

# Choosing home care during coronavirus

As a result of the coronavirus pandemic, there are important questions to consider when choosing home care to prioritise your safety and wellbeing. For the latest guidance, visit [www.carechoices.co.uk/coronavirus-latest](http://www.carechoices.co.uk/coronavirus-latest)

**Agency 1** .....

**Agency 2** .....

**Agency 3** .....

Fees per week	Quality rating*
£	
£	
£	

You can download and print this checklist at [www.carechoices.co.uk/checklists](http://www.carechoices.co.uk/checklists)

## Staff

Is the agency reducing the number of staff that you will come into contact with?

Is the agency reducing physical contact between its staff?

Will the staff visiting you have access to regular coronavirus testing?

Will staff visiting your home be supplied with adequate personal protective equipment (PPE)?

Have the agency's staff received a coronavirus vaccination?

If the member of staff that usually visits you has to self-isolate, will a replacement be organised to prevent disruption to your care?

## Safety

Will measures be taken to ensure social distancing where possible?

## Notes

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If you are shielding, will the agency take this into consideration? If so, how?

Can you suspend your care at home if you have specific concerns about coronavirus?

If you develop coronavirus symptoms, will the agency respond according to national guidance? If so, how?

## Support and guidance

Is the agency receiving support from its local authority or clinical commissioning group to deliver its services during coronavirus?

Will the agency be compliant with and ensure the purpose of the NHS Test and Trace service is upheld?

Will the agency keep track of the latest national coronavirus guidance and respond quickly to any updates?