Lancashire
including Blackburn with Darwen and Blackpool
Care Services Directory 2019

The essential guide to choosing and paying for care and support
We provide quality Residential & Dementia Care in homely surroundings in the North West. Visitors are welcome at all times without an appointment, although we do respectfully request that, whenever possible, meal times are avoided.

Alternatively please give us a call to discuss your requirements.
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All the listings in this publication of care homes, care homes with nursing and home care providers are supplied by the Care Quality Commission (CQC) and Care Choices Ltd cannot be held liable for any errors or omissions.

To obtain extra copies of this Directory, free of charge, call Care Choices on 01223 207770.
Introduction

Welcome to this edition of the independent Lancashire Care Services Directory, incorporating Blackburn with Darwen and Blackpool, which contains information for adults looking for care or support within the county, whether they are paying for it themselves or receiving support from their local council.

Staying as independent as possible is important to everybody. This Directory contains information about the care and support services available to enable you to do this when remaining at home, moving into a housing with care scheme, or within a care home or care home with nursing.

If you feel you need support to remain independent, first look to your community. There’s a host of organisations and voluntary services that could help you.

If you think you need more formal care and support, arrange an assessment with your local Adult Social Care department to establish your specific needs. This is free, irrespective of your income and available to all those who appear to need care and support. More details are provided on page 15.

The assessment will determine whether you are eligible for financial support via a Personal Budget, which may allow you to buy in your own support and take control of your situation.

Alternatively, your circumstances may mean you are classed as a ‘self-funder’, with the means to pay for your own care. This is discussed on page 22 for those paying for care at home and 44 for those paying for residential care.

Support or care to remain living in your own home may be the option that best suits your circumstances. Ideas to make life easier at home start on page 10 and a list of local home care providers begins on page 24.

If you are unable to remain at home, you may want to consider a housing with care scheme (see page 35) or residential care. Comprehensive lists of care homes and care homes with nursing in Lancashire start on page 51.

There’s also important information about care decisions, including finding care in another county, making a comment or complaint about a service and how solicitors can help you.

Council contacts – Adult Social Care

Blackburn with Darwen Borough Council  
Adult social services, Town Hall,  
King William Street, Blackburn BB1 7DY  
Tel: 01254 587547  
Email: clo@blackburn.gov.uk  
Web: www.yoursupportyourchoice.org.uk

Blackpool Council  
Municipal Buildings, Corporation Street,  
Blackpool FY1 1NF  
Tel: 01253 477592  
Web: www.fyidirectory.co.uk

Lancashire County Council  
PO Box 78 County Hall, Fishergate,  
Preston PR1 8XJ  
Tel: 0300 123 6720  
Email: enquiries@lancashire.gov.uk  
Web: www.lancashire.gov.uk/health-and-social-care/adult-social-care

For ease of use, throughout this Directory, services are described as coming from ‘Adult Social Care’.

Search for care at www.carechoices.co.uk to find support in your area
Lancashire Care Association (LCA) represents private and charitable sector providers of adult care in and across Lancashire in the care home and home care sectors. Established in 1992, it has been a not-for-profit company since 2001.

The LCA Board continues to develop as a provider ‘hub’, with Lancashire Domiciliary Care Providers Forum (LDCPF) joining key Board meetings along with the Lancashire Learning Disability Consortium (LLDC), the county-wide Care Homes Forum, the Registered Care Manager Network (RCMN), the Blackpool Providers Forum and the LCA lead on safeguarding. This is a powerful voice for the independent sector.

The LCA-facilitated RCMN continues to develop its identity and profile through small, safe-space, six-weekly meetings around Lancashire, feeding into the RCMN workshops at the annual Lancashire Care conference. LCA are looking towards some specific work around registered managers’ mental health and stress for 2019 following the Registered Manager workshop at the 2018 conference.

The Health and Social Care Partnership (HSCP) continues to be the forum for strategic dialogue between providers and health and social care commissioners in the Lancashire area. LCA continue to be a partner body on the Lancashire Safeguarding Adults Board (LSAB) and its subgroups.

LCA also continues to offer its excellent ‘Safe and Sure’ DBS service which went online in November 2018. As a registered body for criminal records, LCA helps ensure safe recruitment.

LCA is still learning how best to engage with the ‘Healthier Lancashire’ change programme for Lancashire and South Cumbria through the Regulated Care Sector Workstream (RCSW) and its subgroups on finances, quality and workforce. LCA’s core functions are to be an effective voice for independent providers and to provide support and leadership in the setting of a complex system undergoing substantial change.

Paul Simic, Chief Executive

To join LCA or the RCMN, to find out more about the work of the HSCP and the RCSW and to learn more about the LCA Board, contact Sarah Luton, email sarah.luton@lancashirecare.org.uk.

Lancashire Care Association
Centurion House, Centurion Way,
Leyland PR25 3GR
Tel: 01772 455574
Email: enquiries@lancashirecare.org.uk
Web: www.lancashirecare.org.uk

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you’re considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email. The results can also be saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service’s latest CQC inspection report and rating (see page 48), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the ‘Browsealoud’ function. Visit www.carechoices.co.uk
The Lancashire Learning Disability Consortium (LLDC) welcomes and supports the publication of the Lancashire Care Services Directory, which aims to publish a free Directory of information to the citizens of Lancashire.

Formed in April 2001, the LLDC exists to bring together provider organisations and citizens with an interest in services for people with a learning disability in Lancashire. There are presently 11 full-member organisations and ten affiliated members. Amongst the LLDC’s primary aims is to develop a collective, informed and knowledgeable voice. The LLDC shares information, experience and information for members’ mutual benefit and acts as a focal point for representation and consultation to commissioners regarding member issues.

Across the years, the LLDC has actively participated in, and been represented on, Partnership Boards, The Learning Disability County Quality Group, Co-Production Boards and The Social Care Partnership.

For more information on membership class and the purpose of the LLDC, please get in touch using the details below.

Sue Pemberton
Chair

Lancashire Learning Disability Consortium
Email: admin@lldc.org
Web: www.lldc.org

Helping you to stay independent

Services developed in partnership with the voluntary sector

Adult Social Care works with voluntary and community organisations to supply preventative care services. These are a vital form of support and help to maintain independence and social inclusion, and delay or avoid the need for more statutory interventions.

Examples include:

- day services, lunch clubs and social groups;
- befriending, visiting and telephone contact services;
- support schemes to help people being discharged from hospital;
- support for carers; and
- handyperson schemes.

Lancashire Care Navigation Service

The Care Navigation Service provides a free and impartial service to anyone in Lancashire over the age of 18 looking for safe personal care services that match their needs and requirements. The Care Navigation Service helps people find the right care services even if they have decided not to have an assessment.

Tel: 0300 123 6720
Email: carenavigation@lancashire.gov.uk

Blackburn with Darwen

Your Support, Your Choice is an online portal answering many questions you may have relating
to care and support needs, services and available options if you live in the area.

The portal contains a wealth of information, from staying independent to being a carer, financial information and details of services. Your Support, Your Choice can even find information according to your specific needs.

**Blackpool**
The FYI Directory has information about free and low-cost services available across Blackpool with details of provision from Blackpool Council Social Services. The site offers information on how to find care providers, services, things to do, safe and secure traders, health and wellbeing, safeguarding adults and more.

Tel: 01253 477592  
Web: www.fyidirectory.co.uk

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**Day care centres**
Many people can feel lonely or isolated without an opportunity to fill their days with meaningful activities. Research has shown that one way to alleviate loneliness and promote wellbeing and independence is to provide regular social contact and a focus for activities.

Day care centres give people the chance to change their routine, meet new people, take up an activity or receive specialist services such as chiropody or hairdressing. There is a wide variety around the county, catering for older people, people with mental health conditions, learning disabilities and dementia.

Centres can be as important for carers as those attending as the centres allow for a regular break from caring.

You can find local day opportunities by exploring:

**Blackburn with Darwen Your Support, Your Choice**  
Web: www.yoursupportyourchoice.org.uk

**Blackpool FYI Directory**  
Web: www.fyidirectory.co.uk

**Lancashire Well-being Directory**  
Web: www.lancashire.gov.uk/ACS/findextorg/wellbeingDir

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**Meals on wheels**
Some services are able to deliver frozen or freshly cooked meals to your home. Frozen meals can be delivered in bulk and kept in your freezer until required, while hot meals should be eaten immediately.

You may find a service by word of mouth or using the internet – your local library may be able to help here – or you can contact one of the services here.

**Care Network**  
Tel: 01254 507255  
Web: www.carenetwork.org.uk

**ICare Meals**  
Tel: 01942 820079  
Web: www.icarecuisine.co.uk

**The Meal Factory**  
Tel: 01254 447331  
Mob: 07452 984200  
Out-of-hours: 07534 998584  
Email: themealfactory1@gmail.com or info@themealfactory.co.uk  
Web: www.themealfactory.co.uk
How can Daily Living Aids keep you independent for longer in Lancashire?

Daily living aids allow you to perform a task easily and safely with little or no assistance. From making a hot drink to enabling easier access to your bath, we offer a wide range of products to help you everyday.

Medequip work with Lancashire County Council and the NHS to provide assistive living equipment in your area. Medequip also provide a retail service for those who wish to purchase or rent equipment themselves.

YOU CAN BUY DAILY LIVING AIDS ONLINE FROM MEDEQUIP’S ONLINE RETAIL STORE:

Manage At Home’s range of products are designed to promote independence at home and manage daily living more easily. We stock a wide selection of over 3,000 mobility and disability aids to help you stay safe and independent at home.

Shop online at: www.manageathome.co.uk

Medequip work with Millercare Mobility Specialists to provide a choice of retail shops in Lancashire.

Millercare
Mobility Specialists

Millercare
239 Blackpool Road
Deepdale
Preston PR1 6XD

01772 651888

With our range of 30,000 products, we’ll help find the right one for you!

Scooters
Recliner Chairs
Stairlifts
Bathlifts
Wheelchairs

Hoisting Equipment
Beds
Personal Care
Living Aids
Continence Care

Visit Our Showroom
Unit G4, Leyland Business Park, Centurion Way, Leyland, Lancashire, PR25 3GR
01772 286573

FREE DELIVERY
When you spend over £50.00

SELF HELP GUIDE
Find solutions to your problems

Find us on:

Call us or visit our website to request a free catalogue

www.medequip-uk.com

keeping people independent for longer
Adapting your home

To remain in your own home for as long as you would like, you should ensure that it is safe, secure and warm. Some forward planning to ensure that the garden doesn’t become a burden is also sensible. If you are not planning to move, think about adaptations that would make life easier now and later on.

Home Improvement Agencies (HIAs)

HIAs are local organisations funded and supported by local and central government. HIAs work professionally and sensitively with older and disabled homeowners, providing advice, support and assistance to help them repair, improve, maintain or adapt their homes to meet their changing needs.

Most HIAs provide three main services, including: information and advice on repairs or adaptations you may be considering – this usually entails a visit to your home and is often free; a handyperson service for small jobs and repairs – typically, the HIA will employ its own handypersons and charge you an hourly rate for their services; and a home adaptations service for more major works.

The HIA will work with you to specify the adaptations needed and will normally offer to get estimates from one or more of their regular contractors. Subject to your acceptance, the HIA will then offer to manage the works contract for you for an agreed fee.

HIAs may also be helpful if you are not sure whether you can afford the home repairs or adaptations you need. HIAs can advise on your eligibility for any grants and, if necessary, put you in touch with an independent financial adviser.

For further information about, and contact details for, local HIAs, visit [www.housingcare.org](http://www.housingcare.org) or contact your local council.

Blackpool – Care and Repair
Tel: 01253 476646
Email: care@repair@bch.co.uk
Web: [www.blackpool.gov.uk](http://www.blackpool.gov.uk) (search ‘care and repair’)

Chorley, Preston, South Ribble and West Lancashire – Preston Care and Repair
Tel: 01772 204096
Email: info@carerepair.org
Web: [www.carerepair.org](http://www.carerepair.org)

Fylde and Wyre – Care and Repair
Tel: 01253 887569
Email: careandrepair@wyre.gov.uk
Web: [www.wyre.gov.uk/careandrepair](http://www.wyre.gov.uk/careandrepair)

Hyndburn – Hyndburn Homewise
Tel: 01254 232249
Web: [www.hyndburnbc.gov.uk](http://www.hyndburnbc.gov.uk) (search ‘homewise’)

Lancaster – Lancaster Home Improvement Agency
Tel: 01524 582257
Email: hiaenquiries@lancaster.gov.uk

Pendle, Ribble Valley and Rossendale – Mosscare St Vincent’s
Tel: 0161 226 4211 or 0161 474 8340
Web: [www.msvhousing.co.uk](http://www.msvhousing.co.uk)
Making life easier at home

If you’re having difficulties with everyday tasks at home, these simple solutions could make life easier and keep you independent. These are a starting point; other solutions are available which might better suit your needs.

Finding it difficult to **get in and out of chairs**? Try putting a piece of hard board under the seat base. Alternatively, buy chair raisers, a higher chair or an electric riser chair. Also try taking regular gentle exercise.

If you can’t **reach your windows**, could you move furniture out of the way? Ask someone to help if you need to move heavy furniture. There are also tools for opening and closing windows.

Struggling to **keep warm/cool**? Consider a fan or heater. Is your house insulated? Are there any draughts? You may also be eligible for the winter fuel payment from the Government. Visit [www.gov.uk/winter-fuel-payment](http://www.gov.uk/winter-fuel-payment)

If you have trouble **using light switches**, think about replacing your switches for ones that are easier to use. Consider handi-plugs or light switch toggles, or there’s even technology available so that you can turn your lights on and off using speech.

Use subtitles if you **can’t hear the TV**, or buy wireless headphones. Do you need a hearing aid? Request an assessment from your council.

Do you **forget to take your tablets**? Try making a note of when you’ve taken them, or buy an automatic pill dispenser or pill box. If you struggle to open your medicine, you can ask your pharmacist for advice on alternative packaging that could make it easier for you.

Can you **reach everything in your cupboards**? If not, try a handi-reacher or rearrange your kitchen so the things you use most are within easy reach.

If you are having **problems with preparing food**, consider buying ready-chopped options or try a chopping board with spikes. There are also long-handled pans, teapot tippers and lid grippers that could help. Palm-held vegetable peelers or a food processor might be a solution and meal delivery services are also available.

Is **eating and drinking becoming difficult**? Large handled cutlery could help, or non-slip mats for the table. Lightweight cups and mugs with two handles could also be a solution.

**Using taps** can be made easier by fitting tap turners. You could also consider changing to lever-style taps which might be easier for you to use.
If **moving whilst in bed** is a problem, have you thought about using an over-bed pole? You might also want to buy a pillow raiser or change your bedding so it’s lighter.

Is it becoming **difficult to get dressed**? If so, specially adapted clothing is available, or you could buy a long-handled shoe horn, a dressing stick or a button hook. If you are having a lot of difficulty, consider home support, see page 19.

Clocks are available with large numbers or lights if you **can’t read the time** in bed. You can also buy clocks that speak the time.

If you are **finding it harder to read in bed**, consider an e-reader that allows you to change the font size. Some also have integrated lights. Look for bedside lamps with a step-on or button switch if yours are difficult to use.

**Do you struggle to get in and out of bed?**
You could learn new ways of moving around, purchase a leg lifter or a hoist or install grab rails for support. Seek advice about these options. If the bed is the issue, you could buy an electric adjustable bed or raise the bed to the right height.

If it’s **hard to hold your toothbrush**, try a toothbrush gripper. You might also benefit from having an electric toothbrush or sitting on a stool while brushing your teeth.

You might like to buy a raised toilet seat, or a seat with a built in support frame if it’s **hard to use your toilet**. Flush lever extensions are also available.

Has it become more **difficult to wash**? Items are available, like long-handled sponges and flannel straps. You could also consider a slip resistant bath mat, grab rails, a half step to help you get in and out of the bath or a bath or shower seat. Tap turners can also be used in the bathroom.

For more information on technology that could make your life easier, contact your council for an assessment. They might refer you to an occupational therapist (OT) or you could contact an OT privately. Search online for OTs near you.

**Adult Social Care**
See page 4 for Blackburn with Darwin Borough Council, Blackpool Council and Lancashire County Council contact details.
Our personal pendant alarm helps hundreds of people live independently in their own homes every day.

Progress Lifeline offers remote monitoring in your home and emergency personal assistance 24 hours a day, 365 days of the year to help to make your life easier, safer and more comfortable. We can help support you to stay in your own home for longer and also provide much-welcomed reassurance and peace of mind, not only to yourself but also to your family, friends and carers.

Get in touch
For more information call today on 03333 204999 or email lifeline@progressgroup.org.uk (please quote ‘LCSD’)

www.progresslifeline.org.uk
www.facebook.com/ProgressLifeline

Progress Lifeline is an easy-to-use personal alarm system that can enable you to remain independent and more confident in your own home. Prices start from £3.60 per week.

SEARCH FOR CARE IN YOUR AREA

With so many providers to choose from, where do you start?

- Find care providers quickly and easily
- Search by location and care need
- Information on care quality
- Links to inspection reports
- Additional information, photos and web links
- Brochure requests

www.carechoices.co.uk
Specialist equipment

There is a range of equipment available to make life easier and to improve safety and independence in the home, such as stair rails, raised toilet seats and shower stools. These items are often referred to as ‘simple aids for daily living’.

The Disabled Living Foundation (DLF) provides a quick and easy to use online guided advice service called AskSARA, which can help anyone who finds that they have difficulties with everyday tasks.

Visit www.asksara.org.uk to learn more about possible solutions or see pages 10 to 11. Once you have identified equipment that might help with your support needs, use the checklist on page 14 to make sure it’s right for you.

Telecare

Telecare is equipment that can detect falls, inactivity, smoke, flooding, gas or extreme temperatures in the home. Sensors, when activated, will connect to a response centre where trained operators will contact the individual through their home unit. Operators will take the most appropriate action, such as contacting a nominated responder, family member, carer, neighbour, doctor or the emergency services.

Telecare can allow users to regain confidence in their homes and remain independent. Relatives and carers are also reassured, safe in the knowledge that should an incident occur, they will know about it.

Some devices can also help monitor particular health conditions and reduce the need for hospital admission.

You can buy telecare and assistive technology from private companies and organisations or, if you’re eligible through an assessment (see page 15), your local council may be able to provide it for you.

Blackburn with Darwen
Adult Social Care
Tel: 01254 587547

Age UK personal alarms
Tel: 0800 011 3846

Blackpool
Vitaline
Tel: 01253 477678
Email: vitaline@blackpool.gov.uk
Web: www.vitaline.org.uk

Lancaster, Wyre, Fylde, Preston, South Ribble and Chorley
Progress Lifeline
Tel: 01772 678910
Web: www.progresslifeline.org.uk

West Lancashire
Home Care Link
Tel: 0800 566 666 or 01695 585224
Email: hcl.operators@westlancs.gov.uk
Assistive technology checklist

We suggest you consider the following questions before buying any assistive technology. If you are in any doubt about what technology might help meet your needs, you can contact your council or visit www.asksara.org.uk

You can download and print this checklist at www.carechoices.co.uk/checklists

### Suitability

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
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<tbody>
<tr>
<td>Does the equipment support your specific needs?</td>
<td></td>
</tr>
<tr>
<td>Are you willing to use it?</td>
<td></td>
</tr>
<tr>
<td>Will it fit into your everyday life and routine?</td>
<td></td>
</tr>
<tr>
<td>Have you tried a demo of the equipment?</td>
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<tr>
<td>Do you understand what the equipment is for?</td>
<td></td>
</tr>
<tr>
<td>Do you need to take it with you when you leave the house? Is it transportable?</td>
<td></td>
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<tr>
<td>Does the equipment have any limitations that would make it unsuitable for you?</td>
<td></td>
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<tr>
<td>Will it work alongside any assistive technology you already have?</td>
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</tbody>
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### Usability

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<tr>
<th>Question</th>
<th>Answer</th>
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<tbody>
<tr>
<td>Is a simpler piece of equipment available, e.g. a pill case rather than an automated pill dispenser?</td>
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<tr>
<td>Does the equipment need a plug socket, and will its wire cause a trip hazard?</td>
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<tr>
<td>Is it easy to use? Can you read/hear it clearly and are any buttons big enough for you?</td>
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<tr>
<td>Are you able to use it? Are there any aspects you don’t understand?</td>
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<tr>
<td>Is it portable?</td>
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### Reliability

<table>
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<tr>
<th>Question</th>
<th>Answer</th>
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<tr>
<td>Will it work if you have pets or live with other people, e.g. could someone else set off a sensor alarm by accident?</td>
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</tr>
<tr>
<td>Have you read reviews of the particular piece of equipment you are looking at? Consider these before making your purchase.</td>
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<tr>
<td>Can you speak to someone who already uses it?</td>
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<tr>
<td>Does it require batteries? Find out how often they will need changing and whether the equipment will remind you to do this.</td>
<td></td>
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<tr>
<td>Is it durable? If you might drop it, is it likely to break?</td>
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</table>

### Cost

<table>
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<tr>
<th>Question</th>
<th>Answer</th>
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<tbody>
<tr>
<td>Do you know how much it costs?</td>
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<tr>
<td>Will you need to pay a monthly charge?</td>
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<tr>
<td>Are there alternative solutions that might be free?</td>
<td></td>
</tr>
<tr>
<td>Is there a cost associated with servicing the equipment?</td>
<td></td>
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</tbody>
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### Notes

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Support from your local council

The way councils provide services to eligible adults and their carers is called personalisation. This term is used to describe a number of ways in which eligible adults can receive a mixture of local authority and government money to pay for the care services they need without direct council involvement. If you approach your local council for social care support, your needs and finances will be assessed. If you have a carer, they can be involved and have their needs assessed too.

Your assessment

If you appear to have care or support needs, you have the legal right to an assessment of your care needs and finances. Councils are statutorily obliged to provide this to you, regardless of whether you access their services. The assessment (which is free) will consider:

- how you can best be supported to live as independently as possible;
- your home and how you are coping in it;
- your emotional wellbeing;
- your diet; and
- any health and medical treatments you need.

You will need to contact your local Adult Social Care department to arrange an assessment. See page 4.

Once your local Adult Social Care department understands your care and financial needs, the next stage is to determine what services you may be eligible for and who will pay for them. Your local council will give you more information on eligibility and the national eligibility criteria it uses at the time of your assessment.

Information on paying for care can be found on page 22 if you are receiving home care and page 44 if you are moving into a care home.

Personal Budgets

If you are eligible for support from your local council, you may be given a Personal Budget.

A Personal Budget is the amount of money that your local council calculates it will cost to meet the support needs of eligible people. If you are eligible for a Personal Budget, the actual amount you receive will depend on your eligible needs and your finances. The money should be spent in line with a support plan that has been agreed by both you and your local council and can be either a full or a partial contribution to such costs. You may also choose to pay for additional support on top of the budget. Any eventual contractual agreement for services is between you and your care provider, not your local council.

If you are eligible, a Personal Budget may be taken:

- by way of an account held and managed by your local council in line with your wishes; or
- as a mixture of the above.

Direct Payments can only be used to pay for the care and support agreed in your care and support plan.

Managing a Direct Payment

If you are eligible for a Direct Payment from your local Adult Social Care department, you can contact Salvere to help you to manage this. Salvere can help you to organise, buy and manage the care and services you need, including building your own support plan and helping you to employ personal assistants.

Tel: 0300 303 3064
Email: contactus@salvere.co.uk
Web: www.salvere.co.uk
Assessments from hospital

If you have been admitted to hospital and you might need care on discharge, you may be referred to the discharge team for an assessment, which will take place on the ward. The team may be made up of social workers, carers’ officers, mental health workers and housing officers.

Whatever services you need on discharge, your local Adult Social Care department will work with you, your family and carers to either restart services already in place prior to admission or to provide the appropriate services if you are eligible.

Sometimes interim care packages are set up to facilitate your discharge and you will be reassessed by a community social worker within four to six weeks.

Reablement

Reablement is an intensive short-term service that helps people regain skills and confidence, for example, after a fall or hospital stay. You may need to have an assessment of your care needs to decide whether you are eligible. If you are eligible, a reablement worker will support you for a limited period, usually around two to three weeks. The actual length of the reablement depends on your needs and progress towards your goals.

Reablement helps people to learn or re-learn daily living skills. It is not about doing things for you, it’s about giving you the skills and confidence to do things for yourself. It can also mean that you do not start to depend on support that could cost you money. For example, a reablement worker could help you regain your confidence following a fall or provide support that enables you to prepare a meal if there has been a change in circumstances that means you need to cook. Reablement workers may also identify pieces of equipment that could support you to regain or maintain your independence for as long as you can.

Speak to your GP, hospital staff or local Adult Social Care department if you think you might benefit from reablement. These people can put you in touch with the right services if it is felt that reablement will help you.

Intermediate care

This aims to give recovery and rehabilitation support to help people regain their independence when they come out of hospital or, just as importantly, prevent them going unnecessarily into hospital.

Intermediate care can be provided in your own home or in a care home, depending on local policy and your specific needs. It can be provided by care staff, occupational therapy and physiotherapy, with additional support provided by the local GP surgery, social workers and community nurses. This combined resource helps people to regain their independence and feel confident in their ability to manage for themselves with any necessary additional support.

Intermediate care, including any care home fees where relevant, is provided by the NHS and is free. It is usually limited to a maximum of six weeks.

If, after this, you have ongoing care or support needs, your local council will conduct an assessment and may help you to arrange any services you might need. There may be a charge for these services.

NHS Continuing Healthcare

NHS Continuing Healthcare is a package of continuing care that is arranged and funded solely by the NHS. This is free of charge, wherever it is delivered. NHS Continuing Healthcare support may be provided in a care home or care home with nursing or in a person’s own home.

People eligible for NHS Continuing Healthcare will have been assessed to have a ‘primary health need’ and are likely to have complex medical needs and substantial or intense ongoing care needs.

See page 45 for more information.
Personal health budgets

A personal health budget is an amount of money to support a person’s identified health needs. It is planned and agreed between the person and their local NHS team.

The aim is to enable people with long-term conditions and disabilities to have greater choice, flexibility and control over the healthcare and support they receive.

Services for carers

Who is a carer?

Carers regularly look after, help or support someone who wouldn’t be able to manage everyday life without their help. A carer doesn’t have to be living with the person they care for, and the help the carer gives doesn’t have to be physical. The carer may be caring for a partner, another relative, a friend or a neighbour. For example, it may be someone who:

- is over 60;
- is living with dementia;
- has a physical or learning disability or a mental health condition;
- has sight, hearing or communication difficulties;
- has a long-term health condition; or
- misuses drugs or alcohol.

The carer may be helping with:

- personal care, such as washing and dressing;
- going to the toilet or dealing with incontinence;
- eating or taking medicines;
- getting about at home or outside;
- practical help at home and keeping someone company; or
- emotional support or communicating.

Having a carers’ assessment

Anyone who provides, or intends to provide, regular unpaid support to someone who could not manage without their support has the right to have their own needs assessed, even if the person they care for has refused support services or an assessment of their own needs.

A carers’ assessment is an opportunity for people to tell their local council what they need as a carer, and to find out what support might be available.

The assessment is an essential first step for carers to get the support they may need. It looks at:

- the care the carer provides and how this affects their life;
- any support they are getting now and what else would help; and
- what they would like their support to achieve.

The assessment can also give lots of information about other services that might help, and other ideas for support. The carer’s assessment will show if the carer qualifies for support from their local Adult Social Care department.

Carers’ Personal Budgets

The carers’ Personal Budget is a single payment that can be used towards the cost of something specific that will support carers in their role. For example, it could be used for leisure activities, education or training, or just to take a short break from caring.

When Adult Social Care considers a carers’ Personal Budget, it gives priority to situations where there is a significant risk of the carer not being able to continue to provide care if they don’t get some support. The amount a carer could get depends on their needs identified by their carer’s assessment. The money is not taxed, and it will not affect any benefits.
Respite at home

Home-based respite services give carers a break from their caring responsibilities. A care worker can come in to look after the person being cared for, so the carer can have some time to themselves. The breaks could be regular or just when needed.

Respite at home is considered to be a service for the person who is being cared for. If the person being cared for has a Personal Budget for their own needs (see page 15) they could use that money to pay for it.

A financial assessment of the person being cared for will confirm whether they need to pay towards the cost of this service.

Benefits

Carers may want to explore whether they are entitled to Carer’s Allowance – currently £64.60 per week but this may change over the lifetime of this Directory.

Carers may also qualify for Carer’s Premium or Carer’s Credit depending on their eligibility. The Government’s website, www.gov.uk has more information on benefits, including carers’ benefits. Alternatively, contact a local carers’ organisation which may be able to help undertake a benefit check.

You can find out more about the organisations supporting carers in Lancashire by exploring:

**Blackburn with Darwen Your Support, Your Choice**
Web: [www.yoursupportyourchoice.org.uk](http://www.yoursupportyourchoice.org.uk)

**Blackpool FYI Directory**
Web: [www.fyidirectory.co.uk](http://www.fyidirectory.co.uk)

**Lancashire Well-being Directory**
Web: [www.lancashire.gov.uk/ACS/findextorg/wellbeingDir](http://www.lancashire.gov.uk/ACS/findextorg/wellbeingDir)

**Useful contacts**

**Blackburn with Darwen Carers’ Service**
Bringing carers and the carers’ service together as expert partners to ensure carers’ needs, wishes and feelings are understood.
Kingsway, Greenhurst Place, Blackburn BB2 1NA
Tel: 01254 688440
Email: [office@bwdcarers.org.uk](mailto:office@bwdcarers.org.uk)
Web: [www.bwdcarers.org.uk](http://www.bwdcarers.org.uk)

**Blackpool Carers Centre**
Provides courses, groups and clubs, counselling, general information and support, as well as a young carers’ service.
Beaverbrooks House, 147 Newton Drive, Blackpool FY3 8LZ • Tel: [01253 393748](tel:01253393748)
Email: [admin@blackpoolcarers.org](mailto:admin@blackpoolcarers.org)
Web: [www.blackpoolcarers.org](http://www.blackpoolcarers.org)

**Burnley, Pendle and Rossendale Council for Voluntary Service**
Provides a wide range of support to young carers of someone with a mental health condition and/or a substance misuse problem in Burnley, Pendle and Rossendale. Represents the interests of the voluntary, community and faith sector on numerous local, regional and national bodies.
62-64 Yorkshire Street, Burnley BB11 3BT
Tel: [01282 433740](tel:01282433740) • Email: [info@bprcvs.co.uk](mailto:info@bprcvs.co.uk)
Web: [www.bprcvs.co.uk](http://www.bprcvs.co.uk)

**Carers Link Lancashire**
Provides a wide range of support including information, training, a listening ear and the opportunity to ensure that carers’ voices and views are heard.
54-56 Blackburn Road, Accrington BB5 1LE
Tel: [0345 688 7113](tel:03456887113)
Email: [info@carerslinklancashire.co.uk](mailto:info@carerslinklancashire.co.uk)
Web: [www.carerslinklancashire.co.uk](http://www.carerslinklancashire.co.uk)

**N-Compass**
Operates across Lancashire to make a positive difference and enhance life opportunities for adults and young people disadvantaged by disability, physical/mental illness, age or social exclusion. It also offers carers’ services.
Edward VII Quay, Navigation Way, Ashton on Ribble, Preston PR2 2YF • Tel: [0345 013 8208](tel:03450138208)
Email: [admin@ncompassnorthwest.co.uk](mailto:admin@ncompassnorthwest.co.uk)
Web: [www.ncompassnorthwest.co.uk](http://www.ncompassnorthwest.co.uk)
Resource for those supporting disabled children

My Family, Our Needs is an online resource providing impartial information for parents, carers and practitioners supporting children from birth to 25 years with additional needs.

As well as guidance, policy and signposting, there is a lifestyle section for parents covering topics such as health and wellbeing, work, family and relationships.

Visit www.myfamilyourneeds.co.uk

Care in your own home

Carefully chosen home care with a good quality provider is an excellent way to retain your freedom and independence, whilst getting the help you need to stay happy and safe. It can offer the opportunity to stay at home, in your own familiar surroundings, and to retain a quality of life you might have feared lost.

Why choose home care?
Reasons for choosing home care can vary.
Sometimes after a stay in hospital, someone might find they need some help whilst they recuperate. Others can find that a long-term condition or disability means they can no longer cope and they need a bit of help.

After a stay in hospital someone may carry out an assessment of your situation to see if home care will benefit you. You and your family will be fully involved in looking at what will suit you best if you’d like them to be.

Alternatively, you or those close to you might notice changes in your ability to manage the day-to-day things you normally cope with easily, like preparing meals or looking after yourself. If this happens, contacting your local Adult Social Care department is a good first step towards finding help.

How home care can help you
The level of home care provided can be tailored to meet your needs – from a visit once a day to a much greater amount of support.

Even those with quite significant and debilitating medical conditions can get skilled personal care that can enable them to stay in their own homes. Some agencies will provide live-in care, where a care worker will stay with you at home to support you throughout the day and night.

A list of all home care agencies operating in Lancashire starts on page 24.

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you’re considering? Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information. You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by email or saved and emailed to others.

The website includes detailed information for each care provider, including the address, phone number and the service’s latest CQC inspection report and rating (see page 48), indicating the quality of care provided.

You can also view an electronic version of this Directory on the site and have it read to you by using the ‘Browsealoud’ function. Visit www.carechoices.co.uk

The Care Quality Commission (www.cqc.org.uk) is responsible for checking that any care provided meets essential standards of quality and safety. Further information is on page 48.
The United Kingdom Homecare Association (UKHCA) requires its members to comply with a code of practice. This code includes a commitment to treat customers with dignity and respect and operate at a level above the legal minimum required in legislation.

Social care regulations do not apply to cleaners, handymen or gardeners. However, some home care agencies are increasingly providing staff who can help meet these needs too.

The benefits of using a regulated agency include:
- assessing your care needs and tailoring a plan to meet those needs;
- advertising, interviewing and screening suitability of workers;
- arranging necessary insurance cover;
- providing training and development for care workers;
- managing workers’ pay, including compliance with the National Minimum Wage;
- managing employment relationships, including sickness, absence and disciplinary matters; and
- managing health and safety issues.

Living with dementia at home

If you are concerned about persistent forgetfulness or memory difficulties, it is important to consult a GP. GPs can undertake an initial examination and refer you to a memory clinic for further investigation if necessary. The various types of support available to you and your carer are likely to involve NHS services, your local Adult Social Care department and voluntary agencies. Some examples of services and support to help people living with dementia include:
- specialist day centres;
- respite care or short breaks;
- assistive technology and community alarms;
- home care;
- meals at home;
- community equipment;
- extra care sheltered housing; and
- carers’ support groups.

Family support

If you know someone who is worried about their memory, encourage them to visit their GP.

The more support you can give someone, the better life with dementia can be, especially in the early years.

Focus on what the person can do, not what they cannot do, help with little errands or with cooking, listen to the person with dementia, and find out more about the condition.

When someone is living with dementia, they need:
- support to live their life;
- reassurance that they are still valued and that their feelings matter;
- freedom from as much external stress as possible; and
- appropriate activities and stimulation to help them to remain alert and motivated for as long as possible.
Dementia Friends

People with dementia sometimes need a helping hand to go about their daily lives and feel included in their local community.

Dementia Friends is giving people an understanding of dementia and the small things they can do that can make a difference to people living with dementia – from helping someone find the right bus to spreading the word about dementia. See www.dementiafriends.org.uk for further information.

Respite care

Spouses, partners and relatives who care for a person with dementia may require a break from their caring responsibilities. This is known as ‘respite care’ and may be a regular break of a few hours a week or a period of a few weeks. It may be planned or be required in an emergency and can involve the person with dementia attending a day centre or a care worker visiting the person’s home to enable the carer to have a break. Contact your local council to see if you are eligible for support with arranging these services, see page 15 for information on assessments.

Care at home

It can often be best for a person with dementia to stay living in their own home for as long as possible. This may mean that they require some support services at home. The person living with dementia will respond best to the same care staff who know them well. Continuity of care can be provided by either care agencies or carers employed directly by the person or his or her family.

Specialist dementia day centres

A good day care service will be able to offer a range of activities and support that will enable the person with dementia to retain skills and remain part of their local community.

Activities may include outings, entertainment, personal care, meals, hairdressing and support for carers.

Specialist day centres for people with dementia should be organised and run with their needs in mind, aiming to build on their strengths and abilities.

Attendance at day centres can be offered from just a few hours a week to a number of days. Contact your local council or your local Alzheimer’s Society office for more details, see ‘Useful local contacts’ on page 79.

Alzheimer’s Society

This leading charity works to improve the quality of life of people affected by dementia. If you have concerns about any form of dementia, please contact your local office for information and support and access to local services. See page 79 for contact details.

Alzheimer’s Society’s National Dementia Helpline is available on 0300 222 1122 and can provide information, support, guidance and signposting to other appropriate organisations. The Helpline is open from 9.00am to 8.00pm, Monday to Wednesday; 9.00am to 5.00pm, Thursday and Friday; and 10.00am to 4.00pm, Saturday and Sunday.

For more information on care homes for people with dementia, see page 42.
Paying for care in your home

Councils provide upfront information on how much people can expect to pay for home care and how charges are worked out. This information must be made available when a needs assessment is carried out. Written confirmation of how the charge has been calculated must be provided after a financial assessment.

If you have more than £23,250 in savings or capital, you will have to pay the full cost of your care. The value of your home is not counted when working out charges for non-residential care. If you have more than £23,250, you should tell your local Adult Social Care department when your savings are likely to fall below this amount.

Councils calculate charges in accordance with national eligibility criteria set by the Government. This ensures people are only required to pay what they can afford, taking into account capital, income and expenditure.

Your assessment looks at how much money you have coming in, gives an allowance (set by the Government) for everyday living expenses and makes allowance for disability-related expenditure. This is the extra amount you spend as a result of your disability or illness. Your local Adult Social Care department can help you to identify these costs.

The department will also carry out a full benefit check and, if you want them to, assist you with claiming your full entitlement.

Figures mentioned here may change over the lifetime of this Directory.

Non-means tested care and support

Care provided by the NHS is free; for example, services provided by a community or district nurse. Some people do not have to pay towards care services. For example, aftercare services provided under section 117 of the Mental Health Act are free of charge.

If you need care or support you may be eligible to claim Attendance Allowance (AA), or Personal Independence Payments (PIP). AA and PIP are non-means tested benefits. Provided you are eligible, you can receive AA or PIP regardless of how much income or capital you have. AA is payable to people over the age of 65 and PIP to those aged 16 to 64.

There are different rates that can be awarded, dependent on the level and type of help you need. These can be found at www.gov.uk

Other ways to fund your care and support

It is important to seek independent financial advice if you are paying for your own care and support. There are independent financial advisers that focus specifically on care funding advice, often referred to as specialist care fees advisers. These advisers are regulated by the Financial Conduct Authority (FCA) and must stick to a code of conduct and ethics and take shared responsibility for the suitability of any recommended product.

The Money Advice Service
A free and impartial money advice service set up by the Government. • Tel: 0800 138 7777
Web: www.moneyadviceservice.org.uk

The Society of Later Life Advisers (SOLLA)
Aims to assist consumers and their families in finding trusted, accredited financial advisers who understand financial needs in later life.
Web: www.societyoflaterlifeadvisers.co.uk

Further information on paying for care can be found beginning on page 44.
Home care agency checklist

Agency 1

Agency 2

Agency 3

<table>
<thead>
<tr>
<th>Fees per week</th>
<th>Quality rating*</th>
</tr>
</thead>
<tbody>
<tr>
<td>£</td>
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</table>

We suggest that you have paper with you when speaking with home care agencies so you can make notes. You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists).

### About the agency

How long has the agency been operating? □ □ □

How long are staff allocated per visit? □ □ □

Can you contact the agency in an emergency or outside office hours? □ □ □

Does the agency have experience with your specific needs? □ □ □

### Staff

Are you likely to be visited by different staff each day? □ □ □

Are all staff checked with the Disclosure and Barring Service? □ □ □

Will you be notified in advance if your care worker is on holiday or sick? □ □ □

Are staff matched to you specifically, based on your needs and preferences? □ □ □

Can you meet your care worker(s) before they start? □ □ □

Does the agency have both male and female staff? □ □ □

### Accommodating your needs

Can the agency accommodate your needs if they increase? Ask about the process for this. □ □ □

Does the agency have a training scheme in place? □ □ □

Are all staff trained to a certain level? □ □ □

Are staff able to help with administering medication if required? □ □ □

Is there a way for staff to communicate with each other about the support they provide when they visit you? How? □ □ □

### Regulation

Will your support plan be reviewed at regular intervals? □ □ □

Can you see the agency’s contract terms? □ □ □

Can you lodge a complaint easily? □ □ □

Are complaints dealt with quickly? □ □ □

Can you see a copy of the agency’s CQC registration certificate and quality rating? □ □ □

### Notes

*See page 48.

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care.
## Home care providers

### Blackburn with Darwen home care providers

<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
</tr>
</thead>
<tbody>
<tr>
<td>OP</td>
<td>Older people (65+)</td>
</tr>
<tr>
<td>D</td>
<td>Dementia</td>
</tr>
<tr>
<td>PD</td>
<td>Physical disability</td>
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<tr>
<td>LDA</td>
<td>Learning disability, autism</td>
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<tr>
<td>MH</td>
<td>Mental health</td>
</tr>
<tr>
<td>SI</td>
<td>Sensory impairment</td>
</tr>
<tr>
<td>YA</td>
<td>Younger adults</td>
</tr>
<tr>
<td>AD</td>
<td>People who misuse alcohol or drugs</td>
</tr>
</tbody>
</table>

### Home care providers

- **Allcare Nurses Agency Ltd**
  - Blackburn
  - Tel: 01254 682200
  - User Bands: OP PD LDA MH SI YA

- **Beardwood Homecare**
  - Blackburn
  - Tel: 07963 708789
  - User Bands: OP D MH YA

- **Blackburn With Darwen Borough Council**
  - Domiciliary Care
  - Blackburn
  - Tel: 01254 585932
  - User Bands: OP PD LDA MH SI AD

- **Choice Care**
  - Blackburn
  - Tel: 01254 504905
  - User Bands: OP D PD LDA MH SI YA AD

- **Creative Support Ltd – Blackburn Service**
  - Blackburn
  - Tel: 01254 583754
  - User Bands: LDA

- **Domiciliary Support Services for Children and Young People**
  - Blackburn
  - Tel: 01254 666760
  - User Bands: PD LDA SI

- **Freedom Supported Living Registered Office**
  - Darwen
  - Tel: 01254 760121
  - User Bands: OP PD LDA MH SI YA

- **Grantham Street**
  - Blackburn
  - Tel: 01254 668834
  - User Bands: PD LDA

- **Guardian Homecare (Blackburn)**
  - Darwen
  - Tel: 01254 781020
  - User Bands: OP D PD LDA YA AD

- **Home Care For You Ltd Blackburn**
  - Blackburn
  - Tel: 01254 663414
  - User Bands: OP D PD LDA MH SI YA AD

- **Home First Service**
  - Blackburn
  - Tel: 01254 585150
  - User Bands: OP D PD LDA MH SI YA AD

- **Home Instead East Lancashire Ltd**
  - Blackburn
  - Tel: 01254 471992
  - User Bands: OP D PD LDA MH SI YA

- **Homecare (Mellor) Ltd**
  - Blackburn
  - Tel: 01254 689981
  - User Bands: OP D PD LDA MH SI YA AD

- **I Care GB Ltd**
  - Blackburn
  - Tel: 01254 583624
  - User Bands: OP D PD LDA MH SI

- **ICare Solutions Lancashire**
  - Darwen
  - Tel: 01618 820404
  - User Bands: OP D PD LDA MH

- **Kare Plus Burnley**
  - Blackburn
  - Tel: 01282 570777
  - User Bands: OP D YA

- **Nightingales Home Care**
  - Darwen
  - Tel: 01254 771574
  - User Bands: OP PD LDA MH

- **Olive Tree Domiciliary Services Ltd**
  - Blackburn
  - Tel: 01254 674295
  - User Bands: OP LDA

- **Paramount Care & Safety Ltd**
  - Blackburn
  - Tel: 01254 661738
  - User Bands: OP D PD LDA MH SI YA AD

- **Prestige Nursing East Lancs**
  - Blackburn
  - Tel: 01254 841763
  - User Bands: OP D PD LDA MH SI YA AD

- **Ribble Homecare**
  - Blackburn
  - Tel: 01254 402070
  - User Bands: OP D PD YA

- **RNID Action On Hearing Loss**
  - Apollo House
  - Blackburn
  - Tel: 0333 240 5659
  - User Bands: OP PD LDA MH SI YA

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Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area.
Blackburn with Darwen home care providers continued

Select Support Partnerships Ltd – Blackburn
Blackburn
Tel: 01254 676565  OP PD LDA MH YA AD

Supported Homes Ltd – 1 Emerald Close
Blackburn
Tel: 01254 582611  OP MH YA AD

Blackpool home care providers

Baxter Life Care Ltd
Blackpool
Tel: 01253 486686  OP D PD LDA MH SI YA AD

Blackpool North, Cleveleys and Fleetwood
Home Instead
Blackpool
Tel: 01253 200770  OP D PD LDA SI

Bluebell Court
Blackpool
Tel: 01253 691343  MH

Cherish UK Ltd
Blackpool
Tel: 01253 766888  OP D PD LDA MH SI

Creative Support – Blackpool Service (Learning Disabilities)
Blackpool
Tel: 01253 751478  LDA MH

Guardian Homecare (Blackpool)
Blackpool
Tel: 01253 400636  OP D PD LDA MH YA AD

Holidays with Care Ltd
Blackpool
Tel: 01253 341218  OP D PD LDA SI

Homecare For You Blackpool
Blackpool
Tel: 01253 766693  OP D LDA MH SI YA

I Care (GB) Ltd
Blackpool
Tel: 01253 508277  OP D PD MH

Kare Plus Blackpool
Blackpool
Tel: 01253 978969  OP D PD LDA MH SI YA

Micah Community Care
Thornton Cleveleys
Tel: 01253 358461  OP D PD MH SI

Napier Homecare Services Ltd
Blackpool
Tel: 01253 403047  OP D PD LDA MH SI YA

New Victoria Nursing Home
Blackpool
Tel: 01253 621043  OP D PD MH YA

Phoenix Centre, The
Blackpool
Tel: 01253 477841  OP D PD LDA MH YA AD

Preferred Care
Blackpool
Tel: 01253 357727  OP D PD SI YA

Routes Healthcare DCA
Blackpool
Tel: 01253 922128  OP D PD LDA MH

Safehands Care Ltd
Blackpool
Tel: 01253 407903  OP D PD LDA MH SI AD

Synergy Home Care – Blackpool
Blackpool
Tel: 01253 592400  OP D PD LDA MH YA

Transitions Care Fylde
Blackpool
Tel: 07939 171732  OP D PD LDA MH SI

United Response – Fylde Coast Supported Living
Blackpool
Tel: 01253 340569  LDA MH

Waves Supported Lives Ltd
Blackpool
Tel: 01253 978550  PD LDA SI YA

Visit www.carechoices.co.uk for further assistance with your search for care
# Lancashire Home Care Providers

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</tbody>
</table>

### 1 Homecare
Preston  
Tel: 01772 301800  
**OP PD LDA MH SI YA AD**

### 1st For Care (GB) Ltd
Lancaster  
Tel: 01524 380294  
**OP PD**

### 360 Degrees Health Care and Rehabilitation Services Ltd
Nelson  
Tel: 01282 614888  
**OP PD LDA MH SI YA**

### A Family’s Best Friend
Morecambe  
Tel: 07950 870131  
**OP PD LDA SI**

### Abbeycroft Residential Care Home
Rossendale  
Tel: 01706 225582  
**Advert page 74**  
**OP D PD MH**

### Ability 2 Achieve Ltd
Preston  
Tel: 01772 310122  
**PD LDA MH SI YA**

### Adore Home Care Ltd
Nelson  
Tel: 07720 980352  
**OP PD MH SI YA**

### Advanced Home Care Ltd
Preston  
Tel: 01772 367370  
**OP PD LDA MH SI YA AD**

### Affinity Supporting People Ltd
Accrington  
Tel: 01254 304500  
**PD LDA MH SI YA**

### Age UK Lancashire – Footcare Service
Chorley  
Tel: 0300 303 1234  
**OP**

### Airedale Homecare
Morecambe  
Tel: 01524 417405  
**OP**

### All About You Care Services Ltd
Poulton-le-Fylde  
Tel: 01253 899982  
**OP PD LDA MH SI YA AD**

### All Aspects Health and Social Care
Preston  
Tel: 07801 293315  
**OP PD LDA MH**

### Allied Healthcare Burnley
Burnley  
Tel: 01282 427438  
**OP PD LDA MH SI YA AD**

### Allied Healthcare Lancaster
Lancaster  
Tel: 0800 542 1078  
**OP PD LDA MH YA**

### Allied Healthcare Ormskirk
Ormskirk  
Tel: 01695 571991  
**OP PD LDA MH YA**

### Alpha Community Care Ltd
Burnley  
Tel: 01282 455205  
**OP PD LDA MH SI YA**

### Alston Lodge Community Care Ltd
Preston  
Tel: 01772 783290  
**OP**

### Alternative Futures Group Ltd – Lancashire Branch Office
Burnley  
Tel: 01282 421200  
**OP PD LDA MH SI YA**

### Ambito Community Services Lancashire
Preston  
Tel: 07875 952188  
**OP PD LDA YA**

### Angels Community Support Services
Lytham St Annes  
Tel: 07966 989801  
**OP**

### Angels Domiciliary Care Services
Chorley  
Tel: 07447 225406  
**OP PD LDA YA**

### ARC Community Care
Lytham St Annes  
Tel: 01253 783100  
**OP PD LDA MH SI YA**

### Ashcroft Homecare Ltd
Clitheroe  
Tel: 01200 422675  
**OP PD SI YA**
Astra Care Services Ltd  
Nelson  
Tel: 01282 697045  
[OP] Older people (65+)  
[D] Dementia  
[PD] Physical disability  
[LDA] Learning disability, autism

Bere Hall Quality Carers Ltd  
Morecambe  
Tel: 01524 832744  
[OP] Older people (65+)  
[D] Dementia  
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[LDA] Learning disability, autism

Barnardo’s Include Me 2  
Lostock Hall  
Tel: 01772 629470  
[OP] Older people (65+)  
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[LDA] Learning disability, autism

Big Blue Door  
Accrington  
Tel: 01254 278378  
[OP] Older people (65+)  
[D] Dementia  
[PD] Physical disability  
[LDA] Learning disability, autism

Bluebird Care  
(Lancaster and South Lakeland)  
Lancaster  
Tel: 01524 388829  
[OP] Older people (65+)  
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[LDA] Learning disability, autism

Bowgreave Rise Home for Older People  
Garstang  
Tel: 01995 603637  
[OP] Older people (65+)  
[D] Dementia  
[PD] Physical disability  
[LDA] Learning disability, autism

Bowland Care Services  
Garstang  
Tel: 01995 604597  
[OP] Older people (65+)  
[D] Dementia  
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[LDA] Learning disability, autism

Brentwood Homecare  
Burnley  
Tel: 01282 423758  
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[LDA] Learning disability, autism

Briers Homecare Services Ltd  
Thornton Cleveleys  
Tel: 01253 851600  
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Broadfield Care Services Ltd  
Accrington  
Tel: 01254 879784  
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[D] Dementia  
[PD] Physical disability  
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Burnley Pendle and Rossendale Domiciliary Services  
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Burrowbeck Community Care  
Lancaster  
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Carestaff Northwest  
Preston  
Tel: 01772 752100  
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Carewatch (Blackpool)  
Blackpool  
Tel: 01253 344368  
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[PD] Physical disability  
[LDA] Learning disability, autism

Carewatch (Burnley)  
Colne  
Tel: 01282 861640  
[OP] Older people (65+)  
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[LDA] Learning disability, autism

Carewatch (Lancashire West & Central)  
Preston  
Tel: 01772 766540  
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Carewatch (Morecambe)  
Morecambe  
Tel: 01524 402340  
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Caring Hands Homecare (Fylde & Wyre) Ltd  
Preston  
Tel: 01772 747386  
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Caritas Care Ltd – 218 Tulketh Road  
Preston  
Tel: 01772 732313  
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[LDA] Learning disability, autism

Castle Supported Living Ltd  
Clitheroe  
Tel: 01200 429990  
[OP] Older people (65+)  
[D] Dementia  
[PD] Physical disability  
[LDA] Learning disability, autism

Central Lancashire Age Concern – Nail Cutting Service  
Preston  
Tel: 01772 552850  
[OP] Older people (65+)  
[D] Dementia  
[PD] Physical disability  
[LDA] Learning disability, autism

Chatterton Hey  
Bury  
Tel: 01706 824554  
[OP] Older people (65+)  
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[PD] Physical disability  
[LDA] Learning disability, autism

Cherry Tree Lodge Private Residential Care Home  
Rossendale  
Tel: 01706 221698  
[OP] Older people (65+)  
[D] Dementia  
[PD] Physical disability  
[LDA] Learning disability, autism

Visit www.carechoices.co.uk for further assistance with your search for care
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<tr>
<th>Service Provider</th>
<th>Location</th>
<th>Contact Details</th>
<th>User Bands</th>
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<td>Choices Nursing and Care Lancaster Ltd</td>
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<td>Tel: 01524 889734</td>
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<td>Clear Care Ltd</td>
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<td>Coastal Care Agency</td>
<td>Carnforth</td>
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<td>OP</td>
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<tr>
<td>Community Care Team Ltd</td>
<td>Leyland</td>
<td>Tel: 01772 433423</td>
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<td>Community Life Choices Head Office</td>
<td>Preston</td>
<td>Tel: 01772 804088</td>
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<td>Craven Home Care</td>
<td>Earby</td>
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<td>Creative Support – Ainscough Brook</td>
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<td>Tel: 07976 951725</td>
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<td>Creative Support – Morecambe Service (Learning Disability)</td>
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<td>Tel: 01254 416135</td>
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<td>Crossroads Care North West – Hyndburn, Chorley and South Ribble</td>
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<td>Tel: 01257 230698</td>
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<td>Clitheroe</td>
<td>Tel: 01200 422104</td>
<td>OP, PD, LDA, MH, SI, YA, AD</td>
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Tell us what you think
Complete our short questionnaire
www.carechoices.co.uk/reader-survey

Search for care at www.carechoices.co.uk to find support in your area
Crossroads in East Lancashire  
Burnley  
Tel: 01282 832548  
**OP D PD LDA MH SI YA**

Curzon Care Ltd  
Morecambe  
Tel: 01524 850652  
**LDA**

Dalesview Partnership Domiciliary Care  
Chorley  
Tel: 01772 332602  
**LDA YA**

Delight Supported Living Ltd  
Morecambe  
Tel: 01524 413308  
**OP D PD LDA MH SI**

Delta Care Ltd – Chorley  
Chorley  
Tel: 01257 221050  
**OP D PD LDA MH SI YA AD**

Direct Health (Preston)  
Preston  
Tel: 01772 883822  
**OP D PD LDA MH SI YA AD**

Draycombe House  
Morecambe  
Tel: 01524 858316  
**LDA**

East Lancs Dom Care  
Nelson  
Tel: 07792 118495  
**OP LDA MH YA AD**

Eldercare UK Ltd  
Rossendale  
Tel: 0345 266 1420  
**OP D PD LDA YA**

Elizabeth House  
Preston  
Tel: 01772 333800  
**Advert page 35**

Farrell Healthcare  
Head Office  
Lytham St Annes  
Tel: 01253 279620  
**OP**

Freedom Care and Support Ltd  
Burnley  
Tel: 07534 970317  
**OP PD LDA MH SI YA**

Future Success Adult Supported Living Ltd  
Colne  
Tel: 01282 865108  
**OP PD LDA MH YA AD**

Fylde Community Care Ltd  
Lytham St Annes  
Tel: 01253 738911  
**OP D PD MH SI**

Fylde Community Link Supported Living and Domiciliary Support  
Lytham St Annes  
Tel: 01253 795648  
**OP D PD LDA MH SI YA**

Fylde Domiciliary Service  
Preston  
Tel: 01772 535119  
**LDA**

Ginger Homecare Ltd  
Leyland  
Tel: 01772 463097  
**OP D PD LDA MH SI YA**

GS Social Care Solutions Ltd  
Blackburn  
Tel: 01254 877755  
**OP D PD LDA MH SI YA AD**

Guardian Homecare (Preston)  
Preston  
Tel: 07734 876422  
**OP D PD LDA MH YA AD**

H & S Direct Solutions  
Preston  
Tel: 01772 369045  
**OP D PD MH SI YA**

Has 2 Be Happy Care  
Lancaster  
Tel: 01524 382764  
**D PD LDA MH SI YA**

Haven Group Offices  
Morecambe  
Tel: 01524 418309  
**OP PD LDA MH SI**

Hazelwood Homecare Ltd  
Rossendale  
Tel: 01706 836423  
**OP D PD MH SI YA AD**

Health Care Recruiters Ltd  
Preston  
Tel: 01772 515056  
**PD SI YA**

Visit www.carechoices.co.uk for further assistance with your search for care
### Lancashire Home Care Providers Continued

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Location</th>
<th>Contact Details</th>
<th>Service Bands</th>
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<tbody>
<tr>
<td>Hedges House Residential Hotel Ltd</td>
<td>Lytham St Annes</td>
<td>Tel: 01253 739930</td>
<td>OP YA</td>
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<td>Helping Hand Domiciliary Care Service</td>
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<td>Helping Hands Preston</td>
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<td>Tel: 0808 274 2935</td>
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<td>Heyhead House</td>
<td>Nelson</td>
<td>Tel: 01282 617902</td>
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<td>HF Trust – Lancashire DCA</td>
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<tr>
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<td>Tel: 01772 459565</td>
<td>OP D PD LDA MH SI</td>
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<tr>
<td>Highfield Scheme Ltd</td>
<td>Great Harwood</td>
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<td>OP D PD LDA YA</td>
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<tr>
<td>Holywell Care Services</td>
<td>Morecambe</td>
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<tr>
<td>Home Angels Chorley</td>
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<tr>
<td>Home Comfort Services (Fylde) Ltd</td>
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<td>Home Instead Senior Care</td>
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<td>Tel: 01253 359166</td>
<td>OP D LDA MH YA</td>
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<td>Home Instead Senior Care</td>
<td>Ormskirk</td>
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<td>Preston</td>
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<tr>
<td>Homecare For You Ltd Lancashire</td>
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<td>OP D YA</td>
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<td>Hyndburn and Ribble Valley Domiciliary Service</td>
<td>Clayton-le-Moors</td>
<td>Tel: 01254 396958</td>
<td>OP D PD LDA MH SIYA</td>
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</tbody>
</table>

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**Do you need a helping hand?**

If you are looking for an alternative to residential care or extra support for those everyday tasks that are becoming difficult for you or a loved one – then we’re here to help in Lancashire from 30 minutes per week to full-time live-in care.

Our care teams have been providing award-winning quality home care since 1989 and can help with: personal care, housekeeping, help getting around or even to provide a break to an existing family member or care-giver.

Looking for care? 0808 274 2935

For more information www.helpinghands.co.uk

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<thead>
<tr>
<th>Service</th>
<th>OP Older people (65+)</th>
<th>D Dementia</th>
<th>PD Physical disability</th>
<th>LDA Learning disability, autism</th>
<th>MH Mental health</th>
<th>SI Sensory impairment</th>
<th>YA Younger adults</th>
<th>AD People who misuse alcohol or drugs</th>
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**Search for care at www.carechoices.co.uk to find support in your area**
### Lancashire Home Care Providers

<table>
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<tr>
<th>Service Provider</th>
<th>Address</th>
<th>Telephone Number</th>
<th>User Bands</th>
<th>Description</th>
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<tbody>
<tr>
<td>I&amp;A Homecare Services Ltd</td>
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<td>01254 399733</td>
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<td>ICare (GB) Ltd</td>
<td>Leyland</td>
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<td>Icare Solutions NW Ltd</td>
<td>Burnley</td>
<td>07989 854216</td>
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<td>Imagine Independence</td>
<td>Lancaster</td>
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<tr>
<td>Independent Living (Chorley, Leyland, Parbold &amp; Standish)</td>
<td>Chorley</td>
<td>01257 367404</td>
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<tr>
<td>JW Homecare</td>
<td>Skelmersdale</td>
<td>07814 516202</td>
<td><strong>LDA MH</strong></td>
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<tr>
<td>Kare Plus Preston</td>
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<td>KTG Recruitment Ltd</td>
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**Legend:**
- **OP**: Older people (65+)
- **D**: Dementia
- **PD**: Physical disability
- **LDA**: Learning disability, autism
- **MH**: Mental health
- **SI**: Sensory impairment
- **YA**: Younger adults
- **AD**: People who misuse alcohol or drugs

Visit www.carechoices.co.uk for further assistance with your search for care
### Lancashire home care providers continued

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<thead>
<tr>
<th>Service Provider</th>
<th>Location</th>
<th>Contact Details</th>
<th>User Bands</th>
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<tbody>
<tr>
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<td>Burnley</td>
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<td>Mears Care Ltd Lancashire</td>
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<td>OP D MH</td>
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<td>Merlewood House</td>
<td>Great Harwood</td>
<td>Tel: 01254 885355</td>
<td>LDA</td>
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<tr>
<td>Millgate House</td>
<td>Rochdale</td>
<td>Tel: 01706 515800</td>
<td>OP PD LDA YA</td>
</tr>
<tr>
<td>Mrs Lavinia Dawn Bellis &amp; Mr Andrew William Bellis – 1 Arkwright Suite</td>
<td>Chorley</td>
<td>Tel: 01257 795778</td>
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<td>NAS Community Services (North 2)</td>
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<tr>
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<tr>
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<td>Pendle View</td>
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</table>

**Service**
- OP Older people (65+)
- D Dementia
- PD Physical disability
- LDA Learning disability, autism

**User Bands**
- MH Mental health
- SI Sensory impairment
- YA Younger adults
- AD People who misuse alcohol or drugs

Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area
<table>
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<tr>
<th>Service User Bands</th>
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<td>(Preston And South Ribble)</td>
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Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
### Lancashire home care providers continued

<table>
<thead>
<tr>
<th>Service Provider</th>
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<th>Tel.</th>
<th>User Bands</th>
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<td>Unique Homecare Services Ltd</td>
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<td>United Response</td>
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<td>07989 479268</td>
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</table>

**Service User Bands**

- **OP** Older people (65+)
- **D** Dementia
- **PD** Physical disability
- **LDA** Learning disability, autism
- **MH** Mental health
- **SI** Sensory impairment
- **YA** Younger adults
- **AD** People who misuse alcohol or drugs

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Housing with care

Housing with care combines independent living in a home with security of tenure, along with care services arranged according to need. Schemes may be run by housing associations, the local authority, voluntary organisations or private companies. Properties may be available for rent, mixed tenure or to purchase.

Supported Living

Supported Living is a term generally used to describe situations in which people (often adults with a learning disability or mental health condition) rent their home, and their personal care or support is arranged separately. This means they can change their support without having to move or move and take the same support with them. People have greater security of tenure and can claim a wider range of welfare benefits than in residential care.

Supported Living can be delivered in a range of settings, including individual flats or houses, clusters of self-contained flats on the same site, shared accommodation, and extra care housing. The individual, a private landlord, a housing association, a local authority or a charity may own the property.

Supported Living refers to the way in which accommodation and support are organised, rather than the amount of support. This will be tailored to individual need and can include access to support 24-hours a day if assessed as necessary, although many people do not require this – particularly with the use of assistive technology (discussed on page 13).

Providing support to individuals with:
- Learning Disabilities
- Mental Health
- Dementia
- Autism

We also have 4 award winning social enterprise projects

Telephone: 01772 333800
e-mail: enquiries@integratepreston.org.uk
www.integratepreston.org.uk

Company number 2029641. Charity Number 1002141.
Shared Lives

Shared Lives is a care service for adults with learning or physical disabilities and for older people. It is family-based care provided by individuals and families. Shared Lives carers are local people recruited and trained to make sure they have the right qualities to provide care and support.

Sheltered housing

Sheltered (or retirement) housing is provided by local authority housing departments and housing associations for older people who would like to remain independent but prefer the added security and reassurance of a scheme manager and an alarm call service. A scheme manager is either based at the site or visits regularly. Many sheltered housing schemes also have communal lounges, laundry facilities, lifts, door entry systems and specially-adapted facilities.

Extra care housing

Extra care housing is similar to sheltered schemes, with self-contained accommodation together with some communal facilities.

In an extra care scheme, instead of low-level support traditionally provided by wardens in sheltered schemes, higher levels of care and support are provided on site by a designated team of care workers, who can be available 24-hours a day.

Extra care allows you to retain your own tenancy and have care services delivered, ensuring that you can remain safely in your own self-contained accommodation.

For information on any of the housing options in this section, contact your local Adult Social Care department. Details are on page 4.

Specialist services

Learning disability

If you are living with a learning disability in the Lancashire area, you should contact your local council for support. Your local council might be able to signpost you to local services and assess your needs in case help is available to you.

Councils aims to keep people independent in their own homes wherever possible, but if you need to move somewhere with care and support, you might like to consider a housing with care scheme, see page 35.

If your needs are such that you require support in a care home, this Directory contains a list of all care homes in the area. Any learning disability providers are denoted with LDA.

You may also find the organisations listed here useful.

Mencap

Supporting people with learning disabilities to feel valued equally, listened to and included.
Tel: 0808 808 1111
Email: helpline@mencap.org.uk
Web: www.mencap.org.uk

Scope

Offers free, impartial and expert information, advice and support to disabled people and their families, 9.00am to 5.00pm weekdays.
Tel: 0808 800 3333
Email: helpline@scope.org.uk
Web: www.scope.org.uk

For parents and carers of children with additional needs.
Mental health

If you are worried about your mental health, it’s important to remember that you aren’t alone. Lots of people have issues with their mental health and there’s help and advice available across Lancashire to support you. Your GP should be your first point of contact if you want confidential advice or services, or you can contact one of the organisations listed here for free help and support.

**Lancashire MIND**
Provides advice and support to empower anyone experiencing a mental health issue. Also campaigns to improve services, raise awareness and promote understanding.
Tel: 01257 231660
Email: admin@lancashiremind.org.uk
Web: www.lancashiremind.org.uk

**Making Space Carer Support service**
Offers people with mental health conditions emotional support and a range of practical advice, information and signposting.
Tel: 01925 571680
Email: enquiries@makingspace.co.uk
Web: www.makingspace.co.uk

**Wellbeing and Mental Health Helpline**
Out-of-hours listening service for people requiring emotional support in relation to their own mental health or that of someone they know. Monday to Friday, 7.00pm until 11.00pm; Saturday and Sunday, 12.00pm until midnight.
Tel: 0800 915 4640
Web: www.lancashirecare.nhs.uk/Mental-Health-Helpline

Physical disability

If you have a physical disability or a long-term illness, your local Adult Social Care department and other organisations in the independent and not-for-profit sectors may be able to signpost you to, or provide you with, a range of services to help you live as independently as possible. There are also services available to support someone who may be your carer.

**Sensory services**
The rehabilitation service offers guidance to help people with sensory impairments to do more things for themselves and have a better quality of life. Support for people with sight impairments may include help with:
- daily living;
- communicating with others; and
- getting around your home and community safely.

The service does not offer medical advice or treatment, hearing aids or glasses.

The rehabilitation service works with anyone with a visual impairment and those with multiple disabilities. Information can be given about mobility, communication, independent living skills, assessment and specialist equipment and adaptations.

Call 0300 123 6720 or contact your local Adult Social Care department who can advise you on any sensory services in your area, see page 4 for contact details.
Advocacy

Advocates can give advice, support and information to people of any age. Advocates help you to voice your concerns and guide you through difficult or challenging times. You should consider using the services of an advocate if you feel unsure or concerned when you are faced with making an important decision about your care.

Advocates are not there to tell you what to do or to make decisions for you, but to help you express your views and make your own decisions. Councils have a legal obligation to provide an advocate to you if you need one at any stage of your care and support planning with them.

Advocacy Focus
Free and confidential support to involve you more in decisions about your health and social care. Advocacy Focus can help you know your rights and access vital services. Advocacy Focus is on your side and is independent of local authorities, the NHS and social services.
1st Floor, The Old Tannery, Eastgate, Accrington BB5 6PW
Tel: 0300 323 0965 • Text: 07886 744634
Email: admin@advocacyfocus.org.uk
Web: www.advocacyfocus.org.uk

Empowerment
Supporting people to put across their points of view.
333 Bispham Road, Blackpool FY2 0HH
Tel: 0300 323 2100
Email: info@blackpooladvocacyhub.org.uk
Web: www.blackpooladvocacyhub.org.uk

N-Compass North West Ltd
Offers a comprehensive advocacy service to support adults within social care and health systems and processes and help all patients (including children) complain about NHS-funded treatment within the Lancashire County Council area, linking in with Healthwatch Lancashire (see page 80).
Edward VII Quay, Navigation Way, Ashton on Ribble, Preston PR2 2YF
Tel: 0345 013 8208
Email: admin@ncompassnorthwest.co.uk
Web: www.ncompassnorthwest.co.uk

Planning for end of life

Although the subject of dying is often painful to contemplate, planning for the end of life can be a good way to share your wishes and help your family to know what you would like. Good planning for all your needs should mean that you can convey your wishes, including where you would like to die if you choose. You may wish to remain in your own home or care home in your last days and not be admitted to hospital.

When choosing a service, you should consider its end of life care philosophy and policies. Enabling people to die in comfort and with dignity is a core part of providing care. The way care professionals approach the process will be incredibly important for you, your family and carers.

The service should have an open approach to end of life care. It should initiate conversation with you and your family and work with your GP to ensure your needs and wishes are discussed and planned for.

An end of life care plan should also be drawn up, as it is vital to establish your preferences and choices.

You could use the Preferred Priorities for Care (PPC) document to help with outlining your wishes. The PPC document is designed to help you prepare for the future and gives you an opportunity to think about, talk about and write down your preferences and priorities for care at the end of life.

It is also important to know that all health and social care staff must be trained in communication regarding end of life care and will be trained in assessing the needs of individuals and carers.
It is worth asking care providers whether they are working towards The Gold Standards Framework. This can be used in various settings, for example hospitals, primary care and care homes, to improve the co-ordination and communication between different organisations involved in providing care for someone near the end of their life.

Planning for your funeral
While you are thinking about the future, you may want to consider writing down your wishes for your funeral. This can help to alleviate pressures on your family. Your family may appreciate knowing your wishes and that they can make sure they are considered at your funeral. By detailing your wishes, your family can be comforted by the fact that they don’t need to make all the decisions about what you would have liked or wonder whether they are making the right choices. Things to consider are included in ‘My Funeral Wishes’, a form produced by Dying Matters and the National Association of Funeral Directors. Visit www.dyingmatters.org/page/my-funeral-wishes

You do not have to instruct a funeral director, but if you do, ensure that the director you choose is a member of either the National Association of Funeral Directors or The National Society of Allied and Independent Funeral Directors. These associations have strict guidelines that members must adhere to.

See page 83 for details of organisations that may be able to help you plan for the end of your life or your funeral.

Care homes

All care homes and agencies providing care at home in England must be registered with the independent regulator, the Care Quality Commission (CQC). The CQC inspects every care home and home care agency, publishing a report along with a rating. CQC quality ratings must be displayed at the operator’s premises and on its website.

You can also find inspection reports and ratings for all services on the CQC’s website (www.cqc.org.uk).

Types of care home

Care homes (personal care only)
If you need someone to look after you 24-hours a day, but don’t need nursing care, a care home offering only personal care may be the best option. Personal care includes bathing, feeding, dressing and help with moving.

It is a good idea to have a needs assessment before you choose a care home to ensure it is the best way to meet your needs, see page 15 for more on assessments.

Care homes with nursing
A care home with nursing provides the same care and support as a care home offering personal care, but with 24-hour nursing staff on hand.

If you think you may need nursing care in a home, you will need to be visited by a social worker or a care manager to work out what care you will need. This visit might be in your own home, or in hospital if you’ve been ill, or in a care home. You will be fully involved in planning for your care needs.

If, after a needs assessment, a care home providing nursing care is the best solution for you, a social worker will give you information to help you find a home which meets your care requirements. The cost of the nursing care part of your fees may be paid by the NHS to the home directly: the current amount is £158.16 per week. This figure may change over the lifetime of this Directory, check with your local Adult Social Care department.

For help with finding care homes and care homes with nursing in your area, visit www.carechoices.co.uk
Activities in care homes

The word ‘activity’ can imply many different things but, in the context of a care home, it should mean everything a resident does from when they open their eyes in the morning until they go to sleep at night.

Activities should stimulate residents emotionally, physically and mentally and, in a good care home, should encompass all aspects of daily life. Activities can range from choosing what to wear, to helping with tasks around the home or garden, to listening to the radio or joining in with an art or exercise class.

Above all, activities provide a point of interest, fun and challenge to each day. Activities should enable people to participate in daily life, be engaged and maintain hobbies or activities they have enjoyed throughout their life, as well as offering the opportunity to try something new, if they wish.

Lots of care homes now employ a dedicated activity co-ordinator. The role of an activity co-ordinator varies from one home to another. Increasingly, activity co-ordinators are fully integrated into the staff team, play a key part in developing care plans and ensure that all staff appreciate the part they play in delivering high-quality activity provision.

Ensure you speak to any potential providers about the activities provided in their care home.

Tell us what you think

Complete our short questionnaire

www.carechoices.co.uk/reader-survey

CareChoices
Care homes checklist

We suggest that you take paper with you when visiting care homes so that you can make notes. You can download and print this checklist at www.carechoices.co.uk/checklists

Staff
What is the minimum number of staff that are available at any time?  
Are staff respectful, friendly and polite?  
Do staff have formal training?  
Are the staff engaging with residents?

Activities
Can you get involved in activities you enjoy?  
Is there an activities co-ordinator?  
Does the home organise any outings?  
Are residents escorted to appointments?  
Do the residents seem entertained?  
Does the home have a varied activities schedule?

Life in the home
Is the home adapted to suit your needs?  
Can you bring your own furniture?  
Are there enough plug sockets in the rooms?  
Are there restrictions on going out?  
Is there public transport nearby?  
Does the home provide any transport?  
Can you make/receive calls privately?  
Can you decide when to get up and go to bed?  
Does the home allow pets?

Personal preferences
Is the home too hot/cold? Can you control the heating in your room?  
Is the décor to your tastes?  
Are there restricted visiting hours?  
Is there somewhere you can go to be alone?  
Does the home feel welcoming?

Catering
Can the home cater for any dietary requirements you may have?  
Does the menu change regularly?  
Can you eat when you like, even at night?  
Can you have food in your room?  
Is there a choice of food at mealtimes?  
Is alcohol available/allowed if you want it?  
Can visitors join you for meals?

Fees
Do your fees cover all of the services and activities?  
Are fees likely to change regularly?  
Is the notice period for cancellation of the contract reasonable?  
Could you have a trial period?  
Can you keep your room if you go into hospital?  
Can you handle your own money?

*See page 48.
Care homes and dementia

A good care home will follow the concept of a person-centred approach to care for people living with dementia. This means that the unique personality, qualities and interests of each individual will be identified, understood and accounted for in any care planning.

The person living with dementia will have an assessment and an ongoing personalised care plan, agreed across health and social care. This should identify a named care co-ordinator and addresses their individual needs.

The person living with dementia must also have the opportunity to discuss and make decisions, together with their carers, about the use of advance statements, advance decisions to refuse treatment, Preferred Priorities of Care and Lasting Powers of Attorney. For more information on these, see pages 38 and 47.

It is important that care and support options are tailored to the needs of the individual. Make sure staff know the person you care for by providing life story books, telling staff about their likes and dislikes and providing belongings that bring comfort and have meaning for them.

Within the home, much is down to the attitude and skills of the manager and the staff. Does the home provide an environment that enables a person living with dementia to exercise choice and personal preferences even in the later stages of the condition? Who is the person in charge of championing dementia care best practice in the home? Further questions to consider are included in the residential dementia care checklist opposite.

Design and technology

The design of a care home specialising in dementia needs to be based on small group living, preferably with accommodation on one level and with opportunities to go in and out of the building within a safe environment.

Plenty of natural light and an easy way of finding one’s way around the building and grounds are essential for minimising disorientation.

Staff training

Dementia-specific training is essential to ensure that care home staff understand how best to support and care for people with dementia. Ask to speak with the Dementia Champion and question the placement if the home does not have a specific Dementia Lead.
Residential dementia care checklist

We suggest that you take paper with you when visiting care homes so that you can make notes. Please use this checklist in conjunction with the care homes checklist on page 41. You can download and print this checklist at www.carechoices.co.uk/checklists

Design
Are there clear signs throughout the home? □ □ □
Has the home been designed or adapted for people with dementia? □ □ □
Are the home and grounds secure? □ □ □
Are there prompts outside the residents' rooms to help people identify their own? □ □ □
Is the décor familiar to your loved one? □ □ □

Choices
Do residents get choice in terms of what they wear each day? □ □ □
Are residents encouraged to be independent? □ □ □
Can residents decide what to do each day? □ □ □
Can residents have a say in the décor of their room? □ □ □

Activities
Are residents able to join in with household tasks like folding washing? □ □ □
Are there activities on each day? □ □ □
Can residents walk around outside on their own? □ □ □
Are residents sitting in front of the TV or are they active and engaged? □ □ □
Are there rummage boxes around? □ □ □

Health
Can residents get help with eating and drinking? □ □ □
How often does the home review residents' medication? □ □ □
Does the home offer help if a resident needs assistance taking medication? □ □ □
Do GPs visit the home regularly? □ □ □

Staff
Are staff trained to identify when a resident might be unwell? □ □ □
Are staff trained to spot when someone needs to go to the toilet? □ □ □
Do the staff have any dementia specific training/experience? □ □ □
Will your loved one have a member of staff specifically responsible for their care? □ □ □

Approach to care
Does the home follow a specific approach to dementia therapy, for example, validation therapy? □ □ □
Will the home keep you informed about changes to your loved one's care? □ □ □
Does the home have a specific approach to end of life care? □ □ □
Does the home keep up to date with best practice in dementia care? □ □ □

*See page 48.
Paying for care

When a local authority provides or arranges services for you, you may be asked to contribute towards the cost of care at home or in a care home, depending on your personal circumstances.

Financial assessment

To determine whether or not you will need to contribute towards the cost of your support, your local council will conduct a financial assessment. This will look at your capital, savings and income. Most people are likely to have to contribute something towards the cost of their care. The value of your home is included as part of your capital in this assessment if you are moving into residential care, except in limited circumstances. It is not included if you are receiving care in your own home. If you choose not to have a financial assessment, you will be responsible for paying the full cost of your care and support.

If you have capital and savings of less than £14,250, you may be asked to contribute part of your income and the local authority may meet the shortfall.

If you have capital and savings between £14,250 and £23,250, you are likely to have to contribute towards the cost of your care. You may need to contribute part of your income, and a sliding scale operates whereby you contribute £1 for each £250 you have in capital and savings above the lower figure.

If your capital and savings amount to more than £23,250, you will likely have to pay the full cost of your care yourself. However, you are still entitled to an assessment of your needs by your local council and you may be able to get some support with funding your care, see page 45.

These figures may change during the lifetime of this Directory.

If you are eligible for support from your local council and you are moving into a care home or care home with nursing, you will be given a choice of homes that charge the amount your local council would usually pay for someone with your needs.

If the home you choose charges a fee in excess of the local authority’s funding limit, you will need to find someone else to meet the additional amount. This is often referred to as a ‘third party payment’ or ‘top-up’ (explained further on page 45).

Running out of money

If your capital and savings are likely to reduce to £23,250 through payment of care home fees, you must let your local council know well in advance. It must undertake an assessment of your circumstances before deciding if it will make a contribution.

If you become eligible for your local council’s support with funding your care, and the home you are living in charges more than your local council’s fee levels, you must find someone to help pay the difference. This is known as a ‘top-up’ or ‘third party payment’, see page 45 for more information. If funds for a top-up are not available, you will need to find accommodation which can meet your needs at the local authority fee level.

Understanding your rights before moving into care is essential. There is a number of financial products and specialist companies that may be able to help. It is important to seek independent financial and legal advice before committing yourself to anything. See page 46 for more information.
Non-means-tested support

Some support may be available to you without your local council needing to look into your finances.

Benefits

Attendance Allowance and Personal Independence Payments are non-means-tested, non-taxable benefits from the Department for Work and Pensions. There are different rates depending on the level of your needs. Everyone who needs care should consider claiming these benefits, however, they will not be paid if you are, or become, a permanent resident in a care home.

If you are entitled to the mobility component of Personal Independence Payment, this payment will not stop once you are in a care home and is not included in your financial assessment.

You may also want to consider applying for Universal Credit (if you are under pension age) or Pension Credit (if you are over pension age).

NHS Continuing Healthcare

NHS Continuing Healthcare is fully-funded care and support, provided and paid for by the NHS. To be eligible, your needs must be primarily health-related and are likely to be severe. If you are eligible for NHS Continuing Healthcare, you can receive the services in any setting, including your own home or in a care home. The NHS will pay if you need healthcare from a community nurse or a therapist as well as personal care to help you at home.

Self-funding your care

Paying for care can be an expensive and long-term commitment, so councils strongly recommend that you seek specialist information and advice before entering into any arrangements. It is important that you seek specialist advice from appropriately qualified and regulated financial advisers, see page 46 for suggested contacts.

Twelve-week property disregard

If your former home is included in your financial assessment but your other capital and savings are less than £23,250, and your income is not enough to meet your care home fees, your local council may share the cost of the first twelve weeks of permanent care, provided it agrees that care is needed.

Deferred Payment Agreements

After the twelve-week property disregard period, you may be offered a Deferred Payment Agreement.

Third party payments

If you are eligible for your local council’s support, you will be offered a choice of homes that meet the local authority’s funding rates. If you decide to live in a more expensive home and someone is able to make an additional payment for you, they will have to pay the local authority the difference between its rate and the amount the home charges. This additional payment is called a ‘top-up’ or ‘third party payment’.

You are not allowed to make this additional payment yourself, except in limited circumstances, so the
responsibility usually falls to a family member, friend or charity.

Before anyone agrees to pay your top-up, they should be aware that the amount may increase, usually once a year, and they need to be confident that they can sustain the payments for as long as they are required. The responsible person will need to sign a contract with the local council to confirm that they are able to do this.

If the additional payments stop being paid for any reason, then you should seek help and advice from your local council. You may have to move to a cheaper home within the local authority’s funding levels.

If you are already resident in a care home, and no top-up was required at the time you became a resident, the home may seek to introduce one at a later date, which would need to be agreed first with the local authority. This may happen if a change to your arrangements is made at your request or with your agreement, for example you move to a nicer room.

It is important to note that councils have a duty to offer you a place at a home that accepts their funding rates. If no such place is available, a top-up should not be charged.

Seeking financial advice

Planning for your future care and support needs can be complicated and funding care can be expensive. Professional advice may be helpful in enabling you (and your family) to identify the most suitable and cost-effective solution.

Everyone is encouraged to seek unbiased, expert advice from independent financial advisers to help work out how to pay for long-term care. Independent financial advisers are regulated by the Financial Conduct Authority (FCA) and must take shared responsibility for the suitability of any recommended product.

Unlike advisers who are tied to particular providers, specialist care-fees advisers can offer advice on products from across the whole market.

A list of independent financial advisers who are accredited by the Society of Later Life Advisers can be found at www.societyoflaterlifeadvisers.co.uk or you can call 0333 202 0454.

There is also a number of organisations that will provide free advice about funding care and support. These organisations are a good place to start if you are looking for information and want to see what sort of options are available.

Age UK
Tel: 0800 055 6112
Web: www.ageuk.org.uk/moneymatters

Citizens Advice
Web: www.citizensadvice.org.uk

Money Advice Service
Tel: 0800 138 7777
Web: www.moneyadvice.service.org.uk

Important information

Finding care in your area

Looking for care in your area? Want to know the quality rating of providers you’re considering?

Care Choices, publisher of this Directory, has a website providing comprehensive details of care providers as well as essential information.

You can search by postcode, county or region for care homes, care homes with nursing and home care providers that meet your needs across the country.

Your search can be refined by the type of care you are looking for and the results can be sent to you by

Search for care at www.carechoices.co.uk to find support in your area
Visit www.carechoices.co.uk for further assistance with your search for care

How solicitors can help

A solicitor can give you impartial advice about wills, gifts, estate planning and powers of attorney. Some can also offer guidance on immediate and long-term care plans, ensuring (if applicable) the NHS has made the correct contribution to your fees.

Lasting Powers of Attorney (LPAs) allow you to appoint someone you trust to make decisions about your personal welfare, including healthcare and consent to medical treatment, and/or your property and financial affairs. An LPA is only valid once registered with the Office of the Public Guardian. It allows a person of your choice to make decisions on your behalf at a time when you may be unable.

The Court of Protection can issue Orders directing the management of a person’s property and financial affairs if they are incapable of managing their own affairs and should they not have an LPA.

The Court procedure is presently very slow, and the fees are quite expensive so preparing an LPA is always advisable, providing you have somebody sufficiently trustworthy to appoint as your attorney.

An ‘advance directive’ allows you to communicate your wishes in respect of future medical treatment but it is not legally binding. You may instead wish to make a living will, properly known as an ‘advance decision’, setting out treatment that you do not want to receive in specified circumstances, which would legally have to be followed, even if you die as a result.

Any proposed gift out of your estate needs careful consideration of the benefits, risks and implications, particularly on any future liability for care costs or tax liability.

If you don’t have your own solicitor, ask family or friends for their recommendations. Contact several firms, explain your situation and ask for an estimate of cost and an idea of timescales involved. Many firms will make home visits if necessary and will adapt their communications to meet your needs. It’s important to find a solicitor who specialises in this area of the law. Citizens Advice offers an advice service and will be able to recommend solicitors in your area.

Comments, compliments and complaints

You should feel able to complain about any aspect of your support which affects your happiness or comfort. This might be anything from the way you are treated by staff to the quality of the food you are served.

You should also feel free to make comments and suggestions about possible improvements to your surroundings and the services provided.

Making a complaint should not be made difficult for you and should not affect the standard of care that you receive whether in your own home or in a care home or care home with nursing. Care services are required under national essential standards of quality and safety to have a simple and easy to use complaints procedure.

If you are concerned about the care that you, a
friend or a relative are receiving, it makes sense to speak to the manager of the service about your concerns before you take any further action.

The problem may be resolved quite easily once the manager is made aware of it. However, if you need to make a formal complaint, you should initially contact the registered owners of the service. The owners have a duty to respond to any complaints made.

If you have a complaint about a breach of regulations, contact your local office of the Care Quality Commission (see below for more information about the CQC).

If your local authority has arranged and funded a place for you in a care home or has contributed to a home care service, another option is to speak to your local council.

**Blackburn with Darwen**
Feedback/Complaints Team, Room 202, Old Town Hall BB1 7DY
Tel: 01254 585367
Email: feedback@blackburn.gov.uk

**Blackpool**
Customer Relations Team, Blackpool Council Adults’ and Children’s Services, PO Box 4 FY1 1NA
Tel: 01253 477700
Email: customerrelations@blackpool.gov.uk

**Lancashire**
You will need to fill in the form at www.lancashire.gov.uk/health-and-social-care/adult-social-care/compliments-comments-complaints

If you have been unable to resolve your complaint, you can contact the Local Government and Social Care Ombudsman on 0300 061 0614 and ask them to assist you. The Local Government and Social Care Ombudsman looks at complaints about councils and some other authorities and organisations, including adult social care providers (such as care homes and home care providers). It is a free service. Its job is to investigate complaints in a fair and independent way.

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**Inspecting and regulating care services**

Health and social care services must be registered to show that they meet a set of standards. The Care Quality Commission (CQC) is the independent regulator of health and social care in England. It registers care providers and inspects and rates services. When things go wrong, the CQC can also take action to protect people who use services.

After an inspection of a care home or home care agency, the CQC publishes a report of what it found. The report looks at how well the service meets the CQC’s five key questions: Is the service safe? Effective? Caring? Responsive to people’s needs? Well-led?

Each care home and home care agency will get an overall rating of outstanding, good, requires improvement or inadequate. It will also get ratings for each key question. The ratings mean you can easily see where a service is performing well, and where it needs to improve.

It’s always a good idea to check inspection reports and ratings when choosing a care service. You can find reports and ratings on the CQC’s website (www.cqc.org.uk). Care providers must also display their latest rating at their premises and on their website.

You can also tell the CQC about your experiences of care – good or bad. It can use your information to see where it should inspect next, and what to look out for when it does. If you want to share your experience of care, visit www.cqc.org.uk/share

Tel: 03000 616161 • Email: enquiries@cqc.org.uk
Web: www.cqc.org.uk
Write to: The Care Quality Commission, Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA
Out-of-county care

You can choose a care home outside your home county. You may want to be closer to friends, family members or you may want to relocate to another part of the country.

If your care home place is state-funded, speak to the local authority about who is responsible for your care fees, especially if you choose a care home in another region. Any home you choose must be suitable for your assessed needs and comply with the paying authority’s terms and conditions.

You should seek further advice before making your decision.

For help finding care providers in Lancashire and other regions, visit www.carechoices.co.uk with details of your requirements.

Protecting vulnerable adults

Vulnerable adults may experience abuse, neglect or worse. A vulnerable adult is a person aged 18 years or over who may be unable to take care of themselves or protect themselves from harm or from being exploited.

What is adult abuse?
Abuse is mistreatment that violates a person’s human and civil rights. The abuse can vary from treating someone with disrespect in a way which significantly affects the person’s quality of life, to causing actual physical suffering.

It can happen anywhere – at home, in a care home or a care home with nursing, a hospital, in the workplace, at a day centre or educational establishment, in supported housing or in the street.

Forms of abuse could be physical, sexual, psychological, emotional or financial. It could also cover the issues of modern slavery, self-neglect and institutional abuse – where the abuse affects more than one person within an organisation and is not addressed by the service’s management.

Who might be causing the abuse?
The person who is responsible for the abuse may be known to the person abused and could be:

- a paid care worker or volunteer;
- a health worker, social care or other worker;
- a relative, friend or neighbour;
- another resident or service user;
- an occasional visitor or someone who is providing a service; or
- someone who deliberately exploits vulnerable people.

If you think someone is being abused, contact your local council.

Blackburn with Darwen
Tel: 01254 585949

Blackpool
Tel: 01253 477592
Email: duty.assessment@blackpool.gov.uk

Lancashire
Tel: 0300 123 6721

Alternatively, call the police on 101, or 999 if it is an emergency.

If the abuse is also a crime such as assault, racial harassment, rape or theft you should involve the police to prevent someone else from being abused. If the police are involved, your local Adult Social Care department will work with the police and with you to provide support.

You can also:
- contact the Care Quality Commission (CQC) on 03000 616161 if the vulnerable adult is living in a registered care home, care home with nursing or receiving home care services; or
• let a public service professional, such as a social worker, community nurse, GP, probation officer or district nurse know your concerns. These people have responsibilities under the county’s Adult Protection procedure and can advise you about what to do next.

The Disclosure and Barring Service (DBS)
There is a barring system for all those intending to work or working with children and vulnerable adults.

This service combines the criminal records checking and barring functions. For disclosure information and services, visit www.gov.uk/dbs

Care home owners, home care agencies and employment agencies that supply care workers are required to request checks as part of a range of pre-employment checks, including disclosures from the DBS.

Care providers and suppliers of care workers are also required to refer workers to the DBS where, in their view, the individual has been guilty of misconduct that harmed or placed at risk of harm, a vulnerable adult. People who know they are confirmed on the list but seek employment in care positions will face criminal charges including possible imprisonment.

It is also an offence for an employer or voluntary organisation to knowingly employ a barred person in a regulated activity role.

Residential care in Lancashire
(including Blackburn with Darwen and Blackpool)

This Directory is divided into geographical areas listed on this map.

Home care providers can be found on page 24.
Blackburn with Darwen care homes

Acorn House Care Centre
Whalley New Road, Blackburn BB1 9SP
Tel: 01254 867107

Almond Villas
3 Dukes Brow, Blackburn BB2 6EX
Tel: 01254 681243

Andrews Court Care Home
Livesey Branch Road, Blackburn BB2 4QR
Tel: 01254 679525

Birchfield Residential Care Home
9a-11 Gorse Road, Blackburn BB2 6LY
Tel: 01254 266020

Branch Court Care Home
Livesey Branch Road, Blackburn BB2 4QR
Tel: 01254 682003

Dixon House
17a Gorse Road, Blackburn BB2 6LY
Tel: 01254 665522

Feng Shui House (Blackburn)
548 Preston Old Road, Blackburn BB2 5NL
Tel: 07853 313888

Franciscan Convent Blackburn
26 East Park Road, Blackburn BB1 8BB
Tel: 01254 53962

Hawkhurst
18 Shear Bank Road, Blackburn BB1 8AZ
Tel: 01254 698338

Haydock Nursing and Residential Care Home
Blackburn
Tel: 01254 245115

Heathcotes (Blackburn)
Florence House, Florence Street,
Blackburn BB1 5JP
Tel: 01254 59969

Higher Bank
Off Adelaide Terrace, Blackburn BB2 6EU
Tel: 01254 582554

Hollymount Residential and Dementia Care Centre
3 West Park Road, Blackburn BB2 6DE
Tel: 01254 266453

Lancaster House
3-5 Lancaster Place, Blackburn BB2 6JT
Tel: 01254 678698

Linden House Care Home
Delph Lane, Shadsworth Road,
Blackburn BB1 2BE
Tel: 01254 690669

Longfield Residential Home – MD
Preston New Road, Blackburn BB2 6PS
Tel: 01254 675532

Moorland View Care Home
Moorland View, Exchange Street,
Darwen BB3 0DX
Tel: 01254 704611

Oldfield House Residential Care Home
15 Hawkshaw Avenue, Darwen BB3 1QZ
Tel: 01254 702920

Oldfield Manor
14 Hawkshaw Avenue, Darwen BB3 1QZ
Tel: 01254 705650

Pritchard Street
19 Pritchard Street, Blackburn BB2 3PF
Tel: 01254 681243

Ravenswing Manor Residential Care Home
3 St Francis Road, Blackburn BB2 2TZ
Tel: 01254 207088

RNID Action on Hearing Loss
Fosse Bank House
1-6 Fosse Bank Court, Fosse Close,
Blackburn BB2 3UB
Tel: 01254 265057

Sandybrook
Sandy Lane, Lower Darwen,
Blackburn BB3 0PU
Tel: 01254 660050

<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
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<tr>
<td>OP Older people (65+)</td>
<td>MH Mental health</td>
</tr>
<tr>
<td>D Dementia</td>
<td>SI Sensory impairment</td>
</tr>
<tr>
<td>PD Physical disability</td>
<td>YA Younger adults</td>
</tr>
<tr>
<td>LDA Learning disability, autism</td>
<td>AD People who misuse alcohol or drugs</td>
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Visit www.carechoices.co.uk for further assistance with your search for care
### Blackburn with Darwen care homes continued

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<thead>
<tr>
<th>Service</th>
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<th>Name</th>
<th>Address</th>
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<tr>
<td>OP D</td>
<td></td>
<td>Springfield Care Home</td>
<td>Preston New Road, Blackburn BB2 6PS</td>
<td>01254 868170</td>
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<tr>
<td>OP</td>
<td>LDA</td>
<td>St James House</td>
<td>St James’ Crescent, Darwen BB3 0EY</td>
<td>01254 873623</td>
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<tr>
<td>OP D PD</td>
<td>SI</td>
<td>Thorncliffe Residential Care Home</td>
<td>Astley Bank, Darwen BB3 2QB</td>
<td>01254 703122</td>
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<tr>
<td>OP D</td>
<td></td>
<td>St Aidans</td>
<td>124 St Aidens Avenue, Mill Hill, Blackburn BB2 4EY</td>
<td>01254 589856</td>
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### Blackburn with Darwen care homes with nursing

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<tr>
<td>OP D PD</td>
<td></td>
<td>Birch Hall Care Centre</td>
<td>Birch Hall Avenue, Darwen BB3 0JB</td>
<td>01254 762323</td>
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<tr>
<td>OP MH YA</td>
<td></td>
<td>Clifton Lawns</td>
<td>227 Blackburn Road, Darwen BB3 1HL</td>
<td>01254 703220</td>
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<tr>
<td>OP D PD LDA MH SI YA</td>
<td></td>
<td>Eachstep Blackburn</td>
<td>Infirmary Road, Blackburn BB2 3LP</td>
<td>07568 302319</td>
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<tr>
<td>OP D PD LDA MH SI YA</td>
<td></td>
<td>Magdalene House</td>
<td>10-14 Shear Bank Road, Blackburn BB1 8AP</td>
<td>01254 268880</td>
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### Blackpool care homes

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<tr>
<td>OP D</td>
<td>MH</td>
<td>Acorn Lodge Residential Care Home</td>
<td>183 Reads Avenue, Blackpool FY1 4HZ</td>
<td>01253 300036</td>
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<tr>
<td>OP D PD</td>
<td></td>
<td>Adalena House</td>
<td>186 Reads Avenue, Blackpool FY1 4JD</td>
<td>01253 391655</td>
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<tr>
<td>PD LDA</td>
<td>LDA MH SI YA</td>
<td>All Hallows</td>
<td>90 All Hallows, Bispham, Blackpool FY2 0AY</td>
<td>01253 592284</td>
</tr>
<tr>
<td>PD LDA</td>
<td>MH SI YA</td>
<td>Ambassador Care Home</td>
<td>670-672 Lytham Road, Blackpool FY4 1RG</td>
<td>01253 406371</td>
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<tr>
<td>PD LDA</td>
<td>MH SI YA</td>
<td>Annapolice Residential Home</td>
<td>129-131 Newton Drive, Blackpool FY3 8LZ</td>
<td>01253 301955</td>
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<tr>
<td>PD LDA</td>
<td>MH SI YA</td>
<td>Ashbourne Lodge Rest Home</td>
<td>8 Seventh Avenue, Blackpool FY4 2ED</td>
<td>01253 341424</td>
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See the checklist on page 41 for questions to ask when looking at care homes.

Search for care at www.carechoices.co.uk to find support in your area.
Blackpool care homes continued

Autumn Leaves UK Ltd
502 Devonshire Road, Bispham, Blackpool FY2 0JR
Tel: 01253 354595

Avonbloom Retirement Home
351 Squires Gate Lane, Blackpool FY4 3RG
Tel: 01253 401455

Balmoral Rest Home
2 Conway Avenue, Thornton Cleveleys FY5 3JH
Tel: 01253 852319

Belgravia Care
406 North Promenade, Blackpool FY1 2LB
Tel: 01253 595567

Berwick House Rest Home
1 Berwick Road, Blackpool FY4 2PT
Tel: 01253 342181

Bronswick House
16-20 Chesterfield Road, Blackpool FY1 2PP
Tel: 01253 295669

Chaseley Care Home
404 Promenade, Blackpool FY1 2LB
Tel: 01253 352622

Coopers Way Respite Service
1a Coopers Way, Blackpool FY1 3RJ
Tel: 01253 477864

Dunblane House
73 Bloomfield Road, Blackpool FY1 6JN
Tel: 01253 316125

Duxbury House Residential Care Home
38 Sherbourne Road, Blackpool FY1 2PW
Tel: 01253 440242

Elmsdene Care Home
37-41 Dean Street, Blackpool FY4 1BP
Tel: 01253 349617

Feng Shui House Care Home
661 New South Promenade,
Blackpool FY4 1RN
Tel: 01253 342266

Glen Tanar Rest Home
65 Cavendish Road, Blackpool FY2 9NJ
Tel: 01253 352726

Golden Years Care Home
47-49 Shaftesbury Avenue, Blackpool FY2 9TW
Tel: 01253 594183

Gwenlyn House
17 Chesterfield Road, North Shore,
Blackpool FY1 2PP
Tel: 01253 626342

Haddon Court Ltd
8-14 Haddon Road, Blackpool FY2 9AH
Tel: 01253 353359

Highbury House Care Home
580-582 Lytham Road, Blackpool FY4 1RB
Tel: 01253 344401

Highcroft Care Home, The
599 Lytham Road, South Shore, Blackpool FY4 1RG
Tel: 01253 402066

Highgrove, The
88-90 St Annes Road, Blackpool FY4 2AT
Tel: 01253 344555

Hollins Bank Care Home
601-603 Lytham Road, Blackpool FY4 1RG
Tel: 01253 404565

Honeysuckle House
10-12 Greystoke Place, Blackpool FY4 1NR
Tel: 01253 341325

Jah-Jireh Charity Homes Blackpool
127-131 Reads Avenue, Blackpool FY1 4JH
Tel: 01253 622134

King Edward Care Home
7-9 Warbreck Drive, Blackpool FY2 9SX
Tel: 01253 354785

Langdales
117-119 Hornby Road, Blackpool FY1 4QP
Tel: 01253 621079

Visit www.carechoices.co.uk for further assistance with your search for care
New Victoria Care Home is a welcoming nursing and residential care home with a very efficient team of nurses and carers who provide the highest standards of care for elderly people in Blackpool. The standard of care in New Victoria is at an all time high, and our ‘Resident First’ approach is at the core of the home’s values.

New Victoria is registered to support 30 residents for nursing and personal/residential care. The home is a three storey building, with each floor equipped with assisted bathing and toilets. The building is disabled/wheelchair accessible and has a highly trained and dedicated team, providing palliative care and supporting those who have a physical or learning disability or increasing mental frailty.

137/139 Hornby Road, Blackpool, Lancashire FY1 4JG
T: 01253 621 043
E: newvictoria@regency.care

Rosehaven is a stunning residential care home for the elderly in Blackpool, only minutes away from the beautiful Stanley Park, the seafront and the famous Blackpool Tower.

Rosehaven has attractive and well established gardens and a rose garden. Rosehaven has three large lounges, where residents can relax, interact, watch television or find peace and quiet and all the rooms are bright, spacious and well decorated. There is full disabled access, lifts to all floors and specialist equipment.

The home welcomes guests funded by social services and those who are paying privately.

200/202 Whitegate Drive, Blackpool, Lancashire FY3 9HJ
T: 01253 764 394
E: rosehaven@regency.care

Services we offer:
- Nursing and Personal/Residential care
- Dementia care
- Short & Long Stay care
- Intermediate care
- Re-ablement care
- End of life/Palliative care
- Home Care & Support
- Cohort beds
- Day care

Support & Facilities:
- Personal Healthcare
- Laundry Service
- Disabled/Wheelchair access
- Lifts to all floors
- Specialist equipment
- Car Park
- Special diets available

Health & Personal Care:
- GP services available on request
- Chiropody
- Hairdresser
- Optician and Dentists by arrangement

Activities:
- Newspapers and Music
- Pop Quiz
- Shopping Trips
- Hairdressing
- Karaoke
- Bingo & Skittles
- Cheese & Wine tasting
- Dominoes
- Social Events

Accommodation:
- Nurse Call in every room
- Rooms decorated to a high standard
- TV in rooms
- Internet facility available
Blackpool care homes continued

Lavender Lodge Care Home
35 Horncliffe Road, Blackpool FY4 1LJ
Tel: 01253 341576  OP D PD MH SI

Links Lodge
16 Links Road, Blackpool FY1 2RU
Tel: 01253 354744  OP D PD LDA SI YA

Merwood Rest Home
310 Queens Promenade, Blackpool FY2 9AD
Tel: 01253 352221  OP

Napier Lodge Ltd
45–47 Napier Avenue, Blackpool FY4 1PA
Tel: 01253 403465  OP D PD SI YA

New Mayfair Hotel, The
673–677 New South Promenade, Blackpool FY4 1RN
Tel: 01253 362851  OP D PD LDA MH SI

Owls Care Home, The
168 St Annes Road, Blackpool FY4 2BL
Tel: 01253 402366  OP D

Parade Rest Home
31 Raikes Parade, Blackpool FY1 4EY
Tel: 01253 293172  OP D

Parkhaven
53 Gorse Road, Blackpool FY3 9ED
Tel: 01253 304495  MH

Pennystone Court
Handsworth Road, Blackpool FY1 2RQ
Tel: 01253 752307  OP D

Phoenix Centre, The
Stratford Place, Ferguson Road, Blackpool FY1 6RN
Tel: 01253 477841  OP D PD LDA MH YA AD

PNP Care Home
90–92 Queens Promenade, Blackpool FY2 9NS
Tel: 01253 352777  OP D

Princess Alexandra Home for the Blind
Bosworth Place, Squires Gate, Blackpool FY4 1SH
Tel: 01253 403091  OP LDA SI

Red Oak Care Home
196 St Annes Road, Blackpool FY4 2EF
Tel: 01253 349702  OP

Redbricks Care Home
512 Queens Promenade, Little Bispham, Thornton Cleveleys FY5 1PQ
Tel: 01253 854008  OP D YA

Rosehaven Residential Care Home
200/202 Whitegate Drive, Blackpool FY3 9HJ
Tel: 01253 764394  Advert page 54  OP

Sylvestor Care Centre, The
77–79 Reads Avenue, Blackpool FY1 4DG
Tel: 01253 625777  OP D PD MH YA

Thornlea Rest Home
308 St Annes Road, South Shore, Blackpool FY4 2QP
Tel: 01253 345574  OP

Waterside Care Home
192 Queens Promenade, Bispham, Blackpool FY2 9JS
Tel: 01253 351612  OP D MH YA

Watson House Rest Home
50 Station Road, Blackpool FY4 1EU
Tel: 01253 341550  PD

Watson Road, 45
South Shore, Blackpool FY4 2DB
Tel: 01253 341436  OP LDA YA

Westfield Rest Home
2 Westfield Road, Blackpool FY1 6NY
Tel: 01253 344899  OP D MH

Willows Care Home, The
397 Midgeland Road, Marton Moss, Blackpool FY4 5ED
Tel: 01253 693961  OP

Wynfield House Home for the Deaf
115 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 392183  OP PD SI

Visit www.carechoices.co.uk for further assistance with your search for care

<table>
<thead>
<tr>
<th>Service</th>
<th>OP Older people (65+)</th>
<th>D Dementia</th>
<th>PD Physical disability</th>
<th>LDA Learning disability, autism</th>
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<td>User Bands</td>
<td>MH Mental health</td>
<td>SI Sensory impairment</td>
<td>YA Younger adults</td>
<td>AD People who misuse alcohol or drugs</td>
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</tbody>
</table>
Blackpool care homes with nursing

Acorn Nursing Home
125 Newton Drive, Blackpool FY3 8LZ
Tel: 01253 392440

Amber Court
Kipling Hall Drive, Blackpool FY3 9UX
Tel: 01253 762076

Arc, The
Clifton Avenue, Blackpool FY4 4RF
Tel: 01253 477855

Belsfield House
4 Carlin Gate, Blackpool FY2 9QX
Tel: 01253 592605

Bispham Gardens
Ryscar Way, Blackpool FY2 0FN
Tel: 01253 955955

Broadway Care Home
26 Broadway,
Blackpool FY4 2HE
Tel: 01253 401809

Brooklands Nursing and Care Home
Rounday, Blackpool FY4 4LY
Tel: 01253 763518

Farthings Nursing Home
Wilson Square, Little Bispham,
Thornton Cleveleys FY5 1RF
Tel: 01253 864309

Gilwood Lodge
Clifton Drive, Blackpool FY4 1NP
Tel: 01253 344438

Glenroy
Glenroy Close, Whitegate Drive,
Blackpool FY3 9HF
Tel: 01253 464232

New Victoria Nursing Home
137-139 Hornby Road,
Blackpool FY1 4JG
Tel: 01253 621043

Nightingales Nursing Home
355a Norbreck Road,
Thornton Cleveleys FY5 1PB
Tel: 01253 822558

North Shore Nursing Home
3 St Stephens Avenue, North Shore,
Blackpool FY2 9RG
Tel: 01253 351824

Ryecourt Nursing Home
264–266 Queens Promenade, Bispham,
Blackpool FY2 9HD
Tel: 01253 592905

Sandycroft Nursing Home
366–368 Lytham Road, Blackpool FY4 1DW
Tel: 01253 349400

St Stephens Nursing Home
4 St Stephens Avenue, Blackpool FY2 9RG
Tel: 01253 352625

For information on different types of care homes, see page 39.
Aarondale Care Home
Sunny Brow, off Chapel Lane, Coppull, Chorley PR7 4PF
Tel: 01257 581980 Advert page 62  OP  D  PD  MH  YA

Abba Care Home
Wesley Old Hall, Old Clough, Bacup OL13 8RA
Tel: 01706 879042  OP  MH  YA

Abbey Grange Care Home
18 Glen View Road, Burnley BB11 2QN
Tel: 01282 453158  OP

Abbey Wood Lodge Care Home
173 County Road, Ormskirk L39 3LY
Tel: 01695 767778  OP  D  PD  LDA  MH  SI

Abbecroft Residential Care Home
Loveclough, Burnley Road, Rossendale BB4 8QI
Tel: 01706 225582 Advert page 74  OP  D  PD  MH

Abbeyfield Care Home Clitheroe
Abbeyfield House, Union Street, Low Moor, Clitheroe BB7 2NH
Tel: 01200 442550  OP  D  PD

Abbeyfield Silverdale & District Society Ltd
Cove House, Coge Road, Silverdale, Carnforth LA5 0SG
Tel: 01524 701219 Advert below  OP

Abiden Care
22-24 Rosehill Road, Burnley BB11 2JT
Tel: 01282 428603  OP  D

Abraham House
515 Blackpool Road, Ashton-on-Ribble, Preston PR2 1EQ
Tel: 01772 721102  OP  D

Acorn Heights Care Home
147 Manchester Road, Burnley BB11 4HT
Tel: 01282 422500  OP  D  LDA  MH  YA

Across The Bay
479 Marine Road East, Morecambe LA4 6AF
Tel: 01524 410625  OP  LDA

Adam House
21 Ormerod Road, Burnley BB11 2RU
Tel: 01282 835923  MH

At Cove House we always put our residents at the centre of everything we do. As a registered charity with a high staff to resident ratio, our team have the time to care and make time for our residents by ensuring that each day offers something special.

We provide full residential care for a wide range of conditions, including Dementia and Parkinsons, as well as respite stays.
Lancashire care homes continued

Adelphi Residential Care Home
35 Queens Road, Chorley PR7 1LA
Tel: 01257 271361

Albert House Residential Home
22 Albert Road, Colne BB8 0AA
Tel: 01282 862053

Alexandra Court – Cleveleys
110 Victoria Road East, Thornton, Cleveleys FY5 3SZ
Tel: 01253 853645

Alma Green Residential Care Home
Alma Hill, Hall Green, Up Holland, Skelmersdale WN8 0PA
Tel: 01695 622504

Alsy Lodge
Station Road, Rufford, Ormskirk L40 1TB
Tel: 01704 821713

Alston Lodge Residential Home Ltd
Lower Lane, Longridge, Preston PR3 2YH
Tel: 01772 783248

Altham Care Home
Burnley Road, Clayton-le-Moors, Accrington BB5 5TW
Tel: 01254 396015

Arnside Lodge
1 Arnside Crescent, Morecambe LA4 5PP
Tel: 01524 832198

Arranmore Park Rest Home
100 Square Lane, Burscough, Ormskirk L40 7RQ
Tel: 01704 895887

Arrowsmith Lodge Rest Home
Bournes Row, Hoghton PR5 0DR
Tel: 01254 854141

Ash Cottage
26-28 Crow Woods, Edenfield, Ramsbottom, Bury BL0 0HY
Tel: 01706 826926

Ash-Lee
18 Thornton Road, Morecambe LA4 5PE
Tel: 01524 420762

Ashleigh Rest Home
17 Beech Grove, Ashton, Preston PR2 1DX
Tel: 01772 723380

Ashmeade Residential Home
379 Padiham Road, Burnley BB12 6SZ
Tel: 01282 425142

Aughton Park
Aughton Park Drive, Aughton, Ormskirk L40 7RQ
Tel: 01704 895887

Aykroyd Lodge
The Crescent, Reedley, Burnley BB10 2LX
Tel: 01282 449004

Bank Hall Care Centre
Colne Road, Burnley BB11 2AA
Tel: 01282 838909

Bannister Farm Cottage
220 Longmeanygate, Midge Hall, Leyland PR26 7TB
Tel: 01772 457925

Barden House
29 Morecambe Road, Morecambe LA3 3AA
Tel: 01524 425398

Bare Hall Residential Care Home
20 Bare Lane, Morecambe LA4 6DF
Tel: 01524 410906

Barn, The
241-243 Leyland Lane, Leyland PR25 1XL
Tel: 01772 434608

Barnfold Cottage Residential Home
402 Blackburn Road, Oswaldtwistle BB5 4LZ
Tel: 01254 381348

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Service  OP Older people (65+)  D Dementia  PD Physical disability  LDA Learning disability, autism
User Bands  MH Mental health  SI Sensory impairment  YA Younger adults  AD People who misuse alcohol or drugs

Search for care at www.carechoices.co.uk to find support in your area
Beacon View Home for Older People
Kiln Lane, Skelmersdale WN8 8PW
Tel: 01695 725682

Beech Grove Care Home
St Pauls Street, Clitheroe BB7 2LS
Tel: 01200 426057

Beechdale
302 Golden Hill Lane, Leyland,
Preston PR25 2YH
Tel: 01772 452924

Bellingham Residential Care Home, The
47 Church Road, Lytham, Lytham St Annes FY8 5PR
Tel: 01253 737356

Belmont
Inglewhite Road, Longridge, Preston PR3 2DB
Tel: 01772 782031

Belvedere Care Home
Wellington Street, Accrington BB5 2NN
Tel: 07802 413999

Belvedere Manor
Gibfield Road, Colne BB8 8JT
Tel: 01282 865581

Benjamin House
41-43 Ormerod Road, Burnley BB11 2RU
Tel: 01282 835923

Bethany House
Gamull Lane, Ribbleton, Preston PR2 6TQ
Tel: 01772 792226

BLHC Coote Lane Ltd
Coote Lane, Lostock Hall, Preston PR5 5JE
Tel: 01772 312152

Bowerswood House Residential Home Ltd
Bowers Lane, Nateby, Preston PR3 0JD
Tel: 01995 606120

Bowgreave Rise Home for Older People
1 Garstang Road, Garstang PR3 1YD
Tel: 01995 603637

Braeside Home for the Elderly Ltd
Stanhill Lane, Oswaldtwistle, Accrington BB5 4QF
Tel: 01254 398099

Brambles Rest Home, The
Park Avenue, New Longton, Preston PR4 4AY
Tel: 01772 614533

Breck Lodge Care Home
78-80 Breck Road, Poulton-le-Fylde FY6 7HT
Tel: 01253 894567

Briercliffe Lodge
Rainhall Crescent, Barnoldswick BB18 6BS
Tel: 01282 816638

Brierfield House
Hardy Avenue, Brierfield, Nelson BB9 5RN
Tel: 01282 881546 Advert page 62

Broadfield House Home for Older People
Broadfield Drive, Leyland PR25 1NB
Tel: 01772 457672

Brockholes Brow – Preston
Deafway, Brockholes Brow, Preston PR1 5BB
Tel: 01772 796461

Brook House Residential Home
391 Padiham Road, Burnley BB12 6SZ
Tel: 07947 733960

Brooklands House Rest Home
3 Woodville Terrace, Lytham St Annes FY8 5QB
Tel: 01253 736393

Brooklands Residential Home, The
6 Blackbull Lane, Fulwood, Preston PR2 3PU
Tel: 01772 719078

Brookside Residential Care Home
722 Preston Road, Bamber Bridge,
Preston PR5 8JP
Tel: 01772 330794

Bungalow, The
47 Todd Lane North, Lostock Hall, Preston PR5 5UR
Tel: 01772 696961

Visit www.carechoices.co.uk for further assistance with your search for care
<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
<th>Description</th>
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<tr>
<td>OP</td>
<td>MH</td>
<td>Older people (65+)</td>
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<tr>
<td>D</td>
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<tr>
<td>PD</td>
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<tr>
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<td>Mental health</td>
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<tr>
<td>YA</td>
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<tr>
<td>AD</td>
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<td>Younger adults</td>
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<tr>
<td>AD</td>
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<td>People who misuse alcohol or drugs</td>
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</tbody>
</table>

Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area

**Bungalow, The**
55 Moss Hall Road, Accrington BB5 5AS
Tel: 01254 887755

**Burnley, Pendle & Rossendale Short Break Services**
Haddon House, Greenock Street, Burnley BB11 4DT
Tel: 01282 454392

**Bushell House**
Mill Lane, Goosnargh, Preston PR3 2Bj
Tel: 01772 865225

**Calder View**
6 Keighley Road, Colne BB8 0JL
Tel: 01282 868077

**Calver House**
Mill Lane, Leyland PR25 1HY
Tel: 01772 459978

**Campbell House**
166 Heysam Road, Heysham, Morecambe LA3 1DJ
Tel: 01524 807888

**Cardinal Heenan House**
Don Orione Centre, School Lane, Roby Mill WN8 0QR
Tel: 01695 622885

**Carleton House**
29-31 Carleton Street, Morecambe LA4 4NX
Tel: 01524 831496

**Castleford Home for Older People**
Queens Road, Clitheroe BB7 1AR
Tel: 01200 426355

**Catterall House Residential Care Home**
Garstang By-Pass Road, Catterall, Preston PR3 0QA
Tel: 01995 602220

**Chapel Lodge**
11 Chapel Street, Worsthorne, Burnley BB10 3NR
Tel: 01282 413901

**Chaseside Care Home**
1a St Georges Square, Lytham St Annes FY8 2NY
Tel: 01253 724784

**Chatterton Hey**
Exchange Street, Edenfield, Ramsbottom, Bury BL0 0QH
Tel: 01706 824554

**Cherry Tree Lodge Private Residential Care Home**
226-228 Bury Road, Rawtenstall, Rossendale BB4 6DJ
Tel: 01706 221698

**Chestnut Grove Rest Home**
St Catherines Way, Todd Lane South, Lostock Hall, Preston PR5 5XE
Tel: 01772 337061

**Chimes, The**
83 Park Road, Lytham St Annes FY8 1PW
Tel: 01253 725146

**Chirnside House**
Abbeyfield Close, Lancaster LA1 4NL
Tel: 01524 541720

**Chorley & South Ribble Short Break Services**
121 Worden Lane, Leyland, Preston PR25 3BD
Tel: 01772 457585

**Chorley Lodge**
Botony Brow, Chorley PR6 0JW
Tel: 01257 268139

**Church View Residential Home**
Church Street, Oswaldtwistle BB5 3QA
Tel: 01254 381652

**Clayton Brook House**
90 Atlas Street, Clayton-le-Moors, Accrington BB5 5LT
Tel: 01254 875340

**Clitheroe**
Eshton Terrace, Clitheroe BB7 1BQ
Tel: 01200 428891

Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area.
<table>
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<th>User Bands</th>
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<td>Older people (65+)</td>
<td>OP</td>
<td>Clough House 7 Worden Lane, Leyland PR25 3EL Tel: 01772 436890</td>
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<td>Clover House 40 St Johns Road, Heysham, Morecambe LA3 1EX Tel: 01524 426444</td>
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<tr>
<td>Physical disability</td>
<td>PD</td>
<td>Conifers Care Home 66 Victoria Road East, Thornton Cleveleys, Blackpool FY5 5HQ Tel: 01253 822122</td>
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<tr>
<td>Learning disability, autism</td>
<td>LDA</td>
<td>Coniston House Care Home Coniston Road, Chorley PR7 2JA Tel: 01257 265715</td>
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<tr>
<td>Mental health</td>
<td>MH</td>
<td>Courtfield Lodge 81a Marians Drive, Ormskirk L39 1LG Tel: 01695 570581</td>
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<tr>
<td>Sensory impairment</td>
<td>SI</td>
<td>Craigneil Residential Home 2 Seaborn Road, Bare, Morecambe LA4 6BB Tel: 01524 831011</td>
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<tr>
<td>Younger adults</td>
<td>YA</td>
<td>Cravenside Home for Older People Lower North Avenue, Barnoldswick BB18 6DP Tel: 01282 816790</td>
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<td>People who misuse alcohol or drugs</td>
<td>AD</td>
<td>Creative Support – Balshaw Respite Service Balshaw Avenue, Euxton, Chorley PR7 6HY Tel: 01257 234999</td>
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<td>Younger adults</td>
<td>YA</td>
<td>Croft, The 11a Albany Road, Morecambe LA4 4JY Tel: 07735 398230</td>
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<tr>
<td>Physical disability</td>
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<td>Croft Care Home, The 84 King Street, Whalley BB7 9SN Tel: 01254 823010</td>
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<td>Croft House Rest Home 26 Kirkham Road, Freckleton, Preston PR4 1HT Tel: 01772 633981</td>
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<td>Older people (65+)</td>
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<td>Danesmoor Residential Care Home 45 Helmsshore Road, Haslingden, Rossendale BB4 4BW Tel: 01706 216862</td>
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<tr>
<td>Dementia</td>
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<td>Deerplay Care Home 10 Heald Lane, Weir, Bacup OL13 8NZ Tel: 01706 878442</td>
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<tr>
<td>Physical disability</td>
<td>PD</td>
<td>Derby Lodge 2a Black Bull Lane, Fulwood, Preston PR2 3PU Tel: 01772 718811</td>
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<tr>
<td>Sensory impairment</td>
<td>SI</td>
<td>Dercliffe Care Home Juno Street, Nelson BB9 8RH Tel: 01282 603605</td>
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<td>Mental health</td>
<td>MH</td>
<td>Dixons Farm Wigan Road, Preston PR5 6AS Tel: 01524 7626916</td>
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<tr>
<td>Dementia</td>
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<td>Dolphinlee House Home for Older People Patterdale Road, Ridge Estate, Lancaster LA1 3LZ Tel: 01524 37685</td>
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<tr>
<td>Physical disability</td>
<td>PD</td>
<td>Douglas Bank Nursing Home Lees Lane, Appleby Bridge, Wigan WN8 0SZ Tel: 01257 255823</td>
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<tr>
<td>Learning disability, autism</td>
<td>LDA</td>
<td>Dovehaven House 58 Moss Road, Southport, Merseyside PR8 4JQ Tel: 01704 564259</td>
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<td>Younger adults</td>
<td>YA</td>
<td>Draycombe House 1 Draycombe Drive, Heysham, Morecambe LA3 1LN Tel: 01524 858316</td>
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<tr>
<td>Mental health</td>
<td>MH</td>
<td>Eaves Hall Rest Home Kiddrow Lane, Burnley BB12 6LH Tel: 01282 772413</td>
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<tr>
<td>Dementia</td>
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<td>Edgar Street Residential Home 3 Edgar Street, Huncoat, Accrington BB5 6ND Tel: 01254 872119</td>
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<td>Physical disability</td>
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<td>Elm House Care Home Lime Grove, Skelmersdale WN8 8ET Tel: 01695 213110</td>
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</table>

Visit [www.carechoices.co.uk](http://www.carechoices.co.uk) for further assistance with your search for care
Lancashire care homes continued

Elms House
24-26 Woone Lane, Clitheroe BB7 1BG
Tel: 01200 424263

Eric Morecambe House
Harrow Grove, Torrisholme, Morecambe LA4 6ST
Tel: 01524 831104

Euxton Park Care Home
Wigan Road, Euxton, Chorley PR7 6DY
Tel: 01257 581981 Advert below

Fairhaven Care Home
43-44 Laidleys Walk, Fleetwood FY7 7JL
Tel: 01253 772341

Fairhaven Lodge
7-9 Fairhaven Road, Fairhaven,
St Annes FY8 1NN
Tel: 01253 720375

Fairmont Residential Home
30 Watling Street Road, Fulwood,
Preston PR2 8DY
Tel: 01772 715228

Fairways
20 Westmoor Grove, Heysham, Morecambe LA3 2TA
Tel: 01524 855222

Favordale Home for Older People
Byron Road, Colne BB8 0BH
Tel: 01282 860449

Fern Hill House Care Home
2-8 Todmorden Road,
Bacup OL13 9BA
Tel: 01706 873466 Advert inside front cover

Fern House
28 Accrington Road, Burnley BB11 4AW
Tel: 01282 451950

Fernbank Lodge
346 Heysham Road, Heysham,
Morecambe LA3 2BW
Tel: 01524 854936

Ferncross Retirement Home
4 Crossdale Avenue, Heysham LA3 1PE
Tel: 01524 850008

Looking for a care home and need some friendly expert advice?
Put your trust in us to help you.

We understand that choosing the right care home can be an overwhelming and emotional experience. But rest assured we are here to help.

Come and take a look around and get some guidance on those things that are concerning you. It’s the best way to feel more confident about your next steps.

To find out more visit www.fshc.co.uk

Springfield Care Home – 01254 868170
Aarondale Care Home – 01257 581980
Brierfield House – 01282 881546
Preston Glades – 01772 307018
Highfield Hall - 01706 541182
Hill View Care Home - 01706 541183
Priory Park - 01772 307019
Euxton Park- 01257 581981

Service
OP Older people (65+)
D Dementia
PD Physical disability
LDA Learning disability, autism

User Bands
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Search for care at www.carechoices.co.uk to find support in your area
Fernhaven
5 Derbe Road, Lytham St Annes FY8 1NJ
Tel: 01253 781199

Fernleigh House
1 Fernleigh, Leyland PR26 7AW
Tel: 01772 451099

Fleetwood Hall
Chatsworth Avenue, Fleetwood FY7 8RW
Tel: 01253 777065 Advert outside back cover

Franciscan Convent Burnley
63 Yorkshire Street, Burnley BB11 3BS
Tel: 01282 459090

Freckleton Lodge
103 Preston Old Road, Freckleton,
Preston PR4 1HD
Tel: 01772 632707

Freehold Cottage Residential Home
452 Market Street, Shawforth, Rochdale OL12 8JB
Tel: 01706 853384

Fylde and Wyre Short Break Services
Larkholme Lane, Fleetwood FY7 7PN
Tel: 01253 879484

Gable, The
75 Albion Street, Burnley BB11 4LY
Tel: 01282 454577

Gables Care Home, The
25 Southport Road, Chorley PR7 1LF
Tel: 01257 271299

Glengarry Court Care Home
16 Victoria Road, Poulton-le-Fylde FY6 7JA
Tel: 01253 883387

Glenthorne No2 Care Home Ltd
4 Station Road, Thornton Cleveleys FY5 5HY
Tel: 01253 854722

Glenthorne Rest Home Ltd
126–128 Reads Avenue, Blackpool FY7 8NP
Tel: 01253 626722

Gorse Hill
2 Stephenson Drive, Burnley BB12 8AJ
Tel: 01282 438916

Grange, The
72 Stump Lane, Chorley PR6 0AL
Tel: 01257 241133

Greenroyd Residential Home
27 Hest Bank Lane, Hest Bank,
Lancaster LA2 6DG
Tel: 01524 824050

Greenways Rest Home
720 Preston Road, Bamber Bridge,
Preston PR5 8JP
Tel: 01772 339083

Grey Gables Residential Home
1 Lodges Grove, Bare, Morecambe LA4 6HE
Tel: 01524 425376

Greycroft Residential Home
15 Queens Road, Accrington BB5 6AR
Tel: 01254 234766

Grove House Home for Older People
Highfield Road, Adlington, Chorley PR6 9RH
Tel: 01257 481442

Haslingden Hall and Lodge
Lancaster Avenue, Haslingden BB4 4HP
Tel: 01706 214403

Hazeldene Care Home
49 Ribchester Road, Clayton-le-Dale,
Blackburn BB1 9HU
Tel: 01254 240360

Headroomgate
1 Oxford Road,
Lytham St Annes FY8 2EA
Tel: 01253 724326

Healey House
1 Oakenshaw Avenue, Whitworth,
Rochdale OL12 8ST
Tel: 01706 759692

Fernhaven
5 Derbe Road, Lytham St Annes FY8 1NJ
Tel: 01253 781199

Fernleigh House
1 Fernleigh, Leyland PR26 7AW
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Glenthorne Rest Home Ltd
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Tel: 01253 626722

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Tel: 01254 234766

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Blackburn BB1 9HU
Tel: 01254 240360

Headroomgate
1 Oxford Road,
Lytham St Annes FY8 2EA
Tel: 01253 724326

Healey House
1 Oakenshaw Avenue, Whitworth,
Rochdale OL12 8ST
Tel: 01706 759692

Visit www.carechoices.co.uk for further assistance with your search for care

Service OP Older people (65+)
User Bands MH Mental health
D Dementia
PD Physical disability
SI Sensory impairment
YA Younger adults
LDA Learning disability, autism
AD People who misuse alcohol or drugs
### Lancashire care homes continued

<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
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<tr>
<th>House Name</th>
<th>Address</th>
<th>Tel.</th>
<th>Service</th>
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<tbody>
<tr>
<td><strong>Healy House</strong></td>
<td>11 Omerod Road, Burnley BB11 2RU</td>
<td>01282 835923</td>
<td>OP D</td>
</tr>
<tr>
<td><strong>Heathcotes Preston</strong></td>
<td>1 Albert Road, Fulwood, Preston PR2 8PJ</td>
<td>01246 556453</td>
<td>OP D PD LDA MH SI YA AD</td>
</tr>
<tr>
<td><strong>Heather Grange</strong></td>
<td>Queens Road, Burnley BB10 1XX</td>
<td>01282 415908</td>
<td>OP D MH YA</td>
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<tr>
<td><strong>Hedges House Residential Hotel Ltd</strong></td>
<td>37-39 Church Road, Lytham, Lytham St Annes FY8 5LL</td>
<td>01253 739930</td>
<td>OP Y</td>
</tr>
<tr>
<td><strong>Henley House</strong></td>
<td>225 Whalley Road, Accrington BB5 5AD</td>
<td>01254 232763</td>
<td>OP</td>
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<tr>
<td><strong>Hennel Lane</strong></td>
<td>99 Hennel Lane, Lostock Hall, Preston PR5 5UL</td>
<td>01772 620587</td>
<td>OP D PD LDA SI</td>
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<tr>
<td><strong>Heyhead House</strong></td>
<td>1 Trinity Close, Brierfield, Nelson BB9 5ED</td>
<td>01282 617902</td>
<td>OP D PD LDA MH SI YA AD</td>
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<tr>
<td><strong>High Brake House</strong></td>
<td>129 Chatburn Road, Clitheroe BB7 2BD</td>
<td>01200 443680</td>
<td>OP D PD LDA MH SI YA AD</td>
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<tr>
<td><strong>Highgrove House</strong></td>
<td>Highfield Road North, Chorley PR7 1PH</td>
<td>01257 270643</td>
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<tr>
<td><strong>Hillcroft Residential Care Home</strong></td>
<td>16-18 Long Lane, Aughton, Ormskirk L39 5AT</td>
<td>01695 422407</td>
<td>OP D</td>
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<tr>
<td><strong>Hilton Residential Home</strong></td>
<td>Quarry Street, Padiham, Burnley BB12 8PH</td>
<td>01282 775016</td>
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<tr>
<td><strong>Hollin Bank House</strong></td>
<td>Blackburn Road, Oswaldtwistle, Accrington BB5 4PE</td>
<td>01254 236841</td>
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<tr>
<td><strong>Hollybank House</strong></td>
<td>Church Street, Stacksteads OL13 0RW</td>
<td>01706 877659</td>
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<tr>
<td><strong>Hollydale</strong></td>
<td>Back Lane, Clayton-le-Woods, Chorley PR6 7EU</td>
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<tr>
<td><strong>Holme Manor Care Home</strong></td>
<td>Holme Lane, Townsend Fold, Rossendale BB4 6JB</td>
<td>01706 218953</td>
<td>OP MH</td>
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<tr>
<td><strong>Holt Mill House</strong></td>
<td>Lloyd Street, Whitworth, Rochdale OL12 8AA</td>
<td>01706 227418</td>
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<tr>
<td><strong>Holywell Home</strong></td>
<td>17 West End Road, Morecambe LA4 4DJ</td>
<td>01524 418420</td>
<td>LDA</td>
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<tr>
<td><strong>Hulton Care Home</strong></td>
<td>Hulton Drive, Halifax Road, Nelson BB9 OEL</td>
<td>01282 617773</td>
<td>Advert inside front cover</td>
</tr>
<tr>
<td><strong>Hyndburn Short Break Service</strong></td>
<td>98/100 Gloucester Avenue, Accrington BB5 4BG</td>
<td>01254 393212</td>
<td>LDA</td>
</tr>
<tr>
<td><strong>Jah-Jireh Charity Homes Leyland</strong></td>
<td>7 Beechfield Court, Leyland PR25 3SA</td>
<td>01772 633380</td>
<td>OP D PD SI</td>
</tr>
<tr>
<td><strong>Jalna Residential Care Home</strong></td>
<td>285b Manchester Road, Burnley BB11 4HL</td>
<td>01282 431182</td>
<td>OP YA</td>
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<tr>
<td><strong>Keer Sands Residential Home</strong></td>
<td>Crag Bank Road, Carnforth LA5 9JA</td>
<td>01524 732060</td>
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<tr>
<td><strong>Kepplegate House</strong></td>
<td>Sandy Lane, Preesall, Poulton-le-Fylde FY6 0EJ</td>
<td>01253 811957</td>
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</tbody>
</table>

Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area
Lancashire care homes continued

Kingfisher Care Home, The
8-10 Crossway, Thornton Cleveleys FY5 1LA
Tel: 01253 853136

Knights Care Home, The
365-367 Clifton Drive North, St Annes-on-Sea FY8 2PA
Tel: 01253 720421

Knowle Care Home, The
5-7 Egerton Road, Ashton-on-Ribble, Preston PR2 1AJ
Tel: 01772 727485

L’arche Preston Moor Fold
L’Arche Community Preston, 3 Moor Park Avenue, Preston PR1 6AS
Tel: 01772 251113

Lady Elsie Finney House Home for Older People
Cottam Avenue, Cottam, Preston PR2 3XH
Tel: 01772 721072

Lakeview Rest Homes
10-12 Lake Road, Lytham St Annes FY8 1BE
Tel: 01253 735915

Lancaster and Morecambe Short Breaks Service
Thorpe Avenue, Torrisholme, Morecambe LA4 6NG
Tel: 01524 416406

Laurel Villas Ltd
170-172 Tulketh Road, Ashton-on-Ribble, Preston PR2 1ER
Tel: 01772 720609

Lavender Hills Care Home
Stubbins Vale Road, Stubbins Vale, Ramsbottom, Bury BL0 0NP
Tel: 01706 828412

Lawwood
87 Todmorden Road, Burnley BB11 3ES
Tel: 01282 435832

Le Moors
285-289 Whalley Road, Clayton-le-Moors BB5 5QU
Tel: 01254 871442

Limes 2, The
17 Walverden Road, Brierfield, Near Burnley BB9 0PJ
Tel: 01925 571680

Lindens, The
Deardengate, Haslingden, Rossendale BB4 5PU
Tel: 01706 210093

Lindsay House
Parbold Hill, Parbold, Wigan WN8 7TG
Tel: 01257 464177

Long Lane Farm
Kellet Lane, Bamber Bridge, Preston PR5 6AN
Tel: 01772 335372

Longcroft
58 Westbourne Road, Lancaster LA1 5EF
Tel: 01524 64950

Longridge Hall and Lodge
4 Barnacre Road, Longridge, Preston PR3 2PD
Tel: 01772 786106 Advert outside back cover

Longworth House
Higher Ramsgreave, Blackburn BB1 9DJ
Tel: 01254 812283

Lostock Grove Rest Home
Slater Lane, Leyland PR25 1TN
Tel: 01772 454714

Lostock Lodge
34 Wateringpool Lane, Lostock Hall, Preston PR5 5AP
Tel: 01772 626141

Lower Ridge Home for Older People
Belvedere Road, Burnley BB10 4BQ
Tel: 01282 429020

Lowfield House Ltd
Railway View Avenue, Clitheroe BB7 2HA
Tel: 01200 428514

Lumb Valley Care Home
Burnley Road East, Lumb, Rossendale BB4 9PQ
Tel: 01706 225027

Visit www.carechoices.co.uk for further assistance with your search for care
<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lynbrook</td>
<td></td>
<td>106 Todd Lane North, Lostock Hall, Preston PR5 5UQ Tel: 01772 323695 LDA YA</td>
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<tr>
<td>Malvern House</td>
<td></td>
<td>139 Heysham Road, Heysham, Morecambe LA3 1DE Tel: 07735 398230 OP PD LDA MH</td>
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<tr>
<td>Mansard House</td>
<td></td>
<td>28 Watling Street Road, Fulwood, Preston PR2 8DY Tel: 01772 774219 LDA MH YA</td>
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<tr>
<td>Margaret House Care Home Ltd</td>
<td></td>
<td>221 Manchester Road, Burnley BB11 4HN Tel: 01282 423804 OP MH YA</td>
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<td>Mariners Court Care Home</td>
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<td>45-46 Laidleys Walk, Fleetwood FY7 7JL Tel: 01253 872493 OP D PD</td>
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<tr>
<td>Marsden Grange</td>
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<td>239 Barkerhouse Road, Nelson BB9 9NL Tel: 01282 618226 OP</td>
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<tr>
<td>Marsden Heights Care Home</td>
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<td>316 Kings Causeway, Brierfield, Nelson BB9 0EY Tel: 01282 697144 OP D PD LDA MH YA</td>
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<td>Marsh House</td>
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<td>Ulmes Walton Lane, Leyland PR26 8LT Tel: 01772 600991 OP</td>
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<td>Mather Fold House</td>
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<td>Houghton Lane, Houghton, Preston PR5 4EP Tel: 01772 311371 LDA</td>
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<td>Mayfair Residential Home Ltd</td>
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<td>Marine Road East, Morecambe LA4 5AR Tel: 01524 411836 LDA</td>
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<tr>
<td>Mcauley Mount Residential Care Home</td>
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<td>Padiham Road, Burnley BB12 6TG Tel: 01282 438071 OP</td>
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<tr>
<td>Meadow Lodge Residential Care Home</td>
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<td>Whalley Road, Padiham, Burnley BB12 8JX Tel: 01282 772596 OP</td>
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<tr>
<td>Meadowfield House Home for Older People</td>
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<td>Meadowfield, Fulwood, Preston PR2 9NX Tel: 01772 864881 OP D PD</td>
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<td>Meadows, The</td>
<td></td>
<td>Mill Lane, Leyland PR25 1HY Tel: 01772 431466 LDA</td>
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<tr>
<td>Melrose Residential Home</td>
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<td>50 Moss Lane, Leyland, Preston PR25 4SH Tel: 01772 434638 OP</td>
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<td>Meresbeck</td>
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<td>125 North Road, Carnforth LA5 9LU Tel: 01524 734176 OP</td>
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<td>Merlewood House</td>
<td></td>
<td>52 Park Lane, Great Harwood BB6 7RF Tel: 01254 885355 LDA</td>
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<tr>
<td>Milbanke Home for Older People</td>
<td></td>
<td>72 Station Road, Kirkham, Preston PR4 2HA Tel: 01772 684836 OP D PD MH</td>
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<tr>
<td>Mill Lodge Residential Care Home</td>
<td></td>
<td>Belmont Road, Great Harwood, Blackburn BB6 7HL Tel: 01254 883216 OP D</td>
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<tr>
<td>Millbrook Way, 2</td>
<td></td>
<td>Penwortham, Preston PR1 0XW Tel: 01772 243014 PD LDA MH SI YA</td>
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<tr>
<td>Millerhouse Residential Care Home</td>
<td></td>
<td>615 Burnley Road, Crawshawbooth, Rossendale BB4 8AN Tel: 01706 220988 MH</td>
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<tr>
<td>Millgate House</td>
<td></td>
<td>10 Oak Street, Whitworth, Rochdale OL12 8NU Tel: 01706 515800 OP PD LDA YA</td>
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<tr>
<td>Milton Lodge Rest Home</td>
<td></td>
<td>35 Mount Road, Fleetwood FY7 6EX Tel: 01253 776011 OP</td>
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<tr>
<td>Moor Villa</td>
<td></td>
<td>53 Moor Street, Kirkham, Preston PR4 2AU Tel: 01772 682884 OP D PD MH</td>
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</tbody>
</table>

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Lancashire care homes continued

Moorhead Rest Home
309-315 Whalley Road, Accrington BB5 5DF
Tel: 01254 232793
OP

Moorings, The
60 North Promenade, Lytham St Annes FY8 2NH
Tel: 01253 729941
OP

Morvern Care Centre
11-13 South Promenade, Thornton Cleveleys FY5 1BZ
Tel: 01253 852297
OP D PD MH SI

Mr David Calwell – 6 Lord Street
Lytham St Annes FY8 2DF
Tel: 01253 722800
OP LDA YA

Mr David Calwell – 13 Durham Avenue
Lytham St Annes FY8 2BD
Tel: 01253 640880
OP LDA YA

Mrs Mollie Green – 23 Parliament Street
Morecambe LA3 1RQ
Tel: 01524 414353
OP MH

National Autistic Society – Prospect House
Whalley Road, Altham, Accrington BB5 5EF
Tel: 01254 384117
LDA

New House Farm
Cow Hill, Haighton, Preston PR2 5SE
Tel: 01772 792624
LDA YA

Newfield Lodge Rest Home
93-99 St Andrews Road South, Lytham St Annes FY8 1PU
Tel: 01253 721322
OP

Northlands Village Rest Home
40 Raikes Road, Great Eccleston, Preston PR3 0ZA
Tel: 01995 671293
OP

Oakenshaw House
Oakenshaw View, Whitworth, Rochdale OL12 8SP
Tel: 07712 468169
LDA YA

Oakley Care Home
21 Norton Road, Heysham, Morecambe LA3 1HA
Tel: 01524 831554
MH

Oakmount House
68 Westgate, Burnley BB11 1RY
Tel: 01282 458463
MH

Oaks, The
91 Hennel Lane, Walton-le-Dale, Preston PR5 4LE
Tel: 01772 324515
LDA

Old Mill House
Pall Mall, Chorley PR7 3LT
Tel: 01257 274678
D PD LDA SI

Old Vicarage, The
56 Main Street, Hornby, Lancaster LA2 8JT
Tel: 01524 221284
OP

Old Vicarage Care Home, The
15 Naze Lane, Freckleton PR4 1RH
Tel: 01772 635779
OP D PD

Olive House Home for Older People
New Line, Bacup OL13 0BY
Tel: 01706 874048
OP D PD

Oxen Barn
204 Longmeanygate, Midge Hall, Leyland PR26 7TB
Tel: 01772 458990
LDA

Oxford House Residential Home
258 Garstang Road, Fulwood, Preston PR2 9QB
Tel: 01772 713503
OP D PD SI YA

Paradise House
30 Paradise Lane, Leyland PR26 7ST
Tel: 01772 452750
OP D PD MH SI YA

Park Grove
2-4 Liverpool Road North, Burscough,
Ormskirk L40 5TP
Tel: 01704 893750
OP

Park View Residential Home
95 Regent Road, Morecambe LA3 1AF
Tel: 01524 415893
OP

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Service  OP Older people (65+)
User Bands  MH Mental health
D Dementia
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LDA Learning disability, autism
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

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Lancashire care homes continued

Parklands Care Home
516 New Hall Lane, Preston PR1 4TD
Tel: 01772 795675

Pathways (North West) Ltd – 136 Whalley Road
Accrington BB5 1BS
Tel: 01254 236411

Pathways (North West) Ltd – Blackburn Road
175 Blackburn Road, Great Harwood,
Blackburn BB6 7LU
Tel: 01254 829216

Pathways (North West) Ltd – Oswald House
12 Oswald Street, Oswaldtwistle,
Accrington BB5 3JF
Tel: 01254 231275

Pendle View
15-17 Chatham Street, Nelson BB9 7UQ
Tel: 01282 690703

Penwortham Grange and Lodge
Martinfield Road, Penwortham,
Preston PR1 9HL
Tel: 01772 748576

Preston Glades Care Home
196 Miller Road, Ribbleton, Preston PR2 6NH
Tel: 01772 307018

Preston Short Break Services
50 Larches Avenue, Ashton,
Preston PR2 1LN
Tel: 01772 722681

Primrose Bank Rest Home
153 Breck Road, Poulton-le-Fylde FY6 7HJ
Tel: 01253 884488

Primrose Neurological Centre
Middleton Road, Middleton,
Morecambe LA3 3Jj
Tel: 01524 853385

Rathmore Care Home
3 St Annes Road East, Lytham St Annes FY8 1TA
Tel: 01253 729410

Ravenscroft Rest Home Ltd
Liverpool Road, Longton, Preston PR4 5HA
Tel: 01772 614516

Ravenswood
Market Street, Whitworth, Rochdale OL12 8SJ
Tel: 01706 410707

Redlands Care Home
44-46 Park Road, Lytham St Annes FY8 1PN
Tel: 01253 725835

Reiver House
303 Leyland Lane, Leyland PR25 1HY
Tel: 01772 432080

Ribble Valley Short Break Service
12 Croasdale Drive, Clitheroe BB7 1LQ
Tel: 01200 424394

Richard Peck House
1 St Thomas Road, Lytham St Annes FY8 1JL
Tel: 01253 725519

Riverside Care Centre
Sawley, Clitheroe BB7 4LF
Tel: 01200 441205

Riverside Rest Home
17 West Beach, Lytham St Annes FY8 5QH
Tel: 01253 737317

Rockmount Northwest
1 Blackburn Road, Rishton,
Blackburn BB1 4HD
Tel: 01254 876362

Rosedale
42a Manchester Road, Rossendale BB4 5ST
Tel: 01282 835923

Rosewood Lodge Rest Home
491 Clifton Drive North, Lytham St Annes FY8 2QX
Tel: 01253 721601

Rossendale Road
198 Rossendale Road, Burnley BB11 5DE
Tel: 01282 425668

Service
OP Older people (65+)
D Dementia
PD Physical disability
LDA Learning disability, autism

User Bands
MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Search for care at www.carechoices.co.uk to find support in your area

Advert outside back cover
Advert page 62
Rough Lee Home
Rough Lee Road, Accrington BB5 2LN
Tel: 01254 393152

Rowandale
Back Lane, Clayton-le-Woods, Chorley PR6 7EU
Tel: 01772 620739

Royal Care Home
16-18 York Road, St Annes-on-Sea FY8 1HP
Tel: 01253 726196

Roylen Ave, 3
Carleton, Poulton-Le-Fylde FY6 7PH
Tel: 01253 424555

Rushley House Retirement Home
327 Lancaster Road, Morecambe LA4 6RH
Tel: 01524 417405

Scaleford Care Home
Lune Road, Lancaster LA1 5QT
Tel: 01524 841232

Sea Bank House
27-31 The Esplanade, Knott End on Sea,
Poulton-le-Fyde FY6 0AD
Tel: 01253 810888

Sense – 85 Park Road
Accrington BB5 1ST
Tel: 01254 397274

Shawcare@Highway
15 Formby Lane, Aughton, Ormskirk L39 7HG
Tel: 01695 421420

Sherwood
Clifton Street, Rishton, Blackburn BB1 4DW
Tel: 01254 829816

Sherwood Lodge
Sherwood Way, Fulwood, Preston PR2 9GA
Tel: 01772 394122

Sonacare
2 Stockdove Way, Thornton Cleveleys FY5 2AP
Tel: 01253 821324

Southview Lodge Residential Care
92 Station Road, Hesketh Bank,
Preston PR4 6SQ
Tel: 01772 812566

Spinney, The
Gough Lane, Bamber Bridge, Preston PR5 6AQ
Tel: 01772 629131

Spring Cottage
Stone Moor Bottom, St John’s Road,
Padiham BB12 7BS
Tel: 01282 771601

Springfield Retirement Home Ltd
14 Elms Road, Bare, Morecambe LA4 6AP
Tel: 01524 426032

St Mary’s Gate Euxton
25 St Mary’s Gate, Euxton, Chorley PR7 6AH
Tel: 01257 241899

Stafford House Residential Care Home
7 North Promenade, Thornton Cleveleys FY5 1DB
Tel: 01253 853073

Stanley Lodge Residential Home
School Lane, off Cockerham Road,
Forton LA2 0HE
Tel: 01524 791904

Starr Hills
Ansdell Road South, Ansdell,
Lytham St Annes FY8 5PQ
Tel: 01253 735037

Stella Matutina Care Home
16 Clifton Drive, Ansdell,
Lytham St Annes FY8 5RQ
Tel: 01253 734834

Stockdove House
12 Stockdove Way, Thornton Cleveleys FY5 2AP
Tel: 01253 855967

Stocks Hall Residential Home – Ormskirk
76a Nursery Avenue, Ormskirk L39 2DZ
Tel: 01695 579842

Visit www.carechoices.co.uk for further assistance with your search for care
<table>
<thead>
<tr>
<th>Service</th>
<th>User Bands</th>
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<td>OP</td>
<td>MH</td>
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<td>Dementia</td>
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<td>AD</td>
<td></td>
<td>People who misuse alcohol or drugs</td>
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<tr>
<td>SI</td>
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Sunnyside Rest Home  
Coupland Close, Whitworth, Rochdale OL12 8QE  
Tel: 01706 659917

Swillbrook House Residential Home  
Swillbrook House, Rosemary Lane, Bartle, Preston PR4 0HB  
Tel: 01772 690317

Sycamore Rise Residential Care Home  
3 Hill Lane, Colne BB8 7EF  
Tel: 01282 864209

Teamcare Ltd T/A Highcliffe Residential Home  
226 Preston Road, Whittle-le-Woods, Chorley PR6 7HW  
Tel: 01257 265198

Thistle Manor  
Edisford Road, Clitheroe BB7 3LA  
Tel: 01200 422681

Thistleton Lodge  
Fleetwood Road, Thistleton, Kirkham, Preston PR4 3YA  
Tel: 01995 671088

Thorns Retirement Home, The  
1 Coastal Road, Hestbank, Lancaster LA2 6DW  
Tel: 01524 822558

Thornton House Home for Older People  
Whimbrel Drive, off Mayfield Avenue, Thornton Cleveleys FY5 2LR  
Tel: 01253 825845

Thornton Lodge Care Home  
23 Trunnah Road, Thornton Cleveleys FY5 4HF  
Tel: 01253 856001

Thornton Lodge Residential Care Home  
43-47 Thornton Road, Morecambe LA4 5PD  
Tel: 01524 410430

Towneley House  
143-145 Todmorden Road, Burnley BB11 3HA  
Tel: 01282 424739

Townfield and Coach House  
99-103 Church Street, Great Harwood, Blackburn BB6 7QB  
Tel: 01254 884058

Tylecote  
10 Furness Road, Heysham, Morecambe LA3 1EZ  
Tel: 01524 414834

United Response – 9 Beverley Road North  
Lytham St Annes FY8 3EU  
Tel: 01253 723910

United Response – 15 Osborne Road  
Lytham St Annes FY8 1HS  
Tel: 01253 711955

United Response – 73 Elmers Green  
Skelmersdale WN8 6SG  
Tel: 01695 732615

United Response – 85 St Anne’s Road East  
St Annes-on-Sea FY8 3NF  
Tel: 01253 340569

Veedale  
Back Lane, Clayton-le-Woods, Chorley PR6 7EU  
Tel: 01772 334182

Victoria House  
2 Victoria Road, Poulton FY6 7JA  
Tel: 01253 892400

Victoria House  
25 Victoria Avenue, Brierfield, Nelson BB9 5RH  
Tel: 01282 697535

Victoria Residential Home, The  
Thursby Road, Burnley BB10 3AU  
Tel: 01282 416475

Villarose Rest Home  
256 Clifton Drive South, Lytham St Annes FY8 1NE  
Tel: 01253 711860

<table>
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<td></td>
<td>People who misuse alcohol or drugs</td>
</tr>
</tbody>
</table>

Search for care at www.carechoices.co.uk to find support in your area.
Lancashire care homes continued

Vine House Rest Home
375 Union Road, Oswaldtwistle, Accrington BB5 3NS
Tel: 01254 391820
OP

Watling St Road, 185
Fulwood, Preston PR2 8AE
Tel: 01772 700371
LDA MH

Wellfield
200 Whalley Road, Accrington BB5 5AA
Tel: 01254 235386
OP

Wentworth House
283 Clifton Drive South, Lytham St Annes FY8 1HN
Tel: 01253 724367

West Lancashire Short Break Services
7 School Lane, Skelmersdale WN8 8EH
Tel: 01695 729367
OP PD LDA

Westholme
24-28 Victoria Road, Lytham St Annes FY8 1LE
Tel: 01253 727114
OP

Westport House Care Home
320 Fleetwood Road North, Thornton Cleveleys FY5 4LD
Tel: 01253 864016
OP D

Westwards House Residential Care Home
18 Croston Road, Garstang PR3 1EN
Tel: 01995 602055
OP

Westwood Residential Care Home
29-31 Southport Road, Chorley PR7 1LF
Tel: 01257 264626
OP

White Ash Brook
Thwaites Road, Oswaldtwistle, Accrington BB5 4QR
Tel: 0345 293 7664
OP D PD MH YA

Willowbank Rest Home
42 Lancaster Lane, Clayton-le-Woods, Leyland PR25 5SP
Tel: 01772 435429
OP D PD SI

Willowbrooke Residential Home
1-3 Todd Lane South, Lostock Hall, Preston PR5 5XD
Tel: 01772 626177
OP D PD

Willows Residential Care Home, The
30 Slinger Road, Thornton Cleveleys FY5 1BN
Tel: 01253 863059
LDA

Windsor Road
30 Windsor Road, Ansdell, Lytham St Annes FY8 1AH
Tel: 01253 731424
OP MH YA

Woodlands
Gough Lane, Bamber Bridge, Preston PR5 6AQ
Tel: 01772 323695
PD LDA SI YA

Woodlands Home for Older People
Warwick Avenue, Clayton-le-Moors, Accrington BB5 5RW
Tel: 01254 394732
OP D

Woodleigh House
Woodlea Road, Waterfoot, Rossendale BB4 7BD
Tel: 01282 835923
D PD LDA SI

Woodside Home for Older People
Burnley Road, Padiham, Burnley BB12 8SD
Tel: 01282 774457
OP D LDA MH

Wordsworth House
Wordsworth Street, Hapton, Burnley BB12 7JX
Tel: 01282 778940
OP D MH YA

Yachtsman Care Home, The
41-42 Laidleys Walk, Fleetwood FY7 7JL
Tel: 01253 873472
OP D

Visit www.carechoices.co.uk for further assistance with your search for care
## Lancashire care homes with nursing

<table>
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<tr>
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<td>YA</td>
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</tr>
<tr>
<td>AD</td>
<td>People who misuse alcohol or drugs</td>
</tr>
</tbody>
</table>

### Aaron Crest Care Home
Tanhouse Road, Skelmersdale WN8 6AZ
Tel: 01695 558880

### Addison Court
Addison Street, Accrington BB5 6AG
Tel: 01254 233821

### Alexandra Nursing Home – Poulton-Le-Fylde
Moorland Road, Poulton-le-Fylde FY6 7EU
Tel: 01253 893313

### Alistre Lodge Nursing & Care Home
67-69 St Annes Road East, Lytham St Annes FY8 1UR
Tel: 01253 726786

### Alston View Nursing And Residential Home
Fell Brow, Longridge, Preston PR3 3NT
Tel: 01772 782010

### Altham Meadows
Bartholomew Road, Morecambe LA4 4RR
Tel: 01524 406770

### Andrew Smith House – Nelson
Marsden Hall Road North, Nelson BB9 8JN
Tel: 01282 613585

### Ashlands Nursing Home
Turnpike, Newchurch, Rossendale BB4 9DU
Tel: 01706 217979

### Asmall Hall
Asmall Lane, Scarisbrick, Ormskirk L40 8JL
Tel: 01695 579548

### Bankhouse Care Home
Shard Road, Hambleton, Poulton-le-Fylde FY6 9BU
Tel: 01253 701635

### Banksfield Nursing Home
20 Banksfield Avenue, Fulwood, Preston PR2 3RN
Tel: 01772 733001

### Beaufort Care Home
High Lane, Burscough, Ormskirk L40 7SN
Tel: 01704 897766

### Beeches Care Home
25 Park Road, Coppull, Chorley PR7 5AH
Tel: 01257 792687

### Belmar Nursing Home, The
25 Clifton Drive, Lytham St Annes FY8 5QX
Tel: 01253 739534

### Berkeley Village
414 Station Road, Bamber Bridge, Preston PR5 6JN
Tel: 01772 628700

### Birch Green Care Home
Ivydale, Birch Green, Skelmersdale WN8 6RS
Tel: 01695 50916

### Brandreth Lodge Care Home Ltd
Stoney Lane, Parbold, Wigan WN8 7AF
Tel: 01257 464434

### Bridgeway Care Home
Gamull Lane, Ribbleton, Preston PR2 6TQ
Tel: 01772 796048

### Brookhaven
Gough Lane, Bamber Bridge, Preston PR5 6AQ
Tel: 01772 646650

### Church View (Nursing Home)
Princess Street, Accrington BB5 1SP
Tel: 01254 386658

### Cleveland House
Greaves Hall Avenue, Banks, Southport PR9 8BL
Tel: 07748 188362

### Cleveleys Nursing Home
19 Rossall Road, Thornton Cleveleys FY5 1DX
Tel: 01253 865550

### Conifers Nursing Home
The Conifers, Hambleton, Poulton-le-Fylde FY6 9EP
Tel: 01253 701777

### Cornmill Nursing and Residential Care Home
Bonds Lane, Garstang, Preston PR3 1RA
Tel: 01995 606446

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Search for care at [www.carechoices.co.uk](http://www.carechoices.co.uk) to find support in your area.
<table>
<thead>
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<th>Care Home Name</th>
<th>Address</th>
<th>Telephone Number</th>
<th>User Bands</th>
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<tbody>
<tr>
<td>Crawshaw Hall Medical Centre and Nursing Home</td>
<td>Burnley Road, Crawshawbooth, Rossendale BB4 8LZ</td>
<td>01706 228694</td>
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<tr>
<td>Cross and Passion Convent</td>
<td>East Holme, 19 East Beach, Lytham FY8 5EU</td>
<td>01253 736913</td>
<td>OP D PD</td>
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<tr>
<td>Croston Park Nursing Home</td>
<td>Town Road, Croston, Leyland PR26 9RA</td>
<td>01772 601431</td>
<td>OP D PD MH SI</td>
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<tr>
<td>Crystal Hall</td>
<td>Whittingham, Preston PR3 2JE</td>
<td>01772 861034</td>
<td>MH YA</td>
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<tr>
<td>Delaheys Nursing Home</td>
<td>215 Clifton Drive South, St Annes, Lytham St Annes FY8 1ES</td>
<td>01253 714946</td>
<td>OP</td>
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<tr>
<td>Douglas Bank Nursing Home</td>
<td>Lees Lane, Appley Bridge, Wigan WN8 0SZ</td>
<td>01257 255823</td>
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</tr>
<tr>
<td>Dove Court Care Home</td>
<td>Shuttleworth Street, Burnley BB10 1EN</td>
<td>01282 830088</td>
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</tr>
<tr>
<td>Dovedale Court</td>
<td>Dovedale Avenue, Ingol, Preston PR2 3WQ</td>
<td>01772 507106</td>
<td>Advert page 76</td>
</tr>
<tr>
<td>Euxton Park Care Home</td>
<td>Wigan Road, Euxton, Chorley PR7 6DY</td>
<td>01257 581981</td>
<td>Advert page 62</td>
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<tr>
<td>Finney House</td>
<td>Flintoff Way, Preston PR1 6AB</td>
<td>01772 286547</td>
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<td>Fleetwood Nursing Home</td>
<td>Grange Road, Fleetwood FY7 8BH</td>
<td>01253 799290</td>
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<td>Tag Lane, Ingol, Preston PR2 7AB</td>
<td>0333 321 4682</td>
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<td>Grove Care Home, The</td>
<td>40 Owen Street, Rosegrove, Burnley BB12 6HW</td>
<td>01282 437788</td>
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<td>Guys Court Residential and Nursing Home</td>
<td>409 Poulton Road, Fleetwood FY7 7JY</td>
<td>01253 776073</td>
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<td>Hamptons Care Centre, The</td>
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<td>Heightside House Nursing Home</td>
<td>Newchurch Road, Rawtenstall, Rossendale BB4 9HG</td>
<td>01706 830570</td>
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<td>Roundhill Road, Haslingden BB4 5TU</td>
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<td>Hill View Care Home</td>
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<td>Chapel Lane, Galgate, Lancaster LA2 OPR</td>
<td>01524 751691</td>
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<td>North Road, Carnforth, Lancaster LA5 9LX</td>
<td>01524 734433</td>
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</tbody>
</table>

Visit www.carechoices.co.uk for further assistance with your search for care
All our homes provide a high standard of support and care for the elderly and people with dementia (including challenging behaviour), those who need palliative care, have physical or learning disabilities or increasing mental frailty.

Our dedicated, fully DBS checked care teams are headed by experienced registered managers. Our dedicated staff, including very proactive activity organisers, are responsible for organising the daily activities, tailored to the needs and abilities of our residents.

Our trained chefs prepare a wide range of home cooked food using fresh local produce. Meal choice is based on traditional recipes and daily alternatives are provided at every meal time. Special diets are also catered for.

Services we offer:
- Nursing and Personal/Residential care
- Dementia care
- Short & Long Stay care
- Intermediate care
- Re-ablement care
- End of life/Palliative care
- Home Care & Support
- Cohort beds
- Day care

Support & Facilities:
- Personal Healthcare
- Laundry Service
- Disabled/Wheelchair access
- Lifts to all floors
- Specialist equipment available
- Car Park

Health & Personal Care:
- GP services available on request
- Chiropody
- Hairdresser
- Optician and Dentists by arrangement

Activities:
- Newspapers and Music
- Pop Quiz
- Shopping Trips
- Hairdressing
- Karaoke
- Bingo & Skittles
- Cheese & Wine tasting
- Dominoes
- Social Events

Accommodation:
- Nurse Call in every room
- Rooms decorated to a high standard
- En-suite and double rooms available
- TV in rooms
- Internet facility available
Lancashire care homes with nursing continued

Hillcroft Nursing Home Caton Green
Caton Green Road, Brookhouse, Lancaster LA2 9JH
Tel: 01524 770334

Hillcroft Nursing Home Lancaster
Westbourne Road, Lancaster LA1 5DX
Tel: 01524 63107

Hillcroft Nursing Home Morecambe
Woodlands Drive, Morecambe LA3 1LZ
Tel: 01524 858599

Hillcroft Nursing Home Slyne
Throstle Grove, Slyne with Hest, Lancaster LA2 6AX
Tel: 01524 825328

Hollies Nursing and Residential Home Ltd
44 Church Street, Clayton-le-Moors, Accrington BB5 5HT
Tel: 01254 381519

Hope House
Rishton Road, Clayton-le-Moors, Accrington BB5 5PN
Tel: 01254 397220

Lakeland View Care Centre
220-224 Heysham Road, Heysham, Morecambe LA3 1NL
Tel: 01524 410917

Laurel Bank
Westbourne Road, Lancaster LA1 5EF
Tel: 01524 487354 Advert page 76

Laurels Care and Nursing Home, The
Bankside Lane, Bacup OL13 8GT
Tel: 01706 878389 Advert page 74

Lisieux Hall Residential Nursing Home
Dawson Lane, Whittle-le-Woods, Chorley PR6 7DX
Tel: 01257 266311

Lodge, The – Dementia Care with Nursing
Buckshaw Retirement Village, Oakbridge Drive, Buckshaw Village, Chorley PR7 TEP
Tel: 01772 625000

Longton Nursing and Residential Home
11 Marsh Lane, Longton, Preston PR4 5ZJ
Tel: 01772 616144

Lytham Court Nursing Care Home
2-3 Lowther Terrace, Lytham St Annes FY8 5QG
Tel: 01253 735216

Manor House, The
26 Bridge Road, Chatburn, Clitheroe BB7 4AW
Tel: 01200 441394

Mapleford (Nursing Home) Ltd
Bolton Avenue, Huncoat, Accrington BB5 6HN
Tel: 01254 871255

Marley Court Nursing Home Ltd
Bolton Road, Heath Charnock, Chorley PR7 4AZ
Tel: 01257 226700

Meadow Bank Care Home
Meadow Lane, Bamber Bridge, Preston PR5 8LN
Tel: 01772 626363

Moira House
3 James Street, Oswaldtwistle, Accrington BB5 3LJ
Tel: 01282 678393

Moor Park House Ltd
81-83 Garstang Road, Preston PR1 1LD
Tel: 01772 886785

Moorside Hall
Wyresdale Road, Lancaster LA1 3DY
Tel: 01524 69901

Nazareth House – Lancaster
Ashton Road, Lancaster LA1 5AQ
Tel: 01524 32074

Nelson Manor Care Home
247 Barkerhouse Road, Nelson BB9 9NL
Tel: 01282 449000

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AD People who misuse alcohol or drugs

Visit www.carechoices.co.uk for further assistance with your search for care
New Thursby Nursing Care Home
604 Clifton Drive North,
Lytham St Annes FY8 2RN
Tel: 01253 713355

Oakfield Nursing Home
Lancaster Road, Forton, Preston PR3 0BL
Tel: 01524 792194

Oaklands – Care Home with Nursing Physical Disabilities
Dimples Lane, Garstang, Preston PR3 1UA
Tel: 01995 602290

Oaklands Nursing and Residential Home
Talbot Street, Briercliffe, Burnley BB10 2HW
Tel: 01254 411948

Palace House Care Home
460 Padiham Road, Burnley BB12 6TD
Tel: 01254 428635

Pathways (North West) Ltd – 136 Whalley Road
Accrington BB5 1BS
Tel: 01254 236411

Pathways (North West) Ltd – Blackburn Road
175 Blackburn Road, Great Harwood,
Blackburn BB6 7LU
Tel: 01254 829216

Pathways (North West) Ltd – Oswald House
12 Oswald Street, Oswaldtwistle,
Accrington BB5 3JF
Tel: 01254 231275

Peel Gardens Residential and Nursing Home
Off Vivary Way, Colne BB8 9PR
Tel: 01282 871243

Pilling Nursing Home
Smallwood Hey Road, Pilling, Preston PR3 6HJ
Tel: 01253 790961

Preston Glades Care Home
196 Miller Road, Ribbleton, Preston PR2 6NH
Tel: 01772 307018 Advert page 62

Preston Private
Midgery Lane, Fulwood, Preston PR2 9SX
Tel: 01772 796801

Lancashire care homes with nursing continued

Amazing people ...deserve amazing care

Our care homes are wonderful places – filled with amazing residents, not to mention our dedicated staff.

We’re told our care and support is second to none, but it’s the fantastic food, stimulating environments and unique social activities that make Barchester the best choice for the people and families we support.

Barchester
Celebrating life

Nursing Care • Residential Care • Dementia Care • Respite Breaks • www.barchester.com

Thousands of families trust Barchester to care for their loved ones. To find out about our amazing people, visit www.barchester.com or call us anytime.

Dovedale Court, Ingol, PR2 3WQ
Call: 01772 507 106

Glenroyd, Blackpool, FY3 9HF
Call: 01253 464 232

Laurel Bank, Lancaster, LA1 5EF
Call: 01524 487 354

Sherwood Court, Fulwood, PR2 9GA
Call: 01772 394 121

Sherwood Lodge, Fulwood, PR2 9GA
Call: 01772 394 122

Sutton Grange, Banks, PR9 8BL
Call: 01704 741 198

Service OP Older people (65+)
D Dementia
PD Physical disability
LDA Learning disability, autism
User Bands MH Mental health
SI Sensory impairment
YA Younger adults
AD People who misuse alcohol or drugs

Search for care at www.carechoices.co.uk to find support in your area
Priory Court Nursing Care Home
51 Clifton Drive, Lytham St Annes FY8 1AL
Tel: 01253 739966

Priory Park Care Home
Priory Crescent, Penwortham, Preston PR1 0AL
Tel: 01772 307019 Advert page 62

Rivington Park Care Home
206 Eaves Lane, Chorley PR6 0ET
Tel: 01257 269029

Rockmount Northwest
1 Blackburn Road, Rishton, Blackburn BB1 4HD
Tel: 01254 876362

Rossall
Westway, Fleetwood FY7 8JH
Tel: 01253 777467

Rosedale Nursing Home
96 Woodlands Road, Ansdell, Lytham St Annes FY8 1DA
Tel: 01253 737740

Sands Care Home, The
390 Marine Road East, Morecambe LA4 5AU
Tel: 01524 400300

Sandy Banks Care Home
17 Greenside Gardens, Leyland PR26 7SG
Tel: 01772 494000

Sherwood Court
Sherwood Way, Fulwood, Preston PR2 9GA
Tel: 01772 394121 Advert page 76

Silver Birch Lodge
Bold Lane, Aughton, Ormskirk L39 6SH
Tel: 01695 424259

Sirona House
119 Union Road, Oswaldtwistle, Accrington BB5 3DD
Tel: 01254 239333

Spinney Nursing Home, The
16 College Road, Upholland, Skelmersdale WN8 0PY
Tel: 01695 632771

Springfield Court Nursing Home
33 Springfield Road, Aughton, Ormskirk L39 6ST
Tel: 01695 424344

Springfield Manor Gardens
Jeanne Jugan Residence, 228 Garstang Road, Fulwood, Preston PR2 9RB
Tel: 01772 717454

Springfield Nursing Home
191 Spendmore Lane, Chorley PR7 5BY
Tel: 01257 470140

Springhill Care Home
Springhill House, Fairfield Street, Accrington BB5 0LD
Tel: 01254 381719

St Albans Nursing Home
Clarence Avenue, Knott-end-on-Sea, Poulton-le-Fylde FY6 0AH
Tel: 01253 810292

St Andrews House
37 Rainhall Road, Barnoldswick BB18 5DG
Tel: 01282 816701

St Georges Nursing Care Home
2 Marine Drive, Fairhaven, Lytham St Annes FY8 1AU
Tel: 01253 730502

St Wilfrid’s Hall Nursing Home
Foundry Lane, Halton-on-Lune, Lancaster LA2 6LT
Tel: 01524 811229

Stanley Grange
Roach Road, Samlesbury, Preston PR5 0RB
Tel: 01254 852878

Stocks Hall Mawdesley
Hall Lane, Mawdesley, Ormskirk L40 2QZ
Tel: 01704 778178

Stocks Hall Nursing Home – Burlescough
251 Liverpool Road South, Burlescough L40 7RE
Tel: 01704 895667

Stocks Hall Nursing Home – Skelmersdale
50c Whitemoss Road, Skelmersdale WN8 8BL
Tel: 01695 555234

Visit www.carechoices.co.uk for further assistance with your search for care
## Lancashire care homes with nursing continued

<table>
<thead>
<tr>
<th>Service</th>
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<td>D Dementia</td>
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<tr>
<td>PD Physical disability</td>
<td>LDA Learning disability, autism</td>
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<td>MH Mental health</td>
<td>SI Sensory impairment</td>
</tr>
<tr>
<td>YA Younger adults</td>
<td>AD People who misuse alcohol or drugs</td>
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#### Sue Ryder – Cuerden Hall
Shady Lane, Bamber Bridge, Preston PR5 6AZ
Tel: 01772 627374

#### Sutton Grange
Greaves Hall Lane, Banks PR9 8BL
Tel: 01704 741198

#### Swansea Terrace
108-114 Watery Lane, Ashton-on-Ribble, Preston PR2 1AT
Tel: 01772 736689

#### Thistle Manor
Edisford Road, Clitheroe BB7 3LA
Tel: 01200 422681

#### Turfcote Care Home with Nursing
Helmshore Road, Haslingden, Rossendale BB4 4DP
Tel: 01706 229735

#### Walton House Nursing Home
188 Chorley Road, Walton-le-Dale, Preston PR5 4PD
Tel: 01772 628514

#### Whitelow House Nursing Home
429 Marine Road East, Morecambe LA4 6AA
Tel: 01524 411167

#### Willow Lodge
15-16 Moss View, Ormskirk L39 4QA
Tel: 01695 579319

#### Willowbank Nursing Home
Pasturegate, Burnley BB11 4DE
Tel: 01282 455426

#### Withy Grove House
Poplar Grove, Bamber Bridge, Preston PR5 6RE
Tel: 01772 337105

#### Woodhill House Home for Older People
60 Woodhill Lane, Morecambe LA4 4NN
Tel: 01524 423588

### Tell us what you think

Complete our short questionnaire

[www.carechoices.co.uk/reader-survey](http://www.carechoices.co.uk/reader-survey)
Useful local contacts

**Age UK**
Experienced and trained information and advice officers.
Tel: **0300 303 1234**
Email: admin@ageuklancs.org.uk
Web: www.ageuk.org.uk/lancashire

**Burnley**
24 Keirby Walk, Burnley BB11 2DE
Email: burnley@ageuklancs.org.uk or advice@ageuklancs.org.uk

**Burnley Ageing Well Resource Centre**
21 Daneshouse Road, Burnley BB10 1AT
Tel: **01282 413372**

**Chorley**
Suite 22, Railway House, Railway Road, Chorley PR6 0HW
Email: admin@ageuklancs.org.uk

**Chorley Lifestyle Centre**
Gillibrand Street, Chorley PR27 2EJ
Tel: **01257 267293**

**Fylde**
7 St George’s Road, Lytham St Annes FY8 2AE
Email: fyldeoffice@ageuklancs.org.uk

**Knight Hill House Resource Centre**
Memorial Park, Blackburn Road, Padiham, BB12 8JZ
Tel: **0300 303 1234**

**Lancaster**
7-11 Chapel Street, Lancaster LA1 1NZ
Email: referrals@ageuklancs.org.uk

**Pendle**
Unit 2, Number One Market Street, Nelson BB9 7LJ
Email: nelsonoffice@ageuklancs.org.uk

**Preston**
Preston Hub, 5-6 Cheapside, Preston PR1 2AP
Email: prestonoffice@ageuklancs.org.uk

**Walton Lane Resource Centre**
Walton Lane Community Centre, Leeds Road, Nelson BB9 8RW
Tel: **0300 303 1234**

**West Lancashire Wellbeing Centre**
Moorgate, Ormskirk L39 4RY
Email: ormskirkooffice@ageuklancs.org.uk

**Alzheimer’s Society**
**Central and West Lancashire**
Derby House, Lytham Road, Fulwood, Preston PR2 8JE
Tel: **01772 788700**
Email: centrallancashire@alzheimers.org.uk

**North Lancashire**
259 Whitegate Drive, Blackpool FY3 9JL
Tel: **01253 695851**
Email: lancaster@alzheimers.org.uk

**Pennine Lancashire**
Pendle Business Centre Commercial Road, Nelson BB9 9BT
Tel: **01282 447793**
Email: eastlancashire@alzheimers.org.uk

**Blind Society**
Supports people with vision loss.

**Accrington and District**
Runs a resource room, information centre and social club. Open Tuesdays and Thursdays.
32 Bank Street, Accrington BB5 1HP
Tel: **01254 233332**
Web: www.accringtonblindociety.org.uk

**Blackburn and District**
Provides advice and information to people with a visual impairment and their carers.
Suite 4 – Unit A, NJK House, Shadsworth Gateway Estate, Haslingden Road (Wilkinson Way), Blackburn BB1 2EE
Tel: **01254 698683**
Web: www.bbsoc.org.uk
Bury Society for Blind and Partially Sighted People
Provides services aimed at enhancing the quality of life for all visually impaired people within the Metropolitan Borough of Bury.
Wolstenholme House, 4 Tenterden Street, Bury BL9 0EG
Tel: 0161 763 7014
Email: enquiries@buryblindsociety.org
Web: www.buryblindsociety.org

Carers Link Lancashire
54-56 Blackburn Road, Accrington BB5 1LE
Tel: 0345 688 7113
Email: info@carerslinklancashire.co.uk
Web: www.carerslinklancashire.co.uk

Clinical Commissioning Groups (CCGs)
Clinical Commissioning Groups are responsible for commissioning healthcare and wellbeing services for their local population.

NHS East Lancashire CCG
Walshaw House, Regent Street, Nelson BB9 8AS
Tel: 01282 644700
Email: mlcsu.customerercarelancashire@nhs.net
Web: www.eastlancsccg.nhs.uk

NHS Morecambe Bay CCG
Moor Lane Mills, Moor Lane, Lancaster LA1 1QD
Tel: 01524 519369
Email: info@morecambebayccg.nhs.uk
Web: www.morecambebayccg.nhs.uk

NHS West Lancashire CCG
Hilldale, Wigan Road, Ormskirk L39 2JW
Tel: 01695 588000
Email: wlcg.info@nhs.net
Web: www.westlancashireccg.nhs.uk

East Lancashire Deaf Society
Aims to empower deaf people to enable equal access to services.
Email: info@elds.org.uk • Web: www.elds.org.uk

Galloway’s Society for the Blind
Runs four Sight Advice Centres with support groups throughout various towns and villages.
Tel: 01772 744148
Email: enquiries@galloways.org.uk
Web: www.galloways.org.uk

Chorley
1 Farrington Street, Chorley PR7 1DX
Tel: 01257 275160

Morecambe
12 Victoria Street, Morecambe LA4 4AH
Tel: 01524 414846

Preston
Howick House, Howick Park Avenue, Penwortham, Preston PR1 0LS
Tel: 01772 744148

Southport
22 Wright Street, Southport PR9 0TL
Tel: 01704 534555

Headway Preston and Chorley
Provides help and support to people with an acquired brain injury and their families.
The Heartbeat Centre, Preston North End, Sir Tom Finney Way, Preston PR1 6PA
Tel: 07557 123493
Email: services@headwayprestonandchorley.org.uk
Web: www.headwayprestonandchorley.org.uk

Healthwatch Lancashire
Aims to ensure that the views of the public are taken into account when health and social care services are planned for and provided.
Leyland House, Lancashire Business Park, Centurion Way, Leyland PR26 6TY
Tel: 01524 239100
Email: info@healthwatchlancashire.co.uk
Web: www.healthwatchlancashire.co.uk

Help Direct – The Safe Trader Scheme
Aims to assist residents of Lancashire to find reputable traders for property repairs, home improvements, gardening services, mobility aids and other services around the home.
Web: www.safetrader.org.uk

Lancashire Care Association
Represents providers of quality health and social care. See page 5 for further information.
Centurion House, Centurion Way, Leyland PR25 3GR
Tel: 01772 455574
Email: paul.simic@lancashirecare.org.uk
Web: www.lancashirecare.org.uk

Search for care at www.carechoices.co.uk to find support in your area
Lancashire Learning Disability Consortium
See page 6 for further information.
Conway House, Ackhurst Business Park, Foxhole Road, Chorley PR7 1NY
Tel: 07798 558331 • Email: admin@lldc.org
Web: www.lldc.org

Mencap Lancashire
Valuing and supporting people with a learning disability.

Chorley and District Mencap
Newtrees Centre, rear of 52-54 Stump Lane, Chorley PR6 0AL • Tel: 01257 241120
Email: chorleymencap@outlook.com
Web: www.chorleymencap.co.uk

Morecambe and Lancaster Mencap
Charles Street, Morecambe LA4 5SX
Tel: 01524 844867

Mobile library service
Covering the whole county and fully accessible, mobile libraries carry a selection of books suitable for all ages, including large print, and in some cases talking books as well.
Tel: 0300 123 6703
Email: library@lancashire.gov.uk

National Autistic Society, The
Provides a wide range of quality, personalised support services for people on the autism spectrum and their families and carers in Lancashire.
Margaret House, Queen Street, Great Harwood BB6 7QP • Tel: 01254 888535
Email: north.services@nas.org.uk or nas@nas.org.uk
Web: www.autism.org.uk/north

N-Vision
Local independent charity providing services and support to anyone with reduced vision living in the area regardless of age or means.
Princess Alexandra Home, Bosworth Place, Squires Gate, Blackpool FY4 1SH
Tel: 01253 362692
Email: info@nvision-nw.co.uk
Web: www.nvision-nw.co.uk

Shared Lives Schemes
Inviting adults with learning disabilities, physical disabilities, older people and/or mental health needs to live within the homes of carers and their families.

Blackburn with Darwen
Tel: 01254 587547
Email: clo@blackburn.gov.uk

Blackpool
Tel: 01253 477817
Email: sharedlives@blackpool.gov.uk

Lancashire
Tel: 01772 531326
Email: sharedlives@lancashire.gov.uk
Web: www.lancashire.gov.uk/sharedlives

SEARCH FOR CARE IN YOUR AREA
With so many providers to choose from, where do you start?
• Find care providers quickly and easily • Search by location and care need
• Information on care quality • Links to inspection reports
• Additional information, photos and web links • Brochure requests

www.carechoices.co.uk
Useful national contacts

**Action on Elder Abuse (AEA)**
Works to protect, and prevent the abuse of, vulnerable older adults.
Helpline: **0808 808 8141**
Email: enquiries@elderabuse.org.uk
Web: www.elderabuse.org.uk

**Age UK**
Tel: **0800 055 6112**
Web: www.ageuk.org.uk

**Alzheimer’s Society**
National Helpline: **0300 222 1122**
Monday to Wednesday, 9.00am to 8.00pm; Thursday and Friday, 9.00am to 5.00pm; Saturday and Sunday, 10.00am to 4.00pm
Web: www.alzheimers.org.uk

**Association of Charity Officers**
A national umbrella body for benevolent charities.
Tel: **0207 255 4480**
Email: info@aco.uk.net
Web: www.aco.uk.net

**British Institute of Learning Disabilities (BILD)**
Committed to improving the quality of life for people with a learning disability.
Tel: **0121 415 6960**
Email: enquiries@bild.org.uk
Web: www.bild.org.uk

**Care Choices**
Free, independent assistance with finding care providers. Searchable website.
Web: www.carechoices.co.uk

**Care Quality Commission**
Independent regulator of care services in England.
Tel: **03000 616161**
Email: enquiries@cqc.org.uk
Web: www.cqc.org.uk

**Carers Trust**
Works to improve support, services and recognition for anyone living with the challenges of caring, unpaid, for a family member or friend who is ill, older, disabled or has mental health or addiction issues.
Tel: **0300 722 9600**
Email: info@carers.org
Web: www.carers.org

**Carers UK**
The voice of carers.
Tel: **0808 808 7777**
Email: info@carersuk.org
Web: www.carersuk.org

**Citizens Advice**
Practical, reliable, up-to-date information on a wide range of topics.
Tel: **03444 111444**
Web: www.citizensadvice.org.uk

**Elderly Accommodation Counsel**
Help older people make informed choices about meeting their housing and care needs.
Web: www.housingcare.org

**Friends of the Elderly**
A charity that supports older people who have a range of practical needs.
Tel: **0207 730 8263**
Email: enquiries@fote.org.uk
Web: www.fote.org.uk

**Independent Age**
Produce a wide range of guides and factsheets for older people, their families and carers.
Tel: **0800 319 6789**
Email: advice@independentage.org
Web: www.independentage.org
My Family Our Needs
The lifestyle site for families, carers and practitioners supporting children and young adults with additional needs. • Web: www.myfamilyourneeds.co.uk

Multiple Sclerosis Society
Support and advice for those diagnosed with the condition, as well as professionals and carers.
Tel: 0808 800 8000
Email: helpline@mssociety.org.uk
Web: www.mssociety.org.uk

National Association for Providers of Activities for Older People (NAPA)
Promotes the importance of activities for older persons.
Tel: 0207 078 9375
Email: info@napa-activities.co.uk
Web: www.napa-activities.co.uk

National Association of Funeral Directors
Web: www.nafd.org.uk

National Society of Allied and Independent Funeral Directors
Web: www.saif.org.uk

NHS 111
You should call NHS 111 if you:

• need medical help fast, but it is not a 999 emergency;
• do not know who to call for medical help or you do not have a GP to call; or
• require health information or reassurance about what to do next.

For less urgent health needs, you should still contact your GP in the usual way. The 111 service is also available via ‘Typetalk’ 18001 111.

Registered Nursing Home Association (RNHA)
Campaigns for high standards in nursing home care.
Tel: 0121 451 1088
Email: frankursell@rnha.co.uk
Web: www.rnha.co.uk

Relatives and Residents Association, The
Exists for older people needing, or living in,
residential care and the families and friends left behind.
Tel: 0207 359 8136
Email: info@relres.org
Web: www.relres.org

SANE
SANEl ine: for advice on mental health issues.
Tel: 0300 304 7000, every day between 4.30pm and 10.30pm.
Web: www.sane.org.uk

Silver Line, The
A 24-hour telephone befriending and advice line.
Tel: 0800 470 8090
Web: www.thesilverline.org.uk

United Kingdom Home Care Association (UKHCA)
Professional association of home care providers from the independent, voluntary, not-for-profit and statutory sectors.
Tel: 0208 661 8188
Email: helpline@ukhca.co.uk
Web: www.ukhca.co.uk
## Home care providers

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- ProLiberitas Care Solutions
- Promedica24 (Lancashire) Ltd
- Quality Care (North West) Ltd
- Red Rose Care
- Ribble Homecare
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- Right at Home (Preston and South Ribble)
- Right Care (Lancashire) Ltd
  - RNID Action On Hearing Loss
  - Apollo House
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- Routes Healthcare Burnley
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- Aarondale Care Home
- Abba Care Home
- Abbey Grange Care Home
- Abbey Wood Lodge Care Home
- Abbeycroft Residential Care Home
- Abbeyfield Care Home Clitheroe
- Abbeyfield Silverdale & District Society Ltd
- Abiden Care
- Abraham House
- Acorn Heights Care Home
- Acorn House Care Centre
- Acorn Nursing Home

- Across The Bay
- Adam House
- Addison Court
- Adelphi Residential Care Home
- Albert House Residential Home
- Alexandra Court – Cleveleys
- Alexandra Nursing Home – Poulton-Le-Fylde
- Alistre Lodge Nursing & Care Home
- Alma Green Residential Care Home
- Almond Villas
- Alsley Lodge
- Alston Lodge Residential Home Ltd
- Alston View Nursing And Residential Home

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- United Response – Fylde Coast Supported Living
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- Willowbrook Homecare
- With Healthcare
- Woodlands Home for Older People
- Wyre Domiciliary Service
- Your Autumn Years Ltd
- YourLife (Lancaster)

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- St Gregory’s Homecare Ltd
- Stocks Hall Mawdesley
- Stocks Home Care Services
- Sunnyfield Support Services
- Supported Homes Ltd – 1 Emerald Close
- Surecare (Preston & South Ribble)
- SureCare Pendle
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