

Care homes checklist

As a result of the coronavirus pandemic, there are important questions to consider when choosing a care home to prioritise your safety and wellbeing. For the latest guidance, visit www.carechoices.co.uk/coronavirus-latest

Home 1

Home 2

Home 3

Fees per week	Quality rating*
£	
£	
£	

We suggest that you take paper with you when visiting care homes so that you can make notes. You can download and print this checklist at www.carechoices.co.uk/checklists

Visiting

In accordance with national guidance, have steps been taken to allow for friends and family to visit you safely?

Will your friends and family be informed quickly if visiting becomes temporarily unavailable?

Will visits in exceptional circumstances, such as end of life, continue without restriction?

Discharge from hospital

In accordance with national guidance, would you be subject to a 14-day isolation period in your room upon hospital discharge?

Will the home ensure that any coronavirus test results collected in hospital are retained for future reference?

Accommodating your needs

Will your individual needs, views and wellbeing be considered when decisions are made about visiting?

Will the home fulfil your everyday individual needs and preferences alongside its duty to prevent the spread of coronavirus?

Testing and vaccination

Have the home's staff received a coronavirus vaccination?

If you are not already vaccinated against coronavirus, can the home organise this for you?

Will you and the home's staff have access to regular coronavirus testing?

Support and guidance

Is the home receiving support from its local authority or clinical commissioning group to deliver its services during coronavirus?

Will the home be compliant with and ensure the purpose of the NHS Test and Trace service is upheld?

Will the home keep track of the latest national coronavirus guidance and respond quickly to any updates?

Safety

Will measures be taken in the home to ensure social distancing where possible?

If you are shielding, will the home take this into consideration? If so, how?

Can you suspend your care in the home if you have specific concerns about coronavirus?

If you develop coronavirus symptoms, will the home respond according to national guidance? If so, how?

Additional needs

Has the home accessed guidance about how to support people with additional needs during coronavirus?

Will the home provide additional support and respond quickly to people at greater risk of developing serious illness from coronavirus?