel: 01629 532658 Places: 36 OP  
Provider: Derbyshire County Council

LILYBANK HAMLET CARE HOME  
Chesterfield Road, Matlock, Derbyshire DE4 3QD  
Tel: 01629 580919 Places: 55 OP D LDA  
Provider: Progressive Care (Derbyshire) Ltd

LONG MEADOW CARE HOME  
Bakewell Road, Matlock, Derbyshire DE4 3BN  
Tel: 01629 583986 Places: 41 OP D YA  
Provider: Roseberry Care Centres GB Ltd

MASSON HOUSE  
86 Derby Road, Matlock Bath, Derbyshire DE4 3PY  
Tel: 01629 258010 Places: 17 OP  
Provider: Mrs Hazel Teresa Boam

MEADOW VIEW RESIDENTIAL AND COMMUNITY CARE CENTRE  
Bakewell Road, Matlock, Derbyshire DE4 2JF  
Tel: 01629 532486 Places: 32 OP D PD  
Provider: Derbyshire County Council

MOORLAND HOUSE  
Station Road, Hathersage, Hope Valley, Derbyshire S32 1DD  
Tel: 01433 650582 Places: 48 OP  
Provider: Methodist Homes

OLD VICARAGE CARE HOME  
Yeld Road, Bakewell, Derbyshire DE45 1FJ  
Tel: 01629 814659 Places: 24 OP D  
Provider: Bakewell Vicarage Care Home Ltd

RHODELANDS  
Babbs Lane, Doveridge, Derbyshire DE6 5JT  
Tel: 01889 562815 Places: 7 LDA YA  
Provider: Voyage 1 Ltd

UNDERHALL RESPITE AND RESOURCE CENTRE  
Underhall, Chesterfield Road, Two Dales, Matlock, Derbyshire DE4 2SD  
Tel: 01629 732456 Places: 14 OP D  
Provider: Underhall Respite and Resource Centre Ltd

The Presentation Sisters Care Centre  
52 Chesterfield Road, Matlock, Derbyshire, DE4 3FT  
Tel: 01629 582953 F: 01629 551401  
info@presentationcare.co.uk  
Charity no: 327357  
• We have 36 beds for Quality Nursing or Residential Care.  
• Good across all CQC outcomes August 2017  
For further information please contact the Matron or Registered Manager on 01629 582953

Visit: www.carechoices.co.uk for further assistance with your search for care
At Lilybank Care Home we’ve created a luxurious environment in beautiful surroundings where you can live your life to the full.

Our dedicated friendly staff ensure that all your care needs are met, whilst treating you with dignity and respect at all times and encouraging you to do the things you enjoy without the worries of everyday living.

Our high quality services include:

- Luxury Residential Care
- Residential Dementia Care
- Tailored Care Services
- Domiciliary Care
- Respite Care
- Holiday Stays

For further information about our services please call us on:

01629 580 919

info@progressivecare.co.uk | www.progressivecare.co.uk
North East Derbyshire

To locate the homes that best meet your needs, please consider the following:
- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

North East Derbyshire care homes with nursing

**AMBERLEY NURSING HOME**
Church Lane, Calow, Chesterfield S44 5AG
Tel: 01246 599999 (Head Office) Places: 12 **LDA**
Provider: EMH Care and Support Ltd Advert page 20

**BARNFIELD MANOR CARE HOME**
Barnfield Close, Holmewood, Chesterfield S42 5RH
Tel: 01246 855899 Places: 39 **OP D**
Provider: Hill Care Ltd Advert page 66

**BROOKVIEW NURSING HOME**
Holmley Lane, Dronfield, Derbyshire S18 2HQ
Tel: 01246 414618 Places: 60 **OP D PD**
Provider: Brookview Nursing Home Ltd

**ECKINGTON COURT NURSING HOME**
7 Penny Engine Lane, Eckington, Derbyshire S21 4BF
Tel: 01246 430066 Places: 50 **OP PD**
Provider: Indigo Care Services Ltd

**GREEN NURSING HOME**
2 Green Lane, Dronfield, Derbyshire S18 2LZ
Tel: 01246 291515 Places: 41 **OP**
Provider: The Green Nursing Homes Ltd Advert page 66

**HEIGHTS CARE HOME, THE**
Ankerbold Road, Old Tupton, Chesterfield S42 6BX
Tel: 01246 250345 Places: 36 **OP**
Provider: Four Seasons (Bamford) Ltd

**HILL HOUSE CARE HOME**
121 High Street, Clay Cross, Chesterfield S45 9DZ
Tel: 01246 866202 Places: 29 **OP D**
Provider: Sun Care Homes Ltd

**LODGE CARE HOME, THE**
Bridge Street, Killamarsh, Derbyshire S21 1AL
Tel: 01142 996833 Places: 40 **OP D**
Provider: Four Seasons (Bamford) Ltd Advert page 98 & inside back cover

**MORTON GRANGE**
Stretton Road, Morton, Alfreton, Derbyshire DE55 6HD
Tel: 01246 866888 Places: 66 **OP D PD LDA MH YA**
Provider: Inverhome Ltd

**LILYBANK CARE HOME**
At Lilybank Care Home we’ve created a luxurious environment in beautiful surroundings where you can live your life to the full.
Our dedicated friendly staff ensure that all your care needs are met, whilst treating you with dignity and respect at all times and encouraging you to do the things you enjoy without the worries of everyday living.

Our high quality services include:
• Luxury Residential Care
• Residential Dementia Care
• Tailored Care Services
• Domiciliary Care
• Respite Care
• Holiday Stays

**PROGRESSIVE CARE**
Peace of Mind in a Caring Community
For further information about our services please call us on:
01629 580 919
info@progressivecare.co.uk  |  www.progressivecare.co.uk

Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
Barnfield Care Home

Barnfield is situated in the Chesterfield area and is conveniently located near local shops and public transport routes. Barnfield prides itself on the care and attention that is provided to its residents and their families. Barnfield provides nursing care specialising in the care of the elderly with dementia needs. The home has a dedicated team of staff providing the highest standards of care 24 hours per day.

The home is well decorated and maintained to create a warm and homely environment in modern surroundings. There are spacious lounges and dining rooms with a separate secure garden area. People living at the home are actively encouraged to personalise their bedrooms many of which have en-suite facilities to their own tastes.

Barnfield Close, Holmewood, Chesterfield S42 5RH
Tel: 01246 855899  Web: www.hillcare.net
holmewood@hillcare.net
Contact The Home Manager on 01246 855678

The Green Care Home

Luxury Homes, Personalised Care, Peace of Mind

At The Green we pride ourselves on providing the greatest level of personalised care. We do this within luxury purpose-built homes that were designed solely with the resident and their family’s needs in mind.

We would like to tell you more, so please get in touch by phone or via our website or visit us anytime and we can show you around personally.

- Dementia, Nursing, Residential & Respite Care
- Quality Premium Award - Derbyshire County Council

The Green, 45 The Green, Hasland, S41 0LW
T: 01246 556321  E: hasland@thegreencaregroup.com
The Green, 2 Green Lane, Dronfield, S18 2LZ
T: 01246 291515  E: dronfield@thegreencaregroup.com
The Callywhite, Callywhite Lane, Dronfield, S18 2XD
T: 01246 291515  E: callywhite@thegreencaregroup.com

www.thegreencaregroup.com

Holmewood Care Home

Holmewood is located on the outskirts of Chesterfield and is closely situated to our sister home, Barnfield. The home is close to local shops and amenities and within easy reach of Clay Cross and Chesterfield. Holmewood caters for the residential care of the elderly with and without dementia needs. The staff support residents in every possible way through specific care for every specialist care within the home, including physiotherapy and tailored day care for every resident’s need. The home also provides support such as support groups and key topic seminars for families that need additional support care information.

The team at Holmewood is constantly available round the clock should residents require any assistance and an individual care plan for every individual that will communicate any specific needs and support for the resident and their family’s peace of mind. The experienced team also provide an Independent Living Training Programme and additional support on care funding and discussing wishes and wants with residents loved ones.

27 Barnfield Close, Holmewood, Chesterfield S42 5RH
Tel: 01246 855578  Web: www.hillcare.net
holmewood@hillcare.net
Contact The Home Manager on 01246 855678

Cherry Tree House

A fresh approach to care

Tel: 01246 813258
www.cherrytreehousecare.co.uk
96 Creswell Rd, Clowne, Chesterfield S43 4NA

Cherry Tree House is an 18 bed care home providing person centred care for people experiencing a mental health illness, brain injury and neurological illness. We also provide specialist bariatric care. We offer nursing and residential care and all rooms are en-suite. There are spacious dining and lounge areas plus a range of rooms offering activities, entertainment and vocational opportunities to ensure days are varied. We actively involve family and friends in our care planning and welcome visitors any time.
North East Derbyshire care homes

23 CECIL ROAD
Dronfield, Derbyshire S18 2GW
Tel: 01246 291673 Places: 6 LDA YA
Provider: Voyage 1 Ltd

48 HEATH ROAD
Holmewood, Chesterfield, Derbyshire S42 5SW
Tel: 01246 857620 Places: 8 LDA YA
Provider: Voyage 1 Ltd

APRIL PARK
West Street, Eckington, Derbyshire S21 4GA
Tel: 01246 430683 Places: 40 OP
Provider: Meridian Healthcare Ltd

BROOM COTTAGE
159 Birkinstyke Lane, Stonebroom, Alfreton, Derbyshire DE5 6LD
Tel: 01773 873601 Places: 5 LDA
Provider: Mrs Jacqueline Eales

CALLYWHITE CARE HOME
Callywhite Lane, Dronfield, Derbyshire S18 2XD
Tel: 01246 291515 Places: 39 OP D PD MH SI
Provider: The Green Nursing Homes Ltd

CLAYDON LODGE
Crich Place, North Wingfield, Chesterfield S42 5LY
Tel: 01246 852435 Places: 45 OP D
Provider: Mr Diwan Chand and Dr Anjuman Diwan Chand

GABLES RETIREMENT HOME
Heath Road, Holmewood, Chesterfield S42 5SJ
Tel: 01246 855152 Places: 35 OP
Provider: D O’Brien

GRANGE CARE HOME
88 Southgate, Eckington, Derbyshire S21 9FT
Tel: 01629 537487 Places: 25 OP
Provider: Derbyshire County Council

GROVE HOUSE
Moor Road, Ashover, Chesterfield, Derbyshire S45 OAR
Tel: 01246 592092 Places: 31 OP D
Provider: Peak Care Ltd

HAZELDENE HOUSE RESIDENTIAL HOME
21 High Street, Clay Cross, Chesterfield, Derbyshire S45 9DX
Tel: 01246 856215 Places: 21 OP D
Provider: Hazeldene Residential Home Ltd

HOLMEWOOD MANOR CARE HOME
27 Barnfield Close, Holmewood, Chesterfield, Derbyshire S42 5RH
Tel: 01246 855678 Places: 40 OP D
Provider: Hill Care Ltd

MEADOW GRANGE
Holmesfield Road, Dronfield, Woodhouse, Derbyshire S18 5WS
Tel: 01142 891110 Places: 60 OP D
Provider: Meadow Grange Nursing Home Ltd

NETHERMOOR CARE HOME
50/52 Bridge Street, Killamarsh, Derbyshire S21 1AL
Tel: 01142 481418 Places: 33 OP D
Provider: Nethermoor Care Home Ltd

OLD VICARAGE CARE HOME
Stretton Road, Clay Cross, Chesterfield S45 9AQ
Tel: 01246 866770 Places: 40 OP D
Provider: Adept Care Homes

Hollybank House is a delightful Nursing and Residential care home, housed over 2 floors and set in the beautiful countryside of Oakerthorpe, Derbyshire. Many of the rooms are en-suite and all are decorated and furnished to a modern, but homely style.

We are also able to offer the following additional services:

- Physiotherapy, Occupation and Speech Therapy
- Podiatry
- Aromatherapy & Reflexology
- Hairdresser
- Beautician
- Library Services
- Outings/Social Activities

Chesterfield Road, Oakerthorpe, Alfreton, Derbyshire DE55 7LP
T: 01773 831 791 E: hh@onlycareltd.com
W: www.onlycareltd.com

Visit: www.carechoices.co.uk for further assistance with your search for care
Care, Respect & Dignity

Richmond Care Home, Shirebrook

Choosing a care home is one of the biggest decisions you may have to make. Here, care manager Kate Birch gives us an insight into life at Richmond Residential Care Home.

Tell us about the facilities offered at Richmond Residential Care Home.

We provide homely comforts that focus on the needs of our service users, enabling them to have their say on the day-to-day running of their home. Lounge areas provide the opportunity to join in activities, watch TV, listen to music, socialise with others or have some privacy. A wide range of books are available to cater for varied tastes and interests. A laundry service is available on site at no extra cost. The home has an accessible garden with a heated patio. We have recently introduced a café where residents and their visitors are able to have a quiet chat and a cup of tea.

How would you describe the atmosphere of the home?

We pride ourselves on the feedback we receive from residents, their family members and healthcare professionals on how friendly and approachable staff are. Visitors to the home are always given a warm welcome.

In what ways do staff help residents maintain their dignity and independence?

We really do care about making a difference to the lives of our residents. We respect each individual’s right to privacy and dignity and promote their independence and choices in their chosen daily activities.

What opportunities are there for social interaction?

An individual therapeutic activities programme is designed to retain abilities, skills and dexterity and to explore possible new ideas. Social outings are planned during meetings with residents. Our hairdresser and local church representatives visit regularly. Entertainers visit throughout the month providing exercise classes, arts and crafts and sing-along with our keyboard player.

Tell us about the training staff undertake to ensure the home delivers the highest quality of care.

Training is identified to comply with our service users' needs and Care Quality Commission regulations. All mandatory training is completed on induction and is ongoing. It includes health and safety, moving & handling, food hygiene, infection control, first aid, fire safety, mental capacity and safeguarding adults. Senior staff undertake training in the safe handling & administration of medication as well as team leadership.

Dementia awareness, end-of-life care and person-centered care planning provide staff with the skills to give the highest standards of care at all times.

- Quiet location, within walking distance of local shops and easy access to local transport
- Person centered care which promotes independence & personal care
- Long and short stays
- Nutritious home cooking, with a choice of meals & special dietary requirements catered for
- A holistic approach directed at the individuals’ physical, mental, social, cultural & spiritual needs
- Lots of activities for groups & individuals as well as entertainment, trips & outings

Richmond Residential Care Home, Recreation Road, Shirebrook, Mansfield NG20 8GE
01623 748474
info@richmondcarehome.co.uk
www.richmondcarehome.co.uk
To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

### Bolsover care homes with nursing

#### AUTUMN GRANGE
Linden Road, Creswell, Derbyshire S80 4JT  
Tel: 01909 714098  
Places: 54  
Provider: Monarch Consultants Ltd  [Advert page 73](#)

#### BLACKWELL CARE CENTRE
Gloves Lane, Blackwell, Alfreton, Derbyshire DE55 5JJ  
Tel: 01773 863388  
Places: 49  
Provider: Ambiance Care (Blackwell) Ltd

#### GRANGE CARE HOME
Field Drive, Shirebrook, Derbyshire NG20 8BS  
Tel: 01623 747070  
Places: 50  
Provider: Indigo Care Services Ltd

#### HADDON HOUSE
32-34 High Street, Clowne, Chesterfield, Derbyshire S43 4JU  
Tel: 01246 811106  
Places: 40  
Provider: Monarch Consultants Ltd  [Advert page 73](#)

#### HOLLYBANK NURSING HOME
30-32 Skinner Street, Creswell, Derbyshire S80 4JH  
Tel: 01909 721247  
Places: 30  
Provider: Hollybank Nursing Home Ltd

#### MILLFIELD CARE HOME
Cedar Park Drive, Bolsover, Chesterfield, Derbyshire S44 6XP  
Tel: 01246 825959  
Places: 45  
Provider: Indigo Care Services Ltd

#### OAKLANDS NORTH CARE HOME
North Road, Whaley Thorns, Langwith, Derbyshire NG20 9BN  
Tel: 01623 744412  
Places: 40  
Provider: Knightingale Care Ltd  [Advert page 73](#)

#### PINXTON MANOR NURSING HOME
Church Street West, Pinxton, Derbyshire NG16 6PX  
Tel: 01773 819191  
Places: 40  
Provider: Monarch Healthcare  [Advert page 73](#)

#### VALE CARE HOME, THE
Castle Lane, Bolsover, Chesterfield, Derbyshire S44 6PS  
Tel: 01246 824252  
Places: 40  
Provider: Four Seasons (Bamford) Ltd

#### WHITWELL PARK
130 Welbeck Street, Whitwell, Derbyshire S80 4TP  
Tel: 01909 724800  
Places: 34  
Provider: Whitwell Park Care Home Ltd

Service User Bands:  
- **OP** Older people (65+)  
- **D** Dementia  
- **PD** Physical disability  
- **LDA** Learning disability, autism  
- **MH** Mental health  
- **SI** Sensory impairment  
- **YA** Younger adults  
- **AD** People who misuse alcohol or drugs

Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
Welcome to our homes...

Our care homes have built up excellent reputations within their local communities with the vast majority of our new residents coming through recommendations from others. This has been established through our commitment to the ongoing provision of dedicated quality care delivered within a high quality, yet homely environment.

**The Maple York Care Group**

Head Office, Normanton Lodge, 75 Mansfield Road, South Normanton, Derbyshire DE55 2EF

Telephone: 01773 811453
Fax: 01773 581754
E-mail: info@my-care.co.uk
Website: www.my-care.co.uk

**Normanton Lodge Care Home**

75 Mansfield Road, South Normanton, Derbyshire DE55 2EF

T: 01773 811453
E: info@my-care.co.uk

**Manorfields**

47 Farley Road, Derby DE23 6BW

T: 01332 346248
E: manorfields@my-care.co.uk

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If you are considering a care home with nursing, see the checklist on page 37.

For information on different types of care homes, see page 35.

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Search for care at www.carechoices.co.uk to find support in your area
Bolsover care homes

**CLIFF HOUSE CARE HOME**  
Cliff Hill, Clowne, Chesterfield, Derbyshire S43 4LE  
Tel: 01246 810246 Places: 40 **OP**  
Provider: Knightingale Care Ltd

**CORNER HOUSE**  
65A Welbeck Street, Whitwell S80 4TW  
Tel: 01909 724800 Places: 3 **OP D PD LDA SI YA**  
Provider: Whitwell Park Care Home Ltd

**EAST CLUNE CARE HOME**  
West Street, Clowne, Chesterfield, Derbyshire S43 4NW  
Tel: 01629 537080 Places: 30 **OP**  
Provider: Derbyshire County Council

**EAST FIELDS**  
24a East Crescent, Duckmanton, Chesterfield, Derbyshire S44 5ET  
Tel: 01246 824511 Places: 8 **LDA**  
Provider: Royal Mencap Society

**ELM HOUSE RESIDENTIAL CARE HOME**  
7 Elm Close, Bolsover, Chesterfield S44 6EA  
Tel: 01246 826230 Places: 8 **LDA**  
Provider: Mrs Jaywantee O’Farrell

**HEATHFIELD GARDENS**  
163-165 High Street, Tibshelf, Derbyshire DE55 5NN  
Tel: 01773 872229 Places: 11 **LDA**  
Provider: Potensial Ltd

**HOLLIES, THE**  
The Hamlet, South Normanton, Derbyshire DE55 2JN  
Tel: 01773 580872 Places: 23 **MH YA**  
Provider: Prime Life Ltd

**HOLMLEA CARE HOME**  
Waverley Street, Tibshelf, Derbyshire DE55 5PS  
Tel: 01629 537110 Places: 40 **OP**  
Provider: Derbyshire County Council

**LANGWITH LODGE**  
The Park, Nether Langwith, Mansfield NG20 9ES  
Tel: 01623 742204 Places: 54 **OP D**  
Provider: Your Health Ltd

**LYNCROFT CARE HOME**  
88 Alfreton Road, South Normanton, Alfreton, Derbyshire DE55 2AS  
Tel: 01773 580963 Places: 9 **OP LDA YA**  
Provider: Glenfield Care Ltd

**MARKHAM HOUSE**  
80 Moorfield Avenue, Bolsover, Derbyshire S44 6EL  
Tel: 01246 822885 Places: 13 **PD LDA MH SI YA AD**  
Provider: Voyage 1 Ltd

**NEW BASSETT HOUSE**  
Park Avenue, Shirebrook, Derbyshire NG20 8JW  
Tel: 01629 537117 Places: 40 **OP**  
Provider: Derbyshire County Council

**NORMANTON LODGE CARE HOME**  
75 Mansfield Road, South Normanton, Derbyshire DE55 2EF  
Tel: 01773 811453 Places: 43 **OP D SI**  
Provider: Normanton Lodge Ltd

**POPLARS CARE HOME**  
1 Station Road, Whitwell, Derbyshire S80 4TD  
Tel: 01909 722244 Places: 6 **LDA**  
Provider: Autism East Midlands

**RICHMOND RESIDENTIAL CARE HOME**  
Recreation Road, Shirebrook, Derbyshire NG20 8QE  
Tel: 01623 748474 Places: 40 **OP D PD SI**  
Provider: Rosecare Shirebrook Ltd

**SAINT ELKAS CARE HOME**  
75 Hill Top, Bolsover, Chesterfield S44 6NJ  
Tel: 01246 241519 Places: 9 **MH**  
Provider: Saint Elkas Ltd

**SPION KOP CARE HOME**  
72-74 Park Lane, Pinxton, Derbyshire NG16 6PS  
Tel: 01773 862813 Places: 6 **MH**  
Provider: Spion Kop Care Home Ltd

**THOMAS COLLEDGE HOUSE CARE HOME**  
Oxcroft Lane, Bolsover, Chesterfield, Derbyshire S44 6DJ  
Tel: 01629 537495 Places: 24 **OP**  
Provider: Derbyshire County Council

Visit: www.carechoices.co.uk for further assistance with your search for care
Amber Valley care homes with nursing

ACACIA LODGE
Peveril Court, Sandham Lane, Ripley, Derbyshire DE7 5NR
Tel: 01773 570248 Places: 18 OP D MH
Provider: Salvero Healthcare Ltd

ASHFIELDS CARE HOME
34 Mansfield Road, Heanor, Derbyshire DE75 7AQ
Tel: 01773 712664 Places: 46 OP D PD
Provider: Ashfields Care Ltd

BANKWOOD CARE HOME
Duffield Bank, Belper, Derbyshire DE56 4BG
Tel: 01332 841737 Places: 40 OP PD YA
Provider: HC-One Ltd

FIRS CARE HOME
90 Glass House Hill, Codnor, Derbyshire DE5 9QT
Tel: 01773 743810 Places: 42 OP D PD
Provider: Ashmere Derbyshire Ltd

HOLLYBANK HOUSE
Chesterfield Road, Oakerthorpe, Alfreton DE5 7LP
Tel: 01773 831791 Places: 45 OP D
Provider: Hollybank House (Derby) Ltd

KILBURN CARE HOME
Dale Park Avenue, Kilburn, Derbyshire DE56 0NR
Tel: 01332 899541 Places: 49 OP D YA
Provider: Four Seasons (Bamford) Ltd

MAPLE LEAF HOUSE
Kirk Close, Ripley, Derbyshire DE5 3RY
Tel: 01773 513361 Places: 48 OP D
Provider: Methodist Homes

MEADOWS CARE HOME
76 Mansfield Road, Alfreton DE55 7JL
Tel: 01773 520491 Places: 70 OP D PD
Provider: Milford Care Ltd

MILFORD HOUSE
Derby Road, Milford, Near Belper DE56 0QW
Tel: 01332 841753 Places: 65 OP D PD
Provider: Milford Care Ltd

RIDGeway NURSING HOME
Crich Lane, Ridgeway, Belper, Derbyshire DE56 2JH
Tel: 01773 853500 Places: 37 OP D
Provider: Sudera Care Associates Ltd

SHIPLEY HALL CARE HOME
The Field, Shipley, Near Heanor, Derbyshire DE75 7JH
Tel: 01773 764906 Places: 30 OP D MH
Provider: Shipley Hall Ltd

SHIPLEY LODGE
94 Derby Road, Heanor, Derbyshire DE75 7QJ
Tel: 01773 535212 Places: 16 MH
Provider: National Schizophrenia Fellowship

SPENCER GROVE
Springwood Gardens, Belper, Derbyshire DE56 1RT
Tel: 01773 599349 Places: 68 OP D PD YA
Provider: Milford Care Ltd

To locate the homes that best meet your needs, please consider the following:
- Many nursing homes also provide residential care.
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- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

You can also search for care at www.carechoices.co.uk to find support in your area.
Offering Residential & Nursing Care for Older People and Specialist Dementia and Palliative Care for Adults Aged 50+

We understand how confusing it can be choosing a care home for yourself, or a loved one. Monarch Healthcare homes have an open-door policy and we’re happy to give impartial advice and a tour of our homes without obligation. Our dedicated team of nurses and carers are expertly trained to discuss your requirements and advise you about the specialist dementia care and devoted palliative care services we offer.

We encourage you to visit our homes, sample a meal from our restaurant or join in with one of our social events to help make up your mind. Monarch Healthcare works hard on its dementia strategy and believes in a completely person-centred approach to care. In all our homes we put the needs of our residents first, we’re dedicated to understanding the needs of our residents, providing excellent standards in our hospitality services and making each day fulfilling and meaningful.

Our homes are shaped by our residents needs and preferences, from décor to menu choices. We work in your home.

For more information, or to request a brochure, please contact the home, or head office on tel: 01159 844839 email: info@monarchhealthcare.co.uk
Search for care at www.carechoices.co.uk to find support in your area

Shipley Hall Care Home
Our holistic approach to nursing and care promotes quality of life. We encourage our service users to have ‘a voice’ to promote empowerment.
- Set in attractive parkland grounds
- Accommodation is provided on ground and first floor, with passenger lift
- Facilities for thirty residents
- Sensory room
- Dementia aware
- NHS / continuing care, private and SS funded welcome. Minimum top up fee but negotiable according to care needs and package
- Day care services and short term care available
- Complex needs care packages

The Field • Shipley • Nr Heanor • Derbyshire • DE75 7JH

Telephone: 01773 764906
Fax: 01773 764906
Resident: 01773 531223

Spencer Grove
Benefitting from a spacious layout and design, Spencer Grove offers an award-winning home with staff who are trained and qualified to deliver the best service to our residents.

Springwood Gardens, Belper, DE56 1RT
01773 599 349

Coxbench Hall Residential Home
Family-run home providing quality care since 1984
Permanent, short-term and day care offered
1st day visit complimentary
Contact us on
01332 880200
or email office@coxbench-hall.co.uk

Holbrook Hall
Quality Care for the Elderly
An Elegant and Spacious Family Run Residential Care Home Set in Beautiful Surroundings with an Excellent Reputation

Hillgrove Care Home
Benefitting from a spacious layout and design, Hillgrove offers an award-winning home with staff who are trained and qualified to deliver the best service to our residents.

The Meadows
The Meadows is a purpose-built care home, specially designed to create a community feel. Our experienced nurses and carers are devoted to support our residents to live a quality of life in comfortable and relaxed surroundings.

The Field • Shipley • Nr Heanor • Derbyshire • DE75 7JH

Telephone: 01773 764906
Fax: 01773 764906
Resident: 01773 531223

An Elegant and Spacious Family Run Residential Care Home Set in Beautiful Surroundings with an Excellent Reputation

Distinct Georgian elegance coupled with a warm, friendly atmosphere that has recently been complemented by beautifully refurbished surroundings.

Derby Road, Milford, DE56 OQW
01332 841 753

Nursing • Dementia • Residential • Long-Term • Respite • Day Care
info@milfordcare.co.uk
www.milfordcare.co.uk

WINNING HOMES AWARD
“All of our homes are currently rated GOOD by the Care Quality Commission.”*

*As of 25/04/2019

“Search for care at www.carechoices.co.uk to find support in your area”

Search for care at www.carechoices.co.uk to find support in your area
Amber Valley care homes

<table>
<thead>
<tr>
<th>Amber Valley care homes with nursing continued</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WOODLANDS NURSING HOME</strong></td>
</tr>
<tr>
<td>Butterley Hill, Ripley, Derbyshire DE5 3LW</td>
</tr>
<tr>
<td>Tel: 01773 744919 Places: 40 <strong>OP D</strong></td>
</tr>
<tr>
<td>Provider: Monarch Healthcare  <strong>Advert page 73</strong></td>
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<tr>
<td><strong>YARNINGDALE HEALTH CARE</strong></td>
</tr>
<tr>
<td>Holywell Avenue, Codnor, Derbyshire DE5 9SG</td>
</tr>
<tr>
<td>Tel: 01773 740960 Places 20 <strong>D PD MH</strong></td>
</tr>
<tr>
<td>Provider: Yarningdale Health Care Ltd</td>
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</table>

**Amber Valley care homes**

16 MANSFIELD ROAD
Heanor, Derbyshire DE75 7AJ
Tel: 01773 711270 Places: 4 **LDA**
Provider: United Response

243 CHURCH STREET
Waingroves, Ripley, Derbyshire DE5 9TF
Tel: 01773 438227 Places: 5 **PD LDA SI YA**
Provider: Our House Waingroves Ltd

ADA BELFIELD HOUSE CARE HOME
Field Lane, Belper, Derbyshire DE56 1DF
Tel: 01629 531297 Places: 25 **OP**
Provider: Derbyshire County Council

ASH LEA HOUSE
Chesterfield Road, Alfreton, Derbyshire DE55 7DT
Tel: 01773 521763 Places: 14 **LDA**
Provider: Clearwater Care (Hackney) Ltd

BELPER VIEWS
50/52 Holbrook Road, Belper DE56 1PB
Tel: 01773 829733 Places: 25 **OP**
Provider: A Kilkenny

BERRYBROOK HOUSE
230 Derby Road, Denby, Ripley DE5 8NN
Tel: 01332 881682 Places: 4 **LDA YA**
Provider: A Berry Support Services Ltd

BUTTERLEY HOUSE
Old Coach Road, Ripley, Derbyshire DE5 3QU
Tel: 01773 745636 Places: 37 **OP D**
Provider: First For Care Ltd

CODNOR PARK RESIDENTIAL HOME
88 Glass House Hill, Codnor DE5 9QT
Tel: 01773 741111 Places: 40 **OP D PD YA**
Provider: Ashmere Derbyshire Ltd

COPPERBEECH
172 Heanor Road, Smalley, Derbyshire DE7 6DY
Tel: 01773 530937 Places: 3 **LDA**
Provider: United Response

COXBENCH HALL
Alfreton Road, Coxbench, Derbyshire DE21 5BB
Tel: 01332 880200 Places: 39 **OP**
Provider: Coxbench Hall Ltd  **Advert page 78**

ECCLESBOURNE LODGE
Wirksworth Road, Duffield, Derbyshire DE56 4AQ
Tel: 01332 843430 Places: 10 **LDA YA**
Provider: Winslow Court Ltd

FLORENCE SHIPLEY RESIDENTIAL AND COMMUNITY CARE CENTRE
Market Place, Heanor, Derbyshire DE75 7AA
Tel: 01629 531367 Places: 32 **OP D PD MH SI YA**
Provider: Derbyshire County Council

GLASSHOUSE HILL
100 Glasshouse Hill, Codnor, Near Ripley, Derbyshire DE5 9QT
Tel: 01773 570450 Places: 11 **OP PD MH SI YA AD**
Provider: Voyage 1 Ltd

GREEN GABLES
42 Wingfield Road, Alfreton, Derbyshire DE55 7AN
Tel: 01773 832422 Places: 29 **OP PD YA**
Provider: Leonard Cheshire Disability

HOLBROOK HALL
Makeney Road, Holbrook, Belper, Derbyshire DE56 0TF
Tel: 01332 880698 Places: 36 **OP**
Provider: Fairway Homes (Derby) Ltd  **Advert page 74**

Visit: www.carechoices.co.uk for further assistance with your search for care

Service | User Bands |
--------|-----------|
OP | Older people (65+) |
D | Dementia |
PD | Physical disability |
LDA | Learning disability, autism |
MH | Mental health |
SI | Sensory impairment |
YA | Younger adults |
AD | People who misuse alcohol or drugs |
Millington Springs is a home where we Care for Life. At Millington Springs, our objective is simple; to provide the highest quality of individualised care, in the best possible surroundings, with the active involvement of our residents and their representatives. Millington Springs is registered with the CQC and provides Nursing, Residential, Respite and Pallative Care.

To arrange a visit or make an enquiry 01773 863557
Email us at enquiries@millingtonsprings.com

160 Portland Road, Selston, Nottingham NG16 6AN
Amber Valley care homes continued

KIDSLEY GRANGE
160 Heanor Road, Smalley, Derbyshire DE7 6DX
Tel: 01773 769807 Places: 21 OP D PD YA
Provider: Ashmere Derbyshire Ltd

KING WILLIAM RESIDENTIAL HOME
Lowes Hill, Ripley, Derbyshire DE5 3DW
Tel: 01773 748841 Places: 28 OP D PD YA
Provider: Ashmere Derbyshire Ltd

MOREWOOD CENTRE
Wingfield Road, Alfreton Park, Alfreton, Derbyshire DE55 7AL
Tel: 01629 531669 Places: 10 LDA
Provider: Derbyshire County Council

OLD VICARAGE
Market Place, Riddings, Derbyshire DE55 4BQ
Tel: 01773 607479 Places: 10 LDA
Provider: Mr and Mrs R Miles

OSMASTON GRANGE CARE CENTRE
5-7 Chesterfield Road, Belper DE56 1FD
Tel: 01773 820980 Places: 80 OP D
Provider: Osmaston Grange Care Home Ltd

ROWTHORNE CARE HOME
Rowthorne Avenue, Swanwick, Derbyshire DE55 1RZ
Tel: 01629 531865 Places: 40 OP
Provider: Derbyshire County Council

SMALLEY HALL RESIDENTIAL HOME
Main Road, Smalley, Derbyshire DE7 6DS
Tel: 01332 882848 Places: 26 OP D PD YA
Provider: Ashmere Derbyshire Ltd

SPRINGWOOD HOUSE
Duffield Bank, Duffield, Derbyshire DE56 4BG
Tel: 01332 840757 Places: 29 OP Advert page 74
Provider: Springwood Residential Home Ltd

TREETOPS
10 Church Street, Riddings, Alfreton, Derbyshire DE55 4BX
Tel: 01773 528080 Places: 19 MH
Provider: Midshires Healthcare Ltd

WHEATHILLS HOUSE
Brun Lane, Kirk Langley, Derbyshire DE6 4LU
Tel: 01332 824600 Places: 30 OP
Provider: Richard Whitehouse Advert page 36

---

Ridgeway is a warm and welcoming 37 persons residential and nursing home, set in the heart of the beautiful Amber Valley.

- Permanent or respite
- Dedicated and Caring staff trained in Nursing, Residential and Dementia Care
- Person centred approach
- Excellent home cooked food
- Large gardens & patio area
- Some rooms ensuite
- Daily activities and events
- In-house facilities, such as hairdressing & chiropodist
- Private & non-private clients welcome

Tel: 01773 853500 Email: info@ridgewaynursing.co.uk
Web: www.ridgewaynursing.co.uk

Visit: www.carechoices.co.uk for further assistance with your search for care

Service User Bands OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs
Bramble Lodge is a charming property situated in scenic surroundings, but with convenient transport routes, which is dedicated to the highest quality of residential and dementia care.

Passionate about maintaining a residence that is ideal for the practice of modern care, Bramble Lodge now has three purpose-built extensions that offer en-suite bedrooms, while residents also have access to four comfortable lounges, patios and gardens.

A spacious activities room allows carers to support a versatile lifestyle and personal interests, while the home also has its own hairdressing salon, reminiscence area, sensory area and library.

Bramble Lodge, 82 High Lane West, West Hallam, Derbyshire DE7 6HQ
T: 0115 9444545 / E: karen@bramblelodge.com / www.bramblelodge.com

Coxbench Hall Residential Home
Family-run home providing quality care since 1984
Permanent, short-term and day care offered
1st day visit complimentary
Contact us on 01332 880200 or email office@coxbench-hall.co.uk
www.coxbench-hall.co.uk

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© What have you found useful?
© What could we do better?

www.carechoices.co.uk/reader-survey
To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

Erewash care homes with nursing

ALEXANDRA CARE HOME
370 Wilsthorpe Road, Long Eaton NG10 4AA
Tel: 0115 946 2150 Places: 40 OP D
Provider: HC-One Oval Ltd

ASHFORD LODGE NURSING HOME
1 Gregory Street, Ilkeston, Derbyshire DE7 8AE
Tel: 0115 930 7650 Places: 20 OP D
Provider: A Carnachan

BODEN HOUSE
West Gate, Long Eaton, Nottingham, Nottinghamshire NG10 1EF
Tel: 0115 972 1530 Places: 27 MH YA
Provider: Aspire Health and Care Ltd

CEDARS AND LARCHES CARE HOME
16 Queens Drive, Ilkeston, Derbyshire DE7 5GR
Tel: 0115 871 7858 Places: 69 OP
Provider: Four Seasons (Evedale) Ltd

CHILWELL HOUSE
24 Wilmot Street, Ilkeston, Derbyshire DE7 8BD
Tel: 0115 854 0373 Places: 17 OP MH
Provider: Aspire Health and Care Ltd

CHURCH VIEW & LARKLANDS CARE HOME
St Johns Road, Ilkeston, Derbyshire DE7 5PA
Tel: 0115 932 3209 Places: 10 OP PD LDA SI
Provider: United Health Ltd

HADDON HOUSE CARE HOME
38 Lord Haddon Road, Ilkeston, Derbyshire DE7 8AW
Tel: 0115 944 1641 Places: 30 OP D
Provider: Four Seasons Health Care (England) Ltd

LADYWOOD
Eaton Avenue, Kirk Hallam, Ilkeston, Derbyshire DE7 4HL
Tel: 0115 944 0577 Places: 38 OP
Provider: HC-One Ltd

OLD VICARAGE
17 Breedon Street, Long Eaton, Derbyshire NG10 4ES
Tel: 0115 972 7454 Places: 30 OP D PD MH
Provider: SRJ Care Home Ltd

OLIVER HOUSE
33 Oliver Road, Kirk Hallam, Ilkeston, Derbyshire DE7 4JY
Tel: 0115 944 0484 Places: 26 OP D
Provider: Sajid Mahmood

RUTLAND MANOR
99/109 Heanor Road, Ilkeston, Derbyshire DE7 8TA
Tel: 0115 944 0322 Places: 41 OP D
Provider: Monarch Healthcare

SANDIACRE COURT CARE CENTRE
Derby Road, Sandiacre, Nottingham NG10 5GT
Tel: 0115 896 3940 Places: 81 OP D PD SI
Provider: Hudson (Sandiacre) Ltd

Visit: www.carechoices.co.uk for further assistance with your search for care
Erewash care homes with nursing continued

VICTORIA PARK CARE HOME
Manners Road, Ilkeston, Derbyshire DE7 5HB
Tel: 0115 944 0774 Places: 39 OP
Provider: HC-One Ltd

WOODHALL PARK NURSING HOME
Risley Hall, Derby Road, Risley, Derbyshire DE72 3SS
Tel: 0115 949 0444 Places: 42 OP D PD SI
Provider: Mrs I Crosbie

Erewash care homes

9 BLUNT STREET
Stanley Common, Ilkeston, Derbyshire DE7 6FZ
Tel: 0115 932 3491 Places: 4 PD LDA
Provider: United Response

ASHLEE CARE HOME
89 Nottingham Road, Long Eaton NG10 2BU
Tel: 0115 972 1732 Places: 21 OP D
Provider: Sunbreeze Healthcare Ltd

BEECHCROFT CARE HOME
Nursery Avenue, West Hallam, Derbyshire DE7 6JB
Tel: 01629 531305 Places: 40 OP
Provider: Derbyshire County Council

BRAMBLE LODGE
82 High Lane West, West Hallam, Derbyshire DE7 6HQ
Tel: 0115 944 4545 Places: 65 OP D
Provider: Bucintoro Ltd

BRIAR CLOSE HOUSE CARE HOME
Briar Close, Borrowash, Derbyshire DE72 3GB
Tel: 01629 531559 Places: 40 OP
Provider: Derbyshire County Council

CAMBIAN CONIFERS
1 Central Avenue, Borrowash, Derby DE72 3JZ
Tel: 01332 665298 Places: 9 LDA YA
Provider: Cygnet Learning Disabilities Midlands Ltd

CAMDEN CARE HOME
85 Nottingham Road, Long Eaton, Derbyshire NG10 2BU
Tel: 0115 973 6468 Places: 18 OP D
Provider: Sunbreeze Healthcare Ltd

CANAL VUE
107 Awsworth Road, Ilkeston, Derbyshire DE7 8JF
Tel: 0115 932 6968 Places: 70 OP D PD SI YA
Provider: Eastgate Care Ltd Advert inside front cover

COPPICE & OAKSIDE CARE HOME
Shipley Common Lane, off Heanor Road, Ilkeston, Derbyshire DE7 8TQ
Tel: 0115 944 3690 Places: 10 OP PD LDA SI YA
Provider: United Health Ltd

FIRS RESIDENTIAL HOME
9 Stevens Lane, Breaston, Derbyshire DE72 3BU
Tel: 01332 872535 Places: 28 OP D MH
Provider: The Firs Care Home Ltd

FULLWOOD HOUSE
65-67 Lord Haddon Road, Ilkeston, Derbyshire DE7 8AU
Tel: 0115 932 3469 Places: 10 MH YA
Provider: Approach Community Homes Ltd

GRANGE RESIDENTIAL CARE HOME
39 Bostocks Lane, Sandiacre, Derbyshire NG10 5NL
Tel: 0115 939 9489 Places: 36 OP D PD SI YA
Provider: The Grange (Sandiacre) Ltd

HAZELWOOD CARE HOME
Skeavingtons Lane, Cotmanhay, Ilkeston, Derbyshire DE7 8SW
Tel: 01629 531942 Places: 30 OP
Provider: Derbyshire County Council

HEATHCOTES CARE
1 Bradshaw Street, Sawley, Derbyshire NG10 3GT
Tel: 0115 972 1376 Places: 6 LDA MH
Provider: Heathcotes Care Ltd

Service
Older people (65+)
Dementia
Physical disability
Learning disability, autism
Mental health
Sensory impairment
Younger adults
People who misuse alcohol or drugs

Search for care at www.carechoices.co.uk to find support in your area

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Erewash care homes continued

HILLSIDE HOUSE
31 Albany Street, Ilkeston, Derbyshire DE7 5AD
Tel: 0115 930 0171 Places: 2 PD LDA SI YA
Provider: United Health Ltd

LACEMAKER COURT RESIDENTIAL AND COMMUNITY CARE CENTRE
Tamworth Road, Long Eaton, Derbyshire NG10 1BE
Tel: 01629 531869 Places: 16 OP D PD
Provider: Derbyshire County Council

LADYCROSS HOUSE CARE HOME
Travers Road, Sandiacre, Derbyshire NG10 5GF
Tel: 01629 531818 Places: 35 OP
Provider: Derbyshire County Council

LONGMOOR LODGE CARE HOME
114 Longmoor Lane, Sandiacre, Derbyshire NG10 5JP
Tel: 0115 949 9991 Places: 46 OP D
Provider: Hill Care Ltd

MARION HOUSE
5 Central Avenue, Borrowash, Derby, Derbyshire DE72 3JZ
Tel: 0772 0084358 Places: 5 PD LDA SI
Provider: Cygnet Learning Disabilities Midlands Ltd

OLD VICARAGE, THE
Bullock Lane, Ironville, Nottingham, Nottinghamshire NG16 5NP
Tel: 01773 541254 Places: 9 LDA YA
Provider: Creative Care (East Midlands) Ltd

PAXTON HOUSE
39-41 Chestnut Grove, Borrowash, Derby, Derbyshire DE72 3JP
Tel: 01332 667848 Places: 8 LDA YA
Provider: Potensial Ltd

PETERSHAM CENTRE
58-60 Petersham Road, Long Eaton NG10 4DD
Tel: 01629 531856 Places: 16 LDA
Provider: Derbyshire County Council

RED HOUSE
49 Wharncliffe Road, Ilkeston, Derbyshire DE7 5GF
Tel: 0115 944 7869 Places: 7 OP PD LDA MH SI YA
Provider: Voyage 1 Ltd

THREE GATES
62 Cloves Hill, Morley, Derbyshire DE7 6DH
Tel: 01332 880584 Places: 5 PD LDA MH
Provider: United Response

VICTORIA COURT
Nesfield Road, Ilkeston, Derbyshire DE7 8BJ
Tel: 0115 932 2303 Places: 40 OP D
Provider: Anchor Hanover Group

WEST HALLAM RESIDENTIAL HOME
8 Newdigate Street, West Hallam, Derbyshire DE7 6GZ
Tel: 0115 944 0329 Places: 31 OP D PD YA
Provider: Ashmere Derbyshire Ltd

Visit: www.carechoices.co.uk for further assistance with your search for care
Jason Hylton Court provides 24-hour nursing and personal care for older people. It is a newly developed nursing home with 40 single occupancy, en-suite rooms. There are three spacious lounge areas and two dining areas for your comfort and a courtyard garden area to enable you to enjoy the outdoors. Our staff team provide individual care that is designed to meet physical and social care needs.

Please visit at any time to discuss how we can assist you to plan your care requirements for the future.

For further information, contact Wendy Davies, Manager

Jason Hylton Court Nursing Home, Wilmot Road, Swadlincote DE11 9BJ
Tel: 01283 552096  Email: jasonhyltoncourt@hotmail.co.uk

‘Where Caring Comes First’
To locate the homes that best meet your needs, please consider the following:

- Many nursing homes also provide residential care.
- Fees charged by some homes exceed those paid by the council and may attract a third party payment (explained on page 43).
- Service category information is obtained from the CQC and historic information recorded by the council. These categories change regularly and you should contact the provider for current information on care they provide.

### South Derbyshire care homes with nursing

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<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Places</th>
<th>Advertiser Page</th>
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<tbody>
<tr>
<td>CEDAR COURT CARE HOME</td>
<td>Bretby Park, Bretby, Derbyshire DE15 0QX</td>
<td>01283 229522</td>
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<td>70</td>
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<tr>
<td>Provider: Your Health Ltd</td>
<td></td>
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<td>Advert page 70</td>
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<tr>
<td>JASON HYLTON COURT</td>
<td>Wilmot Road, Swadlincote, Derbyshire DE11 9BJ</td>
<td>01283 552096</td>
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<td>82</td>
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<tr>
<td>Provider: Bridgefoot Developments Ltd</td>
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<td>Advert page 82</td>
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<tr>
<td>NETHER HALL</td>
<td>Nether Hall Road, Hartshorne, Swadlincote, Derbyshire DE11 7AA</td>
<td>01283 550133</td>
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<td>Provider: Larchwood Care Homes (North) Ltd</td>
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<td>NEWLANDS HOUSE</td>
<td>Main Street, Netherseal, Swadlincote, Derbyshire DE12 8DA</td>
<td>01283 761202</td>
<td>35</td>
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<tr>
<td>Provider: Leonard Cheshire Disability</td>
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<tr>
<td>OLD LODGE NURSING HOME</td>
<td>Sandypits Lane, Etwell, Derbyshire DE65 6JA</td>
<td>01283 734612</td>
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<tr>
<td>Provider: Folcarn Ltd</td>
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<tr>
<td>RICHMOND ASTON-ON-TRENT</td>
<td>Willow Park Way, Aston-on-Trent, Derbyshire DE72 2EA</td>
<td>01332 895296</td>
<td>61</td>
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<tr>
<td>Provider: Richmond Villages Operations Ltd</td>
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<tr>
<td>TYNEFIELD COURT</td>
<td>Blakeley Lane, Eggington Road, Etwell, Derbyshire DE65 6NQ</td>
<td>01283 732030</td>
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<tr>
<td>Provider: Tynefield Care Ltd</td>
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See page 40 for more information on paying for care homes in Derbyshire.

### South Derbyshire care homes

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Places</th>
<th>Provider</th>
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<tbody>
<tr>
<td>703 BURTON ROAD</td>
<td>Midway, Swadlincote, Derbyshire DE11 0DL</td>
<td>01283 216301</td>
<td>5</td>
<td>Voyage 1 Ltd</td>
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<tr>
<td>ASHEFIELDS RESIDENTIAL CARE HOME</td>
<td>Ash Lane, Etwall, Derbyshire DE65 6HT</td>
<td>01283 736863</td>
<td>20</td>
<td>Imperial Midlands Ltd</td>
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<tr>
<td>BEARWARDCOTE HALL</td>
<td>Heage Lane, Etwell, Derbyshire DE65 6LS</td>
<td>01283 734669</td>
<td>38</td>
<td>Bearwardcote Hall Residential Home Ltd</td>
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<tr>
<td>CASTLE COURT</td>
<td>Linton Road, Castle Gresley, Swadlincote, Derbyshire DE11 9HP</td>
<td>01629 532256</td>
<td>41</td>
<td>Derbyshire County Council</td>
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Service Bands: OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism

Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
Grangewood Lodge presents a picture of an old country manor and leisured lifestyle offering care, comfort and security to all who live there. Set in 5 acres of grounds with secure mature walled gardens, the home offers spacious accommodation. Features include en-suites to every room, some with showers, and a hairdresser and chiropody salon.

Lullington Road, Grangewood, Near Netherseal, Swadlincote, Derbyshire DE12 8BH

01827 373577

Visitors always welcome

www.grangewoodlodge.co.uk

The lifestyle site for parents and carers of children with additional needs and those who support them.

www.myfamilyourneeds.co.uk

• Birth to adulthood
• Real life blogs
• Directory
• Ask the experts
• Monthly columnist

• Find care providers quickly and easily
• Search by location and care need
• Information on care quality
• Links to inspection reports
• Additional information, photos and web links
• Brochure requests

Search for care at www.carechoices.co.uk to find support in your area

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

@WeAreMFON

Subscribe today

www.myfamilyourneeds.co.uk

hello@myfamilyourneeds.co.uk
GRANGEWOOD LODGE
Lullingston Road, Grangewood, Near Netherseal, Swadlincote, Derbyshire DE12 8BH
Tel: 01287 373577 Places: 37 **OP D PD SI**
Provider: J Fisher **Advert page 84**

GRESLEY HOUSE CARE HOME
Market Street, Church Gresley, Swadlincote, Derbyshire DE11 9PN
Tel: 01283 212094 Places: 30 **OP D PD**
Provider: R S Property Investments Ltd

HIGHFIELDS CARE HOME
Highfield Road, Swadlincote, Derbyshire DE11 9AR
Tel: 01283 224658 Places: 5 **PD LDA SI YA**
Provider: United Health Ltd

LORRAINE’S RESIDENTIAL HOME
44 School Street, Church Gresley, Swadlincote, Derbyshire DE11 9QZ
Tel: 01283 211355 Places: 15 **OP**
Provider: Mrs Parvin Riaz Khan and Mr Inan Rahman and Mrs Abida Ashraf

MOUNT PLEASANT CARE HOME
Off Hollow Lane, Winshil, Derbyshire DE15 0DR
Tel: 01283 546777 Places: 50 **OP D**
Provider: Caring Homes Healthcare Group Ltd

OAKLAND VILLAGE & COMMUNITY CARE CENTRE
Oakland Village, Hall Farm Road, Swadlincote, Derbyshire DE11 8ND
Tel: 01629 533975 Places: 32 **OP D PD MH SI**
Provider: Derbyshire County Council

OVERSEAL RESIDENTIAL HOME
Woodville Road, Overseal, Swadlincote, Derbyshire DE12 6LU
Tel: 01283 762728 Places: 30 **OP**
Provider: Ahavah Healthcare Ltd

POOL COTTAGE
Pool Road, Melbourne, Derbyshire DE73 8AA
Tel: 01332 863715 Places: 17 **OP**
Provider: Pool Cottage Ltd

SEALE PASTURES HOUSE
Burton Road, Acresford, Swadlincote, Derbyshire DE12 8AP
Tel: 01283 762511 Places: 40 **OP**
Provider: Akari Care Ltd

SHARDLOW MANOR
111 London Road, Shardlow, Derbyshire DE72 2GP
Tel: 01332 792466 Places: 28 **OP**
Provider: K Popowycz and Mrs T Popowycz

SOUTH DERBYSHIRE AND DALES SHORT BREAK AND ASSESSMENT SERVICE
The Bungalow, off Meadow Lane, Newhall, Swadlincote, Derbyshire DE11 0QU
Tel: 01629 532495 Places: 10 **LDA**
Provider: Derbyshire County Council

STANTON MANOR
Piddocks Road, Stanton, Derbyshire DE15 9TG
Tel: 01283 565447 Places: 29 **OP D MH**
Provider: Sonic Silver Ltd

VALLEY VIEW CARE HOME
Highfield Street, Swadlincote, Derbyshire DE11 9AS
Tel: 01283 218076 Places: 8 **PD LDA SI YA**
Provider: United Health Ltd

WALLFIELD HOUSE CARE HOME
87 Doles Lane, Findern, Derbyshire DE65 6BA
Tel: 01332 510605 Places: 15 **OP**
Provider: Baxter and Hill Ltd **Advert page 82**

WOODVILLE CARE HOME
145 Burton Road, Woodville, Swadlincote, Derbyshire DE11 7JW
Tel: 01283 551501 Places: 46 **OP**
Provider: Greenacres Nursing Homes Ltd

WRIGHT HOMECARE
69 and 71 Meadow Lane, Newhall, Swadlincote, Derbyshire DE11 0UX
Tel: 01283 215912 Places: 4 **LDA**
Provider: Wright Homecare Ltd

Service | User Bands | Details
---|---|---
OP | Older people (65+) | Dementia
MH | Mental health | SI | Sensory impairment
PD | Physical disability | LDA | Learning disability, autism
YA | Younger adults | AD | People who misuse alcohol or drugs

Visit: www.carechoices.co.uk for further assistance with your search for care
Let us welcome you to our Village Care Home. A warm, comfortable and friendly place where we support elderly residents with nursing, residential and dementia care.

Our Care Homes have state-of-the-art facilities, private en suite bedrooms and beautifully appointed lounges and dining rooms.

**Enjoy the wider Village complex including:**
- Wellness spa with heated pool and hoist
- Hair and beauty therapy salon
- Village restaurant, café and bar
- External terraces and gardens
- Family events and activities
- Book ahead respite breaks available

**CONTACT OUR VILLAGE ADVISERS TO BOOK A VISIT**

01332 895296  
Email: astonontrent@richmond-villages.com  
Richmond Aston-on-Trent, Richmond Drive, Aston-on-Trent, Derbyshire DE72 2EA
## Derby City care homes with nursing

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<th>Address</th>
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<td>ABBEY COURT NURSING AND RESIDENTIAL HOME</td>
<td>200 Kedleston Road, Derby DE22 1FX</td>
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<td>182 Duffield Road, Derby DE22 1BJ</td>
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<td>AMBER LODGE NURSING HOME</td>
<td>686 Osmaston Road, Osmaston Road, Derby DE24 8GT</td>
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<td>43 Belper Road, Derby DE1 3EP</td>
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<td>BLUEBELL PARK</td>
<td>Royal Glen Park, Rowallan Way, Chellaston, Derby DE73 5XE</td>
<td>01332 426187</td>
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<td>BROOKFIELDS PRIVATE NURSING HOME</td>
<td>488 Burton Road, Derby DE23 6AL</td>
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<td>CASTLE PARK</td>
<td>176 Siddals Road, Derby DE1 2PW</td>
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<td>CEDAR TREE CARE HOME LTD</td>
<td>Rowley Lane, Littleover, Derby DE23 1FT</td>
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<td>11 Beaufort Street, Chaddesden, Derby, Derbyshire DE21 6AX</td>
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<td>LANGDALE HEIGHTS</td>
<td>352 Burton Road, Derby DE23 6AF</td>
<td>01332 367429</td>
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<td>LAURELS RESIDENTIAL AND NURSING HOME, THE</td>
<td>77 Nottingham Road, Spondon, Derby DE21 7NG</td>
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<td>LAVENDER LODGE NURSING HOME</td>
<td>40–50 Stafford Street, Derby DE1 1JL</td>
<td>01332 298388</td>
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<td>LITTLEOVER NURSING HOME</td>
<td>149 Stenson Road, Derby DE23 1J</td>
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**Service User Bands**
- **OP** Older people (65+)
- **D** Dementia
- **PD** Physical disability
- **MH** Mental health
- **SI** Sensory impairment
- **YA** Younger adults
- **AD** People who misuse alcohol or drugs
- **LDA** Learning disability, autism

Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care.
Bluebell Park is more than a care home. It’s a family home. A friendly home. Your home. A home that provides tailored care, beautiful environments and choice in every meal or activity. A place that celebrates the little things that mean everything – morning, noon and night.

Visit us anytime for friendly advice and to look around.

Call: 01332 426 187
Royal Glen Park, Chellaston, DE73 5XE • www.barchester.com

Celebrating Life

Residential • Nursing • Dementia • Respite

**FAR FILLIMORE CARE HOME**
- Accommodation for 26 residents
- 2 double rooms for couple sharing
- Long and short term respite care
- Large landscaped gardens
Wood Lane, Hanbury, Burton-on-Trent DE13 8TG
Telephone: 01283 812 180 • Email: ffch.admin@ffchltd.com • Web: www.curagroup.co.uk/far-fillimore

**LITTLEOVER NURSING HOME**
- Accommodation for 40 residents all in single rooms
- Regular group activities and entertainment
- Local GP visits
149 Stenson Road, Littleover, Derby DE23 1JJ
Telephone: 01332 760 140 • Email: lnh.admin@ffchltd.com • Web: www.curagroup.co.uk/littleover

**RYKNELD VIEW NURSING HOME**
- Accommodation for 31 residents
- For elderly nursing and residential care
- All single rooms - majority are en-suite
- Local to town centre & amenities
410 Burton Road, Derby DE23 6AJ
Telephone: 01332 365 240 • Email: rvnh.admin@primushc.com • Web: www.curagroup.co.uk/rykneld-view

**What have you found useful?**

**What could we do better?**

Tell us what you think 🎉

Share your feedback – take our five minute survey

www.carechoices.co.uk/reader-survey

Search for care at www.carechoices.co.uk to find support in your area
### Derby City care homes with nursing continued

**NEW LODGE NURSING CARE LTD, THE**  
114 Western Road, Mickleover, Derby DE3 9GR  
Tel: 01332 510181 Places: 33 **OP D PD SI YA**  
Provider: The New Lodge Nursing Care Ltd

**NORMANTON VILLAGE VIEW NURSING HOME**  
101 Village Street, Old Normanton, Derby DE23 8DF  
Tel: 01332 270083 Places: 72 **OP D PD SI**  
Provider: Rushcliffe Care Ltd

**PARK RESIDENTIAL AND NURSING HOME, THE**  
40 St Marks Road, Derby DE21 6AH  
Tel: 01332 200422 Places: 41 **OP D PD**  
Provider: Sanctuary Care (Derby) Ltd

**ROYAL MANOR NURSING HOME**  
346 Uttoxeter, New Road, Derby DE22 3HS  
Tel: 01332 340100 Places: 31 **OP D PD MH SI**  
Provider: Pine View Care Homes Ltd

**RYKNELD VIEW**  
410 Burton Road, Derby DE23 6AJ  
Tel: 01332 365240 Places: 31 **OP D PD MH**  
Provider: Primus Healthcare Ltd

**SHELTON LOCK CARE HOME**  
61A Weston Park Avenue, Shelton Lock, Derby DE24 9ER  
Tel: 01332 690606 Places: 40 **OP**  
Provider: HC-One Oval Ltd

**SHERWOOD FOREST RESIDENTIAL AND NURSING HOME**  
29 Village Street, Normanton, Derby DE23 8TA  
Tel: 01332 271941 Places: 75 **OP D**  
Provider: Sanctuary Care (South West) Ltd

**STANLEY HOUSE**  
155 Duffield Road, Derby DE22 1AH  
Tel: 01332 364734 Places: 42 **OP D PD**  
Provider: Willover Property Ltd

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**Derby City care homes with nursing continued**

**24 ST MARKS ROAD**  
4 St Marks Road, Chaddesden, Derby DE21 6AH  
Tel: 01332 294066 Places: 8 **LDA YA**  
Provider: Voyage 1 Ltd

**26 ST MARKS ROAD**  
26 St Marks Road, Chaddesden, Derby DE21 6AH  
Tel: 01332 294466 Places: 8 **OP PD LDA SI YA**  
Provider: Voyage 1 Ltd

**ALVASTON HOUSE CARE HOME**  
1166 London Road, Alvaston, Derby DE24 8QG  
Tel: 07904 046787 Places: 17 **MH YA AD**  
Provider: Rainbow Of Care Ltd

**ANNEFIELD HOUSE LTD**  
541-543 Burton Road, Littleover, Derby DE23 6FT  
Tel: 01332 766773 Places: 17 **OP MH YA**  
Provider: Annefield House Ltd

**ARBORETUM HOUSE**  
Morleston Street, Derby, Derbyshire DE23 8FL  
Tel: 01332 717649 Places: 38 **OP PD SI**  
Provider: Derby City Council

**ASPEN HOUSE LTD**  
33 Carlton Road, Littleover, Derby DE23 6HB  
Tel: 01332 342541 Places: 22 **OP MH YA**  
Provider: Aspen House Ltd

**AUTONOMY: VICTORIA & ELIZABETH**  
Leylands, Broadway, Derby DE22 1AZ  
Tel: 01332 290291 Places: 9 **LDA MH YA**  
Provider: Autonomy Healthcare Ltd

**CHESAPEAKE HOUSE**  
27-29 Chesapeake Road, Chaddesden, Derby DE21 6RB  
Tel: 01332 664690 Places: 11 **LDA**  
Provider: Guy Peters

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<tr>
<td>YA</td>
<td>Younger adults</td>
<td>AD</td>
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Visit: [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
Langdale Heights is set back approximately 150 yards off the A38 Burton Road via private access drive and within one mile of the Guildhall in the centre of Derby City.

The home has 21 rooms, however can accommodate 25 residents. The 4 executive rooms offer generous space to accommodate two occupants. The remaining 17 rooms are made up of both deluxe and premium deluxe rooms with small variations in room size.

Langdale Heights is dual registered, to provide both nursing and residential care with 24-hour highly trained nursing and care staff. All rooms have nursing call bells in situ. The home supports the spiritual needs of our residents and thus contact can be made with any religious group or organisation if residents wish and visits can be arranged.

We are CQC registered to provide care, from minimal assistance to more significant intervention. The home provides personalised care and along with the appropriate facilities to support people with physical disabilities and those who need nursing care on a permanent or temporary (respite) basis.

Choice is always available at each mealtime and encouragement, if and when necessary to promote nutritional intake. Fluids, both hot and cold, are provided through the day and special dietary requests, such as Kosher and Halal, are also available on request.

Our Activities Co-ordinator, with the support of the Care Groups Activity Manager, is on hand to meet the social needs and in turn, enhance the quality of lives of those that reside with us. In addition to the above information regarding our services, we also offer an in-house laundry and ironing service. We request that all service users’ clothing items are named in advance of arrival.

Please feel free to call in at the home, or for quick access to more information about the home, visit us on our website. All details provided below.

Langdale Heights
Residential and Nursing Home

Dignified Care, Inspired Living. The Langdale Lifestyle.
Please feel free to call in at the home, or for quick information, please phone or visit our website.

**CHESTNUT VIEW**  
169 Derby Road, Chellaston, Derby DE73 5SB  
Tel: 01332 704511 Places: 18 **OP D SI YA**  
Provider: Chestnut View Care Home Ltd

**CLOVA HOUSE RESIDENTIAL CARE HOME**  
231 Chellaston Road, Shelton Lock, Derby DE24 9EE  
Tel: 01332 702488 Places: 20 **OP D PD**  
Provider: Clova House Ltd

**COLE RIDGE HOUSE**  
234 Caxton Street, Sunnyhill, Derby DE23 1RJ  
Tel: 01332 718710 Places: 40 **OP D PD SI**  
Provider: Derby City Council

**COLE RIDGE HOUSE**  
116 Coleridge Street, Derby DE23 8AD  
Tel: 01332 720285 Places: 2 **OP D PD LDA SI YA**  
Provider: Changing Lives UK Quality Care Ltd

**DERBY HEIGHTS CARE HOME**  
Provider: Rykneld Road, Littleover, Derby DE23 4BU  
Tel: 01332 540060 Places: 74 **OP D PD MH SI YA**  
Provider: Avery Homes Derby Ltd  
**Advert page 38**

**DERWENT VIEW**  
Dorset Street, Chaddesden, Derby DE21 6BE  
Tel: 01332 616162 Places: 19 **OP PD LDA YA**  
Provider: Quality Care (EM) Ltd

**DOUGLAS COURT**  
1 Douglas Street, Ivy Square, Derby DE23 8LH  
Tel: 01332 346060 Places: 43 **OP D YA**  
Provider: Douglas Court Care Home Ltd

**ELVASTON LODGE RESIDENTIAL HOME**  
24a Elvaston Lane, Alvaston, Derby DE24 0PU  
Tel: 01332 572444 Places: 44 **OP D**  
Provider: Zion Care Homes Ltd

**FARRIESS COURT**  
103 Boulton Lane, Alvaston, Derby DE24 OFF  
Tel: 01332 755555 Places: 26 **OP D PD YA**  
Provider: Fariess Court Ltd

**FLORENCE NIGHTINGALE CARE HOME**  
60 Village Street, Normanton, Derby DE23 8SZ  
Tel: 01332 761487 Places: 20 **OP**  
Provider: Entercare Ltd

**GABLES PRIVATE RESIDENTIAL HOME, THE**  
161 Morley Road, Oakwood, Derby DE21 4QY  
Tel: 01332 280106 Places: 28 **OP**  
Provider: Ms Margaret Morris

**HEATHCOTES (DERBY)**  
516 Burton Road, Littleover, Derby DE23 6FN  
Tel: 01332 296659 Places: 6 **PD LDA MH SI YA**  
Provider: Heathcotes Care Ltd

**HOLLY TREE LODGE RESIDENTIAL HOME DERBY**  
2-4 Thornhill Road, Derby DE22 3LX  
Tel: 01332 382660 Places: 27 **OP D**  
Provider: Holly Tree Lodge Ltd

**IVY HOUSE**  
138 Whitaker Road, Derby DE23 6AP  
Tel: 01332 294502 Places: 20 **OP D PD SI YA**  
Provider: Horizon Care (Derby) Ltd

**KIWI HOUSE**  
59 Coleman Street, Derby DE24 8NL  
Tel: 01332 755892 Places: 78 **OP D YA**  
Provider: Kiwi House Care Home Ltd

**LANDEMERE RESIDENTIAL CARE HOME**  
Inverary Close Off Grampian Way, Sinfin DE24 3JX  
Tel: 01332 272007 Places: 41 **OP D**  
Provider: Anchor Hanover Group

**LIMES RESIDENTIAL HOME, THE**  
12 Limes Avenue, Mickleover, Derby DE3 0DE  
Tel: 01332 516819 Places: 34 **OP PD**  
Provider: The Limes Residential Home

**LINDEN HOUSE**  
9-11 Scarsdale Avenue, Littleover, Derby DE23 6ER  
Tel: 01332 344870 Places: 16 **OP**  
Provider: Linden Care home (Derby) Ltd

**LIVERSAGE COURT RESIDENTIAL HOME**  
Liversage Place, Derby DE1 2TL  
Tel: 01332 291241 Places: 40 **OP**  
Provider: Liversage Trust Charity

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MANORFIELDS RESIDENTIAL CARE HOME
47 Farley Road, Derby DE23 6BW
Tel: 01332 346248 Places: 40 OP D
Provider: Normanton Lodge Ltd  Advert page 70

MERCY CARE CENTRE
310 Highfields Park Drive, Derby DE22 1JX
Tel: 01332 553466 Places: 50 OP D PD MH SI YA
Provider: Institute of Our Lady of Mercy

MERRILL HOUSE
Queensferry Gardens Allenton, Derby DE24 9JR
Tel: 01332 718400 Places: 40 OP PD SI
Provider: Derby City Council

NIGHTINGALE HOUSE
117A London Road, Derby DE1 2QS
Tel: 01332 343882 Places: 12 PD LDA SI YA
Provider: Progress Adult Residential Services LLP

OAKLANDS
87 Burton Road, Derby DE1 1TJ
Tel: 01332 242770 Places: 8 MH YA
Provider: Parkcare Homes (No.2) Ltd

PERTH HOUSE
Athlone Close, Chaddesden, Derby DE21 4BP
Tel: 01332 717550 Places: 39 OP PD
Provider: Derby City Council

RAYNESWAY VIEW
Foyle Avenue, Chaddesden, Derby DE21 6TZ
Tel: 01332 718300 Places: 35 OP PD SI
Provider: Derby City Council

ROYAL MENCEP SOCIETY
– 1-2 BROADSTONE CLOSE
Oakwood, Derby DE21 4PE
Tel: 01332 544557 Places: 9 LDA
Provider: Royal Mencap Society

SOUTH AVENUE
1 South Avenue, Chellaston, Derby DE73 6RS
Tel: 01332 705136 Places: 7 PD LDA SI YA
Provider: Voyage 1 Ltd

SOUTHOVER CARE HOME
397 Burton Road, Derby DE23 6AN
Tel: 01332 295428 Places: 22 OP PD SI
Provider: White Doves Residential Home Ltd

Brookfields
Private Nursing Home
488 Burton Road, Littleover, Derby, DE23 6AL
t: 01332 343840 / 348395
e: enquiries@wearebrookfields.com

Brookfields is a family owned Private Nursing Home established in 1968 by the Turner family. We provide professional, bespoke services for ladies and gentlemen requiring permanent, or short stay Nursing care, Residential care, Recuperation, Respite, or End of Life Care - all in luxury surroundings.

Please visit our website or contact us for further details.

Service
OP Older people (65+)
D Dementia
PD Physical disability
LDA Learning disability, autism
User Bands
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs
MANOR HOUSE, THE
137 Manor Road, Littleover, Derby DE23 6BU
Tel: 01332 372358 Places: 16  LDA SI
Provider: Livlife Uk Ltd

TREVAYLER
309 Burton Road, Derby DE23 6AG
Tel: 01332 348080 Places: 15  MH
Provider: Richmond Fellowship (The)

VINEGAR HOUSE
17 Longford Street, Derby DE22 1GJ
Tel: 01332 299533 Places: 13  MH
Provider: BrownFox Quality Care Ltd

WARWICK HOUSE
Bonsall Avenue, Littleover, Derby DE23 6JW
Tel: 01332 718720 Places: 28  OP PD LDA SI
Provider: Derby City Council

WESTERN HOUSE
211 Western Road, Mickleover, Derby DE3 9GU
Tel: 01332 230082 Places: 5  MH YA
Provider: Derbyshire Care Services Ltd

WESTWOOD
175 Station Road, Mickleover, Derby DE3 9FJ
Tel: 01332 513888 Places: 24  OP MH YA
Provider: Westwood (Derby) Ltd

WHITE DOVES LTD
32-34 Renals Street, Derby DE23 6SH
Tel: 01332 332725 Places: 13  OP PD SI
Provider: White Doves Residential Home Ltd

WILLOWCROFT
Nottingham Road, Spondon, Derby DE21 7NN
Tel: 01332 676010 Places: 60  OP D
Provider: Methodist Homes

WOODLANDS
147 Kedleston Road, Derby DE22 1FT
Tel: 01332 349625 Places: 6  LDA
Provider: Community Care Solutions Ltd

YEWS RESIDENTIAL CARE HOME, THE
2 Church Street, Alvaston, Derby DE24 0PR
Tel: 01332 756688 Places: 27  OP D
Provider: The Yews Residential Home

Search for care in your area

www.carechoices.co.uk

With so many providers to choose from, where do you start?

Visit: www.carechoices.co.uk for further assistance with your search for care
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Morton Grange, established 1986, offers person-centred “Care With Choice”

“Quality care through quality training in a clean, safe and happy environment.”

- Three homes, on one site, allowing a real choice of living environment
- Providing residential, nursing, highly complex, respite and day care
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- Winners: Regional Best Care Employer, National Registered Manager 2014
- Dementia Dignity Champion 2014 and National Dignity & Respect Home 2013
- Finalists at Great East Midlands Care Awards 38 times since 2010
- Current Great East Midlands Dignity in Care award winner Elizabeth Godkin
- Winner of three national and two regional “Best Care Home” awards
- Investors in People since 1996 · Consistently “5” food hygiene rated
- Derbyshire PCT audit results – 100% March 2011, 99% February 2012
- Derbyshire County Council Quality Premium Award Recipients
- Macmillan Life Enhancing Care Home Programme – March 2012
- Derbyshire End of Life Care Quality Award – January 2014
- “Derbyshire Dignity Champion” · Gold Standard Framework Award 2014
- Rated by CQC as “Good” overall with “Outstanding” in “Responsive”

Visitors welcome any time. Contact us for more information and a newsletter.

For care home & daycare enquiries contact Morton Grange Reception on:
Phone : 01246 866 888
Fax     : 01246 861 757
Email  : info@mortongrange.co.uk

For domiciliary & training enquiries contact Morton Grange Careline on:
Phone : 01246 861 500
Fax     : 05600 492 653
Email  : carelineservices@btconnect.com
Morton Grange Careline providing domiciliary care since 1993

“Providing best quality care and support in the comfort of your own home.”

- Amber Valley, Bolsover, Chesterfield, Derbyshire Dales & North East Derbyshire
- Supporting a wide range of care needs with regular and convenient visits
- Enabling service users to continue living independently for longer
- Promoting personal choice and protecting client dignity
- Providing piece of mind for friends and relatives by meeting clients’ needs
- Dedicated team of over 100 carers and our own Edexcel Accredited training centre
- Staff undergo a thorough induction which leads on to QCF qualifications
- Our domiciliary care manager is also an Edexcel internal verifier
- All areas are close to our offices at Morton Grange in Morton, Alfreton

- Each area is managed by a dedicated, full time qualified co-ordinator
- Office open 9am-5pm seven days a week including bank holidays
- Management team on-call in emergencies outside office hours
- Our dedicated staff are familiar with the specific needs of each client they visit
- Visit times are arranged to suit the needs and wishes of individual service users
- We assist with personal care such as bathing, dressing and assisting with medication and household tasks such as cleaning, shopping, laundry, cooking
- Regular assessment of care needs to ensure they are receiving the help required
- 9 out of 10 respondents to our service user questionnaire would recommend us
- Assisting Social Services, CCG and privately funded service users
- Enquiries without obligation and we will arrange to visit you at home
- Rated by CQC as “Good” in June 2018

For more information or if you have any questions please contact us as below.

For domiciliary & training enquiries
contact Morton Grange Careline on:
Phone: 01246 861 500
Fax: 05600 492 653
Email: carelineservices@btconnect.com
Caring for those you care about

Located in the beautiful Spa town of Buxton, the home is spacious and tastefully designed.

Professional Care at all times in a renowned family run home.

Our aim is to provide 24 hour high level nursing care, with staff trained to be sensitive to our residents’ needs and requirements.

Residents are treated with care to maintain their respect and dignity. While maintaining a friendly, relaxing and homely environment.