



# Kent

## Care Services Directory 2024

The essential guide to choosing and paying for care and support

In association with

FOLKESTONE

# ASHWOODHEALTHCARE

DEDICATED TO QUALITY CARE



“WE ARE CONFIDENT  
THAT YOUR STAY AT  
OUR HOMES WILL BE  
A HAPPY ONE”



At Ashwood Healthcare we are committed to providing quality care where we enable our residents to feel valued and loved with all the dignity they deserve, within a homely environment.

The Grange and Cumbria House Care Homes provide quality services and individual care to make our residents feel as much at home as possible. We offer modern standards of care and comforts whilst still preserving a very traditional and homely atmosphere.

THE GRANGE  
CARE HOME  
DEDICATED TO QUALITY CARE



Tel: 01303 252 394  
22 Cornwallis Avenue  
Folkestone, Kent CT19 5JB  
[thegrange@ashwoodhealthcare.co.uk](mailto:thegrange@ashwoodhealthcare.co.uk)

CUMBRIA HOUSE  
CARE HOME  
DEDICATED TO QUALITY CARE



Tel: 01303 254 019  
84-86 Shorncliffe Road  
Folkestone, Kent CT20 2PG  
[cumbriahouse@ashwoodhealthcare.co.uk](mailto:cumbriahouse@ashwoodhealthcare.co.uk)



COME AND VISIT US OR CALL FOR A BROCHURE  
[www.ashwoodhealthcare.co.uk](http://www.ashwoodhealthcare.co.uk)

<b>Introduction</b>	<b>4</b>	<b>Useful local contacts</b>	<b>121</b>
How to use this Directory			
<b>The local authority's role</b>	<b>5</b>	<b>Useful national contacts</b>	<b>124</b>
A message from Kent County Council			
<b>Kent Integrated Care Alliance</b>	<b>7</b>	<b>Essential checklists</b>	
Helping to shape health and social care		Assistive technology	10
<b>Helping you to stay independent</b>	<b>8</b>	Home care agency	27
Local services, equipment and solutions		Care homes	59
<b>Support from the council</b>	<b>14</b>	Residential dementia care	61
First steps and assessment			
<b>Services for carers</b>	<b>16</b>		
Assessment, benefits and guidance			
<b>Care and support in the home</b>	<b>19</b>		
How it can help			
<b>Living with dementia at home</b>	<b>23</b>		
Family support, respite and services			
<b>Home care providers</b>	<b>29</b>		
A comprehensive list of local agencies			
<b>Paying for care in your home</b>	<b>51</b>		
Understanding your options			
<b>Housing with care</b>	<b>52</b>		
The different models available			
<b>Specific care and support services</b>	<b>53</b>		
Disability care, end of life care and advocacy			
<b>Care homes</b>	<b>57</b>		
Types of homes and activities explained			
<b>Paying for care</b>	<b>67</b>		
Understanding the system			
<b>Important information</b>	<b>68</b>		
Further help and information			
<b>Residential care in Kent</b>	<b>74</b>		
Comprehensive listings by region			

All the listings in this publication of care homes, care homes with nursing and home care providers are supplied by the Care Quality Commission (CQC) and Care Choices Ltd cannot be held liable for any errors or omissions.



To obtain extra copies of this Directory, free of charge, call **Care Choices** on **01223 207770** or visit **[www.carechoices.co.uk/order-copies-of-a-directory](http://www.carechoices.co.uk/order-copies-of-a-directory)**

## Alternative formats

This Directory is available electronically at **[www.carechoices.co.uk/](http://www.carechoices.co.uk/)** The e-book is also Recite Me compatible for those requiring information in the spoken word.



# Introduction

Welcome to this edition of the independent Kent Care Services Directory, which contains information for adults looking for care or support within the county, whether they are paying for it themselves or receiving support from the council.

Staying as independent as possible is important to everybody. This Directory contains information about the care and support services available to enable you to do this when remaining at home, moving into a housing with care scheme, or within a care home or care home with nursing.

If you feel you need support to remain independent, first look to your community. There's a host of organisations and voluntary services that could help you.

If you think you need more formal care and support, arrange an assessment with your local adult social care department to establish your specific needs. This is free, irrespective of your income, and available to all those who appear to need care and support. More details are provided on page 14. The assessment will determine whether you are eligible for financial support via a Personal Budget, which may allow you to buy in your own support and take control of your situation.

Alternatively, your circumstances may mean you are classed as a 'self-funder', with the means to pay for your care. This is discussed on page 4 for those paying for care at home and 67 for those paying for residential care.

Support or care to remain living in your own home may be the option that best suits your circumstances. Ideas to make life easier at home start on page 9 and a list of local home care providers begins on page 29.

If you are unable to remain at home, you may want to consider a housing with care scheme (see page 52) or residential care. Comprehensive lists of care homes and care homes with nursing in Kent start on page 74.

There's also important information about care decisions, including finding care in another county, making a comment or complaint about a service and how solicitors can help you.

## Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you're considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email. They can also be saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service's latest CQC inspection report and rating (see page 72), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the 'Recite Me' function.

Visit **[www.carechoices.co.uk](http://www.carechoices.co.uk)**



# The local authority's role



The home care providers, care homes and care homes with nursing listed in this Directory do not necessarily hold contracts with Kent County Council, nor have we reviewed and verified each of these providers and their services as listed in this Directory.

Kent County Council (KCC) has a responsibility to support people with specific needs to live independent and fulfilled lives safely in their local community. We do this by providing information, advice and guidance, as well as support and services.

We offer support to the following groups of people who are over 18:

- people with physical disabilities;
- people with sensory disabilities;
- people with learning disabilities;
- older people;
- people who provide care and support to friends or family; and
- people supported by Children's Social Services who are approaching 18 years old and may require support from Adult Social Care.

You might need to contact Adult Social Care because:

- you are finding everyday activities difficult to manage due to age, disability or ill health;
- you are in hospital and have been assessed as needing Adult Social Care to support your recovery at home;
- you are moving on from Children's Social Care and your care manager is arranging your support; or
- your doctor has referred you.

Once you have been referred or have contacted us yourself, and you agree, we can complete a needs assessment. Once the assessment is completed, we will work out if you are eligible for support from us. We do this by using guidelines and rules set by the Government.

These rules are called 'eligibility criteria'.

If we are able to provide support to you, we will discuss the options available. These may include:

- information and advice;
- equipment to help you stay safe at home, such as grab rails and bathing equipment;
- short-term intensive support in your home, called 'enablement';
- activities during the day;
- support for carers; or
- short breaks (called 'respite') for you or someone who cares for you.

If we cannot support you, we will provide advice and information about organisations that may be able to assist you. Kent Connect to Support is your one stop shop for information, advice and guidance on Adult Social Care, brought to you by Kent County Council. Visit **<https://kent.connecttosupport.org>**

## Kent County Council

Tel: **0300 041 6161**

Text relay: **18001 0300 041 6161**

Email: **[social.services@kent.gov.uk](mailto:social.services@kent.gov.uk)**

Web: **[www.kent.gov.uk/careandsupport](http://www.kent.gov.uk/careandsupport)**





KENT INTEGRATED  
CARE ALLIANCE

## STAND UP AND STAND OUT FOR CARE. TOGETHER WE ARE STRONGER.

Here to support you the Kent Integrated Care Alliance has been developed to provide its members with a range of beneficial services.

You could be a residential or nursing homes, a learning disabilities, mental health or physical disability support organisation, or offer supported living, domiciliary and care in the community – If you provide care in Kent you should consider joining KICA.

We are an independent body steered by experts in their field who have developed and fostered good relationships with those that influence the care sector bringing those opportunities directly to you.

We champion the Kent care sector, whether on a local or national level our work presents one voice, taking your opinion, concerns and challenges to those that are best place to effect positive change to support our sector.

### WHY JOIN?

- Information on training opportunities.
- Quality Assurance guidance for care providers.
- Details of financial savings on services and products through our selected partners.
- Free regular news updates and a quarterly newsletter.
- Constant representative within social services at Local and National Level.
- Regular discounts and savings from our sponsors.
- Have your say forums.
- Annual awards event.
- Annual conference.
- Promotion of your good news through our social media networks and newsletter.
- Anonymity to protect your business via an umbrella organisation when having those difficult discussions with your stakeholders.
- Bulk buying privileges and advice on suppliers for the best services vetted in the market place.
- Advice on sector dynamics from a group wide view of providers.
- Lobbying KCC and government for a better, fairer social care policy.

With over 80% market coverage in Kent and Medway and growing KICA are your voice for Care in Kent.  
Get on the inside track and stay one step-ahead.

To learn more about KICA and join contact Louise Faulkner for more information.

✉ [info@kica.care](mailto:info@kica.care) ☎ 01622 801466

**KICA**  
[www.kica.care](http://www.kica.care)

# Kent Integrated Care Alliance



Kent Integrated Care Alliance (KiCA) is an independent association, supporting care providers in Kent and Medway to help shape the future of social care and health.

KiCA is a lead advocate for over 500 member companies and supports organisations such as care homes, care homes with nursing, home care providers and learning disability, mental health and physical disability support organisations across Kent and Medway. KiCA continually promotes care excellence amongst its members and shares information on the emerging demands for care services.

KiCA members are provided with information on training opportunities, guidance on ensuring quality of care and details of financial savings on services and products through its selected partners. KiCA also holds regular member forums and events as well as hosting the Kent Care Awards.

To support its membership further, KiCA engages in discussions and consultations with council and health commissioners.

This supports the care sector in Kent and Medway, developing and maintaining meaningful relationships with the local authority, clinical commissioning groups, health and wellbeing boards and voluntary organisations. Ultimately, ensuring members can provide a better quality of care to their clients.

KiCA members are supported to meet local authority contractual compliance and exceed national standards of care. But, above all, members are always striving to provide the best quality of care to people who use services and their families.

Contact **KiCA**.

Tel: **01622 801466**

Email: **info@kica.care**

Web: **www.kica.care**



## Search for care in your area

[www.carechoices.co.uk](http://www.carechoices.co.uk) 

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

 CareChoices

# Helping you to stay independent

## Services developed in partnership with the voluntary sector

In Kent, there are various voluntary and community organisations that offer preventative care services. These are a vital form of support and help to maintain independence and social inclusion, and delay or avoid the need for more statutory interventions.

Examples include:

- day services, lunch clubs and social groups;
- befriending, visiting and telephone contact services;
- support schemes to help people being discharged from hospital;
- support for carers; and
- handyperson schemes.



## Day care centres

Many people can feel lonely or isolated without an opportunity to fill their days with meaningful activities. Research has shown that one way to alleviate loneliness and promote wellbeing and independence is to provide regular social contact and a focus for activities.

Day care centres give people the chance to change their routine, meet new people, take up an activity or receive specialist services such as chiropody or

hairdressing. There is a wide variety around the county, catering for older people, and people with mental health conditions, learning disabilities and dementia.

Centres can be as important for carers as those attending, as they allow for a regular break from caring. To find out more about what is available locally, visit the Kent County Council website at **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Day centres').

## Meals at home

Some services can deliver frozen or freshly cooked meals to your home. Frozen meals can be delivered in bulk and kept in your freezer until required, while hot meals should be eaten immediately.

The following services might be able to provide meals in your home.

### Age UK

Web: **[www.ageuk.org.uk/services/in-your-area/home-help](http://www.ageuk.org.uk/services/in-your-area/home-help)**

### apetito

Tel: **01225 562647**

Web: **[www.apetito.co.uk](http://www.apetito.co.uk)**

### Oakhouse Foods

Tel: **0333 370 6700**

Web: **[www.oakhousefoods.co.uk](http://www.oakhousefoods.co.uk)**

### Wiltshire Farm Foods

Tel: **0800 077 3100**

Web: **[www.wiltshirefarmfoods.com](http://www.wiltshirefarmfoods.com)**

## Adapting your home

To remain in your own home for as long as you would like, you should ensure that it is safe, secure and warm. Some forward planning to ensure that the garden doesn't become a burden is also sensible. If you are not planning to move, think about adaptations that would make life easier now and later on.

### Home Improvement Agencies (HIAs)

HIAs are local organisations funded and supported by local and central Government. They work professionally and sensitively with older and disabled homeowners, providing advice, support and assistance to help them repair, improve, maintain or adapt their homes to meet their changing needs.

Most HIAs provide three main services, including:

- information and advice on repairs or adaptations you may be considering – this usually entails a visit to your home and is often free;

- a handyperson service for small jobs and repairs – typically, the HIA will employ its own handypersons and charge you an hourly rate for their services; and
- a home adaptations service for more major works.

The HIA will work with you to specify the adaptations needed and it will normally offer to get estimates from one or more of its regular contractors. Subject to your acceptance, the HIA will then offer to manage the works contract for you for an agreed fee.

HIAs may also be helpful if you are not sure whether you can afford the home repairs or adaptations you need. They can advise on your eligibility for any grants and, if necessary, put you in touch with an independent financial adviser.

For further information about, and contact details for, local HIAs, visit **[www.housingcare.org](http://www.housingcare.org)**



The lifestyle site for parents and carers of children with additional needs and those who support them.

[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

- Birth to adulthood
- Real life blogs
- Directory
- Ask the experts
- Monthly columnist

Ask questions

Get involved

Join the family

✉ [hello@myfamilyourneeds.co.uk](mailto:hello@myfamilyourneeds.co.uk) • @WeAreMFON

*Subscribe today*

It's a good idea to consider the following questions before buying any assistive technology. If you are unsure about what technology might help meet your needs, you can contact your council or visit <https://kent.livingmadeeasy.org.uk>

You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

## Suitability

Does the equipment support your specific needs? ☐

Are you willing to use it? ☐

Will it fit into your everyday life and routine? ☐

Have you tried a demo of the equipment? ☐

Do you understand what the equipment is for? ☐

Do you need to take it with you when you leave the house? Is it transportable? ☐

Does the equipment have any limitations that would make it unsuitable for you? ☐

Will it work alongside any assistive technology you already have? ☐

## Usability

Is a simpler piece of equipment available (e.g. a pill case rather than an automated pill dispenser)? ☐

Does the equipment need a plug socket and will any wires cause a trip hazard? ☐

Is it easy to use? Can you read/hear it clearly and are any buttons big enough for you? ☐

Are you able to use it? Are there any aspects you don't understand? ☐

## Notes

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Will it need to be installed by a professional? ☐

Can the retailer provide you with training in using the equipment? ☐

## Reliability

Will it work if you have pets or live with other people (e.g. could someone else set off a sensor alarm by accident)? ☐

Have you read reviews of the equipment you are looking at? Consider these before making your purchase. ☐

Can you speak to someone who already uses it? ☐

Does it require batteries? Find out how often they will need changing and whether the equipment will remind you to do this. ☐

Is it durable? If you drop it, is it likely to break? ☐

## Cost

Do you know how much it costs? ☐

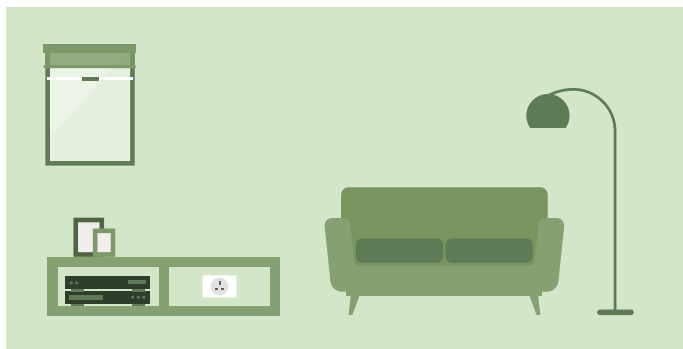
Will you need to pay a monthly charge? ☐

Are there alternative solutions that might be free? ☐

Is there a cost associated with servicing the equipment? ☐

## Making life easier at home

If you're having difficulties with everyday tasks at home, these simple solutions could make life easier and keep you independent. These are a starting point; other solutions are available which might better suit your needs.



Finding it difficult to **get in and out of chairs**? Try putting a piece of hard board under the seat base. Alternatively, buy chair raisers, a higher chair or an electric riser chair. Also try taking regular gentle exercise to improve your mobility.

If you can't **reach your windows**, could you move furniture out of the way? Ask someone to help if you need to move heavy furniture. There are also tools for opening and closing windows.

Struggling to **keep warm/cool**? Consider a fan or heater. Is your house insulated? Are there any draughts? You may also be eligible for the winter fuel payment from the Government. Visit [www.gov.uk/winter-fuel-payment](http://www.gov.uk/winter-fuel-payment)

If you have trouble **using light switches**, think about replacing your switches for ones that are easier to use. Consider handi-plugs or light switch toggles, or there's even technology available so that you can turn your lights on and off using your speech.

Use subtitles if you **can't hear the TV** or buy wireless headphones. Do you need a hearing aid? Request an assessment from your council.



Do you **forget to take your tablets**? Try making a note of when you've taken them, or buy an automatic pill dispenser or pill box. If you struggle to open your medicine, you can ask your pharmacist for advice on alternative packaging that could make it easier for you.

Can you **reach everything in your cupboards**? If not, try a handi-reacher or rearrange your kitchen so the things you use most are within easy reach.

If you are having **problems with preparing food**, consider buying ready-chopped options or try a chopping board with spikes. There are also long-handled pans, teapot tippers and lid grippers that could help. Palm-held vegetable peelers or a food processor might be a solution and meal delivery services are also available.

Is **eating and drinking becoming difficult**? Large-handed cutlery could help, or non-slip mats for the table. Lightweight cups and mugs with two handles could also be a solution.

**Using taps** can be made easier by fitting tap turners. You could also consider changing to lever-style taps which might be easier for you to use.



Handled plug



Chair raisers



Chopping board

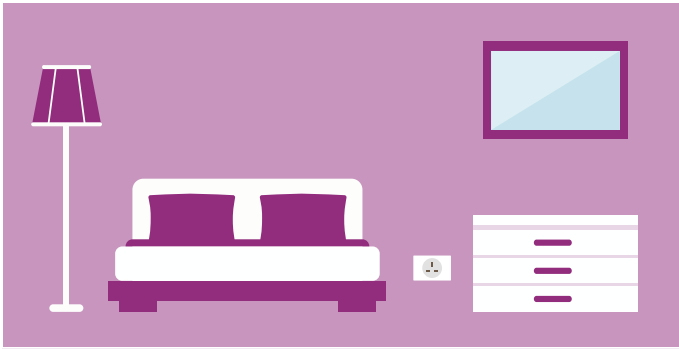


Level indicator



Teapot tipper

More information on staying independent and ideas to help you live at home can be found online at [www.carechoices.co.uk/staying-independent-at-home/](http://www.carechoices.co.uk/staying-independent-at-home/) There is also information on making larger adaptations to your home.



If **moving whilst in bed** is a problem, have you thought about using an over-bed pole? You might also want to buy a pillow raiser or change your bedding so it's lighter.

Is it becoming **difficult to get dressed**? If so, specially adapted clothing is available, or you could buy a long-handled shoe horn, a dressing stick or a button hook. If you are having a lot of difficulty, consider home support, see page 19.

Clocks are available with large numbers or lights if you **can't read the time** in bed. You can also buy clocks that speak the time.

If you are **finding it harder to read in bed**, consider an e-reader that allows you to change the font size. Some also have integrated lights. Look for bedside lamps with a step-on or button switch if yours are difficult to use.

Do you **struggle to get in and out of bed**? You could learn new ways of moving around, purchase a leg lifter or a hoist or install grab rails for support. Seek advice about these options. If the bed is the issue, you could buy an electric adjustable bed or raise the bed to the right height.



If it's **hard to hold your toothbrush**, try a toothbrush gripper. You might also benefit from having an electric toothbrush or sitting on a stool while brushing your teeth.

You might like to buy a raised toilet seat, or a seat with a built-in support frame if it's **hard to use your toilet**. Flush lever extensions are also available.

Has it become more **difficult to wash**? Items are available, like long-handled sponges and flannel straps. You could also consider a slip-resistant bath mat, grab rails, a half step to help you get in and out of the bath or a bath or shower seat. Tap turners can also be used in the bathroom.

For more information on technology that could make your life easier, contact your council for an assessment. They might refer you to an occupational therapist (OT) or you could contact an OT privately. Search online for OTs near you.

### Kent County Council

Tel: **0300 041 6161**

Text relay: **18001 0300 041 6161**

Email: **[social.services@kent.gov.uk](mailto:social.services@kent.gov.uk)**

Web: **[www.kent.gov.uk/careandsupport](http://www.kent.gov.uk/careandsupport)**



Grab handles



Bed table



Hand rail



Hand trolley



Tap turners

## Specialist equipment

There is a range of equipment available to make life easier and to improve safety and independence in the home, such as stair rails, raised toilet seats and shower stools. These items are often referred to as 'simple aids for daily living'.

The Disabled Living Foundation (DLF) provides a quick and easy-to-use online guided advice service

called AskSARA, which can help anyone who finds they have difficulties with everyday tasks.

Visit **<https://kent.livingmadeeasy.org.uk>** to learn more about possible solutions or see pages 9 to 13. Once you have identified equipment that might help with your support needs, use the checklist on page 10 to make sure it's right for you.

## Telecare

Telecare is equipment that can detect falls, inactivity, smoke, flooding, gas or extreme temperatures in the home. Sensors, when activated, will connect to a response centre where trained operators will contact the individual through their home unit. They will take the most appropriate action, such as contacting a nominated responder, family member, carer, neighbour, doctor or the emergency services.

Telecare can allow users to regain confidence in their homes and remain independent. Relatives and carers are also reassured that, should an incident occur, they will know about it. Some devices can

also help to monitor particular health conditions and reduce the need for hospital admission.

You can buy telecare and assistive technology from private companies and organisations or, if you're eligible through an assessment (see page 14), Kent County Council may be able to provide it for you.

### Useful websites

Web: **[www.manageathome.co.uk](http://www.manageathome.co.uk)**

Web: **<https://kent.livingmadeeasy.org.uk>**

Web: **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Sensors, monitors and alarms').



# Support from the council

The way councils provide services to eligible adults and their carers is called personalisation. This term is used to describe a number of ways in which eligible adults can receive a mixture of local authority and Government money to pay for the care services they

need without direct council involvement.

If you approach the council for social care support, your needs and finances will be assessed. If you have a carer, they can have their needs assessed too.

## Your assessment

If you appear to have care or support needs, you have the legal right to an assessment of your care needs and finances. Councils are statutorily obliged to provide this to you, regardless of whether you access their services. The assessment (which is free) will consider:

- how you can best be supported to live as independently as possible;
- your home and how you are coping in it;
- your emotional wellbeing;
- your diet; and
- any health and medical treatments you need.

You will need to contact Adult Social Care to arrange an assessment. Call **0300 041 6161** or see page 5 for alternative contact methods.

Once Adult Social Care understands your care and financial needs, the next stage is to determine what services you may be eligible for and who will pay for them. The council will give you more information on eligibility and the national eligibility criteria it uses at the time of your assessment.

Information on paying for care can be found on page 19 if you are receiving home care and page 67 if you are moving into a care home.

## Personal Budgets

If you are eligible for support from the council, you may be given a Personal Budget.

A Personal Budget is the amount of money that the council calculates it will cost to meet the support needs of eligible people. If you are eligible for a Personal Budget, the actual amount you receive will depend on your eligible needs and your finances.

The money should be spent in line with a support plan that has been agreed by both you and the council and can be either a full or a partial contribution to such costs. You may also choose to pay for additional support on top of the budget. Any eventual contractual agreement for services is between you and your care provider, not the council.

If you are eligible, a Personal Budget may be taken:

- in the form of a Direct Payment, held directly by you or, where you lack capacity, by a 'suitable person';
- by way of an account held and managed by the

council in line with your wishes; or

- as a mixture of these options.

Direct Payments can only be used to pay for the care and support agreed in your care and support plan.

### Managing a Direct Payment

If you are eligible for financial support from the council, you can choose to have a Direct Payment. Having a Direct Payment gives you choice and control over how you organise, buy and manage your care and support. It must be used to buy services that you are assessed as needing. In Kent, your Direct Payment can be paid to you via a Kent Card, which works like a debit card. Alternatively, you can open a bank account just for your Direct Payment to be paid into.

For more information, contact the **Direct Payments Helpline** on **0300 041 3600** or visit **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Direct Payments').

## Assessments from hospital

If you have been admitted to hospital and you might need care on discharge, you may be referred to the discharge team for an assessment, which will take place on the ward. The team may be made up of social workers, carers' officers, mental health workers and housing officers.

Whatever services you need on discharge, Adult

Social Care will work with you, your family and carers to either restart services already in place prior to admission or to provide the appropriate services if you are eligible.

Sometimes interim care packages are set up to facilitate your discharge and you will be reassessed by a community social worker within four to six weeks.

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## Enablement

Enablement is an intensive short-term service that helps people regain skills and confidence, for example, after a fall or hospital stay. You will need to have an assessment of your care needs to decide if you are eligible. If you are eligible, an enablement worker will support you for a limited period.

Enablement helps people to learn or re-learn daily living skills. It is not about doing things for you; it's about giving you the skills and confidence to do things for yourself. It can also mean that you do not start to depend on support that could cost you money.

For example, an enablement worker could help you regain your confidence following a fall or provide support that enables you to prepare a meal if there has been a change in circumstances that means you need to cook. The enablement service may also identify pieces of equipment that could support you to regain or maintain your independence for as long as you can.

Speak to your GP, hospital staff or care manager if you think you might benefit from enablement. They can put you in touch with the right services if they feel that enablement will help you.

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## Intermediate care

This aims to give recovery and rehabilitation support to help people regain their independence when they come out of hospital or, just as importantly, prevent them from going unnecessarily into hospital.

Intermediate care can be provided in your own home or in a care home, depending on local policy and your specific needs. It can be provided by care staff, occupational therapy and physiotherapy, with additional support provided by the local GP surgery, social workers and community nurses.

This combined resource helps people to regain their independence and feel confident in their ability to manage for themselves with any necessary additional support.

Intermediate care, including any care home fees where relevant, is provided by the NHS and is free. It is usually limited to a maximum of six weeks. If, after this, you have ongoing care or support needs, the council will conduct an assessment and may help you to arrange any services you might need. There may be a charge for these services.

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## NHS Continuing Healthcare

NHS Continuing Healthcare is a package of continuing care that is arranged and funded solely by the NHS. This is free of charge, wherever it is delivered. NHS Continuing Healthcare support may be provided in a care home or care home with nursing or in a person's own home.

People eligible for NHS Continuing Healthcare will have been assessed to have a 'primary health need' and are likely to have complex medical needs and substantial or intense ongoing care needs.

See page 67 for more information.

## Personal health budgets

A personal health budget is an amount of money to support a person's identified health needs. It is planned and agreed between the person and their local NHS team.

The aim is to enable people with long-term conditions and disabilities to have greater choice, flexibility and control over the healthcare and support they receive.

# Services for carers

## Who is a carer?

Carers regularly look after, help or support someone who wouldn't be able to manage everyday life without their help. A carer doesn't have to be living with the person they care for and the help they give doesn't have to be physical. The carer may be caring for a partner, another relative, a friend or a neighbour. For example, it may be someone who:

- is over 60;
- is living with dementia;
- has a physical or learning disability or a mental health condition;
- has sight, hearing or communication difficulties;

- has a long-term health condition; or
- misuses drugs or alcohol.

The carer may be helping with:

- personal care, such as washing and dressing;
- going to the toilet or dealing with incontinence;
- eating or taking medicines;
- getting about at home or outside;
- practical help at home and keeping someone company; or
- emotional support or communicating.

## Having a carers' assessment

Anyone who provides, or intends to provide, regular unpaid support to someone who could not manage without it has the right to have their own needs assessed, even if the person they care for has refused support services or an assessment of their own needs.

A carers' assessment is an opportunity for people to tell the council what they need as a carer and to find out what support might be available. The assessment is an essential first step for carers to get the support they may need. It looks at:

- the care the carer provides and how this affects their life;
- any support they are getting now and what else would help; and
- what they would like their support to achieve.

The assessment can also give lots of information about other services that might help and other ideas

for support. The carers' assessment will show if the carer qualifies for support from Adult Social Care. Visit **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Caring for other people') for more information.

### Carers' Direct Payments

The carers' Direct Payment is a single payment that can be used towards the cost of something specific that will support carers in their caring role. For example, it could be used for leisure activities, education or training, or just to take a short break from caring.

The amount a carer could get depends on their needs identified by their carers' assessment. The money is not taxed, and it will not affect any benefits.

Visit **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Direct Payments') for more information.

## Respite at home

Home-based respite services give carers a break from their caring responsibilities. A care worker can come in to look after the person being cared for, so the carer can have some time to themselves. The breaks could be regular or just when needed.

Respite at home is considered to be a service for the person who is being cared for. If they have a Personal Budget for their own needs (see page 14) they could use that money to pay for it. A financial assessment of the person being cared for will

confirm whether they need to pay towards the cost of this service.

### Crossroads Care

Provides carers with a break from caring if they are providing care or support to a family member or friend who is ill, elderly or has a physical or learning disability.

Tel: **0345 095 6701**

Email: **enquiries@crossroadskent.org**

Web: **www.crossroadskent.org/short-breaks**

## Benefits

Carers may want to explore whether they are entitled to Carer's Allowance – currently £76.75 per week but this may change over the lifetime of this Directory. Carers may also qualify for Carer's Premium or Carer's Credit, depending on their eligibility.

If the person you're caring for receives the severe disability premium (or severe disability addition in Pension Credit), this may be lost if you claim Carer's Allowance and/or Carer's Premium. Seek specialist independent advice before claiming Carer's Allowance.

Carer's Premium is an extra payment of up to £42.75 per week that can sometimes be added to the calculation of other benefits you might get on top of Carer's Allowance. Carers who do not qualify for

Carer's Allowance may qualify for Carer's Credit.

The Government's website (**www.gov.uk**) has more information on benefits, including carers' benefits. Alternatively, contact a local carers' organisation, which may be able to help undertake a benefit check for you.

### Carers FIRST

Services for people living in Medway.

Tel: **0300 303 1555**

Web: **www.carersfirst.org.uk/medway**

### Carers' Support East Kent

Serving Ashford, Canterbury, Dover, Faversham, Folkstone and Hythe and Thanet.

Tel: **0300 302 0061**

Email: **support@carersek.org.uk**

Web: **www.carersek.org.uk**

### Imago

Provides adult carer support in Dartford, Gravesham, Swanley and Swale (except Faversham).

Tel: **0300 011 1965**

Email: **navigation@imago.community**

Web: **www.imago.community/adult-support/wellbeing-matters-navigation-and-adult-carers**

### Involve

Supporting carers in Maidstone, Tonbridge and Malling, Sevenoaks and Tunbridge Wells.

Tel: **0300 081 0005**

Email: **communitynavigation@involvekent.org.uk**

Web: **www.involvekent.org.uk**



## Kent and Medway Carers' Emergency Card

The Kent and Medway Carers' Emergency Card provides carers (over the age of 18) with peace of mind by enabling them to access emergency assistance around the clock. The card doesn't contain any personal details, just a unique registration number and the telephone number of the 24-hour service.

In an emergency, anyone can telephone the number on the card and quote the registration number. The contact centre uses this to access the carer's pre-arranged emergency plan and puts it into action.

Visit **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Kent and Medway carers' emergency card') or contact your nearest support unit listed on page 17 for further information.



## Resource for people supporting disabled children



My Family, Our Needs is an online resource providing impartial information for parents, carers and practitioners supporting children from birth to 25 years with additional needs.

As well as guidance, policy and signposting, there is a lifestyle section for parents covering topics such as health and wellbeing, work, family and relationships.

Visit **[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)**



The lifestyle site for parents and carers of children with additional needs and those who support them.

**[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)**

- Birth to adulthood
- Real life blogs
- Directory
- Ask the experts
- Monthly columnist

Ask questions

Get involved

Join the family

✉ [hello@myfamilyourneeds.co.uk](mailto:hello@myfamilyourneeds.co.uk) •  [@WeAreMFON](https://twitter.com/WeAreMFON)

*Subscribe today*

# Care and support in the home

Carefully chosen home care with a good-quality provider is an excellent way to retain your freedom and independence, whilst getting the help you need

to stay happy and safe. It can offer the opportunity to stay at home, in your own familiar surroundings, and to retain a quality of life you might have feared lost.

## Why choose home care?

Reasons for choosing home care can vary. Sometimes after a stay in hospital, someone might find they need some help whilst they recuperate. Others can find that a long-term condition or disability means they can no longer cope, and they need a bit of help.

After a stay in hospital someone may carry out an assessment of your situation to see if home care will benefit you. You and your family will be fully involved in looking at what will suit you best if you'd like them to be. Alternatively, you or those close to you might notice changes in your ability to manage the day-to-day things you normally cope with easily, like preparing meals or looking after yourself. If this happens, contacting Adult Social Care is a good first step towards finding help.

## How home care can help you

The level of home care provided can be tailored to meet your needs – from a visit once a day to a much greater amount of support.

Even those with quite significant and debilitating medical conditions can get skilled personal care that can enable them to stay in their own homes.

Some agencies will provide live-in care, where a care worker will stay with you at home to support you throughout the day and night. See page 21 for more information about live-in care.

A list of all home care agencies operating in Kent starts on page 29.

## There's nothing like the comfort of your own home.



### We can provide:

- Elderly support
- Companionship
- Emergency care
- 24-hour care
- Live-in care
- Respite care
- Mental health support
- Physical disability support
- Sensory impairment support
- Learning disability support
- Brain & spinal injury care

**Our experience means that we understand everyone's care needs are different. Finding the right type of care begins with identifying what's important to you.**

Whether you require weekly, daily or Live-in care, we can build a unique plan to suit your every need. Care at home offers a practical and affordable alternative to moving into a residential setting, helping you to keep your independence.

We will work closely with you to handpick your Carers, so you can genuinely connect with your team. Our skilled team will make sure you're able to continue doing all things you love such as staying active, socialising or cooking.

**08000 44 88 48**  
nursepluscareathome.com

**Nurseplus**  
Care at home

Est. 1986

# Agincare

Caring in your community

A caregiver in a pink uniform is sitting on a sofa with an elderly woman, holding her hand. The scene is set in a comfortable home environment.

Ask us about  
**24-hour**  
live-in care

## Affordable care in the comfort of your own home in Kent

- Personal Care
- Companionship
- Housekeeping
- Shopping
- Trips Out
- Specialist Care

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carehub.agincare.com/careinkent

Inspected and rated  
**Good**

CareQuality Commission

# all about Care all about Your Choice

## kenthomecare.com

### Why give up your home to live in a Care Home with shared care?

Stay at home with your belongings, pets, friends and family with a personal care assistant. 1 to 1 care & support, just for you

Keep hold of your life, remain independent and in control

## Live in Care & Support Solutions

Contact **kenthomecare** today to find out how we enable many to stay at home, to remain independent and to continue to enjoy their life in the comfort of their own home.

e-mail at [info@kenthomecare.com](mailto:info@kenthomecare.com)

[www.kenthomecare.com](http://www.kenthomecare.com)



# 01227 788700

kenthomecare.com

**Kent's Live in Home Care Specialist**

Approved Provider for **NHS Continuing HealthCare** & **KCC Direct Payments**



Inspected and rated

Good



## Live-in care

Live-in care is a viable alternative to residential care, where a fully trained care worker lives and works in your own home to support your individual needs and help you maintain your independence. The carer must be allowed breaks and have somewhere to sleep at night.

Support available from live-in carers can range from personal care and mobility assistance to more complex health requirements, as necessary.

The cost of live-in care varies depending on your circumstances, including the level, type and duration of care that you require.

Any organisation that employs live-in carers is required to register with the Care Quality Commission (CQC) and ensure that its employees follow the essential standards of quality and safety in their practices. For more information about the CQC, see page 72.

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## Finding the right support

This Directory offers a website service allowing you to search by postcode or region for care homes, care homes with nursing and home care providers that meet your requirements across the country. Your search can be sent to you by post or email.

If you are searching online, the results can be saved and emailed to others. You can also view an electronic version of this Directory on the site and have it read to you by using the 'Recite Me' function.

Whatever your care needs, this Directory and the Care Choices website will be able to point you in the best direction, however you would like care information presented. For more information, visit **[www.carechoices.co.uk](http://www.carechoices.co.uk)**



The Care Quality Commission (**[www.cqc.org.uk](http://www.cqc.org.uk)**) is responsible for checking that any care provided meets essential standards of quality and safety. Further information is on page 72.

The Homecare Association requires its members to comply with a code of practice. This code includes a commitment to treat customers with dignity and respect and operate at a level above the legal minimum required in legislation.

Social care regulations do not apply to cleaners, handypersons or gardeners. However, some home care agencies are increasingly providing staff who can help meet these needs too.

The benefits of using a regulated agency include:

- assessing your care needs and tailoring a plan to meet those needs;
- advertising, interviewing and screening suitability of workers;
- arranging necessary insurance cover;
- providing training and development for care workers;
- managing workers' pay, including compliance with the National Minimum Wage;
- managing employment relationships, including sickness, absence and disciplinary matters; and
- managing health and safety issues.

For further help with choosing an agency, use the checklist on page 27.

# Bespoke home care

Supporting people to live **independently**

We provide a range of services from companionship and housework to condition-led care. Whether it's a short daily visit or round-the-clock support, our dedicated care plans are centred around you or your loved one.



Regular and reliable  
**Visiting care**



24-hour support  
**Live-in care**

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✓ Regulated by the CQC and CIW

✓ Free care assessments

✓ Providing care for over 30 years

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## Contact your local branch today!

**Maidstone**

**01622 295 152**

**Dartford**

**01322 950 123**

**Tunbridge Wells**

**01892 346 714**

**Ramsgate**

**01843 498 321**

**Folkestone**

**01303 610 241**



for more details visit [helpinghands.co.uk](https://helpinghands.co.uk)

# Living with dementia at home

If you are concerned about persistent forgetfulness or memory difficulties, it is important to consult a GP. They can undertake an initial examination and refer you to a memory clinic for further investigation if necessary.

The various types of support available to you and your carer are likely to involve NHS services, Adult Social Care and voluntary agencies. Some examples of services and support to help people living with dementia include:

- specialist day centres;
- respite care or short breaks;
- assistive technology and community alarms;
- home care;
- meals at home;
- community equipment;
- extra care sheltered housing; and
- carers' support groups.

## Family support

If you know someone who is worried about their memory, encourage them to visit their GP. The more support you can give someone, the better life with dementia can be, especially in the early years. Focus on what the person can do, not what they cannot do, help with little errands or with cooking, listen to the person with dementia, and find out more about the condition. When someone is living with dementia, they need:

- support to live their life;

- reassurance that they are still valued and that their feelings matter;
- freedom from as much external stress as possible; and
- appropriate activities and stimulation to help them to remain alert and motivated for as long as possible.

For more information, visit

**[www.alzheimers.org.uk/get-support/daily-living](http://www.alzheimers.org.uk/get-support/daily-living)**

## Dementia Friends

People with dementia sometimes need a helping hand to go about their daily lives and feel included in their local community.

Dementia Friends is giving people an understanding of dementia and the small things they can do

that can make a difference to people living with dementia – from helping someone find the right bus to spreading the word about dementia.

See **[www.dementiafriends.org.uk](http://www.dementiafriends.org.uk)** for further information.

## Respite care

Spouses, partners and relatives who care for a person with dementia may require a break from their caring responsibilities. This is known as 'respite care' and may be a regular break of a few hours a week or a period of a few weeks. It may be planned or be required in an emergency and can involve the person with dementia attending a day centre or a care worker visiting the person's home to enable the carer to have a break. Contact the council to see if you are eligible for support with arranging these services. See page 14.





## MAKE THE MOST OF EVERY DAY

### Tailored care for your wellbeing, home & happiness

Sometimes the small moments in life bring the most joy. That's why Audley Care is tailored to your individual needs, so you can continue to enjoy what matters most to you in life, all in the comfort of your own home.

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Audley Care team  
for more details**

**Willicombe Park: 01892 278 286**  
**Mote House: 01622 532 567**

info@audleycare.co.uk  
www.audleycare.co.uk



Your home is where you feel comfortable and the happiest. It is the place you know the best. If you want to stay living comfortably at home, **Home Instead can help make that possible.**

- ♥ Home Help
- Personal Care
- Companionship
- ◆ Dementia Care

We are committed to ensuring **Home Instead Canterbury** is the home care company of choice. The quality of care varies considerably within the industry, and we are determined to ensure the care we provide is one of the highest standard- the level of quality we would expect from our own relatives.

Our growing team lives by the importance of treating clients and colleagues with dignity and respect. This is at the forefront of everything we do and in line with our core values of respecting our clients' independence, autonomy, choice and individuality, while empowering diversity, equality and inclusion.

**Home Instead Canterbury | 01227 287 911**  
**www.homeinstead.co.uk/canterbury**

Live well,  
*your* way

## Care at home

It can often be best for a person with dementia to stay living in their own home for as long as possible. This may mean that they require some support services at home. The person living with dementia

will respond best to the same care staff who know them well. Continuity of care can be provided by either care agencies or carers employed directly by the person or his or her family.

## Specialist dementia day centres

A good day care service will be able to offer a range of activities and support that will enable the person with dementia to retain skills and remain part of their local community.

Specialist day centres for people with dementia should be organised and run with their needs in mind, aiming to build on their strengths and abilities. Activities may include outings, entertainment,

personal care, meals, hairdressing and support for carers.

Attendance at day centres can be offered from just a few hours a week to a number of days. Contact the council, Alzheimer's and Dementia Support Services or Alzheimer's Society for more details. See below, 'Useful local contacts' beginning on page 121 or 'Useful national contacts' beginning on page 124.

## Alzheimer's and Dementia Support Services (ADSS)

Kent's local specialist dementia service, empowering people affected by dementia to carry on living their chosen lifestyle. The independent charity equips people with the knowledge and practical support to live well with dementia. Call **01474 533990**, email **info@alz-dem.org** or visit **www.alz-dem.org**

Urgent support can be provided by the charity's 24-hour dementia helpline, a confidential freephone service for people with dementia, their carers, families and friends. Call **0800 500 3014**, email **helpline@alz-dem.org** or visit **www.alz-dem.org/urgent-support**

## Alzheimer's Society

This leading charity works to improve the quality of life of people affected by dementia. Alzheimer's Society's Dementia Connect Support Line is available on **0333 150 3456** and can provide information, support, guidance and signposting to other appropriate organisations.

The Helpline is open from 9.00am to 8.00pm,

Monday to Wednesday; 9.00am to 5.00pm, Thursday and Friday; and 10.00am to 4.00pm, Saturday and Sunday.

You can also call the Customer Care Team on **0330 333 0804**.

For more information on care homes for people with dementia, see page 65.



## Search for care in your area

[www.carechoices.co.uk](http://www.carechoices.co.uk) 

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests





IF YOU'RE LOOKING FOR  
EXCEPTIONAL LIVE-IN CARE FOR  
YOURSELF OR A LOVED ONE, VITALITY  
LIVE-IN CARE IS YOUR FIRST OPTION

Choosing care is one of the most important decisions you'll ever make. Vitality live-in care is here to help you get it right, which could mean care in your own home.

There are no lengthy waiting times for care as we have highly trained and experienced staff ready and waiting to care for you or your loved ones.



#### GP & nurse on hand

Care from your private GP is always included at no extra cost. Our team includes skilled and qualified nurses, too.



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Your Personal Assistant is carefully recruited, highly trained and well-supported as our employee. We never use agency carers.



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[www.vitalityliveincare.co.uk](http://www.vitalityliveincare.co.uk)

Agency 1 .....

Agency 2 .....

Agency 3 .....

Fees per week	Quality rating*
£	
£	
£	

We suggest that you have paper with you when speaking with home care agencies so you can make notes. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

## About the agency

- How long has the agency been operating? ☐ ☐ ☐
- How long are staff allocated per visit? ☐ ☐ ☐
- Can you contact the agency in an emergency or outside office hours? ☐ ☐ ☐
- Does the agency have experience with your specific needs? ☐ ☐ ☐

## Staff

- Are you likely to be visited by different staff each day? ☐ ☐ ☐
- Are all staff checked with the Disclosure and Barring Service? ☐ ☐ ☐
- Will you be notified in advance if your care worker is on holiday or sick? ☐ ☐ ☐
- Are staff matched to you specifically, based on your needs and preferences? ☐ ☐ ☐
- Can you meet your care worker(s) before they start? ☐ ☐ ☐
- Does the agency have both male and female staff? ☐ ☐ ☐

## Accommodating your needs

- Can the agency accommodate your needs if they increase? Ask about the process for this. ☐ ☐ ☐
- Does the agency have a training scheme in place? ☐ ☐ ☐
- Are all staff trained to a certain level? ☐ ☐ ☐
- Are staff able to help with administering medication if required? ☐ ☐ ☐
- Is there a way for staff to communicate with each other about the support they provide when they visit you? How? ☐ ☐ ☐

## Regulation

- Will your support plan be reviewed at regular intervals? ☐ ☐ ☐
- Can you see the agency's contract terms? ☐ ☐ ☐
- Can you lodge a complaint easily? ☐ ☐ ☐
- Are complaints dealt with quickly? ☐ ☐ ☐
- Can you see a copy of the agency's CQC registration certificate and quality rating? ☐ ☐ ☐

## Notes

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\*See page 72.

## Personalised care in the comfort of your own home around Kent and the surroundings areas



**Aegys Smart Care** provides you with outstanding, dedicated and professional care staff who can visit your home as often as you require and provide as little or as much support as you need, delivering person-centred care tailored to your individual needs.

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- Learning disability care
- Multiple Sclerosis care
- Alzheimer's care
- Mental health conditions
- Physical disabilities
- Sensory impairment
- Live-in care
- Companionship

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# Home care providers

All domiciliary care providers with the symbol ● are members of the Kent Integrated Care Alliance (KiCA). For more information about this alliance, see pages 6 and 7 or visit [www.kica.care](http://www.kica.care)

## 2Dees Ltd

Dartford  
Tel: 01322 407435

OP PD SI YA

## 4life Healthcare Services

Canterbury  
Tel: 01227 936957

OP D PD LDA MH YA

## 57 Shamrock Road

Gravesend  
Tel: 01474 632888

OP D PD SI YA

## 69 Burroughs Drive Dartford

Dartford  
Tel: 07853 453332

OP PD SI YA

## A1 Healthcare Solutions

Gravesend  
Tel: 07590 395339

OP D PD MH SI YA

## A Rated Homecare

Maidstone  
Tel: 07522 929983

OP D MH SI YA

## Absolute Home Care Kent Ltd

West Malling  
Tel: 01732 897490

OP D PD LDA MH SI YA

## Accessible Care ●

Maidstone  
Tel: 01622 757155

OP D PD LDA MH SI YA

## Accessible Care – Sittingbourne

Sittingbourne  
Tel: 01795 429042

OP D PD LDA MH SI YA

## Acclaimed Care – Head Office

Tonbridge  
Tel: 07725 179645

OP D PD LDA YA

## Active Care Group – South Division Care in the Home

Sevenoaks  
Tel: 01732 779353

OP D PD LDA MH SI YA AD

## Adejom Staffing Care

Sittingbourne  
Tel: 07908 425979

OP D PD YA

## Affinity Trust – Domiciliary Care Agency South East, Bedford and Northamptonshire ●

Ashford  
Tel: 01233 665324

OP PD LDA SI

## Age UK Faversham and Sittingbourne (Formerly Age Concern Faversham) ●

Faversham  
Tel: 01795 506490

OP D PD MH SI

## Age UK Maidstone

Maidstone  
Tel: 01622 753618

OP D YA

## Age UK North West Kent ●

Gravesend  
Tel: 01474 564898

OP D PD LDA MH SI YA AD

## Alder Associates Ltd

Herne Bay  
Tel: 01227 287878

PD LDA MH SI YA

## Alina Homecare – Maidstone

Maidstone  
Tel: 01372 362303

OP D PD YA

## Alina Homecare Specialist Care – Kent ●

Maidstone  
Tel: 01622 522120

OP D PD LDA MH SI YA AD

## All About Home Care (Kent) ●

Southborough  
Tel: 01732 447055

OP D PD MH SI YA

## All Seasons Community Support Two Ltd

Margate  
Tel: 01227 469970

OP D PD LDA MH SI YA

## Allerton C&S SE

Tonbridge  
Tel: 01732 783503

LDA MH YA

## Alzheimer's and Dementia Support Services, Safeharbour Memory Wellbeing Centre ●

Gravesend  
Tel: 01474 533990

OP D PD

## Amora Care – Main Office

Tunbridge Wells  
Tel: 01892 336842

OP D PD YA

## Angels Home Care (Kent) Ltd – 5 Premier Parade

Aylesford  
Tel: 01622 715500

OP D PD MH SI

## Angy Care Ltd

Gravesend  
Tel: 01474 520097

OP D LDA MH YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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[support@avelocare.co.uk](mailto:support@avelocare.co.uk)



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We offer bespoke homecare packages to meet your individual needs to support independent living, while our genuinely caring staff go the extra mile, treating everyone with kindness and respect. Covering Tunbridge Wells and Tonbridge areas of West Kent.

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### Apex Prime Care – Kent ●

Sevenoaks

Tel: 01732 606032

OP D PD LDA MH SI YA

### ApproCare

Sheerness

Tel: 01795 663824

OP D PD LDA MH SI AD

### Ashford Personnel and Solutions Ltd ●

Ashford

Tel: 01233 877400

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### Ashforhire Professionals Ltd

Ashford

Tel: 07735 269399

OP D PD SI

### Aspens Supported Living & Outreach (Kent) ●

Tunbridge Wells

Tel: 01892 820338

OP LDA YA

### Aspirations Kent ●

Canterbury

Tel: 01304 849020

OP PD LDA MH YA

### Aspire Home Carers Ltd

Folkestone

Tel: 01303 258348

OP D YA

Ramsgate

Tel: 07908 947662

OP D PD MH SI YA

### Athlone Care ●

Dartford

Tel: 01322 274747

OP D PD LDA MH SI YA AD

### Atman Care

Dartford

Tel: 07732 686770

MH YA

### Audley Care Ltd – Audley Care Mote House

Bearsted

Tel: 01622 532567

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OP D PD LDA MH SI YA AD

### Audley Care – Audley Care Willicombe Park

Tunbridge Wells

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Dartford

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Gravesham ●

Tel: 01474 558790

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### Avante Home Care and Support Service ●

Faversham

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OP PD LDA MH SI

### Avelo Care ●

Ramsgate

Tel: 01843 307067

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OP D PD SI YA

### Avengers Prime Care

Ashford

Tel: 07464 467174

OP D PD MH SI YA

### Avenues South East Services (ASES) ●

West Malling

Tel: 01732 448634

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### Avondale House ●

Westgate-on-Sea

Tel: 01843 606511

OP LDA MH YA

### Avondalecare (Kent) Ltd

Westgate-on-Sea

Tel: 01843 606511

MH

### AZ Caring Services Ltd ●

Ashford

Tel: 01233 227841

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### Barham Court

Maidstone

Tel: 07741 497668

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### Base Business Park, The

Dartford

Tel: 0208 301 3146

OP D PD LDA MH SI YA AD

### Beach House ●

Birchington

Tel: 01843 845922

OP LDA MH YA

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Dartford

Tel: 07581 093464

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OP D PD MH SI YA

Thanet

Tel: 01843 292925

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Dover & Deal ●

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OP D PD SI YA

Folkestone & Shepway ●

Tel: 01303 255452

OP D PD SI YA

### Beeches Homecare Services (Kent) ●

Whitstable

Tel: 01227 517840

OP D PD LDA MH SI YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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Canterbury & Thanet  
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Maidstone  
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### Bethal Manna Care Ltd

Dartford  
Tel: 07790 581289

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### Betterliving Care Ltd

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Tel: 07480 316307

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### Beulah Care Training And Services Ltd

Gravesend  
Tel: 07919 093754

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Speldhurst  
Tel: 01892 863710

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OP PD**

### BIS Services – DCS, The

Maidstone  
Tel: 01622 584456

**OP D PD YA**

### Blanche Caring Heart Ltd

Gravesend  
Tel: 07473 639396

**OP D PD MH**

### Blossom Home Care Canterbury

Canterbury  
Tel: 01227 851151

**OP D PD MH SI YA**

### Blossoms Care Services Ltd DCA

Sittingbourne  
Tel: 0800 917 7045

**OP D PD LDA**

### Bluebird Care

Canterbury & Thanet  
Tel: 01843 653204

**OP D PD LDA MH SI YA AD**

Folkestone & Dover ●  
Tel: 01304 434245

**OP D PD SI YA**

Gravesham & Dartford ●  
Tel: 01474 528198

**OP D PD LDA SI**

Maidstone, Tonbridge & Royal Tunbridge Wells ●  
Tel: 01622 393806

**OP D PD SI YA**

Sevenoaks  
Tel: 01732 655041

**OP D PD MH SI YA**

Tunbridge Wells ●  
Tel: 01732 386505

**OP PD LDA SI YA**

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Tel: 01233 501222

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### Bluebird Care ●

Swale  
Tel: 01795 664121

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### Boldglen Ltd Medway Swale ●

Sittingbourne  
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**OP D PD MH SI YA**

### Brooklands Homecare Ltd – Edenbridge

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**OP D PD MH SI YA**

### Burham Court

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### Callquest for Care

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Tel: 0800 211 8500

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**MH YA**

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**OP D PD SI YA**

### Care Advisory & Respite Experts Ltd

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### Care at Home Services (South East) Ltd – Canterbury, Herne Bay & Whitstable ●

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Tunbridge Wells  
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### Care First 24 Ltd

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### Care in Kent Ltd ●

Ashford  
Tel: 01233 619530

**Advert page 36  
OP D PD LDA MH SI YA AD**

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

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- Live-in Care
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**Care2Victory Services Ltd**

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**Carebridge Staffing Ltd**

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Maidstone

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Thanet

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OP D PD LDA MH SI YA AD

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LDA

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**CCK Support Ltd ●**

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**Chameleon Care ●**

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**Community IW Health Ltd**

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Dartford Business Park,  
Victoria Road, Dartford,  
Kent DA1 5FS  
Fax: 01322 291015 | St Radigunds Community  
Centre, Poulton  
Close, Dover,  
Kent, CT17 0HL  
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- Respite Care
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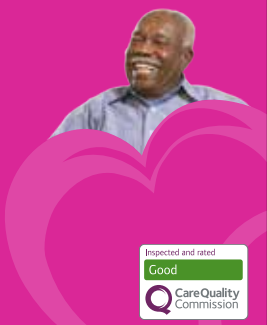


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OP MH YA

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Maidstone

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### Gravesend Care Services

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### Gravity Care Services Ltd

Swanley

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OP D MH

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OP D PD LDA MH SI YA AD

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OP LDA MH YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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OF WHAT IT MEANS TO BE FULLY HUMAN

**Harlon Healthcare Limited** provides holistic, person-centred domiciliary care and complex care support. With over 25 years of combined clinical experience in patient care management, we understand the significance of addressing all aspects of a person's well-being including their physical, mental, emotional, and spiritual health. Our primary objective is to assist those under our care in achieving their optimal health by providing exceptional care and support to the highest quality, and our dedicated team adopts a holistic approach at the core of our services.

Our specialised services are based in Kent, South East London, East Sussex and Staffordshire, we focus on these key areas: – Supported Living, Live in Care, Domiciliary Care and Complex Care. We provide around the clock service, 24 hours a day, 7 days a week throughout the year. Our dedicated team consists of compassionate and reliable care staff and allied healthcare professionals who prioritise the well-being of our clients and treat each individual with dignity, respect, and professionalism they deserve.



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- Genetic disorders
- Spinal cord injuries
- And much more....



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E: [info@harlonhealthcare.com](mailto:info@harlonhealthcare.com)

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**OP D MH**

### Head First

Hawkhurst

Tel: 01580 752275

**OP D PD LDA MH SI YA AD**

### Helping Hands

Dartford

Tel: 01322 950236

**Advert page 22**  
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Tel: 01303 610152

**OP D PD LDA SI YA**

Maidstone

Tel: 01622 295141

**OP D PD LDA MH SI AD**

Ramsgate

Tel: 01843 498199

**OP D PD SI YA**

Tunbridge Wells

Tel: 01892 349214

**OP D PD LDA MH SI YA**

### Henderson Health Care

West Malling

Tel: 07784 706342

**LDA MH YA**

### Here2Care (Dartford)

Dartford

Tel: 01322 225513

**OP D PD LDA YA**

### Hever Care Ltd ●

Tonbridge

Tel: 01732 207944

**OP D PD SI YA**

### HF Trust – Kent North DCA

Edenbridge

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**OP LDA YA**

### Hilton Nursing Partners Ltd ●

Ashford

Tel: 01233 321110

**OP D PD LDA MH SI YA**

### HLC Care Agency Ltd

Gravesend

Tel: 01322 284883

**Advert page 36**  
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### Home Comfort Care

Dartford

Tel: 0208 489 3620

**OP D PD LDA SI YA**

### Home Instead Senior Care

Canterbury

Tel: 01227 287911

**Advert page 24**  
**OP D PD MH SI YA**

### Home Instead Senior Care

Folkestone ●

Tel: 01303 847899

**OP D PD LDA MH SI YA**

Sevenoaks ●

Tel: 01959 546228

**OP D PD LDA MH SI YA**

Maidstone

Tel: 01622 873414

**OP D PD MH SI YA**

Ramsgate

Tel: 01843 862268

**OP**

Tunbridge Wells, Sevenoaks & Edenbridge ●

Tel: 01732 759854

**OP D PD LDA MH SI YA**

### Home Service Complete Care LLP ●

Herne Bay

Tel: 01227 362312

**Advert page 42**  
**OP D PD LDA SI**

### Homecare Unique Ltd

Maidstone

Tel: 01622 963587

**OP D PD LDA MH SI YA AD**

Kingswood

Tel: 01622 963587

**OP D PD LDA MH SI YA AD**

### ICare South East Ltd

Maidstone

Tel: 01622 299236

**OP YA**

### Ideal Care Services Ltd

Tunbridge Wells

Tel: 07903 817578

**OP D PD LDA MH YA**

### Ideal Complex Care Kent

Canterbury

Tel: 01227 538539

**OP D PD LDA MH SI YA AD**

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

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**“You don’t need to move into a care home, when you can have all the support you need in yours !”**

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Couples              Emergency cover  
Complex Care      Companionship

All Medical & Health conditions

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Commission**

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companionship • sit in service • dog walking

Support with everyday living -  
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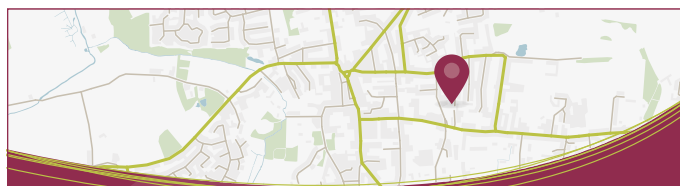
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**With so many providers to choose from, where do you start?**

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

 **CareChoices**

## Home care providers continued

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Dover

Tel: 01304 241684

OP D PD LDA MH SI YA

### Inspire Care Agencies Ltd

Tunbridge Wells

Tel: 07710 541493

OP PD SI YA

### Intrinsic Care

Canterbury

Tel: 01634 931226

OP D PD LDA MH SI YA

Dartford

Tel: 01634 931226

OP D PD LDA MH SI YA

### Jakky Care Group Ltd

Dartford

Tel: 0330 133 2137

OP D PD LDA SI YA

### Jasmine Care South East Ltd

Cranbrook

Tel: 01580 713533

OP D PD YA

### Jasper Conrad Group Ltd

Sittingbourne

Tel: 07368 310618

OP D YA

### K D Care Ltd

Sittingbourne

Tel: 01795 844814

OP D YA

### K2Care Services Ltd

Swanscombe

Tel: 07354 602323

OP PD YA

### Kaplan Care

Dartford

Tel: 0208 228 1105

OP D PD LDA MH SI YA

### Kare Plus Ashford

Ashford

Tel: 01233 801888

OP D PD LDA SI MH YA

### KD Healthcare Ltd ●

Ashford

Tel: 01233 555184

OP D PD SI YA

### Kent & Medway Domiciliary Care Agency

Ashford

Tel: 01233 636724

LDA YA

### Kent Care Consultants Ltd

Ashford

Tel: 07472 456191

OP YA

### Kent Carers Ltd – Head Office

Dartford

Tel: 01322 277944

OP D PD LDA MH SI YA AD

### Kent Enablement at Home

Ashford

Tel: 0300 041 0404

OP D PD LDA MH SI YA

Broadstairs

Tel: 0300 041 1480

OP PD

Gravesend

Tel: 0300 041 1480

OP PD

Sittingbourne

Tel: 0300 041 1480

OP PD

West Malling

Tel: 0300 041 1480

OP D PD LDA MH SI YA

### Kent Home Care Ltd

Canterbury

Tel: 01227 788700

Advert pages 20, 42, 56

OP D PD MH SI YA

### Kent PBS Service

Ashford

Tel: 0845 155 1234

OP D PD LDA MH SI YA AD

### Kent SCP (Bowles Lodge)

Cranbrook

Tel: 01580 755819

OP D PD MH SI YA

### Kent Social Care Professionals Domiciliary Service

Maidstone

Tel: 01622 764014

OP D PD LDA MH SI YA AD

### Kevin Cross Case Management Ltd

Ashford

Tel: 07808 845985

OP D PD LDA MH SI YA AD

### Krystal Solutions Ltd

Sittingbourne

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Advert below

OP D PD YA



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... because we care.

**LEADING HEALTHCARE PROVIDER**

We have well trained, competent and respectful care and support workers who are able to provide tailored holistic care to the group of clients with various conditions such as:

- Dementia
- Alzheimer
- Learning Disability
- End of Life Care
- Mobility Support
- Care for the Elderly
- Support services such as domestic and Escorts

We provide domiciliary care and home care services for clients to live independently in their home.

... because we care.

☎ 07886545877 | +441795506100

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

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We are Domiciliary Care Providers, in Kent!



## Our Services:



Personal Care



Meal Preparation



Learning Disabilities Care



Sleeping/Waking Overnight Care



Mental Health Care



Physical Disability Care



Companionship



24 Hours Care



Alzheimer's & Dementia Care



Medical Administration



Live-in Care



Non-Medical Care

## Welcome To MAUCARE Services

MAUCARE Services is a Domiciliary Care provider based in Kent, offering a range of **professional care services** from 30 mins to 24 hours a day, with an on-call service operating out of office hours.

Providing **high-quality care** that meets the individual needs of our customers is what we pride ourselves on. We believe in offering a **personal service** to our customers that is tailored to their specific requirements.

Our ethos is **“Honesty, Reliability and Integrity”** because we genuinely care about our customers, our employees and our community.



01322 466578

[info@maucare.co.uk](mailto:info@maucare.co.uk)

56 Arthur Street,  
Gravesend, DA11 0PR

## L'Arche Kent

Canterbury  
Tel: 01227 643025

OP LDA YA

## LANH

Dartford  
Tel: 0333 358 3664

OP PD SI YA

## Lauriem Complete Care Ltd ●

Deal  
Tel: 01304 361222  
Ditton ●  
Tel: 01622 716780

OP D PD LDA YA

OP D PD LDA YA

## Liberty Lodge Ltd

Folkestone  
Tel: 07546 240551

OP LDA MH SI YA AD

## Lifeways Community Care (South London)

Sevenoaks  
Tel: 0207 202 6300

OP LDA YA

## Livingstone Care Office – Innovation House

Ramsgate  
Tel: 07769 853836

OP D PD

## LOD Care and Case Management Ltd

Tonbridge  
Tel: 07812 524906

OP PD SI YA

## London Ondcare Services Ltd

Dartford  
Tel: 0208 228 1134

OP D LDA MH YA

## Maidstone Home Care Ltd

Aylesford  
Tel: 01622 719988

OP D PD MH SI YA

## Marbleside Care ●

Margate  
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LDA

## March Services Care – Kent

Sittingbourne  
Tel: 07877 913825

OP D PD YA

## MAUCARE Services ●

Gravesend  
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Advert page 44

OP D PD LDA MH SI YA

## Maxi Health Care Ltd

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Tel: 01795 555744

OP

## MC Care

Dartford  
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## Meridian Community Care Ltd ●

Canterbury  
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Advert below

OP D PD MH SI YA

## Meridian Community Care Ltd ●

Dover  
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OP D PD MH SI YA

## Meritum Integrated Care LLP ●

Ashford  
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OP D PD LDA MH SI YA AD

Folkestone

Tel: 01303 297010

OP D PD LDA MH SI YA AD

Maidstone

Tel: 01622 684471

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## Domiciliary Care and Support in Kent

At Meridian Care, we deliver care tailored to support you or your loved ones, to live independently in the comfort of your own home.

### Providing services for:

- People with sensory loss, MND & MS
- People with physical disabilities
- People with Dementia, Parkinson's
- Older people and young adults
- People with mental health issues
- Personal or family carers
- Palliative care



Established 1997

Dover  
01304 240 424  
dover@meridian-care.co.uk

Canterbury  
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[www.meridian-care.co.uk](http://www.meridian-care.co.uk)

**OUTSTANDING** companionship and care service for Canterbury & Swale senior residents

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Tonbridge  
Tel: 01732 795199

OP D PD LDA MH YA

## MiHomecare – Ramsgate

Ramsgate  
Tel: 0333 121 8701

OP D PD LDA MH SI YA

## Moniks Care Services Ltd

Dartford  
Tel: 07904 995201

OP D PD LDA MH SI YA

## Mrs Lynne Weatherly

Tunbridge Wells  
Tel: 01892 537076

OP LDA YA

## My Homecare Bexley & Greenwich ●

Dartford  
Tel: 0203 371 7015

OP D PD LDA MH YA

## My Homecare Tonbridge

Tonbridge  
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OP D PD LDA MH YA

## MyLife (Kent)

Canterbury  
Tel: 01227 937780

OP D PD LDA MH SI YA AD

## Nationwide Care Staffing

Gravesend  
Tel: 0330 133 5527

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## Neptune Solutions

UK Ltd  
Sheerness  
Tel: 07881 625246

OP D PD LDA MH SI YA

## New Horizons Broad Oak Ltd

Resource Centre ●  
Margate  
Tel: 01843 295680

PD LDA SI YA

## New Option Support Ltd

– Main Office  
Gravesend  
Tel: 07907 824987

OP D PD MH YA

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Faversham  
Tel: 01795 597983

Advert page 44  
OP D

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Dartford  
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OP D PD LDA MH SI YA



As a local family run company with over 60 years of experience in care, we have the knowledge and expertise to support you and your loved ones with all your home care needs.

From a little extra help with the shopping, personal care or full time live-in care, we can provide all the assistance you might need.

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[dartfordinfo@silverbirchhealthcare.co.uk](mailto:dartfordinfo@silverbirchhealthcare.co.uk)



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Folkestone

Tel: 01303 891222

OP D PD LDA MH SI YA

## Norwyn Community Services

Sittingbourne

Tel: 07943 666941

OP D PD LDA MH SI YA AD

## Nurse at Home Ltd

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OP D YA

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Ashford

Tel: 08000 622622

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West Malling

Tel: 01732 440210

OP YA

## One 2 One Private Care Services

Ashford

Tel: 01233 610542

OP D PD LDA MH SI YA

## One Step South Domiciliary Care Agency

Folkestone

Tel: 01303 255337

OP D PD LDA MH SI YA AD

## Open Doors Healthcare Services Ltd

Maidstone

Tel: 07944 037801

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OP D PD SI YA

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Folkestone

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## Parisse Care Consulting Ltd

Swanley

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OP YA

## Park View

### Domiciliary Care

Deal

Tel: 07872 014850

PD LDA

## PCAS Kent Ltd ●

Faversham

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## Penny Care Ltd

Swanscombe

Tel: 07803 355200

OP D PD MH SI YA

## Pentacare (Sevenoaks)

Sevenoaks

Tel: 01732 905405

OP D PD YA

## Perfect Care Solutions UK Ltd

Dartford

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## Phoenix Support Ltd ●

Maidstone

Tel: 01622 682535

OP D PD LDA MH SI YA AD

## Plan With Care

Folkestone

Tel: 01303 764576

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## Positive Solutions Kent CIC

Ramsgate

Tel: 01732 882093

LDA SI

## Prepare4care Ltd

Margate

Tel: 01843 210257

OP D PD LDA MH YA

## Prestige Nursing Ltd Dartford

Dartford

Tel: 01322 788035

**Advert page 46**

OP D PD LDA MH SI YA AD

## Pridesupport Healthcare Ltd

Maidstone

Tel: 07432 607401

OP D PD LDA MH YA

## Priory Supported Living Kent

Dover

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LDA MH YA

## Prudent Domiciliary Care Ltd

Dartford

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OP D PD YA



**Open Doors  
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Services**  
it's all about you

**Care That  
Comes To You**



**Open Doors Healthcare Services Ltd** provide high-quality homecare services and support to young adults and Elderly individuals living in the community.

**We are proud** to be a trusted healthcare partner, offering a wide range of personalised care and support to keep you safe and to enhance your well-being, preserve dignity, and promote the highest possible level of independent functioning and positive outcomes.

Our Services Include but not limited to:

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Companionship • Supported Living • Live-in care  
Complex Care • Overnight Care

We have carers in Maidstone and surrounding areas in Kent. Please get in touch with us to arrange a free Person-Centred Assessment

101 First Floor Knightrider House, Knightrider Street,  
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E: [info@opendoorshcare.com](mailto:info@opendoorshcare.com)

**07944037801 / 07598724339 / 01622809905**



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## Pure Life Homecare ●

Whitstable  
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## Q Leaf Care Ltd

Deal  
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## Qualified Care Ltd

Whitfield  
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OP YA

## Ready Care Services (Kent) Ltd

West Malling  
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## Respect 4Care Ltd

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## Retons Care and Training Services Ltd

Dartford  
Tel: 07476 066043

OP D PD LDA MH SI YA

## River Stone (UK) Ltd

Sittingbourne  
Tel: 07507 824426

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## Royal British Legion Industries Care Agency

Aylesford  
Tel: 01622 717463

OP PD SI

## Royal Care

Dover  
Tel: 01304 279415

OP D PD MH SI YA AD

## Royalcare – Thanet

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OP D PD MH SI YA

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Ashford  
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OP D PD MH SI YA

## Rusko Care Ltd

Canterbury  
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## S and N Care Ltd

West Malling  
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When a loved one needs affordable assistance, finding someone who'll give them the same attention and care as you isn't easy. That's why at **Pure Life Homecare** we put people before profit with a completely individualised service so those we care for always feel unique and special.

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TAILORED CARE  
& SUPPORT PLAN

3

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AND RESTORE

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where people care

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### Sanctuary Home Care Ltd – Gravesend

Gravesend

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OP D PD LDA MH SI YA AD

### SAP Care Services Ltd

Tonbridge

Tel: 01732 807121

Advert below right

OP D PD YA

### SC Gravesend

Gravesend

Tel: 07932 554166

OP D PD LDA MH SI YA

### Scope Care Agency

Ashford

Tel: 01233 877196

OP D PD YA

### SCP Complex Care

Maidstone

Tel: 01622 695580

OP D PD LDA MH SI YA AD

### SeeAbility– Kent Supported Living

Sandwich

Tel: 07725 424042

OP PD LDA MH SI YA

### SeeAbility – Kent Support Service

Maidstone

Tel: 01372 755000

PD LDA MH SI YA

### Seeds Care Ltd

Broadstairs

Tel: 01843 263411

LDA MH YA

### Seniors Helping Seniors

Canterbury

Tel: 01227 454900

OP D YA

### Serene Home Care Ltd

Gravesend

Tel: 0203 590 6324

OP D PD MH SI YA

### Shamrock Road

Gravesend

Tel: 07575 154975

OP PD YA

### Share The Care Ltd Office

Sittingbourne

Tel: 01795 660162

OP D PD LDA SI YA

### SilverBirch Healthcare Ltd ●

Dartford

Tel: 01322 941444

Advert page 46

OP D PD YA

### Simplex Healthcare Ltd

Kemsley

Tel: 07956 555212

OP D PD LDA MH YA

### Sooth'n Hub Healthcare Ltd – Maidstone

Maidstone

Tel: 07538 723857

LDA MH YA

### St. Helens House

Sheerness

Tel: 07882 710854

OP D PD LDA MH YA

### Sunnybanks Home Care Service

Cowden

Tel: 07837 406810

OP PD LDA SI

### Superior Healthcare ●

Whitstable

Tel: 01227 771133

OP D PD LDA MH SI YA AD

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Whitstable

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OP D PD MH SI YA





**SAPCARE** is the perfect solution for people over 65 that need support whilst remaining in the comfort of their own home.

Our Services range from 30 minutes to 24-hour live-in care. Bookings can be variable from daily to a few times a week and multiples calls per day. We promote continuity by familiarising **same carers to the same clients**.

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E: [info@sapcare.co.uk](mailto:info@sapcare.co.uk)

[www.sapcare.co.uk](http://www.sapcare.co.uk)

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*"To care as we would expect others to care for us"*

**Let us help!** Do you or a family member require a 1st class service, to stay independent at home? A dedicated family business established in 1994.

**We can help. Call and ask for advice.**

Contact our caring team to discuss a support package to suit you.

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[contact@tenderlovingcarers.com](mailto:contact@tenderlovingcarers.com)

108/109 John Wilson Bus Pk, Whitstable, Kent, CT5 3QT



**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

**Tendi Care**

Aylesford

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OP D PD LDA MH SI YA

**TerraBlu Homecare** ●

Tunbridge Wells

Tel: 01892 529429

OP D PD LDA MH YA

**Thanet Holistic Care**

Ramsgate

Tel: 07590 573334

OP D PD MH

**Town & Country Homecare Ltd** ●

Tenterden

Tel: 01580 762244

OP D PD SI YA

**Turning Point – Kent DCA** ●

Broadstairs

Tel: 07891 545717

OP D LDA YA

**United Response – Kent DCA**

Folkestone

Tel: 01303 270024

LDA MH

**Unite Highland Care**

Dartford

Tel: 07459 329211

OP D PD LDA MH SI YA

**Unity Care Solutions (Maidstone)** ●

West Malling

Tel: 0333 366 1020

OP D PD LDA MH SI YA

**Utmost Solutions Ltd**

Dartford

Tel: 07846 101633

PD LDA MH SI YA

**Vibrant Home Care**

Ashford

Tel: 07939 296988

OP D PD YA

**Vibrant Homecare Thanet**

Broadstairs

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OP D PD YA

**Viking Care**

Margate

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Gravesend

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OP PD LDA YA

**Westminster Homecare Ltd (Bexley)**

Dartford

Tel: 01322 280680

OP D PD LDA MH SI YA AD

**Woke Healthcare Ltd**

Gravesend

Tel: 07733 809773

OP D PD MH YA

**Woodchurch House**

Ashford

Tel: 01233 861600

Advert page 76

OP D PD MH SI AD

**Wurel House**

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Tel: 07879 648163

LDA

**Xplicit Care Solution**

Greenhithe

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OP D PD YA

**Xtracare Ltd** ●

Aylesford

Tel: 01622 792845

OP D PD MH SI YA

**Your Care**

Canterbury

Tel: 01227 230888

OP D PD LDA MH SI YA

**Your Choice**

Deal

Tel: 07717 503866

LDA YA

**Your Life (Tunbridge Wells)**

Tunbridge Wells

Tel: 01892 529779

OP D PD SI

**Your Life Your Home** ●

Canterbury

Tel: 01304 813128

D PD LDA MH SI YA

**Zander Mackenzie Care UK Ltd**

Gravesend

Tel: 01322 948176

OP D PD LDA MH SI YA

# Paying for care in your home

Councils provide upfront information on how much people can expect to pay for home care and how charges are worked out. This information must be made available when a needs assessment is carried out. Written confirmation of how the charge has been calculated must be provided after a financial assessment.

The council calculates charges in accordance with national eligibility criteria set by the Government. This ensures people are only required to pay what

they can afford, taking into account capital, income and expenditure.

Your financial assessment looks at your capital, savings and weekly income (including pensions and benefits). The council may also carry out a full benefit check and, if you want them to, assist you with claiming your full entitlement.

Visit **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Paying for care and support') for more information.

## Non-means-tested care and support

Care provided by the NHS is free; for example, services provided by a community or district nurse. Some people do not have to pay towards care services. For example, aftercare services provided under section 117 of the Mental Health Act are free of charge.

If you need care or support, you may be eligible to claim Attendance Allowance (AA) or Personal Independence Payments (PIP). AA and PIP are non-means-tested benefits. Provided you are

eligible, you can receive AA or PIP regardless of how much income or capital you have.

AA is payable to people over State Pension age and PIP to those aged between 16 and State Pension age. There are different rates that can be awarded, dependent on the level and type of help you need. These can be found at **[www.gov.uk](http://www.gov.uk)** and you can check your State Pension age at **[www.gov.uk/state-pension-age](http://www.gov.uk/state-pension-age)**

## Other ways to fund your care and support

It is important to seek independent financial advice if you are paying for your own care and support. There are independent financial advisers who focus specifically on care funding advice, often referred to as specialist care fees advisers. They are regulated by the Financial Conduct Authority (FCA) and must stick to a code of conduct and ethics and take shared responsibility for the suitability of any product they recommend.



### Money Helper

A free and impartial money advice service set up by the Government.

Tel: **0800 138 7777**

Web: **[www.moneyhelper.org.uk](http://www.moneyhelper.org.uk)**

### Society of Later Life Advisers (SOLLA)

Aims to assist consumers and their families in finding trusted, accredited financial advisers who understand financial needs in later life.

Tel: **0333 2020 454**

Email: **[admin@societyoflaterlifeadvisers.co.uk](mailto:admin@societyoflaterlifeadvisers.co.uk)**

Web: **[www.societyoflaterlifeadvisers.co.uk](http://www.societyoflaterlifeadvisers.co.uk)**

Further information on paying for care can be found beginning on page 67.

All domiciliary care providers with the symbol ● are members of the Kent Integrated Care Alliance (KiCA). For more information about the alliance, see pages 6 and 7 or visit **[www.kica.care](http://www.kica.care)**

# Housing with care

Housing with care combines independent living in a home with security of tenure, along with care services arranged according to need. Schemes may be run by housing associations, the local authority, voluntary organisations or private companies. Properties may be available for rent, mixed tenure or to purchase.



## Supported Living

Supported Living is a term generally used to describe situations in which people (often adults with a learning disability or mental health condition) rent their home, and their personal care or support is arranged separately. This means they can change their support without having to move or move and take the same support with them. People have greater security of tenure and can claim a wider range of welfare benefits than in residential care.

Supported Living can be delivered in a range of settings, including individual flats or houses, clusters of self-contained flats on the same site, shared accommodation and extra care housing.

Individuals, private landlords, housing associations, local authorities or charities may own the property.

Supported Living refers to the way in which accommodation and support are organised, rather than the amount of support. This will be tailored to individual needs and can include access to support 24 hours a day if assessed as necessary, although many people do not require this – particularly with the use of assistive technology (discussed on page 13).

For more information, visit [www.kent.gov.uk/supportedhousing](http://www.kent.gov.uk/supportedhousing)

## Shared Lives

Shared Lives is a care service for adults with learning or physical disabilities and for older people. It is family-based care provided by individuals and families.

Shared Lives carers are local people recruited and trained to make sure they have the right qualities to provide care and support.

## Sheltered housing

Sheltered (or retirement) housing is provided by local authority housing departments and housing associations for older people who would like to remain independent but prefer the added security and reassurance of a scheme manager and an alarm call service.

A scheme manager is either based at the site or visits regularly. Many sheltered housing schemes also have communal lounges, laundry facilities, lifts, door entry systems and specially adapted facilities. Contact the council for further advice on local schemes.

## Extra care housing

Extra care housing is similar to sheltered schemes, with self-contained accommodation together with some communal facilities.

In an extra care scheme, instead of low-level support traditionally provided by wardens in sheltered schemes, higher levels of care and support are provided on site by a designated team

of care workers, who can be available 24 hours a day.

Extra care allows you to retain your own tenancy and have care services delivered, ensuring that you can remain safely in your own self-contained accommodation. For information on extra care housing in your region, contact your local adult social care department. Details are on page 121.

# Specific care and support services

## Learning disability

If you are living with a learning disability in Kent, you should contact your local council for support. They might be able to signpost you to local services and assess your needs in case they can help you.

The council aims to keep people living independently in their own homes wherever possible but, if you need to move somewhere with care and support, you might like to consider a housing with care scheme. See page 52.

If your needs are such that you require support in a care home, this Directory contains a list of all care homes in Kent. Any learning disability providers are denoted with **LDA**. You may also find the following organisations useful.

### Mencap

Supporting people with learning disabilities to feel valued equally, listened to and included.

Tel: **0808 808 1111**

Email: **helpline@mencap.org.uk**

Web: **www.mencap.org.uk**

### Scope

Offers free, impartial and expert information, advice and support to disabled people and their families.

Tel: **0808 800 3333**

Email: **helpline@scope.org.uk**

Web: **www.scope.org.uk**

## Mental health

If you are worried about your mental health, it's important to remember that you aren't alone. Lots of people have issues with their mental health and there's help and advice available in Kent to support you.

Your GP should be your first point of contact if you want confidential advice or services, or you can contact one of the following organisations for help and support.

### MIND

Provides support to people with mental health needs and offers one-to-one counselling, befriending, peer support and more.

#### Mid-Kent

Tel: **01622 692383**

Email: **mindhelp@midkentmind.org.uk**

Web: **www.maidstonemind.org**

#### North Kent

Tel: **01322 291380**

Email: **admin@northkentmind.co.uk**

Web: **https://northkentmind.co.uk**

### South Kent

Tel: **01303 250090**

Email: **contact@southkentmind.org.uk**

Web: **www.southkentmind.org.uk**

### West Kent

Tel: **01732 744950**

Email: **hello@westkentmind.org.uk**

Web: **www.westkentmind.org.uk**



## Physical disability

If you have a physical disability or a long-term illness, organisations in the independent and not-for-profit sectors may be able to signpost you to,

or provide you with, a range of services to help you live as independently as possible. There are also services available to support someone who may be your carer.

## Sensory services

If you are deaf, blind, sight impaired or deafblind, there are several organisations in Kent that may be able to offer you advice and support.

### Hi Kent

A local registered charity for deaf and hard of hearing people.

Tel: **01622 691151**

Email: **enquiries@hikent.org.uk**

Web: **www.hikent.org.uk**

### Kent Association for the Blind (KAB)

KAB offers comprehensive support services to sight-impaired people of any age. It works across Kent, Medway, Bromley and Bexley.

Web: **www.kab.org.uk**

### Bromley

Tel: **0208 464 8406**

Email: **rehab.bromley@kab.org.uk**

### East

Tel: **01227 763366**

Email: **rehab.canterbury@kab.org.uk**

### West

Tel: **01622 691357** (head office) or **01622 358995** (services).

Email: **enquiry@kab.org.uk** (head office) or **rehab.maidstone@kab.org.uk** (services).

### Medway

Tel: **01634 332929**

Email: **rehab.medway@kab.org.uk**

## Advocacy

Advocates can give advice, support and information to people of any age. They help you to voice your concerns and guide you through difficult or challenging times. You should consider using the services of an advocate if you feel unsure or concerned when you are faced with making an important decision about your care.

Advocates are not there to tell you what to do or to make decisions for you, but to help you express your views and make your own decisions. Councils have a legal obligation to provide an advocate to you if you need one at any stage of your care and support planning with them. For further information, see 'Useful local contacts' beginning on page 121.

## Planning for end of life

Although the subject of dying is often painful to contemplate, planning for the end of life can be a good way to share your wishes and help your family to know what you would like. Good planning for all your needs should mean that you can convey your wishes, including where you would like to die if you choose. You may wish to remain in your own home or care home in your last days and not be admitted to hospital.

When choosing a service, you should consider its

end of life care philosophy and policies. Enabling people to die in comfort and with dignity is a core part of providing care. The way care professionals approach the process will be incredibly important for you, your family and carers.

The service should have an open approach to end of life care. It should initiate conversation with you and your family and work with your GP to ensure your needs and wishes are discussed and planned for. An end of life care plan should also be drawn up, as it is

vital to establish your preferences and choices.

You could use the Preferred Priorities for Care (PPC) document to help with outlining your wishes. The PPC document is designed to help you prepare for the future and gives you an opportunity to think about, talk about and write down your preferences and priorities for care at the end of life.

It is worth asking care providers whether they are working towards The Gold Standards Framework. This can be used in various settings, for example hospitals, primary care and care homes, to improve the co-ordination and communication between different organisations involved in providing care for someone near the end of their life.

## Planning for your funeral

While you are thinking about the future, you may want to consider writing down your wishes for your funeral. This can help to alleviate pressures on your family. They may appreciate knowing your wishes and that they can make sure they are considered at your funeral.

By detailing your wishes, your family can be comforted by the fact that they don't need to make all the decisions about what you would have liked or wonder whether they are making the right choices. Hospice UK outlines information to help make funeral arrangements easier at **[www.hospiceuk.org](http://www.hospiceuk.org)**

(search 'How to arrange a funeral').

You do not have to instruct a funeral director but, if you do, ensure that the director you choose is a member of either the National Association of Funeral Directors or the National Society of Allied and Independent Funeral Directors.

These associations have strict guidelines that members must adhere to.

See page 125 for details of organisations that may be able to help you plan for the end of your life or your funeral.



# Search for care in your area

[www.carechoices.co.uk](http://www.carechoices.co.uk) 

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

 CareChoices

# Looking for a Care Home?

# Is Live in Care the better option?

Enjoy your garden & local Community

Activities & Hobbies that you love

Accompanied days out

Stay with your pets

1 to 1 Care & Attention

Keep your Daily routine

No visiting restrictions

Stay together with your partner

A personal Carer, just for you

Enjoy your Favourite home  
cooked meals

**Be independent in your home  
....not theirs**

- **Bespoke Care**  
designed to meet your needs
- **Only in Kent**  
we like to be close to our customers
- **Flexible Payments**  
direct payments, deferred payment plans
- **Medical, Health & Nursing needs**  
Dementia Support, Companionship,  
Complex Care, Emergency Cover,  
Respite Care & Home from Hospital,  
Moving & Handling assistance,  
Medication Support, Peace of Mind.
- **Professional, Affordable Solutions**  
Call Kent Home Care today

## Kent Home Care

## The Live in Care Specialists in Kent



**01227 788 700**

**[kenthomecare.com](http://kenthomecare.com)**

Approved Provider for **NHS Continuing HealthCare** & **KCC Direct Payments**

# Care homes

All care homes and agencies providing care at home in England must be registered with the independent regulator, the Care Quality Commission (CQC).

The CQC inspects every care home and home care

agency, publishing a report along with a rating. CQC quality ratings must be displayed at the operator's premises and on its website. You can also find inspection reports and ratings for all services on the CQC's website ([www.cqc.org.uk](http://www.cqc.org.uk)).

## Types of care home

### Care homes (personal care only)

If you need someone to look after you 24 hours a day but don't need nursing care, a care home offering only personal care may be the best option. Personal care includes bathing, feeding, dressing and help with moving. It is a good idea to have a needs assessment before you choose a care home to ensure it is the best way to meet your needs. See page 14 for more on assessments.

### Care homes with nursing

A care home with nursing provides the same care and support as a care home offering personal care, but with 24-hour nursing staff on hand. If you think you may need nursing care in a home, you will need to be visited by a social worker or a care manager to

work out what care you will need. This visit might be in your own home, or in hospital if you've been ill, or in a care home. You will be fully involved in planning for your care needs.

If, after a needs assessment, a care home providing nursing care is the best solution for you, a social worker will give you information to help you find a home which meets your care requirements. The cost of the nursing care part of your fees may be paid by the NHS to the home directly. Check with Adult Social Care for current rates.

For help with finding care homes and care homes with nursing in your area, visit [www.carechoices.co.uk](http://www.carechoices.co.uk)

## Activities in care homes

The word 'activity' can imply many different things but, in the context of a care home, it should mean everything a resident does from when they open their eyes in the morning until they go to sleep at night. Activities should stimulate residents emotionally, physically and mentally and, in a good care home, should encompass all aspects of daily life. They can range from choosing what to wear, to helping with tasks around the home or garden, to listening to the radio or joining in with an art or exercise class.

Above all, activities provide a point of interest, fun and challenge to each day. They should enable people to participate in daily life, be engaged and maintain hobbies or activities they have enjoyed throughout their life, as well as offering the opportunity to try something new, if they wish.

Lots of care homes now employ a dedicated activity

co-ordinator. What they do and how they do it varies from one home to another. Increasingly, they are fully integrated into the staff team, play a key part in developing care plans and ensure that all staff appreciate the part they play in delivering high-quality activity provision.

Ensure you speak to any potential providers about the activities they provide in their care home. For information on care homes for people living with dementia, see page 65.





# Your care matters

with Barchester

**Everyone deserves uncompromising care.  
That's the passionate belief of the experts  
in our care homes.**

That's why you'll find our people are well-trained in a variety of skills. They're dedicated people who want to celebrate life and improve well-being. And it's why support is given with kindness, respect and dignity.

**These are the things that mean the most.  
And because they matter to you, they matter to us.**



**[barchester.com/KT](https://barchester.com/KT)**

**Call to arrange a visit or to find out how we can help:**

**Ashminster House**  
Clive Dennis Court, TN24 0LX  
**01233 428 424**

**Emily Jackson House**  
Emily Jackson Close, TN13 1XH  
**01732 622 687**

**Friston House**  
414 City Way, ME1 2BQ  
**01634 624 163**

**Herne Place**  
2 Parkland Road, CT6 5DN  
**01227 934 181**

**Newington Court**  
Keycol Hill, ME9 7LG  
**01795 334 085**

**Sutton Valence**  
North Street, ME17 3LW  
**0162 258 8305**

**Winchester House**  
180 Wouldham Road, ME1 3TR  
**01634 624 164**

Residential care • Nursing care • Dementia care • Respite care and short breaks  
Hair & beauty salon • En-suite bedrooms • Landscaped gardens • Café • Spa bathroom

**Home 1** .....

**Home 2** .....

**Home 3** .....

Fees per week	Quality rating*
£	
£	
£	

We suggest that you take paper with you when visiting care homes so that you can make notes. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

## Staff

- What is the minimum number of staff that are available at any time? ☐ ☐ ☐
- Are staff respectful, friendly and polite? ☐ ☐ ☐
- Do staff have formal training? ☐ ☐ ☐
- Are the staff engaging with residents? ☐ ☐ ☐

## Activities

- Can you get involved in activities you enjoy? ☐ ☐ ☐
- Is there an activities co-ordinator? ☐ ☐ ☐
- Does the home organise any outings? ☐ ☐ ☐
- Are residents escorted to appointments? ☐ ☐ ☐
- Do the residents seem entertained? ☐ ☐ ☐
- Does the home have a varied activities schedule? ☐ ☐ ☐

## Life in the home

- Is the home adapted to suit your needs? ☐ ☐ ☐
- Can you bring your own furniture? ☐ ☐ ☐
- Are there enough plug sockets in the rooms? ☐ ☐ ☐
- Are there restrictions on going out? ☐ ☐ ☐
- Is there public transport nearby? ☐ ☐ ☐
- Does the home provide any transport? ☐ ☐ ☐
- Can you make/receive calls privately? ☐ ☐ ☐
- Can you decide when to get up and go to bed? ☐ ☐ ☐
- Does the home allow pets? ☐ ☐ ☐
- Does the home use Digital Care Planning accessible to families? ☐ ☐ ☐

## Personal preferences

- Is the home too hot/cold? Can you control the heating in your room? ☐ ☐ ☐
- Is the décor to your taste? ☐ ☐ ☐
- Are there restricted visiting hours? ☐ ☐ ☐
- Is there somewhere you can go to be alone? ☐ ☐ ☐
- Does the home feel welcoming? ☐ ☐ ☐

## Catering

- Can the home cater for any dietary requirements you may have? ☐ ☐ ☐
- Does the menu change regularly? ☐ ☐ ☐
- Can you eat when you like, even at night? ☐ ☐ ☐
- Can you have food in your room? ☐ ☐ ☐
- Is there a choice of food at mealtimes? ☐ ☐ ☐
- Is alcohol available/allowed if you want it? ☐ ☐ ☐
- Can visitors join you for meals? ☐ ☐ ☐

## Fees

- Do your fees cover all of the services and activities? ☐ ☐ ☐
- Are fees likely to change regularly? ☐ ☐ ☐
- Is the notice period for cancellation of the contract reasonable? ☐ ☐ ☐
- Could you have a trial period? ☐ ☐ ☐
- Can you keep your room if you go into hospital? ☐ ☐ ☐
- Can you handle your own money? ☐ ☐ ☐

\*See page 72.



Opus Care



#### Brabourne Care Centre

209 Hythe Rd  
Ashford TN24 8PL

Call 01233 643555



#### Folkestone Care Centre

50-52 Shorncliffe Rd  
Folkestone CT20 2NB

Call 01303 765700

Our care homes are designed and built by medical professionals based here, in Kent. With over 20 years' experience, we provide modern, elegant, homely surroundings where our residents benefit from first-class care and companionship.



Individual care packages are created for each resident.

Care services include:

- Residential • Dementia
- Palliative • Respite care
- Dementia Nursing

Our facilities:

- Landscaped gardens
- In-house chef • Library areas
- Wellbeing team • Hair salon
- En-suite facilities.

*For when nursing care, companionship and support matter most.*

## Avante Care & Support Kent Care Homes

**Communities where everyone has a vibrant and fulfilling life**

Our care homes in Kent have welcoming, vibrant atmospheres that provide residents with 24-hour support for residential, dementia, and respite care.

Our caring and experienced teams are always on hand to support everyday activities such as mobility, personal care needs, washing, dressing, or eating. Our approach is to think about care differently, we believe "everyone matters" and is unique, helping our residents to maintain the aspects of life that are most important to them.



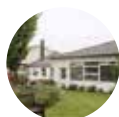
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Bridge



Chaucer House  
Canterbury



Court Regis  
Sittingbourne



Pilgrims View  
Snodland

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care & support  
*"Everyone Matters"*

**Home 1** .....

**Home 2** .....

**Home 3** .....

Fees per week	Quality rating*
£	
£	
£	

We suggest you take paper with you when visiting care homes so that you can make notes. Please use this checklist in conjunction with the care homes checklist on page 59. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

## Design

- Are there clear signs throughout the home? ☐ ☐ ☐
- Has the home been designed or adapted for people with dementia? ☐ ☐ ☐
- Are the home and grounds secure? ☐ ☐ ☐
- Are there prompts outside the residents' rooms to help people identify their own? ☐ ☐ ☐
- Is the décor familiar to your loved one? ☐ ☐ ☐

## Choices

- Do residents get a choice in terms of what they wear each day? ☐ ☐ ☐
- Are residents encouraged to be independent? ☐ ☐ ☐
- Can residents decide what to do each day? ☐ ☐ ☐
- Can residents have a say in the décor of their room? ☐ ☐ ☐

## Activities

- Are residents able to join in with household tasks like folding washing? ☐ ☐ ☐
- Are there activities on each day? ☐ ☐ ☐
- Can residents walk around outside on their own? ☐ ☐ ☐
- Are residents sitting in front of the TV or are they active and engaged? ☐ ☐ ☐
- Are there rummage boxes around? ☐ ☐ ☐

\*See page 72.

## Health

- Can residents get help with eating and drinking? ☐ ☐ ☐
- How often does the home review residents' medication? ☐ ☐ ☐
- Does the home offer help if a resident needs assistance taking medication? ☐ ☐ ☐
- Do GPs visit the home regularly? ☐ ☐ ☐

## Staff

- Are staff trained to identify when a resident might be unwell? ☐ ☐ ☐
- Are staff trained to spot when someone needs to go to the toilet? ☐ ☐ ☐
- Do the staff have any dementia-specific training/experience? ☐ ☐ ☐
- Will your loved one have a member of staff specifically responsible for their care? ☐ ☐ ☐

## Approach to care

- Does the home follow a specific approach to dementia therapy, for example, validation therapy? ☐ ☐ ☐
- Will the home keep you informed about changes to your loved one's care? ☐ ☐ ☐
- Does the home have a specific approach to end of life care? ☐ ☐ ☐
- Does the home keep up to date with best practice in dementia care? ☐ ☐ ☐



# Live Safe & Well

Avery Healthcare offers a safe and supportive environment where residents can flourish, make new friends, maintain contact with their local communities and live a life of possibility.

Residential, nursing, dementia & respite care • Nutritionally balanced seasonal menus

Spacious, beautifully decorated bedrooms

Stimulating schedule of daily activities and entertainment • Highly trained staff teams





Adelaide Care Home  
Bexleyheath ☎ 020 8031 5248



Edenbridge Manor Care Home  
Edenbridge ☎ 01732 492150



Elvy Court Care Home  
Sittingbourne ☎ 01795 374478



Froggnal House Care Home  
Sidcup ☎ 01233 272339



Miramar Care Home  
Herne Bay ☎ 01227 235348



Rivermere Care Home  
Sevenoaks ☎ 01732 492025

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Maidstone, Kent ME14 3EN  
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36 Quarry Hill Road  
Tonbridge, Kent TN9 2RS  
Tel 01732 497 596

**Book a visit and find out more at [porthaven.co.uk](https://porthaven.co.uk)**

**NURSING • RESIDENTIAL • DEMENTIA**



## Care homes and dementia

A good care home will follow the concept of a person-centred approach to care for people with dementia. This means that the unique qualities and interests of each individual will be identified, understood and accounted for in any care planning.

The person with dementia will have an assessment and an ongoing care plan, agreed across health and care. This should identify a named care co-ordinator and addresses individual needs. They must also have the opportunity to discuss and make decisions, together with their carers, about the use of advance statements, advance decisions to refuse treatment, Lasting Powers of Attorney and Preferred Priorities for Care. For more information on these last two topics, see pages 69 and 55.

It is important that care and support options are tailored to the needs of the individual. Make sure staff know the person you care for by providing life story books, telling staff about their likes and dislikes, and providing belongings that bring comfort and have meaning for them. Within the home, much is down to the attitude and skills of the manager and the staff.

Do they provide an environment that enables a person with dementia to exercise choice and personal preferences even in the later stages of the condition? Who is the person in charge of championing dementia care best practice in the home? Further questions are included in the residential dementia care checklist on page 61.

### Design and technology

The design of a care home specialising in dementia needs to be based on small group living, preferably with accommodation on one level and with opportunities to go in and out of the building within a safe environment. Plenty of natural light and an easy way of finding one's way around the building and grounds are essential for minimising disorientation.

### Staff training

Dementia-specific training is essential to ensure that care home staff understand how best to support and care for people with dementia. Ask about the Dementia Friends Ambassador and, if the home does not have a specific Dementia Lead, ask whether the staff has the necessary experience to support someone to live well with dementia.



We follow strict UK infection control standards. Roll out available vaccines. Carry out regular tests and make sure our team always have PPE. That's our Safety Promise you can rely on.

## Your local Bupa care homes in Kent



We're here to help make your search for a care home easier. In our homes, you can expect a safe and welcoming environment. We encourage independence, while also offering a helping hand. We offer a range of sociable activities and really get to know everyone, so you know you have a place to call home.

Call us for advice on care today

**0808 301 8528**

Lines are open 8am to 6.30pm Monday to Friday, 9am to 12.30pm Saturday. Closed Sunday and bank holidays. We may record or monitor our calls. Phone calls are free to 0808 numbers.



All types of funding welcome

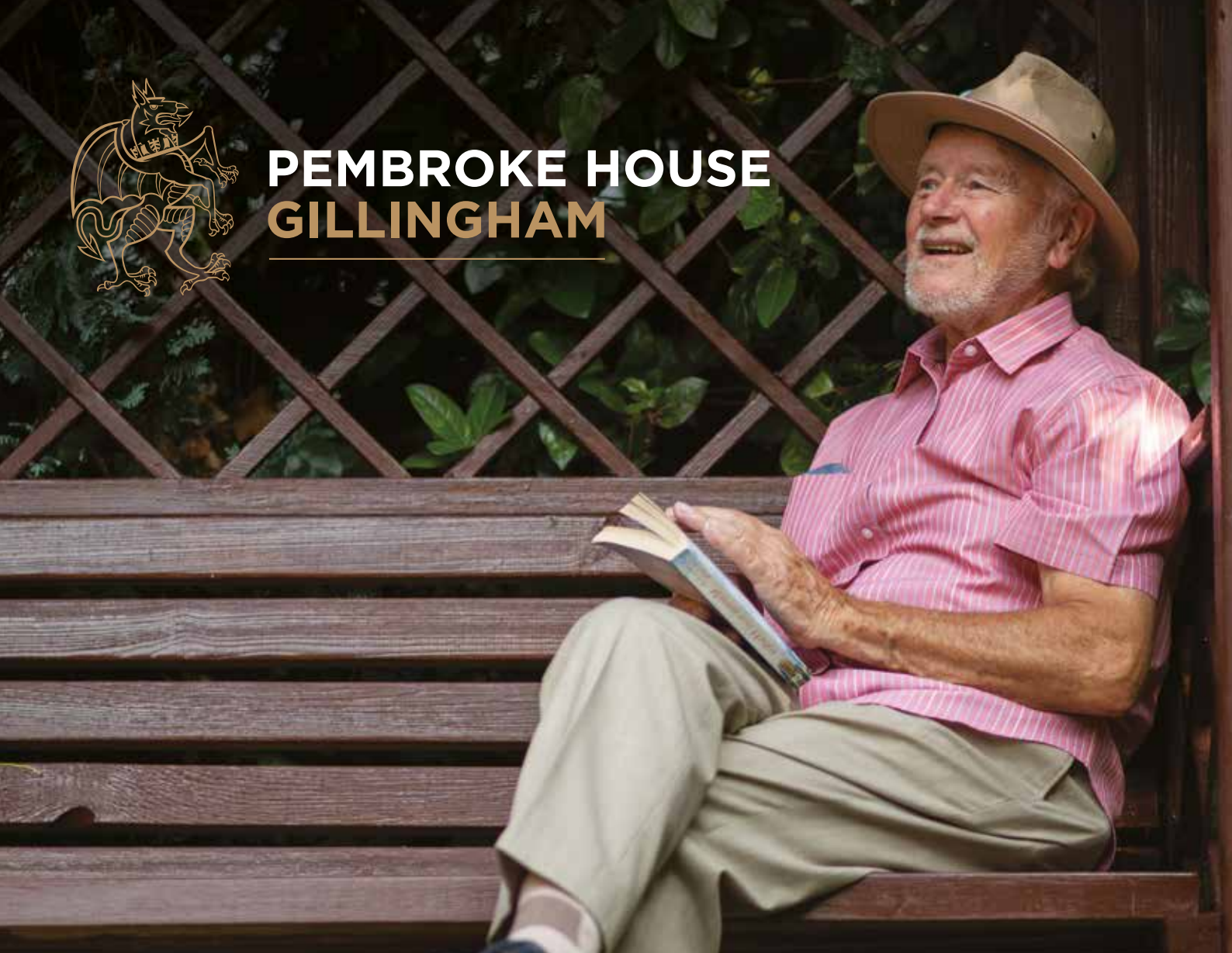


No health insurance needed

Q122056 CS 02455



# PEMBROKE HOUSE GILLINGHAM



## A HOME FROM HOME **FOR RN AND RM VETERANS**

Pembroke House is a beautiful care home in Gillingham, located close to the historic Chatham Dockyard and offering 24-hour nursing and residential care. Features include good sized rooms with en-suite facilities, extensive gardens, a residents' bar, coffee lounge, a 'NAAFI' and a top floor lounge with stunning views over the River Medway.

We believe personal enrichment shouldn't stop when you move in with us, so we don't just provide quality of care, we ensure quality of life.

Contact us now to arrange a visit:

Pembroke House, 11 Oxford Road, Gillingham, Kent ME7 4BS

T: **01634 852431** E: [ph@rnbt.org.uk](mailto:ph@rnbt.org.uk)

[www.rnbt.org.uk](http://www.rnbt.org.uk)



**THE ROYAL NAVAL  
BENEVOLENT TRUST**

SERVE A DAY, SUPPORTED FOR LIFE

Registered Charity Number 206243



# Paying for care

## Care funded by the council

You will need to have a financial assessment to see whether the council can help you with the costs and to see how much you are able to afford. The amount of financial assistance you may receive will depend

on your needs and your financial circumstances.

See [www.kent.gov.uk](http://www.kent.gov.uk) (search 'Paying for residential care') for more information.

## Paying for your own residential care

### Self-funding

If you are self-funding your care because you are not eligible for local authority funding, there are other forms of financial assistance you may be entitled to. Visit [www.kent.gov.uk](http://www.kent.gov.uk) (search 'Paying for residential care') to find out more.

### Will the local authority pay my fees while I am selling my former home?

If, apart from your property, your other capital is below £23,250, the local authority may help with the costs during the first 12 weeks of permanent care. Beyond that period, any financial help will be charged against the value of your former home and recovered from the eventual sale proceeds. For more information on selling your home to pay for residential care, visit [www.kent.gov.uk](http://www.kent.gov.uk) (search 'Deferred payments').

### Do I have to pay Council Tax on an empty property?

If you move into a care home and your property is left empty, you should receive full exemption from Council Tax until it's sold.

### Is there any financial help that is not means tested?

Attendance Allowance is a non-means-tested, non-taxable allowance, paid at different rates for those needing care by day or by day and night.

Whether your stay is temporary or permanent, if you receive nursing care in a care home you may be entitled to NHS Registered Nursing Care Contribution (RNCC), sometimes called Funded Nursing Care, towards the cost of your nursing care. This is paid directly to the home towards your nursing needs. If your needs are primarily health care related, you may be entitled to full funding from your local integrated care board following

an assessment under its Continuing Healthcare eligibility criteria. See 'NHS Continuing Healthcare' on page 15 for more information.

### What happens if I move into a care home independently and run out of money?

If there is a likelihood that you will run out of money, it's important that you arrange an assessment of your care needs with Kent County Council to ensure it is aware of your situation in advance of it happening. Also check if the care home can continue to accommodate you at the local authority's funding rates or whether you will require a third-party top-up or to move to a different home.

Visit [www.kent.gov.uk](http://www.kent.gov.uk) (search 'Paying for residential care') for more information on what to do if you are worried about running out of money.

### What can I do to avoid this situation?

There are ways of meeting care costs for as long as you need care whilst using up only part of your capital. The important thing is not to try to do it alone – always seek professional advice. For more details, visit [www.kent.gov.uk](http://www.kent.gov.uk) (search 'Financial advice').

You can contact **Money Helper** at **0800 138 7777** or visit [www.moneyhelper.org.uk](http://www.moneyhelper.org.uk)

Or, to find an independent financial adviser, contact the **Society of Later Life Advisers**.

Call **0333 202 0454**,

email [admin@societyoflaterlifeadvisers.co.uk](mailto:admin@societyoflaterlifeadvisers.co.uk) or visit [www.societyoflaterlifeadvisers.co.uk](http://www.societyoflaterlifeadvisers.co.uk)

Figures mentioned here may change over the lifetime of this Directory.

## Contractual relationship with a home

Before you sign any contract with a care home, the home should give you written details of all the charges it intends to make in its 'Statement of Purpose' document. If there is anything that is not

clear or which you do not understand, you should seek professional advice. If you are seeking financial support from the local authority, they will have the contractual relationship with the home on your behalf.

## Third party payments

If you are eligible for local authority support and the home you choose costs more than the rate the local authority usually pays for someone with your needs, you will have the choice to ask someone else to make an additional payment.

If there is no one available to supply the extra payment, you can ask the local authority to find you another placement at the rate it would normally expect to pay. If, however, you do decide to live in the more expensive home and you have someone who is able to make an additional payment for you, they will have to pay the difference between the local authority rate and the amount the home charges. This additional payment is often referred to as a 'top-up' or 'third party contribution'.

The law says that you are not allowed to make this additional payment yourself, except in limited circumstances. Therefore, in the main, the additional payment has to be made by someone else, for example, a family member or charity.

Before anyone agrees to make additional payments on your behalf, they should be aware that the amount could change, usually increase, once a year and they need to be confident that they can sustain the payments for as long as they are required. If the additional payments stop being paid for any reason,

then you should seek help and advice via Kent County Council.

The person who will make the payment on your behalf must sign a contract with the local council before any contract with the home is signed. In doing so, the person must confirm that they have the financial means to make the third party payments (including any future increases) for the whole time you will live at the care home. If they are unable to maintain the payments and there is nobody else able to meet this cost, you may have to move to a cheaper home within the local authority's funding levels.

If you are already a resident in a care home, and no third party agreement was required at the time you became a resident, the home may seek to introduce a third party payment at a later date, which would need to be agreed first with the local authority. Also, if a change to your arrangements is made at your request or with your agreement, for example you move to a nicer room, then an additional third party payment can become due.

For more information on paying for care, visit **[www.kent.gov.uk](http://www.kent.gov.uk)** (search 'Paying for residential care'), where you will find links to useful online booklets.

# Important information

## Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you're considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers, as well as essential information. You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country. Your search can be refined by the type of care you are looking for and

the results can be sent to you by email. They can also be saved and emailed to others. The website includes detailed information for each care provider, including the address, phone number and the service's latest CQC inspection report and rating (see page 72), indicating the quality of care provided. You can also view an electronic version of this Directory on the site and have it read to you by using the 'Recite Me' function. Visit **[www.carechoices.co.uk](http://www.carechoices.co.uk)**

## How solicitors can help

A solicitor can give you impartial advice about wills, gifts, estate planning and Powers of Attorney. Some can also offer guidance on immediate and long-term care plans, ensuring (if applicable) the NHS has made the correct contribution to your fees.

Lasting Powers of Attorney (LPAs) allow you to appoint someone you trust to make decisions about your personal welfare, including healthcare and consent to medical treatment, and/or your property and financial affairs. An LPA is only valid once registered with the Office of the Public Guardian. It allows a person of your choice to make decisions on your behalf at a time when you may be unable to do so.

The Court of Protection can issue Orders directing the management of a person's property and financial affairs if they are incapable of managing their own affairs and should they not have an LPA. The Court procedure is presently very slow, and the fees are quite expensive, so preparing an LPA is always advisable, providing you have somebody sufficiently trustworthy to appoint as your attorney. An 'advance directive' allows you to communicate your wishes

in respect of future medical treatment, but it is not legally binding. You may instead wish to make a living will, properly known as an 'advance decision', setting out treatment that you do not want to receive in specified circumstances, which would legally have to be followed, even if you die as a result.

Any proposed gift out of your estate needs careful consideration of the benefits, risks and implications, particularly on any future liability for care costs or tax liability.

If you don't have your own solicitor, ask family or friends for their recommendations. Contact several firms, explain your situation and ask for an estimate of cost and an idea of timescales involved. Many firms will make home visits if necessary and will adapt their communications to meet your needs.

It's important to find a solicitor who specialises in this area of the law. Citizens Advice offers an advice service and will be able to recommend solicitors in your area.

Visit [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

## Paying for care in a Residential or Nursing Home



Clarkson Wright & Jakes  
Solicitors and Notaries

There is so much confusion concerning the community care rules. Briefly the rules provide that:

- you pay for your care from your income,
- your capital is used if and/or when your income is insufficient,
- the local authority contributes to your care costs only when your capital drops to £23,250,
- once your capital has dropped to £14,250, your contribution is based only on your income and the local authority meets the shortfall subject to local funding limits.

Steps can be taken to protect assets, such as giving your property away, but timing is key and always obtain expert independent legal advice. One misconception is that you must not move into care within seven years of a gift - this relates to inheritance tax and other rules apply to community care.

Spouses should also give serious thought to the way their Wills are prepared. If a couple simply left their assets to each other, all their assets would be used to pay for the survivor's residential or nursing home care. Compare this scenario with one where on the first death, the survivor had the right to occupy the deceased's half of the house - if the survivor subsequently needed care one half of the house would be protected from care costs.

It is also important to be aware of your rights to claim continuing care funding should you need to move into a nursing home. If you have a primary health need, it will be the responsibility of the NHS to fund your care and therefore your assets would not be used to pay your care costs.

### COME ALONG TO OUR FREE SEMINAR ON PROTECTING YOUR FAMILY ASSETS

Our Wills and Estate Administration team hosts a seminar on the 2nd Thursday of every month ideal for people who are interested in:

- Making a Will
- Learning how to protect their assets against inheritance tax
- Planning for the costs of community care
- Finding out about Lasting Powers of Attorney

The seminars start at 4pm and last for one hour with an opportunity to join us afterwards for refreshments and ask our team questions relating to your individual circumstances.



To register your place, please visit:  
[www.cwj.co.uk/site/seminars](http://www.cwj.co.uk/site/seminars)

**Jeremy Wilson**  
Partner and Head of Wills  
& Estate Administration

For further information on how we can help you protect your assets, please contact  
**Jeremy Wilson** on **01689 887847** or email [jeremy.wilson@cwj.co.uk](mailto:jeremy.wilson@cwj.co.uk)

[www.cwj.co.uk](http://www.cwj.co.uk)

# What are Powers of Attorney?

Lasting Powers of Attorney (LPAs) allow you to make arrangements to ensure that if an accident or illness were to affect your mental capacity to act or make decisions for yourself, your personal and financial affairs will be looked after by the people that **you choose**, known as your attorneys.

Your attorneys must always act in your best interests and follow a strict code of conduct.

## There are two types of Lasting Powers of Attorney:

1. LPA for Health & Welfare
2. LPA for Property and Financial Affairs

You do not need to have both types of LPA.

If you do choose to put both in place, you can name different Attorneys for each form.

If you become unable to manage your own decisions without an LPA in place, even your close family do not have an automatic authority to act on your behalf and they will have to make an application to the Court of Protection. The person(s) named as deputy are chosen by the Court and not by you so it could be someone you would not ordinarily choose to make such decisions.

Deputy applications are generally more complex, more time consuming and definitely **more expensive** than putting in place a valid Lasting Power of Attorney.

## Expert legal advice for elderly and vulnerable clients

Warners offer advice on wills, Powers of Attorney, Court of Protection, tax planning, property matters and anything else that might concern you and your family.

Our lawyers are very experienced in dealing with elderly and vulnerable clients they will take the time to really

understand your situation. We know that leaving the house can sometimes be difficult so we are always prepared to make home visits by arrangement.

Our team has been accredited by The Law Society's Wills and Inheritance Quality Scheme (WIQS), which sets high client service standards to ensure

transparency in process, costs and communications.

We also have solicitors who are members of the Society of Trust and Estate Practitioners (STEP) and Solicitors for the Elderly (SFE) so you can be assured that the advice you receive from us is the best advice available.

*"Friendly, with a reassuring air of professionalism and confidence"*

01732 770660  
enquiries@warners.law  
warners-solicitors.co.uk

Bank House  
Bank Street  
Tonbridge TN9 1BL

**warners**  
solicitors

## Comments, compliments and complaints

You should feel able to complain about any aspect of your support which affects your happiness or comfort. This might be anything from the way you are treated by staff to the quality of the food you are served. You should also feel free to make comments and suggestions about possible improvements to your surroundings and the services provided.

Making a complaint should not be made difficult for you and should not affect the standard of care that you receive, whether in your own home or in a care home or care home with nursing. Care services are required under national essential standards of quality and safety to have a simple and easy-to-use complaints procedure.


If you are concerned about the care that you, a friend or a relative are receiving, it makes sense to speak to the manager of the service about your concerns before you take any further action. The problem may be resolved quite easily once they are made aware of it.

However, if you need to make a formal complaint,

you should initially contact the registered owners of the service. They have a duty to respond to any complaints made. If you have a complaint about a breach of regulations, contact your local office of the Care Quality Commission (see page 72 for more information about the CQC).

If your local authority has arranged and funded a place for you in a care home or has contributed to a home care service, another option is to complain to your social worker/ care manager or the department's designated complaints manager.

If you have been unable to resolve your complaint, you can contact the Local Government and Social Care Ombudsman on **0300 061 0614** and ask them to assist you. The Local Government and Social Care Ombudsman looks at complaints about councils and some other authorities and organisations, including adult social care providers (such as care homes and home care providers). It is a free service, and its job is to investigate complaints in a fair and independent way.



### Planning for care?

Come and talk to us – we provide specialist advice to clients, their families and carers.

Our services include:

- Powers of Attorney
- Mental capacity
- Court of Protection
- Wills and trusts
- NHS continuing care
- Community care advice
- Funding care fees
- Probate

To arrange an appointment at your home or in our offices call Nicola August on 01227 763939  
[furleypage.co.uk](http://furleypage.co.uk)

**furley page**  
Knowledge. Experience. Results.



## Tell us what you think

- ⦿ What have you found useful?
- ⦿ What could we do better?

**Share your feedback**  
Take our five minute survey

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)

 CareChoices

## Inspecting and regulating care services



they meet a set of standards.

Health and social care services must be registered to show that

The Care Quality Commission (CQC) is the independent regulator of health and social care in England. It registers care providers and inspects and rates services. When things go wrong, the CQC can also take action to protect people who use services.

After an inspection of a care home or home care agency, the CQC publishes a report of what it found. The report looks at how well the service meets the CQC's five key questions: Is the service safe? Effective? Caring? Responsive to people's needs? Well led?

Each care home and home care agency will get an overall rating of outstanding, good, requires

improvement or inadequate. It will also get ratings for each key question. The ratings mean you can easily see where a service is performing well and where it needs to improve.

It's always a good idea to check inspection reports and ratings when choosing a care service. You can find reports and ratings on the CQC's website ([www.cqc.org.uk](http://www.cqc.org.uk)).

Care providers must also display their latest rating at their premises and on their website.

You can also tell the CQC about your experiences of care – good or bad. It can use your information to see where it should inspect next and what to look out for when it does.

If you want to share your experience of care, visit [www.cqc.org.uk/share](http://www.cqc.org.uk/share)

## CQC assurance

A new CQC assurance process for adult social care functions is being launched. The CQC will visit local authorities to assess their processes. Local authorities in England could be visited at any time from April 2023 to assess how they are making a difference to people's lives.

### The CQC assessment

A key part of the updated CQC assessment is how local authorities place people's experiences at the heart of their decisions, and they should expect to be assessed across the following themes:

- working with people;

- providing support;
- ensuring safety; and
- leadership.

For more information, visit [www.cqc.org.uk/news/our-approach-assessing-local-authorities](http://www.cqc.org.uk/news/our-approach-assessing-local-authorities)

### Care Quality Commission

Tel: **0300 061 6161**

Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)

Web: [www.cqc.org.uk](http://www.cqc.org.uk)

Write to: Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA

## Out-of-county care

You can choose a care home outside your home county. You may want to be closer to friends, family members or you may want to relocate to another part of the country.

If your care home place is state funded, speak to the local authority about who is responsible for your care fees, especially if you choose a care home in another region. Any home you choose must be suitable for your assessed needs and comply with the paying authority's terms and conditions.

You should seek further advice before making your decision.

For help finding care providers in Kent and other regions, visit [www.carechoices.co.uk](http://www.carechoices.co.uk) with details of your requirements.



[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

For parents and carers of children with additional needs.

## Protecting people with health and social care needs

Adults with health and social care needs may be more vulnerable to abuse, neglect and worse. An adult may be more vulnerable to abuse when they are unable to take care of themselves or protect themselves from harm or from being exploited.

### What is adult abuse?

Abuse is mistreatment that violates a person's human and civil rights. The abuse can vary from treating someone with disrespect in a way which significantly affects the person's quality of life, to causing actual physical suffering.

It can happen anywhere – at home, in a care home or a care home with nursing, a hospital, in the workplace, at a day centre or educational establishment, in supported housing or in the street.

Forms of abuse could be physical, sexual, psychological, emotional or financial. It could also cover the issues of modern slavery, self-neglect and institutional abuse – where the abuse affects more than one person within an organisation and is not addressed by the service's management.

### Who might be causing the abuse?

The person who is responsible for the abuse may be known to the person abused and could be:

- a care worker or volunteer;
- a health worker, social care or other worker;
- a relative, friend or neighbour;
- another resident or service user;
- an occasional visitor or someone who is providing a service; or
- someone who deliberately exploits vulnerable people.

If you think someone is being abused, call Adult Social Care on **0300 041 6161**. Your concerns will be taken seriously and will receive prompt attention, advice and support.

If the abuse is also a crime, such as assault, racial harassment, rape or theft, you should involve the police to prevent someone else from being abused. If the police are involved, Adult Social Care will work with them to support you.

If you are worried about contacting the police, you can contact Adult Social Care to talk things over first. If immediate action is needed, dial **999**.

You can also:

- contact the Care Quality Commission (CQC) on **0300 061 6161** if the vulnerable adult is living in a registered care home, care home with nursing or receiving home care services; or
- let a public service professional, such as a social worker, community nurse, GP, probation officer or district nurse, know your concerns. They have responsibilities under the county's adult protection procedure and can advise you about what to do next.

### The Disclosure and Barring Service (DBS)

There is a barring system for all those intending to work or currently working with children and vulnerable adults.

This service combines the criminal records checking and barring functions. For disclosure information and services, visit **[www.gov.uk/db](http://www.gov.uk/db)**

Care home owners, home care agencies and employment agencies that supply care workers are required to request checks as part of a range of pre-employment checks, including disclosures from the DBS.

Care providers and suppliers of care workers are also required to refer workers to the DBS where, in their view, the individual has been guilty of misconduct that harmed, or placed at risk of harm, a vulnerable adult. People who know they are confirmed on the list but seek employment in care positions will face criminal charges, including possible imprisonment. It is also an offence for an employer or voluntary organisation to knowingly employ a barred person in a regulated activity role.



# Residential care in Kent



Sevenoaks



Canterbury



This Directory is divided into the geographical areas listed on this map.  
Home care providers begin on page 29.

Ashford ..... 75	Gravesham ..... 93	Swale ..... 109
Canterbury ..... 79	Maidstone ..... 95	Thanet ..... 112
Dartford ..... 86	Sevenoaks ..... 98	Tonbridge and Malling ..... 115
Dover ..... 88	Shepway ..... 101	Tunbridge Wells ..... 116



## Rochester

Care Home

### Welcoming new residents at Rochester Care Home

Rochester is a beautiful residential home that provides exceptional care and amenities at an affordable price.

Our aim is to make everyone feel part of a community, with high-quality care for every resident.

Our door is always open, we would love to show you around our home today.

IN OUR 2022 CARE HOME SURVEY: **100%** of residents feel safe with the care team

Call us now to find out more!  
**01233 221 294**

Approved and rated  
**Good**  
Care Quality Commission

**Agincare**  
Est. 1986  
Caring in your community

# Ashford

## Ashford care homes

### Anderida

Church Road, Mersham, Ashford TN25 6NT  
Tel: 01233 501581

LDA MH

### Ashford Lodge

Bagham Cross, Chilham, Canterbury CT4 8DU  
Tel: 01227 731437

PD LDA YA

### Ashlea House

Bockhanger Lane, Kennington, Ashford TN24 9BP  
Tel: 01233 643635

LDA YA

### Belmont

Stone Street, Stanford North, Ashford TN25 6DF  
Tel: 01303 813084

LDA

### Birch House

The Street, Appledore, Ashford TN26 2AF  
Tel: 01233 758527

LDA YA

### Boldshaves Oast

Frogs Hole Lane, Susans Hill, Woodchurch TN26 3RA  
Tel: 01233 860039

OP LDA YA

### Brambles Care Home

Bramble Lane, Wye, Ashford TN25 5EE  
Tel: 01233 813217

OP

### Cedar Bungalows

Cedar Bungalows, Church Lane, Hothfield, Ashford TN26 1EL  
Tel: 01233 896588

LDA MH YA

### Charing Court Residential Home

Pluckley Road, Charing TN27 0AQ  
Tel: 01233 712491

OP

### Cosy Lodge

Westwell Leacon, Charing, Ashford TN27 0EH  
Tel: 01233 713515

LDA

### Court Lodge

Church Road, Mersham, Ashford TN25 6NS  
Tel: 01707 601800

LDA

### Farm House

Highlands Farm, Woodchurch, Ashford TN26 3RJ  
Tel: 01233 861514

LDA

### Glover House

Glover Road, Willesborough, Ashford TN24 0RZ  
Tel: 0208 308 1607

PD LDA SI YA

### Grange, The

2 The Street, Kennington, Ashford TN24 9EX  
Tel: 01233 621824

OP

### Hall, The

Ashford Road, Hamstreet, Ashford TN26 2EW  
Tel: 01233 732036

OP LDA YA

### Heathfield Residential Home

Canterbury Road, Ashford TN24 8QG  
Tel: 01233 610010

OP PD

### Holly Cottage

Highlands Farm, Woodchurch, Ashford TN26 3RJ  
Tel: 01233 861512

LDA

### Homelands

Forge Hill, Aldington, Ashford TN25 7DT  
Tel: 01233 721229

LDA

### Ivy Cottage

Highlands Farm, Woodchurch, Ashford TN26 3RJ  
Tel: 01233 861513

LDA

### Juniper

The Forstal, off Church Road, Mersham TN25 6NU  
Tel: 01233 720849

LDA

### Kent Autistic Trust, The – 118 Beaver Lane

Ashford TN23 5NX  
Tel: 01233 650526

LDA

### Kent Autistic Trust, The – 165 Jemmett Road

Ashford TN23 4RH  
Tel: 01634 405168

LDA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

# Woodchurch House

Care Suites

Relationship Centred Care™



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.woodchurchhouse.co.uk](http://www.woodchurchhouse.co.uk)

Tel: 01233 861600 • Fax: 01233 861602 • Email: [enquiries@woodchurchhouse.co.uk](mailto:enquiries@woodchurchhouse.co.uk)

Brook Street, Woodchurch, Ashford, Kent TN26 3SN

## Ashford care homes continued

### Laurels, The

209 Faversham Road, Ashford TN24 9AF  
Tel: 01233 635932

MH

### Lyndhurst House ●

Charing Hill, Charing, Ashford TN27 ONG  
Tel: 01233 713611

LDA YA

### May Lodge

Barrow Hill, Sellindge, Ashford TN25 6JG  
Tel: 01303 813926

LDA

### May Morning

Barrow Hill, Sellindge, Ashford TN25 6JG  
Tel: 01303 813166

LDA MH SI

### New Bungalow, The ●

Forge Hill, Aldington, Ashford TN25 7DT  
Tel: 01233 721222

PD LDA

### Oaklands

183 Faversham Road, Ashford TN24 9AE  
Tel: 01233 632381

LDA

### Orchard House

Ashford Road, Kingsnorth, Ashford TN23 3ED  
Tel: 01233 664906

PD LDA

### Richardson Court

Main Road, Sellindge TN25 6JD  
Tel: 01303 814821

LDA

### Rose Cottage

Church Road, Mersham, Ashford TN25 6NT  
Tel: 01233 502223

LDA

### Rosemary Cottage ●

Highlands Farm, Woodchurch, Ashford TN26 3RJ  
Tel: 01233 861510

PD LDA

### Southfields

Stanhope Road, Ashford TN23 5RW  
Tel: 01233 620256

OP PD LDA SI YA

### Summerlands

Maidstone Road, Westwell Leacon,  
Charing TN27 0EE  
Tel: 01233 713454

LDA

### Whiston House

Whiston Avenue, Bethersden,  
Ashford TN26 3LA  
Tel: 01233 820912

LDA MH

### Woodchurch House ●

Brook Street, Woodchurch, Ashford TN26 3SN  
Tel: 01233 861600

OP D PD MH SI AD

Advert page 76

### Yew Tree House Residential

### Care Home for the Elderly ●

9 Station Road, Headcorn, Ashford TN27 9SB  
Tel: 01622 890112

OP D

## Ashford care homes with nursing

### Ashminster House ●

Clive Dennis Court, Willesborough,  
Ashford TN24 0LX  
Tel: 01233 428424 **Advert page 58**

OP D

### Brabourne Care Centre ●

209 Hythe Road, Ashford TN24 8PL  
Tel: 01233 643555 **Advert page 60**

OP D LDA SI

### Halden Heights Care Community

Ashford Road, High Halden,  
Ashford TN26 3BP  
Tel: 01233 851136

OP D

### Hothfield Brain Injury Rehabilitation and Neurological Care Centre

Bethersden Road, Hothfield,  
Ashford TN26 1AZ  
Tel: 01233 643272

OP PD YA

### Montfort Manor

Kennington Road, Willesborough,  
Ashford TN24 0YS  
Tel: 01233 229170

OP D PD YA

### Park View Care Centre ●

Field View, Park Farm, Ashford TN23 3NZ  
Tel: 01233 501748

OP D

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted




Your caring home  
from home

Residential Care • Dementia Care • Respite Care

**Breton Court is a delightful residential care home, located in the town of Tenterden, in the beautiful Weald of Kent countryside.**

Breton Court offers so much more than just a place for older people to live. We are a vibrant, senior living community that offers care, companionship, comfort and a wide selection of activities, that match individual interests. When people come to Breton Court, they lead richer lives, moving from isolation to a community.

The principle objective of the home is to create a caring, homely atmosphere where our clients can maintain as much independence as possible with dignity and respect while living a full active life. Whether they choose to play a competitive game of bingo, take part in morning exercise or just relax with friends, residents discover a second family and a home in which to thrive, both in body and spirit.



**We take care  
of you and your  
loved ones**

**The best possible care  
The best possible people**

**Virtual tours  
available**



**Friends &  
family visits  
welcome**

FOR MORE INFORMATION PLEASE CONTACT THE MANAGER JANICE ON:

**01580 762 797**

**[www.bretoncourt.co.uk](http://www.bretoncourt.co.uk)**

**[admin@bretoncourt.co.uk](mailto:admin@bretoncourt.co.uk)**

**Breton Court Residential Care Home, Grange Road,  
St Michaels, Tenterden, Kent TN30 6EE**



## Ashford care homes with nursing continued

### Singleton Nursing and Residential Home Ltd ●

Hoxton Close, Singleton, Ashford TN23 5LB

Tel: 01233 666768

OP YA

### Warren Lodge Bupa Care Home ●

Warren Lane, Ashford TN24 8UF

Tel: 01233 885819 **Advert page 65**

OP D YA

### Woodchurch House ●

**Advert page 76**

Brook Street, Woodchurch, Ashford TN26 3SN

Tel: 01233 861600

OP D PD MH SI AD



## Tenterden care homes

### Breton Court ●

Grange Road, St Michaels, Tenterden TN30 6EE

Tel: 01580 762797 **Advert page 78**

OP

### West View Integrated Care Centre

Plummer Lane, Tenterden TN30 6TX

Tel: 0300 042 2208

OP D YA

## Tenterden care homes with nursing

### Acacia House – Tenterden ●

Ashford Road, St Michaels, Tenterden TN30 6QA

Tel: 01580 765122

OP D PD

**See page 67 for more information on paying for care homes in Kent.**

# Canterbury

## Canterbury care homes

### Adisham House

Pond Hill, Adisham, Canterbury CT3 3LH

Tel: 01304 840170

LDA

### Beeches Residential Home, The

35 Ethelbert Road, Canterbury CT1 3NF

Tel: 01227 769654

OP LDA MH YA

### Bridge Haven ●

Conyngham Lane, Bridge, Canterbury CT4 5JX

Tel: 01227 831607 **Advert page 60**

OP D YA

### Canterbury Adult Support Unit

88 Whitstable Road, Canterbury CT2 8ED

Tel: 01227 454020

OP D PD LDASI YA

### Chase, The

53 Ethelbert Road, Canterbury CT1 3NH

Tel: 01227 453483

OP D

### Elizabeth House

68 Island Road, Upstreet, Canterbury CT3 4DD

Tel: 01227 860516

OP D MH YA AD

### Family Investment (Four) Ltd

Bridge House, Greenhills, Barham, Canterbury CT4 6LE

Tel: 01227 832512

LDA

### Footprints ●

Stodmarsh Road, Canterbury CT3 4AP

Tel: 01227 373292

PD LDA SI YA

### Greenbanks ●

Greenhills, Barham, Canterbury CT4 6LE

Tel: 01227 831731

OP D PD LDA MH SI

### Hamilton's Residential Home ●

26 Island Road, Upstreet, Canterbury CT3 4DA

Tel: 01227 860128

OP D YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

### Highland House

Littlebourne Road,  
Canterbury CT3 4AE  
Tel: 01227 462921

OP

### King Edward House ●

77-79 New Street, Ash, Canterbury CT3 2BW  
Tel: 01304 812953

D PD LDA MH SI

### Kingston House

10 The Street, Kingston, Canterbury CT4 6HZ  
Tel: 01227 832981

D LDA

### L'Arche Kent Faith House

21-23 Redwood Close, Canterbury CT2 7TH  
Tel: 01227 459133

LDA

### L'Arche Kent The Rainbow

5 Victoria Road, Canterbury CT1 3SG  
Tel: 01227 455745

LDA

### Littlebourne House Residential Care Home

2 High Street, Littlebourne, Canterbury CT3 1UN  
Tel: 01227 721527 **Advert below**

OP D PD MH SI

### Meadow View Residential Care Home

Blackthorne Road, Hersden,  
Canterbury CT3 4GB  
Tel: 01227 207117

OP D PD YA

### Newlands ●

4 Church Lane, Westbere, Canterbury CT2 0HA  
Tel: 01227 713883

OP LDA YA

### Oakfield House

High Street, Wingham, Canterbury CT3 1BU  
Tel: 01227 721107

OP D

### Old Farm House Residential Home, The ●

48 Hollow Lane, Canterbury CT1 3SA  
Tel: 01227 453685

OP D PD SI

### Old Rectory Retirement Home, The

Lanfranc Gardens, Summerhill,  
Canterbury CT2 8NJ  
Tel: 01227 768004

OP

### Roper House ●

St Dunstons Street, Canterbury CT2 8BZ  
Tel: 01227 462155

OP D PD LDA MH SI YA



## Littlebourne House

Your Home from Home

*A friendly family run home, specialising in short & long term care including dementia, providing companionship & independence.*



- 64 Spacious en suite rooms
- All weather conservatory
- Beautiful setting in rural village community
- Activities team for your individual needs
- Locally sourced produce providing delicious home prepared food, all dietary needs catered for
- 7 near care apartments with separate bedroom en suite, kitchen and sitting room.
- Traditional English gardens with summer house overlooking the river
- Mini bus for regular outings

**Tel: 01227 721 527**

2 High Street, Littlebourne, Canterbury, Kent CT3 1UN  
[www.littlebournecarehome.co.uk](http://www.littlebournecarehome.co.uk)  
[admin@littlebournecarehome.co.uk](mailto:admin@littlebournecarehome.co.uk)



The lifestyle site for parents and carers of children with additional needs and those who support them.

[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

✉ [hello@myfamilyourneeds.co.uk](mailto:hello@myfamilyourneeds.co.uk) • [@WeAreMFON](https://twitter.com/WeAreMFON)

- Birth to adulthood
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- Ask the experts
- Monthly columnist

Ask questions

Get involved

Join the family

## Canterbury care homes continued

### Saxon Lodge Residential Home Ltd

30 Western Avenue, Bridge, Canterbury CT4 5LT  
Tel: 01227 831737

OP D

### Smock Acre ●

Hollow Lane, Hoath, Canterbury CT3 4LF  
Tel: 0208 308 2900

PD LDA

### Strode Park Foundation – Redwalls ●

Stodmarsh Road, Canterbury CT3 4AP  
Tel: 01227 785067

PD LDA SI YA

### Sussex Avenue, 26A

Canterbury CT1 1RT  
Tel: 01227 785270

OP PD LDA YA

### Valley House in the Vineyard Ltd

Elham Valley Vineyard Breach, Canterbury CT4 6LN  
Tel: 01227 832230

LDA



## Canterbury care homes with nursing

### Chaucer House

St Martin's Hill, Littlebourne Road,  
Canterbury CT1 1PS  
Tel: 01227 671985

Advert page 60

OP D PD SI YA

### Harbledown Lodge ●

Upper Harbledown, Canterbury CT2 9AP  
Tel: 01227 458116

OP D

### Highfield Care Home

Bekesbourne Lane, Bekesbourne, Canterbury CT4 5DX  
Tel: 01564 820140

OP D PD YA

### Red House Nursing Home, The

London Road, Canterbury CT2 8NB  
Tel: 01227 464171

Advert page 82

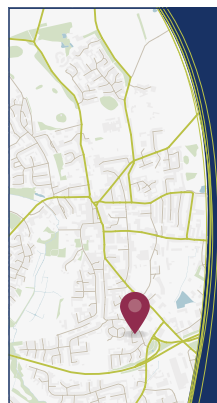
OP PD SI

### Willow Tree Lodge

126-128 Old Dover Road,  
Canterbury CT1 3PF  
Tel: 01227 762412

OP D

**For more information about care homes with nursing, see page 57.**



## Search for care in your area

CareChoices

[www.carechoices.co.uk](http://www.carechoices.co.uk)



With so many providers to choose from,  
where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**



# Red House Nursing Home

- 24 hour personalised Nursing Care
- Most rooms single en-suite with Wifi access
- Strict infection control measures in place
- Special diets catered for
- Full on-site laundry service
- Lift and specially equipped bathrooms
- Nurse call and colour TV in all rooms
- In case of lockdown, visiting pod available
- No visit restrictions
- Organised activities and entertainment
- In house chiropodist and hairdresser
- Short/long term respite care available

Tel: **01227 464171** • Fax: **01227 788084** • Email: **admin@redhousenursing.com**  
**www.redhousenursing.com**

The RedHouse Nursing Home, London Road, Canterbury, CT2 8NB



St Brelades is situated overlooking the sea with panoramic views across the Downs. The Cumberland is situated close to the seafront and local amenities. Both homes have good road and rail links to London and the rest of the country.

We have been **established for 40 years**, and offer specialised care to men and women living with Dementia. Our overarching aim is to give our service users a meaningful life that meets their personal wishes.

## We provide:

- **24 hour care** in a room of your choice (**many with en-suite**)
- A **variety of dining and communal areas** to suit your needs
- **Delicious home-style food**, prepared in-house using local produce
- **Recreational activities** and support with **spiritual well-being**
- **Contracted local GP** offering in-house consultation and other health care services as needed

A homely, friendly environment, where service users live safely in comfort

Dementia Care Specialists



## St Brelades

### Care Home for Ladies

St Brelades is a residential Care Home that specialises in providing care for **ladies**, with different forms of **Dementia**. The home overlooks the Downs, with panoramic sea views, and is centrally situated to local amenities in Herne Bay, Kent. With a dedicated team of well trained professional Carers and staff, we provide a warm and **friendly atmosphere**.

**01227 375301**

## The Cumberland

### Care Home for Ladies and Gentlemen

The Cumberland provides care in a **friendly homely atmosphere** for **residents with different forms of Dementia**. Based in Herne Bay, Kent. We can provide care for up to 29 residents and we specialise in support for **mental health complications**.

**01227 361770**

[www.stbreladescarehomes.org.uk](http://www.stbreladescarehomes.org.uk)

Email: [enquiries@stbrelades.co.uk](mailto:enquiries@stbrelades.co.uk)

<https://www.facebook.com/TheCumberlandCareHome>

<https://www.facebook.com/StBreladesCareHome>



**Both homes offer spacious accommodation in converted period houses with the addition of purpose-built facilities.**

St Brelades Care Home, 5/6 Beacon Hill, Herne Bay CT6 6AU  
 The Cumberland Care Home, 9/11 Beltinge Road, Herne Bay CT6 6DB

## Herne Bay care homes

### Broomfield Lodge ●

1 Hunters Forstal Road,  
Herne Bay CT6 7DN  
Tel: 01227 740417

OP D

### Cumberland, The ●

9-11 Beltinge Road, Herne Bay CT6 6DB  
Tel: 01227 361770 **Advert page 82**

OP D

### Favorita House Residential Home

28 Canterbury Road, Herne Bay CT6 5DJ  
Tel: 01227 374166

OP D

### Grange, The

75 Reculver Road, Herne Bay CT6 6LQ  
Tel: 01227 741357

LDA

### H M T Care – 48 Albany Drive

Herne Bay CT6 8PX  
Tel: 01227 742992

PD YA

### Hailey Residential Care Home, The ●

7-8 The Downs, Beacon Hill, Herne Bay CT6 6AU  
Tel: 01227 742366 **Advert below**

OP MH YA

### Harbour Care Home ●

139 The Broadway, Herne Bay CT6 8HY  
Tel: 01227 741940

OP LDA MH YA

### Herne Place ●

2 Parkland Road, Herne Bay CT6 5DN  
Tel: 01227 934181 **Advert page 58**

OP D YA

### High Pines Residential Home Ltd

47 Pigeon Lane, Herne,  
Herne Bay CT6 7ES  
Tel: 01227 368454

OP D

### Kimberley Residential Home ●

40 Mickleburgh Hill, Herne Bay CT6 6DT  
Tel: 01227 374568

D



## The Hailey



**The Hailey** is a large residential care home situated on 'the downs' with stunning sea views and a short walk from the town centre.

It provides accommodation for up to **40 adults with mental health difficulties**.

- Single & En-suite deluxe bedrooms
- Hair salon
- Client kitchen
- On site Daycentre providing numerous activities, skills coaching & promoting independence
- Direct view out onto the sea
- Long term, short stay & respite care offered



For details & a brochure contact Niall Edwards, Registered Manager

7/8 The Downs, Beacon Hill, Herne Bay,  
Kent CT6 6AU  
Email: Niall@all-about-care.co.uk  
Web: www.all-about-care.co.uk

01227 742366

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## Kingsley

28 Downs Park, Herne Bay CT6 6BZ  
Tel: 01227 367577

LDA

## Laleham, The

117-121 Central Parade,  
Herne Bay CT6 5JN  
Tel: 01227 374898

OP D YA

## Orchard House

Underdown Lane, Herne Bay CT6 5UD  
Tel: 01227 373586

PD YA

## Roselands

50 Reculver Drive, Beltinge, Herne Bay CT6 6QF  
Tel: 01227 360738

OP LDA YA

## Seymour House

9 Queenbridge Drive, Herne Bay CT6 8HE  
Tel: 01227 361395

LDA

## Sovereign House

30 Canterbury Road, Herne Bay CT6 5DJ  
Tel: 01227 368796 **Advert below**

OP

## St Brelades

5-6 Beacon Hill, Herne Bay CT6 6AU  
Tel: 01227 375301 **Advert page 82**

OP D

### SOVEREIGN HOUSE

### RESIDENTIAL CARE HOME FOR THE ELDERLY



A detached property situated only two minutes from the beach and High Street, Sovereign House is registered to provide personal care and support for up to 10 older people with dementia.

The well decorated and maintained accommodation is spread over three floors with eight en-suite rooms and two rooms with adjoining bathrooms. The home has a lift, a grassed front garden and a patioed rear garden with plants and shrubs.

Contact us for further information:

Tel: 01227 368796 Email: [sovereignhouse@talktalk.net](mailto:sovereignhouse@talktalk.net)



### Delivering **YOUR CARE** ...Understanding your needs

You'll find a beautiful home set in picturesque gardens near the sea at St Peter's.

If comfort, companionship, security and 'everything done for you' care is what you are looking for then St Peters will be a perfect fit. You will find life here is luxurious, stress free, interesting, engaging and enjoyable.

Our services include:

- Residential care • Respite care



15 Saint George's Terrace, Herne Bay CT6 8RQ  
Tel: 01227 744000 • [www.carehomehernebay.co.uk](http://www.carehomehernebay.co.uk)

## WHITEBIRCH LODGE RESIDENTIAL HOME



*The home provides an excellent comfortable atmosphere with very high standards of accommodation for long term residents and for people who need respite or day care.*

**102-104 Canterbury Road, Herne Bay, Kent, CT6 5SE**



**FOR MORE INFORMATION PLEASE DO NOT  
HESITATE TO CONTACT US ON  
(01227) 374633 or 362312**

### Service

**OP** Older people (65+)

**D** Dementia

**PD** Physical disability

**LDA** Learning disability, autism

### User Bands

**MH** Mental health

**SI** Sensory impairment

**YA** Younger adults

**AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

# Wimbledon House



**Wimbledon House** is a large residential care home set in mature gardens a short stroll from the seafront.

It provides accommodation for up to **34 Adults with mental health difficulties** offering a warm, caring, homely atmosphere.

- Daycentre providing numerous activities & skills coaching promoting independence
- Long term, short stay & respite care offered
- Single & En-suite deluxe bedrooms
- Private gardens & decked areas
- Ground floor accommodation
- Large, well-equipped communal areas



For details & a brochure contact Michelle Abbott, Registered Manager

58 Selsea Avenue, Herne Bay, Kent CT6 8SD  
Email: [michelle@all-about-care.co.uk](mailto:michelle@all-about-care.co.uk)  
Web: [www.all-about-care.co.uk](http://www.all-about-care.co.uk)

 **01227 370909**

## Herne Bay care homes continued

See page 84 for the **Service User Bands** key

### St Peter's Care Home

15 St Georges Terrace, Herne Bay CT6 8RQ  
Tel: 01227 744000 **Advert page 84**

**OP YA**

### Whitebirch Lodge ●

102-104 Canterbury Road, Herne Bay CT6 5SE  
Tel: 01227 374633 **Advert page 84**

**OP**

### Tarrys Residential Home ●

86-88 Grand Drive,  
Herne Bay CT6 8LL  
Tel: 01227 367045

**OP D LDA**

### Wimbledon House Residential Care Home ●

58 Selsea Avenue,  
Herne Bay CT6 8SD  
Tel: 01227 370909 **Advert above**

**OP MH YA**

## Herne Bay care homes with nursing

### Coach House, The ●

Strode Park House, Lower  
Herne Road, Herne Bay CT6 7NE  
Tel: 01227 740871

**PD LDA SI YA**

### Haydon-Mayer ●

54 Albany Drive,  
Herne Bay CT6 8PX  
Tel: 01227 374962

**OP D**

### Strode Park House ●

Lower Herne Road,  
Herne Bay CT6 7NE  
Tel: 01227 373292

**OP PD SI YA**



## Whitstable care homes

### Bradbury Grange

74 Canterbury Road,  
Whitstable CT5 4HE  
Tel: 01227 273209

### Fiveways

Kingsdown Park East, Tankerton,  
Whitstable CT5 2DT  
Tel: 0208 531 5885

### Lyndhurst Rest Home

42-43 Marine Parade, Tankerton,  
Whitstable CT5 2BE  
Tel: 01227 275290

### Marine Parade

18 Marine Parade, Tankerton, Whitstable CT5 2BG  
Tel: 01227 772824

OP D

OP MH YA

### Maylands ●

Grosvenor Road, Whitstable CT5 4NN  
Tel: 01227 770232

OP LDA YA

### St Martins ●

3 Joy Lane, Whitstable CT5 4LS  
Tel: 01227 261340

OP D

### Tralee Rest Home

38-40 Tankerton Road, Whitstable CT5 2AB  
Tel: 01227 276307

D

OP D

## Whitstable care homes with nursing

### Chestfield House ●

The Ridge Way, Chestfield,  
Whitstable CT5 3JT  
Tel: 01227 792281

OP D PD SI

### Harrier Lodge

Thanet Way, Whitstable CT5 3FS  
Tel: 01227 931810

OP D PD MH YA

### Whitstable Nursing Home ●

28 West Cliff, Whitstable CT5 1DN  
Tel: 01227 265443

OP D



# Dartford

## Dartford care homes

### Blossoms Care Home Ltd

Mounts Road, Greenhithe DA9 9ND  
Tel: 01322 381642

OP D PD LDA YA

### Fairby Grange

Ash Road, Longfield DA3 8ER  
Tel: 01474 702223

OP D MH

### Bramblings Residential Home

Bramblefield Close, Hartley DA3 7PE  
Tel: 01474 702332

OP

### Gardenia House

19 Pilgrims Court, Temple Hill, Dartford DA1 5LZ  
Tel: 01322 290837

OP D PD LDA MH SI YA

### Darenth Grange Residential Home

Darenth Hill, Dartford DA2 7QR  
Tel: 01322 224423

OP D SI

### Haslington Lodge Care Home ●

Bean Road, Greenhithe DA9 9JB  
Tel: 01322 383229

OP D

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

## Dartford care homes continued

### Old Downs Dementia Residential Care Home, The

Castle Hill, Hartley, Dartford DA3 7BH

Tel: 01474 702146

OP D

### Rosewood Residential Care Home

Cobham Terrace, Bean Road, Greenhithe DA9 9JB

Tel: 01322 385880 **Outside back cover**

OP D YA

### Shakti Lodge ●

208-212 Princes Road,

Dartford DA1 3HR

Tel: 01322 288070

OP D

### Shore Lodge – Care Home Learning Disabilities

Bow Arrow Lane, Dartford DA2 6PB

Tel: 01322 220965

OP LDA YA

### Sonya Lodge Dementia

#### Residential Care Home

10 High Road, Wilmington, Dartford DA2 7EG

Tel: 01322 289768

OP D

### St James House

53-55 Spital Street, Dartford DA1 2DX

Tel: 01322 600510

PD LDA MH SI YA AD

### St James Mews

2-3 St James Place, Dartford DA1 2ED

Tel: 01322 600511

OP PD LDA MH SI YA AD

### Turnbull Close

Walsingham, Stone, Dartford DA9 9EB

Tel: 01322 381568

OP PD LDA YA

## Dartford care homes with nursing

### Beechcare incorporating the Peter

#### Gidney Neurological Centre

Darenth Road South,

Dartford DA2 7QT

Tel: 01625 417800

OP D PD YA

### Birchwood Heights Care Home

Hilda May Avenue,

Swanley BR8 7BT

Tel: 01322 947055

OP D PD SI YA

### Broad Oak Manor Bupa Care Home ●

Broad Oak Close, off Arnolds Lane,

Sutton at Hone, Dartford DA4 9HF

Tel: 01322 515956 **Advert page 65**

OP PD

### Eglantine Villa Bupa Care Home ●

Eglantine Lane, Horton Kirby,

Dartford DA4 9JL

Tel: 01322 518739 **Advert page 65**

OP D

### Emerson Grange

Emerson Park, Rowhill Road, Hextable,

Swanley BR8 7FP

Tel: 01233 224040

OP D PD SI YA

### Hazelwood Care Home ●

Brickfield Farm, Main Road,

Longfield DA3 7PW

Tel: 01474 573800

OP D

### Kentwood House

Darenth Road South, Darenth, Dartford DA2 7QT

Tel: 01322 279771

OP PD


### Littlestone Lodge

Greenacres, Bow Arrow Lane,

Dartford DA2 6PB

Tel: 01622 963587

OP D YA

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you think** 

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feedback**

Take our five  
minute survey

○ What have you  
found useful?

○ What could we  
do better?

 CareChoices

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)

**Service** OP Older people (65+) D Dementia

PD Physical disability LDA Learning disability, autism

**User Bands** MH Mental health

SI Sensory impairment

YA Younger adults

AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## Dartford care homes with nursing continued

### Priory Mews Care Home ●

Watling Street, Dartford DA2 6EG  
Tel: 0333 321 4715

OP D

### Russell Court Nursing Home

Russell Square, Longfield DA3 7RY  
Tel: 01474 708151

OP PD

### West Hill Care Home

Constance Grove, Dartford DA1 2GA  
Tel: 01322 557566

OP D PD SI YA

### Wilmington Manor Bupa Care Home ●

Common Lane, Wilmington, Dartford DA2 7BA  
Tel: 01322 517980 **Advert page 65**

OP PD

### Wombwell Hall ●

Wombwell Gardens, Northfleet DA11 8BL  
Tel: 01474 569699

OP D YA

### Woodford House ●

Watling Street, Dartford DA2 6EG  
Tel: 01322 401030

OP D PD SI YA

## Dover

### Deal care homes

#### Anro House ●

17 Cambridge Road, Walmer, Deal CT14 7HG  
Tel: 01304 367178

LDA MH YA

#### Avondale Castlemount Lodge ●

Castle Mount Lodge, Taswell Street, Dover CT16 1SG  
Tel: 01304 212835

OP LDA MH YA

#### Bon Secours ●

250 Middle Deal Road, Deal CT14 9SW  
Tel: 01304 366325

LDA YA

#### Bradfield Residential Home

Hawksdown Road, Walmer, Deal CT14 7PW  
Tel: 01304 360960

OP

#### Brook Lodge

68 London Road, Deal CT14 9TF  
Tel: 07733 154550

OP

#### Cameron Lodge

142 Church Path, Middle Deal Road, Deal CT14 9TU  
Tel: 01304 373650

OP PD LDA MH

#### Channel Lea, 12 ●

Walmer, Deal CT14 7UG  
Tel: 01304 367131

LDA YA

#### Chitty Barn ●

Salisbury Road, Dover CT16 1EU  
Tel: 01303 276000

OP D PD LDA MH SI YA

#### Generals Meadow

St Clare Road, Walmer, Deal CT14 7PY  
Tel: 01304 360965

OP

#### Glendale Lodge ●

Glen Road, Kingsdown, Deal CT14 8BS  
Tel: 01304 363449

OP

#### Goodwins, The

3 St Richards Road, Deal CT14 9JR  
Tel: 01304 389149

LDA

#### Homeleigh

3 Sondes Road, Deal CT14 7BW  
Tel: 01304 380040

OP MH

#### Meadowside

Liverpool Road, Walmer, Deal CT14 7NW  
Tel: 01304 363445

OP PD LDA SI YA

#### Milestone House ●

188 London Road, Deal CT14 9PW  
Tel: 01304 381201

PD LDA SI

#### Old Vicarage, The ●

Vicarage Lane, Tilmanstone, Deal CT14 0JG  
Tel: 01708 458834

OP D YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

## Deal care homes continued

### Seahaven ●

110 Wellington Parade, Kingsdown, Deal CT14 8AF

Tel: 01304 364704 **OP PD LDA SI YA**

### Sholden Hall Residential Retreat

London Road, Sholden, Deal CT14 0AB

Tel: 01304 375445 **OP D**

### Sonia Lodge

5-7 Warwick Road, Walmer, Deal CT14 7JF

Tel: 01304 361894 **OP D**

### St Winifred's Dementia Residential Care Home

236 London Road, Deal CT14 9PP

Tel: 01304 375758 **OP D PD YA**

### Upton House

Deal Road, Worth, Deal CT14 0BA

Tel: 01304 612365 **OP D**

### Walmer Care Centre ●

8-10 Marine Road, Walmer, Deal CT14 7DN

Tel: 01304 374928 **OP D**

### Wellington House ●

371 Dover Road, Walmer, Deal CT14 7NZ

Tel: 01304 379950 **LDA MH YA**

### Westbury House ●

2 Blenheim Road, Deal CT14 7DB

Tel: 01304 360696 **OP LDA YA**

## Deal care homes with nursing

### Ami Group – The Knoll Unit and Ami Court Unit

196 Dover Road, Walmer,

Deal CT14 7NB

Tel: 01304 371126 **OP**

### Martha House ●

Martha Trust, Homemead Lane,

Deal CT14 OPG

Tel: 01304 615223 **PD LDA**

### St Anselm's Nursing Home ●

St Clare Road, Walmer,

Deal CT14 7QB

Tel: 01304 365644 **OP D MH**

### St Winifred's Dementia Residential Care Home

236 London Road, Deal CT14 9PP

Tel: 01304 375758 **OP D PD YA**

## Dover care homes

### Alandale Residential Home ●

9 The Drove, Whitfield, Dover CT16 3JB

Tel: 01304 824904 **OP**

### Alexander House – Dover ●

140-142 Folkestone Road, Dover CT17 9SP

Tel: 01304 212949 **OP D**

### Alison Crescent

65 Alison Crescent, Whitfield, Dover CT16 3LP

Tel: 07423 431387 **OP LDA YA**

### Ashgold House

Church Whitfield, Whitfield,

Dover CT16 3HZ

Tel: 01304 823966 **PD LDA SI**

### Ashingham House

London Road, Temple Ewell, Dover CT16 3DJ

Tel: 01304 826842 **LDA MH**

### Brambling House ●

46 Eythorne Road, Shepherdswell, Dover CT15 7PG

Tel: 01304 830276 **OP D PD SI YA**

### Brambling Lodge ●

48 Eythorne Road, Shepherdswell, Dover CT15 7PG

Tel: 01304 830775 **OP D PD SI**



[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

For parents and carers of children with additional needs.

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

# Willow Park Lodge



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.willowparklodge.care](http://www.willowparklodge.care)

Tel: 01304 898989 • Email: [enquiries@willowparklodge.care](mailto:enquiries@willowparklodge.care)

57 Coombe Valley Road, Dover, Kent, CT17 0EX

## Dover care homes continued

### Felbrigg House ●

St Alphege Road, Dover CT16 2PU  
Tel: 01304 204760

LDA YA

### Glen, The ●

162 Folkestone Road, Dover CT17 9SN  
Tel: 01303 276000

LDA

### Hillbrow ●

150 Crabble Hill, Dover CT17 OSE  
Tel: 01304 827411

LDA MH YA

### Ivy Bank Residential Care Home

Wellington Road, Temple Ewell,  
Dover CT16 3DB  
Tel: 01304 449032 **Advert below right**

OP D

### Laureston House Residential Home

Laureston Place, Dover CT16 1QU  
Tel: 01304 204283

OP D

### Little Glen ●

60 Church Road, Dover CT17 9LS  
Tel: 01303 276000

LDA

### Reddington House ●

2 Park Avenue, Dover CT16 1ER  
Tel: 01303 276000

LDA

### Riverlea House

105b-107 Lower Road, River, Dover CT17 0QY  
Tel: 01304 823935

OP

### Sandwich Road, 55

Whitfield CT16 3LT  
Tel: 01304 820803

LDA

### St Michaels

166 London Road, Temple Ewell,  
Dover CT16 3DE  
Tel: 01304 826414

LDA

### Swerford House

The Avenue, Temple Ewell,  
Dover CT16 3AW  
Tel: 01304 821432

LDA

### Thorndene ●

Canterbury Road, Swingfield,  
Dover CT15 7HZ  
Tel: 01303 892244

OP PD LDA YA

### Twyford House ●

Whitfield Avenue, Dover CT16 2AG  
Tel: 01304 241804

LDA YA

### United Response

#### – 1 St Alphege Road

Dover CT16 2PU  
Tel: 01304 225252

MH

### White Cliffs Lodge

Primrose Road, Dover CT17 0JA  
Tel: 01304 219213

LDA MH

### Whitfield ●

107 Sandwich Road, Whitfield,  
Dover CT16 3JP  
Tel: 01304 820236

OP D

### Wolverton Court

Alkham Valley Road,  
Alkham, Dover CT15 7DS  
Tel: 01304 825544

LDA

### Woodside Residential Care Home

Whitfield Hill, Dover CT16 3BE  
Tel: 01304 825713

OP D LDA YA

**Advert outside back cover**

## WELCOME TO IVYBANK



Our residential care home specializes in providing high quality care for elderly people with dementia. The care home has been fully refurbished to a high standard, specifically to meet the needs of the client group.

*We offer a wide range of activities, like:*

- Music for health • Indoor sports activities
- Indoor pantomimes • Hairdresser
- Board Games • Arts and Crafts
- Poetry • Outings to gardens and seaside

*...and a lot more*

E: [manager@ivybankhealthcare.com](mailto:manager@ivybankhealthcare.com)

T: 01304 449032 | Wellington Road, Temple Ewell, Dover, CT16 3DB



**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## WELCOME TO CROWNWOOD HEALTHCARE

Our aim is to provide **high quality** personalised nursing care to meet the needs of the individual whilst encouraging choice and independence in a friendly, relaxing and homely environment. We are sensitive to our resident's requirements for privacy, confidentiality and **personal dignity**.

Fresh meals, regular activities and a full complement of **highly trained nursing** and care staff help us to maintain the best possible care and comfort for our residents. Refurbishments to our home and improvements to our service are in process and ongoing.

If you or your loved one is considering the need for residential or nursing care, **please feel free to contact us** or come and visit us to see what we can offer. We look forward to welcoming you to our homes.

### Temple Ewell Nursing Home



Wellington Road, Temple Ewell, Dover,  
Kent CT16 3DB

**01304 822206** (Office)  
**01304 822246** (Nurses)

E: [managertenh@crownwoodhealthcare.com](mailto:managertenh@crownwoodhealthcare.com)

E: [admintenh@crownwoodhealthcare.com](mailto:admintenh@crownwoodhealthcare.com)

### Fort Horsted Nursing Home



Primrose Close, Chatham  
Kent, ME4 6HZ

**01634 406119**

E: [managerfhn@crownwoodhealthcare.com](mailto:managerfhn@crownwoodhealthcare.com)

### Byron Lodge Nursing Home



105-107 Rock Avenue,  
Gillingham, Kent, ME7 5PX

**01634 855136**

E: [managerblnh@crownwoodhealthcare.com](mailto:managerblnh@crownwoodhealthcare.com)

## Dover care homes with nursing

### Applecroft Care Home

Sanctuary Close, River, Dover CT17 OER

Tel: 01304 821331

OP D

### Harmonia Village

Harmonia Village Hub, 42, Randolph Road,

Dover CT17 0FZ

Tel: 01304 222568

OP D PD SI YA

### St Stephens Nursing Home

Godwyne Road,

Dover CT16 1SW

Tel: 01304 202864

Advert outside back cover

OP D LDA YA

### Temple Ewell Nursing Home ●

Wellington Road, Temple Ewell, Dover CT16 3DB

Tel: 01304 822206 Advert page 92

OP D MH

### Willow Park Lodge

57 Coombe Valley Road, Dover CT17 OEX

Tel: 01304 898989 Advert page 90 OP D PD MH SI YA



## Sandwich care homes

### Eastry House ●

High Street, Eastry, Sandwich CT13 OHE

Tel: 01304 613791

OP D PD LDA SI YA

See page 67 for more information on paying for care homes in Kent.

# Gravesham

## Gravesend care homes

### Benham Lodge ●

42 Pelham Road, Gravesend DA11 OHZ

Tel: 01474 533108

OP PD LDA SI YA

### Chestnuts Care Home, The

Wrotham Road, Meopham, Gravesend DA13 9AH

Tel: 01474 812152

OP D PD

### Dale Lodge ●

Dale Road, Southfleet DA13 9NX

Tel: 01474 834877

OP D

### Dale Mount ●

Dale Road, Southfleet DA13 9NX

Tel: 01474 832461

OP D

### Echo Square House

70 Parrock Road, Gravesend DA12 1QH

Tel: 01474 564561

LDA

### Edwin Therapeutic Unit

82 Edwin Street, Gravesend DA12 1EJ

Tel: 01474 323891

LDA MH YA

### Gravesham Place Integrated Care Centre

22-22a Stuart Road, Gravesend DA11 OBY

Tel: 01474 360500

OP D MH YA

### Heather Lodge

65 Armoury Drive, Gravesend DA12 1LZ

Tel: 01474 331004

LDA YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

## Gravesend care homes continued

### Hevercourt

Goodwood Crescent, Singlewell, Gravesend DA12 5EY  
Tel: 01474 363690

OP D PD SI

### Hollies Residential Home, The ●

86-90 Darnley Road, Gravesend DA11 0SE  
Tel: 01474 568998

OP YA

### Larchwood Grove

60 Parrock Road, Gravesend DA12 1QH  
Tel: 01474 355967

OP PD LDA YA

### Overcliffe House

30-31 Overcliffe, Gravesend DA11 0EH  
Tel: 01474 323770

OP LDA YA

### Pelham Manor

31 Pelham Road, Gravesend DA11 0HU  
Tel: 01474 352591

LDA

### Sheringham House ●

54 Old Road East,  
Gravesend DA12 1NR  
Tel: 01474 329807

PD LDA YA

### Welcome House – Ruby Lodge

58 Pelham Road, Gravesend DA11 0HZ  
Tel: 01474 355594

MH



## Gravesend care homes with nursing

### Mayflower Care Home

Hartshill Road, Northfleet, Gravesend DA11 7DX  
Tel: 01474 531030

OP D PD SI YA

### Winchester House ●

180 Wouldham Road, Rochester ME1 3TR  
Tel: 01634 624164 **Advert page 58**

OP D PD YA

### Withens Nursing Home ●

Hook Green Road, Southfleet,  
Gravesend DA13 9NQ  
Tel: 01474 834109

OP

**For information on different types of care home, see page 57.**



**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

**Advertisers are highlighted**

# Maidstone

## Maidstone care homes

### Aspen House

62 Buckland Road, Maidstone ME16 0SH  
Tel: 01634 280703

OP MH YA

### Avenues South East – 492 Maidstone Road ●

Blue Bell Hill, Chatham ME5 9QN  
Tel: 01634 869716

LDA

### Birling House ●

89 High Street, Snodland ME6 5AN  
Tel: 01634 244689

PD LDA

### Bowercroft Care Ltd

5 Bower Mount Road, Maidstone ME16 8AX  
Tel: 01622 672623

OP D

### Cedardale Residential Home ●

Queens Road, Maidstone ME16 0HX  
Tel: 01622 755338

OP D

### Chippendayle Lodge Residential Care Home

10 Chippendayle Drive, Harrietsham,  
Maidstone ME17 1AD **Advert outside back cover**  
Tel: 01622 859230

OP D PD LDA YA

### Church Lane

21 Church Lane, Bearsted, Maidstone ME14 4EF  
Tel: 01622 730867

PD LDA

### Dickley Court

Dickley Lane, Lenham, Maidstone ME17 2DD  
Tel: 01622 859216

OP D PD LDA SI YA

### Eastfield ●

76 Sittingbourne Road, Maidstone ME14 5HY  
Tel: 01622 755153

OP D

### Fairlawn Residential Home

327 Queens Road, Maidstone ME16 0ET  
Tel: 01622 751620

OP D

### Forge House

2 Podkin Wood, Walderslade, Chatham ME5 9LY  
Tel: 01634 566552

LDA MH YA AD

### Greenbanks Care Home

31 Buckland Road, Maidstone ME16 0SL  
Tel: 01622 755859

OP D SI YA

### Grove Residential Home, The

6 Bower Mount Road, Maidstone ME16 8AU  
Tel: 01622 755292

OP

### Hillbeck Residential Care Home

Roundwell, Bearsted, Maidstone ME14 4HN  
Tel: 01622 737847 **Advert outside back cover**

OP D YA

### Loose Court ●

Rushmead Drive, Maidstone ME15 9UD  
Tel: 01622 747406

OP D PD SI

### Lower Robin Hood Lane, 146

Walderslade, Chatham ME5 9LB  
Tel: 01634 200335

PD LDA YA

### Lulworth House Dementia Residential Care Home

Queens Avenue, Maidstone ME16 0EN  
Tel: 01622 683231

OP D MH

### Magnolia House

1 Cripple Street, Loose, Maidstone ME15 6BA  
Tel: 01622 747677

LDA

### Mont Calm Residential Home ●

72-74 Bower Mount Road, Maidstone ME16 8AT  
Tel: 01622 752117

OP D

### Oast, The

2 Plains Avenue, Maidstone ME15 7AT  
Tel: 01622 752969 **Advert outside back cover**

OP YA

### Pilgrims View ●

Roberts Road, Snodland ME6 5HL  
Tel: 01634 241906 **Advert page 60**

OP D YA

### Pilgrims Way Care Home with Nursing

10 Bower Mount Road,  
Maidstone ME16 8AU  
Tel: 01622 756635

OP D MH YA

### Rectory House ●

The Old Rectory, Rectory Lane,  
Harrietsham ME17 1HS  
Tel: 01622 851114

OP D PD LDA MH SI

### Sapphire House

166 Tonbridge Road, Maidstone ME16 8SR  
Tel: 01622 673776

PD LDA MH SI YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

Advertisers are highlighted

## Maidstone care homes continued

### Southlands

East Street, Harrietsham,  
Maidstone ME17 1HH  
Tel: 01622 858713

LDA

### Stonebridge House

496 Loose Road, Maidstone ME15 9UF  
Tel: 07806 808307

LDA MH SI YA

### Tunbury Avenue

151 Tunbury Avenue,  
Chatham ME5 9HY  
Tel: 01634 671768

OP PD LDA SI YA

### Vale Residential Care Home, The

191 Willington Street, Maidstone ME15 8ED  
Tel: 01622 762332

OP D YA

**Advert outside back cover**

### Woodgate ●

Queens Road,  
Maidstone ME16 0JG  
Tel: 01622 677235

OP D PD LDA SI YA

**For more information about different types of care homes, see page 57.**

## Maidstone care homes with nursing

### Appleton Lodge

Royal British Legion Village, Aylesford ME20 7NF  
Tel: 01622 791056

OP PD SI YA

### Ashley Gardens Care Centre

419 Sutton Road, Maidstone ME15 8RA  
Tel: 01622 477160 **Advert page 97**

OP D YA

### Barty House Nursing Home

Roundwell, Bearsted, Maidstone ME14 4HN  
Tel: 01622 737025

OP D PD SI YA

### Betsy Clara Nursing Home

Courtenay Road, Tovil, Maidstone ME15 6UW  
Tel: 01622 687523

OP D MH

### Bradbury House

12 Milner Road, Aylesford ME20 7FU  
Tel: 01622 791056

OP D PD LDA SI YA

### Cavell Park Care Home

Eclipse Park, Sittingbourne Road,  
Maidstone ME14 3EN  
Tel: 0808 168 6629 **Advert page 64**

OP D YA

### Glenhurst Lodge

Virginia House, Vinters Road, Maidstone ME14 5DX  
Tel: 01372 744900

OP D MH YA

### Hylliden Heights Care Home

140 Tonbridge Road, Hildenborough,  
Tonbridge TN11 9HJ  
Tel: 01732 443030

OP D PD SI YA

### Invicta Court

Invicta Court, Gidds Pond Way, Weaving,  
Maidstone ME14 5FY  
Tel: 01622 808556

OP D

### Loose Valley Nursing Home

15 Linton Road, Loose, Maidstone ME15 0AG  
Tel: 01622 745959

OP

### Lukestone Dementia Nursing Home

7 St Michaels Road, Maidstone ME16 8BS  
Tel: 01622 755821

OP D

### Maidstone Care Centre ●

259 Boxley Road, Maidstone ME14 2AR  
Tel: 01622 672292

OP D

### Maplewood Court Care Home

Northumberland Road, Maidstone ME15 7TA  
Tel: 01622 427490

OP D PD SI YA

### Pilgrims Way Care Home with Nursing

10 Bower Mount Road, Maidstone ME16 8AU  
Tel: 01622 756635

OP D MH YA

### Poplars Care Centre

158 Tonbridge Road, Maidstone ME16 8SU  
Tel: 0844 472 5179

OP D PD LDA MH SI AD

### Sutton Valence Care Home ●

Maidstone Road, Sutton Valence,  
Maidstone ME17 3LW  
Tel: 01622 588305 **Advert page 58**

OP YA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

**Advertisers are highlighted**

## Staplehurst care homes

### Abbotsleigh Dementia Nursing and Residential Care Home ●

George Street, Staplehurst TN12 ORB  
Tel: 01580 891314

OP D

### Gresham House ●

Station Road, Staplehurst TN12 OPZ  
Tel: 01580 895150

LDA SI YA

### Hedgerows, 1 and 2

1-2 Station Road, Staplehurst TN12 0QQ  
Tel: 0300 042 2633

OP PD LDA SI YA

### Sobell Lodge

#### – Care Home Physical Disabilities

High Street, Staplehurst TN12 OBJ  
Tel: 01580 893729

OP PD LDA YA

## Staplehurst care homes with nursing

### Abbotsleigh Dementia Nursing and Residential Care Home ●

George Street, Staplehurst TN12 ORB  
Tel: 01580 891314

OP D

### Iden Manor Nursing Home ●

Cranbrook Road, Staplehurst, Tonbridge TN12 OER  
Tel: 01580 891261

OP D PD LDA SI YA

### Staplehurst Manor Bupa Care Home ●

Frittenden Road, Staplehurst,  
Tonbridge TN12 ODG

Tel: 01580 848778 **Advert page 65**

OP PD

**See page 67 for more information on paying for care homes in Kent.**



## Search for care in your area

[www.carechoices.co.uk](http://www.carechoices.co.uk) 

**With so many providers to choose from, where do you start?**

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

 CareChoices



### Ashley Gardens Care Home

Ashley Gardens, Maidstone, Kent, ME15 8RA

Ashley Gardens is a warm and relaxed care home offering high quality nursing, respite and dementia care within a modern property in the town of Maidstone.

You can depend on our dedicated team of nurses, carers and support staff to cater for your every need. We'll take the time to get to know you so we can focus on the little details that matter most to you.

01622 477160  
[healthcarehomes.co.uk](http://healthcarehomes.co.uk)



**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## Edenbridge care homes

### Edenbridge Manor Care Home

Mont St. Aignan Way, Edenbridge TN8 5FA  
Tel: 01732 492150 **Advert pages 62, 63** OP D PD SI YA

### Falconer's Court ●

High Street,  
Edenbridge TN8 5NW  
Tel: 01732 866407 OP D PD LDA MH SI YA

### HF Trust – Phillippines Close ●

Phillippines Close, Edenbridge TN8 5GN  
Tel: 01732 782700 OP LDA YA

### Stanholm Residential Care Home for the Elderly

Mill Hill, Edenbridge TN8 5DB  
Tel: 01732 863748 OP YA

## Sevenoaks care homes

### Alpine Care Home ●

10 Bradbourne Park Road, Sevenoaks TN13 3LH  
Tel: 01732 455537 OP D PD SI

### Chipstead Lake – Care Home Physical Disabilities

Chevening Road, Chipstead, Sevenoaks TN13 2SD  
Tel: 01732 459510 OP PD LDA YA

### Emily Jackson Close, 1-3 ●

Eardley Road, Sevenoaks TN13 1XH  
Tel: 07586 092462 OP PD LDA

### Lavender Fields

High Street, Seal, Sevenoaks TN15 OAE  
Tel: 01732 443177 **Advert page 101** OP D PD SI

### Rivermere Retirement and Care Home

64-70 Westerham Road, Bessels Green,  
Sevenoaks TN13 2PZ **Advert pages 62, 63**  
Tel: 01732 492025 OP D PD MH SI YA

### Rockdale House

Rockdale Lodge, Rockdale Road,  
Sevenoaks TN13 1JT  
Tel: 01732 454763 OP

### Westerham Place Residential Care Home

Westerham Place, Quebec Square,  
Westerham TN16 1TD  
Tel: 01959 565805 OP

## Sevenoaks care homes with nursing

See page 97 for the **Service User Bands** key

### Emily Jackson House ●

Emily Jackson Close,  
Eardley Road,  
Sevenoaks, TN13 1XH  
Tel: 01732 622687 **Advert page 58** OP D PD

### Gloucester House

Lansdowne Road,  
Sevenoaks TN13 3XU  
Tel: 01732 905849 **Advert page 101** OP D PD SI YA

### Harpwood Care Home ●

Seven Mile Lane,  
Wrotham Heath,  
Sevenoaks TN15 7RY  
Tel: 01732 882282 **Advert page 99** OP D PD

### Holywell Park

Hodsoll Street, New Ash Green, Sevenoaks TN15 7LE  
Tel: 01732 822215 **Advert below** OP

A welcoming and luxurious nursing and residential care home near Sevenoaks.



**HOLYWELL PARK**  
RESIDENTIAL NURSING HOME

Hodsoll Street, New Ash Green, Sevenoaks TN15 7LE

Holywell is a lovely care home for the elderly set in the stunning Kent countryside. We pride ourselves on providing our wonderful residents with a **friendly, relaxed and caring** environment. **Nursing care** is provided by registered nurses **24 hours a day** and everyone is well looked after and taken care of.

**Independent living** is coupled with 24 hour support at Holywell Park, allowing our residents to live their own lives while enjoying the nursing care they need, when they need it. **Get in touch for more information.**

admin@hollywellpark.com  
www.hollywellpark.com



**01732 822 215**

# Harpwood House

Care Suites

Relationship Centred Care™



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.harpwoodhouse.co.uk](http://www.harpwoodhouse.co.uk)

Tel: 01732 882 282 • Email: [enquiries@harpwoodhouse.co.uk](mailto:enquiries@harpwoodhouse.co.uk)

Seven Mile Lane, Wrotham Heath, Sevenoaks, Kent, TN15 7RY



HAMBERLEY

CARE HOMES



RESIDENTIAL CARE PROVIDER OF THE YEAR 2022



## NESBIT HOUSE

*A luxury care home with a heart*



RESIDENTIAL CARE | DEMENTIA CARE | NURSING CARE | SHORT BREAKS

We believe it's the people that make a loving home. That's why our carers are so much more – they are Homemakers. Our Homemakers not only provide the highest quality of care but they focus on the tiny details that make each day special for every resident.

From always keeping things clean and tidy, to offering support with hobbies and interests, our Homemakers ensure that Nesbit House is a luxury care home with a heart.

Find out more about our award-winning Homemakers and the exceptional features which set Nesbit House apart from the standard care home – contact us to arrange your visit:

Nesbit House: **01959 580 220** | Orpington Bypass, Badgers Mount, Sevenoaks, Kent TN14 7AG

[enquiries@hamberleycarehomes.co.uk](mailto:enquiries@hamberleycarehomes.co.uk) | [www.hamberleycarehomes.co.uk](http://www.hamberleycarehomes.co.uk)

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**Kippingtons Nursing Home ●**

Grange Road, Oak Lane,  
Sevenoaks TN13 2PG

Tel: 0808 223 5356 **Advert page 102**

**OP D**

**Nesbit House Care Home ●**

Orpington By Pass, Badgers Mount,  
Sevenoaks TN14 7AG

Tel: 01959 580220 **Advert page 100**

**OP D**

**Manordene**

Forge Lane, West Kingsdown, Sevenoaks TN15 6JD

Tel: 01474 855519

**OP D PD YA**

**Weald Heights**

Bourchier Close, Sevenoaks TN13 1PD

Tel: 0333 321 8295

**OP D YA**

# Shepway

## Folkestone care homes

**Arthur Court ●**

22-24 Christ Church Road, Folkestone CT20 2SL

Tel: 01303 258777

**MH YA**

**Ashley Avenue, 95**

Folkestone CT19 4PJ

Tel: 01303 266453

**OP PD LDA MH YA**

**Blythson Ltd – 3 Ashley Avenue**

Folkestone CT19 4PX

Tel: 01303 252787

**LDA**

**Blythson Ltd – 5 Ashley Avenue**

Folkestone CT19 4PX

Tel: 01303 252787

**LDA**

**Blythson Ltd – 33 St John's Church Road**

Folkestone CT19 5BH

Tel: 01303 252787

**LDA**

**Brampton Lodge ●**

4 Dixwell Road, Folkestone CT20 2LG

Tel: 01303 258227

**OP**

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Sevenoaks TN13 3XU

**Lavender Fields**

01732 443 177

High Street, Seal,  
Sevenoaks TN15 0AE

**Mount Ephraim House**

01892 352 748

Mount Ephraim,  
Tunbridge Wells TN4 8BU






## Search for care in your area

[www.carechoices.co.uk](http://www.carechoices.co.uk) 

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

 CareChoices

ARIA CARE

# Looking

FOR A LIFE LESS ORDINARY?

Imagine a place where you can be as independent as you choose, where everything is designed with your enjoyment, health and well-being in mind. There are clubs and activities or you can simply catch up over a cuppa. At Aria Care, our care is from the heart and shows in all that we do.



FIRTREE HOUSE | TUNBRIDGE WELLS



KIPPINGTONS | SEVENOAKS



SUNDRIDGE COURT | BROMLEY

Freephone to find out more about our homes in Kent  
0808 223 5356 | [ariacare.co.uk](http://ariacare.co.uk)



## Folkestone care homes continued

### Broadmeadow

Park Farm Road, Folkestone CT19 5DN  
Tel: 0300 041 2626

OP D PD YA

### Broadstreet House ●

Broadstreet, Lyminge, Folkestone CT18 8DZ  
Tel: 01303 862448

LDA

### Burnham ●

19 Julian Road, Folkestone CT19 5HW  
Tel: 01303 221335

OP PD LDA YA

### Camelot Lodge ●

19 Christchurch Road, Folkestone CT20 2SL  
Tel: 01303 251215

MH YA

### Carlile Lodge

17 Grimston Avenue, Folkestone CT20 2QE  
Tel: 01303 250183

LDA

### Cherries, The

30 Julian Road, Folkestone CT19 5HW  
Tel: 01483 899135

LDA YA

### Cumbria House Care Home ●

84-86 Shorncliffe Road, Folkestone CT20 2PG  
Tel: 01303 254019 **Advert inside front cover**

OP

### Finn Farm Lodge

2 Bathurst Road, Folkestone CT20 2NJ  
Tel: 01303 252821

LDA YA

### Grange Care Home, The ●

22 Cornwallis Avenue, Folkestone CT19 5JB  
Tel: 01303 252394 **Advert inside front cover**

OP

### Grimston House ●

16 Grimston Gardens, Folkestone CT20 2PU  
Tel: 01303 244958

OP

### Grosvenor Court

15 Julian Road, Folkestone CT19 5HP  
Tel: 01303 221480

LDA

### Hatfield Lodge ●

1-3 Trinity Gardens, Folkestone CT20 2RP  
Tel: 01303 253253

OP D

### Laburnum House

41 Grimston Avenue, Folkestone CT20 2QD  
Tel: 01303 227192

LDA YA

### Magenta

31 St Johns Church Road, Folkestone CT19 5BH  
Tel: 01303 252787

LDA

### Maple House

32 Julian Road, Folkestone CT19 5HW  
Tel: 01303 251618

LDA YA

### Millfield House ●

16 Millfield, Folkestone CT20 1EU  
Tel: 01303 226446

OP PD LDA YA

### Pelham House

5-6 Pelham Gardens, Folkestone CT20 2LF  
Tel: 01303 252145

OP

### Ravenlea

11 Ravenlea Road, Folkestone CT20 2JU  
Tel: 01303 255729

PD LDA YA

### Sandgate Manor ●

46 Military Road, Sandgate, Folkestone CT20 3BH  
Tel: 01303 244428

OP PD LDA YA

### Seaview ●

23 Old Dover Road, Chapel-le-Ferne,  
Folkestone CT18 7HW  
Tel: 01303 246404

OP LDA MH YA

### St Claire's Care Home

18-24 Claremont Road,  
Folkestone CT20 1DQ  
Tel: 01303 254897

OP D

### St Heliers Hotel ●

25-26 Clifton Gardens, Folkestone CT20 2EF  
Tel: 01303 254980

OP D YA

### Tanglewood ●

252 Canterbury Road, Hawkinge,  
Folkestone CT18 7AY  
Tel: 0203 137 2273

LDA YA



[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

For parents and carers of  
children with additional needs  
and those who support them.

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

# Hawkinge House

Care Suites

Relationship Centred Care™



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.hawkingehouse.co.uk](http://www.hawkingehouse.co.uk)

Tel: 01303 890100 • Fax: 01303 890103 • Email: [enquiries@hawkingehouse.co.uk](mailto:enquiries@hawkingehouse.co.uk)

Hurricane Way, Hawkinge, Kent CT18 7SS

## Folkestone care homes continued

### Tristford ●

7 Radnor Park West, Folkestone CT19 5HJ

Tel: 01303 241720

OP PD LDA YA

### Tudor Lodge ●

18-20 Manor Road, Folkestone CT20 2SA

Tel: 01303 251195

OP D

### Turketel Road

8 Turketel Road, Folkestone CT20 2PA

Tel: 01303 256516

LDA YA

### Westview

2 Marten Road, Folkestone CT20 2JR

Tel: 01303 245629

LDA YA

## Folkestone care homes with nursing

### Folkestone Care Centre ●

52-56 Shorncliffe Road, Folkestone CT20 2NB

Tel: 01303 765700 **Advert page 60** OP D PD SI YA

### Hawkinge House ● **Advert page 104**

Hurricane Way, Hawkinge, Folkestone CT18 7SS

Tel: 01303 890100

OP D PD MH YA

### Hawkinge House Proactive Assessment Unit ●

1 Hurricane Way, Hawkinge,

Folkestone CT18 7SS **Advert page 104**

Tel: 01303 890100

OP D PD SI YA

### Wells House Nursing Home ●

Radnor Cliff Crescent, Folkestone CT20 2JQ

Tel: 01303 850727

OP

### Wells Lodge Nursing Home ●

60 Earls Avenue, Folkestone CT20 2HA

Tel: 01303 850898

OP



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where do you start?

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- Additional information, photos and web links
- Brochure requests



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**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## Abbey Lodge Residential Home ●

91 Seabrook Road, Hythe CT21 5QP  
Tel: 01303 265175 **Advert below left**

OP YA

## Bradwell House ●

14 Brockhill Road, Hythe CT21 4AQ  
Tel: 01303 239439

PD LDA MH YA

## Cornerways Residential Home

1 Tanners Hill, Hythe CT21 5UE  
Tel: 01303 268737

OP D

## Elm Lea Residential Care Home ●

17 Bartholomew Lane, Hythe CT21 4BX  
Tel: 01303 269891

OP

## HF Trust – Lympe Place

### (High Trees and The Beeches) ●

Aldington Road, Lympe, Hythe CT21 4PA  
Tel: 01303 260453

LDA

## Highfield Residential Rest Home

77 Seabrook Road, Hythe CT21 5QW  
Tel: 01303 267036

OP

## Seabrook Road, 24

Hythe CT21 5NA  
Tel: 01303 230772

LDA MH YA

## Seabrook Road, 26

Hythe CT21 5NA  
Tel: 01303 266453

PD LDA MH YA

## Tynwald Residential Home

Hillside Street, Hythe CT21 5DJ  
Tel: 01303 267629

OP YA

## Villa Maria

53 Seabrook Road,  
Hythe CT21 5QE  
Tel: 01303 266723

OP D PD SI

# Hythe care homes with nursing

## Balgowan Nursing Home

**Advert page 107**

46 Bartholomew Lane, Hythe CT21 4BX  
Tel: 01303 765544

OP YA

## Hythe View ●

**Advert page 107**

91 North Road, Hythe CT21 5ET  
Tel: 01303 765544

OP YA

## Saltwood Care Centre ●

**Advert page 107**

Tanners Hill, Hythe CT21 5UQ  
Tel: 01303 765544

OP D PD SI YA

## St Margaret's Nursing Home ●

20 Twiss Avenue, Hythe CT21 5NU  
Tel: 01303 267557

OP YA



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Residential Home  
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- Relatives gateway access to online care system
- Peaceful garden and front south facing terraced area

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E: [info@abbeyresthome.co.uk](mailto:info@abbeyresthome.co.uk)  
91 Seabrook Road, Hythe, Kent CT21 5QP

**01303 265 175**




# Traditional Care *by the sea*



Hythe Care Homes are independent providers of Residential and Nursing Care, offering a safe and friendly environment for all our residents.

**HYTHE VIEW**



**SALTWOOD  
CARE CENTER**



**BALGOWAN  
HOUSE**



Please contact us on:

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[www.hythecare.com](http://www.hythecare.com)

## Beechcare

99 Dunes Road, Greatstone, New Romney TN28 8SW  
Tel: 01797 362121 **PD LDA**

## Brightcare

20 Taylors Lane, St Mary's Bay,  
Romney Marsh TN29 0EU  
Tel: 01797 366866 **LDA**

## Cotswold Lodge

Coast Road, Littlestone, New Romney TN28 8QY  
Tel: 01797 367453 **OP LDA YA**

## Eden Cottage

6 The Oval, Dymchurch, Romney Marsh TN29 0LR  
Tel: 01303 872686 **LDA YA**

## Fairways Residential Home ●

Madeira Road, Littlestone, New Romney TN28 8QX  
Tel: 01797 362336 **OP D PD SI YA**

## Fieldside View

Dennes Lane, Lydd TN29 9PU  
Tel: 01797 321612 **LDA YA**

## Foam, The

3 Chapel Road, Dymchurch,  
Romney Marsh TN29 0TD  
Tel: 01303 875151 **PD LDA MH YA**

## Homeleigh Farm

Dungeness Road, Lydd TN29 9PS  
Tel: 01797 321506 **LDA MH YA**

## Littlecroft

132-134 Dunes Road, Greatstone,  
New Romney TN28 8SP  
Tel: 01797 367549 **PD LDA**

## Madeira Lodge Care Home

Madeira Road, Littlestone-on-Sea,  
New Romney TN28 8QT  
Tel: 01797 363242 **OP D MH**

## Old Rectory Residential Home, The ●

New Hall Close, Dymchurch,  
Romney Marsh TN29 0LE  
Tel: 01303 874470 **OP D PD MH SI YA**

## Old School House ●

Church Lane, New Romney TN28 8ES  
Tel: 01797 366477 **LDA**

## Paddock, The

80 High Street, Lydd,  
Romney Marsh TN29 9AN  
Tel: 01797 321292 **LDA YA**

## Palm Care

12 Hardy Road, Greatstone, New Romney TN28 8SF  
Tel: 01797 367006 **LDA**

## Peacock House ●

Dennes Lane, Lydd TN29 9PU  
Tel: 01797 320088 **OP D LDA MH YA**

## Rosecroft

71 Meehan Road, Greatstone, New Romney TN28 8NZ  
Tel: 01797 361601 **LDA**

## Seabourne House

61 Seabourne Way, Dymchurch, Romney Marsh  
TN29 0PX  
Tel: 01303 875154 **LDA YA**

## Seabreezes

61 Meehan Road, Greatstone, New Romney TN28 8NZ  
Tel: 01797 369150 **OP PD MH SI**

## St Brannocks

Dymchurch Road, New Romney TN28 8UF  
Tel: 01797 366663 **LDA MH SI YA**

## Tamarisk

48 Leonard Road, Greatstone, New Romney TN28 8RX  
Tel: 01797 364562 **OP PD LDA SI YA**

## CARNALEA

Quality Residential Care for the Elderly in Faversham



Carnalea is a warm friendly caring home, tastefully decorated with well-tended spacious gardens. Our dedicated staff provides 24 hour high quality care and support, helping you achieve a comfortable degree of independence whilst preserving your privacy and dignity. Meals are prepared by our own experienced chef who caters for special dietary needs.

- Well-appointed rooms • Choice of sitting rooms/conservatory
- Library facilities • Assisted baths/showers • Lift to all floors
- Seasonal menu • In-house entertainment • Activities co-ordinator
- Doctors • Dentist • Optician • Chiropodist • Hairdresser
- Attending clergy

Carnalea has a well-deserved good reputation and is conveniently situated for approach by both road and rail. We welcome your personal inspection at any time.

### Long and Short Stay or Respite Care

5-9 London Road, Faversham, Kent ME13 8TA

Tel: 01795 532629 Fax: 01795 532653

Email: [eldercare@carnalea.com](mailto:eldercare@carnalea.com) [www.carnalea.com](http://www.carnalea.com)

## Romney Marsh care homes with nursing

### Bethany House Care Home

30 Eastbridge Road, Dymchurch TN29 0PG  
Tel: 01303 875199

PD

### Bethany Lodge

35 Eastbridge Road, Dymchurch,  
Romney Marsh TN29 0PG  
Tel: 01303 872289

PD SI YA

### Creedy House ●

Nether Avenue, Littlestone-on-Sea,  
New Romney TN28 8NB  
Tel: 01797 362248

OP D PD

### Lindau Residential Home ●

104 Littlestone Road, New Romney TN28 8NH  
Tel: 01797 364371

OP D YA

## Swale

## Faversham care homes

### Ashurst House

9 Briton Road, Faversham ME13 8QH  
Tel: 01795 590022

OP PD LDA

### Canterbury House Care Home

Tettenhall Way, Faversham ME13 8YQ  
Tel: 01795 718740

OP D YA

### Carnalea Residential Home ●

5-9 London Road,  
Faversham ME13 8TA  
Tel: 01795 532629 **Advert page 108**

OP D YA

### Kent Autistic Trust, The – 9 Perrys Close ●

Faversham ME13 7BX  
Tel: 01634 405168

LDA

### Lady Dane Farmhouse ●

Lady Dane Farmhouse, Love Lane,  
Faversham ME13 8BJ  
Tel: 01227 373292

OP PD LDA SI YA

**For more information about different types of care homes, see page 57.**

## Faversham care homes with nursing

### Cooksditch House Nursing and Residential Home

East Street, Faversham ME13 8AN  
Tel: 01795 530156

OP PD SI YA

**See the checklist on page 59 for useful suggestions of questions to ask when looking at care homes.**



**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## Sheerness / Isle of Sheppey care homes

### Barton Court ●

New Road, Minster-on-Sea, Sheerness ME12 3PX

Tel: 01795 875394

OP D YA

### Blackburn Lodge

The Broadway, Sheerness ME12 1TS

Tel: 0300 042 0998

OP

### Island Residential Home, The ●

114 Leysdown Road, Leysdown-on-Sea,

Isle of Sheppey ME12 4LH

Tel: 01795 510271

OP D PD YA

### Little Oyster Residential Home ●

Seaside Avenue, Minster-on-Sea,

Sheerness ME12 2NJ

Tel: 01795 870608

PD LDA MH SI

### Moordean

Oak Lane, Minster-on-Sea,

Sheerness ME12 3QP

Tel: 01795 351641

LDA YA

### Neptune House

8-10 Neptune Terrace, Sheerness ME12 2AW

Tel: 01795 581660

LDA

### Oak Avenue, 23

Minster-on-Sea, Sheerness, Isle of Sheppey ME12 3QT

Tel: 01795 351641

LDA YA

### Oakdene Rest Home

165 Minster Road, Minster-on-Sea,

Sheerness ME12 3LH

Tel: 01795 874985

OP D

### Ocean Heights Residential Home

Seaside Avenue, Minster-on-Sea, Sheerness ME12 2NJ

Tel: 07955 774686

OP D PD

### Rose House

42 The Street, Iwade, Sittingbourne ME9 8SJ

Tel: 01795 429454

LDA MH YA

### St. Helens House ●

21 St. Helens Road, Sheerness ME12 2QY

Tel: 07882 710854

OP D PD LDA MH YA

### Sunnyfields ●

241 Queenborough Road, Minster-on-Sea,

Sheerness ME12 3EW

Tel: 01795 665077

OP PD LDA MH SI YA

### Welcome Home

Cliff View Gardens, Warden Bay,

Sheerness ME12 4NH

Tel: 01795 510884

OP D PD LDA SI YA

### Willows Residential Care Home

The Broadway, Minster-on-Sea,

Sheerness ME12 2DE

Tel: 01795 874975

OP

### Winchester House ●

455 Minster Road, Minster-on-Sea,

Sheerness ME12 3NS

Tel: 01795 871160

PD LDA YA



[www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

For parents and carers of children with additional needs.

## Sittingbourne care homes

### Aspley House

204 London Road,

Sittingbourne ME10 1QA

Tel: 01795 438856

LDA YA

### Beechfields

Conyer Road, Teynham,

Sittingbourne ME9 9ET

Tel: 01795 520580

OP

### Blair Park Residential Care Home

2 Beechwood Avenue, Crown Road,

Milton Regis, Sittingbourne ME10 2AL

Tel: 01795 423695

OP D YA

**Advert outside back cover**

### Bridge House ●

115 Grovehurst Road, Sittingbourne ME10 2TA

Tel: 01795 477966

LDA YA

<b>Service</b>	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
<b>User Bands</b>	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol or drugs
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Advertisers are highlighted				

## Sittingbourne care homes continued

### Byfield Court ●

Sheppey Way, Bobbing, Sittingbourne ME9 8PJ

Tel: 01795 431685

PD LDA YA

### Cartref House ●

22 London Road, Sittingbourne ME10 1NA

Tel: 01795 477966

LDA YA

### Court Regis ●

Middletune Avenue, Milton Regis,  
Sittingbourne ME10 2HT

Tel: 01795 423485 **Advert page 60**

OP D YA

### Ellens Court Care Home

Lady Margaret Manor Road, Doddington,  
Sittingbourne ME9 ONT

Tel: 01795 651061

OP D PD LDA MH SI YA AD

### Hanningfield Retirement Home Ltd

99 London Road, Sittingbourne ME10 1NR

Tel: 01795 479587

OP

### Hill Farm ●

15 Keycol Hill, Bobbing, Sittingbourne ME9 8LZ

Tel: 01795 841220

OP PD LDA MH SI YA

### Insight SBS Ltd – 201 London Road

Sittingbourne ME10 1PA

Tel: 01795 438856

LDA YA

### Insight Teynham

5 London Road, Teynham, Sittingbourne ME9 9QW

Tel: 01795 521122

LDA YA

### Orchard Cottage

Keycol Hill, Newington, Sittingbourne ME9 8NE

Tel: 01795 424823

LDA YA

### Pine Lodge Care

26-32 Key Street, Sittingbourne ME10 1YU

Tel: 01795 423052

OP D

### Rhyme House ●

9-11 Chaucer Road, Sittingbourne ME10 1EZ

Tel: 01795 439744

PD LDA MH SI YA

### School Lane ●

35 School Lane, Iwade, Sittingbourne ME9 8SE

Tel: 01634 869200

PD LDA MH YA

### Sheerstone, 6a

6a Sheerstone, Iwade, Sittingbourne ME9 8RN

Tel: 01634 869200

LDA

### Ulcomb House ●

24 London Road, Sittingbourne ME10 1NA

Tel: 01795 412230

LDA YA

### Welcome House – The Cedars

2 Hartlip Hill, Hartlip, Sittingbourne ME9 7PA

Tel: 01795 843837

MH

### Woodstock Dementia and Residential Care Home

80 Woodstock Road,

Sittingbourne ME10 4HN

Tel: 01795 420202

OP D

## Sittingbourne care homes with nursing

### Elvy Court Care Home

**Advert pages 62, 63**

200 London Road, Sittingbourne ME10 1QA

Tel: 01795 374478

OP D PD SI YA

### Hengist Field Care Centre

Hengist Field, Borden, Sittingbourne ME9 8FH

Tel: 01795 473880

OP D PD SI

### Newington Court ●

Keycol Hill, Newington, Sittingbourne ME9 7LG

Tel: 01795 334085 **Advert page 58**

OP D PD YA



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**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

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**Advertisers are highlighted**

## Birchington care homes

### Beach House ●

1 Beach Avenue, Birchington CT7 9JS  
Tel: 01843 845922

OP LDA MH YA

### Grenham Bay Court ●

Cliff Road, Birchington CT7 9JX  
Tel: 01843 841008

OP

### Highfield Residential Home

51 Alpha Road, Birchington CT7 9EG  
Tel: 01843 842116

OP

### Spencer House

Spencer Road, Birchington CT7 9EZ  
Tel: 01843 841460

OP D PD

### Springfield House

81 Epple Bay Road, Birchington CT7 9EW  
Tel: 01843 842574

PD LDA YA

A countywide list of home care providers starts on page 29.

## Broadstairs care homes

### Bradstowe Lodge

22 Victoria Parade, Broadstairs CT10 1QL  
Tel: 01843 861962

OP

### Cleveland House ●

20a Granville Road, Broadstairs CT10 1QB  
Tel: 01843 866509

OP LDA YA

### Deer Park Care Centre

Detling Avenue, Broadstairs CT10 1SR  
Tel: 01843 868666

OP LDA MH

### Kent House Residential Home

Fairfield Road, Broadstairs CT10 2JZ  
Tel: 01843 602720

OP D

### Port Regis

Convent Road, Broadstairs CT10 3PR  
Tel: 01843 602266

OP D YA

### Wychedene Care Home ●

19 Callis Court Road, Broadstairs CT10 3AF  
Tel: 01843 865282

OP D

## Broadstairs care homes with nursing

### Maurice House

Callis Court Road, Broadstairs CT10 3AH  
Tel: 01843 603323

OP

See the checklist on page 59 for useful questions to ask when looking at care homes.

## Margate care homes

### Aquarius Lodge

20 Approach Road, Cliftonville, Margate CT9 2AN  
Tel: 01843 292323

OP D

### Autumnville ●

26 Friends Avenue, Margate CT9 3XE  
Tel: 01843 225989

LDA

### Avenues Care Centre, The ●

1-5 First Avenue, Cliftonville, Margate CT9 2LF  
Tel: 01843 228761

OP D MH

### Avenues South East – 87 Westbrook Avenue ●

Margate CT9 5HB  
Tel: 0208 308 2900

PD LDA

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

**Caretech Community Services (No 2) Ltd**

**– 22 Prices Avenue**

Cliftonville, Margate CT9 2NT

Tel: 01843 293927

LDA

**Chartwell House**

26 Draco Drive, Off Star Lane, Broadstairs,

Margate CT9 4FY

Tel: 07534 123132

OP D PD SI

**Claremont Care Home**

6 Lower Northdown Avenue, Margate CT9 2NJ

Tel: 01843 225117

OP D

**Graywood Care Home**

10 Northdown Avenue, Cliftonville, Margate CT9 2NL

Tel: 01843 220797

MH

**Green Gables**

6 Northdown Avenue, Margate CT9 2NL

Tel: 01843 227770

OP

**L and S Care Homes Ltd – 3 York Terrace**

Birchington CT7 9AZ

Tel: 01843 843486

LDA

**Maltreath Residential Care Home**

23-25 Warwick Road, Cliftonville, Margate CT9 2JU

Tel: 01843 221677

MH

**North Lodge Care Home**

47 St Peters Road, Margate CT9 1TJ

Tel: 01843 229390

OP D

**Rosedene Residential Care Ltd**

29-31 Westonville Avenue, Margate CT9 5DY

Tel: 01843 220087

OP

**Sense – 89 Hastings Avenue ●**

Margate CT9 2SQ

Tel: 01843 232767

PD LDA SI

**Terrance House ●**

7-19 Belgrave Road,

Margate CT9 1XQ

Tel: 01843 224879

OP D MH SI YA AD

**Treetops Residential Home**

3 Lower Northdown Avenue, Margate CT9 2NJ

Tel: 01843 220826

OP

**Tulipa House**

13 Shottendane Road, Margate CT9 4NA

Tel: 01843 221600

OP D

**Willows Care Centre, The**

5-13 Second Avenue, Margate CT9 2LL

Tel: 01843 228570

OP D MH YA

**Yoakley House Care Home ●**

Drapers Close, Margate CT9 4AH

Tel: 01843 223652

OP



## Margate care homes with nursing

**Ashcroft Nursing Home ●**

Fairview Close, Cliftonville,

Margate CT9 2QE

Tel: 01843 296626

OP D PD SI

**Shottendane Nursing Home ●**

Shottendane Road,

Margate CT9 4BS

Tel: 01843 291888

OP YA

**St Peters Home**

26-28 St Peters Road, Margate CT9 1TH

Tel: 01843 291363

OP D

**Westbrook House Integrated Care Centre**

150 Canterbury Road, Westbrook, Margate CT9 5DD

Tel: 0300 041 0312

OP D YA



## Ramsgate care homes

### Ashdene House

50-50a St Mildreds Road, Ramsgate CT11 0EF

Tel: 01843 592045

PD LDA MH

### Brenan House Residential Home

21 Vale Square, Ramsgate CT11 9DE

Tel: 01843 592546

OP

### Ebbsfleet House

Tubbs Lane, Ebbsfleet Lane, Ramsgate CT12 5DJ

Tel: 01304 613004

LDA

### Keele House

176-178 High Street, Ramsgate CT11 9TS

Tel: 01843 591735

OP D

### Martins

2 Ebbsfleet Lane, Ramsgate CT12 5DJ

Tel: 01843 823010

LDA

### Montague House

10 Brockenhurst Road, Ramsgate CT11 8ED

Tel: 01843 599660

OP

### Ramsgate Care Centre

66-68 Boundary Road, Ramsgate CT11 7NP

Tel: 01843 585444

OP

### Rose Farm House

Haine Road, Ramsgate CT12 5AG

Tel: 01843 583380

LDA

### Sense – 163 Newington Road ●

Ramsgate CT12 6QB

Tel: 01843 596896

LDA SI

### Springville ●

49A Manston Road, Apartment 1, Ramsgate CT11 ORH

Tel: 01843 309125

D LDA MH

### Wantsum Lodge

32 St Mildreds Road, Ramsgate CT11 0EF

Tel: 01843 582666

OP D

Have you considered all housing options? See the information beginning on page 57.

## Westgate-on-Sea care homes

### Avondale House ●

25 Roxburgh Road, Westgate-on-Sea CT8 8RX

Tel: 01843 606511

OP LDA MH YA

### Dane End House

1 Dane End Road, Westgate-on-Sea CT8 8PH

Tel: 01843 836372

PD LDA MH SI YA

### Gordon Lodge Rest Home

43 Westgate Bay Avenue, Westgate-on-Sea CT8 8AH

Tel: 01843 831491

OP PD YA

### Ocean Swell

33 Sea Road, Westgate-on-Sea CT8 8SB

Tel: 01843 832362 Advert page 115

OP PD

### Roxburgh House

29-31 Roxburgh Road,

Westgate-on-Sea CT8 8RX

Tel: 01843 832022

OP PD

### Westcliffe Villa

37a Sea Road, Westgate-on-Sea CT8 8QW

Tel: 01843 835669

PD LDA MH SI YA

### Windsor House

18-20 St Mildreds Road, Westgate-on-Sea CT8 8RE

Tel: 01843 836055

OP LDA YA

Tell us what you think



Share your feedback

Take our five minute survey

What have you found useful?

What could we do better?

CareChoices

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)

**Service** OP Older people (65+) D Dementia PD Physical disability LDA Learning disability, autism  
**User Bands** MH Mental health SI Sensory impairment YA Younger adults AD People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

Advertisers are highlighted

### Eaton Lodge Nursing Home

62 Westgate Bay Avenue, Westgate-on-Sea CT8 8SN  
Tel: 01843 832184 **OP PD SI**

### St Michael's Nursing Home ●

Elm Grove, Westgate-on-Sea, Margate CT8 8LH  
Tel: 01843 834917 **OP D LDA**

### West Gate, The ●

2-4 Canterbury Road, Westgate-on-Sea,  
Margate CT8 8JJ  
Tel: 01843 831585 **OP D PD MH SI**



## Tonbridge and Malling

### Tonbridge care homes

#### Avenues South East – 288 Shipbourne Road ●

Tonbridge TN10 3EX  
Tel: 0208 308 2900 **LDA**

#### Barnes Lodge ●

Tudeley Lane, Tonbridge TN11 0QJ  
Tel: 01732 369171 **OP D MH SI YA**

#### Capel Grange Residential Home ●

Maidstone Road, Five Oak Green, Tonbridge TN12 6SQ  
Tel: 01892 834225 **Advert below right** **OP D**

#### Chestnut Lodge Care Home

18-20 London Road, Tonbridge TN10 3DA  
Tel: 01732 362440 **OP D**

# Ocean Swell



A friendly residential home facing the sea at St.Mildred's Bay, Close to all local amenities.

Caring specifically for both disabled and elderly people. Our care group also includes physically disabled clients under 65.

Facilities include single and double rooms, ground floor rooms & two TV lounges.

**Call Denise or Martin Rose on**  
**01843 832362**  
**oceanswellcare@btinternet.com**

33 Sea Road, Westgate-On-Sea, Kent, CT8 8SB  
KCC Registered

**OP & DE  
registered**



## Capel Grange

### Private Residential Home



"home from home in the Kent countryside"

Set in two acres of beautiful landscaped gardens, Capel Grange is an elegant country house offering homely accommodation with care tailored to your requirements. We offer: Long term, convalescent, respite and day care in single or double en suite bedrooms. Excellent cuisine, visiting professionals, activities and entertainment. *The Cottage Wing offers a safe and calm environment for those with dementia.*

Call us to arrange a visit or request a brochure  
**01892 834225**


Capel Grange, Maidstone Rd, Five Oak Green, Kent TN12 6SQ  
Email: [Capelgrange@safequarter.com](mailto:Capelgrange@safequarter.com) [www.safequarter.com](http://www.safequarter.com)

## Tonbridge care homes continued

### Grange, The – Benenden ●

The Green, Benenden, Cranbrook TN17 4DN

Tel: 01580 240118

OP LDA YA

### Hadlows, The ●

128-130 Hadlow Road, Tonbridge TN9 1PA

Tel: 01732 770981

LDA YA

### Hale Place Farmhouse ●

79 Old Road, East Peckham, Tonbridge TN12 5EN

Tel: 01622 871081

OP D

### Lavenders

Lavenders Road, West Malling ME19 6HP

Tel: 01732 844744

OP

### Miramar Care Home

165 Reculver Road, Beltinge,

Herne Bay CT6 6PX

Tel: 01227 235348 **Advert pages 62, 63**

OP D PD

### St Peters Row Delarue Close

1-3 St Peters Row Delarue Close,

Shipbourne Road, Tonbridge TN11 9NN

Tel: 01732 771593

LDA

### Wheatfield Drive ●

17 Wheatfield Drive,

Cranbrook TN17 3LU

Tel: 01580 715249

OP LDA YA

## Tonbridge care homes with nursing

### Ashurst Park Care Home

Fordcombe Road, Fordcombe,

Tunbridge Wells TN3 ORD

Tel: 01892 709000

OP D PD YA

### Barnes Lodge ●

Tudeley Lane, Tonbridge TN11 0QJ

Tel: 01732 369171

OP D MH SI YA

### Fountains Lodge Bupa Care Home ●

13-17 London Road, Southborough,

Royal Tunbridge Wells TN4 ORJ

Tel: 01892 883705 **Advert page 65**

OP D PD SI YA

### Tonbridge House Care Home

36 Quarry Hill Road,

Tonbridge TN9 2RS

Tel: 01732 497596 **Advert page 64**

OP D YA

### Westbank Care Home

64 Sevenoaks Road, Borough Green,

Sevenoaks TN15 8AP

Tel: 01732 780066

OP D PD YA

**See the checklist on page 59 for useful questions to ask when looking at care homes.**

# Tunbridge Wells

## Tunbridge Wells care homes

### Aspens

#### Cornford Lane ●

Pembury, Tunbridge Wells TN2 4QU

Tel: 01892 822168

OP LDA YA

### Beulah Lodge Rest Home Ltd

1 Beulah Road,

Tunbridge Wells TN1 2NP

Tel: 01892 548447

OP D PD MH SI

### Birchwood House Rest Home ●

Stockland Green Road, Speldhurst,

Tunbridge Wells TN3 OTU

Tel: 01892 863559 **Advert page 118**

OP

### Cornford House ●

Cornford Lane, Pembury,

Tunbridge Wells TN2 4QS

Tel: 01892 820100

**Advert page 117**

OP D PD MH SI YA

#### Service

OP

Older people (65+)

D

Dementia

PD

Physical disability

LDA

Learning disability, autism

#### User Bands

MH

Mental health

SI

Sensory impairment

YA

Younger adults

AD

People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

**Advertisers are highlighted**

# Cornford House

Care Suites

Relationship Centred Care™



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.cornfordhouse.co.uk](http://www.cornfordhouse.co.uk)

Tel: 01892 820100 • Fax: 01892 820590 • Email: [enquiries@cornfordhouse.co.uk](mailto:enquiries@cornfordhouse.co.uk)

Cornford Lane, Pembury, Tunbridge Wells TN2 4QS

## Tunbridge Wells care homes continued

### Crossways Community ●

8 Culverden Park Road, Tunbridge Wells TN4 9QX  
Tel: 01892 529321 **OP LDA MH YA**

### Crossways Community – 71 London Road

Southborough, Tunbridge Wells TN4 0NS  
Tel: 01892 515520 **OP LDA MH YA**

### Garland House ●

2 Garlinge Road, Southborough,  
Tunbridge Wells TN4 0NR  
Tel: 01892 532707 **OP YA**

### Hartley House Care Home

Hartley Road, Cranbrook TN17 3QN  
Tel: 01580 713139 **OP D YA**

### Hazeldene House ●

Romford Road, Pembury,  
Tunbridge Wells TN2 4AY  
Tel: 01892 826500 **Advert page 119** **OP D MH**

### Hollies Rest Home, The ●

14-16 Park Road, Southborough TN4 0NX  
Tel: 01892 535346 **OP D PD SI**

### Milward House

6 Madeira Park, Tunbridge Wells TN2 5SZ  
Tel: 0300 303 1460 **OP D**

### Mount Ephraim House

Mount Ephraim, Tunbridge Wells TN4 8BU  
Tel: 01892 352748 **Advert page 101** **OP D PD SI**

### Rusthall Respite

Middle Field Court, Edward Road, Rusthall,  
Tunbridge Wells TN4 8RP  
Tel: 0300 041 5220 **OP PD LDA SI YA**

### Seven Springs

– **Care Home Physical Disabilities**  
Pembury Road, Tunbridge Wells TN2 4NB  
Tel: 01892 531138 **OP PD LDA YA**

## Tunbridge Wells care homes with nursing

### Birkin Lodge

Camden Park, Hawkenbury,  
Tunbridge Wells TN2 5AE  
Tel: 01892 533747 **OP D**

### Chamberlain Court ●

77 Mount Ephraim, Tunbridge  
Wells TN4 8BS  
Tel: 01892 618773 **OP D PD SI YA**

### Cornford House ●

Cornford Lane, Pembury,  
Tunbridge Wells TN2 4QS  
Tel: 01892 820100 **Advert page 117**  
**OP D PD MH SI YA**

### Firtree House Nursing Home ●

30 St James Road,  
Tunbridge Wells TN1 2JZ  
Tel: 0808 223 5356 **Advert page 102** **OP**

### Halliwell

Kingswood Road, Tunbridge Wells TN2 4UN  
Tel: 01892 525909 **OP**



### Care is at the centre of everything we do

We are an independent family-run care home offering exceptional client-centred care for over 30 years. Birchwood House, a former manor house, is set in stunning grounds in Speldhurst and is known for its welcoming feel.

Our dedicated experienced staff provide a safe environment enabling residents to live fulfilling lives through engaging activities. All our residents are treated with kindness, dignity and respect.

Find out more about life at **Birchwood House**.



*Offering residential, respite and convalescent care*

**01892 863559** [birchwoodhouse.org.uk](http://birchwoodhouse.org.uk)

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KICA)

**Advertisers are highlighted**

# Hazeldene House

Care Suites

Relationship Centred Care™



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.hazeldenehouse.com](http://www.hazeldenehouse.com)

Tel: 01892 826500 • Email: [enquiries@hawkhursthouse.com](mailto:enquiries@hawkhursthouse.com)

Romford Road, Pembury, Nr Tunbridge Wells, Kent TN2 4AY

# Hawkhurst House

Care Suites

Relationship Centred Care™



## Care and accommodation for people with nursing needs

### Choice of Social Groups

There are a number of communal areas within the building so that people can live together in socially compatible groups.

### Staffing

All staff have specialised care training and are supported to provide personalised care in a “family” atmosphere.

### Social Programme

As part of our Relationship Centred Care ethos, we work with residents and their families to understand their backgrounds and interests. This forms the base for a tailored programme of activities and social interaction with families and friends.

### Specialist Equipment

Alternating pressure mattresses, profiling beds, disabled baths, manual handling aids, etc.

**Please visit our website or contact us for more information**

[www.hawkhursthouse.com](http://www.hawkhursthouse.com)

Tel: 01580 239170 • Email: [enquiries@hawkhursthouse.com](mailto:enquiries@hawkhursthouse.com)

Cranbrook Road, Hawkhurst, Cranbrook, Kent TN18 5EF

## Tunbridge Wells care homes with nursing continued

### Hawkhurst House ●

Cranbrook Road, Hawkhurst, Cranbrook TN18 5EF  
Tel: 01580 239170 **Advert page 120** **OP D PD YA**

### Hawkhurst House PRU Ltd ●

Cranbrook Road, Hawkhurst, Cranbrook TN18 5EF  
Tel: 01580 239170 **Advert page 120** **OP D PD SI YA**

### Hazeldene House ●

Romford Road, Pembury, Tunbridge Wells TN2 4AY  
Tel: 01892 826500 **Advert page 119** **OP D MH**

### Larchmere House Nursing Home ●

Biddenden Road, Frittenden, Cranbrook TN17 2EN  
Tel: 01580 852335 **Advert right adjacent** **OP D**

### Little Court Care Home ●

26 Roopers, Speldhurst, Tunbridge Wells TN3 0QL  
Tel: 01892 863414 **OP**

### Rusthall Lodge Care Home ●

Nellington Road, Rusthall, Tunbridge Wells TN4 8SJ  
Tel: 01892 556500 **OP PD SI**

### Tunbridge Wells Care Centre

142 Upper Grosvenor Road,  
Tunbridge Wells TN1 2ED  
Tel: 01892 618721 **OP D PD SI YA**

### Warwick Park Care Home ●

55 Warwick Park,  
Tunbridge Wells TN2 5EJ  
Tel: 01892 541434 **OP**



**Larchmere House**  
NURSING HOME

BIDDENDEN RD,  
FRITTENDEN,  
KENT TN17 2EN

- 24 Hour Nursing Care
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- Daily Activities and regular outings
- Consistently 'Good' CQC Inspections



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info@larchmere.co.uk • Find us on Facebook

## Useful local contacts

### Kent County Council

County Hall, Maidstone ME14 1XQ  
Tel: **0300 041 6161**  
Text relay: **18001 0300 041 6161**  
Email: [social.services@kent.gov.uk](mailto:social.services@kent.gov.uk)  
Web: [www.kent.gov.uk/social-care-and-health](http://www.kent.gov.uk/social-care-and-health)

### Advocacy for All

The Civic Centre, St Mary's  
Road, Swanley BR8 7BU  
Tel: **0345 310 1812**  
Email: [info@advocacyforall.org.uk](mailto:info@advocacyforall.org.uk)  
Web: [www.advocacyforall.org.uk](http://www.advocacyforall.org.uk)

### Age UK in Kent

#### Faversham and Sittingbourne

The Old Fire Station, Crescent Road ME13 7GU  
Tel: **01795 532766**  
Web: [www.ageuk.org.uk/favershamandsittingbourne](http://www.ageuk.org.uk/favershamandsittingbourne)

### Hythe, Lyding and Ashford

Sanford House Stade Street Hythe CT21 6BD  
Tel: **01303 269602**  
Web: [www.ageuk.org.uk/ashford](http://www.ageuk.org.uk/ashford)

### Maidstone

Dairy Court, Fairview Farm, Linton Road ME15 0AL  
Tel: **01622 753618**  
Web: [www.ageuk.org.uk/maidstone](http://www.ageuk.org.uk/maidstone)

### Tunbridge Wells

Wood Street TN1 2QS  
Tel: **01892 522591**  
Web: [www.ageuk.org.uk/tunbridgewells](http://www.ageuk.org.uk/tunbridgewells)



**www.myfamilyourneeds.co.uk**

For parents and carers of  
children with additional needs.

**Service** **OP** Older people (65+) **D** Dementia **PD** Physical disability **LDA** Learning disability, autism  
**User Bands** **MH** Mental health **SI** Sensory impairment **YA** Younger adults **AD** People who misuse alcohol or drugs

● Member of the Kent Integrated Care Alliance (KiCA)

**Advertisers are highlighted**

## Alzheimer's and Dementia Support Services

Safeharbour Memory Wellbeing Centre,  
Coldharbour Road, Northfleet DA11 8AE

Tel: **01474 533990**

Email: [info@alz-dem.org](mailto:info@alz-dem.org)

Web: [www.alz-dem.org](http://www.alz-dem.org)

### 24-hour dementia helpline

Tel: **0800 500 3014**

Email: [helpline@alz-dem.org](mailto:helpline@alz-dem.org)

Web: [www.alz-dem.org/urgent-support](http://www.alz-dem.org/urgent-support)



## Gateways to council services and advice

### Ashford Gateway Plus

Church Road TN23 1AS

Tel: **0300 041 6666**

### Dover

69-71 Castle Street CT16 1PD

Tel: **01304 872199** (offices currently closed).

### Edenbridge

The Eden Centre, Four Elms Road TN8 6BY

Tel: **0300 041 4010**

### Gravesham

Civic Centre, Windmill Street DA12 1AU

Tel: **01474 337000**

### Sheppey

38-42 High Street ME12 1NL

Tel: **01795 417850**

### Swanley Link

London Road BR8 7AE

Tel: **0300 042 1281**

### Tenterden

2 Manor Row, High Street TN30 6HP

Tel: **0300 041 6666**

### Thanet Gateway Plus

Cecil Street, Margate CT9 1RE

Tel: **01843 577000**

### Tonbridge Castle

Castle Street TN9 1BG

Tel: **01732 844522**

### Healthwatch Kent

Aims to ensure that the views of the public are taken into account when health and social care services are planned for and provided.

Tel: **0808 801 0102**

Email: [info@healthwatchkent.co.uk](mailto:info@healthwatchkent.co.uk)

Web: [www.healthwatchkent.co.uk](http://www.healthwatchkent.co.uk)

### Kent district councils

#### Ashford Borough Council

Web: [www.ashford.gov.uk](http://www.ashford.gov.uk)

#### Canterbury City Council

Web: [www.canterbury.gov.uk](http://www.canterbury.gov.uk)

#### Dartford Borough Council

Web: [www.dartford.gov.uk](http://www.dartford.gov.uk)

#### Dover District Council

Web: [www.dover.gov.uk](http://www.dover.gov.uk)

#### Folkstone & Hythe District Council

Web: [www.folkestone-hythe.gov.uk](http://www.folkestone-hythe.gov.uk)

#### Gravesham Borough Council

Web: [www.gravesham.gov.uk](http://www.gravesham.gov.uk)

#### London Borough of Bexley

Web: [www.bexley.gov.uk](http://www.bexley.gov.uk)

#### London Borough of Bromley

Web: [www.bromley.gov.uk](http://www.bromley.gov.uk)

#### Maidstone Borough Council

Web: [www.maidstone.gov.uk](http://www.maidstone.gov.uk)

### Medway Council

Web: [www.medway.gov.uk](http://www.medway.gov.uk)

### Sevenoaks District Council

Web: [www.sevenoaks.gov.uk](http://www.sevenoaks.gov.uk)

### Swale Borough Council

Web: [www.swale.gov.uk](http://www.swale.gov.uk)

### Thanet District Council

Web: [www.thanet.gov.uk](http://www.thanet.gov.uk)

### Tonbridge and Malling Borough Council

Web: [www.tmbc.gov.uk](http://www.tmbc.gov.uk)

### Tunbridge Wells Borough Council

Web: [www.tunbridgewells.gov.uk](http://www.tunbridgewells.gov.uk)

### Live Well Kent and Medway

A free service to help you improve your mental and physical health and wellbeing.

Tel: **0800 567 7699**

Web: [www.livewellkent.org.uk](http://www.livewellkent.org.uk)



### Patient Advice and Liaison Service

Information for patients, their families and carers about health and local health services.

### East Kent Hospitals University NHS Foundation Trust

Tel: **01227 783145** • Email: [ekh-tr.pals@nhs.net](mailto:ekh-tr.pals@nhs.net)

### Kent and Medway NHS and Social Care Partnership Trust

Tel: **0800 587 6757** (West Kent).

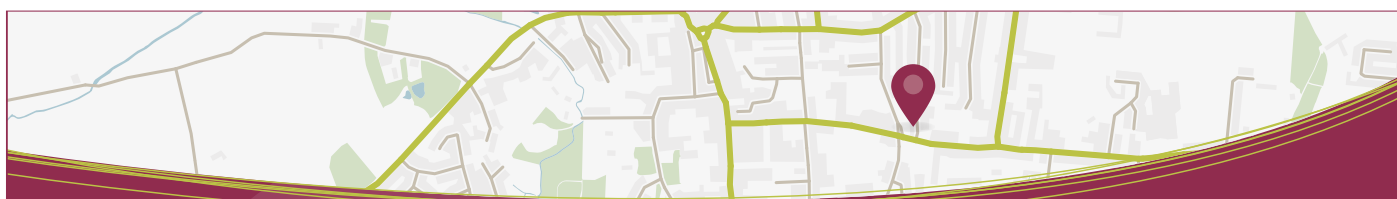
Tel: **0800 783 9972** (East Kent).

### Romney Marsh Community Hub

A Dementia and Me Co-Ordinator can visit you in your own home, free of charge, and can help you:

- develop personalised support for your individual needs;
- access social activities and services;
- offer active support to make living with dementia well a reality; and
- plan well for the future.

The Community Hub also runs Memory Cafés in New Romney, St Mary's Bay and Dymchurch. For more information, use the following contact details.  
Sunflower House, Rolfe Lane, New Romney TN28 8JR  
Tel: **01797 363888**



# Search for care in your area

[www.carechoices.co.uk](http://www.carechoices.co.uk)



With so many providers to choose from,  
where do you start?



- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

# Useful national contacts

## Age UK

Tel: **0800 678 1602** • Web: **[www.ageuk.org.uk](http://www.ageuk.org.uk)**

## Al-Anon Family Groups

Worried about someone's drinking? Help and hope for families and friends of alcoholics.

Helpline: **0800 008 6811** (10.00am to 10.00pm).

Email: **[helpline@al-anonuk.org.uk](mailto:helpline@al-anonuk.org.uk)**

Web: **[www.al-anonuk.org.uk](http://www.al-anonuk.org.uk)**

## Alzheimer's Society

Tel: **0330 333 0804** (general enquiries).

Tel: **0333 150 3456**

(Dementia Connect support line).

Web: **[www.alzheimers.org.uk](http://www.alzheimers.org.uk)**

## Association of Charitable Organisations

A national umbrella body for benevolent charities.

Tel: **0207 255 4480** • Email: **[info@aco.uk.net](mailto:info@aco.uk.net)**

Web: **[www.aco.uk.net](http://www.aco.uk.net)**

## British Institute of Learning Disabilities (BILD)

Committed to improving the quality of life for people with a learning disability.

Tel: **0121 415 6960**

Email: **[enquiries@bild.org.uk](mailto:enquiries@bild.org.uk)**

Web: **[www.bild.org.uk](http://www.bild.org.uk)**

## Care Choices

Free, independent assistance with finding care providers. Searchable website.

Web: **[www.carechoices.co.uk](http://www.carechoices.co.uk)**

## Care Quality Commission

Independent regulator of care services in England.

Tel: **0300 061 6161** • Email: **[enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)**

Web: **[www.cqc.org.uk](http://www.cqc.org.uk)**



## Care Rights UK

Exists for older people needing, or living in, residential care and the families and friends left behind.

Tel: **0207 359 8148** • Email: **[team@carerightsuk.org](mailto:team@carerightsuk.org)**

Web: **[www.carerightsuk.org](http://www.carerightsuk.org)**

## Carers Trust

Works to improve support, services and recognition for anyone living with the challenges of caring, unpaid, for a family member or friend who is ill, frail, disabled or has mental health or addiction issues.

Tel: **0300 772 9600** • Web: **[www.carers.org](http://www.carers.org)**

## Carers UK

The voice of carers.

Tel: **0808 808 7777** • Web: **[www.carersuk.org](http://www.carersuk.org)**

## Citizens Advice

Practical, reliable, up-to-date information on a wide range of topics.

Tel: **0800 144 8848**

Web: **[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)**

## Dementia Adventure

Provides supported holidays for people with dementia as an alternative to traditional respite where partners, family, friends or carers can enjoy an outdoor break together. Holidays are usually five days long, can be bespoke, are subsidised and are available to anyone across the UK.

Tel: **01245 237548**

Email: **[info@dementiaadventure.co.uk](mailto:info@dementiaadventure.co.uk)**

Web: **<https://dementiaadventure.org>**

## Elderly Accommodation Counsel

Helps older people make informed choices about meeting their housing and care needs.

Web: **[www.housingcare.org](http://www.housingcare.org)**

## Friends of the Elderly

A charity that supports older people who have a range of practical needs.

Tel: **0207 730 8263**

Email: **[enquiries@fote.org.uk](mailto:enquiries@fote.org.uk)**

Web: **[www.fote.org.uk](http://www.fote.org.uk)**

### Homecare Association

Professional association of home care providers from the independent, voluntary, not-for-profit and statutory sectors.

Tel: **0208 661 8188**

Email: [helpline@homecareassociation.org.uk](mailto:helpline@homecareassociation.org.uk)

Web: [www.homecareassociation.org.uk](http://www.homecareassociation.org.uk)

### Hourglass (formerly Action on Elder Abuse)

Works to protect, and prevent the abuse of, vulnerable older adults.

Tel: **0808 808 8141**

Email: [helpline@wearehourglass.org](mailto:helpline@wearehourglass.org)

Web: [www.wearehourglass.org](http://www.wearehourglass.org)

### Independent Age

Produces a wide range of guides and factsheets for older people, their families and carers.

Tel: **0800 319 6789**

Email: [advice@independentage.org](mailto:advice@independentage.org)

Web: [www.independentage.org](http://www.independentage.org)

### My Family Our Needs

The lifestyle site for families, carers and practitioners supporting children and young adults with additional needs.

Web: [www.myfamilyourneeds.co.uk](http://www.myfamilyourneeds.co.uk)

### National Association for Providers of Activities for Older People (NAPA)

Promotes the importance of activities for older persons.

Tel: **01494 590421**

Email: [info@napa-activities.co.uk](mailto:info@napa-activities.co.uk)

Web: <https://napa-activities.co.uk>

### National Association of Funeral Directors

Web: [www.nafd.org.uk](http://www.nafd.org.uk)

### National Society of Allied and Independent Funeral Directors

Web: [www.saif.org.uk](http://www.saif.org.uk)

### NHS 111

You should call NHS **111** if you:

- need medical help fast, but it is not a **999** emergency;
- do not know who to call for medical help or you do not have a GP to call; or

- require health information or reassurance about what to do next.

For less urgent health needs, you should still contact your GP in the usual way. The 111 service is also available via 'Typetalk' **18001 111**.

### Playlist for Life

A music and dementia charity based in Glasgow and covering the whole of the United Kingdom. Its aim is to ensure everyone living with dementia has access to a personalised playlist and for everyone who cares for them to know how to use it. The charity offers free advice and resources to anyone affected by dementia who could benefit from the power of music. It also provides training for health and social care professionals looking to deliver person-centred care using personalised music.

Tel: **0141 404 0683**

Email: [info@playlistforlife.org.uk](mailto:info@playlistforlife.org.uk)

Web: [www.playlistforlife.org.uk](http://www.playlistforlife.org.uk)

### SANE

SANEline: for advice on mental health issues.

Tel: **0300 304 7000** (4.00pm to 10.00pm daily).

Email: [support@sane.org.uk](mailto:support@sane.org.uk)

Web: [www.sane.org.uk](http://www.sane.org.uk)

### Silver Line, The

A 24-hour telephone befriending and advice line.

Tel: **0800 470 8090**

Web: [www.thesilverline.org.uk](http://www.thesilverline.org.uk)

### Veterans' Gateway

The first point of contact for Armed Forces personnel, veterans and their families seeking information about employability, finances, personal relationships, befriending and more.

Tel: **0808 802 1212**

Web: [www.veteransgateway.org.uk](http://www.veteransgateway.org.uk)



## Home care providers

Advertisers in **bold**

2Dees Ltd	29	Athlone Care	31	Care at Home Services (South	
4life Healthcare Services	29	Atman Care	31	East) Ltd – Canterbury,	
57 Shamrock Road	29	<b>Audley Care Ltd – Audley</b>		Herne Bay & Whitstable	33
69 Burroughs Drive Dartford	29	<b>Care Mote House</b>	<b>31</b>	Care Company, The	33
A Rated Homecare	29	<b>Audley Care – Audley Care</b>		Care First 24 Ltd	33
A1 Healthcare Solutions	29	<b>Willicombe Park</b>	<b>31</b>	<b>Care in Kent Ltd</b>	<b>33</b>
Absolute Home Care Kent Ltd	29	Austen Allen Homecare	31	Care Matrix Homecare	35
Accessible Care	29	<b>Avante Home Care and</b>		<b>Care2Victory Services Ltd</b>	<b>35</b>
Accessible Care		<b>Support Service</b>	<b>31</b>	CARE4U – KENT	35
– Sittingbourne	29	<b>Avelo Care</b>	<b>31</b>	Caremark	35
Acclaimed Care – Head Office	29	Avengers Prime Care	31	Carebridge Staffing Ltd	35
Active Care Group – South		Avenues South East Services		Carers Choice	35
Division Care in the Home	29	(ASES)	31	Care Sante Kent	35
Adejom Staffing Care	29	Avondale House	31	Caring Companions at	
Affinity Trust – Domiciliary Care		Avondalecare (Kent) Ltd	31	Watling Court	35
Agency South East, Bedford		AZ Caring Services Ltd	31	Cartref Homes Supported	
and Northamptonshire	29	Barham Court	31	Living Scheme	35
Age UK Faversham and		Base Business Park, The	31	CCK Support Ltd	35
Sittingbourne		Beach House	31	<b>CCS Care Ltd</b>	<b>35</b>
(Formerly Age Concern		Beam Care Services Ltd	31	Cera – Kent	35
Faversham)	29	Beech Tree Total Care	31	<b>Chameleon Care</b>	<b>35</b>
Age UK Maidstone	29	Beeches Homecare Services		Chime Care Ltd	35
Age UK North West Kent	29	(Kent)	31	Clarity Homecare	35
Alder Associates Ltd	29	Belmont Homecare		ComCare	35
Alina Homecare – Maidstone	29	Services Ltd	33	Community IW Health Ltd	35
Alina Homecare Specialist		Bethal Manna Care Ltd	33	Community Lifeline	35
Care – Kent	29	Betterliving Care Ltd	33	Community	
All About Home Care (Kent)	29	Beulah Care Training And		Support Services	35
All Seasons Community Support		Services Ltd	33	Compass House	35
Two Ltd	29	<b>Birchwood Care Services</b>	<b>33</b>	Complete Life Ltd	35
Allerton C&S SE	29	BIS Services – DCS, The	33	Confident Care 24/7	35
Alzheimer's and Dementia		Blanche Caring Heart Ltd	33	Conscience Care Ltd	35
Support Services,		Blossom Home Care		Consultus Care and Nursing Ltd	35
Safeharbour Memory		Canterbury	33	Continuity of Care Services Ltd	35
Wellbeing Centre	29	Blossoms Care Services		Corner House, The	37
Amora Care – Main Office	29	Ltd DCA	33	Courtyard Mews	37
Angels Home Care (Kent)		<b>Bluebird Care</b>	<b>33</b>	Cowdrey Place	37
Ltd – 5 Premier Parade	29	Boldglen Ltd Medway Swale	33	Crossroads Care Kent	37
Angy Care Ltd	29	Brooklands Homecare		Curant Care – Ashford	37
Apex Prime Care – Kent	31	Ltd – Edenbridge	33	Curant Care Dartford	37
ApproCare	31	Burham Court	33	Curant Care Kent	37
Ashford Personnel and		Callquest for Care	33	Curant Care Maidstone	37
Solutions Ltd	31	Camelot Lodge	33	Decimal Staffing Solutions	
Ashforhire Professionals Ltd	31	Care 77 Ltd	33	– Main Office	37
Aspirations Kent	31	Care Advisory & Respite		Dependable Homecare Ltd	37
Aspire Home Carers Ltd	31	Experts Ltd	33	Devoted Homecare	37

Direct Care (Kent)	37	Healthcare Ltd	38	Kent PBS Service	43
<b>DMC Consulting Services Ltd – Gravesend</b>	<b>37</b>	Gravesend Care Services	38	Kent SCP (Bowles Lodge)	43
Domiciliary Care Agency		Gravity Care Services Ltd	38	Kent Social Care Professionals	
Kent & Sussex	37	Great Prospects Care Ltd	38	Domiciliary Service	43
Domus Extra Care Ltd	37	Greener Pastures Ltd	38	Kevin Cross Case	
Domus Live-in Care Ltd	37	Hale Place		Management Ltd	43
East Kent Mencap Domiciliary		Farmhouse	38	<b>Krystal Solutions Ltd</b>	<b>43</b>
Service	37	Hand To Hand Care Ltd	38	L'Arche Kent	45
Eclectic Care Ltd	37	Harbour Care Home	38	LANH	45
ECL Healthcare Ltd	37	<b>Harlon Healthcare Ltd</b>	<b>41</b>	Lauriem Complete Care Ltd	45
EL ROI Care Services Ltd	37	Haven Solutionz Ltd	41	Liberty Lodge Ltd	45
Elizabeths Rose Home Care	37	Haven247 Healthcare Ltd	41	Lifeways Community Care	
Ellens Court Care Home	37	<b>Hawkinge House Proactive</b>		(South London)	45
Emms Ventures Ltd	37	<b>Assessment Unit</b>	<b>41</b>	Livingstone Care Office	
Enabling Care for You		<b>Hazeldene House</b>	<b>41</b>	– Innovation House	45
Ltd Head Office	37	Head First	41	LOD Care and Case	
Enspira Ltd	37	<b>Helping Hands</b>	<b>41</b>	Management Ltd	45
Esteem Supported Living Ltd		Henderson Health Care	41	London Ondcare Services Ltd	45
– Main Office	37	Here2Care (Dartford)	41	Maidstone Home Care Ltd	45
Everlasting Arms3327 Care Pvt		Hever Care Ltd	41	Marbleside Care	45
Ltd	37	HF Trust – Kent North DCA	41	<b>MAUCARE Services</b>	<b>45</b>
Everycare West Kent	37	Hilton Nursing		March Services Care – Kent	45
Exclusive Care Services	37, 38	Partners Ltd	41	Maxi Health Care Ltd	45
Expertise Homecare (Ashford)	38	<b>HLC Care Agency Ltd</b>	<b>41</b>	MC Care	45
Expertise Homecare		Home Comfort Care	41	<b>Meridian Community Care Ltd</b>	<b>45</b>
(Canterbury)	38	<b>Home Instead Senior Care</b>	<b>41</b>	Meritum Integrated Care LLP	45
Expertise Homecare		<b>Home Service Complete</b>		MidCo Care	46
(Central & West Kent) Ltd	38	<b>Care LLP</b>	<b>41</b>	MiHomecare – Ramsgate	46
Expertise Homecare		Homecare Unique Ltd	41	Moniks Care Services Ltd	46
(South East Coast)	38	ICare South East Ltd	41	Mrs Lynne Weatherly	46
Extended Caring Ltd	38	Ideal Care Services Ltd	41	My Homecare Bexley &	
Ezer Care Ltd	38	Ideal Complex Care Kent	41	Greenwich	46
Fam Daily Care Ltd	38	Inchwater Home Care	43	My Homecare Tonbridge	46
Faysha Ltd	38	Inspire Care Agencies Ltd	43	MyLife (Kent)	46
Figtree Care Services Ltd	38	Intrinsic Care	43	Nationwide Care Staffing	46
First Class Healthcare Ltd	38	Jakky Care Group Ltd	43	Neptune Solutions UK Ltd	46
Folkestone Home Care	38	Jasmine Care South East Ltd	43	New Horizons Broad Oak Ltd	
Future Home Care Ltd Kent	38	Jasper Conrad Group Ltd	43	Resource Centre	46
<b>Garden of Kent Homecare Ltd,</b>		K2Care Services Ltd	43	New Option Support Ltd	
<b>The</b>		Kaplan Care	43	– Main Office	46
<b>T/A – The Garden of England</b>		Kare Plus Ashford	43	<b>Nomase Supported Ltd</b>	<b>46</b>
<b>Homecare</b>	<b>38</b>	K D Care Ltd	43	<b>No Place Like Home</b>	<b>46</b>
Genkoo Healthcare		KD Healthcare Ltd l	43	North Home Care	46
Services Ltd	38	Kent & Medway Domiciliary		<b>Norwyn Community Services</b>	<b>47</b>
Genuine Care		Care Agency	43	Nurse at Home Ltd	47
Homecare Services Ltd	38	Kent Care Consultants Ltd	43	<b>Nurseplus Care at Home</b>	<b>47</b>
Giving Hope Care Ltd	38	Kent Carers Ltd – Head Office	43	Oaks Care Holdings Ltd	47
Glorycrown		Kent Enablement at Home	43	One 2 One Private	
		<b>Kent Home Care Ltd</b>	<b>43</b>	Care Services	47

One Step South		Rusko Care Ltd	48	Turning Point – Kent DCA	50
Domiciliary Care Agency	47	S and N Care Ltd	48	United Response – Kent DCA	50
<b>Open Doors Healthcare Services Ltd</b>	<b>47</b>	Safe Choice Care	48	Unite Highland Care	50
Papillon Home Care	47	Saintly Care Ltd	48	Unity Care Solutions (Maidstone)	50
Parisse Care Consulting Ltd	47	Sanctuary Home Care Ltd – Gravesend	49	Utmost Solutions Ltd	50
Park View Domiciliary Care	47	<b>SAP Care Services Ltd</b>	<b>49</b>	Vibrant Home Care	50
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Penny Care Ltd	47	Scope Care Agency	49	Viking Care	50
Pentacare (Sevenoaks)	47	SCP Complex Care	49	Visiting Angels North West Kent	50
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Phoenix Support Ltd	47	SeeAbility – Kent Support Service	49	<b>Vitality Home Health (Sevenoaks)</b>	<b>50</b>
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Pridesupport Healthcare Ltd	47	Share The Care Ltd Office	49	Westminster Homecare Ltd (Bexley)	50
Priory Supported Living Kent	47	<b>SilverBirch Healthcare Ltd</b>	<b>49</b>	Woke Healthcare Ltd	50
Prudent Domiciliary Care Ltd	47	Simplex Healthcare Ltd	49	<b>Woodchurch House</b>	<b>50</b>
PSA Home Care Ltd	48	Sooth'n Hub Healthcare Ltd – Maidstone	49	Wurel House	50
<b>Pure Life Homecare</b>	<b>48</b>	St. Helens House	49	Xplicit Care Solution	50
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Respect 4Care Ltd	48	<b>Tender Loving Carers</b>	<b>49</b>	Your Life (Tunbridge Wells)	50
Retons Care and Training Services Ltd	48	Tendi Care	50	Your Life Your Home	50
River Stone (UK) Ltd	48	TerraBlu Homecare	50	Zander Mackenzie	
Royal British Legion Industries Care Agency	48	Thanet Holistic Care	50	Care UK Ltd	50
Royal Care	48	Town & Country Homecare Ltd	50		
Royalcare – Thanet	48				
Royalcare Ashford	48				

## Care homes and care homes with nursing

<b>Abbey Lodge Residential Home</b>	<b>106</b>	Anro House	88	<b>Ashminster House</b>	<b>77</b>
Abbotsleigh Dementia Nursing and Residential Care Home	97	Applecroft Care Home	93	Ashurst House	109
Acacia House – Tenterden	79	Appleton Lodge	96	Ashurst Park Care Home	116
Adisham House	79	Aquarius Lodge	112	Aspen House	95
Alandale Residential Home	89	Arthur Court	101	Aspens Cornford Lane	116
Alexander House – Dover	89	Ashcroft Nursing Home	113	Aspley House	110
Alison Crescent	89	Ashdene House	114	Autumville	112
Alpine Care Home	98	Ashford Lodge	75	Avenues Care Centre, The	112
Ami Group – The Knoll Unit and Ami Court Unit	89	Ashgold House	89	Avenues South East – 87 Westbrook Avenue	112
Anderida	75	Ashingham House	89	Avenues South East – 288 Shipbourne Road	115
		Ashlea House	75		
		Ashley Avenue, 95	101		
		<b>Ashley Gardens Care Centre</b>	<b>96</b>		

Avenues South East – 492	<b>Breton Court</b>	<b>79</b>	<b>Cornford House</b>	<b>116, 118</b>
Maidstone Road 95	<b>Bridge Haven</b>	<b>79</b>	Cosy Lodge	75
Avondale Castlemount Lodge 88	Bridge House	110	Cotswold Lodge	108
Avondale House 114	Brightcare	108	Court Lodge	75
<b>Balgowan Nursing Home</b>	Broadmeadow	103	<b>Court Regis</b>	<b>111</b>
Barnes Lodge 115, 116	<b>Broad Oak Manor Bupa Care</b>		Creedy House	109
Barton Court 110	<b>Home</b>	<b>87</b>	Crossways Community	118
Barty House Nursing Home 96	Broadstreet House	103	Crossways Community – 71	
Beach House 112	Brook Lodge	88	London Road	118
Beechcare 108	Broomfield Lodge	83	<b>Cumberland, The</b>	<b>83</b>
Beechcare incorporating the	Burnham	103	<b>Cumbria House Care Home</b>	<b>103</b>
Peter Gidney Neurological	Byfield Court	111	Dale Lodge	93
Centre 87	Camelot Lodge	103	Dale Mount	93
Beeches Residential Home, The 79	Cameron Lodge	88	Dane End House	114
Beechfields 110	Canterbury Adult Support Unit 79		Darenth Grange Residential	
Belmont 75	Canterbury House Care Home 109		Home	86
Benham Lodge 93	<b>Capel Grange Residential</b>		Deer Park Care Centre	112
Bethany House Care Home 109	<b>Home</b>	<b>115</b>	Dickley Court	95
Bethany Lodge 109	Caretech Community Services		Eastfield	95
Betsy Clara Nursing Home 96	(No 2) Ltd		Eastry House	93
Beulah Lodge Rest Home Ltd 116	– 22 Prices Avenue	113	Eaton Lodge Nursing Home	115
Birch House 75	Carlile Lodge	103	Ebbsfleet House	114
Birchwood Heights Care Home 87	<b>Carnalea Residential Home</b>	<b>109</b>	Echo Square House	93
<b>Birchwood House Rest Home</b>	Cartref House	111	<b>Edenbridge Manor Care Home</b>	<b>98</b>
Birkin Lodge 118	<b>Cavell Park Care Home</b>	<b>96</b>	Eden Cottage	108
Birling House 95	Cedar Bungalows	75	Edwin Therapeutic Unit	93
Blackburn Lodge 110	Cedardale Residential Home	95	<b>Eglantine Villa Bupa Care</b>	
<b>Blair Park Residential</b>	Chamberlain Court	118	<b>Home</b>	<b>87</b>
<b>Care Home</b>	Channel Lea, 12	88	Elizabeth House	79
Blossoms Care Home Ltd 86	Charing Court Residential Home	75	Ellens Court Care Home	111
Blythson Ltd – 3 Ashley Avenue 101	Chartwell House	113	Elm Lea Residential	
Blythson Ltd – 5 Ashley Avenue 101	Chase, The	79	Care Home	106
Blythson Ltd	<b>Chaucer House</b>	<b>81</b>	<b>Elvy Court Care Home</b>	<b>111</b>
– 33 St John's Church Road 101	Cherries, The	103	Emerson Grange	87
Boldshaves Oast 75	Chestfield House	86	Emily Jackson Close, 1-3	98
Bon Secours 88	Chestnut Lodge Care Home	115	<b>Emily Jackson House</b>	<b>98</b>
Bowercroft Care Ltd 95	Chestnuts Care Home, The	93	Fairby Grange	86
<b>Brabourne Care Centre</b>	<b>Chippendale Lodge</b>		Fairlawn Residential Home	95
Bradbury Grange 86	<b>Residential Care Home</b>	<b>95</b>	Fairways Residential Home	108
Bradbury House 96	Chipstead Lake – Care Home		Falconer's Court	98
Bradfield Residential Home 88	Physical Disabilities	98	Family Investment (Four) Ltd	79
Bradstowe Lodge 112	Chitty Barn	88	Farm House	75
Bradwell House 106	Church Lane	95	Favorita House Residential Home	83
Brambles Care Home 75	Claremont Care Home	113	Felbrigg House	91
Brambling House 89	Cleveland House	112	Fieldside View	108
Brambling Lodge 89	Coach House, The	85	Finn Farm Lodge	103
Bramblings Residential Home 86	Cooksditch House Nursing and		<b>Firtree House Nursing Home</b>	<b>118</b>
Brampton Lodge 101	Residential Home	109	Fiveways	86
Brenan House Residential Home 114	Cornerways Residential Home	106	Foam, The	108

<b>Folkestone Care Centre</b>	<b>105</b>	<b>Hawkinge House</b>	<b>105</b>	Keele House	114
Footprints	79	<b>Hawkinge House Proactive</b>		Kent Autistic Trust, The	
Forge House	95	<b>Assessment Unit</b>	<b>105</b>	– 9 Perrys Close	109
<b>Fountains Lodge Bupa</b>		Haydon-Mayer	85	Kent Autistic Trust, The	
<b>Care Home</b>	<b>116</b>	<b>Hazeldene House</b>	<b>118, 121</b>	– 118 Beaver Lane	75
Gardenia House	86	Hazelwood Care Home	87	Kent Autistic Trust, The	
Garland House	118	Heather Lodge	93	– 165 Jemmett Road	75
Generals Meadow	88	Heathfield Residential Home	75	Kent House Residential Home	112
Glendale Lodge	88	Hedgerows, 1 and 2	97	Kentwood House	87
Glenhurst Lodge	96	Hengist Field Care Centre	111	Kimberley Residential Home	83
Glen, The	91	<b>Herne Place</b>	<b>83</b>	King Edward House	80
<b>Gloucester House</b>	<b>98</b>	Hevercourt	94	Kingsley	84
Glover House	75	HF Trust – Lympe Place		Kingston House	80
Goodwins, The	88	(High Trees and		<b>Kippingtons Nursing Home</b>	<b>101</b>
Gordon Lodge Rest Home	114	The Beeches)	106	Laburnum House	103
<b>Grange Care Home, The</b>	<b>103</b>	HF Trust – Phillippines Close	98	Lady Dane Farmhouse	109
Grange, The	75, 83	Highfield Care Home	81	Laleham, The	84
Grange, The – Benenden	116	Highfield Residential Home	112	L and S Care Homes Ltd	
Gravesham Place Integrated		Highfield Residential		– 3 York Terrace	113
Care Centre	93	Rest Home	106	L'Arche Kent Faith House	80
Graywood Care Home	113	Highland House	80	L'Arche Kent The Rainbow	80
Greenbanks	79	High Pines Residential		<b>Larchmere House</b>	
Greenbanks Care Home	95	Home Ltd	83	<b>Nursing Home</b>	<b>121</b>
Green Gables	113	<b>Hillbeck Residential Care</b>		Larchwood Grove	94
Grenham Bay Court	112	<b>Home</b>	<b>95</b>	Laurels, The	77
Gresham House	97	Hillbrow	91	Laureston House	
Grimston House	103	Hill Farm	111	Residential Home	91
Grosvenor Court	103	H M T Care – 48 Albany Drive	83	<b>Lavender Fields</b>	<b>98</b>
Grove Residential Home, The	95	Hollies Residential Home, The	94	Lavenders	116
Hadlows, The	116	Hollies Rest Home, The	118	Lindau Residential Home	109
<b>Hailey Residential Care Home,</b>		Holly Cottage	75	<b>Littlebourne House</b>	
<b>The</b>	<b>83</b>	<b>Holywell Park</b>	<b>98</b>	<b>Residential Care Home</b>	<b>80</b>
Halden Heights Care		Homelands	75	Little Court Care Home	121
Community	77	Homeleigh	88	Littlecroft	108
Hale Place Farmhouse	116	Homeleigh Farm	108	Little Glen	91
Halliwell	118	Hothfield Brain Injury		Little Oyster Residential Home	110
Hall, The	75	Rehabilitation and		Littlestone Lodge	87
Hamilton's Residential Home	79	Neurological Care Centre	77	Loose Court	95
Hanningfield Retirement		Hyllden Heights Care Home	96	Loose Valley Nursing Home	96
Home Ltd	111	<b>Hythe View</b>	<b>106</b>	Lower Robin Hood Lane, 14-6	95
Harbledown Lodge	81	Iden Manor Nursing Home	97	Lukestone Dementia	
Harbour Care Home	83	Insight SBS Ltd – 201 London		Nursing Home	96
Harmonia Village	93	Road	111	Lulworth House Dementia	
<b>Harpwood Care Home</b>	<b>98</b>	Insight Teynham	111	Residential Care Home	95
Harrier Lodge	86	Invicta Court	96	Lyndhurst House	77
Hartley House Care Home	118	Island Residential Home, The	110	Lyndhurst Rest Home	86
Haslington Lodge Care Home	86	<b>Ivy Bank Residential Care</b>		Madeira Lodge Care Home	108
Hatfield Lodge	103	<b>Home</b>	<b>91</b>	Magenta	103
<b>Hawhurst House</b>	<b>121</b>	Ivy Cottage	75	Magnolia House	95
<b>Hawhurst House PRU Ltd</b>	<b>121</b>	Juniper	75	Maidstone Care Centre	96

Maltreath Residential		Orchard House	77	Seabrook Road, 24	106
Care Home	113	Orchard House	84	Seabrook Road, 26	106
Manordene	101	Overcliffe House	94	Seahaven	89
Maple House	103	Paddock, The	108	Seaview	103
Maplewood Court Care Home	96	Palm Care	108	Sense – 89 Hastings Avenue	113
Marine Parade	86	Park View Care Centre	77	Sense – 163 Newington Road	114
Martha House	89	Peacock House	108	Seven Springs	
Martins	114	Pelham House	103	– Care Home Physical	
Maurice House	112	Pelham Manor	94	Disabilities	118
Mayflower Care Home	94	<b>Pilgrims View</b>	<b>95</b>	Seymour House	84
Maylands	86	Pilgrims Way Care Home with		Shakti Lodge	87
May Lodge	77	Nursing	95, 96	Sheerstone, 6a	111
May Morning	77	Pine Lodge Care	111	Sheringham House	94
Meadowside	88	Poplars Care Centre	96	Sholden Hall Residential	
Meadow View Residential		Port Regis	112	Retreat	89
Care Home	80	Priory Mews Care Home	88	Shore Lodge – Care Home	
Milestone House	88	Ramsgate Care Centre	114	Learning Disabilities	87
Millfield House	103	Ravenlea	103	Shottendane Nursing Home	113
Milward House	118	Rectory House	95	Singleton Nursing and	
<b>Miramar Care Home</b>	<b>116</b>	Reddington House	91	Residential Home Ltd	79
Montague House	114	<b>Red House Nursing Home, The</b>	<b>81</b>	Smock Acre	81
Mont Calm Residential Home	95	Rhyme House	111	Sobell Lodge – Care Home	
Montfort Manor	77	Richardson Court	77	Physical Disabilities	97
Moordean	110	Riverlea House	91	Sonia Lodge	89
<b>Mount Ephraim House</b>	<b>118</b>	<b>Rivermere Retirement</b>		Sonya Lodge Dementia	
Neptune House	110	<b>and Care Home</b>	<b>98</b>	Residential Care Home	87
<b>Nesbit House Care Home</b>	<b>101</b>	Rockdale House	98	Southfields	77
New Bungalow, The	77	Roper House	80	Southlands	96
<b>Newington Court</b>	<b>111</b>	Rose Cottage	77	<b>Sovereign House</b>	<b>84</b>
Newlands	80	Rosecroft	108	Spencer House	112
North Lodge Care Home	113	Rosedene Residential Care Ltd	113	Springfield House	112
Oak Avenue, 23	110	Rose Farm House	114	Springville	114
Oakdene Rest Home	110	Rose House	110	Stanholm Residential Care	
Oakfield House	80	Roselands	84	Home for the Elderly	98
Oaklands	77	Rosemary Cottage	77	St Anselm's Nursing Home	89
<b>Oast, The</b>	<b>95</b>	<b>Rosewood Residential</b>		<b>Staplehurst Manor Bupa</b>	
Ocean Heights Residential		<b>Care Home</b>	<b>87</b>	<b>Care Home</b>	<b>97</b>
Home	110	Roxburgh House	114	St Brannocks	108
<b>Ocean Swell</b>	<b>114</b>	Russell Court Nursing Home	88	<b>St Brelades</b>	<b>84</b>
Old Downs Dementia		Rusthall Lodge Care Home	121	St Claire's Care Home	103
Residential Care Home, The	87	Rusthall Respite	118	St Heliers Hotel	103
Old Farm House Residential		<b>Saltwood Care Centre</b>	<b>106</b>	St James House	87
Home, The	80	Sandgate Manor	103	St James Mews	87
Old Rectory Residential		Sandwich Road, 55	91	St Margaret's Nursing Home	106
Home, The	108	Sapphire House	95	St Martins	86
Old Rectory Retirement		Saxon Lodge		St Michaels	91
Home, The	80	Residential Home Ltd	81	St Michael's Nursing Home	115
Old School House	108	School Lane	111	Stonebridge House	96
Old Vicarage, The	88	Seabourne House	108	<b>St Peter's Care Home</b>	<b>85</b>
Orchard Cottage	111	Seabreezes	108	St Peters Home	113

St Peters Row Delarue Close	116	Ulcomb House	111	Whiston House	77
Strode Park Foundation – Redwalls	81	United Response – 1 St Alphege Road	91	<b>Whitebirch Lodge</b>	<b>85</b>
Strode Park House	85	Upton House	89	White Cliffs Lodge	91
<b>St Stephens Nursing Home</b>	<b>93</b>	<b>Vale Residential Care Home, The</b>	<b>96</b>	Whitfield	91
St Winifred's Dementia Residential Care Home	89	Valley House in the Vineyard Ltd	81	Whitstable Nursing Home	86
St Winifred's Dementia Residential Care Home	89	Villa Maria	106	<b>Willow Park Lodge</b>	<b>93</b>
St. Helens House	110	Walmer Care Centre	89	Willows Care Centre, The	113
Summerlands	77	Wantsum Lodge	114	Willows Residential Care Home	110
Sunnyfields	110	<b>Warren Lodge Bupa Care Home</b>	<b>79</b>	Willow Tree Lodge	81
Sussex Avenue, 26A	81	Warwick Park Care Home	121	<b>Wilmington Manor Bupa Care Home</b>	<b>88</b>
<b>Sutton Valence Care Home</b>	<b>96</b>	Weald Heights	101	<b>Wimbledon House Residential Care Home</b>	<b>85</b>
Swerford House	91	Welcome Home	110	<b>Winchester House</b>	<b>94</b>
Tamarisk	108	Welcome House – Ruby Lodge	94	Winchester House	110
Tanglewood	103	Welcome House – The Cedars	111	Windsor House	114
Tarrys Residential Home	85	Wellington House	89	Withens Nursing Home	94
<b>Temple Ewell Nursing Home</b>	<b>93</b>	Wells House Nursing Home	105	Wolverton Court	91
Terrance House	113	Wells Lodge Nursing Home	105	Wombwell Hall	88
Thorndene	91	Westbank Care Home	116	<b>Woodchurch House</b>	<b>77, 79</b>
<b>Tonbridge House Care Home</b>	<b>116</b>	Westbrook House Integrated Care Centre	113	Woodford House	88
Tralee Rest Home	86	Westbury House	89	Woodgate	96
Treetops Residential Home	113	Westcliffe Villa	114	<b>Woodside Residential Care Home</b>	<b>91</b>
Tristford	105	Westerham Place Residential Care Home	98	Woodstock Dementia and Residential Care Home	111
Tudor Lodge	105	West Gate, The	115	Wychdene Care Home	112
Tulipa House	113	West Hill Care Home	88	Yew Tree House Residential Care Home for the Elderly	77
Tunbridge Wells Care Centre	121	Westview	105	Yoakley House Care Home	113
Tunbury Avenue	96	West View Integrated Care Centre	79		
Turketel Road	105	Wheatfield Drive	116		
Turnbull Close	87				
Twyford House	91				
Tynwald Residential Home	106				

## Learning disability providers

Adisham House	79	Autumnville	112	The Belmont	79
Alison Crescent	89	Avenues South East – 288 Shipbourne Road	115	Benham Lodge	93
Anderida	75	Avenues South East – 492 Maidstone Road	95	Birch House	75
Anro House	88	Avenues South East – 87 Westbrook Avenue	112	Birling House	95
Ashdene House	114	Avondale Castlemount Lodge	88	Blossoms Care Home Ltd	86
Ashford Lodge	75	Avondale House	114	Blythson Ltd – 3 Ashley Avenue	101
Ashgold House	89	Beach House	112	Blythson Ltd – 5 Ashley Avenue	101
Ashingham House	89	Beechcare	108	Blythson Ltd – 33 St John's Church Road	101
Ashlea House	75	Beeches Residential Home,			
Ashley Avenue, 95	101				
Ashurst House	109				
Aspley House	110				

Boldshaves Oast	75	Finn Farm Lodge	103	Little Glen	91
Bon Secours	88	Fiveways	86	Little Oyster Residential	
<b>Brabourne Care Centre</b>	<b>77</b>	Foam, The	108	Home	110
Bradbury House	96	Footprints	79	Littlecroft	108
Bradwell House	106	Forge House	95	Lower Robin Hood Lane, 146	95
Bridge House	110	Gardenia House	86	Lyndhurst House	77
Brightcare	108	Glen, The	91	Magenta	103
Broadstreet House	103	Glover House	75	Magnolia House	95
Burnham	103	Goodwins, The	88	Maple House	103
Byfield Court	111	Grange, The	83	Martha House	89
Cameron Lodge	88	Grange., The Beneden	116	Martins	114
Canterbury Adult Support Unit	79	Greenbanks	79	May Lodge	77
Caretech Community Services		Gresham House	97	May Morning	77
(No 2) Ltd		Grosvenor Court	103	Maylands	86
– 22 Prices Avenue	113	Hadlows, The	116	Meadowside	88
Carlile Lodge	103	Hall, The	75	Milestone House	88
Cartref House	111	Harbour Care Home	83	Millfield House	103
Cedar Bungalows	75	Heather Lodge	93	Moordean	110
Channel Lea, 12	88	Hedgerows 1 and 2	97	Neptune House	110
Cherries, The	103	HF Trust – Lypmne Place (High		New Bungalow, The	77
<b>Chippendale Lodge Residential</b>		Trees and The Beeches)	106	Newlands	80
<b>Care Home</b>	<b>95</b>	HF Trust – Phillippines Close	98	Oak Avenue, 23	110
Chipstead Lake – Care Home		Hill Farm	111	Oaklands	77
Physical Disabilities	98	Hillbrow	91	Old School House	108
Chitty Barn	88	Holly Cottage	75	Orchard Cottage	111
Church Lane	95	Homelands	75	Orchard House	77
Cleveland House	112	Homeleigh Farm	108	Overcliffe House	94
Coach House, The	85	Iden Manor Nursing Home	97	Paddock, The	108
Cosy Lodge	75	Insight SBS Ltd		Palm Care	108
Cotswold Lodge	108	– 201 London Road	111	Peacock House	108
Court Lodge	75	Insight Teynham	111	Pelham Manor	94
Crossways Community		Ivy Cottage	75	Poplars Care Centre	96
– 71 London Road	118	Juniper	75	Ravenlea	103
Crossways Community	118	Kent Autistic Trust, The		Rectory House	95
Dane End House	114	– 165 Jemmett Road	75	Reddington House	91
Deer Park Care Centre	112	Kent Autistic Trust, The		Rhyme House	111
Dickley Court	95	– 118 Beaver Lane	75	Richardson Court	77
Eastry House	93	Kent Autistic Trust, The		Roper House	80
Ebbsfleet House	114	– 9 Perrys Close	109	Rose Cottage	77
Echo Square House	93	King Edward House	80	Rose Farm House	114
Eden Cottage	108	Kingsley	84	Rose House	110
Edwin Therapeutic Unit	93	Kingston House	80	Rosecroft	108
Ellens Court Care Home	111	L and S Care Homes Ltd		Roselands	84
Emily Jackson Close 1-3	98	– 3 York Terrace	113	Rosemary Cottage	77
Falconer's Court	98	L'Arche Kent Faith House	80	Rusthall Respite	118
Family Investment (Four) Ltd	79	L'Arche Kent The Rainbow	80	Sandgate Manor	103
Farm House	75	Laburnum House	103	Sandwich Road, 55	91
Felbrigg House	91	Lady Dane Farmhouse	109	Sapphire House	95
Fieldside View	108	Larchwood Grove	94	School Lane	111

## Learning disability providers continued

Advertisers in **bold**

Seabourne House	108	St Brannocks	108	Turketel Road	105
Seabrook Road, 24	106	St James House	87	Turnbull Close	87
Seabrook Road, 26	106	St James Mews	87	Twyford House	91
Seahaven	89	St Michael's Nursing Home	115	Ulcomb House	111
Seaview	103	St Michaels	91	Valley House in the	
Sense – 89 Hastings Avenue	113	St Peters Row Delarue Close	116	Vineyard Ltd	81
Sense – 163 Newington Road	114	<b>St Stephens Nursing Home</b>	<b>93</b>	Welcome Home	110
Seven Springs – Care Home		St. Helens House	110	Wellington House	89
Physical Disabilities	118	Stonebridge House	96	Westbury House	89
Seymour House	84	Strode Park		Westcliffe Villa	114
Sheerstone, 6a	111	Foundation – Redwalls	81	Westview	105
Sheringham House	94	Summerlands	77	Wheatfield Drive	116
Shore Lodge – Care Home		Sunnyfields	110	Whiston House	77
Learning Disabilities	87	Sussex Avenue, 26A	81	White Cliffs Lodge	91
Smock Acre	81	Swerford House	91	Windsor House	114
Sobell Lodge – Care Home		Tamarisk	108	Wolverton Court	91
Physical Disabilities	97	Tanglewood	103	Woodgate	96
Southfields	77	Tarrys Residential Home	85	<b>Woodside Residential Care</b>	
Southlands	96	Thorndene	91	<b>Home</b>	<b>91</b>
Springfield House	112	Tristford	105		
Springville	114	Tunbury Avenue	96		

## Physical disability providers

Acacia House – Tenterden	79	Bradwell House	106	Creedy House	109
Alpine Care Home	98	Brambling House	89	Dane End House	114
Appleton Lodge	96	Brambling Lodge	89	Dickley Court	95
Ashcroft Nursing Home	113	<b>Broad Oak Manor Bupa Care</b>		Eastry House	93
Ashdene House	114	<b>Home</b>	<b>87</b>	Eaton Lodge Nursing Home	115
Ashford Lodge	75	Broadmeadow	103	<b>Edenbridge Manor Care</b>	
Ashgold House	89	Burnham	103	<b>Home</b>	<b>98</b>
Ashley Avenue, 95	101	Byfield Court	111	Ellens Court Care Home	111
Ashurst House	109	Cameron Lodge	88	Emerson Grange	87
Ashurst Park Care Home	116	Canterbury Adult Support Unit	79	Emily Jackson Close 1-3	98
Avenues South East – 87		Chamberlain Court	118	<b>Emily Jackson House</b>	<b>98</b>
Westbrook Avenue	112	Chartwell House	113	Fairways Residential Home	108
Barty House Nursing Home	96	<b>Chaucer House</b>	<b>81</b>	Falconer's Court	98
Beechcare	108	Chestfield House	86	Foam, The	108
Beechcare incorporating the		Chestnuts Care Home, The	93	<b>Folkestone Care Centre</b>	<b>105</b>
Peter Gidney Neurological		<b>Chippendale Lodge Residential</b>		Footprints	79
Centre	87	<b>Care Home</b>	<b>95</b>	<b>Fountains Lodge Bupa Care</b>	
Benham Lodge	93	Chipstead Lake – Care Home		<b>Home</b>	<b>116</b>
Bethany House Care Home	109	Physical Disabilities	98	Gardenia House	86
Bethany Lodge	109	Chitty Barn	88	<b>Gloucester House</b>	<b>98</b>
Beulah Lodge Rest Home Ltd	116	Church Lane	95	Glover House	75
Birchwood Heights Care Home	87	Coach House, The	85	Gordon Lodge Rest Home	114
Birling House	95	Cooksditch House Nursing and		Greenbanks	79
Blossoms Care Home Ltd	86	Residential Home	109	H M T Care – 48 Albany Drive	83
Bradbury House	96	<b>Cornford House</b>	<b>116, 118</b>	Hanningfield Retirement	

Home Ltd	111	Meadowside	88	Sobell Lodge – Care Home	
Harmonia Village	93	Milestone House	88	Physical Disabilities	97
<b>Harpwood Care Home</b>	<b>98</b>	Millfield House	103	Southfields	77
Harrier Lodge	86	<b>Miramar Care Home</b>	<b>116</b>	Spencer House	112
<b>Hawkhurst House</b>	<b>121</b>	Montfort Manor	77	Springfield House	112
<b>Hawkhurst House PRU Ltd</b>	<b>121</b>	<b>Mount Ephraim House</b>	<b>118</b>	St James House	87
<b>Hawkinge House</b>	<b>105</b>	New Bungalow, The	77	St James Mews	87
<b>Hawkinge House Proactive Assessment Unit</b>	<b>105</b>	<b>Newington Court</b>	<b>111</b>	St Winifred's Dementia Residential Care Home	89
Heathfield Residential Home	75	Ocean Heights Residential Home	110	St. Helens House	110
Hedgerows 1 and 2	97	<b>Ocean Swell</b>	<b>114</b>	<b>Staplehurst Manor Bupa Care Home</b>	<b>97</b>
Hengist Field Care Centre	111	Old Farm House Residential Home, The	80	Strode Park Foundation – Redwalls	81
Hevercourt	94	Old Rectory Residential Home, The	108	Strode Park House	85
Highfield Care Home	81	Orchard House	77, 84	Sunnyfields	110
Hill Farm	111	Poplars Care Centre	96	Sussex Avenue, 26A	81
Hollies Rest Home, The	118	Ravenlea	103	Tamarisk	108
Homeleigh	88	Rectory House	95	Thorndene	91
Hothfield Brain Injury Rehabilitation and Neurological Care Centre	77	<b>Red House Nursing Home, The</b>	<b>81</b>	Tristford	105
Hyllden Heights Care Home	96	Rhyme House	111	Tunbridge Wells Care Centre	121
Iden Manor Nursing Home	97	<b>Rivermere Retirement and Care Home</b>	<b>98</b>	Tunbury Avenue	96
Island Residential Home, The	110	Roper House	80	Turnbull Close	87
Kentwood House	87	Rosemary Cottage	77	Villa Maria	106
King Edward House	80	Roxburgh House	114	Welcome Home	110
Lady Dane Farmhouse	109	Russell Court Nursing Home	88	West Gate, The	115
Larchwood Grove	94	Rusthall Lodge Care Home	121	West Hill Care Home	88
<b>Lavender Fields</b>	<b>98</b>	Rusthall Respite	118	Westbank Care Home	116
Little Oyster Residential Home	110	<b>Saltwood Care Centre</b>	<b>106</b>	Westcliffe Villa	114
<b>Littlebourne House Residential Care Home</b>	<b>80</b>	Sandgate Manor	103	<b>Willow Park Lodge</b>	<b>93</b>
Littlecroft	108	Sapphire House	95	<b>Wilmington Manor Bupa Care Home</b>	<b>88</b>
Loose Court	95	School Lane	111	Winchester House	110
Lower Robin Hood Lane, 14/6	95	Seabreezes	108	<b>Winchester House</b>	<b>94</b>
Manordene	101	Seabrook Road, 26	106	<b>Woodchurch House</b>	<b>77</b>
Maplewood Court Care Home	96	Seahaven	89	Woodford House	88
Martha House	89	Sense – 89 Hastings Avenue	113	Woodgate	96
Mayflower Care Home	94	Seven Springs – Care Home Physical Disabilities	118		
Meadow View Residential Care Home	80	Sheringham House	94		
		Smock Acre	81		



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- Birth to adulthood
- Real life blogs
- Directory
- Ask the experts
- Monthly columnist

Abbotsleigh Dementia Nursing and Residential Care Home	97	Chestnuts Care Home, The	93	Harbledown Lodge	81
Acacia House – Tenterden	79	<b>Chippendayle Lodge</b>		Harmonia Village	93
Alexander House – Dover	89	<b>Residential Care Home</b>	<b>95</b>	<b>Harpwood Care Home</b>	<b>98</b>
Alpine Care Home	98	Chitty Barn	88	Harrier Lodge	86
Applecroft Care Home	93	Claremont Care Home	113	Hartley House Care Home	118
Aquarius Lodge	112	Cornerways Residential Home	106	Haslington Lodge Care Home	86
Ashcroft Nursing Home	113	<b>Cornford House</b>	<b>116, 118</b>	Hatfield Lodge	103
Ashley Avenue, 95	101	<b>Court Regis</b>	<b>111</b>	<b>Hawkhurst House</b>	<b>121</b>
<b>Ashley Gardens Care Centre</b>	<b>96</b>	Creedy House	109	<b>Hawkhurst House PRU Ltd</b>	<b>121</b>
<b>Ashminster House</b>	<b>77</b>	<b>Cumberland, The</b>	<b>83</b>	<b>Hawkinge House</b>	<b>105</b>
Ashurst Park Care Home	116	Dale Lodge	93	<b>Hawkinge House Proactive Assessment Unit</b>	<b>105</b>
Avenues Care Centre, The	112	Dale Mount	93	Haydon-Mayer	85
Barnes Lodge	115, 116	Darenth Grange Residential Home	86	<b>Hazeldene House</b>	<b>118, 121</b>
Barton Court	110	Dickley Court	95	Hazelwood Care Home	87
Barty House Nursing Home	96	Eastfield	95	Hedgerows 1 and 2	97
Beechcare incorporating the Peter Gidney Neurological Centre	87	Eastry House	93	Hengist Field Care Centre	111
Betsy Clara Nursing Home	96	<b>Edenbridge Manor Care Home</b>	<b>98</b>	<b>Herne Place</b>	<b>83</b>
Beulah Lodge Rest Home Ltd	116	<b>Eglantine Villa Bupa Care Home</b>	<b>87</b>	Hevercourt	94
Birchwood Heights Care Home	87	Elizabeth House	79	High Pines Residential Home Ltd	83
Birkin Lodge	118	Ellens Court Care Home	111	Highfield Care Home	81
<b>Blair Park Residential Care Home</b>	<b>110</b>	<b>Elvy Court Care Home</b>	<b>111</b>	Highland House	80
Blossoms Care Home Ltd	86	Emerson Grange	87	<b>Hillbeck Residential Care Home</b>	<b>95</b>
Bowercroft Care Ltd	95	Emily Jackson Close, 1-3	98	Hollies Rest Home, The	118
<b>Brabourne Care Centre</b>	<b>77</b>	Fairby Grange	86	Hyllden Heights Care Home	96
Bradbury Grange	86	Fairlawn Residential Home	95	Iden Manor Nursing Home	97
Bradbury House	96	Fairways Residential Home	108	Invicta Court	96
Brambling House	89	Falconer's Court	98	Island Residential Home, The	110
Brambling Lodge	89	Favorita House Residential Home	83	<b>Ivy Bank Residential Care Home</b>	<b>91</b>
<b>Bridge Haven</b>	<b>79</b>	<b>Folkestone Care Centre</b>	<b>105</b>	Keele House	114
Broadmeadow	103	<b>Fountains Lodge Bupa Care Home</b>	<b>116</b>	Kent House Residential Home	112
Broomfield Lodge	83	Gardenia House	86	Kimberley Residential Home	83
Canterbury Adult Support Unit	79	Glenhurst Lodge	96	King Edward House	80
Canterbury House Care Home	109	<b>Gloucester House</b>	<b>98</b>	Kingston House	80
<b>Capel Grange Residential Home</b>	<b>115</b>	Goodwins, The	88	<b>Kippingtons Nursing Home</b>	<b>101</b>
<b>Carnalea Residential Home</b>	<b>109</b>	Gordon Lodge Rest Home	114	Laleham, The	84
<b>Cavell Park Care Home</b>	<b>96</b>	Grange, The	83	<b>Larchmere House Nursing Home</b>	<b>121</b>
Cedardale Residential Home	95	Gravesham Place Integrated Care Centre	93	Laureston House Residential Home	91
Chamberlain Court	118	Greenbanks	79	<b>Lavender Fields</b>	<b>98</b>
Chartwell House	113	Greenbanks Care Home	95	Lindau Residential Home	109
Chase, The	79	Halden Heights Care Community	77	<b>Littlebourne House Residential Care Home</b>	<b>80</b>
<b>Chaucer House</b>	<b>81</b>	Hale Place Farmhouse	116	Littlestone Lodge	87
Chestfield House	86	Hamilton's Residential Home	79	Loose Court	95
Chestnut Lodge Care Home	115				

Lower Robin Hood Lane, 146	95	Nursing	96	<b>Tonbridge House Care Home</b>	<b>116</b>
Lukestone Dementia Nursing Home	96	Pine Lodge Care	111	Tralee Rest Home	86
Lulworth House Dementia Residential Care Home	95	Poplars Care Centre	96	Tudor Lodge	105
Lyndhurst Rest Home	86	Port Regis	112	Tulipa House	113
Madeira Lodge Care Home	108	Priory Mews Care Home	88	Tunbridge Wells Care Centre	121
Maidstone Care Centre	96	Rectory House	95	Upton House	89
Manordene	101	<b>Rivermere Retirement and Care Home</b>	<b>98</b>	<b>Vale Residential Care Home, The</b>	<b>96</b>
Maplewood Court Care Home	96	Roper House	80	Villa Maria	106
Mayflower Care Home	94	<b>Rosewood Residential Care Home</b>	<b>87</b>	Walmer Care Centre	89
Meadow View Residential Care Home	80	<b>Saltwood Care Centre</b>	<b>106</b>	Wantsum Lodge	114
Milward House	118	Saxon Lodge Residential Home Ltd	81	<b>Warren Lodge Bupa Care Home</b>	<b>79</b>
<b>Miramar Care Home</b>	<b>116</b>	Shakti Lodge	87	Weald Heights	101
Mont Calm Residential Home	95	Sheerstone, 6a	111	Welcome Home	110
Montfort Manor	77	Sholden Hall Residential Retreat	89	West Gate, The	115
<b>Mount Ephraim House</b>	<b>118</b>	Sonia Lodge	89	West Hill Care Home	88
<b>Nesbit House Care Home</b>	<b>101</b>	Sonya Lodge Dementia Residential Care Home	87	West View Integrated Care Centre	79
<b>Newington Court</b>	<b>111</b>	Spencer House	112	Westbank Care Home	116
North Lodge Care Home	113	Springville	114	Westbrook House Integrated Care Centre	113
Oakdene Rest Home	110	St Anselm's Nursing Home	89	Whitfield	91
Oakfield House	80	<b>St Brelades</b>	<b>84</b>	Whitstable Nursing Home	86
Ocean Heights Residential Home	110	St Claire's Care Home	103	<b>Willow Park Lodge</b>	<b>93</b>
Old Downs Dementia Residential Care Home, The	87	St Heliers Hotel	103	Willow Tree Lodge	81
Old Farm House Residential Home, The	80	St James Mews	87	Willows Care Centre	113
Old Rectory Residential Home, The	108	St Martins	86	<b>Winchester House</b>	<b>94</b>
Old Vicarage, The	88	St Michael's Nursing Home	115	Wombwell Hall	88
Orchard House	77, 84	St Peters Home	113	<b>Woodchurch House</b>	<b>77, 79</b>
Park View Care Centre	77	<b>St Stephens Nursing Home</b>	<b>93</b>	Woodford House	88
Peacock House	108	St Winifred's Dementia Residential Care Home	89	Woodgate	96
<b>Pilgrims View</b>	<b>95</b>	St. Helens House	110	<b>Woodside Residential Care Home</b>	<b>91</b>
Pilgrims Way Care Home with Nursing	95	Sussex Avenue, 26A	81	Woodstock Dementia and Residential Care Home	111
Pilgrims Way Care Home with		Tarrys Residential Home	85	Wychdene Care Home	112
		<b>Temple Ewell Nursing Home</b>	<b>93</b>	Yew Tree House Residential Care Home for the Elderly	77
		Terrance House	113		



## Mental health providers

Advertisers in **bold**

Anderida	75	Glenhurst Lodge	96	Rhyme House	111
Anro House	88	Grange, The – Beneden	116	<b>Rivermere Retirement and</b>	
Arthur Court	101	Gravesham Place Integrated		<b>Care Home</b>	<b>98</b>
Ashdene House	114	Care Centre	93	Roper House	80
Ashingham House	89	Graywood Care Home	113	Rose House	110
Ashley Avenue, 95	101	Greenbanks	79	<b>Saltwood Care Centre</b>	<b>106</b>
Aspen House	95	<b>Hailey Residential Care Home,</b>		Sapphire House	95
Avenues Care Centre, The	112	<b>The</b>	<b>83</b>	School Lane	111
Avondale Castlemount Lodge	88	Harbour Care Home	83	Seabreezes	108
Avondale House	114	Harrier Lodge	86	Seabrook Road, 24	106
Barnes Lodge	115, 116	<b>Hawkinge House</b>	<b>105</b>	Seabrook Road, 26	106
Beach House	112	<b>Hazeldene House</b>	<b>118, 121</b>	Seaview	103
Beeches Residential Home,		Hill Farm	111	Springville	114
The	79	Hillbrow	91	St Anselm's Nursing Home	89
Betsy Clara Nursing Home	96	Homeleigh	88	St Brannocks	108
Beulah Lodge Rest Home Ltd	116	Homeleigh Farm	108	St James House	87
Bradwell House	106	King Edward House	80	St James Mews	87
Camelot Lodge	103	Lady Dane Farmhouse	109	St. Helens House	110
Cameron Lodge	88	Laurels, The	77	Stonebridge House	96
Cedar Bungalows	75	Little Oyster Residential		Sunnyfields	110
Chitty Barn	88	Home	110	Terrance House	113
Cooksditch House Nursing		<b>Littlebourne House</b>		United Response	
and Residential Home	109	<b>Residential Care Home</b>	<b>80</b>	– 1 St Alphege Road	91
<b>Cornford House</b>	<b>116, 118</b>	Lulworth House Dementia		Welcome House – Ruby Lodge	94
Crossways Community		Residential Care Home	95	Wellington House	89
– 71 London Road	118	Madeira Lodge Care Home	108	West Gate, The	115
Crossways Community	118	Maltreath Residential Care		West View Integrated Care	
Dane End House	114	Home	113	Centre	79
Deer Park Care Centre	112	Marine Parade	86	Westcliffe Villa	114
Edwin Therapeutic Unit	93	Maurice House	112	Whiston House	77
Elizabeth House	79	May Morning	77	White Cliffs Lodge	91
Ellens Court Care Home	111	Old Rectory Residential		<b>Willow Park Lodge</b>	<b>93</b>
Fairby Grange	86	Home, The	108	Willows Care Centre	113
Falconer's Court	98	Peacock House	108	<b>Wimbledon House Residential</b>	
Fiveways	86	Pilgrims Way Care Home with		<b>Care Home</b>	<b>85</b>
Foam, The	108	Nursing	95, 96	<b>Woodchurch House</b>	<b>77, 79</b>
Forge House	95	Poplars Care Centre	96		
Gardenia House	86	Rectory House	95		



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Abicare	30			Hythe Care	107
Adelaide Care Home	62, 63	Charing Healthcare		Kent Integrated Care Alliance	6
Aegys Smart Care	28		Outside back cover	My Family Our Needs	9, 18, 72, 80, 87, 89, 97, 103, 110, 114, 121, 135
Agincare	19, 74	Charing House			
Amherst Court	60		Outside back cover		
Aria Care	102	Clarkson Wright & Jakes		Opus Care	60
Ashwood Healthcare		Solicitors and Notaries	69	Park View	Outside back cover
	Inside front cover	Crownwood Healthcare	92	Pembroke House	66
Avante Care & Support	28, 60	Fort Horsted Nursing Home	92	Porthaven	64
Avery Healthcare	62, 63	Friston House	58	Rochester Care Home	74
Barchester	58	Frognaal House Care Home	62, 63	Royal Naval Benevolent Trust, The	66
Bluebird Care	32	Furley Page	71	Sundridge Court	102
BUPA	65	Greensleeves Care	101	Vitality Live-in Care	26
Byron Lodge Nursing Home	92	Hamberley Care Homes	100	Warners Solicitors	70
		Healthcare Homes	97		



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